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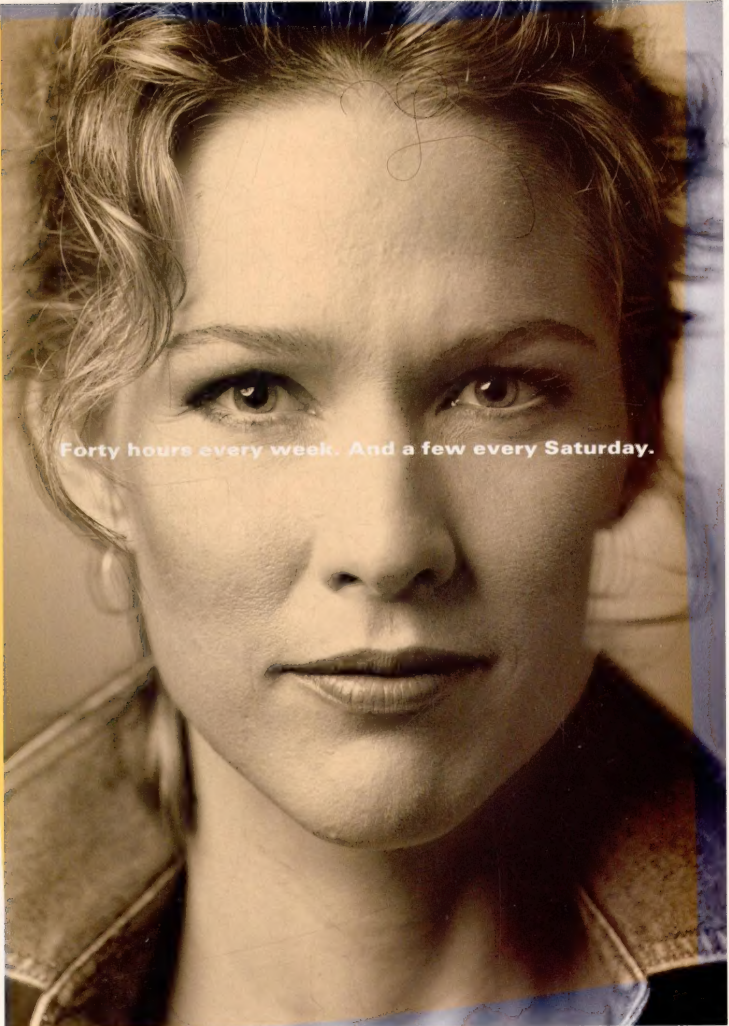
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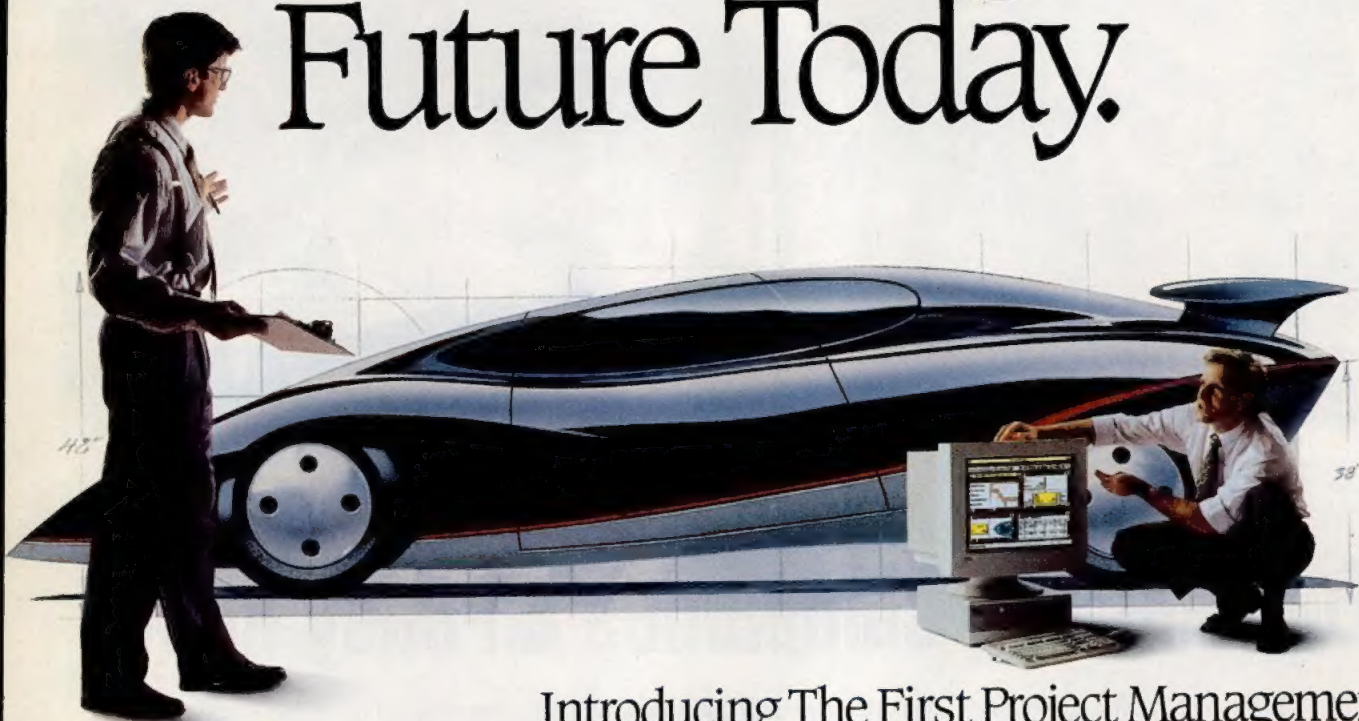
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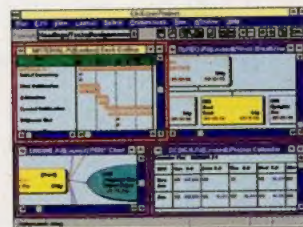
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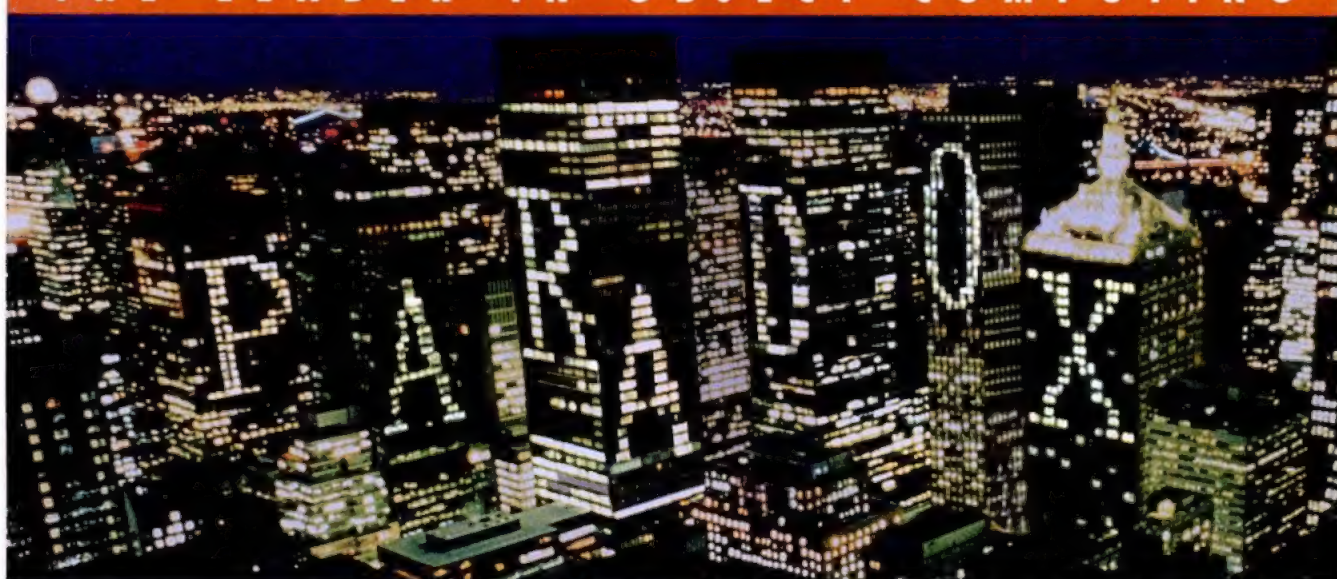
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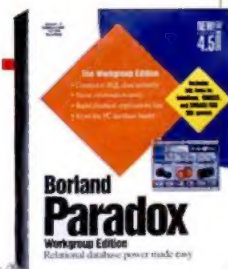
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COVER STORY

On-Line Services

Making On-Line Services Work For You

BY ANDREW KANTOR

The on-line world has exploded. Better services and new front ends make it easier—and less expensive—to make on-line a part of your business day. Here we take a look at the major services of today's on-line world and how each fits into a new perspective: What was once on the cutting edge has entered the mainstream. Your modem is now an important professional tool, and we'll show you how to get the most from it110



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Hardware

14- and 15-Inch Monitors:
Through the Looking Glass

Today's mainstream monitor is a 14- or 15-inch Super VGA-capable display.

BY DON CRABB

A year ago, the mainstream monitor of choice was a 14-inch VGA-only tube. Today, it's a 14- or 15-inch Super VGA display with a resolution of 800 by 600 pixels or better. With so many 14- and 15-inch monitors available, evaluating the field to determine which display best suits your needs is no easy task. To aid you in your quest, *PC Magazine* tests 54 of the current crop of 14- and 15-inch multifrequency monitors, priced from \$299 to \$799161

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Personal Tax Preparation:
Dancing to a New Tune

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Plug and Play: Easy
Upgrades at Last

BY HOWARD ALEXANDER

It's the PC industry's Holy Grail: systems and peripherals that configure themselves invisibly and automatically. And finally it may be within reach. We look at the Plug and Play initiative and

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examine its potential to simplify everything from ISA-card setup to SCSI configuration without obsoleting your existing hardware267



Computers

Application Servers:
At Your Service

BY JIM SEYMOUR

Powerful yet affordable, application servers are rapidly replacing expensive minicomputers and mainframes as the business-computing backbone of choice. *PC Magazine* puts five of the most powerful PC-based application servers it has ever reviewed through a battery of tests to gauge just how far this new generation of Pentium- and 486-based servers has come277

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Strange things are afoot in the office (page 456).



Application servers to base a modern local area network on (page 277).

Semi-pro.



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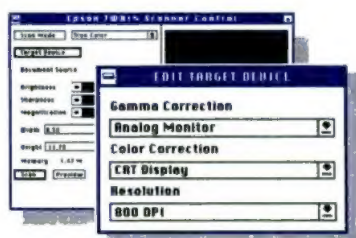


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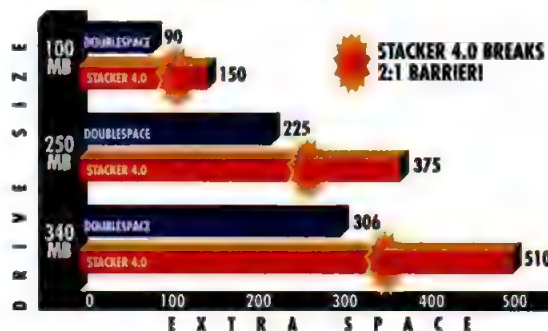
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Letters

TECH EX—PAST AND PRESENT

Giving Lotus Improv 2.1 an Award for Technical Excellence in the applications software category is laughable ("The 10th Annual Awards for Technical Excellence," December 21, 1993).

Such gushing language: "Biggest shift in spreadsheet thinking since the creation of Lotus 1-2-3," and "Improv was the pioneer."

Where were your current editors in 1985 when Javelin was given your award? Javelin was the true pioneer, having the greatest effect in shifting the way we think about spreadsheets. Lotus merely borrowed Javelin's original ideas for multi-dimensional spreadsheets.

*Bert Hoffman
Oceanside, New York*

Having just read your list of past Awards for Technical Excellence winners, I noticed that Microsoft Windows 3.0 is not mentioned. This single product transformed the entire industry and surely should have been listed.

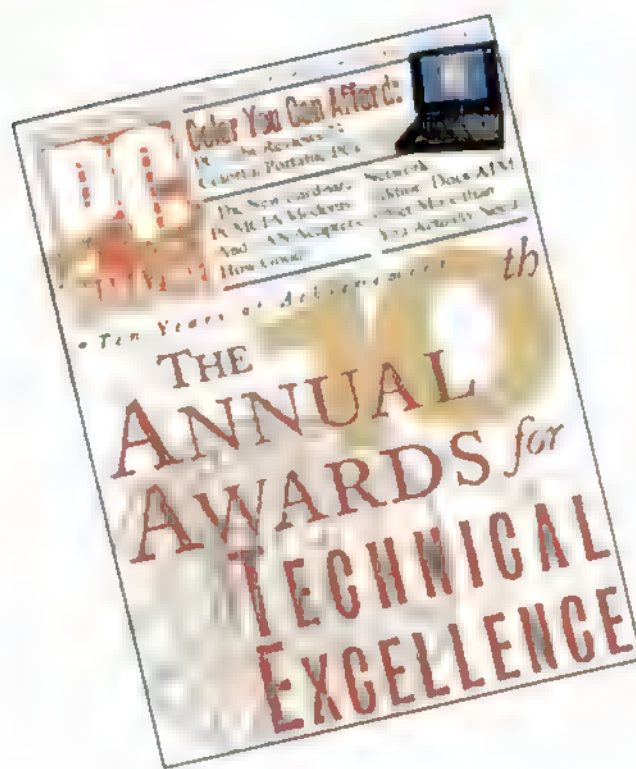
*John Dickson
Santa Barbara, California*

OF BENCHMARK TESTS AND BIASES

I just finished reading about Winstone 94, Version 1.0, *PC Magazine's* new benchmark test developed with Microsoft's help, and I must say that I am now skeptical. How can you claim that you are "The Independent Guide to Personal Computing" when Microsoft had its hand in the building of your test programs? I'm afraid that no matter how many Bibles you stack up to swear on, I can never again believe that your reviews are unbiased, especially when they're related to Microsoft products.

*James Parker
Old Bridge, New Jersey*

• **Microsoft is the vendor of the Windows operating environment, the one in which the Winstone test runs. We sought certification from Microsoft for this benchmark test. That certification does not, however, mean that Winstone 94 is a Microsoft marketing tool.**



Who were the true pioneers of multi- dimensional spreadsheets?

Winstone 94 is an independent tool for testing the performance of PCs running Windows 3.1 and Windows 3.1-based applications. The Ziff-Davis Benchmark Operation wrote the Winstone nonapplication code. Seven different vendors have applications in Winstone 94; only 5 of its 12 applications are from Microsoft. We based the presence of each application in Winstone 94 on market-share data.—Ed.

The greatest failure of PC Bench 8.0, WinBench 4.0, and Winstone 94 is that they do not test multitasking performance of the equipment or the application. Furthermore, your tests, which are tied to only one vendor's API, evaluate the wellness of drivers for that vendor's product and ignore the drivers for other vendor's systems.

*William L. Hartzell
Garland, Texas*

• **PC Bench 8.0 measures the performance of PCs running DOS. WinBench 4.0 and Winstone 94 measure the performance of PCs running Windows 3.1. Neither of those operating environments is a true multitasking environment, so none of these benchmark test suites are built to test multitasking. We base our develop-**

ment of publicly available benchmark tests on market share, and to date, the market has voted overwhelmingly for DOS and Windows 3.1 in the PC arena. We are investigating the development of benchmark tests for other platforms.—Ed.

SLY FOX

Your December 21, 1993, review of *Using FoxPro 2.5 for Windows* by Lisa Slater and Steven Arnott (Read Only, "Literature for Developing FoxPro Cuning") omitted one key point that I unfortunately discovered only after buying the book. Buried on the unnumbered second page of the Conventions section are the admission that the book is not based on the shipping version of FoxPro 2.5 and an accompanying warning that "if you have trouble duplicating the results you see in the examples, your problem may be because of your build date." In case you think they are kidding, you have only to get to the first figure (1.1), in which the screen shows "FPR" rather than "FOXPROW," as it actually is in the program. What is the poor, unsuspecting consumer who bought the book supposed to do when something doesn't work as described? Ask Microsoft for the beta version?

*Virgil I. Johannes
Holmdel, New Jersey*

NATURE'S BOUNTY

A brief in the December 21, 1993, New & Improved column stated that 10 percent of the proceeds on the sale of Second Nature Software's Windows wallpaper and screen-saver art collections are going to benefit the nonprofit organization The Nature Conservancy. Actually, Second Nature Software is donating all profits or 10 percent of sales, whichever is greater.

This is a total and extraordinary commitment on Second Nature Software's part in support of The Nature Conservancy's worldwide efforts to conserve our natural heritage.

*Russell S. Hoeflich
The Nature Conservancy
Portland, Oregon*

Remember when color TVs suddenly became affordable? Can you say déjà vu?

*U*nless you still watch a black and white TV and listen to 8-track tapes, price is probably the only thing stopping you from getting a color notebook. In which case, we'd like to introduce you to the Bravo NB. Not just because it's affordable, but also because it has features you normally don't find on notebooks costing hundreds more. Like the most advanced Dual Scan STN technology, which gives you 256 bright, clear colors on a full-size 9.5" screen. To make sure you won't have to wait to see those colors, it has a powerful Intel 25MHz 486SX microprocessor, local bus video and 512KB video memory. It also has 4MB RAM that can be expanded to 20MB and up to a 170MB hard drive. There's even a Type III PCMCIA expansion slot so you can send or access information from anywhere, as well as enough other features to fill that column to your right. And since our resellers perform as well as our computers, you can get one right away by calling 800-876-4AST. All of which should make choosing a color notebook as simple as, well, black and white.



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LETTERS

TABS 'R' NOT US

I chuckled over John C. Dvorak's January 11, 1994, Inside Track comment about watching a training film on tab stops. Dvorak notes, "I thought this to be the dumbest thing I've seen in a long while," and follows up by querying, "What skill does it take to use a tab?"

After a decade of training and supporting everyone from clerical to upper-level-management PC users, I have found the most dreaded, abused, and confusing feature for users to learn is tabs, and some users even suffer from "tabophobia," avoiding the Tab key altogether in favor of the Spacebar. Although software companies have gone to extraordinary lengths to make the tab feature easier to use, there are a host of options (probably more than 20) in which a user must become fairly skilled. Perhaps a film dedicated to tabs isn't such a dumb idea after all.

*Sandra J. Wagnon
McKinney, Texas*

FORUMS OFFER SUPPORT ALTERNATIVE

In your January 11, 1994, discussion of the move to paid technical support (Trends, "The Painful Move to Paid Support"), you do not mention the on-line support provided on CompuServe, America Online, and other on-line services, and how this alternative means of providing support fits into vendors' bigger picture.

Each of the programs I use is supported in a forum on CompuServe, and the quality of support varies, ranging from good to superb. In some cases, the support is provided by employees of the company, while in others, it is volunteered by other on-line users.

Although the software forums are not included in CompuServe's basic service price, the cost of posting a support request and later downloading the response is small. I get all my technical support this way, even for programs that still offer an 800 number and free telephone support.

*Ed Wiggins
via PC MagNet*

CLAMORING FOR MORE

Upon reading Robin Raskin's December 21, 1993, Pipeline column ("Software, L.L. Bean Style"), I immediately contacted Club KidSoft for a subscription to its magazine and CD-ROM on behalf of my children. Though the Windows installation went smoothly, the software was easy to navigate, and the included activities were mildly amusing for my 9- and 12-year-old children, we wished there were more of both games and interactive prod-

*Although CompuServe's
software-support forums
aren't included in the basic
service price, the cost of
posting a support request
and downloading the
answer later is small.*

uct demos that lasted longer so that we could get a feel for whether there was really a product we wanted to purchase.

*Alan Zisman
via PC MagNet*

SOFTWARE INCLUDED

I recently bought a Compaq Presario 425. In the short time I've had it, I've been impressed with its features and abilities, and yes, the preloaded software got me up and running in about 30 minutes. But there's one problem. The only disk that came with the system was a diagnostics disk. When I called Compaq about getting a set of original disks for all the preloaded software, I found out there would be an additional cost.

Knowing that all too often problems arise that can be solved only by reinstalling the software, I wonder if Compaq plans to send out a technician with disks to do it for me.

*Jeff T. Goodlin
Pasadena, Maryland*

REDUCING CORPORATE HAND-HOLDING

Bravo for Sal Ricciardi's December 7, 1993, piece, "A Solid Foundation for

Your Corporate Applications," which marked the start of your Corporate Developer column. I have made this informative piece required reading for my in-house "clients," and it has really helped them to structure their requests with less hand-holding. I look forward to future articles, because I too am always learning.

*Michael Welsh
via PC MagNet*

SATISFACTION GUARANTEED

Several months ago I saw your report on customer satisfaction with computer companies ("Satisfaction amid Change," July 1993), and at that time, Zenith Data Systems ranked at the bottom of the list. I was one of those ZDS customers who agreed with those rankings, but since that time, ZDS has turned itself around and deserves to be at the top of the list, up there as one of the best in the business.

After multiple attempts to repair one of my portable computers, ZDS answered the call, replacing my old machine with two new top-of-the-line ZDS 486-based notebooks. I am now one very satisfied customer.

*Alfred Jordan
Stonington, Connecticut*

"ANTIQUE" IS A FIGHTIN' WORD

A Dell Computer ad in your December 21, 1993, issue says, "Imagine trying to pawn off a Pentium machine with a bus designed for a 286 antique!" Is a 286 an antique? And what about my 386? If I replace it now, how do I get back my investment? I know; I'll take it to the computer antique dealer and see what I can get for it.

*Brian Davis
Fairbanks, Alaska*

HOW TO WRITE TO PC MAGAZINE

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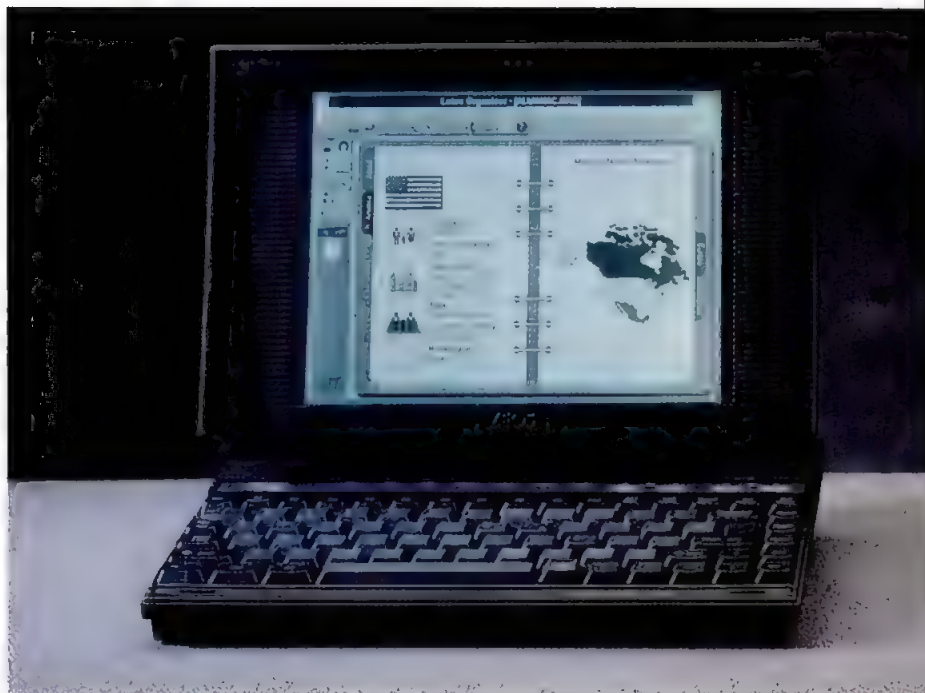
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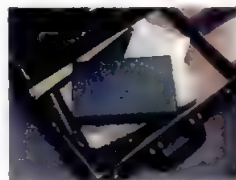


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CIRCLE 117 ON READER SERVICE CARD

Trends

TRENDS & TECHNOLOGY SHAPING THE PERSONAL COMPUTER MARKET

Infrared Tower of Babel

Setting a wireless standard.

With all the attention that wireless communication is getting these days, there's one wireless technology that's inexpensive, safe, unregulated, and lost in the spectrum of invisible light: infrared. One reason infrared is sometimes ignored is because hardware manufacturers

use different protocols to transmit signals. The result is a virtual Tower of Babel, where desktops, notebooks, PDAs, and printers speak their own invisible languages. That could change this year as many developers agree on ground rules for point-and-shoot infrared communication.

"A Zoomer can talk only to another Zoomer.

An Omnibook can't approach a Sharp Wizard," explains John LaRoche, of the Infrared Data Association, which is promoting a universal infrared serial link that connects desktop PCs, printers, telephones, docking stations, networks, and PDAs. "A standard will allow for true interoperability between PDAs, mobile communicators, and peripherals so you won't have to worry about brand names."

Fifty member companies are working on standards that address details such as the way the pulses are encoded and the wavelength of the infrared light so that both ends agree on how to interpret the stream of light. The two protocols in the spotlight are Hewlett-Packard's Serial Infrared communications interface (SIR), found in HP's OmniBook, and General Magic's MagicBeam, found in Apple's Newton and Sharp's Wizard. SIR uses pulses of light to transmit data at a rate of 115.2 kilobits per second over distances of



1 to 3 meters. Magic Beam, which modulates a beam of light, can use less power to transmit less data over a longer distance—38.4 Kbps and 4 meters, respectively. "Magic Beam is more like an FM receiver. You can modulate for different channels so you can have multiple communications going on in one area," explains General Magic's Tony Fadell. Dual-mode hardware would support both standards, similar to having AM and FM on one radio.

Cross-brand interoperability is a tall order. Some say that expectations are too high and that a standard may emerge only when a substantial volume of products hits the market. When that happens, you'll be able to shoot files to printers, transmit pages to fax machines, and use infrared docking stations instead of tangled cords to synchronize desktop PCs with mobile companions.

—Carol Levin

FireWire: It's Serial

THE PC'S SERIAL PORT IS ITS SLOWEST interface, but a new serial interface may bring the old port up to speed. Texas Instruments and Apple are behind a new serial bus interconnect specification, which they see as a replacement for the external ports on a computer. The new port is called the P1394 specification by TI, but Apple, always on the lookout for a catchy name, dubbed it the FireWire.

The P1394/FireWire can transfer data at 12.5 megabytes per second and has many advantages over existing serial ports. Mike Salas, project manager at TI for the P1394, sees it as the universal I/O port. "Our vision is to eliminate all the different external ports, like IDE, SCSI, parallel, and serial, on both desktops and notebooks. You can use the P1394 to connect hard disks, printers, digital cameras, or scanners to a single port," Salas says the P1394 will help usher in the acceptance of multimedia components. "The P1394's bandwidth can provide isochronous services that will let multiple devices use the same port."

For now, the P1394 is only a specification that is up for ratification by the Institute of Electrical and Electronics Engineers (IEEE) standards committee. While no company has yet announced plans to incorporate the new port, all the major computer vendors, including IBM and Digital, are on the design committee. Of course, a port is useless without something to attach, so a number of peripheral makers have also endorsed the idea. Some of the manufacturers that have expressed support include disk drive makers Adaptec, Maxtor, and Western Digital.

If the P1394 is to become a usable standard in the PC marketplace, it will have to address future standards such as the Plug and Play specification that is being promoted by Microsoft, both the VL-Bus and PCI local-bus standards, and PCMCIA. When asked how the P1394 specification would work with those buses, Salas replied, "We're evaluating how the P1394 will work with them and will address those issues in the next version of the specification."

—Christopher Barr

Pipeline *By Robin Raskin*

Starstruck Games

Computer software makers have stars in their eyes as they grope for Hollywood techniques and Hollywood friends to pump up the entertainment value. If these computer games are going to succeed, their developers need to get past the "let's do like they do in the movies" stage.

Take a look back at early films and you'll see that they imitated the theater—lots of "straight ahead" camera shots focused on "stage-like" action. Today we see mattes, dissolves, fades, and other cinematic techniques finding their way onto computers. Two good examples are *Critical Path* from Media Vision and *TuneLand* from Seventh Level.



Media Vision, best known for its multimedia hardware, began its software division last spring. Min Yee, last seen as publisher of Microsoft Press and VP of Microsoft multimedia, and Stan Cronyn, the founder of Warner New Media, head the operation (see the possibilities?). New Media relies on third-party vendors to create original titles.

Critical Path (created by Mechadeus) is an action adventure game that stars a young female helicopter pilot named Kat. Kat is a real live actress, as are most of the thugs and the dictator (played by Yee himself) that she encounters. As the real actors are set into background scenery with masks and blue screens, you almost get a true movielike visceral response. When you see Kat falling off a building, it's in the style of Superman and Batman,

not PacMan. Quantum Leap, New Media's science-fiction game (created by Hyperbole), breaks new ground by letting characters appear in multilayered "spots" so you get the feeling of a point of view—a technique dubbed VirtualCinema.

Seventh Level's *Tuneland* has the backing of a cast of Hollywooders and would-be-ers. George Grayson, formerly of Micrographx, and ex-Pink Floyd Scott Page lead a group that includes Merv Adelson of Lorimar and Michael Milken of junk-bond fame. *Tuneland* is kid's software that aspires to gain an identity that lives beyond software—on cereal boxes, in movies, and in fashion. (Thus far only Carmen Sandiego can claim success in this area.) *Tuneland* is a cartoon songfest with all your favorite kiddie tunes (the music's not bad) and it stars a series of whimsical characters. The protagonist is a bear with Howie Mandel doing the voice. The animation is very rich and Disneyesque. Seventh Level relies on traditional animation techniques to make the characters and their voices incredibly fluid.

These are only two examples of "touched by the stars" software. Rock stars Peter Gabriel and David Bowie are turning out their own CD-ROMs (not in PC format just yet), and Viacom just released *Dracula Unleashed*, an original-content CD with plenty of Hollywood effects. While they're all good, they don't have the plot of even a B-grade movie. Broderbund's new *Myst*, available only on the Macintosh, and some early work out of Xiphias (it's working on "matrices" of action) are headed in the right direction. Maybe we need to get the stars out of our eyes and develop a style that is uniquely for PCs.

For my next column, I'll look into the dark side of all the fun and games—system resources.

Robin Raskin is editor of PC Magazine.

Cable PCs

HOPING TO LEVERAGE THE 60 MILLION cable-subscribing households across the country, on-line services have started to field-test prototype cable modems. And they're hoping to find out what consumers really want on-line.

Speed is the main advantage of a cable modem over a conventional modem that dials in over the phone line. By connecting directly to an on-line service over broadband cable, subscribers will get almost instantaneous communication without tying up the phone line. Zenith claims that its HomeWorks modem runs at 500 kilobits per second, over 200 times as fast as a 2,400-bps modem and over 50 times as fast as a 9,600-bps modem.

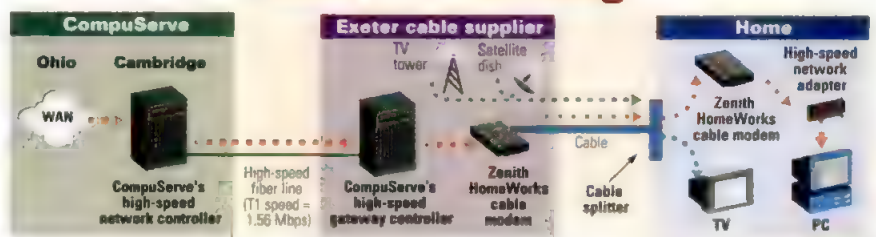
Prodigy and Cox Cable are testing the HomeWorks modem in San Diego and El Cajon, California; CompuServe and Continental Cablevision are testing it in Exeter, New Hampshire. And early this year, America Online is slated to test a cable modem from Intel and General Instrument.

With the HomeWorks cable modem, you'll be able to use your PC to "tune in" to your favorite on-line services. It comes with a network adapter card and connects your PC to your local cable provider. You need a \$5 cable splitter from Radio Shack in order to share the cable between your PC and TV. The typical 65-channel cable system today provides a

on what consumers want," says Prodigy's Debra Brochert. "What we hope to learn is how customers' preferences will be affected by photographs," she says.

All three services have yet to work out logistics, such as whether you would rent modems from cable companies or buy them (at close to \$500, the current price is steep);

Cable PC Plumbing



Source: CompuServe.

bandwidth of 450 MHz, with each video channel using 6 MHz. HomeWorks provides four data channels in one standard 6-MHz channel.

Prodigy subscribers with the modem can instantaneously browse merchandise (JPEG-compressed photos) without waiting to download them. As for further enhancements to Prodigy's services, "It all depends

and whether you would subscribe to a service as you would to a movie channel. "It's important to find out where the bottlenecks are and how well the modems work," says CIS' Doug Martin. "We want to demonstrate to people that this is technology available today, but we also need to find out what people want." —Brendon Macaraeg

Top Retail Software

Current ranking	Last issue	Product/company
1	1	MS-DOS 6.2 Upgrade Microsoft Corp.
2	10	TurboTax for Windows HeadStart ChipSoft Inc.
3	6	Quattro Pro 5.0 for Windows Borland International
4	—	MS Windows for Workgroups 3.11 Microsoft Corp.
5	2	Quicken 3 for Windows Intuit
6	7	MS Works 3.0 for Windows Microsoft Corp.
7	—	Expert Fonts 1.0 Expert Software
8	4	MS Office 4.0 for Windows Upgrade Microsoft Corp.
9	—	Quattro Pro 5.0 for DOS Borland International
10	5	MS Windows 3.1 Microsoft Corp.
11	—	OS/2 for Windows IBM Personal Software Products
12	—	Lotus 1-2-3, Release 4.01 for Windows Upgrade Lotus Development Corp.
13	12	TurboTax for DOS HeadStart ChipSoft Inc.
14	3	Quicken 7 for DOS Intuit
15	8	WordPerfect 6.0 for DOS WordPerfect Corp.

This list ranks PC business programs according to the total number of copies shipped to stores and resellers in the week ending January 1, 1994. The list is based on shipments to more than 12,000 retail locations. It does not include sales made directly by software publishers and cannot be interpreted as a picture of the entire software market. Sales information adapted from a compilation by Ingram Micro.

Reassessing Digital Property

AS THE TRAFFIC AND PROFIT IN ON-line services rise, publishers and authors who ignored the technology in its early stages are now testing the boundaries of intellectual property law.

Music publishers recently filed a class-action lawsuit against CompuServe alleging that it distributes copyrighted songs without getting permission from or paying royalties to them. The controversy is not over whether the music publishers should be paid, it's who should pay them. CompuServe points

to the forum managers, and the managers point to the users who upload songs without the managers' knowledge. The publishers say it's too hard to go after individual music pirates, and they want CompuServe to provide one-stop reimbursement.

In another case, the National Writers Union announced a lawsuit pitting ten writers against several major publishers. The central issue is whether they must pay authors separately for electronic publication.

Not all the legal hassles are on-line. Compton's New Media announced a patent at the fall Comdex trade show that some say would give it the keys to the emerging multimedia industry. The patent covers basic technology in constructing and searching multimedia databases. In a very rare move, the U.S. Patent and Trademark Office announced that the Compton's patent would be re-examined at assistant commissioner Bruce Lehman's request. Lehman acknowledged that the patent "has prompted a strong and concerned reaction in a particularly dynamic and changeable industry."

The furor over software patents has been growing steadily ever since the first software patent was upheld by the U.S. Supreme Court in 1981. While thousands of patents for inventions that include software are now issued every year, few have been tested in court. The lack of judicial feedback may be resulting in patents that are too broad or invalid. It takes time and money to challenge a patent, and it's often cheaper to buy a license than to fight it out. The cost of licensing or "inventing around" these patents is typically passed on to the consumer. And, says Philip Dodds, executive director of the Interactive Multimedia Association, "these patents threaten to hurt industry growth" and "produce a chilling effect that scares off new and small developers."

The patent office is taking notice of the industry's unease and is conducting public hearings. In the spirit of on-line interactivity, you can submit comments to the patent office via Internet electronic mail to: comments-software@uspto.gov.

It isn't likely that all these issues will be settled anytime soon. The only certainties will be more vigilant royalty collection and large legal fees.—Steve Barber

Brighter LCDs With Light Pipes

NOTEBOOK MANUFACTURERS are experimenting with a number of power-saving screen options to reduce the juice drained by the backlight and are achieving different degrees of success. Toshiba's Portege subnotebook introduced a 1.4-watt color active-matrix LCD panel that uses a single backlight bulb (most panels use at least two). And Hewlett-Packard chose to eliminate the backlight in its OmniBook totally by using a reflective panel that's hard to read in low light.

But there's light at the end of the tunnel. The Flat Collimator light pipe, created by BriteView Technologies of Santa Clara, California, promises to brighten an LCD screen by better focusing the light that passes through it without using more power. A collimator is an optical system that transmits parallel rays of light. BriteView Technologies' Flat Collimator uses a ray-gun effect to send all the light from an LCD's backlight directly to the viewer. Another advantage is an improved contrast ratio. A conventional backlight sends "stray" light toward the viewer so the display is often "smoky." A Flat Collimator display is clearer because less light travels at off-axis angles.

Light pipes aren't new. LCD panels use a

light pipe to direct light from the fluorescent tube backlight through layers of liquid crystals, filters, and polarizers. "Ordinary light pipes scatter the light randomly, while the Flat Collimator distributes the light directly to the LCD. Energy is conserved and the result is a backlight that uses half the power to achieve the



BriteView Technologies' Flat Collimator (left) focuses light forward so the LCD panel is brighter, has an improved contrast ratio, and uses less power. Conventional backlights (right) scatter the light.

Source: BriteView Technologies

same brightness," says Han Zou, an optical-electro scientist at BriteView.

The Flat Collimator will work with any conventional backlit or sidelit color LCD panel, without modification and without significant cost. According to Zou, "All the major LCD manufacturers have shown interest in using the Flat Collimator, and the first panels to use it should be available in a few months."—Christopher Barr

Interface Pioneers March Forward

WHAT HAPPENS WHEN YOU THROW interface conventions out the window? An interdisciplinary group of researchers and students at the University of Maryland's Human-Computer Interaction Laboratory (HCIL) is pioneering the latest ideas in interface design. It's one of the leading labs involved in this research, along with Carnegie Mellon University and MIT's Media Lab.

By considering the psychological component of what people like—and hate—about working with computers, the scientists have developed innovative technologies that software companies are exploring for future database products and cable companies are considering for video-on-demand services.

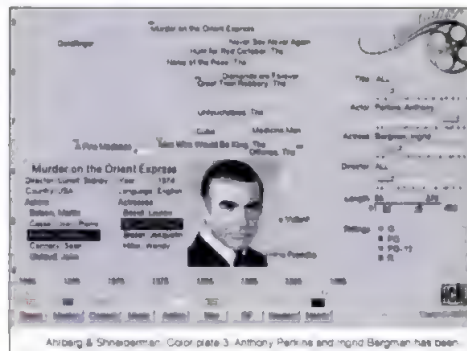
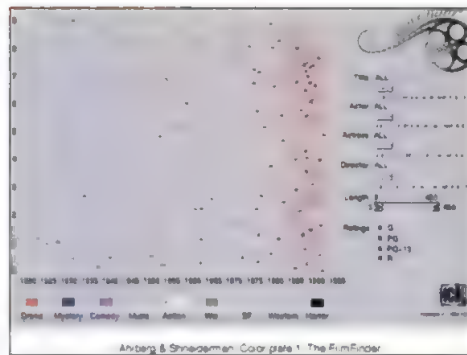
"A pixel is a terrible thing to waste," says lab director Ben Shneiderman. His research has shown that users find it easier to locate items in huge or complex databases if they're presented with an overview and given the ability to "drill down" to view details. Visual representation of data is the only practical way to do this. Today's systems, he says, don't provide good tools for navigating through huge or complex data sets.

Inside this interface incubator, students from as far away as Finland and India are

refining ways to make threatening technology more approachable.

But the lab isn't full of futuristic prototypes of voice recognition systems and talking computers. Instead, most of the systems they're designing for are machines like most people have on their desks today. "We're building things that work on real machines for real people," says Shneiderman.

Their overriding philosophy is based on our tremendous visual sense and our ability to visually spot correlations, exceptions, and trends. To prove the point, the lab has developed prototype applications that may one day help you find the movie you want in a video store, locate your dream home, choose a college, or even manage a vast network. Without entering arcane commands (you



FilmFinder displays every data point; in this case, all films made since 1920. Dynamic slider bars narrow the search by criteria such as actor and director, and the interface continuously updates results in a visual starfield display.

use a mouse or a touch screen), you can explore and find patterns, exceptions, and correlations that you wouldn't discover otherwise.

One database search technique to come out of HCIL is the *dynamic query*, first demonstrated with an application called HomeFinder. Homes are represented as points on a map, and innovative slider bars let you filter which homes are shown—say, three bedroom homes within five miles of work. The map is then rapidly refreshed. While SQL databases can take several seconds to respond to a query, this method can process 10 to 100 queries per

second because the interface is the database.

Another application based on dynamic queries is FilmFinder. This database, similar to Microsoft's Cinemania, lets you view the database as a whole then refine your search by using innovative slider bars for criteria such as rating, length, director, or actor (see illustration).

Another technique HCIL has been exploring is called *treemaps*, which are a cross between stacked bar charts and Venn diagrams—nested rectangles—and are useful for displaying hierarchical and categorical data. An engineer at NEC has built an application that uses treemaps to analyze business decisions such as selecting a building site. The top-level factors (social, economic, technical) are entered first, and then the components of these top-level factors are entered. The importance of each factor is reflected in the size of its rectangle. The program determines the "winner" by summing the probabilities and displays a bar chart of the results.

The challenge for this research team is to optimize algorithms within memory and processing constraints so that dynamic queries and treemaps can work as fast as our eyes can browse. When that happens, than a picture really will be worth a thousand queries.—Carol Levin and Sheryl Canter

Briefs

WALL STREET PREDICTS RISC FUTURE.

Investment research firm Sanford C. Bernstein reports the following trend: "Over the next two years, cross-platform software tools will facilitate coexistence and integration of different platforms within a corporate environment. RISC microprocessor market penetration should grow to 24 percent of the total unit sales by 1997, with roughly 50 percent of volume driven by PowerPC. Intel's x86 market share is projected to decline from 84 percent in 1993 to roughly 75 percent in 1997."

BUSINESS CATERS TO SOFTWARE

buyers. Boston-based Bright Ideas (617-235-3620) is capitalizing on the dizzying selection of kids software by deploying consultants to run software seminars and

demonstrations for parents at day-care centers, PTA meetings, and corporate events. Microsoft throws Tupperware-inspired Family Technology Nights to promote its Microsoft Home line of software. And at computer kiosks in New York bookstores Shakespeare & Company and Barnes & Noble, you can preview electronic books from The Voyager Company.

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phasing out the "Number 2 Pencil" routine you may recall—perhaps with a pang of anxiety. By the 1996-97 testing year, the ETS expects to administer the Graduate Record Exam on PCs. Tests can be given more frequently and conveniently and will be scored while you wait.

—Carol Levin

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The image features two computer monitors from the brand MAGnum, positioned in a lush, dark jungle environment. The monitors are white with black bezels. The monitor in the foreground is a 15-inch model, and the one behind it is a 17-inch model. Both screens are dark, suggesting they are powered off. The background is filled with dense green foliage, including large, broad leaves and ferns, creating a sense of being deep in a forest. The lighting is dramatic, with highlights on the leaves and the monitors' frames, while the rest of the scene is in deep shadow.

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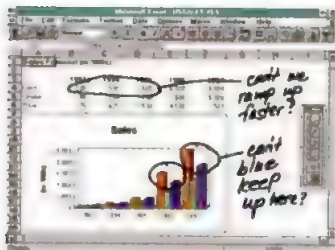
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First Looks

HANDS-ON REVIEWS OF NEW SHIPPING PRODUCTS

■ The Latest from NEC, TI, and Toshiba

New 50-MHz Notebooks Dazzle with Color and Speed

If you're willing to tote a couple of extra pounds, you'll find these 486-based color notebooks fully loaded, comfortable to use, and easy on the eyes.

NEC Versa Has TouchPen Option

BY DON WILLMOTT

NEC Technologies has pumped up just about all the components in its Versa systems to keep these versatile notebooks on the cutting edge. The biggest news is that the new E Series features an optional PenTouch screen.

We looked at the NEC Versa 50EC, a 50-MHz 486DX2-based system with 4MB of RAM, a 340MB hard disk (there are user-upgradable hard disk

options from 120MB to 340MB), PCMCIA compatibility for one Type III or two Type II cards, and a dazzling 9.5-inch active-matrix color display that's brighter than the one it replaces but doesn't use any more power. The system we tested is priced at a lofty \$5,529.

Measuring 2.1 by 11.7 by 9.3 inches (HWD), the Versa is roughly the same size as other notebooks with similar features, and its 6.9-pound weight is



BRIGHTER: NEC improves its color display.

acceptable, given the configuration. Fortunately, NEC has shrunk the size of the AC adapter by 50 percent.

There's also an interesting

new trackball design, which NEC has dubbed VersaTrack. A small ball is positioned on the front edge of the notebook, with a square button on each side. It takes some getting used to, but the design does lend itself to easier drag-and-drop maneuvering once you get the hang of using two hands to do it.

In testing, the NEC Versa 50EC did best in the video categories. With its local-bus technology and BitBlt (bit-block transfer) accelerator, it scored quite high on the PC Bench video test and yielded a good Graphics WinMark score of 3.69. Its battery lasted 2 hours 51 minutes—not bad considering the unit's excellent color display. Processor and disk results were far less inspiring.

Ordering a PenTouch touch screen adds \$500 to the price of the system. The technology, from MicroTouch Systems,

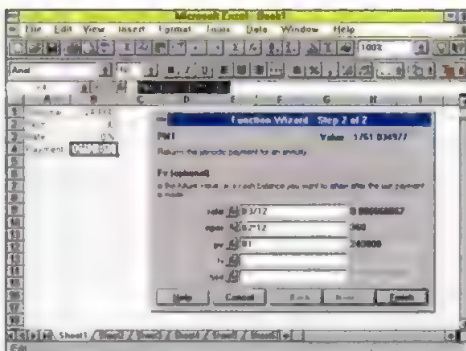
Continues on page 38

■ An In-Depth Look

Excel 5.0 Extends Both Features and Usability

BY CRAIG STINSON

The latest revision of Microsoft Excel includes brilliant ease-of-use enhancements and new features to augment the program's analytic power. Among other things, the \$495 Excel 5.0 introduces groundbreaking innovations in the area of on-sheet list and database manipulation, Wizards to help with formula building and short cuts, and even a Wizard for creating "pivot tables"—transposable crosstab reports that mimic the most appealing characteristics of Lotus Improv. But this time, along with the new features come four major structural changes.



FUNCTION WIZARD: Explains functions and the purpose of required and optional arguments.

First, to underscore Excel's role as a member of the Office product family, Microsoft has made the very smart move of re-

designing the program's user interface to make it consistent with Word for Windows 6.0. The menu and standard toolbars of the two programs are now nearly identical, and both programs have adopted a common "tabbed" style of dialog box.

Like Word, Excel 5.0 can attach summary information to files, including title, subject, author, and keyword. An identical file-find utility serves

both programs, the spell-checker is shared, both support OLE 2, and you drag-and-drop to transfer data.

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Color Notebooks

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worked well on the prototype we evaluated. Not only can you use any type of pen to write or to move the cursor, you can even play Solitaire on-screen using your finger as a pointing device. NEC includes an assortment of pen-based programs. If you want to try out pen computing but don't want to buy into the more hardcore pen approach of Com-

paq's Concerto, this is a good way to get started.

With the improved active-matrix color screen, PCMCIA Type III compatibility, and touch-screen option, NEC has equipped the Versa 50EC to be as customizable as possible.

• List price: *NEC Versa 50EC, with 4MB RAM, 340MB hard disk*, \$5,529. *NEC Technologies Inc., 1414 Massachusetts Ave., Boxborough, MA 01719; 800-632-8377; 508-632-4636.*

Circle 433 on reader service card

New TI Has Dual-Scan Display

BY BRUCE BROWN

The most recent version of a proven design, Texas Instrument's TI TravelMate 4000E WinDX2/50 Dual Scan Color, combines a high-quality color screen, aggressive 50-MHz system performance, and excellent battery life, all for a reasonable list price of \$3,899.

The TravelMate 4000E is equipped with 4MB of RAM, a 200MB hard disk, and a dual-scan passive-matrix color screen. The notebook measures 2.1 by 11 by 8.5 inches (HWD), and weighs 7.7 pounds including the battery, AC adapter, and Microsoft BallPoint mouse. The TravelMate 4000E has a fine full-travel keyboard with separate cursor and page movement keys, but lacks a PCMCIA slot.

The 9.4-inch dual-scan passive-matrix color screen doesn't have as wide a vision angle as an active-matrix display, nor is it as bright and clear, so it's not a good candidate for small group presentations. Dual-scan technology, however, is a huge improvement over single-scan passive-matrix color screens and represents a wise compromise between price and performance.

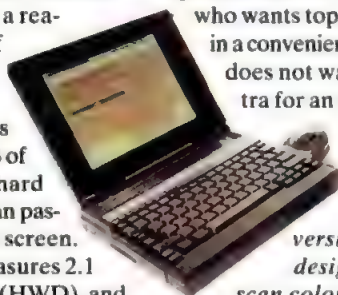
In performance testing against notebooks with the same CPU, the TravelMate 4000E excelled in processor-intensive tests. The system did not lead the

pack but did well on the disk and Graphics WinMark test suites, lagging only on the PC Bench video test. The Battery Run-down test time of 3 hours 3 minutes was acceptable.

The TI TravelMate 4000E WinDX2/50 Dual Scan Color is a good choice for the power user who wants top performance in a convenient package but does not want to pay extra for an active-matrix color display.

NEW COLOR:

TI's latest version of a solid design uses dual-scan color technology.



• List price: *TI TravelMate 4000E WinDX2/50 Dual Scan Color, with 4MB RAM, 200MB hard disk*, \$3,899; *Texas Instruments, P.O. Box 6102, Temple, TX 76703; 800-527-3500, 512-794-5970; fax, 817-774-6660.*

Circle 434 on reader service card

The Toshiba T4700CT: Designed For Portable Presentations

BY TIN ALBANO

Built to be a mobile multimedia system, the Toshiba T4700CT is loaded with everything you'd want in a desktop PC, but at a premium. It lists for \$5,299.

The 6.9-pound T4700CT uses a 50-MHz 486DX2 processor and has a 9.5-inch active-matrix color display, a plus for on-the-road presentations because it allows for wider viewing angles than passive-matrix color screens.

The unit's 2.2-by 11.7-

by 8.3-inch case

houses one Type

II PCMCIA slot

and one 16-mm

slot that can hold

Type I, II, or III

PCMCIA cards.

Toshiba inte-

grates both

sound and video capabilities into

the T4700CT, allowing it to run

multimedia presentations. The

unit has a built-in microphone

and a speaker that supports a

more dynamic range of sound

than standard internal PC

speakers. It also comes with the

Microsoft Windows Sound Sys-

tem preinstalled and can deliver

16-bit stereo output.

The T4700CT, which has

local-bus video and uses West-

ern Digital Corp.'s RocketCHIP

WD24, turned in excellent video

performance on our benchmark

tests. Indeo 3.0 and Run Time

Video for Windows are included with the T4700CT, and take full advantage of the notebook's 32-bit video data path, providing smooth 15-frame-per-second video playback.

The T4700CT we tested had 8MB of RAM (expandable to 24MB) and a 200MB hard disk (there's an optional 320MB hard

disk). On the rest of our tests,

the unit did well,

and its 4-hour

Battery Run-

down test perfor-

mance was ex-

ceptional, given

the unit's active-

matrix, power-

draining color

screen.

The only down-

side of the T4700CT

is its detachable

trackball. Toshiba

hasn't yet integrated a pointing

device into the unit's case. But the

LCD provides useful, at-a-glance

information and constantly mon-

itors battery life.

Toshiba didn't build the

T4700CT for those looking for

pocket-size notebooks. It's a

full-function portable, with true

desktop capabilities.

• List price: *Toshiba T4700CT,*

with 8MB RAM, 200MB hard

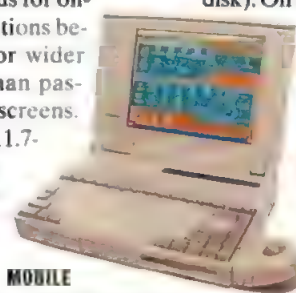
disk, \$5,299; *Toshiba America*

Information Systems Inc., P.O.

Box 19724, Irvine, CA 92713;

800-334-3445, 714-583-3000.

Circle 435 on reader service card



MOBILE

PRESENTATIONS: Toshiba puts multimedia power in the T4700CT.

Benchmark Tests: Color Notebooks



The TI TravelMate 4000E's processor performance surpassed that of the other two 486DX2/50 notebooks we tested, but the NEC Versa 50EC and Toshiba T4700CT, both of which have local-bus video, achieved excellent video

performance. Note that the Toshiba's battery life is exceptional, given its active-matrix display.

We used PC Magazine Labs' PC Bench 8.0; WinBench 4.0; Winstone 94, Version 1.0, and Battery test to measure the performance of these three color notebooks

	PC Bench 8.0				WinBench 4.0		Winstone 94	Battery
	Processor (score)	Video (score)	Disk (score)	DOSmark (score)	Graphics WinMark (millions of pixels per second)	Disk WinMark (score)	Winstone (score)	Battery (hours minutes)
NEC Versa 50EC	38.6	2,788	281	238.9	3.7	447	18.3	2:51
TI TravelMate 4000E	34.3	2,277	644	474.1	3.2	600	30.2	3:04
Toshiba T4700CT	27.8	3,259	899	432.3	3.6	566	28.8	4:42

Higher scores represent better performance.

Excel

CONTINUED FROM PAGE 37

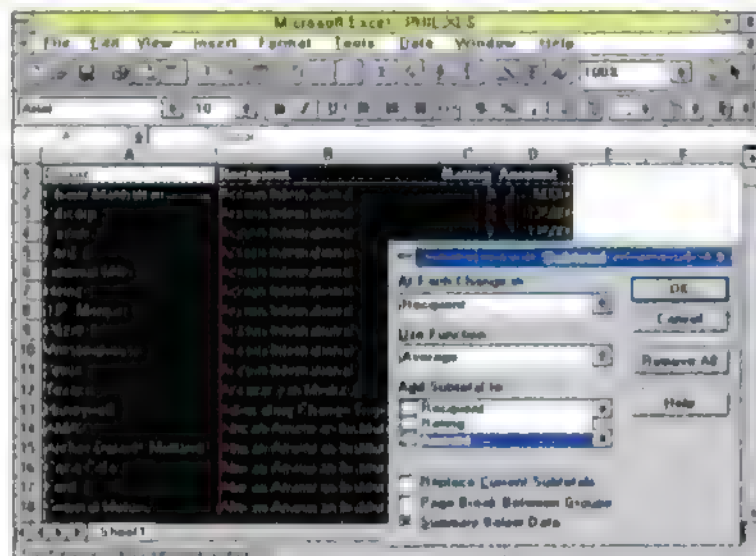
Second, Excel 5.0 offers a new development environment based on Visual Basic for Applications. VBA provides a simpler syntax than Excel's original (XLM) macro language, comes with an easy-to-use dialog editor and menu builder, includes a full set of debugging tools, and can be used to drive other programs that support the "OLE automation" component of OLE 2.

Microsoft says the XLM language will also be supported indefinitely (and each language can call procedures in the other) but will not be expanded to accommodate new features in subsequent revisions. Excel 5.0 also continues to support imported Lotus 1-2-3 macro commands through the vocabulary of 1-2-3, Release 2.01.

Third, the Q+E add-in (from Q+E Software) that was provided with earlier versions has been replaced by a homegrown tool for querying ODBC-compliant external databases. Called Microsoft Query, the product is a subset of Access and will make Office Professional users feel right at home.

Finally, Microsoft has consolidated Excel's .XLC, .XLS, and .XLM file types into a unified document format. All files are now three-dimensional workbooks. By default, a new file consists of 16 blank work-

example, can either be embedded on the worksheet or installed on separate pages that behave like the .XLC documents of old. This support for multiple subdocuments within an integrated file format makes Excel 5.0 more complex and less ideologically pure than Quattro Pro for Windows or 1-2-3 for Windows, but it should present no problems to the user. If you



SUBTOTALS: Automatically inserts subtotals based on any standard aggregation function.

drop a VBA module into a range of worksheets referenced by a name or formula, for example, Excel just ignores the intervening module page.

Unlike QPW and 1-2-3/W, Excel's three-dimensionality accommodates page-local as well as global names. Excel simply attaches a page identifier to make a name local. This means you can incorporate a set of completely parallel worksheets into an Excel 5.0 workbook without having to worry about name conflicts. It's a great convenience, particularly for users who are upgrading Excel 4.0 worksheets.

DATABASE MANAGEMENT

On the ease-of-use front, the most important changes in Excel 5.0 lie in the area of list and database management. To find particular records that meet a single criterion, you can select an operator and a value from drop-down lists. Excel shows the

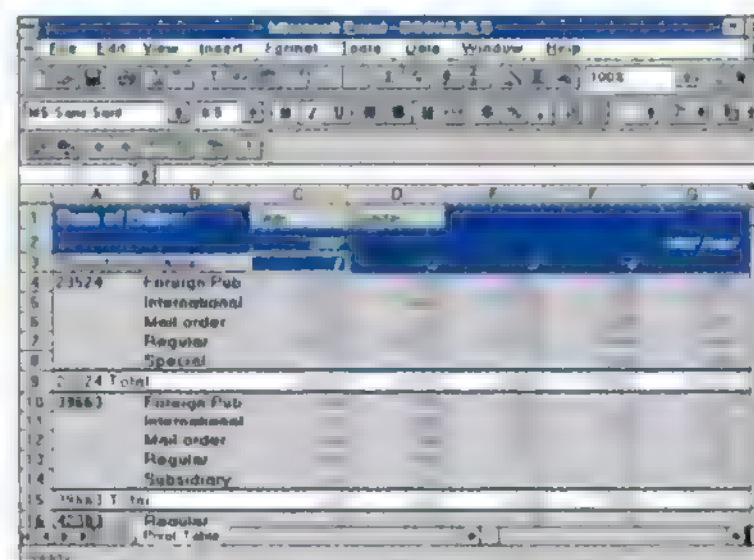
qualifying records in place, by filtering the list to exclude the non-qualifiers. More complex queries still require the time-dishonored worksheet criteria range.

Gone is the need for a predefined database range. When you choose a Data command, Excel finds the database automatically by examining the region surrounding your cell pointer. It's even smart enough to distinguish field headings from records and exclude the former from sort operations.

A new Subtotals command inserts aggregate formulas at points where field values change. These formulas can be based on any of the standard statistical functions (sum, average, count), and the subtotaled list is automatically outlined, allowing you to toggle easily between forest view and tree view. The Autosum button, meanwhile,

has been educated to recognize the presence of subtotal formulas and exclude their results from its grand-total calculation. Excel's charting component has been enhanced to accommodate donut charts (multiple-series pies), as well as automatic trendlines and error bars. And because charts are seldom static, Excel 5.0 lets you add new series or new data points by dragging worksheet cells to the chart.

Excel's charting component has been enhanced to accommodate donut charts (multiple-series pies), as well as automatic trendlines and error bars. And because charts are seldom static, Excel 5.0 lets you add new series or new data points by dragging worksheet cells to the chart.



PIVOT TABLE: Drag the field headings to change a multidimensional crosstab report.

PIVOT TABLES

But the *pièce de résistance* of new analytic features is the PivotTable Wizard, which transforms inscrutable list-based information into dynamic crosstab reports. Like categories in an Improv table, the field headings in these reports can be transposed at will across row, column, and page axes, letting you find the slice that gives you exactly the information you need and lay it out for maximum impact.

This is a reporting tool, not a modeling language (you have to start out with some kind of database), but it includes commands for producing a variety of internal calculations (percents of totals, period-to-period changes, and so on), and it's effectively linked to the charting module. Rearrange a pivot table and the chart gets rearranged as well. Also, unlike a similar feature in QPW, the Excel Wizard can be applied to external as well as internal data.

Based on informal testing, the calculation engine of Excel 5.0 appears to be as quick as that of Excel 4.0. But because the

.EXE file has grown from 2.7MB to 4.2MB, you can expect to see more disk activity as you work in Excel 5.0. To run this program efficiently, you are going to want to have 8MB of RAM—and more wouldn't hurt. The document-centric OLE 2 world will de-

mand lots of memory in any case, and with Excel 5.0 Microsoft has moved us quite a bit down the road in that direction.

• List price: *Microsoft Excel 5.0 for Windows*, \$495; upgrade, \$129. Requires: 4MB RAM (8MB recommended), 15MB hard disk space, Windows 3.1. Microsoft Corp., One Microsoft Way, Redmond, WA 98052; 800-426-9400, 206-882-8080.

Circle 425 on reader service card



From February 21 through 25, you can go on-line to discuss Excel 5.0 with Craig Stinson and Jon DeVaan, Development Manager for Excel 5.0. Type GO EXEC from any Compu-Serve I prompt.

Within the new unified format, you can still have a multiplicity of page types. Charts, for

■ Presentation Graphics

Charisma 4.0 Is Best for Design-Intensive Presentations

BY LORI GRUNIN

Version 4.0 of Micrografx Charisma brings the Atomic Age to presentation creation, in two senses of the word. This long-awaited update of the \$495 package gives you unprecedented power for mixing and matching pieces of existing presentations, as well as for designing new ones—but only at the expense of an excessively fragmented interface.

Users of the previous version will find very little that's familiar in the new version—thankfully, the program no longer uses the confusing virtual page setup—although users of other Micrografx products will feel right at home with its context-sensitive tool ribbon and mouse-button menu selections.

Charisma's facelift isn't just skin-deep, though. It's a totally different and significantly beefed-up product, which now adheres to many of the operational conventions of its competition.

NUTS AND BOLTS

Each Charisma Master Style—the set of elements used to maintain a consistent look throughout a presentation—comprises a color scheme, text scheme, and set of page layout templates and backgrounds. You can mix and match each of these schemes among presentations; you can also modify them or create your own sign styles.

In some ways, Charisma mimics the design structure of products like Harvard Graphics, Lotus Freelance Graphics for Windows, and Microsoft PowerPoint. For instance, the page layout templates contain double-click-here placeholders that prompt you for text, chart, sym-

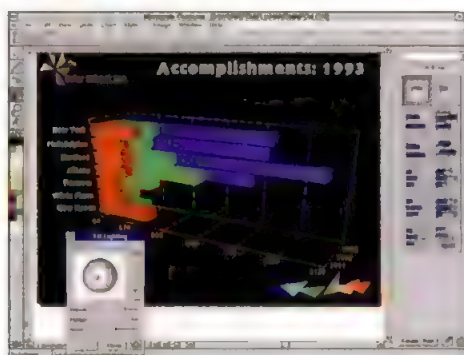
bol, OLE object, or multimedia entry. In other respects, though, it goes its own way. Rather than making you enter a separate view to create templates, for example, Charisma can generate a template or background scheme from an existing slide. The package also offers complete flexibility over the design of speakers' notes and handouts, a unique capability.

Generating a presentation using one of the 77 simple but attractive predefined styles is a fairly painless process. Charisma prompts you through the start-up process to choose a target device (such as an on-screen slide show), a Master Style, and a template for the first slide.

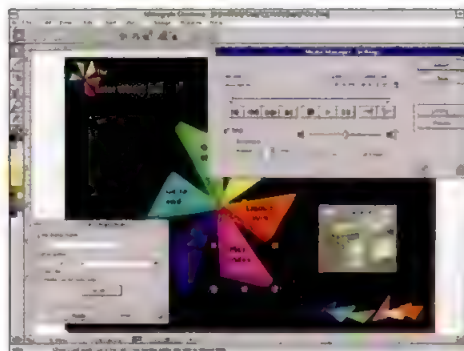
Although you cannot apply templates or other design elements in outline view, Charisma will in some cases automatically select a new template based on the changes you make. For instance, if you add text to a slide containing a data chart and using the 1 Chart template, the product will switch to the Body Text and Chart template. Like most "intelligent" features, this works most of the time but occasionally gives unexpected results, such as not reverting to the 1 Chart template if you delete all the body text.

Charisma has an excellent array of text-formatting tools, including control over interparagraph, interline, interword, and intercharacter spacing; it also supports manual pair

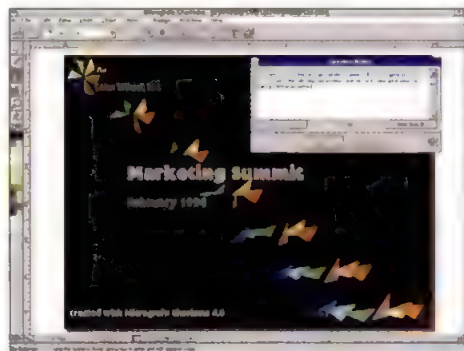
kerning. You can select bullets from a font, a piece of clip art, or a graphic pasted in from the clipboard. The product cannot automatically number pages or put the date on each slide.



LIGHTING EFFECTS: Changing the light source attributes of Charisma's 3-D objects and charts adds emphasis.



SOUNDS GOOD: Charisma's built-in Media Manager controls playback attributes for sound, video, and animation.



NOTE BENE: Speakers' notes pop up in Charisma's slide view for easy entry.

DEALING WITH DATA

Charisma has long been used for data charting by scientists and engineers. Micrografx let its lead in this area slip to Stanford Graphics and DeltaGraph Professional. Version 4.0 makes no attempt to recapture the technical charting market, offering instead a slightly broader-than-standard array of 2-D and 3-D business chart types.

Overall, its data handling disappoints. It imports a reasonable selection of data types, offers a

limited and bizarre set of math functions (for example, it can calculate running totals and sort but not sum a row or column), and provides flexible date and time entry. Although it brings up a copy of the source spreadsheet during import, you can't select discontinuous ranges; you have jump back and forth until all the desired data has been copied. You can link to an external data file but only through a Paste Link, so you must have the source application. Finally, *all* the data in the sheet gets charted; you can't hide selected series.

The package's real data-charting strength now lies in its formatting interface: All of a chart's formatting options (of which there are an excellent selection) are manipulated via a context-sensitive panel on the right side of the screen. This eliminates excessive hopping around menus and dialog boxes and greatly streamlines operation.

GREAT ILLUSTRATION

Drawing has traditionally been Charisma's other strength, and the new version offers the best illustration tools of any presentation product now on the market. The tools themselves—which in-

Continues on page 42

The Apple Report On PowerPC

NUMBER 2 — RISC PERFORMANCE AND CROSS-PLATFORM COMPATIBILITY

Many of the most popular applications have been or are being optimized to take advantage of the high-performance PowerPC processor.

PowerPC chips are faster and less expensive than Pentium chips — so are the personal computers they will run.

A complete Macintosh system with PowerPC will cost well under \$2,500, but will offer better performance than higher-priced Pentium-based systems.

With SoftWindows, Macintosh with PowerPC will have the ability to run DOS and Windows applications, unmodified.

For more information about Macintosh with PowerPC, call 1-800-732-3131, ext. 150, in the U.S. We'll send you a copy of our informative, free booklet, *PowerPC Technology: The Power Behind the Next Generation of Macintosh Systems*. In Canada, call 1-800-665-2775, ext. 910.

In the first half of 1994, Apple will introduce a new family of computers that already has the entire computer industry standing on end.

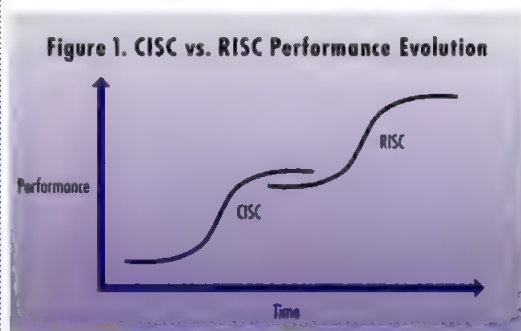
They will offer better performance than computers based on the X86 microprocessors. They will be extremely competitive on a price basis. And they will be compatible with Windows and DOS applications, by using SoftWindows software.

They will be based on the revolutionary new PowerPC™ microprocessor, created jointly by Apple, IBM and Motorola.

For the first time, desktop personal computers will take advantage of RISC chip architecture previously found only in high-performance workstations. This advance will make possible quantum improvements in the way we manage and work with information.

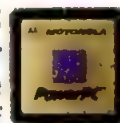
RISC vs. CISC.

Tremendous advances have been made in CISC architecture over the years. However, the physical limitations of the new, high-performance CISC design mean that CISC chips must be significantly bigger and more complex, and must run at hotter temperatures to perform the same tasks as comparable RISC chips. Consequently, the newer



generation of CISC chips, like the Pentium, are much more expensive to manufacture. Which means that personal computers powered by PowerPC chips can offer a significant advantage in price as well as in performance.

As you can see on the chart, RISC microprocessors offer dramatically greater potential for growth, leading us well into the next century and increasing the practicality of features like voice recognition, videoconferencing, object-oriented software and multimedia capabilities — functions that will be integral to doing business in the 21st century.



More compatible personal computers.

Apple's new generation of Macintosh® personal computers built around the PowerPC chip offer the ability to run MS-DOS and Windows applications, as well as Macintosh software. Moving from one environment to the next will be seamless and, even more importantly, it will be effortless.

PC users who move to Macintosh with PowerPC will gain access to the large number of new applications which take advantage of the incredible performance of the new PowerPC chip.

Higher-performance optimized applications.

When PowerPC microprocessor-equipped Macintosh computers begin shipping, software developers including Microsoft, WordPerfect, Adobe, Aldus and Claris will begin shipping new versions of their most popular software, specifically rewritten to take full advantage of the new processor's capabilities.

These optimized, sometimes called "native," applications will offer significantly faster performance than their MS-DOS, Windows or current Macintosh counterparts.

Unprecedented value.

Because RISC-based personal computers cost less to manufacture than equivalent systems based on CISC chips, we will be able to make this technology available for well under \$2,500 for a complete mainstream desktop system*. Competitive with a lower-performance, Pentium-based PC.* Watch for Apple Report #3, coming soon.



Charisma 4.0

CONTINUES FROM PAGE 40

clude Bezier curves, blends, extrusions with light-source control, warps, and text on a path—are a subset of those found in Designer, implemented differently in order to be easier for illustration novices to understand. Charisma also includes Picture Publisher's Effects Browser for quickly adding special effects to scanned images.

SCREEN SHOW

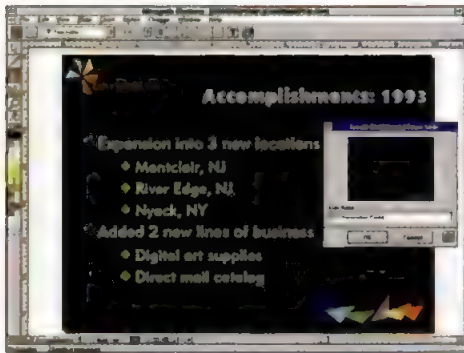
There are notable changes to Charisma's screen-show capabilities as well. The program supports up to 32,000 layers per slide, which are used for transition effects, automatic builds, and the timing of multimedia elements. The program can automatically build the elements within a text block in addition to building a slide one layer at a time.

Micrografx has also enhanced Charisma's support for sound, video, and animation. The program uses a built-in Media Manager that lets you create keyword-searchable media catalogs, allows you to preview multimedia files, and controls duration, volume, fade, repetition, and cropping. A clip can be triggered by a Hyperlink button (Hyperlinks also support navigating around presentations and launching external applications) or played automatically when its layer transitions in. You can also play a MIDI file as background music for your presentation.

Charisma now generates standalone presentations (which run only under Windows but each compile as a single binary file) and can automatically collect all related files, as well as break the presentation across multiple floppy disks.

FOR POWER USERS

It takes a fairly powerful system to harness all this flexibility, as reflected by Micrografx's rec-



TEMPLATES BY EXAMPLE: Charisma lets you turn customized slides into templates that you can use again.

ommendations for the product: a 486 with 16MB RAM. While it performed well on a 486/66 with 28MB RAM, pulling up the text

scale palette.

While not recommended for users looking for a package to generate canned presentations

scheme dialog was noticeably sluggish on the font-heavy machine. The only serious bug that we encountered, which Micrografx is in the process of correcting, was a crash that occurred when printing speakers' notes to a PCL 5 printer with Charisma swapping in a gray-

quickly—the competition still does that better—Charisma's powerful illustration tools, combined with the ability to micro-manage the different elements of a Master Style, render it a great program for design-intensive presentations, and its screen-show intelligence exceeds that offered by most of the competition.

• **List price:** Micrografx Charisma, Version 4.0, \$495; upgrade, \$149.95. Requires: 8MB RAM (16MB recommended), 12MB hard disk space (CD-ROM drive recommended), Windows 3.1. Micrografx Inc., 1303 Arapaho, Richardson, TX 75081; 800-733-3729, 214-234-2769; fax, 214-234-2410.

Circle 423 on reader service card

■ Alternate Input

Explore Pen Computing with \$399 Handwriter for Windows

BY BRAD GRIMES

The future of pen computing may still be in doubt, but Communication Intelligence Corp.'s \$399 Handwriter for Windows is a great place for the uncertain or uninitiated to start looking ahead, especially at its introductory price of \$199.

It used to be that if you wanted to use CIC's award-winning Handwriter Recognition System, you had to buy expensive pen PCs from vendors like Dauphin, IBM, or NEC. Now the system is on its own, bundled with Microsoft Pen Extensions for Windows and a lightweight tablet from industry leader CalComp.

With Pen Extensions for Windows, the pen becomes an absolute pointing device, meaning that wherever you put it on the tablet is where the cursor appears on-screen. Once you get used to navigating, pointing, clicking, and editing with a pen, you'll discover that you can work smarter in certain applications. You can work entirely with the pen, or revert to the keyboard and mouse.

The CalComp tablet is thin and lightweight, with a 25-pin serial connector (plus a 25-pin-to-9-pin adapter) and a 10-foot cord so that you can relax with the tablet in your lap as you operate your system.

Handwriter for Windows is easy to install. You just attach the tablet to your serial port, plug it in, and install the software. If you're not using a standard Windows video driver, however, you'll get a message during installation that says your driver isn't pen-compliant. Everything will install, and the pen will operate, but you won't see the pen's "ink" on-screen.

Once you've installed Handwriter for Windows, Pen Windows becomes your graphical environment, and there's no simple way to uninstall it. The program saves copies of your important Windows start-up files, so if you decide you're a keyboard user for life, you have to replace the Pen Windows



MOUSE TRAP:

Handwriter does everything a mouse does, and much more.

start-up files with your old ones manually.

Even if you ultimately decide pen computing is not for you, Handwriter for Windows gives you a fun, relatively inexpensive glimpse at technology that's still poised to change the way you compute.

• **List price:** Handwriter for Windows, \$199 until February 28, \$399 thereafter. Communication Intelligence Corp., 275 Shoreline Dr., Redwood Shores, CA 94065-1413; 800-888-9242, 415-802-7888; fax, 415-802-7777.

Circle 418 on reader service card

Pixels per second

1,600,000

1,400,000

1,200,000

1,000,000

800,000

600,000

400,000

200,000

0

Close-Up 5.0

pcAnywhere
for Windows 3.0

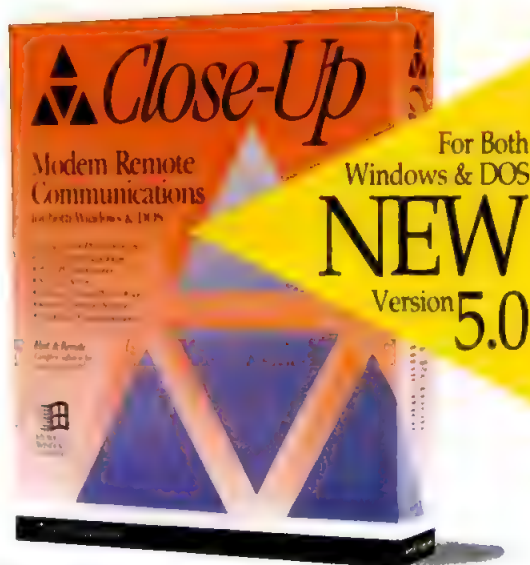
CarbonCopy
for Windows 2.0

WinBench scores
(average of 10 runs):
Close-Up 1,613,118
pcAnywhere 194,093
CarbonCopy 168,397

WinBench™ 3.11 by Ziff-Davis Labs Tests Remote Windows™ Speed

This graph shows the speed of the three leading remote control programs when transferring Windows screens. As you can see, Close-Up handles more pixels, faster, meaning you spend less time waiting for Windows screens.

The industry standard test, WinBench 3.11, is perfect for testing the speed of remotes. It is an accurate measure of video throughput. Video throughput is the limiting factor in remote operations, because remote programs must transmit Windows video functions from one PC to the other.



New Remote Software Sets Windows Speed Record

Communicate Faster & Easier

Close-Up® lets you communicate faster & easier with five exciting technology firsts.

Close-Up is the only remote communications software that won both PC Magazine's coveted "Editors Choice" and PC World's "Best Buy" awards. Now Close-Up has a new faster & easier version that allows you to view and control another PC by modem as if you were there!

Why Is Close-Up So Fast?

Close-Up learns as it works. It uses AI (Artificial Intelligence) to compress all Windows video function calls. That's why Close-Up does so well in Windows

Technology Firsts

1. AI Video Compression
2. Photographic Memory
3. Non-Intrusive Technology
4. Expert System
5. Video Translation

Benchmark tests (see WinBench 3.11 chart).

Close-Up uses its revolutionary Photographic Memory™ so that once Close-Up has seen all or part of

a Windows screen, it's memorized. Then as screens change, Close-Up only transmits new unmemorized data. Incredibly, with this technology Close-Up gets faster & faster the longer you use it.

What Remote Companies Haven't Told You

Other remote programs permanently slow Windows and usually reduce your video resolution and depth of color, even when they are not in memory. That's because they permanently change your system.ini file. Close-Up's breakthrough Non-Intrusive Technology does not modify any of your sensitive Windows files including the system.ini. Close-Up is the only remote that when not in use, allows Windows and your PC to run at normal optimal levels.

Expert System Makes Communications Easy

You don't have to be a communications expert to get the results of one. Close-Up has an Expert System that automatically analyzes system components and configures your system for optimal speed.

Video Translation

With Close-Up, dissimilar PCs can easily connect, because Close-Up senses the video capabilities of both PCs and automatically displays Windows in a video mode compatible with both sides.

Risk-Free Offer!

Try Close-Up. If you're not absolutely convinced that Close-Up 5.0 is the fastest remote program, we'll give you your money back! Order Close-Up Host & Remote, a complete system, for only \$199.⁹⁵

Upgrade your current or competitive remote program to new Close-Up 5.0. Get both sides, Host & Remote, for only \$69.⁹⁵

Order Today 805-964-6767

Norton-Lambert

We invite you to reproduce this test. We used two identical Gateway 4DX2-66V's with 66-MHz Intel 486DX2-66 CPUs, 16 MB RAM, 256KB RAM cache, 340 MB HD, IDE controller, no hardware disk cache. Video: Local bus ATI Ultra Pro with 2MB VRAM, 640 by 480 pixels, 16 colors, VGA.DRV dated 3/10/92. Monitor 72 Hz. MS-DOS 5.0, SMARTDRV 2 MB cache. Modems: two 14,400 baud V.32bis. Test performed without verification by Ziff. All products are shipping versions. WinBench trademark of Ziff Communications Co. Windows trademark of Microsoft Corp.

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CIRCLE 346 ON READER SERVICE CARD

■ Scanners

Canon IX-4015 and Ofoto 2.0 Combine For Color Scanning

BY LORI GRUNIN

Been eyeing a 24-bit flatbed scanner like the HP ScanJet IIcx but need something a bit more compact? Competitively priced at \$1,175, the Canon IX-4015 and its software companion, Ofoto, Version 2.0, give you attractive color scans while taking up less desktop space.

With a footprint of 11.25 by 15.75 inches, the IX-4015 fits comfortably just about anywhere; the tradeoff, of course, is that you can't scan anything larger than a letter-size page. The top lifts for scanning pages from books.

The 8-bit NCR SCSI card that ships with the scanner installs fairly easily, although you may have to flip a DIP switch to accommodate address conflicts. Getting the NCR SCSI card to work in a system already inhabited by an Adaptec SCSI adapter was no problem. Note, though, that you can't daisy-chain other devices with the scanner.

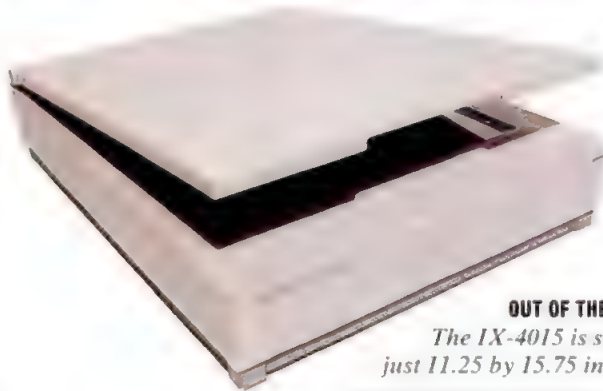
XENON BULB

The scanner's quality proved satisfactory, with good color registration and a fairly tight color balance. Credit for these goes largely to the Xenon bulb that the unit uses during its single-pass scan. Unlike fluorescent bulbs, the Xenon bulb doesn't flicker and therefore provides a more consistent light source for scanning.

The minimalist Twain driver that allows the scanner to work with applications other than Ofoto generally yielded very dark scans in its default configuration, but the driver lets you alter the brightness, contrast,

and gamma settings for scanning. Scanning with Ofoto resulted in brighter, more balanced images.

At an optical resolution of 400 dots per inch, the IX-4015 suffices for most low-resolution imaging needs; however, it can interpolate up to 400 by 800 dpi



OUT OF THE WAY:
The IX-4015 is small, just 11.25 by 15.75 inches.

in color mode or 400 by 1,200 dpi in monochrome. When using the Twain driver, the scanner proved exceptionally speedy. With Adobe Photoshop, it took only 23 seconds to scan a 4-by 5-inch section of a photograph at 300 dpi with 24-bit color. This rate significantly outpaced the scanners PC Labs recently evaluated (for reviews, see "In Living Color," February 8, 1994). Scanning the same image in Ofoto, even with all automatic functions turned off, took more than twice as long.

OFOTO FOR COLOR SCANS

As newsworthy as the scanner itself is its included Ofoto scanning software (from Light Source Inc.). On the surface, the software looks a bit spare. Unlike photo-retouching programs such as Photoshop, Ofoto includes only a few tools for man-

ually improving images. The program excels at helping you set up output device calibrations that ensure consistent image appearance across a variety of output devices and applications.

Calibration is easier than in the previous, gray-scale-only version. Essentially, you print out a supplied chart, then scan it back in; Ofoto registers the differences and uses the information to compensate between the input and output. If you are printing the image from another application, such as PageMaker or QuarkXPress, then you would print out the chart from within that application and scan it back into Ofoto.

Ofoto's calibration technolo-

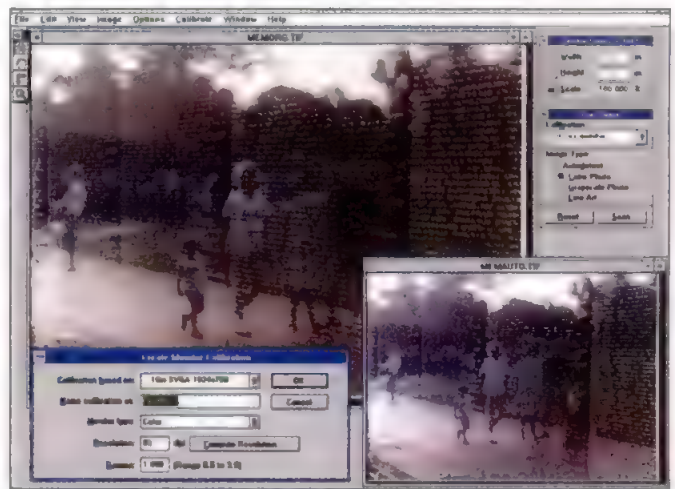
ing, Ofoto has a few other unique features. It can scan in the background with no more system degradation than you might have during a file download.

Most important, perhaps, is Ofoto's capacity to let you work with a low-resolution preliminary scan of an image (among other things, you can crop, rotate, change brightness and contrast, sharpen, and straighten images), then scan the image at a higher resolution. Ofoto can also perform automatic runs in which it finds the picture on the scan bed, determines whether it is gray-scale, color, or line art, crops out unwanted areas of the picture, straightens it, and adjusts the highlights and shadows.

If you already own a scanner or don't want the IX-4015, you'll be able to buy a standalone version of Ofoto in the second quarter of this year; it's worth it if you don't have the retouching skills required by products with more sophisticated manual features or if you could benefit from the background scanning. This scanner/software combo is an attractive alternative for adding color to your small-office or home-office work.

• List price: *Canon IX-4015*, \$1,175. *Canon Computer Systems Inc.*, 2995 Redhill Ave., Costa Mesa, CA 92626; 800-848-4123; 714-438-3000; fax, 714-438-3099.

Circle 432 on reader service card



BALANCING ACT: *Ofoto automatically removes color casts.*

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ADI introduces the new look in Energy Star-compliant monitors. The smart look of high-fashion design with low-energy usage.



Our quality 14-, 15- and 17-inch MicroScan™ models outsmart the competition with their built-in microprocessor intelligence. They give you cutting-edge digital control over the look of your high-res graphics. And they save energy by automatically lowering power usage in sleep mode—which, for a typical company site, can save up to \$5500 per year.

MicroScan monitors go with just about any video outfit. From VGA, SVGA and XGA to VESA modes—up to 1280 x 1024, non-interlaced. Their 72 Hz, flicker-free operation is always easy on the eyes. And their ergonomic features meet all major EMI and safety requirements around the world.

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March 16, 1993
ADI MicroScan3E+



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CIRCLE 226 ON READER SERVICE CARD

■ Communications

LapLink Unplugged! File Exchange, Remote Access Without Wires

BY BILL MACHRONE

Traveling Software's LapLink has always been the best way to get files from your laptop to your desktop and back again. Its history is studded with firsts: remote installation, data compression, parallel-port operation, modem operation, and printer redirection.

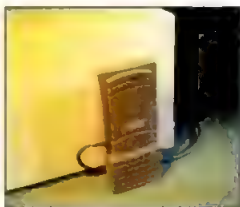
Traveling Software's latest coup eliminates the one final obstacle to easy file transfers: the wire itself. Instead of being tethered to the desk, the \$299.95 LapLink Wireless lets you work anywhere in your office while sacrificing none of the flexibility you've come to expect from LapLink.

AIRSHARE MAKES IT HAPPEN

The secret is AirShare, a pair of modules that plug into the serial ports of your laptop and desktop machines. The slim gray devices, smaller than a pack of cards, are transceivers that operate at 900 MHz, the same band as the new digital portable phones. The modules have a range of over 30 feet directly and can work through walls at shorter distances. Using AirShare is identical to being hooked up via a serial cable. The LapLink software has no idea, in fact, whether it's talking through AirShare modules or through a serial cable. The modules will even transfer data at 115 kilobits per second; however, handshak-

ing adds 5 to 7 seconds to a 30-second transfer.

The AirShare modules are a joint development between Traveling Software and National Semiconductor, and they are pretty much the state of the art in miniaturized radio-frequency electronics. They come with a variety of power options: a pair of 9-volt batteries, a plug-in adapter for your desktop system, and a special cord that swipes power from your laptop's PS/2 mouse port. The modules have



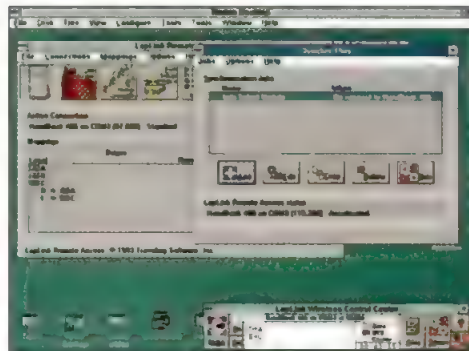
AIRSHARE: Two modules are included.

two LEDs that tell you when they're activated and when they're connected, and have a switch that lets you choose among three channels to avoid interference with others in the office who may be using AirShare.

We made line-of-sight connections at 40 feet, and connections through walls, ceilings, and floors at up to 25 feet. When you approach the extremes, a person standing in the doorway or walking between you and the target machine may be enough to interrupt the connection. No matter; if the interruption is brief, the software recovers gracefully and resends the data. Most of your AirShare use will probably be in the same office, even on the same desk, as your target machine.

SOFTWARE STEALS THE SHOW

As good as the hardware is, however, the real star of the show is



CONTROL CENTER: File syncing is easy

the software. If you're still using one of the older or stripped-down versions of LapLink that came with your laptop or Microsoft's InterLink, you owe it to yourself to check out the included LapLink Remote Access. LLRA is LAN-like in that it uses the file management tools you already have. Your system sees the remote drives as additional drives, so you can use the File Manager or any Windows shell, the MS-DOS Shell, or any other shell program, or simply the Copy command to move files around. If your host machine is on a LAN, you can browse files on the network and run remote programs on your local machine. Unlike remote-control programs, you're running the program on your on your local PC; only the disk drive is remote.

LLRA also redirects printers. You can print on local or remote printers, and the program comes with clear, simple instructions for loading remote printer drivers from the host system to your laptop.

Synchronizing files between your desktop and laptop machines has always been a problem, and Traveling Software has had a variety of solutions over the years. SynchroPlus, included with LLRA, is the best yet. It lets

you define the files and directories that you want to keep the same. You can either define one directory as the master or set them both up as bidirectional. Traveling Software has given considerable thought to the inevitable conflicts that arise when you synchronize directories on

two machines in active use. Special screens show you the nature of the conflicts and let you choose a number of options to resolve them. In our testing, we found no situations that it could not handle.

You can set up SynchroPlus to begin jobs auto-

matically as soon as your machines are within range of one another or if they're connected by cable or modem. You'd be well advised to use LLRA's security features, which force you to enter a password. That prevents someone with a laptop and an AirShare module from "trolling" for connections and snooping through your machine.

LapLink Wireless is one of those rare combinations of hardware and software in which everything works to make the whole greater than the sum of its parts. □

FACT FILE

LapLink Wireless, Version 1.0

Traveling Software Inc., 18072 North Creek Pkwy, Bothell, WA 98011; 800-343-8088, 206-483-8088; fax, 206-487-1284.

List price: \$299.95.

Requires: 2MB RAM, 1MB hard disk space, DOS 5.0 or later; Microsoft Windows 3.1 optional

In short: With its included AirShare transceivers, LapLink Wireless lets two PCs connect for file exchange and remote access at up to 40 feet.

ON READER SERVICE CARD

In a perfect world, you wouldn't need OCR software as accurate and friendly

Competitive
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WordScan® Plus 2.0: OCR for the Real World from Calera.

WordScan Plus 2.0 is OCR for the real world. It reads virtually every document including faded photocopies and marked-up memos. It integrates seamlessly with familiar Windows applications. And it's easier to access and use than ever before.

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"Wordscan Plus 2.0 sports a polished Windows interface, top accuracy, and an abundance of productivity enhancements."

InfoWorld, November 1993

"Anyone who does OCR is looking for an OCR engine that reduces errors. Adaptive Recognition Technology, the core of Calera's Wordscan 2.0, does just that."

Imaging Magazine, September 1993

"Wordscan Plus 2.0 provides improved character recognition for poor quality documents such as faxes and photocopies. The result is an efficient and more accurate OCR program...Superior OCR technology."

PC World, November 1993

"After a long testing period with scanned documents, graphics files of various formats and faxes of incredibly poor quality, the verdict is that Wordscan Plus is an impressive product."

Personal Computer World, November 1993

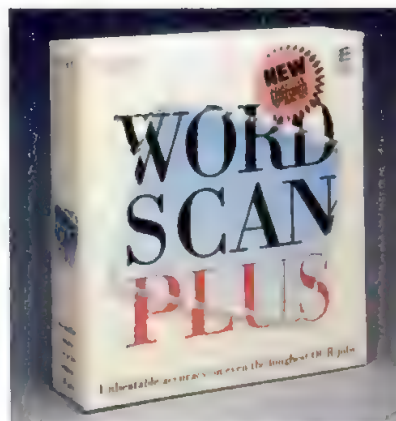
"Easy to use OCR package with impressive ability to cope with poor quality images."

Personal Computer Magazine, November 1993

"If faxed documents were perfect, any OCR package could read them. But it's the fly tracks, smudged letters, and muddied photocopies that...put such a hit on productivity... Calera has...come up with a pair of OCR packages that offer greater accuracy..."

PC Computing, November 1993

CIRCLE 341 ON READER SERVICE CARD



Friendliness You'll Welcome

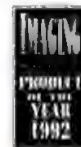
With WordScan Plus, you get an icon-based toolbar that takes full advantage of the user-friendly Windows operating environment you've come to appreciate. For support during OCR operations, simply refer to the

helpful tool bar with its exclusive HoverHelp™ feature. Just point to any icon with your mouse and get a clear, concise explanation about the selected function.

The OCR Aware™ function in WordScan Plus lets you access complete OCR capabilities from *within* your favorite applications—without a lot of closing and opening of windows. And, WordScan Plus was the *first* OCR product to support Microsoft's OLE 2.0. Simply click on the image you want to OCR, then *drag and drop* the image to the WordScan icon or window. Now *that's* friendly.

You can call on new fax support capabilities to view and OCR faxes. Then use the E-mail support feature to quickly route text or image documents—all without ever leaving WordScan Plus.

This is OCR for the real world. This is what you've been waiting for.



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■ CD-ROM

CD PowerPak: Everything You Need to Enjoy Your CD-ROM Drive

BY JAMES KARNEY

Corel Corp.'s \$99 Corel CD PowerPak is a real multimedia bargain, bringing together a variety of tools for CD-ROM operation, including drive setup utilities, caching software, a PhotoCD editor, an audio CD player, a .WAV file recorder/editor, a graphics file manager, a wallpaper changer, and a CD browser. You also get two CD-ROMs with 100 Kodak PhotoCD images and .WAV files, plus a pair of KOSS headphones.

If you're installing a SCSI-based CD-ROM drive, the PowerPak contains setup software on a floppy disk that will automatically configure most ASPI (Advanced SCSI Programming Interface) host adapters



ALL-IN-ONE: The Corel CD PowerPak is crowded with useful CD-ROM utilities.

and drives. Corel provides its own version of the MS-DOS CD-ROM Extensions. This driver provides much greater control than the Microsoft version and includes caching and the ability to set drive options with menus.

ties help you fine-tune CD-ROM operations and check out your system and Windows installation. SCSI Config lets you see the current configuration of your CD-ROM drives and modify the cache and audio

We used the PowerPak to set up both an external Toshiba CD-ROM drive on a Pentium-based system with built-in SCSI and an internal NEC CD-ROM drive on a 66-MHz 486 system with an UltraStor SCSI adapter. Both worked well.

Corel's utilities help you fine-tune CD-ROM operations and check out your system and Windows installation. SCSI Config lets you see the current configuration of your CD-ROM drives and modify the cache and audio

options. CorelBook, a CD and system browser, tells you all you ever wanted to know about drives, TSRs, and address settings.

The rest of the software in the box and on the two CD-ROMs falls more into the fun category. If your drive supports Kodak PhotoCD images, you can build slide shows, create catalogs of images, and modify the size and resolution of pictures with Corel's CDLab. Mosaic, the same graphics file manager shipped with CorelDRAW, Version 4.0, offers image previews, drag-and-drop coping, and database catalogs for all major graphics formats.

• **List price:** Corel CD PowerPak, \$99. **Requires:** 1MB RAM, 5MB hard disk space, Microsoft Windows 3.1, ASPI-compatible SCSI host adapter or supported CD-ROM Interface, CD-ROM drive. **Corel Corp., 1600 Carling Ave., Ottawa, Ontario, Canada K1Z 8R7; 800-722-6735, 613-728-8200; fax, 613-761-9176.**

Circle 424 on reader service card

■ Brainstorming

IdeaFisher 5.0 Spurs Your Creative Thinking

GREG PASTRICK

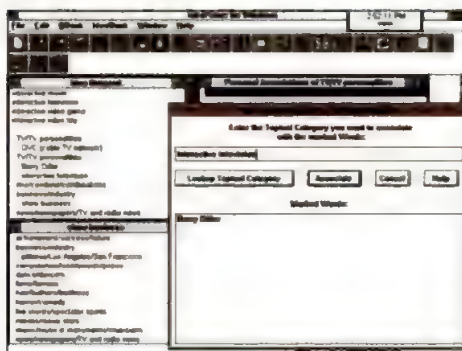
You say information superhighway, I say beefalo. On the face of it, those are two very disconnected concepts, but between them is a connective fabric of associative threads and references from IdeaFisher for Windows' database of more than 775,000 idea associations. If you want to get your creative juices flowing for ad campaigns, marketing proposals, or just about anything else, you can pick your way through this program's database of over 6,000 focused questions designed to help you give shape to unformed ideas no matter how unique (or unusual) your first thought may be.

Associative thinking and generation of new points of view are the key concepts behind IdeaFisher (\$199). To achieve its purpose as a creative-thinking tool, the program relies on two

primary databases.

The IdeaBank is a collection of ideas, words, phrases, names, titles, and events culled from broad sources and references covering popular culture, business, science, history, literature, sports, politics, and technology. It's a diverse compilation of material organized into topical categories (for example, TV/TV personalities) linked to section titles (varieties/examples, people/animals, things/places, verbs, or descriptors), supplemented by customized personal associations (Barry Diller), and all recorded in an endless stream in a window called the Idea Notepad.

It's an up-to-date database, too. Out of the box you get creative references and prompts from words like fetal-tissue research, QVC, and Hill and Bill.



YOUR INPUT: You can build more associations by adding names and ideas to the database.

The Qbank is a collection of focused questions (How timely is your idea? Is the timing right?), organized by task (marketing strategy, name development,

story and scriptwriting, to name a few), supplemented by add-on modules (Business and Grant Proposal, Speech and Presentation, Strategic Planning), and recorded in the Answer Notepad window. The questions help you collect and structure your ideas and information.

IdeaFisher was a windowed product even in DOS, but its new Windows interface really pays off. The random resorting or reordering of ideas with the click of button gives you a whole new way of looking at those ideas, and the ability to customize existing databases and add-on modules gives the program an extra shot of creative versatility.

• **List price:** IdeaFisher for Windows, Version 5.0, \$199; add-on modules, \$79 to \$99. **Requires:** 2MB RAM, 5MB hard disk space, Windows 3.0 or later. **IdeaFisher Systems Inc., 2222 Martin St., #110, Irvine, CA 92715; 800-289-4332, 714-474-8111; fax, 714-757-2896.**

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TOP TEN

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10. STELLAR PERFORMANCE. We outperform the competition time and time again. We're not making this up! Check out what *PC Magazine* said: "The stand-out was the ZEOS 486DX2-66 system that blew all competitors away—in some cases performing more than ten times as fast as the competitors." We think that's pretty cool!

9. SUPERIOR QUALITY & RELIABILITY. We manage our own research and development subsidiary, PCTech, which designs our own systems. Plus, we use high-quality, technologically-advanced components, making your computer a superior and reliable product. The result: we've won more *PC Magazine* Readers' Choice for Service and Reliability awards than any other—five in all!

8. COMPATIBILITY. Everyone needs to be compatible. Upgradable and Pantera systems are 100% compatible with every major network operating system...including Novell Netware! We conform to the most popular standards: ISA and VL slots in the Upgradables, and ISA and PCI slots in the Pantera. Plus, we vigorously adhere to the VL and PCI guidelines to ensure your hardware works flawlessly.

7. AWARD-WINNING REPUTATION. We are consistently on top—review after review, article after article. Our systems are cited for Superior Quality, Best Buy, Excellent Service and Reliability, and so much more. We treasure all the Editors' Choice awards, but what really matters is what our customers think. If readers' awards, phone calls, letters of support and second-time buyers are any indication, they love us! And we love that!

6. EASY PURCHASING. Order any time, day or night. We're always open. And we offer many payment choices: MasterCard, VISA, American Express, Discover, Corporate Purchase Orders, Business Leasing, and COD. Or call now and we'll fax or mail you a Z-Card[™] application, our own credit card with no annual fee!

5. TOLL-FREE SUPPORT & MORE. Need an answer now? Our Technical Support Crew can give it to you 24 hours a day—every day. And it's free! What's more, every system you purchase includes a One Year Limited Warranty and a 30-Day Money Back Guarantee. Plus, all desktop and vertical systems include Express Parts Replacement. No long waits! No hassles!

4. ONE-STOP SHOP. When it comes right down to it, it's all about choices. What company? What product? With ZEOS, you get an experienced company with well-trained Systems Consultants ready to help you. We offer a wide variety of quality products from 486 desktops to Pentium processor-based verticals to notebooks and subnotebooks. Special orders don't upset us! Within each product line, you can choose from one of our many money-saving packages or we'll custom-build one to your exact needs. Plus, we offer affordable upgrades and options. We have what you need and that makes your life easier.

3. ZEOS UPGRADABLES...

3.

ZEOS® Upgradables- The Ultimate in 486 Performance.



One reason to purchase a ZEOS is the product itself. ZEOS Upgradables are the ultimate high-performance 486 systems available now! What's more, our lower prices, Intel verification to the Pentium™ OverDrive™ Processor, and extra features such as double-speed CD-ROM drive, make these award-winning systems your best value.

The experts agree. In their January 1994 issue, *PC World* said: "The ZEOS 486DX2-66, with simply torrid performance, an outstanding price, and fine service, is (a)... Best Buy." There's more! Just listen to another expert, *Windows Magazine*: "For a robust and upgradable high-performance system at an extremely competitive price, the ZEOS 486DX2-66 is an excellent choice."

To make it even easier on you, we give you everything you need now...and options for tomorrow. It's the right solution for your computing needs.



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- Two serial ports and one parallel port integrated on the motherboard.
- Flash BIOS for easy upgradability.
- Eight expansion slots: two VESA local bus, five 16-bit and one 8-bit.
- ZEOS six-bay desktop case with two cooling fans for increased reliability and product life.
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- Socket for inexpensive optional on-board SCSI.
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- FCC Certified Class B; UL Listed.
- Complete ZEOS Customer Satisfaction Package.

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Lease \$59/month

486DX2-50 \$1495
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- 3.5" 1.44MB floppy drive

- Diamond SpeedStar Pro Windows-accelerated local bus video with 1MB RAM. (16.7 million colors)

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- Microsoft DOS 6.2 with Tools, Windows for Workgroups 3.11 & Microsoft Mouse

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- Diamond SpeedStar Pro Windows-accelerated local bus video with 1MB RAM. (16.7 million colors)

- ZEOS 14" 1024 x 768 NI SVGA color monitor, .28mm dot pitch

- Microsoft DOS 6.2 with Tools, Windows for Workgroups 3.11 & Microsoft Mouse

- Choice of Lotus Windows application

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- Diamond SpeedStar Pro Windows-accelerated local bus video with 1MB RAM. (16.7 million colors)

- ZEOS 14" 1024 x 768 NI SVGA color monitor, .28mm dot pitch

- Microsoft DOS 6.2 with Tools, Windows for Workgroups 3.11 & Microsoft Mouse

- Choice of Lotus Windows application

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- SVGA color monitor
- DOS, Windows, Mouse



486DX-33
\$2095

PACKAGE #3:

- 8MB RAM
- 426MB local bus hard drive with built-in 128K cache
- 2X CD-ROM drive, 3.5" floppy drive
- Windows-accelerated local bus video
- SVGA color monitor
- DOS, Windows, Mouse
- Choice of Windows application



486DX-33
\$2243
486DX2-66
\$2543

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- SVGA color monitor
- DOS, Windows, Mouse
- Choice of Lotus Windows application



486DX2-66
\$2895

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- 528MB local bus IDE hard drive
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- Diamond Viper local bus video card
- 15" SVGA color monitor
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- DOS, Windows, Mouse
- Choice of Windows application



Pantera-60
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- 8MB RAM
- 340MB local bus IDE HDD with built-in 128K cache
- 2X CD-ROM drive, 3.5" floppy drive
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- 10-bay vertical case
- DOS, Windows for Workgroups, Mouse
- Choice of Lotus application



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Monitors

Nanao's 21-Inch FlexScan: A Flicker-Freezing Wonder

BY TIN ALBANO

The FlexScan F780iW, Nanao's latest 21-inch monitor, can display images at resolutions as high as 1,600 by 1,200 pixels and at vertical refresh rates as flicker-freezing as 80 Hz. But the F780iW is as expensive as it is impressive at \$3,999.

The F780iW isn't an everyday monitor, and it wasn't designed for typical business use. Nanao built the F780iW specifically for CAD, desktop publishing, and other graphically intensive work that requires the monitor to run at very high resolutions. Its 200-MHz bandwidth is extremely high and only syncs in the horizontal frequency range of 45 to 100 kHz. This means you can't simply plug this monitor into your average video card and expect it to run DOS because it won't sync at VGA resolution.

The F780iW is being bundled with a specially designed Matrox MGA Ultima Plus video card that can support the monitor's highest resolutions and refresh rates.

In our tests, which were performed at a resolution of 1,280-by-1,024, the F780iW turned in excellent overall results. It displayed a crisp image that popped right off the screen, and there were no noticeable image defects.

The F780iW's pincushion measurement was especially good given the monitor's size, and the rest of the results were outstanding. The F780iW's modulation transfer function and misconvergence scores both easily surpassed ZD Labs' acceptable performance levels for

21-inch monitors. The unit's maximum usable brightness of 22.7 foot-lamberts is not as stellar as its other measurements, but ZD Labs considers



HI-RES: Nanao's FlexScan F780iW has a maximum resolution of 1,600 by 1,200 pixels at an 80-Hz refresh rate.

anything above 20 foot-lamberts to be adequate for a 21-inch monitor.

(For a more in-depth explanation of exactly what image aspects each of these tests measures, see this issue's evaluation of 14- and 15-inch monitors. But don't compare the F780iW's performance results to those of the smaller monitors.)

STAMPS OF APPROVAL

Nanao has made sure that the F780iW complies with MPR II emissions standards and the FDA's Energy Star power conservation requirements. Both the ELF (extremely low frequency) and VLF (very low frequency) magnetic fields fall well within the MPR II guidelines for safe monitor emissions.

Like other Nanao displays, the F780iW monitor uses "screen blanking" to signal the monitor to enter its power-saving modes. The F780iW also supports VESA's DPMS specification to initiate power-down procedures. The monitor uses more power than average for fully white or fully black screens, but its power-saving modes use very little energy. (For more on MPR II, and

Energy Star, see "Through the Looking Glass" in this issue.)

Nanao did not skimp when it put together the F780iW. The monitor is microprocessor-equipped and has a full complement of digital image-adjustment controls. Along with the standard adjustments for brightness and contrast, there are controls for pincushioning and other geometric-image distortions. Also included are a full set of color-adjustment controls.

The F780iW uses a 21-inch flat-square CRT design with a very fine 0.26-mm-dot-pitch

shadow mask. Nanao's Wide-View feature allows the monitor to display an image from edge-to-edge both horizontally and vertically, eliminating the unused screen space between the image and bezel. The F780iW's screen is bonded with an antiglare coating that reduces the screen's tendency to reflect ambient light, thus increasing image sharpness and decreasing eyestrain.

Although Nanao's flagship 21-inch monitor was not designed for everyday chores, hardcore graphics experts should be willing to pay the high price for the Nanao FlexScan F780iW's advanced luxuries.

• List price: Nanao FlexScan F780iW, \$3,999; with 2MB VRAM and special version of Matrox MGA Ultima Plus, \$4,699; with 4MB VRAM, \$4,999. Nanao USA Corp., 23535 Telo Ave., Torrance, CA 90505; 800-800-5202, 310-325-5202; fax, 310-530-1679.

Circle 431 on reader service card

Benchmark Tests: Nanao FlexScan F780iW



As a guide, we provide what we consider acceptable performance for a

21-inch monitor. The Nanao FlexScan F780iW produced excellent results on all our tests.

The power-consumption results for the FlexScan met the FDA's Energy Star requirements, and the monitor's magnetic field emissions fell well within the MPR II guidelines of 200 nanoteslas for

ELF (extremely low frequency) emissions and 25 nT for VLF (very low frequency) emissions.

We used the MicroVision SuperSpot 100 to test for MTF (modulation transfer function), misconvergence, and pincushioning. We used a Minolta Color Analyzer CA-100 to measure the maximum usable brightness, a Dranetz 8000-2 Energy Analyzer to measure power consumption, and Combinoval meters to measure the maximum ELF and VLF emissions.



Image Processing

Leadview: Feature-Rich but Speed-Poor

BY J. W. OLSEN

Leadview 3.0 for Windows offers a broader set of image-processing tools than its peers, and it does so at an attractive introductory price of \$99. If you don't mind a few rough edges and some slow going, you'll be hard-pressed to find more bang for your graphics-utility buck.

Leadview's screen real estate lets it house even more toolbars than HALO Desktop Imager or ImagePals, leaving minimal room for images. Fortunately, most of Leadview's tools can be suppressed.

Unlike its rivals, Leadview offers all its features in one integrated environment. There's screen capture, image display and enhancement, file-format conversion, printing, and scanner support. Like most Lead-



INTEGRATED: Leadview 3.0 has a wide range of image-processing tools on its main screen.

view services, capturing is highly flexible. Beyond the usual options, you can capture the menu under the cursor (great for software documentation), polygons, bitmaps, and icons. You can then route these captures to the on-screen workspace, to the Windows Clipboard, or directly to a disk or printer.

Image-enhancement tools are plentiful, but since Leadview supports only 20 formats, its file con-

version pales when compared with that of HiJaak PRO for Windows or Conversion Artist. The most prevalent formats are supported, though, and Leadview's proprietary .CMP format yields

great compression without using the "lossy" techniques of other high-compression algorithms. Leadview's "slide shows" give you rich options for displaying multiple images and sounds. It supports .AVI, MIDI, and .WAV formats.

Leadview has batch-mode file conversion, and it ships with a "photo album" feature to manage collections of related images. While these albums are similar to those found in other

programs, they execute from the main program, a decided advantage.

Leadview's main shortcoming is speed. In informal testing, it took more than twice as long as its slowest competitor to load a 200K .GIF file (163 seconds, compared with HiJaak PRO's 72 seconds). At the other extreme, ImagePals and Paint Shop Pro loaded the same file in 27 seconds. Image editing can also be painfully slow.

With its rough edges polished, Leadview could become a top-tier offering. For now, though, its wealth of features and low introductory price make it attractive only for occasional graphics tasks.

• List price: *Leadview 3.0 for Windows*, \$99. Requires: 2MB RAM, 8MB hard disk space, Microsoft Windows 3.1. LEAD Technologies Inc., 8701 Mallard Creek Rd., Charlotte, NC 28262; 800-637-4699, 704-549-5532; fax, 704-548-8161.

Circle 419 on reader service



From February 28 through March 4, you can go on-line to download the Leadview viewer and sample files or to discuss the program with J.W. Olsen and Lead Technologies CEO Rich Little. Type GO EXEC from any CompuServe! prompt.

Reference

Columbia's Quotations Add Wit to Your Work

BY MELISSA J. PERENSON

"To be apt in quotation is a splendid and dangerous gift. Splendid, because it ornaments a man's speech with other men's jewels; dangerous, for the same reason."—Robertson Davies, 1960.

You can enhance your own writings with the aid of *The Columbia Dictionary of Quotations* (\$89.95), a valuable resource whose impressive scope overshadows a weak interface to earn a spot in your electronic reference collection.

All of the 18,123 entries are fully annotated, and many describe a quote's original context. Aside from tapping the traditional wells of information,

Columbia draws from such disparate sources as French semiologist Roland Barthes, film critic Pauline Kael, author Lewis Carroll, and political gadfly Ross Perot.

This electronic volume comprises entries culled from the unabridged text of the 1993 edition of *The Columbia Dictionary of Quotations* (which includes 11,000 never-before-published quotations). It gives you a speedy search mechanism to seek out sayings and excerpts from famous speeches with ease, and you can export the text to any Windows application via the Clipboard. You

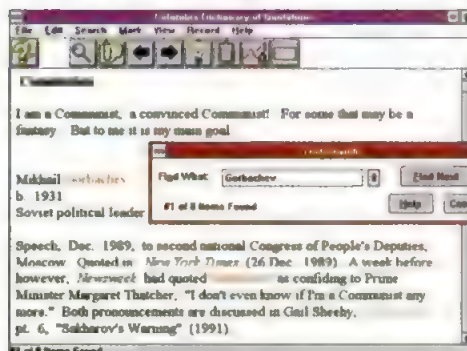
can mark and move up to 50 entries at a time.

The search mechanism is, simultaneously, the best and

OR, and NOT to streamline searches.

But the search mechanism's interface is a rigid, awkwardly sized box that tends to get in the way of reading the text. Unfortunately, you can't simply shift the box off to the side, because then you lose access to the forward/backward buttons used in conjunction with the search window. Aside from this one annoyance—and the noticeable lack of a print option—the interface is simple to navigate.

• List price: *The Columbia Dictionary of Quotations*, \$89.95. Requires: 2MB RAM, 5.5MB hard disk space, Microsoft Windows 3.1. Apex Software Corp., 952 Greg St., #101, Sparks, NV 89431; 800-728-7650, 702-324-4580; fax, 702-324-4578. Circle 420 on reader service card



IN CONTEXT: Not only do you get quotations, you also get a brief history of their origins.

worst aspect of the program. There are eight different ways to search through the contents, including by author, subject, quote excerpt, source, and author's life span. The text-search option uses Boolean operators AND,



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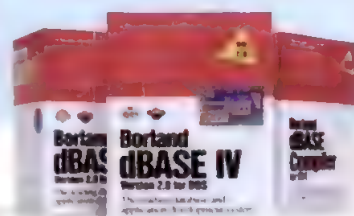
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¹ Usability Science Corporation, dBASE IV v2.0 vs. FoxPro v2.5, June 1993. ² dBASE IV for UNIX sold separately. ³ dBASE Compiler for DOS sold separately. ⁴ See special offer in dBASE Compiler box or call Intel at 1-800-538-3373, ext. 249 for a free demo diskette. Prices good in the United States and Canada only. All prices are in U.S. dollars. Dealer prices may vary. Copyright © 1993 Borland International, Inc. All rights reserved. All product names are trademarks of their respective companies. BI 6429.1

■ Accounting

Mondial: Mighty Accounting Muscle for \$199

BY KATHY YAKAL

Four years ago, M-USA Business Systems made news when it delivered Pacioli 2000, a multi-module accounting program, for \$49. The company is attempting a similar coup with Mondial, a DOS-based accounting package that has more sheer accounting functionality than any product in its price range (\$199; \$99.95 for the additional Payroll module). This first release, however, is somewhat clunky.

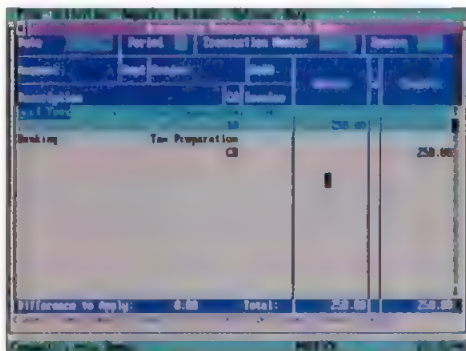
Mondial is marred by a serious flaw in its help system (expected to be corrected by the time you read this), slow speed, and incomplete documentation, but M-USA has basically accomplished what it set out to do. Mondial may be overkill if your small business accounting needs are uncomplicated and its complexity may make it unsuitable for accounting novices, but its depth can't be matched by any product at this price.

Mondial's menu structure is deceptive: It's very abbreviated, and organized by function rather than module. Within, though, lies the ability to process transactions via standard accounting modules: General Ledger, Accounts Receivable and Payable, and Inventory. Not often found in this price range are its Order Entry, Point of Sale, Assembly Control, Job Costing, and Purchase Order modules, and an

iron-clad audit trail. Network-ready out of the box, Mondial has another unusual capability, especially appropriate in light of the recent NAFTA agreement: multi-currency conversion.

EASY SETUP

Despite its formidable processing power, the program's design does incorporate elements to simplify setup and data entry. For instance, 23 sample Charts of Accounts come pre-built, and data files can be imported in ASCII, Pacioli 2000, and Quicken's .QIF format. You can



TRANSACTIONS: You use this data entry screen to enter both sides of a transaction.

build master files at the start or add them on the fly. You can choose between two styles of data entry, depending on your level of accounting savvy. To record transactions outside of the routine purchase, sales, and checks procedures, you can use the Account Register (a less complex entry system) or Transaction Entry (a double-entry system that requires more hands-on work with debits and credits). Recurring transactions can be memorized and recalled. You can search for transactions and reconcile virtually any account.

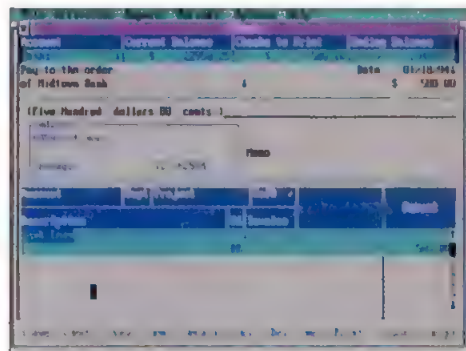
Most modules have more flexibility and features than other low-end programs. For example, the General Ledger handles up to 36 open periods. Inventory gives you a choice of five different costing methods—Average Cost, Standard Cost, LIFO, FIFO, or Last Purchase Price—and allows drop shipments, assembly control ("kitting"), and unlimited warehouses. Accounts Payable alerts you to discounts available. Point of Sale supports an unlimited number of checkout stations. Unlimited Ship-To addresses can be stored for customer billing. Budgets can be set for more than one year at a time, and Accounts Receivable supports both open invoice and balance forward systems.

Mondial uses standard fill-in-the-blank forms, pull-down menus, dialog boxes, and "pick lists" for data entry. Context-sensitive help is available and, like the documentation, is spot-

M-USA has struck a compromise in its error-correction procedures that should please both novice users and financial professionals. While transactions can be edited and deleted, records of all such events are stored in journals. And if you need to reverse a transaction, you simply call it up and click on the Reverse button.

EASY OUTPUT

Mondial's output is certainly adequate, offering dozens of customizable standard reports—like Budget vs. Actual, Cash Flow, Trial Balance—that can be printed to the screen, printer, a file, or exported as ASCII. Its financial report writer, a handy tool for users who want to design their own reports, is much simpler to use than those of other programs. Rather than having to deal with a page full of X's and O's and other foreign characters, you're walked through the creation process and asked specific questions whose answers define various sections of the report. Checks, invoices, purchase orders, and other forms can be printed on M-USA's pre-printed forms or, in some cases, on plain paper.



CHECKING: Filling out a check in Mondial is as simple as it is in a personal finance program.

If you don't need a good percentage of the features offered by

ty in terms of its thoroughness. Worse, on-line help didn't perform well in the version of Mondial we tested; every time we tried to use it, the program crashed and closed.

Nine levels of password security can be assigned to users. And since only one person on a network can access a file or account at one time, Mondial incorporates an unusual timer feature: Set the timer to 5 minutes, and once the current user goes 5 minutes without activity, the system opens up to other users.

Mondial, it's probably not your best choice for small business accounting. It's not the most intuitive program around, and it's a little unstable in this first release. But if you do need these features, and you're a little patient, there's nothing like it at the price.

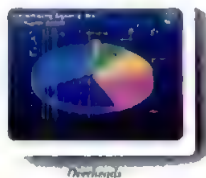
• List price: Mondial 1.0, \$199.95. Requires: 640K RAM, 4MB hard disk space, DOS 3.3 or later. M-USA Business Systems Inc., 15806 Midway Rd., Dallas, TX 75244; 800-933-6872, 214-386-6100; fax, 214-404-1957.

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CIRCLE 001 ON READER SERVICE CARD

■ Morphing

MorphWizard 1.0: Tougher To Use Than Competitors

BY JOHN R. QUAIN

If you morph it, will they come? Given the array of morphing software now available for Windows, more than a few software companies think so (see First Looks, October 26, 1993).

ImageWare's \$149 MorphWizard 1.0 does much of what other morphing products do, letting you take two graphic images and create a third composed of elements of the first two. You can also create animated effects showing one image smoothly transforming into another.

To perform such feats of graphical magic, MorphWizard uses 24-bit color images in a wide variety of popular file formats, including .BMP, .CMP, .GIF, JPEG, .PCX, .RLE, Targa, and TIFF.

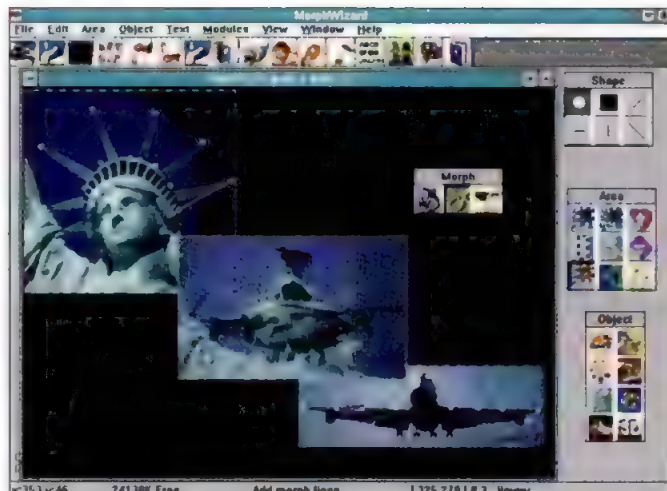
Creating a morph always takes skill, but of the morphing programs we've seen to date, MorphWizard is one of the most difficult to use. Since the program is object-based, it first requires that you store an area from an image as an object. Then you load the objects you want to morph into a new window. Anchor points are selected one at a time in one image using one mouse button, and adjusted in the second using the other mouse button. Once you've set the points, you still have to go back and trace morph lines to connect the points.

To create an animated morph, you then have to move to MorphWizard's "movie" utilities. The awkward but adaptable movie utilities let you combine backgrounds and animated objects with morphs. You can add titles, and transition effects include fades, wipes, and dissolves. Animations can be stored in either Windows' .AVI or Autodesk's .FLC file format.

The printed documentation

tells you plenty about hardware and system settings, but it isn't much help when it comes to creating actual morphs. That task is left up to an animated on-line help program complete with sound effects. Unfortunately, it glosses over a few of the finer points, making initial sessions needlessly frustrating.

Although comparably priced with other Windows morphing programs, MorphWizard works better as an add-in software module for the company's graphics editor, ImageWizard. When it comes to standalone morphing, most users will find



MOVIE TIME: MorphWizard can animate morphs and add effects.

other programs easier to use.

• List price: MorphWizard, Version 1.0, \$149. Requires: 4MB RAM, 11MB hard disk space, Windows 3.1. ImageWare

Software Inc., 15373 Innovation Dr., San Diego, CA 92128; 800-842-4199, 619-673-8600; fax, 619-673-1770.

Circle 430 on reader service card

■ Communications

QmodemPro Does Windows Well

BY EARLE ROBINSON

With a powerful new Basic-like script language and built-in fax support, the \$139 QmodemPro for Windows enters a crowded Windows communications market. Mustang Software is counting on the justifiably excellent reputation of DOS versions of Qmodem to get the attention of Windows users.

QmodemPro for Windows is the first communications program to offer support for the Remote Imaging Protocol (RIP), which lets you view good-looking graphical screens when you dial into bulletin boards that run RIP-compliant software.

The program has excellent modem compatibility and even offers expert advice. When we installed the software with a Practical Peripherals portable modem, a screen popped up to tell us that the modem works

best with ROM Version 1.12c or later and said this should be verified. The installation is polite enough to ask permission to change the modem parameters, too. There is support for COM1 through COM9, and for INT14.

QmodemPro supports the major file-transfer protocols, including all the flavors of X-

incoming faxes, but only summarily. A built-in .GIF file viewer is handy, and you can use it to see images as they are downloading.

The new script language uses Basic's syntax. It's accompanied by a full manual explaining details of scripting. The auto-learn is helpful; even necessary, since

there are no canned scripts for services like CompuServe or MCI. The scripts you create are compiled, and if you are careful, you will hide or remove the uncompiled versions since passwords are visible in them. The debug facility is a valuable tool, too.

• List price: QmodemPro for Windows, Version 1.0, \$139; upgrade, \$50. Requires: 4MB RAM, 15MB hard disk space, Windows 3.1. Mustang Software Inc., P.O. Box 2264, Bakersfield, CA 93303; 800-999-9619, 805-873-2500; fax, 805-873-2599.

Circle 428 on reader service card



DIAL UP: Qmodem's dialer is icon-based.

modem, as well as CompuServe B Plus, Kermit, and Zmodem. It can also send and receive faxes with Class 1 or Class 2 fax modems and view faxes with the included viewer. You can't keep a log of the faxes you send, and the faxes can only be text or .PCX files. The program logs

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■ Disk Utilities

SpinRite 3.1 Delves Deep Into Your Disks

BY WINN L. ROSCH

Once a tool to make good disks better, SpinRite 3.1 from Gibson Research moves into a new role: helping make bad disks better. While the \$129 disk utility retains most of its old features, this latest incarnation is simplified in structure, compatible with compressed disks, and more effective at recovering data from injured disks.

The new SpinRite is possibly the most powerful end-user disk-analysis tool available because it deduces the data coding scheme used by your hard disk and picks the most demanding magnetic flux patterns with which to test. With an admittedly bad test disk, it flagged about 15 percent (7,651

versus 6,595) more sectors as bad than DOS FORMAT or other disk utilities, keeping marginal sectors off limits. Moreover, SpinRite 3.1 logs the errors it locates by head and sector so you can see what's gone wrong.

When SpinRite 3.1 finds that you have data on a bad sector, it recovers most of the information. Using a combination process called "Dynastat," SpinRite tries a variety of low-level hardware-controlled techniques—rereading the disk every spin, altering the head angle, and so on—to pull bits from the bad sector.

SpinRite 3.1 also helps fix one of the most common and perplexing disk problems: CMOS disk setup errors. It

guesses your disk configuration and warns when your CMOS parameters don't match.

SpinRite cannot rejuvenate the low-level formats of embedded-servo IDE and SCSI hard

some to use because it's incompatible with software caches, multitasking systems, and some device drivers. SpinRite 3.1 requires you to boot "clean" from a floppy disk. Although

that penalty is minor if your hard disk has crashed, it's irksome when you just want to fix a floppy disk.

Disasters won't wait. With SpinRite 3.1 finally available, you no longer have to wait to recover from them.

• List price: SpinRite, Version

3.1, \$129; \$89 (direct through March 31, 1994); upgrade, \$29. Requires: 350K RAM, DOS 2.1 or later. Gibson Research Corp., 35 Journey, Aliso Viejo, CA 92656; 800-736-0637, 714-362-8800; fax, 714-362-8808.

Circle 429 on reader service card



ANALYSIS: SpinRite has high-end tools.

disks. Unlike general disk-utility packages, SpinRite doesn't unerase files, recover directories, unformat disks, or let you edit your disk's directories or file allocation table.

Although the compact 74K program is fast, it can be bother-

■ Business Card Scanners

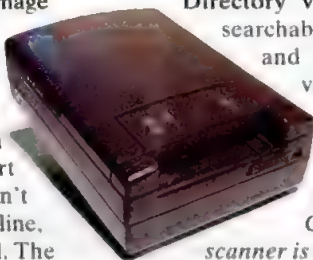
CardGrabber Uses Parallel Port for Easier Connection

BY NEIL J. RUBENKING

Pacific Crest's \$349 CardGrabber joins the growing field of business-card scanning solutions. Like the three previously reviewed in First Looks (December 7, 1993), it scans business cards directly into a database, doing its best to convert the card's image to text and match the text to fields.

Since CardGrabber's exclusive scanner uses a simple parallel-port interface, it doesn't need a slot, an IRQ line, or a DMA channel. The database features advanced import/export and printing.

The database's 25 fields include two complete addresses, five types of phone numbers, and two additional phone fields that double as e-mail addresses.



It also stores a zoomable card image.

You can create and save search filters based on user-defined categories, date ranges, and partial field values, though you cannot search for text within the 30K free-form comment field. You can switch to the

Directory view to see a searchable list of names and companies or view 4, 6, or 16 card images at once.

SHARP CARD:

CardGrabber's scanner is easy to install.

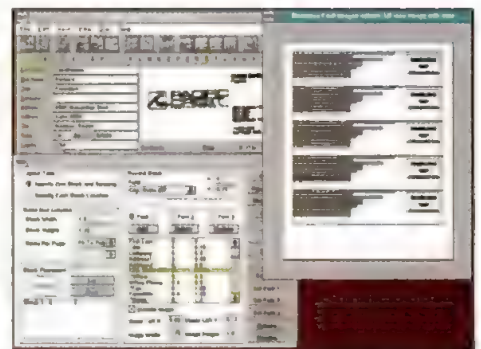
Import and export are handled via Microsoft's Open Database Connectivity (ODBC) drivers. If not already present, CardGrabber installs ODBC and drivers for dBASE, Excel,

Paradox, and text formats. These drivers, along with predefined field mappings, let CardGrabber exchange files with Access, ACT!, Ascend, dBASE, Lotus Organizer, PackRat, Paradox, and Telemagic.

To add another format, you install the appropriate ODBC driver and

create a field mapping in CardGrabber. Predefined layouts for printed output include address book, Day-Runner, envelope, and Rolodex. The impressive print layout editor controls the font and position of every output field.

Context-sensitive help, batch processing, and recognition of foreign addresses didn't make it into Version 1.0, and the program has a few quirks. Scanning a black card can crash it, though without damaging the database.



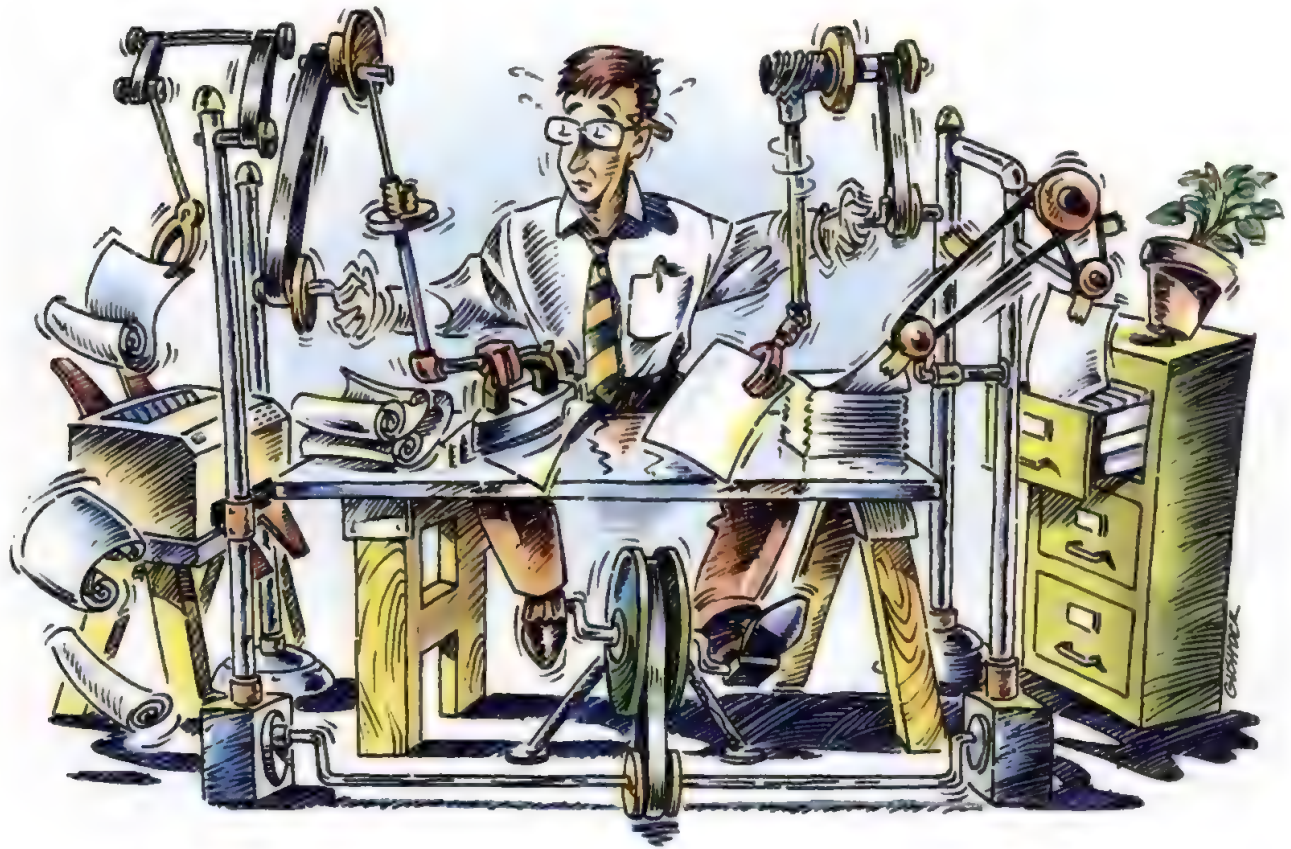
SMOOTH SETUP: CardGrabber's print layout editor lets you control placement and font for each field, and preview the result.

CardGrabber's reporting and data-sharing are exemplary, and the parallel-port interface makes it the best solution for laptop users.

• List price: CardGrabber, Version 1.0, \$349. Requires: 2MB RAM, 4MB recommended, 5MB hard disk space; Windows 3.1 or later. Pacific Crest Technologies Inc., 4000 MacArthur Blvd., #6800, Newport Beach, CA 92660; 800-870-3391, 714-261-6444; fax, 714-261-6468.

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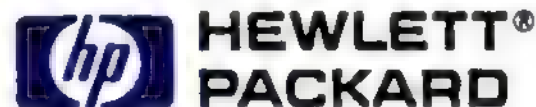
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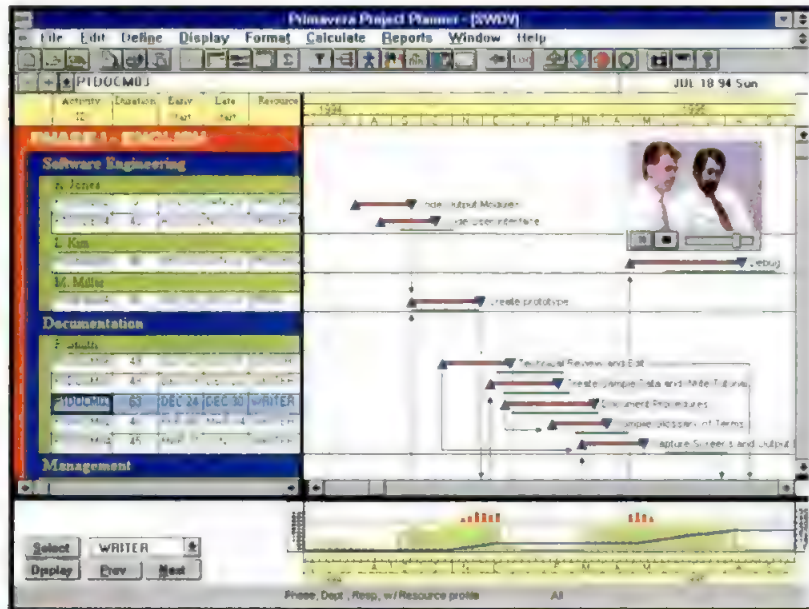
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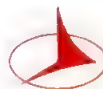
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NEWS OF ANNOUNCED PRODUCTS AND UPGRADES

By Anush Yeghazarian

IMPROVED

Improving Communications Software Bit by Bit

Bit Software has added voice capabilities to Version 3.0 of its BitFax Professional for Windows. The program can now automatically distinguish between incoming fax, data, and voice communications. It also offers WYSIWIG faxing from any Windows application, fax forwarding, and drag-and-drop faxing, and lets you add graphics to your faxes with a floating toolbox. The Receive Manager feature also has automatic fax compression built in. Fax scheduling, cover pages, mail-merges, and compatibility with dBASE files are all standard. AnyFax OCR, BitCom, and BitScan are bundled with the product. The software also supports Twain-compatible scanners and DDE.

- List price: *BitFax Professional 3.0 for Windows*, \$129. **Bit Software Inc.**, 47987 Fremont Blvd., Fremont, CA 94538; 510-490-2928; fax, 510-490-9490.

Circle 402 on reader service card

IMPROVED

The WinBook's Back—With an Intel CPU

Micro Electronics' WinBook notebook PCs now have Intel SL-enhanced CPUs rather than Cyrix processors. When we last saw the WinBook (August 1993), we liked the system's reasonable price and Powerbook-like trackball mounted below the keyboard. Now you can choose among 486SX/25 and 486DX/33 models in both monochrome and dual-scan passive-matrix screens, with an increased memory limit of 32MB and optional 340MB hard disks. The standard configuration includes 4MB of RAM, a 200MB hard disk, a 2,400-/9,600-bps data/fax modem, and one PCMCIA Type II slot. Battery life ranges from 5 to 6 hours. Monochrome models weigh 5.4 pounds; color models weigh 5.9 pounds with battery.

- List price: *WinBook 486SX/25*, \$1,599 to \$1,999; *WinBook 486DX/33*, \$1,998 to \$2,799. **Micro Electronics**, 1160 Steelwood Rd., Columbus, OH 43212; 800-468-2162, 614-481-7460; fax, 800-448-0308.

Circle 414 on reader service card

HOT PROSPECT



Everything Your Office Needs—In One Package

Are you looking for one machine from which you can do all your faxing, printing, copying, scanning—and even computing? **QMS** has an answer: the QMS 2001 Knowledge System.

The system is available either as an attachment to your existing computer or as a full 486-based PC. The attachment, which has 2MB of RAM expandable to 10MB, consists of a 6-page-per-minute laser printer, a sheet-fed scanner and copier (all three handle resolutions of 400 dots per inch), and an OCR-compatible, 9,600-bps fax modem. The scanner supports .BMP, .PCX, TIFF, and .ZGF file formats, and the fax modem has direct faxing for ASCII, .DCX, .PCX, and TIFF files. A letter-size tray is included, and a legal-size tray is optional. The PC version offers 4MB of RAM standard, an 80MB hard disk, a 3.5-inch floppy disk drive, and a Super VGA monitor. There are also four ISA expansion slots.

The unit is software-based, so it can be upgraded as newer technologies like video conferencing and voice recognition become more necessary.

The 2001 Knowledge System will probably best serve those who need to save space or who don't want to integrate four or five different peripherals and resolve compatibility problems.

- List price: *QMS 2001 Knowledge System*, \$3,999; *Knowledge System PC*, \$6,500. **QMS Inc.**, One Magnum Pass, Mobile, AL 36689; 800-523-2696, 205-633-4300; fax, 205-633-0013.

Circle 401 on reader service card

IMPROVED

Designworks Emigrates From the U.K.

GST Software, a British-based company, has released the newest version of its drawing and illustration software in the U.S. Designworks 2 for Windows now lets you create custom shapes such as starbursts, add text directly on the page with familiar desktop publishing tools such as kerning, and mix custom colors in finger-painting style. It ships with 84 typefaces and supports OLE 2.0, 24-bit color, and up to 200 layers within a document.



Designworks 2 lets you create custom shapes and enter text directly on the page.

- List price: *Designworks 2*, \$199.95. **GST Software**, 3336 Hemlock Dr., Falls Church, VA 22042; 800-236-1062, 703-560-2354; fax, 703-560-2672. Circle 404 on reader service card

IMPROVED

The Next Step for Statgraphics

Manugistics has released Statgraphics for DOS, Version 7; Statgraphics Plus for DOS, Version 7; and Statgraphics Plus for Windows, the first Windows version of its statistical graphics analysis software.

Statgraphics for DOS 7 features experimental-design support for mixture models and a matrix procedure that can create a matrix from existing variables or break up a matrix into its components; it can also calculate nonparametric capability indices when data doesn't follow normal distributions. It ranks all possible regressions and shows a table of summary statistics. Version 7 has improvements such as a full-screen macro

New & Improved

editor, the ability to set the number of runs for a macro, and support for importing files from Excel and Lotus 1-2-3.

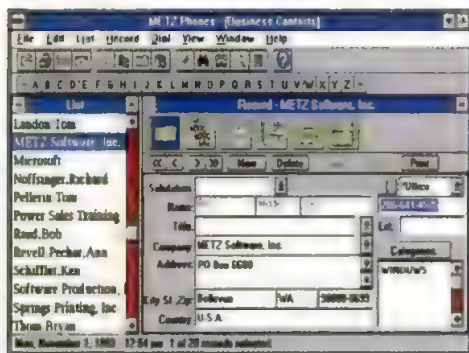
Statgraphics Plus for Windows is broken up into a basic model with the most commonly used features (simple and multiple regression, multivariable analyses, and others), and add-on modules for more specialized functions. The basic model also lets you save an analysis for later use and modification, or add graphics.

- List price: *Statgraphics for DOS, Version 7*, \$995; *Statgraphics Plus for DOS, Version 7*, \$1,595; *Statgraphics Plus for Windows (basic)*, \$649; modules, \$399 each. Manugistics Inc., 2115 E. Jefferson St., Rockville, MD 20852; 800-592-0050, 301-984-5000; fax, 301-984-5094. Circle 405 on reader service card

IMPROVED

Share Your Phonebook With METZ Phones

METZ Software has released **METZ Phones 5.0**, an upgrade to its phone management software. This version has network features that let you share your phonebook database with others on your network, allowing multiple users to access the information at the same time. You can store multiple addresses and unlimited phone numbers, and there's a dialing hotkey that lets you dial numbers from within any Windows app. There are predefined formats for printing reports, envelopes, and labels in the software, and you can import data



METZ Phones 5.0 helps you organize your contacts and share them across a LAN.

from .DBF, .WKX, .XLS, and other file formats. It's compatible with LAN Manager, NetWare, Pathworks, PC LAN, VINES, and Windows for Workgroups. A trial version is available on CompuServe and America OnLine.

- List price: *METZ Phones 5.0*, \$49 until April 30, \$89 thereafter; upgrade, \$29. Metz Software Inc., P.O. Box 6699, Bellevue, WA 98008; 800-447-1712, 206-641-4525; fax, 206-644-6062. Circle 406 on reader service card

BRIEFS

HARDWARE

Epson America has launched a new 24-pin impact printer, the \$299 Action-Printer 3260. It is color-upgradable by the user, has a standard 50-page cut-sheet feeder, and includes ten built-in fonts. It prints at 216 characters per second. The color upgrade kit is \$49. 800-289-3776, 310-782-0770.

SOUND CARDS

The Cyber Audio/SRS is the result of the joint effort between **SRS Labs** and **Alpha Systems Lab**. This software-upgradable sound card has SRS 3-D sound and some voice recognition capability. It uses ARIA synthesized sound, DSP architecture, and wave-table synthesis. The Cyber Audio/SRS can record and play back at 44.1 KHz with 10-bit recording and 16-bit playback. It is available in three models: without speech recognition (\$200), with a 50-word vocabulary (\$249), and as a full board with a 125-word vocabulary (\$299). The two lower-end models have 512K of RAM sampling; the full board has 1MB. 800-576-4275, 714-252-0117.

Multiwave Innovation is offering its 3-D sound card, the \$299 Audiowave Platinum 16, with 8- and 16-bit mono and stereo recording and playback from 5 to 48 KHz. It includes CD-ROM and MIDI interfaces, a headphone or amplifier port, and two independent DMA channels, and is compatible with most major compression and decompression algorithms. A SCSI adapter board and wave-table synthesizer module are available as upgrades. 408-379-2900.

The \$250 Soniq Sound, **Best Data Product's** 32-bit sound card offering, uses wave-table technology and is MIDI compatible. It has CD-ROM, joystick, and MIDI interfaces and can record and play back 16-bit sound at 44.1 KHz. 800-632-2378, 818-773-9600.

Turtle Beach Systems has released five new audio cards. The first is the \$249 Rio Professional MIDI Synthesizer Module. It has a Wavefront chip set, 4MB of ROM with 32 voices of 16-bit MIDI compatible instruments, and 256K of sampling RAM expandable to 4MB.

NEW

Browsing at Turbo Power

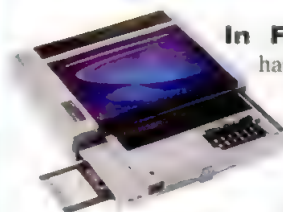
Pacific Gold Coast Corp. has released **Turbo Browser 3.1**, a file viewer for Windows files. Browser lets you preview thumbnail video and animation clips, graphics images, and sound bites. An auto-play mode lets you sit back and watch as Browser goes through your files. File-management features let you copy, save, convert, delete, and print files—and even add audiovisual associations to them. Browser has file compression and supports .AVI, .GIF, .JPEG, .MID, .PCX, .WAV, and TIFF formats.

- List price: *Turbo Browser, Version 3.1*, \$69. Pacific Gold Coast Corp., 15 Glen St., Glen Cove, NY 11542; 800-732-3002, 516-759-3011; fax, 516-759-3014.

Circle 408 on reader service card

NEW

Focusing on Brilliant Projections



The PanelBook 530.

In Focus Systems has introduced two new models to its line of projection panels: the compact LitePro 540 and the smaller, notebook-size PanelBook 530.

The LitePro 540 weighs 19 pounds and can project up to a 15-foot screen image. It uses an active-matrix screen with 640-by-480 resolution and a 400-watt halogen lamp that provides a brightness of 150 lumens. A customizable button on the Smart Remote lets you program your most common commands.

At 5.5 pounds, the PanelBook 530 is lighter than the LitePro 540, but like the LitePro, it has an active-matrix screen with 640-by-480 resolution and the Smart Remote. It is used with an overhead projector and supports full-motion video.

The LiteShow II presentation manager, which can store your presentation (and let you leave your PC home), is available with both units, adding \$1,000 to the price of the LitePro and \$750 to the PanelBook.

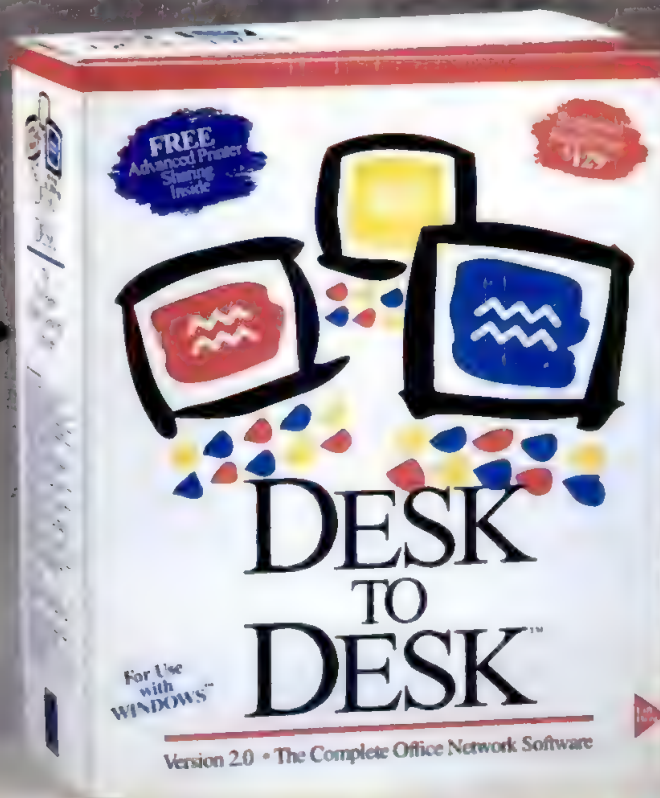
- List price: *LitePro 540*, \$7,499; *PanelBook 530*, \$4,799. In Focus Systems Inc., 7770 SW Mohawk St., Tualatin, OR 97062; 800-294-6400, 503-692-4968; fax, 503-692-4476. Circle 409 on reader service card



The LitePro 540

Go Ahead... Add Network Users. See If We Care!

For:
Ethernet
Token Ring
ARCnet



255-User Peer-to-Peer LAN. \$129. Period.

	DESK TO DESK	Windows [®] for Workgroups	LANtastic [™]
Price:*			
2 User	\$129	\$199.90	\$238
5 User	\$129	\$399.95	\$595
20 User	\$129	\$1,599.80	\$2,378
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*Prices are accurate at time of printing and are for comparative use only

DESK TO DESK[™], the most powerful and easiest-to-use peer-to-peer LAN for business consumers, lets you network up to 255 users for a single price of \$129. It's the only LAN that opens up your office, not your wallet.

Unlike other networks, with DESK TO DESK you never again pay to add PCs to your network as your small office, home office or corporate department grows. And

with a full 30-day no-questions-asked money-back guarantee, you can't go wrong.

DESK TO DESK...all you expect in networking and more...for less.

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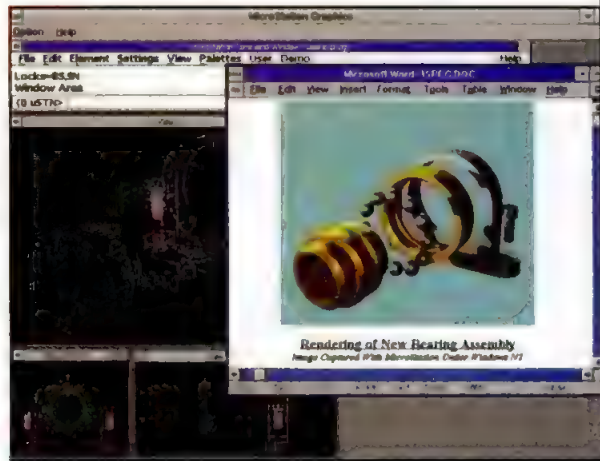
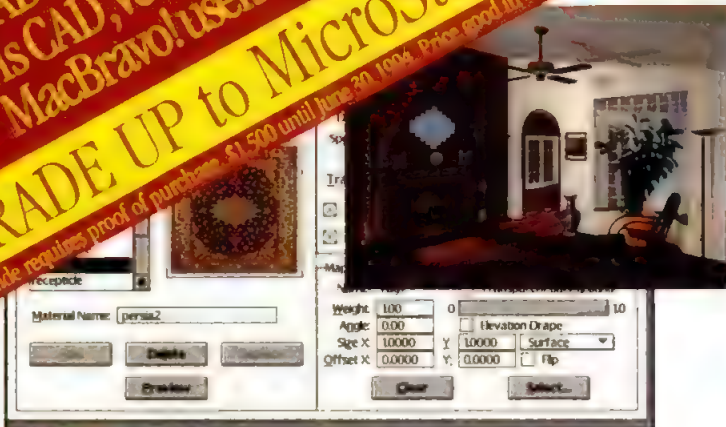
	DESK TO DESK	Windows [®] for Workgroups	LANtastic [™]
Windows or DOS [®]	Both	Windows only	Both
Disk Space Req'd	89K - 3MB	14.5MB	2MB
Online Manual	Yes	No	No
Network-wide Printer Control	Yes	No	No
Complete File Sharing	Yes	Yes	Yes
Password Security	Yes	Yes	Yes
CD-ROM Sharing	Yes	Yes	Yes

CIRCLE 094 ON READER SERVICE CARD

**CADVANCE,
ClarisCAD, VersaCAD,
MacBravo! users...**

TRADE UP to MicroStation

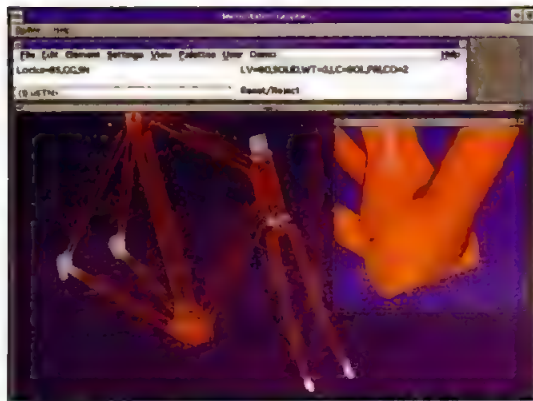
Trade requires proof of purchase. \$1,500 until June 30, 1994. Price good in U.S. only.



Rendering. Visualization and flythroughs — at your fingertips! MicroStation offers photo-realistic rendering to every designer, right in the software. It's easy to make your image reflect your imagination.

Windows. It walks and talks Windows. Behind MicroStation lies the user-responsive programming you look for in good Windows software. Version 5 gives you the ultimate in integration of CAD, engineering, and business applications.

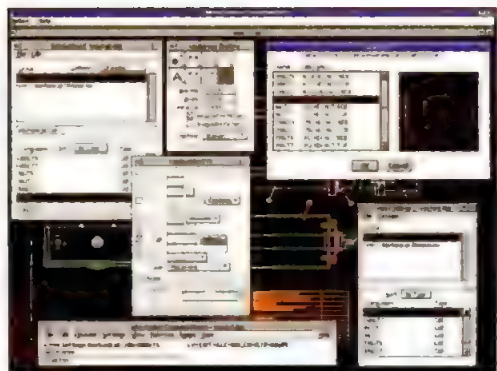
MORE POWER TO YOU.



Modeling. Model any surface you can imagine in MicroStation. NURBS surface modeling combined with 3D Boolean operations gives you astounding flexibility in creating and modifying freeform models.

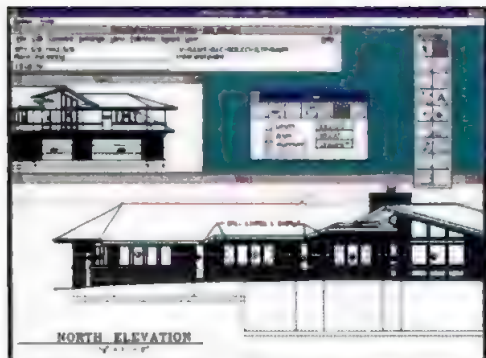


Read **&** write
AutoCAD .dwg



Drafting. MicroStation gives you first-rate drafting power — without the limitations of old technology. Enjoy the advantage of contemporary features like associative patterning/batching, plot preview, standard text editing and fonts, and context-sensitive Hypertext help.

Workspaces. Choose the design environment that matches your profession or your CAD expertise — even AutoCAD. Complete with custom interfaces, drafting styles, and design environment management. CAD has never been so streamlined!



Usability. What does computer-aided drafting have to do with the way you think? Everything. MicroStation software works for you. It understands the drafting process so well that it infers what you'll do next.

Graphical User Interface.

MicroStation's easy-to-use interface includes pull-down menus, dialog boxes, tear-

off tool palettes, and tool settings window. Choose your interface –

Windows or Motif – on any platform. **Transparent Modeless**

Operation. The software supports the way you naturally work, maintain-

ing command execution while you fine tune: change element attributes or com-

mand parameters, manipulate views, change the dimensioning system, and more.

Powerful View Manipulation. MicroStation supports up to eight

active views that can be moved, sized, and overlapped to fit your design. Zoom and area at

any scale. Move around your design fast with built-in dynamic panning.

Workspace Editor. Tailor pull-down menus, dialog boxes, and tool palettes –

even disable commands – with a graphically oriented toolset for customizing your chosen

interface. **Text Capabilities.** A convenient text editor lets you easily edit single-

line or paragraph text. Choose from TrueType, PostScript, AutoCAD SHX, and

MicroStation fonts. ASCII text files can be imported and exported. **Multiple**

Undo/Redo Commands. Undo mistakes and perform “what-if”

designs in a flash with unlimited undo and redo. **Plotting.** Plot raster and vec-

tor information by view or defined areas, at any scale. Visually preview the plot before

plotting, saving time and materials. **Online HELP.** MicroStation's

HELP remains active, tracking the command you're currently using,

so there's no searching through manuals for assistance.

Associative Patterning and Hatching.

Associate patterning with graphics. Change graphics and the

patterning updates. Flood-fill hatching/patterning

intelligently fills an area, detecting boundaries

and holes with a single pick. **Associative**

Dimensioning. Dimensions are associated

with the geometry, not with a point in space, so that when you change

the geometry, the dimensions automatically update. **Custom Line Styles.**

Create space-saving custom line styles and place railroad tracks, trees, isobars – anything – just as you would place a line.

Multi-lines. Define line string elements comprising up to 16 parallel lines of varying symbology and store them in a style library

recall. Architects can use multi-lines for fast and easy placement and intersection cleanup of walls and partitions. **2D Boolean**

Operations. Quickly modify, measure, and hatch multiple 2D shapes with integrated Boolean operations. **Mass Properties.** Calculate area and

as of your model: surface area, volume, mass, centroid, moments and products of inertia, principal moments and directions, and radii of gyration.

Relationship-driven Symbols. Define relationships among graphic entities with intuitive drawing modes such as tangent, parallel, perpendicular, midpoint, intersection, and end-

ension-driven Symbols. Based on established relationships, you can assign variables to dimensioned graphics and save the graphics as cells.



Power. Take your pick of popular environments: DOS, Mac, Windows, Windows NT, or UNIX. Have a look at MicroStation on Intergraph's Technical Desktop Series personal workstations.

MicroStation V5. CAD software that puts you in charge.

Call 800-345-4856 for a free brochure on MicroStation Version 5 and the name of an Intergraph representative in your area.



MicroStation INTERGRAPH

CIRCLE 048 ON READER SERVICE CARD

New & Improved

NEW

Tektronix Heats Up More Color

The Phaser 220i and Phaser 220e are **Tektronix's** newest additions to its 220-color thermal wax transfer printer line. Both printers have a resolution of 600-by300-dots per inch and can print at 2 pages per minute. They come standard with dual trays (one for paper, the other for transparencies) as well as with parallel, serial, and Apple-Talk ports. Both support HPGL, HP PCL 5, Adobe PostScript 2, and TrueType fonts. Built-in NetWare and Apple's EtherTalk are available for \$695 each; TCP/IP support costs \$295 more.



The Phaser 220i: Tektronix's latest color thermal wax transfer unit.

The 220i has 10MB of RAM expandable to 14MB, 39 Adobe Type I fonts, and three HP PCL fonts. An internal hard disk is also an option for this printer. The 220e has 8MB of RAM, and 17 Adobe Type I fonts expandable to 39 fonts.

• List price: *Tektronix Phaser 220i*, \$5,995; *Tektronix Phaser 220e*, \$3,995. Tektronix Inc., 26600 SW Pkwy., Wilsonville, OR 97070; 800-835-6100, 503-682-7377; fax, 503-682-7450. Circle 407 on reader service card

NEW

Retrieving Data, Wang Style

Getting data from a database can be more difficult than putting it in. To ease matters, a newly energized **Wang Laboratories** has released OPEN/query builder, a querying tool that works with a number of popular databases like dBASE, Microsoft SQL Server, Oracle Server, and Sybase SQL Server. Because it works with so many different types of databases, you have to learn only one interface to access your information.

It uses ODBC (Open Database Connectivity) and a step-by-step, graphical approach to querying with prompts for the necessary information at each step of the search. No knowledge of SQL queries is required. The software also lets you store your query, integrate the results via DDE links in a number of Windows applications, or send them through mail packages like Lotus's cc:Mail or Microsoft Mail.

• List price: *OPEN/query builder*, \$395 (standard), \$99 (introductory). Wang Laboratories Inc., One Industrial Ave., Lowell, MA 01851; 800-639-9264, 508-459-5000; fax, 508-967-1125. Circle 410 on reader service card

BRIEFS

SOUND CARDS

Second is the newest Tahiti Digital Audio Card (\$399). It lacks a synthesizer but since it is Creative Labs Wave Blaster-compatible, you can add one later. It has two tracks of 16-bit recording and Turtle Beach's Hurricane Architecture. The third upgraded offering is the \$399 MultiSound Monterey, which has the same RAM sampling as the Tahiti but adds a 32-voice WaveFront playback synthesizer, patch editor, Wave SV sample editor software, and MousePlayer software. Fourth is the \$199 Audio Advantage, a PCMCIA Type II sound card with 12-bit mono capabilities between 5.5 and 44.1 KHz. It includes a MIDI port and a 12-bit digital/analog converter. Last is the \$199 Maui Wavetable Synthesizer Upgrade card, which has 16-bit sampled instruments in 2MB of ROM, 256K of sample RAM expandable to 8MB, a SampleStore player, and is MPU-401-compatible. 800-645-5640, 717-767-0200.

SOFTWARE

Velocity Development has released a fun new reminder program, the \$49.95 Remind Me! It uses Looney Tunes characters such as Daffy Duck and Wile E. Coyote to deliver the messages. Users can program their messages, set features like time, snooze, and recurring event, and select the character that will deliver the message. 800-856-2489, 415-776-8000.

The Pet Advisor, \$59.95 from **Pets & Computers**, is a new DOS program developed by a veterinarian to give dog owners health information about their pets. It includes a discussion of first aid, lists poisons and toxins, stores your pet's medical records, and offers information on the most common pet emergencies, among other things. 419-843-2797.

BILLING & SCHEDULING SOFTWARE

Responsive Time Logger, \$139, is **Responsive Software's** newest customizable time-tracking and -recording software for Windows. It lets you start and stop recording time and enter data about billable tasks with a few mouse clicks, allows you pause if you are inter-

NEW

Free Spreadsheet, Database, and Development Tool

On Top Systems is shipping 100,000 free copies (at a cost of \$9.95 for shipping and handling) of DI-OGIX, Version 3.0D, a spreadsheet product with relational-database capabilities that also lets you create standalone applications. Spreadsheet features include edit fields, turnkey data entry forms, and report writing. The software can also read ASCII, Btrieve, .DBF, and .WKS files and can be ported to Unix. If you receive a free copy, you can upgrade to DI-OGIX ImageBase, which lets you incorporate images into your database, for an additional \$39.95. NetWare and Unix versions are available.

• List price: *DI-OGIX, Version 3.0D*, free to the first 100,000 users; \$99.95 thereafter. On Top Systems Inc., P.O. Box 676, Northbrook, IL 60065; 800-454-4426, 708-291-0212; fax, 800-454-4490.

Circle 411 on reader service card

NEW

Two Ways to Work Your Notes

Reach Software Corp. and **Action Technologies** have each released workflow tools that add onto Lotus Notes.

Reach Software is offering WorkMAN for Lotus Notes. WorkMAN has a WorkMAP tool that presents all parts of the workflow model—roles, links, forms—graphically so that you can workflow-enable Notes applications without using macros. An active workflow engine notifies users of tasks proactively, and dynamic form presentation lets developers create forms tailored for individual users. Central administrative functions help supervisors change personnel listings and access, as well as modify and distribute forms. Workflow applications are stored with the Notes database and can also be routinely distributed and maintained.

Action's answer to workflow is Action-Workflow System for Lotus Notes. Action-Workflow has an object-oriented architecture that allows you to build workflow applications without macros. The system has three add-on parts: Manager, Analyst, and Application Builder. The Manager supports all levels of transactions; it uses the Notes database or a Sybase SQL Server database to monitor the status of transactions and directories, notifies users of tasks, and checks for data integrity. The Analyst examines the workflow in your organization and helps you optimize it. The Application Builder modifies routing, roles,

Power Packed Upgrades.

POWER SUPPLIES

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These UL/CSA approved, fully tested power supplies are the best basic units available.

STANDARD 205 SLIM \$89
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ULTRA-QUIET UNITS

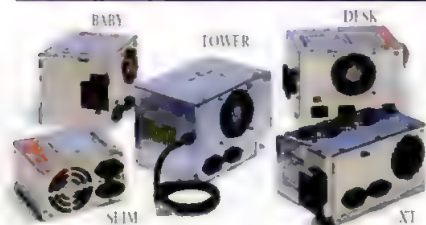


Unrattle your nerves with an ultra-quiet Silencer power supply. Appreciated by users since 1986, their high-efficiency fans and low-turbulence circuitry reduce noise by up to 84%!

A must for home office or multimedia applications.

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Upgrade your computer with one of our premium Turbo-Cool power supplies—the choice of PC professionals. You'll get 50% - 100% more power, built-in line conditioning, super-tight regulation, ultra-clean output, a high-capacity cooling fan, UL/CSA/TUV, a 2-year warranty for 300W models, and a 5-year warranty for the 450! Ideal for high-end workstations and network file servers.

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Give your computer a professional, high-tech look with one of our premium-quality, USA-made, all-steel cases. They're rigid—unlike light-weight imports—so the PC's components are always properly aligned and grounded.

You'll enjoy easy system access, and with room for up to 18 drives, there's real expandability!

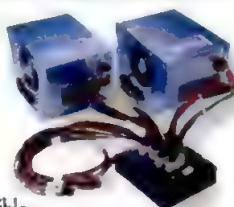
	Desktop	Tower	Monster
Exposed Drive Bays:	5	6	13
Total Drive Bays:	7	8	18
Motherboard Capacity:	1	1	2
Power Supply Capacity:	1	1	2
Cooling Fan Capacity:	2	3	6
Filtered Air Inlet:	Yes	Yes	Yes
Lockable Front Door:	Yes	No	Yes
Beige or Black Finish:	Yes	Yes	Yes
Meets FCC-B Specs	Yes	Yes	Yes
Made in USA	Yes	Yes	Yes

SOLID-STEEL DESKTOP CASE \$175
SOLID-STEEL TOWER CASE \$295
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TWIN-POWER 900 \$995

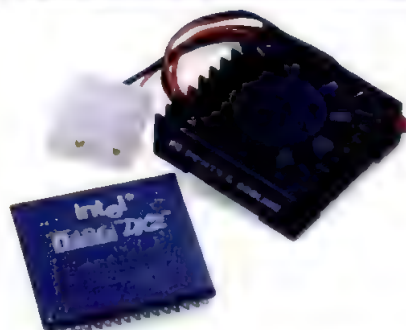
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Don't wait for the acrid smell of burnt components! With our new 110 Alert, you'll know if your PC is overheating before damage occurs. Should the computer's temperature reach 110°F, a loud alarm warns you that a fan has failed or that the cooling system is inadequate to handle that extra hard drive or other peripheral you may have added. Compatible with any computer, the inexpensive 110 Alert is compact, easy to install, and so reliable, it carries a lifetime warranty.



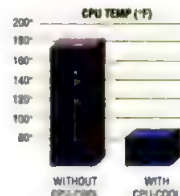
110 ALERT \$29

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CIRCLE 080 ON READER SERVICE CARD

New & Improved

and forms to suit your needs.

- List price: *WorkMAN for Lotus Notes*, \$395. Reach Software Corp., 872 Hermosa Dr., Sunnyvale, CA 94086; 408-733-8685; fax, 408-733-9265.

Circle 412 on reader service card

- List price: *ActionWorkflow System for Lotus Notes*, \$2,565; *Manager*, \$650 per user; *Analyst*, \$495; *Application Builder*, \$1,495. Action Technologies Inc., 1301 Marina Village Pkwy., #100, Alameda, CA 94501; 510-521-6190; fax, 510-769-0596.

Circle 413 on reader service card

IMPROVED

Tooled Up and Ready to Go

Keeping pace with Symantec's Norton Desktop for Windows, **Central Point Software** has released its latest Windows utility collection: **PC Tools for Windows, Version 2.0**. The new version has a graphical resource warning for Windows users, AutoSync Folders into which you can group applications and related documents, tutorials, and a new screen-capture utility. A part of the System Consultant helps you optimize your PC's configuration, and the AutoSync Desktop feature lets you arrange your desktop your way. PC Tools supports PKZIP 2.0 and Microsoft DoubleSpace; it also includes disk and Windows diagnostics.

- List price: *PC Tools for Windows, Version 2.0*, \$179.95; *universal upgrade*, \$49.95. Central Point Software Inc., 15220 NW Greenbrier Pkwy., #150, Beaverton, OR 97006; 800-964-6896, 503-690-8090; fax, 503-690-5187.

Circle 403 on reader service card

NEW & IMPROVED

Two Ways to Build Your BBS

Two recent releases can help you create your own BBS: **Galacticomm's** The Major BBS, Version 6.2, and **Outpost Software's** Visual BBS.

The Major BBS 6.2 has improved file transfer and uses Phar Lap 3.0 for more efficient protected-mode operation. Besides support for nonintelligent, multiport serial cards and 28.8-kilobit-per-second modems, it has a redesigned Polls & Questionnaires feature to help sysops configure intelligent branching surveys and a Quick Start booklet for novice sysops. Other features include QWK-mail for off-line mail capabilities and RIPscript, a graphical protocol that lets you create a more dynamic, graphical screen to help your users navigate the BBS. RIPpaint is an \$199 add-on, WYSIWIG, paintbrush-like designer that converts the screens you create into RIPscript commands.

BRIEFS

BILLING & SCHEDULING SOFTWARE

rupted or interrupt one task to start another, and has a number of built-in reports that you can modify. It lets you modify your entries to include off-site tasks or forgotten tasks, and can also track multiple users through a common task database on a single PC or a LAN. 800-669-4611, 510-843-1034.

Alumni Computer Group has its \$295 PCLawjr, a Windows-based package for law offices. It is modeled after peg-board accounting systems and has user-definable bill formats. Information is entered only once and can be transferred to checks, ledger cards, statements, and reports. The main module handles time-keeping for up to five users; optional modules add features like networking, remote transaction imports, and accounts-payable management. 800-387-9785, 416-292-0893.

ProSoft's tracking and billing package, *Carpe Diem for Windows, Version 1.0*, is sold in three parts: CDTracker (\$180 per user) for actual time tracking; CDEntry (\$120 per user), where administrative staff can computerize paper records; and a utility, CDAdmin, for administrator maintenance of CDTracker and CDEntry. CDAdmin is included free with the purchase of either CDTracker or CDEntry. For transparent access to time data anywhere, Carpe Diem supports LANs and WANs. It also lets you have several time sheets open simultaneously. The company has also released an upgraded DOS version that features more user-defined fields and has support for expense report entries. Volume discounts and site licensing are available. 800-477-6763, 214-386-7769.

DOS-based Easy (\$159) is **Kona Systems'** answer to employee scheduling. The software keeps track of requested employee hours, skills, availability, and shift requirements, letting you shuffle tasks around according to what you need and who is available. It also has a "Departments" feature that lets multiple departments within a company schedule up to 100 employees. 800-200-5662, 805-545-0743.

Visual BBS is a more basic bulletin board system. It doesn't require a dedicated computer, though the professional edition allows up to 1,000 users to have e-mail accounts. It is visually oriented to help novice users set up the BBS and includes a text editor to customize the log-on screen. It can also be used as a gateway to computer networks.

- List price: *The Major BBS 6.2*, \$259. Galacticomm Inc., 4101 SW 47th Ave., #101, Fort Lauderdale, FL 33314; 800-328-1128; 305-583-5990; fax, 305-583-7846.

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- List price: *Visual BBS: 10-user version*, \$99.95; *professional edition*, \$249.95. Outpost Software, 642 San Miguel Ave., Sunnyvale, CA 94086; 408-736-1070; fax, 408-736-2263.

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- List price: *Air Travel Manager*, \$149. Personal ExpertWare Inc., 3517 208th Pl. NE, Redmond, WA 98053; 800-760-9273, 206-836-0755; fax, 206-836-2997.

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Comp	From	To	Date	Time	Airline	Class	Fare	Tax	Total	Stop	Detail	Legend
1	Los Angeles	Boston MA	Mar 18	10:00pm	American	Y	251.15	07.00	258.15	0	Direct	W
2	Boston MA	Los Angeles	Mar 14	5:00pm	American	Y	251.15	07.00	258.15	0	Direct	W
3	Los Angeles	Boston MA	Mar 18	10:00pm	American	Y	251.15	07.00	258.15	0	Direct	W
4	Boston MA	Los Angeles	Mar 14	5:00pm	American	Y	251.15	07.00	258.15	0	Direct	W
5	Los Angeles	Boston MA	Mar 18	10:00pm	American	Y	251.15	07.00	258.15	0	Direct	W
6	Boston MA	Los Angeles	Mar 14	5:00pm	American	Y	251.15	07.00	258.15	0	Direct	W
7	Los Angeles	Boston MA	Mar 18	10:00pm	American	Y	251.15	07.00	258.15	0	Direct	W
8	Boston MA	Los Angeles	Mar 14	5:00pm	American	Y	251.15	07.00	258.15	0	Direct	W

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PC MAGAZINE, Guide to Portable Computing, 8/93



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COMPUTER SHOPPER, This Powerbook Twin Acts Like A... 9/92



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WINDOWS MAGAZINE, Transcending Portability... 10/92

The WinBook Intel486 SX-25, DX-33 & DX2-50 SL Enhanced Features



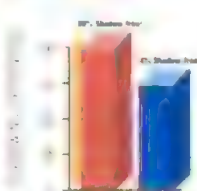
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13:1 with previous passive matrix technology.



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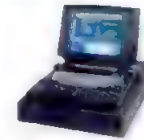


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Pointing Device	• Dual-button trackball	• 4MB / 8MB / 16MB / 32MB	• 1024 x 768 / 1280 x 1024	• 10-key / 12-key	• 2400 baud / 4800 baud / 9600 baud	• PS/2 / Serial / Parallel / VGA	• PCMCIA slot
		• 320MB / 640MB / 1GB	• 1024 x 768 / 1280 x 1024	• 10-key / 12-key	• 2400 baud / 4800 baud / 9600 baud	• PS/2 / Serial / Parallel / VGA	• PCMCIA slot

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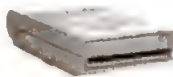
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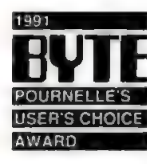


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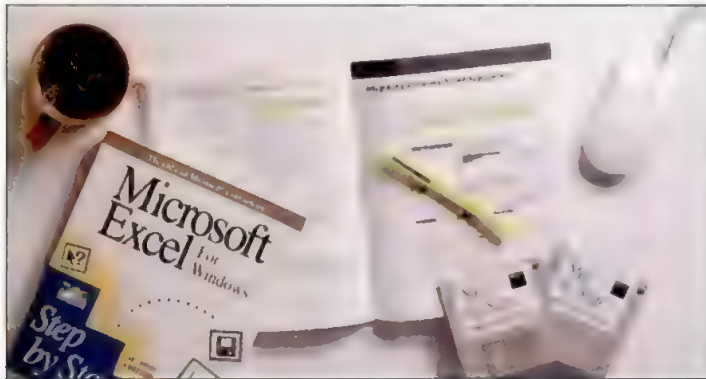


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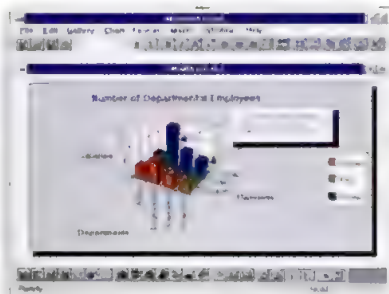


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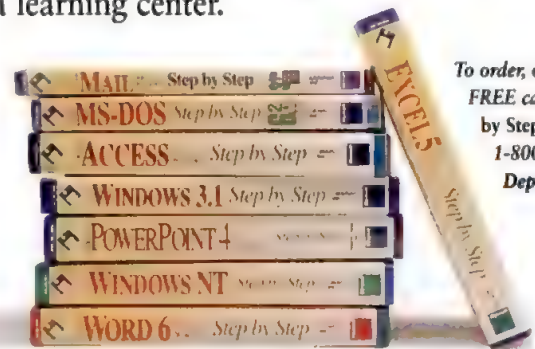
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Read Only

REVIEWS OF THE LATEST BOOKS FOR THE PC USER

Edited by Lance Ulanoff

Networking for When You're Ready and for When You're Not

BY RICK AYRE

There are two kinds of computer users: those who use computers because they want to, and those who use computers because they must. But *all* of us who use PCs, whether as part of our conscious plan or not, will soon be connected. Networks will be ubiquitous—if they aren't already.

How do PC users take control? They learn enough about the technology so that they can wrestle it to the ground, and often this involves buying a book. Good news. Some of the industry's best writers on the topic of networking have written books aimed squarely at PC users who, whether they like it or not, must deal with networks.

Frank J. Derfler, Jr., *PC Magazine's* senior networking editor, and his collaborator Les Freed have teamed with illustrator Michael Troller on a new entry in the Ziff-Davis Press "How It Works" series called *How Networks Work*. This is a big picture book—big in at least two ways. First, it's full of big diagrams detailing everything from modem connections to linked LANs. The diagrams comparing Ethernet networks with Token-Ring and ARCnet networks are very useful. Second, the book describes the big historical picture of networking, from the telegraph to on-line

information systems.

Derfler and Freed choose to drill down in some unlikely areas. We could have done with fewer pages on the differences among the liquid telephone transmitter, the Bell induction telephone transmitter, and Edison's carbon transmitter.

And it would have been nice to read a few more words regarding some of the applications that are driving the trend toward work-group computing, specifically Lotus Notes. Still, *How Networks Work* is a colorful, enjoyable work, and a valuable reference for the new networker.

ABSOLUTELY

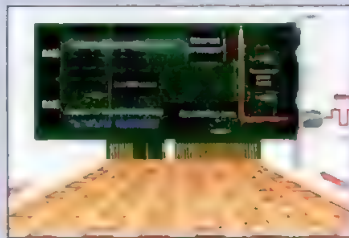
Mark Gibbs's *Absolute Beginner's Guide to Networking* takes an altogether different look at networking that nicely complements *How Networks Work*. Gibbs has a decidedly more local view of networking. He starts with what he calls the "Tyranocomputerus Mainframus" and works from there.

This guide to networking

■ A Colorfully Connected Look

"Network Interface Card

A network interface card, or LAN adapter, uses a specialized processor and routines stored in memory to move data to and from the computer's memory over the parallel data bus and to transmit and receive data on the



serial network cable. It rearranges and buffers the data while handling the interface to the computer and the interface to the cable."—*How Networks Work*, pages 116–117.

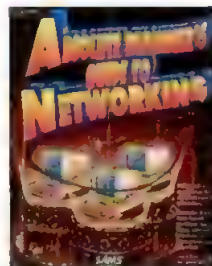
does a good job of combining the concepts of networking with the nuts and bolts of how it is done. Each chapter ends with a section called "What Have You Learned?," which is actually a great place to start if you have some idea of what you are looking for in the first place.

Gibbs's book is not really for absolute beginners. It is, however, the perfect book for those who know their PCs and want to learn just as much about their networks. It could even be used to plan a small network, such as one for a small business or one to install in your home.

There's a lot of information packed into Gibbs's work. For example, if you need to know about the Open System Interconnection (OSI) layers, you'll

find that info here. And although not all of it is relevant to everyone, it's all well written and accessible.

Most likely you'll spend time learning about network interface cards (NICs) and how to connect PCs to networks, or you'll spend some time in the section of the book that describes common networking problems. Gibbs obviously understands that those of us who use PCs by choice like to know why things happen the way they do. And as Gibbs says in a quote he borrows from Frank A.



Clark, "If you find a path with no obstacles, it probably doesn't lead anywhere."

• **How Networks Work**, by Frank J. Derfler, Jr., and Les Freed, illustrated by Michael Troller, \$24.95; Ziff-Davis Press, 800-688-0448; ISBN: 1-56276-129-3.

Circle 441 on reader service card

• **Absolute Beginner's Guide to Networking**, by Mark Gibbs, \$19.95; Sams Publishing, 800-428-4331; ISBN: 0-672-30326-4.

Circle 442 on reader service card

Read Only Recommends

No Bugs: Delivering Error-Free Code in C and C++, by David Thelen, is a manageable tome for developers that features some very useful programming advice. \$24.95; Addison-Wesley Publishing, 617-944-3700; ISBN: 0-201-60890-1.

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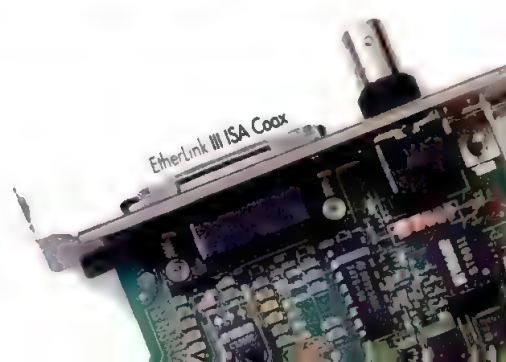
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Michael J. Miller

Software Patents Must Go

Innovation still abounds in the process of creating great new applications. But watch out! Lawyers armed with stacks of patents are becoming more and more prevalent. If they succeed, it can only mean very bad news for innovation and, in turn, for

software users and the software industry in general. Consider these examples:

Compton's NewMedia was recently granted a patent that covers computer-based search and retrieval of text, graphics, and video. The company now claims its patent covers much of the multimedia work that other developers are doing and is asking other vendors of multimedia titles for significant royalties or distribution rights.

Microsoft and Stac Electronics are currently involved in a patent dispute over the use of data compression in their software. The concept of data compression isn't new, and the algorithms used are in the public domain. The question revolves around how these algorithms are used in software. To shore up their positions, both companies have gone out and purchased earlier patents.

It's been widely reported that when IBM and Microsoft were having trouble coming to terms in their software-licensing deal last year, IBM brought out its portfolio of more than 1,000 software patents. Microsoft then agreed to pay IBM some \$20 million to \$30 million in patent and licensing fees. Having been burned by Big Blue, Microsoft—which currently holds only 24 patents—now has a goal of applying for about 100 a year.

Meanwhile, things get even crazier. We hear that one very large vendor is quietly going around to other software companies and showing off patents on fundamental things, such as indents in word processing documents. Other companies have paid the holders of patents for things like the software expression "net price times quantity equals total cost." In many such cases, large companies find it far less expensive to pay off on such seemingly trivial patents than to fire up the legal staff to pursue the matters in court.

OUT OF CONTROL

The whole process is getting out of control. The U.S. Patent and Trademark Office has granted something like 12,000 software patents in the past decade. It now has a backlog of more than 3,000 software patents. Oh, and under U.S. law, no one even knows what has been submitted for a patent until the patent is awarded. If this trend goes on, you know what the result will be: Only the big companies will be able to buy lots of patent applications and pay the lawyers they'll need to defend those patents. Little software companies will probably find it harder and harder to compete.

All of this gets into the fairly murky area of intellectual property rights. Understand that such rights are supposed to protect the tangible expression of ideas, not the ideas themselves. In general, the concept has worked pretty well. We have patents, which stipulate that the inventor must share all the details of a new invention in exchange for 17 years of exclusive use, and we have copyrights, which protect the exact expression of an idea—from the words in this article to the graphics accompanying it to the music on the radio. We also have trademarks and trade secrets as part of the legal mix.

All of these have their uses in some areas of technology, but I just don't see where patents make much sense in the software industry. Every single piece of software builds on the work of previous software developers. The concept of software itself—even the way software interacts with a microprocessor—is not new. Most of today's programs comprise ideas and algorithms that have existed for years in other media. Software development by its very nature tends to be evolutionary rather than revolutionary. To my way of thinking, there is little here to patent.



Litigation is going to slow down the development of new software. It's time to shout our disapproval—loudly.

Michael J. Miller

FREE SOFTWARE?

There are some extremists around who believe that all software should be free and shouldn't be covered by patents or even copyrights. I disagree. Well-defined intellectual property rights are necessary to give people the incentive to create great new products. Making great software these days costs so much money that companies need to be able to believe they will get good returns on their investments. But I still want companies to compete on the basis of who has the best software, not who has the best team of lawyers standing by, waiting to unleash a flurry of lawsuits at a moment's notice.

To that end, I think the existing system of software copyrights and trade secrets is enough protection for software. I believe that software companies should be able to copyright their applications. Copying source code without a license, duplicating the way that individual screens look, and simply pirating applications are all wrong,

and the creators of software should be protected against such infringements. (On the other hand, the data you create in an application—and even the macros you create—should belong to you, not the application vendor. In this regard, I disagree strongly with Lotus, which seems to think Quattro Pro's ability to run 1-2-3 macros is an infringement of its copyright.) All of these situations are covered today under copyright law. I certainly don't believe that just because a company takes something you could do on paper and puts it into a software program for the first time that it should demand royalties whenever another vendor does the same thing—provided that no one copies its work. After all, mere ideas are not supposed to be protected, only the expression of those ideas in specific ways.

WHAT SHOULD BE DONE

Right now, even the U.S. Patent and Trademark Office is aware that software patents have spun out of control. And unfortunately, the situation has been made worse by problems at the office itself. The commissioner has said that the office's examiners haven't been qualified, that the depart-

ment doesn't have enough information on precedents in the software industry, and that as a result some patents have been issued that are not going to be defensible in court. Concern seems justified.

The office plans hearings aimed at getting the process under control. That's a start, but I think the whole process needs a second look, and I wouldn't be sorry to see the whole concept of software patents thrown out. I'm sure we'll see a lot of this fought out in court over the next few years—in proceedings that are likely to be expensive, time-consuming, and confusing for all involved.

To cut through the murkiness that currently surrounds the issue of software copyrights, what we really need is new, more explicit laws detailing what software copyrights can and should cover. That's a job not for the courts but for Congress. If you agree, write your representative or tell it to Bill Clinton (on CompuServe, you can contact your representative or the president at "GO CONGRESS"; on the Internet, you can contact the president at President@WhiteHouse.gov). When laws get in the way of innovation, it's time to change the laws. □



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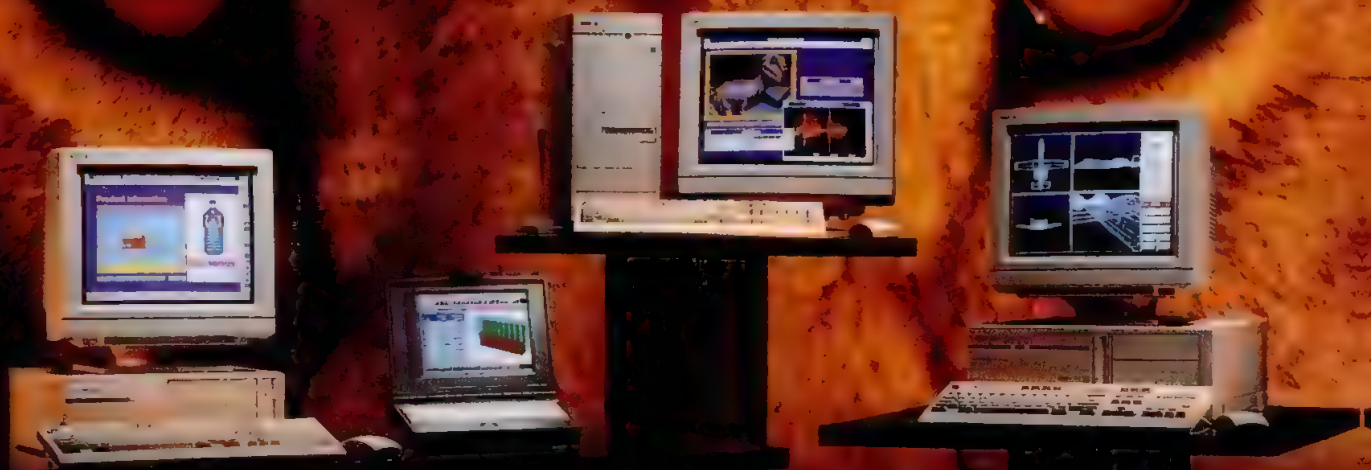
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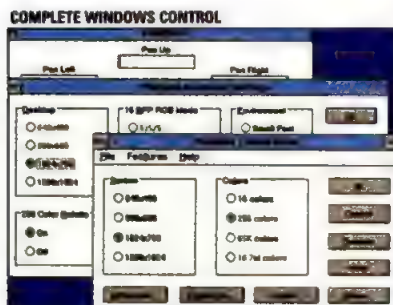
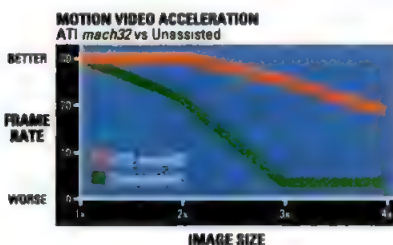
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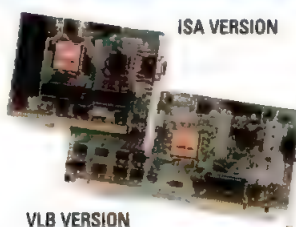
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Perfecting the PC



Bill Machrone

Dead Architecture Lives Again

Andy Grove says the PC was dead, and as the CEO of Intel, he oughta know. The architecture, he says, was utterly moribund by 1989, and it stayed that way for several years. It was resurrected by the local buses, which integrated the machine's high-

speed subsystems and peripherals far more tightly with the CPU. Thus the ever-faster chips from Intel could more fully realize their potential. Customers got full value from their systems, and the PC came back with a vengeance.

It's true that today's buses—VESA, PCI, and PCMCIA—address customer needs in a way that EISA never did. EISA was swell (okay, it was adequate) for file servers but did little or nothing for desktop computing. We won't belabor here the many self-inflicted wounds that prevented Micro Channel from having a wider influence. Some of the other weirdnesses of the time, such as the ACE consortium and the NeXT machine, were the result of manufacturers' belief that there was a widespread market for graphics workstations on the desktop and that the PC's architecture just wasn't up to the task. They were wrong on the first count and right on the second. However, they underestimated the PC manufacturers' ability to reinvent the machine to match your needs.

While Dell was first to show a machine with an Intel-inspired, proprietary local bus, VESA's VL-Bus standard made local bus a desktop reality. The two big beneficiaries are video speed and disk access times; VL-Bus versions of network cards are few and far between.

Meanwhile, PCI was delivered a year late because of some overly optimistic forecasts by Intel and some design and production difficulties, and some good old-fashioned FUD designed to prevent the VL-Bus from becoming too successful. Now that PCI is finally here, it looks pretty good. PCI and the VL-Bus will coexist for some years to come, as VESA rolls out a faster and more capable Version 2.0.

IT'S FAST, BUT . . .

The manufacturers could see that the bus wars were essentially over, but there was this little, nagging problem: They hadn't made the machines any easier to use. Any savvy person could point to a Macintosh as the exemplar of easy expandability. Even Micro Channel, with its vaunted device ID codes, required bothersome setup disks that could get lost.

The solution is Plug and Play. This new standard is being spearheaded by Microsoft, Intel, and Compaq, but it's an open standard. In fact, Intel is freely distributing its portion of Plug and Play to every manufacturer in the industry. The ultimate goal: You plug in a new card, turn the machine on, and it works.

We're not quite there yet; you have to run a Plug and Play configuration program that resolves interrupt, DMA, and I/O port conflicts. In seconds, though, it does what used to take you hours of poring over manuals, flipping DIP switches, changing jumpers, and calling tech support. Some of the earliest examples of PnP claimed to be compliant with the specification, but the spec wasn't final yet. These machines have been termed Plug and Say or Plug and Pray. New PnP machines coming on the market are more likely to be fully compliant with the published spec.

We probably won't see automatic installation of software drivers and fully automatic resolution of interrupt conflicts until Microsoft ships Chicago/Windows 4, and it may only work on some machines. Intel is specifically not addressing self-installation; it's Microsoft's baby. The key to PnP is 20K or so of extra BIOS code that gives the machine the basic intelligence it needs to resolve conflicts and share scarce resources among cards. Most of the machines you



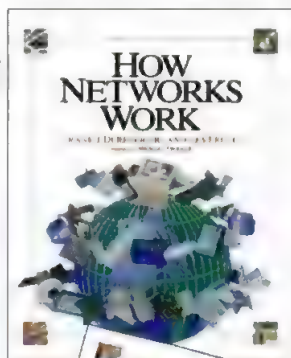
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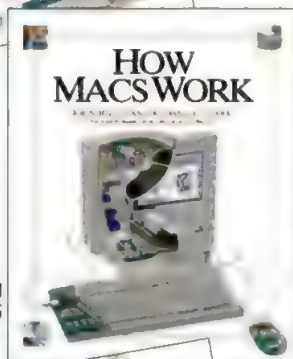
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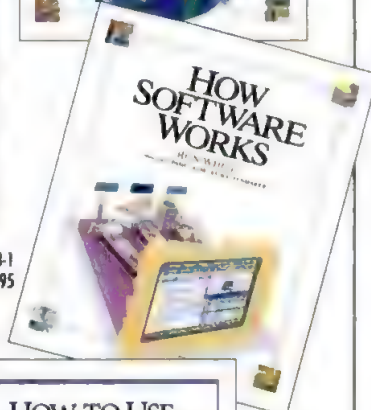
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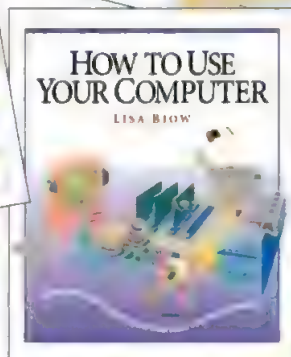
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Bill Machrone

buy from here on out will have the PnP code, but manufacturers are unlikely to provide replacement ROMs for older machines. I also infer from this that Chicago will have features available on machines with the PnP BIOS that won't be available on older machines. Will they be reason enough to upgrade? We'll see.

Even with Intel's wide distribution of the code and general agreement among the hardware manufacturers, PnP is going to take some time to sort itself out. It has to work seamlessly among ISA, PCI, VL-Bus, and PCMCIA cards, and each of those cards requires an additional chip to perform its reconfiguration magic. The chip itself is inexpensive—\$5 at the most—but the time it takes to reengineer all of those boards and to get the PnP versions into production will be a serious gating factor. Intel says it will all be transparent in a year, but I think that's optimistic. That's a lot of boards to redesign and get into distribution. Meanwhile, Intel is touting PCI boards as being the most PnP-ready because they already have flash ROM on-board to store configuration information. In fact, VL-Bus 2.0 cards will be just as suitable.

Plug and Play will also work, within limits, with your existing, non-PnP (or "static," as they're being called) cards. Intel is building a huge database of card characteristics, collecting information from manufacturers on configurations, default settings, and available options. Using the database, you should be able to configure your PnP cards around the most stubborn static cards. The database and the PnP software will also tell you about conflicts that may arise between your static cards, but can't resolve them automatically because the cards lack PnP's programmability.

In truth, Plug and Play is not that difficult a technological feat. It could have been done earlier, but it requires a tremendous amount of coordination among players whose interests are not always congruent. It's in Intel's interest to play the coordinator; few other companies have the resources or the influence. Some manufacturers typify Intel's coordination as overbearing, even bullying, but Intel defends its aggressiveness as being for their own good—and yours.

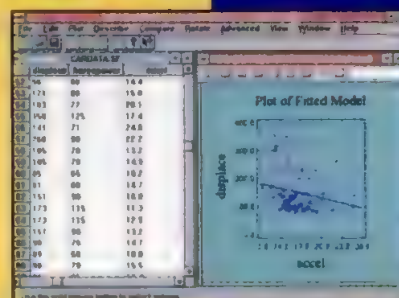
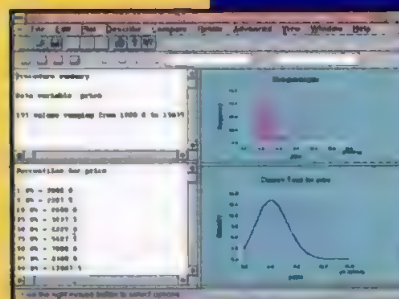
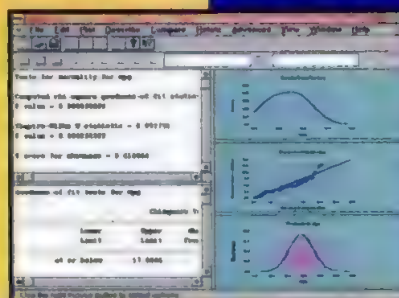
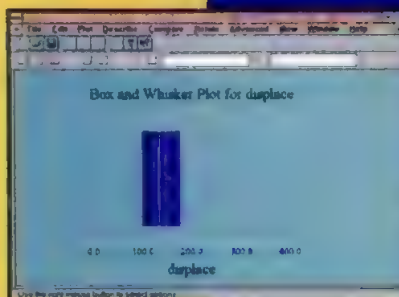
The PC still isn't as easy to expand and reconfigure as a Macintosh, but it's getting darn close. It wasn't dead, Andy. It was only sleeping. □

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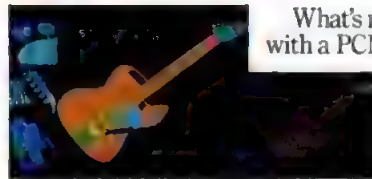


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ZEOS dual scan screen (left) fires up rich, vibrant colors while standard passive matrix screen (right) produces faded and dull colors. Photos are not retouched.

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John C. Dvorak

Of Tail Fins and Notebooks

I've been following the progress of the notebook market, and I'm starting to observe a phenomenon that closely parallels the heyday of automobile manufacturing. Back in the 1950s and 1960s, automakers came out with one radical design after another, and

buyers lusted after the latest models year after year. Compare a 1956, 1957, 1958, and 1959 Chevrolet (or just about any car made during this era), and you'll see they had little in common. Of course, the engines and transmissions were similar, but so much of the car was redesigned that buyers wanted to trade in their old cars for new cars every year.

So I'm looking at the IBM 700C and 750C and see the same phenomenon. The newer machine is sleeker, lighter, more feature-rich. It feels better. I want one. Of course, I wanted a 700C when it came out, but now I don't. It was somehow attractive at first. Now, in comparison, it's not. Will I feel the same way a year from now when IBM brings out an 800C or a 770C or whatever it'll call the next one? The new model will be lighter and sleeker and sexier and make the 750C pale by comparison.

IBM is not alone. Toshiba made great strides when it released the T4600C. Compared with the T4400C, it's far superior and includes a keyboard connector so you can use it as a desktop computer without a dopey docking station. Now we have these new lightweight color machines. A Toshiba 4700C puts the 4600C to shame. Just like the automobile scene in the fifties.

This situation creates a number of issues that the PC industry is not prepared to handle. The problem is that an old machine is a piece of worthless junk. Unlike a car, a notebook becomes useless in about three years. The processor is too slow and the screen stinks in comparison with a newer unit's components. While you could buy a great ten-year-old, well-maintained car and rely on it for transportation, this isn't the case with an old used notebook. Just imagine a ten-year-old notebook—an 8088 that can run virtually no modern software. So it's difficult to subscribe to the new-machine-every-year con-

cept that worked so well with Cadillacs and Chevys. You got your money's worth out of the old car. You get nothing from an old notebook.

Although the used-notebook marketplace isn't exactly thriving, I think it has a chance of developing since the mechanism to get you to buy a new notebook every year is in place. Here's what I think will happen in the short term: You have your IBM 700C and you want to get the 750C (or whatever). You have to sell fast while the 700C is still worth something. You want to get as much from the 700C as you can get, so what will you do? You'll sell it with your collection of software installed on the machine. "Yes, everything you want is already on the machine" is what you'll tell the buyer. "Cool! That will save me a fortune" will be the response. Of course, first you'll transfer the programs you need onto your new computer. As the market grows, this petty piracy will start to add up. It's not a healthy situation.

The solution is to change the law that applies to used parts. As the law stands now, manufacturers can't sell a computer made with recycled chips and PC boards as "new," despite the fact that a memory chip is about the same new or used. It's not as though the chip is a light bulb about to fail. But the law sees it differently, and the law has to change. If manufacturers were allowed to recycle their old notebooks legally while the parts were still usable (say, within two years), then you could trade in your old notebook for a new one. An old notebook could be factory-upgraded into a newer unit and then sold as new. A new case, a faster processor, whatever's needed. Manufacturers could do the same with desktop machines.

It's called recycling, and it's about time we did it with our computers if we want to have the latest equipment on our desks and on the road.



If chips and boards could be recycled, then old PCs—worthless junk today—could be worth a bundle.



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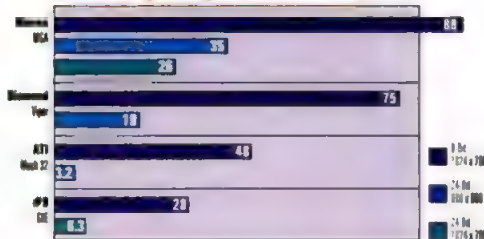
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(1) Based on in-house testing of a 2 MB MGA Ultima PCI version using Ziff-Davis WinBench 3.11. Pentium 66MHz, 512K cache, 72 Hz. (2) Based on in-house testing of 2 MB VL boards using Ziff-Davis WinBench 3.11. Pentium 66MHz, 512K cache, 72 Hz. MGA and Number Nine's 1024 x 768 x 24-bit scores are based on 4 MB VL boards.

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Inside Track

By the time you read this,

Intel will have three to five monster fabrication plants all **dedicated to the Pentium**. Intel intends to stave off the RISC threat (especially the one posed by the PowerPC) to its business by **flooding the market** with fast Pentium machines. Taking

Intel out of the PC scene is not going to be easy, if it's even possible. There's no doubt, though, that the new **PowerPC chip** running on the Mac will be a success, thus giving the chip a foothold. According to third-party insiders who have close access to Apple's PowerPC project, the machines are **blazingly fast**. More important, not only is their backward compatibility excellent, but their **emulation performance is outstanding**. I find this last aspect of the design mighty interesting because I've never seen decent emulation. It's always too slow or buggy. People working with the PowerPC chip say that its **strength** is an architecture that's friendly to emulation. So if Apple can make the chip emulate the Motorola 68000, then others can make it emulate the Pentium. When that happens, look for a lawsuit.

Genuinely Interesting Software Dept.: If this database isn't the bargain of the year, I don't know what is. Joe Uhrmacher is an old-time clone builder who, **frustrated** with an inability to locate the addresses and phone numbers of vendors, developed the Computer Vendors Directory. He's been selling this labor of love for a few years now. It currently contains about **110,000 names and numbers** of computer-related companies worldwide. There's also a short description of what they do. The directory is updated monthly, and every company is **verified and updated** constantly over an 18-month cycle. It's available on ten floppy disks (about 130MB worth of compressed data) in dBASE, Paradox, or Q&A format. The price is a **ludicrous \$49.95**. This database is **worth ten times** what Joe is charging. And if you send the disks back within a year, he'll update them for free! A great little product. Write Computer Vendors Directory, 908 1st Ave. N.W., Minot, ND 58701, or phone 701-838-5395. If you have any interest in the computer scene, no matter how minor, you need this database.

DOS for Dummy Executives Dept.: According to a Robert Half International study, about half of all executives in the U.S. and the U.K. are computer-illiterate. Slews of **excuses** are made, such as "fear" and "intimidation" and even "reluctance to change." How many decades will we have to continue to hear these

*PowerPC units reportedly
offer blazing speed and
outstanding emulation.
If Apple can make the
chip emulate the 68000,
others can make it
emulate the Pentium.
Look for a lawsuit when
that happens.*

"executives" **whining** about computers before we fire them all? If my 8-year-old can set up and use a computer with very little help, then I think there's no excuse for a 50-year-old CEO not spending a few minutes with a kid to learn to use one of these machines. This next comment may sound like a leap, but I'll say it anyway. If you wonder **why ISDN has not been fully implemented** in this country as it should be, I think you can blame these executives who should be pushing for such change and modernization of the **communications infrastructure**. Of course they haven't a clue about the communications infrastructure. Duh! These guys are the major influencers of such decisions. The country cannot afford to let

these throwbacks to the 1890s remain in these positions. End of diatribe 914.

While on the Subject of Eight-Year-Olds Dept.: As many of you have noticed, a new trend in software retailing is to put a slew of **demoware, crippleware, and sampleware** (how much of this can you stand!?) on a CD-ROM. Some are full packages you can unlock by calling an 800 number and paying money to get a code. The newest CD-ROM sales tool is **going after the kids**. It's called Club KidSoft. Luckily, this is an outstanding product despite the fact that it is supposed to be a sales tool. The product is sold on a subscription basis. The \$9.95 subscription fee (such a deal!) gets you four large-format kids' magazines with plenty of projects inside plus **four CD-ROMs** per year. The CD-ROMs include standalone games and storytelling, along with promotional demos for a variety of children's software. **The good news:** My son spent hours with the disk and book and didn't ask me to buy anything! The disk was entertaining enough. **The bad news:** The company will lose money if all the kids are like mine. Call Club KidSoft for a subscription at 800-354-6150 or send a fax to 408-354-1033. Oh, the disk runs **both** under Windows and on the Mac. Such dual-use disks should be offered by everyone developing for CD-ROM.

Book Nook: If you're in the mood to develop software, you should spend a little time with a new \$44.95 book from Nolo Press (950 Parker St., Berkeley, CA 94710; phone, 510-549-1976; fax, 510-548-5902). It's called *Software Development, A Legal Guide* by Stephen Fishman. It's a **tremendous resource** and includes sample contracts on-disk. After plowing through this book, I learned **more** than I want to know. Also, if you want to read up on **patents and copyrights**, this is the book for you. Highly recommended. □

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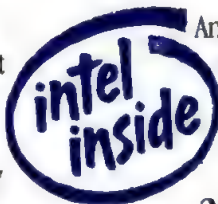
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Jim Seymour

Everything Old Is New Again

Who'd have ever thought it would happen? That the humble tab, as in file-folder tabs and ring-binder tabs, would become such an important metaphor in constructing graphical interfaces?

While we were focusing on dialog boxes, ribbon bars, tear-off menus, rip-offs of Apple's Balloon Help, and other new-age GUI devices, the humble tab has stumbled in the back door of Windows and OS/2 applications to remind us that newer isn't always better, but simpler is.

A couple of months ago, I bemoaned the amount of screen real estate consumed by interfaces that rely on "The Way It Was" metaphors such as waste baskets, date books, and other traditional office-environment objects that have been dragged onto the limited confines of a computer's screen. The problem is, I grumbled, that all these warm, cozy, and supposedly familiar metaphors for computer work waste a lot of space.

Not so with the tab. Indeed, a view of a series of pages or cards with user-labeled tabs sticking up turns out to be a very efficient way to jump through a great variety of information quickly, without wiggling and writhing through intervening menus and submenus.

The use of file folder-style tabs in PC interfaces certainly isn't new. The earliest example I recall was in WordVision, a brilliant, highly graphical DOS word processor that shot through the skies of the then-new IBM PC—software world in 1982 like a comet: burning brightly, then disappearing. In retrospect, WordVision has served as a free R&D department for the software business—its bones picked over for a decade by programmers looking for so-called new ideas.

In one of its innovations, WordVision allowed for long, descriptive filenames for its documents; you called up existing files from a screen full of file-folder tabs bearing those documents' names. Those long file names didn't seem quite revolutionary then. We were still in the early days of learning to describe the world with eight characters

followed by a period—followed by three more characters. But the file-folder tabs immediately got new users' attention: Clearly, this was how it ought to be, and how it soon would be in every program. Uh-huh. Sure.

A QUIET RETURN

With only a few exceptions, tabs slipped into disuse after that, until Borland made clever use of them in its spreadsheet workbooks in Quattro Pro for Windows, Release 1.0, in September 1992. The metaphor was so effective—both the idea of gathering worksheets into binderlike groups and that of displaying the names of the individual sheets on the divider tabs across the bottom of the screen—that Lotus and Microsoft soon enough borrowed the idea.

Those tabs made it fast and easy to jump from one sheet to another in the workbook. This was a *natural* metaphor—at once both familiar and, for a change, efficient. Tabs have made 3-D spreadsheet models both understandable and practical for most PC users.

In Microsoft Word for Windows 6.0, released late in 1993, we now see tabs used to solve another problem, one endemic to rich applications using graphical interfaces: the Submenus Chase.

It's fast and easy to click on pull-down menus or button bars to evoke their submenus. That works well for basic functions, such as filing or printing, which are likely to have only one submenu—say, for indicating a new file name or the number of copies to print. (And providing alternate, one-click button bars for these same functions—a button with an image of a printer, for example, that allows for quick printing using the default settings—is equally desirable.)

But what about those functions that offer multiple



The humble tab metaphor is making a comeback in graphical interfaces, and it's a welcome sight.



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Jim Seymour

levels of choices? Should the user be forced to zigzag down through layer after layer of cascading submenus and sub-submenus? In good GUI design, no function should be more than a couple of button-clicks away from the "surface" of the GUI. In Word for Windows 6.0, tabs help deliver that.

Click on many Word for Windows menu choices (or button-bar icons), and rather than being sent on the click-scroll-hunt chase of the program's earlier versions, you'll see a display of file-folder-like pages, with tabs identifying each page across the top of the array. Click on any tab and you move directly to that page.

This notion of quick access to many program options at once reaches its height, logically enough, in Word for Windows' Options screen. Users have one-click access to a dozen different default-setting screens.

Note that this approach not only makes for fast access to settings and commands but also helps the new user learn to navigate through the menu tree. When the command you need is buried two or three layers deep in a menu tree—but without what seems to you a logical link to the topmost level in that tree—it can be almost impossible to find. But when all of the command's suboptions are visible once that command is selected, finding the right path becomes an easy task.

Doubt the value of seeing all the submenu options at once? Think back to your early days with DOS versions of Lotus 1-2-3. Remember all the time you spent/WFF'ing around, trying to find buried-and-forgotten commands? If you haven't been using PCs that long, ask someone who has; the memory of all that groping around lingers long after Lotus 1-2-3 for DOS and its slash-something-something-something command tree have disappeared from a hard disk.

Using tabs as quick-access tools hasn't come a moment too soon. The depth and complexity of new Windows applications—Word for Windows 6.0 is a fine example—are astonishing. Adding features and sophisticated options is wonderful—until users have to find those features and options.

When I carped about GUI displays becoming cluttered with symbols of the past, I should have made an exception for tabs: They're among the best of the paper-based metaphors made fresh for the electronic age. □

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2

THIS NOTES APPLICATION SHOWS HOW A COMPANY CAN AUTOMATE THE TRAVEL PROCESS. HERE, LOTUS NOTES CONTAINS THE AMI PRO TRAVEL REQUEST, THE FREELANCE TRIP PRESENTATION AND THE 1-2-3 EXPENSE REPORT. ANY AUTHORIZED MEMBER OF LUCY'S WORKGROUP MAY ACCESS, SORT AND REPORT ON THE DATA BECAUSE OF THE NEW NOTES/FX TECHNOLOGY.

1

JANE, THE DEPARTMENT MANAGER, CAN QUICKLY DO A CHECK TO SEE WHO HAS EXCEEDED THEIR PLANNED EXPENSES BY VIEWING FROM WITHIN NOTES THE ESTIMATED EXPENSES (FROM AMI PRO) AGAINST THE ACTUAL EXPENSES (FROM 1-2-3).

5



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Lotus SmartSuite

3 WHEN SHE RETURNED FROM HER TRIP, LUCY CREATED A PRESENTATION REPORTING HER SUMMARY ON SPORTS WORLD IN **FREELANCE GRAPHICS**. THIS PRESENTATION WAS ROUTED AS A NOTES DOCUMENT SO OTHER INTERESTED PARTIES IN MARKETING, PRODUCT DEVELOPMENT AND EVEN OTHER SALESPEOPLE ON THE ROAD, LIKE DAVE, CAN QUICKLY ACCESS IT AT THEIR CONVENIENCE.

4 LUCY COMPLETES HER 1-2-3 EXPENSE REPORT FOR THE TRIP, WITH THE ESTIMATED EXPENSES AND THE CASH ADVANCE AMOUNT BEING AUTOMATICALLY ENTERED FROM AMI PRO TO 1-2-3 THROUGH THE NOTES/FX LINK. THE EXPENSE REPORT IS AUTOMATICALLY ROUTED TO HER MANAGER AND THEN TO FRED IN ACCOUNTING.

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Bill Howard

Erasing Windows Pains

As Windows software gets better, you can't help but notice all the little things that still need work in Microsoft Windows 3.1 and in Windows programs. It's certainly better today than it was in the days of Windows 3.0, to say nothing of Windows 2.0 and

Windows/386. You used to worry about how many times a day Windows would crash. Now you worry about why every multimedia application you own plays at wildly different volumes. I guess that's progress. Of sorts.

As a battered veteran of nearly a decade of running and rebooting Windows, I present my highly personal wish list for improving basic Windows usability.

A LITTLE WINDEX

When you want to open a file, an application typically presents a list of a filenames. But that's all you get. No information about how big the file is and no date stamp. Is that too much to ask? New Microsoft apps (Word for Windows 6.0 and Excel 5.0, for instance) let you view the associated file dates, but only after you go through three additional menus (Find File, Advanced Search, Timestamp) and then fill out starting and ending dates for your search. It's such a hassle that you never bother, and instead you open files by trial and error until you find the right one.

GET THERE, ALREADY

Then there's the on-screen size (too big) and the multiple levels (too many) of dialog boxes for things like printer setup. They take up too much space. I believe every dialog box, menu, or control panel should have an alternative, experts-only miniaturized version that includes all the controls on one level, but in one-half or even one-quarter the space. I don't mean the condensed or short-menu versions that take up less space by offering fewer commands. They're fine as a third option.

Once and for all, I'd like to see every vendor agree to use commas when listing file sizes. The app just told you that your remaining hard disk space is 32314867

bytes. Quickly now: Is that 32MB or 3.2MB?

I'd like to see Microsoft and video-board makers get together and design a really large font, so you could comfortably run 1,024- by 768-pixel resolution on 14- to 17-inch monitors. A few vendors do have large and standard font options, but they really should be called "too small" and "way too small."

ESCAPE HATCH

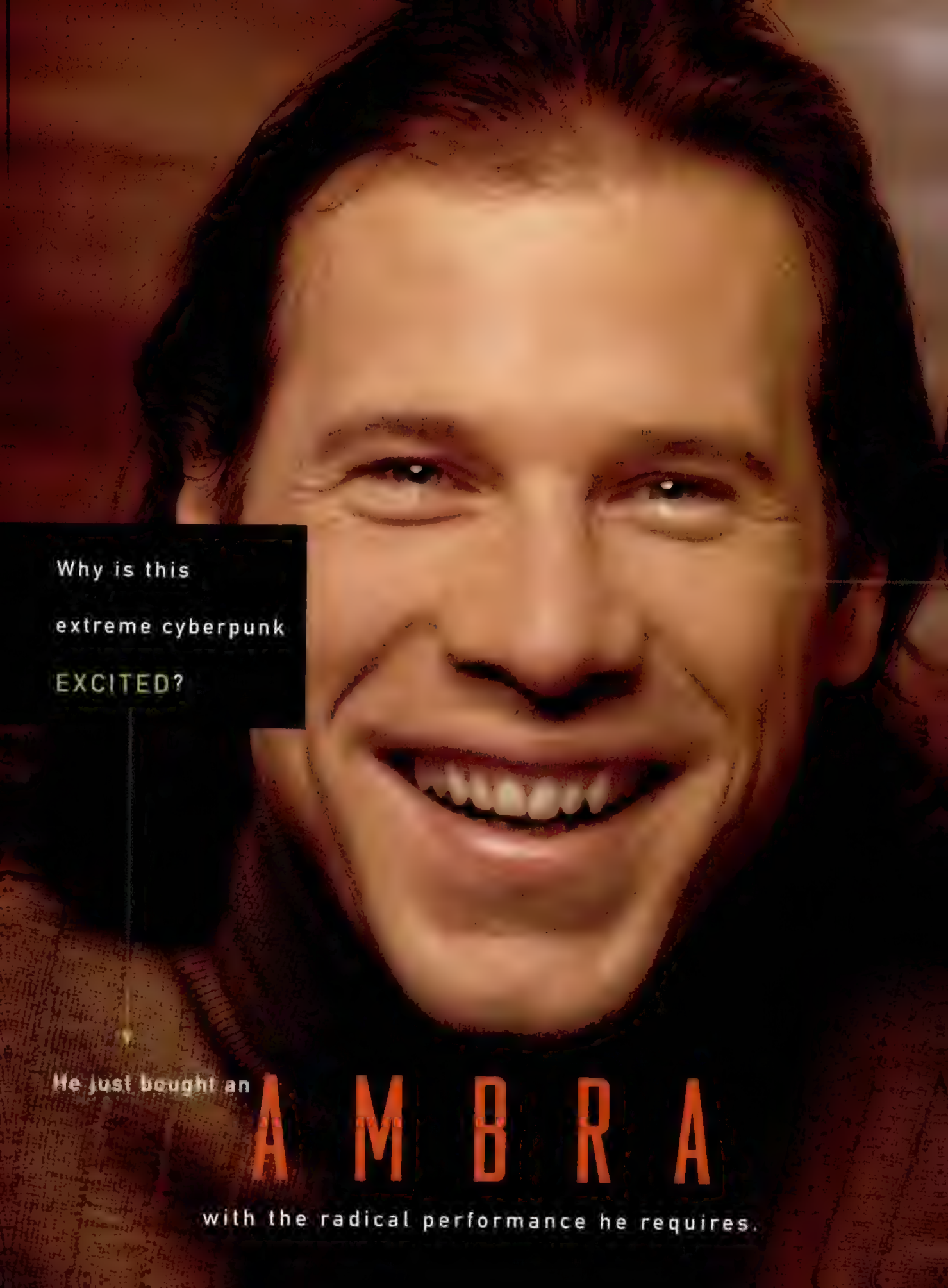
Finally, every program should have an uninstall routine that removes all traces of itself but doesn't wipe out libraries or dictionaries shared with other apps. Until then, get technical editor Neil Rubenking's superb utility, INCTRL.EXE, which reports what files were added or modified at installation. (To get a copy, download it from PC MagNet on CompuServe. Type Go:Tips to access the Utilities/Tips Forum, and download the INCTRL.ZIP file from PC Mag Utils [Library 2].)

To most of these complaints, Microsoft will probably say, "You could write a macro to do that," swiping the line Lotus made famous in the 1980s whenever users complained about something Lotus 1-2-3 should do readily. Sure, I could write a macro or a Visual Basic routine, but I shouldn't have to.

And shareware vendors will write and say, "There's a cheap shareware utility that adds exactly the functionality you're looking for." They tell you: Just go on CompuServe, type Go Starving Programmer Forum or StarProFor, browse for DOODAD.ZIP, download and unzip it, print the 220 pages of documentation, add it to your Ami Pro toolbar, and you're in business. Problem is, most users won't go to that kind of trouble. It's the kind of trouble I would rather avoid when I'm using Windows. □



Windows is better than it was nearly a decade ago, but there are still kinks we'd like to shake out.



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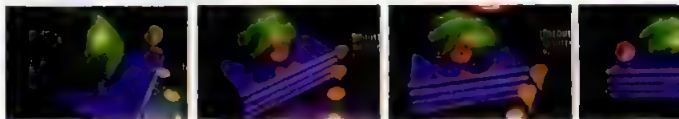
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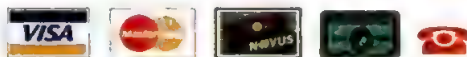
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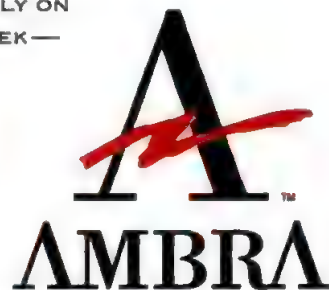
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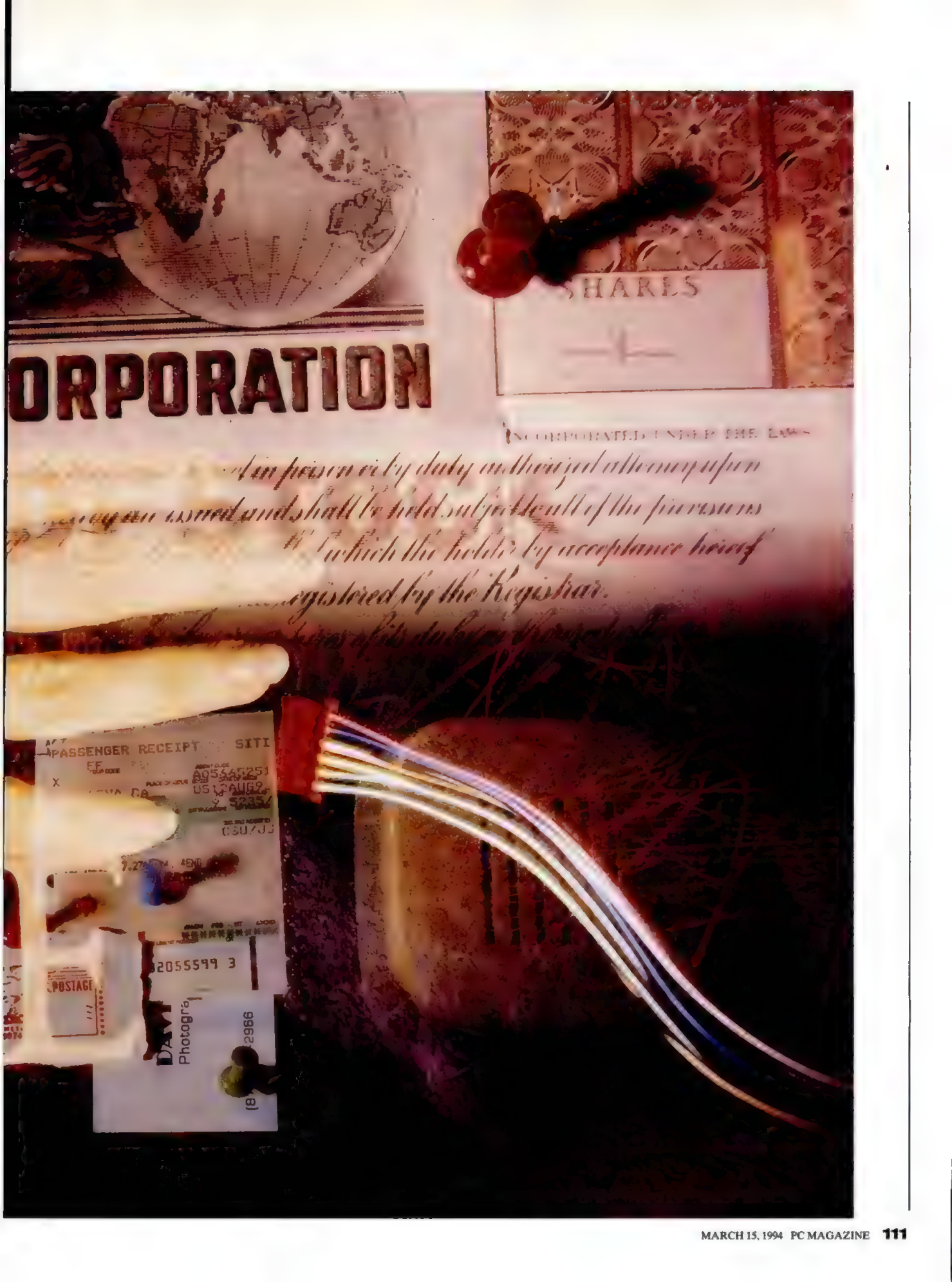
by *Andrew Kantor*

You've read the headlines in the major newspapers and weekly magazines. They all paint a romantic picture of an electronic frontier where "being wired" and "information surfing" are mind-altering experiences. There's certainly a great deal of truth to the notion that the on-line world can stretch your horizons. It's equally true that used well, on-line interactions can help you do business and be more productive.

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CompuServe, GENie, and Dow Jones with MCI Mail are better equipped for business users whereas America Online and Prodigy offer a suite of services that probably are suited more to the home user. (See the individual reviews in this story.)

All of the services offer communica-

tions services and information that may be valuable. For instance, the forums on CompuServe are excellent resources for getting all kinds of questions answered fairly quickly. Hundreds of computer companies have forums established to answer queries, post

software fixes and updates, and simply establish a presence there in support of their products. These are an invaluable source of information for busy IS professionals who do not have time to wait on busy support telephone lines, or who can just

browse the forum and find answers to questions they haven't even thought to ask yet.

All of these services give you an opportunity to meet other professionals—that is, other potential business partners or collaborators, business resources of one kind or another, or even just other people interested in the same subjects you are. Other motivated on-line participants are tremendous sources for a wide variety of information.

An alternative to these commercial services is to use the resources of the Internet, the enigmatic worldwide network of millions of computers located at universities, government offices, research institutions, and corporate sites around the world. The services reviewed here all offer at least an e-mail gateway to the Internet. Many small, local bulletin board systems (BBSs) do that as well, and some are also connected to a loose network called FidoNet, which is based on late-night telephone contact between the sites.

Other services, such as Delphi in Cambridge, Massachusetts, offer direct access to Internet's resources. Many In-

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HIGHLIGHTS

On-Line Services

MORE PEOPLE THAN EVER are using their PCs with modems to go on-line—through local bulletin board systems, on major services, or directly onto the Internet. Whether you're interested in business or leisure pursuits, chances are you'll find something on the electronic frontier.

COMMUNICATIONS is a compelling force for most people who go on-line. Electronic mail is the most familiar means. Mailing lists and bulletin boards allow several people to engage in a public discussion over days, weeks, or months. Real-time chat sessions let dozens of people hold a simultaneous conversation.

ON-LINE SERVICES OFFER ACCESS to a wide variety of communications and information tools. Larger providers

carry news feeds from major services; libraries of newspapers, magazines, and journals; and encyclopedias and research works. In addition, software is available for downloading to your PC. Forums for users with special interests such as travel, art, and music abound.

THE FIVE MAJOR ON-LINE SERVICES

are America Online, CompuServe, Dow Jones News/Retrieval, GENie, and Prodigy. Although Prodigy claims the largest number of users, CompuServe offers the most of everything across the board. Users of America Online continually applaud its graphical interface. GENie has an excellent range of third-party databases and libraries. Dow Jones News/Retrieval provides unequalled access to business-related news and information, and its

gateway to MCI Mail gives it top-notch e-mail as well.

OTHER ON-LINE SERVICES cater to specific users. The ImagiNation Network, formerly Sierra On-Line, offers multiple-player games. ZiffNet, Ziff-Davis's on-line service, is aimed at computer users—with forums, databases, and downloadable software.

THE INTERNET is not a service, but an electronic network of computers that includes nearly every university, government, and research facility in the world, plus many commercial sites. The 7 to 15 million people with a connection have access to the libraries of all of its sources—from databases of the Department of Agriculture to census material to sports schedules and everything in between.



EDITORS' CHOICE

• CompuServe Information Service

ternet servers have some data available to the public, and—simply because of its size—the Internet has a lot more of it than any of the commercial services.

Indeed, the depth of the information available from the Internet (once you learn to get at it) often surprises even the most seasoned professionals. In addition to the full text of some newspapers, magazines, and journals, you can find government data on population, agriculture, and the economy; research and scientific reports; and even more esoteric data, such as Supreme Court decisions and Space Shuttle schedules.

Keep in mind, though, that because the Internet is not a service, but a loose collection of computers, there is no guarantee that what you want is available, that you'll be able to find it, or that it will be accurate. Finding information means using one of several tools written for that purpose—or paying someone else to do it for you. Although software designed for searching the Internet has become easier to use and more sophisticated recently, it still has a long way to go to match the simplicity of searching a library on America Online or CompuServe. Each new generation of interfaces, however, is making the riches of the Internet more accessible (see "The Internet: The Undiscovered Country").

Another approach is to join a local BBS. Many local BBSs offer a good mix of e-mail and reasonably good services, usually with a local flavor and at a much lower cost than the commercial services. Other BBSs are subject-specific and have a broader geographical reach (see "A Private Little Board").

SELECTING YOUR SERVICE

Choosing among the five major commercial on-line services, like so much in computing, depends on your individual needs and preferences. You should consider the cost of the individual services you would like, how easy they are, and the specific

All five of the major commercial services offer unique features that will make them attractive to some customers. For business users, however, CompuServe Information Service stands head and shoulders above the others; just make sure you use a front

end to shield you from complexity.

America Online and Prodigy are aimed mainly at personal users. Both offer all the basics, including e-mail, discussion forums, news, an on-line encyclopedia, and travel and shopping services. America Online currently has the best native user interface of the systems we looked at, but we were disappointed in the quantity and quality of information available there. In contrast, while Prodigy's user interface is slow (and some will find the advertising distracting or annoying), the information there is more plentiful and more solid.

For business users in search of specific information, Dow Jones News/Retrieval can't be beat. It offers tremendous amounts of unique financial information, as well as databases on many other subjects. And through gateways to third-party services (including Dow Jones), GEnie users may well have the greatest single amount of information available. Both services offer unique information for

those who need it, but because they are so expensive, they aren't for casual users.

CompuServe strikes us as the right on-line service for most people. It offers an amazing array of information, both for business users and those looking for hobby or entertainment information. It has excellent electronic mail, and the most comprehensive and active discussion forums in the business. In addition, it's a perfect way to contact vendors for advice and to get technical support. If there is one drawback, it's the outdated, command-based user interface—but this situation can be largely alleviated through use of a good front end, such as CompuServe Information Manager for Windows (WinCIM). CompuServe hasn't been as inexpensive as Prodigy or America Online, but it is much less costly than the other two professional services. And its prices are dropping. For the broadest array of information at a reasonable price, CompuServe is your best bet.

communications and information features they offer.

Ease of use is particularly important, because before you can use the information these services have, you must first find it. Newer, graphical services, such as America Online and Prodigy, typically come with software for your PC designed

to help you navigate. The business services, on the other hand, tend to have text-based native interfaces that require you to specify commands at a prompt. You get to these prompts through traditional communications programs, such as Crosstalk or Procomm Plus. While this approach can be fast, it's typically more difficult than most users want.

Fortunately, you can instead use communication packages that are specifically designed to help you navigate these services and manage your on-line communications. Many of these *front ends* also let you do some of your work, such as com-

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COVER STORY

On-Line Services

posing and reading electronic mail, on your local computer, so you are *off-line*—not racking up on-line charges. Roughly 20 front ends are for CompuServe. About 8 front ends are available for MCI Mail. In addition, there are several enhancements to the standard Prodigy software now available, and GENie users can use an alternative user interface called Aladdin, while waiting for the official GENie for Windows, expected next year. (For more information, see “On the Front Lines.”)

The information you'll find using the services varies dramatically. Most have a mix of general news and financial information; more specific databases, usually of interest to different kinds of businesses; hobbyist and entertainment information, such as movie reviews; and software available for downloading.

As business services, CompuServe, GENie, and Dow Jones with MCI Mail offer the greatest range of facilities, typically at a premium price. CompuServe is the most robust, being particularly well suited for both small and large businesses. In contrast, Dow Jones with MCI Mail offers superior financial information and is the most targeted at the business market. With GENie, users pay only a small monthly fee for basic services, and then hourly for the other services they use, making it a particularly smart choice for small businesses with smaller budgets and narrower needs.

The more personal services, America Online and Prodigy, are less expensive and have interfaces that are easier to use, but they lack the depth of information found in the professional services. America Online offers easier-to-use mail and bulletin boards whereas Prodigy tends to have more in-depth information and business services.

IT'S IN THE MAIL

In on-line services, communications include three areas: e-mail, discussion forums, and chat facilities. The most popular of these by far is electronic mail. In addition to letting you simply send a message, the services here provide various combinations of priority delivery, receipts, paper mail, faxing, and connections to the other networks and services. In many cases, you'll find that a particular

Suitability to Task: On-Line Services

In today's world, an on-line service shouldn't be a diversion or a novelty, but a full-fledged tool for making a company and its workers more productive. We've considered five ways these on-line services can improve your productivity. Unlike our coverage in past issues, our emphasis this time was squarely on the business and professional aspects of these services. Users interested in the more consumer and other non-business aspects of on-line should concentrate on the hobbies and entertainment section.

E-mail and communications Sending e-mail is one of the most popular on-line activities. Besides sending simple text messages, a good e-mail system can handle binary-file attachments, priority delivery, and receipts to let you know that your message has been received. We also take into account the range, ease of use, and quantity of the service's bulletin boards or forums, paying special attention to how easy it is to read and post messages and follow discussions.

File downloads refers not only to the number of files and programs available for download, but also to the range of topics they cover, and how easy it is to download. A good service provides a straightforward search engine, a variety of titles to choose from, and frequently updated libraries.

A service's **information databases** are what attract many business users. Newspaper and magazine archives, financial and corporate histories, and data on subjects ranging from accounting

front end makes creating and managing your e-mail much easier. (See the sidebar “On the Front Lines.”)

All of these vendors make finding a user's address on that specific network easier through a “white pages”—an alphabetical listing of all the mail subscribers. America Online also lets you locate a user through keywords established in users' profiles when they sign up for the service.

One major difference among the services is whether and how they let you send files (such as applications, spreadsheets, photographs, or text files), as well as mes-

SUITABILITY TO TASK				
Product Name	POOR	FAIR	GOOD	EXCELLENT
E-mail and communications				
File downloads				
Information databases				
News and finance				
Hobbies and entertainment	N/A			

N/A—Not applicable: The product does not perform this task to zoology make any on-line service a good substitute for even the most well-stocked library. The data should be easily searchable and accessible from both specific sources (*The New York Times* archives, for instance) and general sources (such as *Compton's Encyclopedia*).

Also appealing to businesspeople are the **news and finance** services on-line. Where do the news feeds come from? Beyond stock prices, what financial information is available? Is the news edited or straight off the wire? The better services provide more detailed information and less interference while also giving access to commentary and analysis.

Not everyone focuses on the business aspects of an on-line service; many enjoy the **hobbies and entertainment** sections. Besides basics like interactive chatting and on-line games, we looked at the kind of information available, from movie reviews to hobbyist discussion areas. Better services have more to keep their subscribers busy after hours, as well as from nine to five. We considered both quantity and quality of the services' special interest groups; those rated higher provided a balance between the two.

sages. Dow Jones—through its MCI Mail connection—lets you attach multiple files directly to a message. America Online, GENie, and Prodigy let you attach a single file. CompuServe lets you send files, but they can't be attached to a message.

Another difference is in how the services treat already read messages. CompuServe, GENie, Dow Jones with MCI Mail, and Prodigy will let users keep received messages on-line for a specific period of time, or store messages on their local PC via a front-end program. America Online, however, does not let you directly download e-mail to your PC, and

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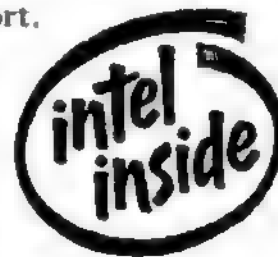
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Internet: *The Undiscovered Country*

by Andrew Kantor

The Internet is a hot topic. It has been seen on the front page of all sorts of newspapers and on the covers of national magazines. It has even been the topic of cartoons in *The New Yorker*.

But what is the Internet, really? Does it have value as a business tool? Should you use it? You can find lots of people anxious to tell you about the Internet, but precious few who can tell you how to use it effectively.

The Internet is a loose collection of millions of computers at thousands of sites around the world whose users can pass along information and share files no matter which of those computers they're using. Imagine an office network on a grand scale—with thousands of computers and terabytes of data instead of merely megabytes (a terabyte equals a million megabytes). But unlike an office network, there is no central authority on the Internet. The administrators have simply agreed to have their computers speak the same transmission language: Transmission Control Protocol/Internet Protocol (TCP/IP). That agreement has spawned a worldwide web of computers that are all connected.

The Internet was not designed for the business user but was intended to serve the research and academic communities. Lately, though, business people, as well as government workers, educators, and just casual computer enthusiasts have been traversing this web. They have at least one thing in common: They search among the millions of pages of electronic data for the few bits that they want or need.

FROM THESE HUMBLE BEGINNINGS...

What is now the Internet began as an experiment to test the possibility of creating a disaster-proof nationwide

computer system where scientists and military personnel could share messages and data no matter where they were. In the late 1960s, the United States government connected four computers in California and Utah using what was then a new networking technology, called packet switching.

It worked. Users on these computers could send messages to and share files with other users almost instantaneously. The original project, called the ARPAnet, after the Advanced Research Projects Agency, which supervised the project, grew gradually for a long time, adding new computers and users at government and university sites.

			article: 29 of 707/1
Joe Arnold	17	How to send mail to FidoNet	
Bob Schulte	22	>>REAGNE in STPT ...uh...ham...	
C Rosenberg	9	London England DNS	
Kevin Luster	11	Joostore UNINET	
Scott Paddock	17	>	
NEUR(F)M(I)PH	6	>	
Marshall (MRE)	17	>	
Dave Davis	17	>>	
Lee Klemm	17	LOS ANGELES 5 MAIL	
JOHNTPS(M)PH	18	Seeking Internet emulation software	
Berry Flanagan	23	>	
Harry Ferguson	7	cheat	
LOBBY SALUS	4	Searching for News	
C.S. Swanson	16	Internet show	
Arnold Isikhar	28	FINGER by Mail	
Brian Gallagher	21	Packet Network Providers Wanted	
Janie Bishop	25	>Waiting Internet Access in Cleveland	
Janie Bishop	10	516 Dialup	
Newschwander	24	>UNNET? CANON's Email Address?	

From the alt.internet.services Usenet newsgroup. Listed are the writer's name, the length of the posting, and the subject of the article.

From the mid-1970s to the 1980s, smaller networks that used the ARPAnet technology, such as NSFnet, run by the National Science Foundation (NSF), decided to work together or *internetwork*. They started sending information to one another across special high-speed telephone lines, with the ARPAnet as the core. By the 1980s, this *internetwork* of computers reached not only across the country, but around the world. Today it links government, university, college, research, and commer-

cial sites, and is known around the world simply as *the Internet*.

No one person or group runs the Internet. Much of its direction, however, comes from a group of volunteers called the Internet Society, which is run more like a council of elders than a business. Two major subgroups of the Society are the Internet Architecture Board (IAB), which focuses on producing interconnection standards, and the Internet Engineering Task Force (IETF), which concerns itself with technological developments and their impact on the Internet. These volunteer groups hold public on-line discussions, where Internet users register their opinions and try to create standards for the Internet community. (Membership in the Internet Society is \$70 annually for an individual.)

Similarly, no one organization collects fees from Internet users or networks. Each individual user and service pays its own way. The NSF still pays for NSFnet, and NASA pays for the NASA Science Internet. Many university and commercial sites maintain their own computer systems; some pay a regional network or national provider for their data connections. Some sites are supported by private grants, others by government funding. Somehow it all works.

And it all grows, too. In fact, Internet growth is phenomenal. Reports released at the Internet World '93 conference held in New York this past December put the Internet global population at 15 million, with 150,000 new members joining every month.

INFORMATION EVERYWHERE

You can find every conceivable kind of information on the Internet. The business user might be interested in infor-

mation on—and copies of—GATT (General Agreement on Tariffs and Trade), NAFTA (North American Free Trade Agreement), or the Maastricht Treaty. You can find demographic statistics, consumer news, or copies of the Japan Economic Newswire. Using the Internet, you can even connect to, say, the United States Department of Commerce's Economic Bulletin Board.

Not only are there news wires and databases of all kinds, there are mailing lists and discussion groups of regular users, along with experts in all walks of life, who gather electronically to contribute additional information and debate its merits.

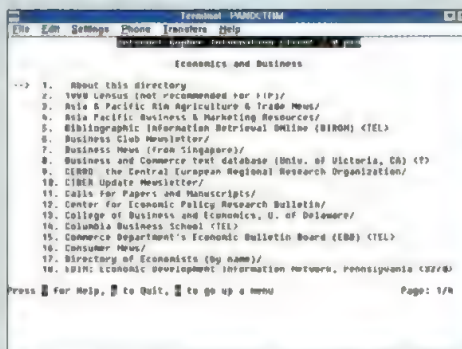
Electronic mail is the mainstay of the Internet. It works like regular postal mail, but it's faster and—if you send more than a few messages a month—it's cheaper too. Each site on the Internet has a unique name, such as panix.com (for the commercial system Panix in New York), or unix.cc.emory.edu (for the Emory University computer center's Unix system). Each user at each site has a user name, so the entire address reads something like *president@whitehouse.gov* (pronounced "president at white house dot gov"). And many systems that offer little in the way of Internet access, such as CompuServe or Prodigy, at least have mail gateways for users to send or receive Internet mail.

Electronic mail lets you reach a lot of people at once through *mailing lists*. Mailing lists are like forums—groups of people who share an interest, such as steel production, or Ray Bradbury books, or medical research, for example. When you subscribe to a list, rather than sending a message to individual users, you send it to the list. Your message is automatically copied to all the other subscribers, and you get a copy of whatever they write. It's a crude but effective cross between a chain letter and a shouting match.

Aside from e-mail and mailing lists, the Internet has another method of fostering communications and discus-

sion. Called Usenet News, it is the Internet's equivalent of bulletin boards. If you participate, you will have at your disposal "newsreader" programs, with names like rn, nn, or trn (for read news, no news is good news, and threaded read news).

You can subscribe to newsgroups and post messages and replies to more than 4,500 bulletin board-like groups around the world. These are divided



Gopher is one of the Internet's easiest navigation tools to use. Users explore by making selections from a series of numbered menus.

into topic areas that include biz (for business postings), comp (for computer-related), and alt (a variety of miscellaneous topics and social issues). Individual boards have names like *alt.movies* or *comp.lang.c++*.

Users can join as many newsgroups or subscribe to as many mailing lists as they like, but most find that keeping up with even a few is time consuming. The problem is that hundreds, or thousands, of messages a day are posted in the most popular groups or lists. Your mailbox can fill quickly.

Think of mailing lists as magazines—you subscribe and unsubscribe as your needs and interests change. Then newsgroups are like television stations: They are always there, and you can flip through them, deciding at a glance whether you want to read what you see.

SIGN ON

To use the Internet, of course, you must first be connected. There are a few ways to accomplish that.

First, you can be directly connected

to one of the networks that constitute the Internet. Most universities, and more and more companies, have direct Internet connections, often through connections to a major access provider such as Performance Systems International (PSI) in Reston, Virginia. This is an expensive solution, requiring, among other things, a router and a leased T1 or T3 link, but it does give you complete control over your access. This includes your site name, what tools you will have available, and which newsgroups you will make available to users.

A more cost-effective method may be to find one of the country's hundreds of dial-up providers, which will provide you with an account or group of accounts. Once established, you dial in to the provider's computer, which is attached to the Internet (and which typically runs Unix). Dial-up providers usually charge under \$25 per month for an account, and, in the Internet tradition (which most adhere to), most make the fee a flat rate. That means there are no additional charges for the number of e-mail messages you send or the amount of time you spend on-line.

You can also access the Internet indirectly, through gateways provided by the big commercial services (the focus of this article). America Online, CompuServe, Dow Jones/MCI, GENie, and Prodigy all offer at least e-mail exchange with Internet users. America Online, CompuServe, and Prodigy both plan to allow you to subscribe to mailing lists, join news groups, search databases, and transfer binary files sometime this year.

LOOKING AROUND

Getting connected is the easy part. Finding what you need is hard. Because the Internet was built by and for sophisticated computer users it hasn't had the benefit of the kind of tools most business users have come to appreciate on their own computers. Still there are some tools that work for Internet users, and some emerg-

Continues

Internet

CONTINUED

ing tools that hold promise.

If you are looking for a specific file on the Internet, start with archie. Archie depends on archie servers, which keep a frequently updated record of what's available on every Internet computer. In fact, these servers are really big indexes, and archie allows you to search across them for the file you want.

Like any search tool, archie takes practice. But the Internet is so dense that you probably will have special problems. For example, if you want information on Lotus Improv you'd better be specific. Searching on just *Lotus* will turn up everything from Lotus tech notes to information on yoga positions.

Once you find a file using archie you can typically retrieve it using another tool called File Transfer Protocol (FTP). FTP lets you use a series of Unix commands to navigate through the remote computer, find the correct file, and retrieve it. You have to know the correct series of Unix commands, but the tool does work.

The archie/FTP combination is good for experienced users, or for users searching for a specific file or files. But when you are searching for a topic area or just browsing, Gopher and the World-Wide Web (WWW) are better. These navigators let you browse, in an orderly fashion, through millions of files stored on the Internet using a series of menus. Gopher uses a direct, topic-to-topic approach. A search tool called VERONICA allows you to search *Gopherspace* for information, making the two a powerful combination. Alternately, WWW links specially designed hypermedia documents, as well as Gopher directories, FTP sites, and even newsgroups. It's rapidly becoming one of the most popular tools on the Internet.

If the information you need has been indexed in a database, a program called WAIS (Wide-Area Information

Server), developed by Thinking Machines, will let you search first for appropriate databases and then for information within them. The last of the major Internet tools is telnet, which is not so much a tool as a way to access them. Telnet lets you attach to any other computer on the Internet to run programs, search databases, or just log on to a personal account you have there.

Although all of these tools are functional, they are not user-friendly. It would appear, though, that the next generation of Internet tools is about to emerge. One new Internet navigator that is friendly is Mosaic, a free software program that was developed by the National Center for Supercomputing Applications. It's available for download from the Internet.

There are both Windows and Macintosh versions available of Mosaic, and they sport the kind of point-and-click interface people have come to expect in their software. Unfortunately, Mosaic will not work through simple Internet gateways, such as those offered by CompuServe or MCI. Instead, it requires a direct Internet connection, or a dedicated high-speed phone line.

Ironically, right now, some of the best tools for using the Internet are books and newsletters about it, because the more you know before you start, the less time you'll spend once you go on-line.

For newcomers, John Levine's *The Internet for Dummies* (IDG Books, 800-762-2974) provides an excellent introduction to the Internet itself and the various tools used for reaching it. A step up is Ed Krol's *The Whole Internet User's Guide & Catalog* (O'Reilly & Associates, 800-998-9938), and a good reference to keep

handy is Daniel Dern's *The Internet Guide for New Users* (McGraw-Hill, 212-512-2000). Business users will appreciate Mary J. Cronin's *Doing Business on the Internet* (Van Nostrand Reinhold, 800-842-3636). Also recommended are *The Internet Letter* (Net Week, 800-638-9336), and *Internet World* magazine (Meckler Corp, 800-632-5537).

Unfortunately, there's no general catalog of information on the Internet; you'll have to search for what you want. Searching involves learning and using one of the Internet's search tools

we've just described, or paying someone up to \$100 per hour to do it for you. There's no guarantee you'll find what you want, either. On a commercial on-line service, profit motive provides continuous pressure to keep data plentiful and approachable;

on the Internet the information you find is there only because of someone's good will.

All of the hype and the increased popularity that has resulted may drive the development of the kind of software tools business users need to use the Internet effectively. Or, they may kill it. Despite the fact that the Internet is, according to Peter Lewis in *The New York Times*, "about as easy for a novice to use as traveling a muddy road on a pogo stick with signs written in Unix," traffic is way up, and as a result the system has begun to slow down noticeably, especially during business hours.

The Internet does not bill for use, and there is no built-in way to keep track of its users. How well the Internet adapts to this explosion of interest will likely determine if it can indeed act as an on ramp to the national data highway, or whether it will be just another bypass. □

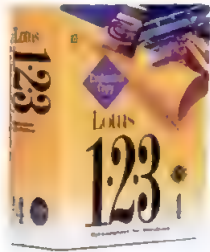
*All of the Internet
search tools are functional,
but they are not
user-friendly. However,
the next generation
of tools is about to emerge.*

THE DECISION FOR THE RIGHT SIDE OF YOUR BRAIN.

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THE DECISION FOR THE LEFT SIDE OF YOUR BRAIN.



Lotus 1-2-3
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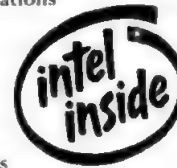
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only lets you store messages on-line for up to seven days after you last read them.

All of the services except GENie let you send a mail message to a mailing list of multiple users on the service. America Online and CompuServe both offer native address books to store and reference e-mail addresses of people you contact frequently. MCI Mail, GENie, and Prodigy do not offer an address book natively, although you can store these in front-end software. And note that CompuServe's address book is not compatible with the address book in WinCIM, perhaps the most important front end, which CompuServe itself sells.

A NEW WAY OF TALKING

Just a step beyond e-mail discussions lies the other mainstay of on-line communications: the electronic BBS. Just like its more traditional namesake, an electronic bulletin board lets you post messages for anyone to see and, of course, reply to. Through a BBS a user can post a message making a statement or asking a question. Other users reply, creating a list of messages and answers.

These bulletin boards have become a powerful tool for improving vendor responsiveness. As forums for questions and answers, they have been adopted extensively by computer industry vendors and are what have encouraged many users to turn to their chosen on-line service before calling for technical support.

On larger systems with more users, an answer to even the most technical question may be only minutes away. Moreover, it isn't only the computer giants like Microsoft, Novell, and WordPerfect that maintain forums. Many smaller vendors—such as Actix (maker of graphics hardware) have discovered that having an on-line presence, either on a service such as CompuServe or their own local BBS, means better support for users.

By posting driver updates, software patches, and frequently asked questions and answers (called FAQs), vendors save technical support time and leave room on the voice lines for more urgent problems.

All of the services listed here have collections of BBSs, called variously forums, clubs, or RoundTables (RT), each dedicated to one major topic. The *PC Maga-*

zine Editorial Forum on ZiffNet on CompuServe, for example, has sections for discussions of software, hardware, networking, and trends, for example. Within the software area, you might find that users have created specific discussion topics on word processors, spreadsheets, and so on.

The services each use one of two general methods for organizing the dozens or even hundreds of sequential replies that can routinely appear in their forums. America Online and GENie use a *chain* metaphor for these lists, with each posting following sequentially from the posting before it. Others, including CompuServe and ZiffNet use a *thread* system, in which discussions can branch off in several directions, with separate simultaneous conversations resulting from the various replies. Chain systems are much easier to follow, whereas threaded versions tend to support more robust conversations.

How effective are these forums? Very. For example, during the Soviet coup attempt of 1991, students in Moscow were posting events to the Internet several hours before people watched them on CNN.

Another popular feature, particularly among non-business users, is the chat function, essentially an immediate, interactive on-line conversation. Chatting, in its various forms, means sharing your screen with perhaps dozens of other users, one line at a time. When you enter a service's chat area or *room*, everything you type will be echoed on the screens of everyone else in that room. In chat areas, you can try to solve business problems, just go to meet people, or even hang back and listen.

FACTS ON FILE

Communications is only one part of what it means to be on-line; information is the other. There are general information areas in which these on-line services compete, including news, publications, software, databases, travel, and shopping.

Each of the services includes information on general news, stocks, financial markets, sports, and weather. Most of them take information directly off of news feeds from the major wire services. CompuServe gets its news from the AP wire. GENie uses Reuters. America Online uses Reuters and UPI. Dow Jones has a range of services including market reports and analysis, futures prices, and stock information from its parent company, publisher of *The Wall Street Journal* and other business publications. Prodigy, instead of directly offering the news wires, takes news off AP and UPI and edits it for its subscribers.

The busy executive will benefit from the news "clipping" services offered by CompuServe, Dow Jones, and GENie, which find all articles on the different

news services that contain user-specified keywords such as *Novell* or *tariff*, letting you browse through the results off-line and at your leisure. Clipping services can save you lots of time reading through dozens of magazines.

All of the services except Prodigy offer full-text retrieval for

a variety of publications, typically for an extra fee. GENie and CompuServe both include access to Dialog, a service that contains the full text of hundreds of publications. ZiffNet, an extra-charge service available on both CompuServe and Prodigy, includes Magazine Database Plus in its CompuServe version. This includes full text of 136 publications, from *Aging* through *World Press Review*, including most of the major computer magazines, for an additional fee. America Online's offerings include *The Atlantic Monthly*, *Omni*, and *Time* magazines. Dow Jones carries hundreds of newspapers, magazines, and journals. Currently, all of these services are limited to only the text of these articles, not the graphics, although that may change in the future with new transmission technologies.

All of the services offer on-line encyclopedias. Unlike printed or even CD-

*Electronic bulletin
boards have been adopted
extensively by
computer vendors—and
they are what compel
many users to go on-line.*



(America Online)

A Private Little Board

by *Brendon M. Macaraeg*

Gone are the days when all you could expect from local bulletin board systems (BBSs) was a handful of message conferences, a few hundred shareware files, and a dull interface. Today's BBSs offer an abundance of reasons to sign on and subscribe, including quality information, gigabytes of shareware, and unique on-line community atmospheres.

It's pretty easy to connect to a local board, too, and listings are available from several sources. In print, *Boardwatch* magazine and *Computer Shopper's* Online section provide lists by area code of local boards across the country. *Computer Shopper* also makes a version of its list available on ZiffNet as a Windows Help file (GO ZNT:SHOPPER, download the file BBS.ZIP). In addition, the Hayes Online BBS maintains the Darwin database of systems nationwide (set your modem to N-8-1 and dial 800-874-2937).

If you're new to the on-line world, a local BBS is a great place to familiarize yourself with sending e-mail, downloading files, and navigating an on-line system. And unlike a major service, when you're on-line on a local board

and get confused about what to do next, you can often page a system operator, who can easily jump in and walk you through a process.

SAVE YOUR QUARTERS

BBSs are generally much less costly than the major services; subscription fees often run less than \$20 per month. Some are free. Compare that with a major service where you can rack up charges of \$50 in one week. And don't equate low cost with lack of quality; just the opposite is often true.

Looking for good services and information? BBSs provide plenty of it. Business-oriented boards offer updated stock quotations. Job seekers can call local boards that maintain online résumés accessed by companies around the country. Movie buffs can keep up with the latest casting calls and projects of their favorite stars and directors. Just name it, and there's a board in your area of interest.

BBS forums can also help with your computer woes. Where can you buy a new battery for your laptop? Check with other users in a laptop conference. Thinking of buying a CD-ROM drive? Scan the messages in the multi-

media or CD-ROM forums to see what's hot and what's not. A large BBS will have forums like this, and then some. Even smaller boards can help. It's a case of guilt by association: Your fellow members are computer users too, and one of them can at least offer a hint or pointer to where you can look for help.

On the horizon for local BBSs looms the Internet. As the world-wide computer network gains in popularity (see "The Internet: The Undiscovered Country"), connections to it will be more in demand, and local boards will provide them at a better price than the big boys do. Many BBSs already offer connections, with everything from e-mail to sophisticated navigation tools.

Local BBSs will continue to thrive and be an attractive option to the major services because of their ability to adapt to rapidly changing technology. The major services offer shareware, but BBSs can often offer much more with online CD-ROM carousels. The major services are also limited to upgrading their technology because of extensive testing and cost, while BBS sysops can upgrade literally overnight to faster, better modems.

Like supermarkets, the major players dominate the on-line world. But there's always a place for the corner grocer. □

ROM-based encyclopedias, these are updated quarterly, so they are always current. At an additional cost of up to around \$15 per hour, on-line encyclopedias can be a good choice if you're looking for more current information than available in a printed version, or if you use an encyclopedia infrequently.

Each of these services also allows you to make travel arrangements on-line. All offer American Airline's EAAsy Sabre, arguably the easiest of the travel services to use. CompuServe also offers the Official Airline Guide (OAG) and TravelShopper.

Finally, several of the systems offer other, more specialized kinds of information that may fit your needs perfectly. For instance, Dow Jones offers a wealth

of financial data, while GENie offers census data, patent applications, and more through its gateways.

DOWNLOAD HEAVEN

Another huge on-line resource is software available for download. All of these services except Dow Jones have this feature. Free and shareware titles—programs you can use for a specified amount of time without paying (usually around 30 days)—have found their niche, spread from system to system by satisfied users and the programmers themselves.

Name a category and you can find it: word processing, accounting, drawing, databases. Enhancements to existing products also abound: macros, templates,

additions, plus files of hints and tricks. All of the services let you search through their library or libraries by keyword, or browse through sections devoted to particular topics—personal information managers, for example. You'll be happy to know that the once well-publicized risk of viruses has all but disappeared, thanks to sophisticated scanning programs integrated into the services.

CompuServe has the most software available for download. America Online has the nicest search capability, allowing users to find files by searching on titles or keywords from a single screen.

YOU'LL NEVER LOOK BACK

You've undoubtedly heard a lot lately about the coming "Information Super-



(CompuServe)

What we're trying to say here is this is not your father's online service. This is GENie.® And if you want to have some real fun, this is where you belong. Because no other online service has more cool stuff to do, or more cool people to do it with. And there's something new every day. So get on GENie now. You won't believe your eyeballs.

Blah, Blah, Blah, Blah, Blah...

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Explore strange new galaxies, seek out new life and new civilizations, or better yet, just hang out with people like you and talk about it. We've got RoundTables you'll actually care about.



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world if you know the right people.

200,000
Files

Over 200,000 files to download. Games, graphics, sounds, text and then some. If that's not enough to keep you busy, you need to get out more.

(GENie)



If you're having a problem with your computer, you can talk with one of our experts. And if that doesn't help, just give it a good swift kick. Hey, it could work.



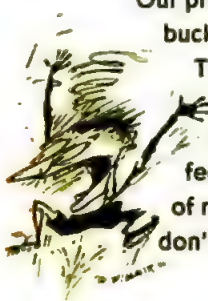
Kick butt in CyberStrike™, winner of Computer Gaming World's 1993 On-line Game of the Year Award. Want more butt-kicking? Try Air Warrior® or MultiPlayer BattleTech™. Less butt-kicking? How about GemStone III™, the fantasy role-playing adventure. No butt-kicking? Okay, we'll get back to you.

Cool offer

Join GENie® Services now, and we'll give you credit against GENie service charges in an amount up to whatever you spent on your competitive online service in the entire month of October 1993. And if you can't bear to part with your old pals, they can come, too. Just tell them no pocket protectors. Incidentally, this offer will not be repeated. We want new customers. We don't want to go broke.

Our prices are insane! Only three bucks an hour in non-prime time.

That's the lowest of all major online services. And the \$8.95 monthly subscription fee includes up to four hours of non-prime time usage. Just don't blow it all the first night.



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Tired? Lazy? Technologically inept?

Have we got a deal for you. Call

now and get a free

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with icons that are incredibly

easy to use. Even if you have no clue what an icon is.

There's one for Windows and one for Mac.* To get yours, either download once you're on-line, or call 1-800-638-9636 for a free disk.



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trade policies with top economists, to the impact of Baywatch with top...uh, Baywatchers.



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Sign UP NOW!

We've got the biggest big-name guests on-line. Actors, authors, politicians, computer gurus. Sorry, we can't name names. We'd have to deal with Legal. We hate that.



1. Set your communications software for half duplex (local echo), at 300, 1200 or 2400 baud.
2. Dial toll free: 1-800-638-8369 or in Canada 1-800-387-8330. Immediately upon connection, enter HHH (Please note: Every time you sign onto GENie, you need to enter HHH upon connection.)
3. At the U#= prompt, enter JOINGENIE then press <RETURN>
4. At the key code prompt enter AIB222 to get this cool offer.
5. Have a major credit card ready. In the U.S., you may also use your checking account number. In Canada, Visa and MasterCard only.

*Some restrictions apply. Find out what they are before you sign up by calling or logging on to GENie. Non-prime time is 6 p.m. to 8 a.m. local time Mon.-Fri., all day Sat. and Sun. and selected holidays. This offer is in lieu of all other offers, and is for new subscribers only. You don't have another service? Call us anyway.

*Minimum requirements: 386 and Windows 3.1, 4MB RAM. Mac Plus/Classic or higher, 4 MB RAM.

highway," part of the National Information Infrastructure designed to bring vast amounts of data into your home and business. Until then—when text, sound, and video will be available through your television, computer, telephone, or some combination—on-line services offer the closest view of the future.

Certainly, all of today's on-line systems are more static and less graphical than the dreams of future electronic communications. Certainly, the information could be easier to find and navigate, and the systems could connect

more easily. But individualized data on demand from a wide range of sources is available today. It's on local BBSs, on these commercial on-line services, and on the Internet. If you want a taste of tomorrow's information highway, warm up your modem, pick an on-line service, and hop aboard.

America Online Inc.

America Online

BY ANDREW KANTOR

Despite its well-designed graphical interface—the best in the group—America Online (AOL) simply does not match the depth of services offered by Prodigy, its principal competitor. Moreover, AOL has nothing approaching the professional or business services of CompuServe, Dow Jones, or GENIE.

AOL seems positioned to attract the personal-use crowd. Its fine GUI and flexible account structure make it a good entry-level service, especially for households with multiple on-line venturers: Up to six users can share an account, each with his or her own user name. Bills go to the master account.

America Online's 500,000 users pay a monthly fee of \$9.95, which includes 5 hours of on-line time. Each hour beyond that is \$3.50, and certain services, such as fax transmissions and on-line classes, cost extra.

AOL is easy to use and contains a fair amount of information, but not as much as

you might expect. For example, AOL has courted—and won—many popular magazines and newspapers, including *Omni*, *Time*, and *USA Today*. AOL says it carries full text and runs forums in which readers can discuss issues with the editors. But some publications don't update their on-line areas, some editors don't appear on-

line very often, and some "full text" is not really full. *Wired*, for example, is usually several weeks out of date. And *The Atlantic Monthly* is gutted of the long, in-depth features it is known for.

AOL has an intuitive mail system, although you can't designate priority messages nor request a receipt. You can, however, check to see if a message to another AOL subscriber has been read. Your received messages remain on-line for seven days; you cannot download them. There is, however, one plus over the other services: You can send a message to an Internet address as easily as to a local one, and both can be included in the on-line address book or in mailing lists.

AOL's business and finance services are also easy to use but limited. They consist mainly of business news pulled from wire services as well as a limited selection of company profiles, a stock market tracker, and information on stock and commodity exchanges—fine, but only for the casual user.

The service has an average selection of titles (although far smaller than CompuServe's), but searching for software on AOL is easier than on any other service. This ease of use is partly because AOL has a single main library to look through. You search for a title using radio buttons, check boxes, and keywords, and you are quickly given a list of matches.

FACT FILE

America Online

America Online Inc., 8619 Westwood Center Dr., Vienna, VA 22182-2285; 703-448-8700

Requires: 286-based PC or better, 2MB RAM, 1.5MB hard disk space, modem, America Online DOS or Windows software. Mouse recommended.

Telephone sign-up: 800-827-6364.

In short: As a personal on-line service, America Online's interface is much more straightforward and easy to use than Prodigy's. Its offerings, however, are significantly slimmer—fewer forums, fewer people, and less information. Many of those forums, especially on-line magazines, promise more than they deliver, making AOL's bark a lot worse than its bite.

ON READER SERVICE CARD

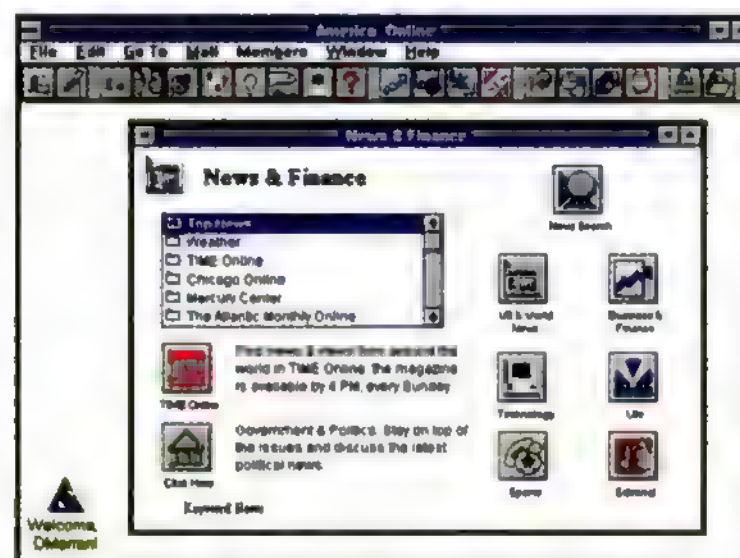
SUITABILITY TO TASK				
America Online				
	POOR	FAIR	GOOD	EXCELLENT
E-mail and communications	☒	☒	☒	☐
File downloads	☒	☒	☐	☐
Information databases	☒	☒	☐	☐
News and finance	☒	☒	☐	☐
Hobbies and entertainment	☒	☒	☐	☐

America Online has more than 280 bulletin board areas, called clubs or forums. Each contains one or more message boards that are divided into topics that users create. The Aviation Club, for example, has boards for military aviation and paragliding. Depending on the volume of messages, some use a chain system, while more active areas use a limited-thread system, which supports one level of replies in addition to the main thread.

Besides being somewhat light on services, AOL also has some inconsistencies. For example, apparently in response to the welling interest in the Internet, AOL's on-line messages suggest that there is a direct Internet connection, but it is only an e-mail gateway—like the other services offer. (Full access is clearly in the works.) In addition, AOL advertises 9,600-bps support, but users have had trouble connecting at this speed. (The problem seems

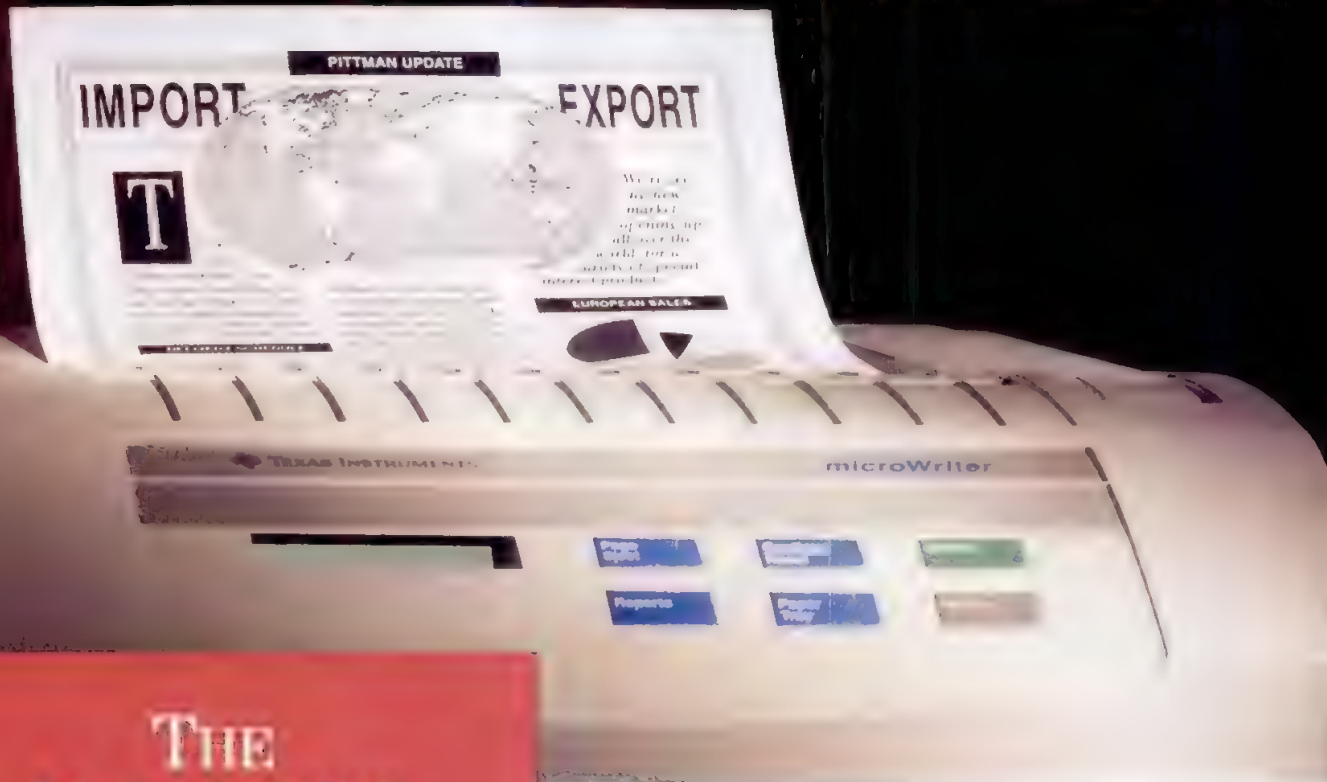
to lie somewhere between AOL and SprintNet, the telecommunications network through which users connect to AOL.)

If you're shopping for a "starter" on-line service, America Online may be worth a look. Just don't dig too deep.



AOL's excellent interface covers a service that lacks much of the depth of the other services.

Flexibility (flek·sə·'bil·ət·ē) *n.* 1, A feature previously not found in this category. *example:* For under \$800, **TI microWriter™** printers with **Adobe® PostScript®** give you more networking and paper handling *flexibility* than Apple and HP, at a lot lower price.



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CIRCLE 304 ON READER SERVICE CARD

CompuServe Inc.

CompuServe Information Service

BY ANDREW KANTOR

Unless you count the Internet, no on-line service offers as much as CompuServe does, period. Prodigy can claim more users (2 million compared with CompuServe's 1.6 million), but none hold a candle to the breadth and depth of forums, databases, files, and services on the CompuServe Information Service (CIS).

With all that said, and noting its excellent e-mail facilities, what's not to like?

One of the few things might be the price. For \$8.95 per month, you are given unlimited access to almost everything—news, stock quotes, general reference, travel services, shopping, and games—except the forums. But the forums are the heart of CompuServe,

and you'll spend \$8.00 an hour for 1,200- or 2,400-bps access, and \$16.00 per hour for 9,600- or 14,400-bps access for them.

In spite of that, CompuServe remains the solid choice for either the professional or personal user. Moreover, in the first quarter of 1994, CIS plans an across-the-board 40 percent cut in its hourly rates. (For infrequent users, CompuServe already offers an alternate pricing plan, in which all services are charged at the

hourly rates, and you only pay a \$2.50 per month maintenance charge.)

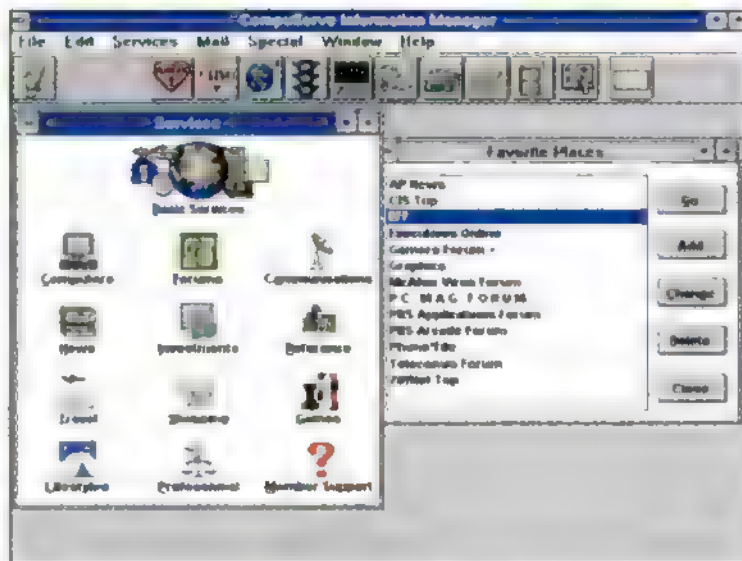
You can access this mother of all on-line services in several ways. Like GENie, you can dial in with any communications package and use the service's menus. Several companies, including CompuServe itself, have also designed *front-end* packages specifically for easy navigation (see "On the Front Lines"). And two of the most popular, CompuServe Information Manager (CIM) for DOS and CIM for Windows, are provided by CompuServe essentially free (they cost \$10 but come with a \$10 usage credit).

CompuServe Mail handles local, Internet, fax, telex, and postal addresses through a single interface, so you can cre-

ate a mailing list with a mix of delivery methods. It's second only to MCI Mail in the scope of features; you can send files (although not attached to messages), you can get receipts, and most front ends allow you to move messages to your hard disk.

CompuServe's sheer size can be overwhelming: Posting a message in the Desktop Publishing Forum asking for assistance may generate hundreds of responses. But its size is also its strength. CompuServe offers more than 600 forums. More than 200 of those are computer-related, and more than 400 computer-industry vendors participate there. There are other forums for auto mechanics, physicists, writers, and almost any other occupation and interest.

CompuServe also offers a gateway to ZiffNet, Ziff-Davis's independent, computer-oriented service. For \$2.50 per month (plus hourly charges equaling CompuServe's), members have access to forums representing all of Ziff's magazines: *PC Magazine*, *Computer Shopper*, *MacUser*, *MacWeek*, *PC/Computing*, and *PC Week*. Users can download shareware, get answers to computing questions, and interact with publication editors who frequent the forums.



CompuServe offers more services in more areas than any other on-line provider.

SUITABILITY TO TASK

CompuServe Information Service

	POOR	FAIR	GOOD	EXCELLENT
E-mail communications	●	●	●	○
File downloads	●	●	●	●
Information databases	●	●	●	●
News and finance	●	●	●	○
Hobbies and entertainment	●	●	●	○



FACT FILE

CompuServe Information Service

CompuServe Inc., P.O. Box 20212, Columbus, OH 43220; 614-457-0802

Requires: 8088-based PC or better, any communications software (including Microsoft Windows' Terminal application), modem. Front-end software recommended.
Telephone sign-up: 800-848-8199.

In short: The most comprehensive of all the on-line services, CompuServe offers a wide range of features and by far the largest number of forums and discussion areas. Its news and information services are also top-notch, and a large selection of front ends make navigation and use easy. Barring the Internet, no service comes close to matching its breadth and depth. A new pricing scheme, scheduled for this spring, sweetens the deal.

ON READER SERVICE CARD

As with everything else about it, CompuServe's information resources are done in a big way. The full text of newspapers (more than 60) and magazines (more than 200), close to 4,000 software libraries, news feeds from AP and Reuters, and three travel services deliver incredible power and information. Only Dow Jones provides more business-related information. CIS has nearly 1,500 databases, including some—such as Phone*File, a national telephone directory—not found anywhere else. As with GENie, for an extra price you can access other powerful databases, such as Dialog and Knowledge Index.

Despite its price (which should be much more palatable by the time you read this), if you need professional information on-line, CompuServe is the place to look.

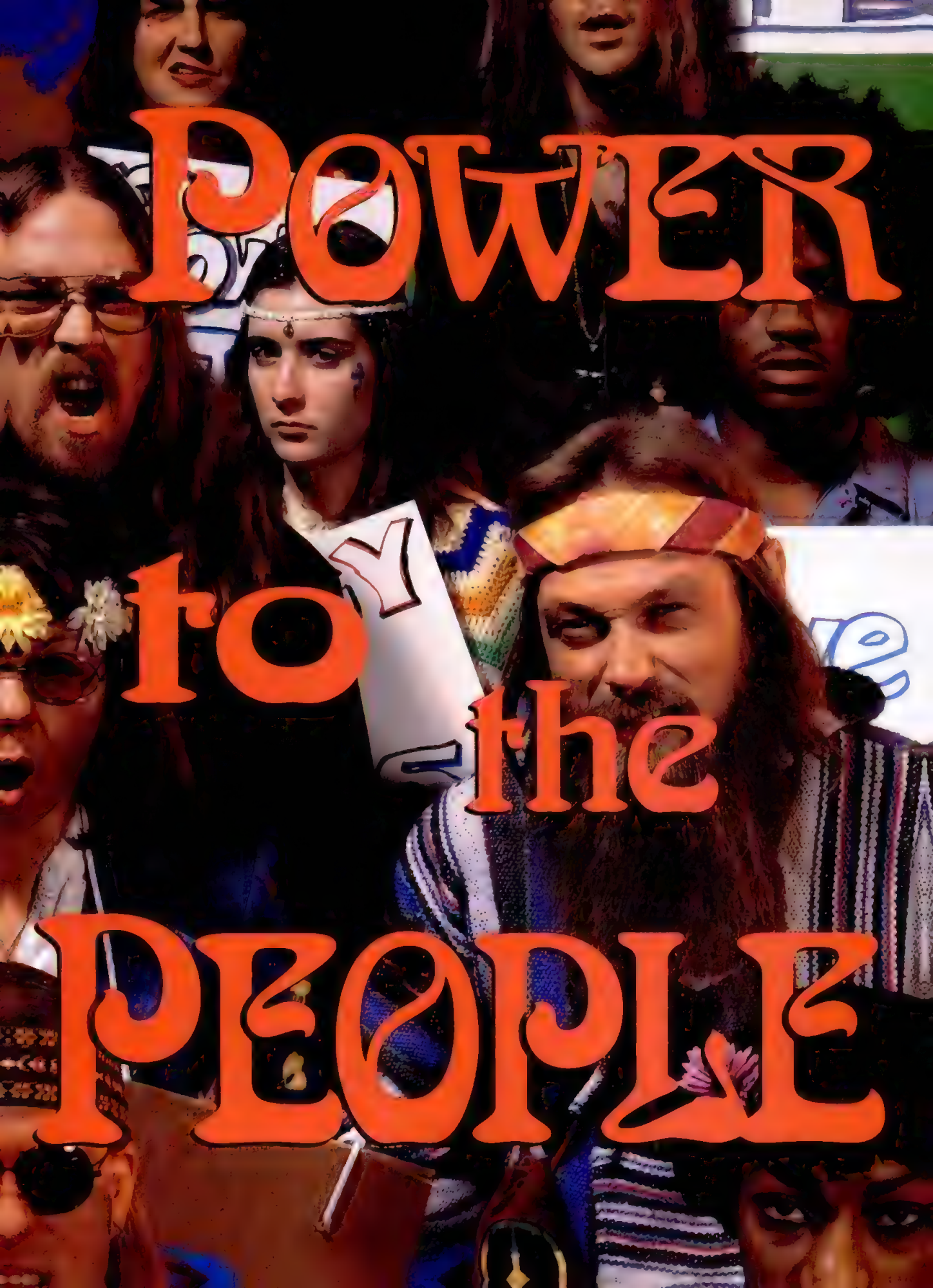
Dow Jones & Co.

MCI Global Messaging Service

Dow Jones News/Retrieval with MCI Mail

BY JOEL DREYFUSS

Dow Jones News/Retrieval service (DJN/R) delivers a rich lode of on-line business news, financial data, and general information. And combined with MCI Mail, the country's largest e-mail service (with which it shares a two-way gateway), it provides an unrivaled electronic busi-



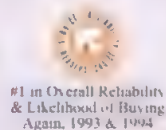
POWER

to the

PEOPLE



Now more than ever, we're giving power to the people. Our Pentium-based PCI systems are priced hundreds, sometimes thousands of dollars less than competitors' comparably configured Pentium systems. That's PC power everyone can afford!



You Got It, Baby!

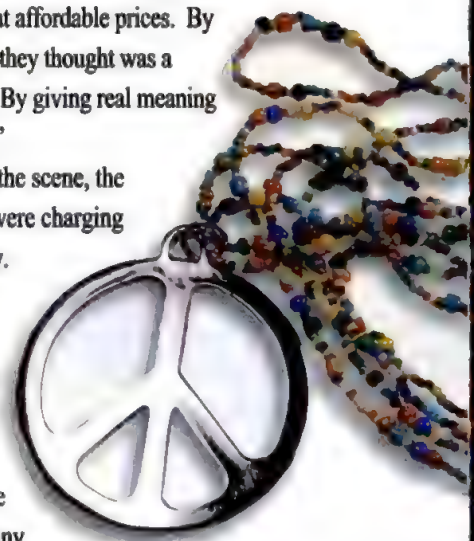


By the Time We Get to Woodstock

When historians write the history of the personal computer industry years from now, they'll remember Gateway 2000™ as the radical PC manufacturer that gave power to the people by selling the highest-quality, latest-technology computers at affordable prices. By showing PC buyers a level of service they thought was a throwback to the peace and love era. By giving real meaning to the tattered, worn-out term "value."

When Gateway 2000 came onto the scene, the establishment computer companies were charging whatever they wanted for technology. Gateway was a real downer to them because we began selling the same technology for a whole lot less. And the buyers were very smart. They shouted, "Hell no, we won't go," to the big companies, and took a chance on the revolutionary Midwest company called Gateway 2000. Soon a great legion of people — even more than Woodstock attracted — was buying Gateway PCs.

Today, Gateway 2000 is bigger than many of the companies for which it was an alternative. So why should you buy a Gateway computer today? Same reasons as in the beginning. You still get the best price, quality and service from us.



Demonstrations

That's why *PC Magazine* readers said Gateway 2000 was #1 in overall reliability, and we also received the most votes when readers were asked if they would buy again from the same company — in both desktop and portable PC categories. (Thanks, *PC Mag* readers!) That's why, for the third consecutive year, we swept *Computer Shopper's* Best Buy Awards. (Thanks, *Shopper* readers!) And that's why we took five top honors in *PC World's* World Class Awards, including Best Mail Order Company and Best Service and Support. (Thanks, *PC World* readers!) Even though we're now a Fortune 500 company, we still champion anti-establishment thinking. Check it out. You'll find GW2K is far-out, groovy and totally unreal!



8 0 0 - 8 4 6 - 2 0 6 3

Gateway Gives You Performance

The Eagle has Landed

When Gateway 2000™ introduced a Pentium™-based system — loaded — for under \$4,000, everybody in the industry knew the Eagle had landed. The best PC value on the planet had arrived! The editors of *PC/Computing* heralded the accomplishment by naming it Best Desktop of 1993.

Then we topped our achievement by offering *four* Pentium processor-based systems, including a *new 66MHz model*, priced from \$2,495 to \$3,995. Now that's a giant leap in value for one of the highest-performance PCs on earth. These systems are tomorrow's technology available today at affordable prices — only from Gateway.

Our P5 systems include Intel's 64-bit Pentium processor, which moves instructions and data twice as fast as a 486 system. The P5 PCs get another performance boost from a PCI local bus. The PCI bus can operate 10% to 15% faster than a VESA® local bus. New this month, all PCI local bus systems also include a PCI IDE interface, which dramatically improves hard drive performance (up to twice as fast). The PCI bus' "plug and play" feature makes your PC easier to use, too, by automatically configuring peripherals.

Space-Age Video

The PCI bus is coupled with a space-age video system, with 2MB standard video memory giving you 64,000 colors at 1024 x 768 resolutions. The high-performance PCI-based video system achieves 16 million colors, true 24-bit, in VGA and SVGA resolutions. Our standard video system gives you the best overall performance on the market.

The net effect of the PCI local bus and this video system is computer performance that will send you into orbit. It's definitely far-out!

486 PCI Local Bus System is A-OK

The PCI local bus with PCI video and disk subsystems is also available in a 66MHz 486DX2 system, which is upgradable to the Pentium OverDrive™ processor. Another A-OK value in a high-performance system from Gateway!



Photo courtesy of NASA. Thanks!



"You've got a friend in the business.™"

8 0 0 - 8 4 6 - 2 0 6 3

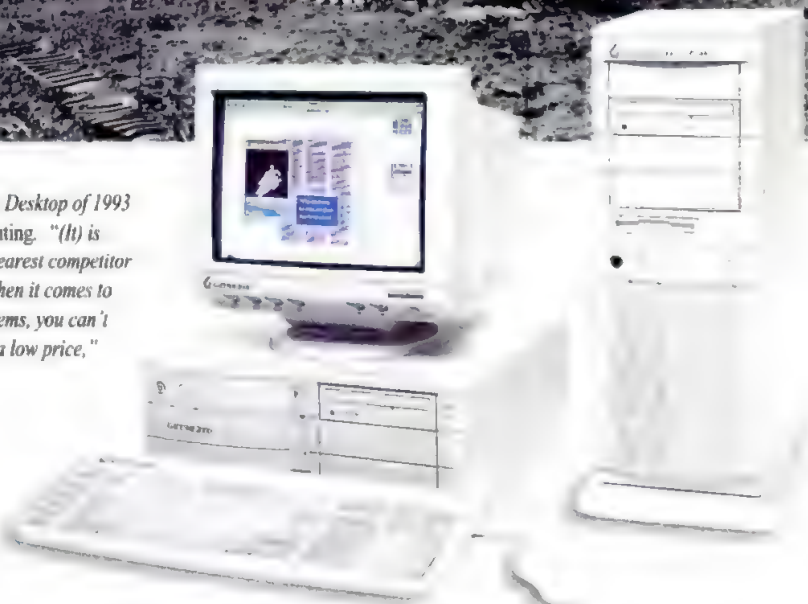
That's Out Of This World!



Our P5-60 was named Best Desktop of 1993 by the editors of PC/Computing. "(It) is nearly twice as fast as its nearest competitor at Windows operations. When it comes to top-of-the-line desktop systems, you can't beat high performance for a low price," states the editorial.



Best Desktop
of 1993



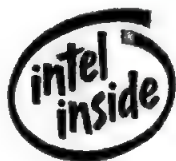
*Our new 66MHz
Pentium-based system
is priced at only \$3,995.*



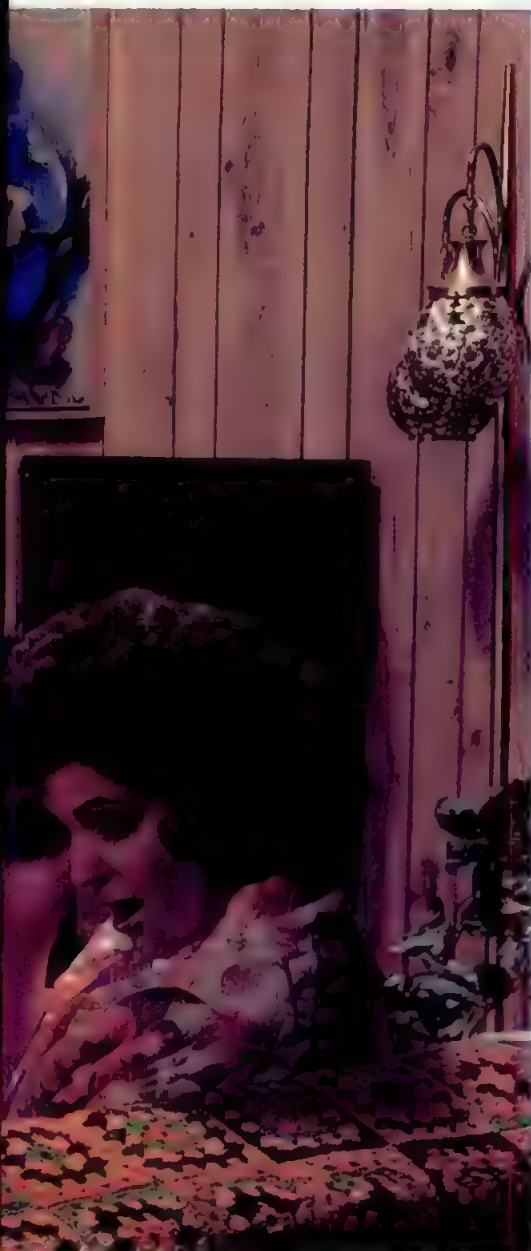
Be A Trend-Setter With A



Our 4DX2-66V model has to be one of the most highly decorated PCs in the history of the industry. For good reason! Like other Gateway VESA and integrated systems, it's a very attractive value.



Gateway VESA Or Integrated PC



You'll be a trend-setter in your office or neighborhood if you choose a Gateway VESA® or integrated system because there's nothing more fashionable than a great buy. Everybody wants one!

VESA a Go-Go

Our VESA local bus machines give you go-go performance at a fab price. VESA, which stands for Video Electronics Standards Association, assures you of compatibility with any VESA peripheral. These systems are also upgradable to a Pentium™ OverDrive™ processor if you need more processor power in the future.



Integrated PCs Sock it to 'Em

Our integrated systems definitely sock it to the competition. Offered in space-saving mini desktop cases, our local-bus integrated PCs give you twice the video performance available in many standard desktop machines. In fact, video performance in our integrated systems is similar to, or better than, that found in many of our competitors' high-end systems.

Of course these machines are also upgradable to a Pentium OverDrive processor.

Our special Family PC™, with full multimedia capabilities and exciting software choices, is priced at only \$1,995. Ask us for details.

If you want a mod PC for the fewest dollars possible, you want an integrated system from Gateway. You can bet your bippy on that!

Energy Stardom

All Gateway 2000™ VESA local bus and integrated systems wear the Energy Star seal to show they comply with energy-saving guidelines established by the EPA. Our commitment to the Energy Star program is just one of the ways we're working to help the environment — and to help you save money!

Our Family PC™ comes with CD-ROM, sound card, speakers, joystick, fax/modem and multimedia software. You choose one software option from five great Family PC multi-title packages. Some of the outstanding titles you can get are: Microsoft Works™, Dinosaurs and Encarta™, Cinemania™, Time Almanac, Links Golf Collection, The Animals!, MicroProse™ Game Pack, MECC Elementary Education Pack — and more!



8 0 0 - 8 4 6 - 2 0 6 3

For The Rolling Stone In You.

Whether you travel constantly from continent to continent or occasionally from office to home, Gateway has the perfect portable PC to keep you rollin' on down the highway.

Easy Rider

The revolutionary HandBook® 486 gives you more MIPS per pound than any other PC! Plus, the HandBook is the answer to the most common question seasoned portable users ask themselves: Should I take my portable or not? Is it worth the hassle? With a HandBook, you'll never ask yourself that question again. It's so small and light, it's effortless to carry. The decision is automatic: Of course you'll take your HandBook. You'll never want to be without it! The HandBook is a truly extraordinary product that will forever change the way you use a PC.

The HandBook has all the features that matter to you, too, including: ideal weight and size (less than 3 pounds, about the size of a day-planner); plenty of power (genuine Intel® SL Enhanced 486 processor); great screen (bright, 7.9-inch backlit VGA display);

comfortable 78-key keyboard; EZ Point™ integrated pointer (no need to carry a clumsy mouse); excellent battery life; suspend/resume (a handy feature that allows you to stop work any time and resume later without losing data or restarting the system).

Psychedelic Day-Tripper

"(The ColorBook's) 9.4-inch dual-scan color display is so good you might think you accidentally got an active matrix display." That's what *PC Magazine* said about the Gateway 2000™ ColorBook. It's psychedelic! The ColorBook, with its latest-technology color display, also includes: 486 performance (genuine Intel SL Enhanced 486 processor); excellent portability (weighs less than 5.7 pounds and is ultra-thin — just 1.77 inches); simultaneous video support; a built-in trackball; two PCMCIA Type II slots (can also be used for one Type III PCMCIA card); great battery life (up to four hours); suspend/resume.

For dazzling color at a mono price, look no further than the ColorBook.



8 0 0 - 8 4 6 - 2 0 6 3

Gateway Has Groovy Portables.



On your next trip, be sure to take along a good book
That's a HandBook or a ColorBook from Gateway 2000!



Add A Twist



Shown here is our P5-60 model loaded with options including a 17-inch CrystalScan monitor, combo floppy drive, multimedia kit with optional Yamaha speakers, Colorado Memory Systems tape backup unit, FlightStick and Epson Stylus 800 printer. With multimedia, the sights and sounds of any era are available to you with a click of your mouse. Right on!

SUMMARY OF FEATURES

CONTINUES

On-Line Services



Services listed in alphabetical order

■ = YES □ = NO

General

	America Online	CompuServe Information Service	Dow Jones News/Retrieval with MCI Mail	GEnie	Prodigy Interactive Personal Service
Maximum access speed (bps)	9,600	14,400	9,600	9,600	9,600
Number of paid subscribers	500,000 households	1,600,000 members	info not available	400,000 members	1,000,000 households
Maximum number of users per subscription	5	1	1	1	6
Number of countries served	2	135	85	29	1
Toll-free access	□	■ (with \$9/hour surcharge)	■	■ (surcharge: with up to 2,400 bps, \$6/hour)	□
On-line and telephone support	■	■	■	■	■
Requires interface	■	□	□	□	■
Number of PC interfaces available	2	20	2 (Dow Jones), 6 (MCI)	2	2
Environments	DOS, Macintosh, Microsoft Windows	Amiga, DOS, HP95LX, Macintosh, Microsoft Windows, OS/2	DOS, Microsoft Windows	Amiga, Atari, DOS	DOS, Macintosh, Microsoft Windows

Fees

Initial sign-up fee	None	None	None	None	\$29.95
Monthly fee	\$9.95	\$8.95	\$75.00 (Dow Jones)	\$8.95	\$14.95
Includes	5 hours of connect time, unlimited e-mail messages	Unlimited access to basic services; about 60 3-page e-mail, Internet, MCI Mail, or Telex/TWX messages	10 hours of connect time	4 hours of connect time to basic services	Unlimited access to core features; 2 hours of Plus features, 30 e-mail messages
Timed fees:					
Prime time: 2,400, 9,600, 14,400 bps	\$3.50, \$3.50, N/A (all services)	\$8.00, \$16.00, \$16.00 (Extended services)	\$0.56 to \$1.30 per minute; additional fees and download charges per unit of information	\$12.50, \$18.50, N/A (all services)	\$3.60, \$3.60, N/A (Plus features)
Other times: 2,400, 9,600, 14,400 bps	\$3.50, \$3.50, N/A (all services)	\$8.00, \$16.00, \$16.00 (Extended services)	\$0.15 per minute; additional fees and download charges per unit of information	\$3.00, \$9.00, N/A (all services)	\$3.60, \$3.60, N/A (Plus features)

E-mail

Charges for additional e-mail messages not included with monthly fee	None	First 7,500 characters sent or received, \$0.15; each additional 2,500 characters sent or received, \$0.05	First 1,000 characters, \$0.50; next 500 characters, \$0.10; each additional 1,000 up to 10,000, \$0.10; each additional 1,000 thereafter, \$0.05	None	Messages composed on-line, \$0.25 each; messages composed off-line using Mail Manager, \$0.10 each
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Number of attachments/Maximum size
Real-time conversations (chat)

Computers/Software

Number of technical support forums	167 (167 vendors)	200 (450 vendors)	None	80 (80 vendors)	1 (6 vendors)
Vendor software libraries/Real-time conferences	■ ■	■ ■	□ □	■ ■	■ □
On-line shareware registration	□	■	□	□	□
Software downloads	■	■	□	■	■ (through ZiffNet)
Scans files for viruses	■	■	N/A	■	■
File locator	■	■	N/A	■	■

Databases and Research

Government information:					
Number of resources	3	5	53	5	9
Examples	Library of Congress, Smithsonian and White House forums	Census, patent, and trademark data travel advisories	FDIC, Federal Industry Watchdog	Census, copyright, and patent data; Federal Register	Political Profiles, White House Connection
On-line encyclopedia	Compton's Encyclopedia	Grolier's Academic American Encyclopedia	Grolier's Academic American Encyclopedia	Grolier's Academic American Encyclopedia	Grolier's Academic American Encyclopedia
Number of magazine resources:					
Searchable full-text magazine databases	None	8	7	1	None
Forums or other interactive services	31	17	None	None	5
Full text and back issues available	31	2	N/A	N/A	5 (selected articles)

N/A—Not applicable: The service does not have this feature.

► **S U M M A R Y O F F E A T U R E S**

ENDS



Services listed in alphabetical order

■ = YES □ = NO

Databases and Research (continued)

Number of newspaper resources:

Searchable full-text newspaper databases

None

5

4

1

None

Forums or other interactive service

2

3

None

None

None

Full text and back issues available

2

3

N/A

N/A

N/A

Health-information databases

3

7

19

5

1

News and Financial

News sources

17

4 national, 3 international

13

1

1 (includes news from 3 sources)

Personal clipping service

□

■

■

■

■

Local and international weather forecasts

■

■

■

■

■

Consumer information:

Consumer Reports/Other

■

■

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■

Financial services:

Stock quotes and mutual fund rates

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Brokerage services

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Company information

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Dun & Bradstreet's company profiles

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Standard & Poor's company profiles

□

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□

Portfolio manager

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■

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□

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Stock quotes

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■

■

No additional charge

■

■

□

□

■

New York and American Stock Exchanges

■

■

■

■

■

Treasury fund rates

□

■

■

■

■

Hobbies and Entertainment

Number of discussion areas and resources

37

14

2

30

6

Examples

Hollywood Online,
Warner Records Online,
movie reviews

Hollywood Hotline,
Roger Ebert's Movie
Reviews

Book reviews, movie
reviews

Cineman movie reviews,
Hollywood Hotline,
MovieBase

Movie Guide, Zagat
Restaurant Guide,
on-line movie polls

Travel:

EASy Sabre

■

■

□

■

■

Official Airline Guide (OAG)

■

■

■

■

□

Single- and multiplayer on-line games

■

■

□

■

■

Topical discussion areas

Approximate number of areas

280

600

None

250

40

Health:

Number of areas

5

8

N/A

4

2

Examples

Better Health and
Medical Forum

HealthNet

N/A

Family RT, Medical RT

Relationships, vitamins

Hobby:

Number of areas

20

50

N/A

6

5

Examples

BikeNet, Ham Radio Club

Cooks Online, Scuba
Forum

N/A

Quilting RT,
Science-fiction RT

Aviation

Social or political:

Number of areas

16

4

N/A

5

1

Examples

Ethics and Religion Club,
The Exchange

Issues Forum, Religion
Forum

N/A

White House RT,
Public Forum RT

Congress, courts

Professional:

Number of areas

13

20

N/A

10

5

Examples

Business and Finance,
Writers' Club

Journalism Forum, Legal
Forum

N/A

Home Office/
Small Business RT

Entrepreneurs, finance

Education:

Number of areas

16

7

N/A

4

3

Examples

CNN Newsroom, College
Board Online

Education Forum,
Students' Forum

N/A

Education RT

College issues

N/A—Not applicable: The service does not have this feature

CompuServe Highway



**CompuServe would like to introduce you
to our information highway.
Complete with visitor centers, shopping malls,
town squares, and other world travelers.**

You've probably been hearing a lot about the information highway lately. But before you take your next trip, maybe you should make sure the highway you're on is a superhighway. Like CompuServe.

CompuServe has nearly 2,000 places for you to go, things for you to see, and fun for you to have. You can turn in to one of our many forums where nearly every hardware and software vendor is represented, along with almost every shade of political opinion. Our Electronic Mall[®] is filled with the newest merchandise, and our CB Simulator and Electronic Convention Center let you just stop by and chat.

Other services range from renowned reference databases to timely financial data and thousands of freeware and shareware programs.

Plus, CompuServe has over a million and a half

members worldwide. So, you're bound to find plenty who will share your interests, be able to offer advice, or just become fast friends.

For only \$8.95 a month, you can get unlimited connect time — day or night — to a full package of more than 50 basic services. That includes news, stock quotes, travel arrangements, movie and restaurant reviews, 60 E-mail messages a month, and more. Plus, a whole universe of other services is available at nominal additional charges.

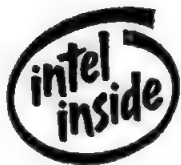
So, get on the fast track. For more information or to order, see your computer dealer or call 1 800 848-8199. And take our information highway straight into the next century.



CompuServe[®]

The information service you won't outgrow.[™]

A COMPUTE TO USE DESE THIS EASY



1) The Deskpro XE has preinstalled software to get you up and running quickly. 2) It's plug and helps you better organize your work. 4) Enhanced Business Audio lets you operate the PC with your

R THIS EASY
RVES AN AD
TO READ.

play capable so future upgrades are a snap. 3) An exclusive new software interface called TabWorks voice. 5) And starting at \$1,499*, it's easy on your budget. 6) For details, just call 1-800-345-1518.

COMPAQ

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CIRCLE 137 ON READER SERVICE CARD

The Next Generation

by Rick Ayre

A new generation of on-line services is about to debut—a generation that will pack more, newer, and better technology than any that has preceded it.

Apple Computer's e•World, AT&T's PersonalLink, and a service from Ziff-Davis Information Service (ZDI) code-named Interchange are three on-line services scheduled to debut in 1994. The announcements came like a chain reaction: The three companies announced their services within weeks of each other early this year. All three are slated to begin extended beta testing, allowing limited public access soon, and each is expected to take a different road toward providing on-line information.

AT&T's PersonalLink is designed as a different approach to electronic mail, essentially a consumer-oriented counterpart to AT&T's business-oriented EasyLink mail service. PersonalLink will deal with personal agents. These agents will function as automated scripts that perform tasks for you.

PersonalLink users will write their own scripts, in the English language—like Telescript communications language from General Magic, an Apple spin-off. Telescript's "intelligent agent technology" will let users create and control their own personal agents. For example, users could have agents alert them to news that they are waiting for, or for a message from a particular per-

son. Personal agents could be instructed to forward mail on a specific topic or from a particular person to assistants or to other people.

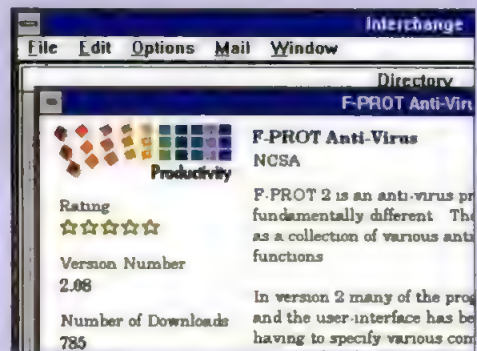
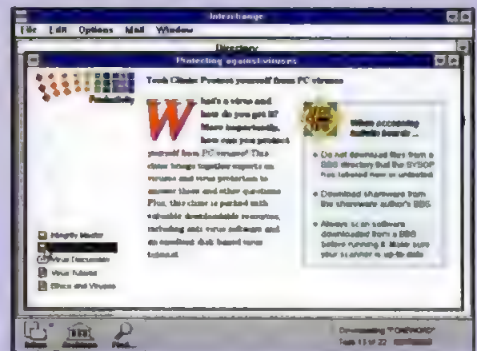
Apple, which long has supported its AppleLink service as a source of developer support, hopes e•World will be its entry into the consumer on-line arena. The e•World interface uses a geographic metaphor to represent the on-line community. Each building will represent a specific area of the on-line service.

There will be a Library for research, a Newsstand for news and sports publications, a Business and Professional Plaza for business information and professional services, an Arts and Leisure Pavilion for entertainment and hobbies, a Computer Center for computer aid and software, and a Marketplace for purchasing products and services. As part of e•World, Apple will also offer the usual set of electronic mail services, including gateways to the Internet and the commercial on-line systems.

Apple sees its role as both a provider and a facilitator: It provides the neighborhood in which data publishers build. Each publisher will provide information, following Apple's "zoning regulations," and each will customize its own building in ways appropriate for the content. Users will then use e•World's familiar geographic metaphor to navigate

among the various buildings.

Apple has already signed up Dow Jones & Co. to participate, and there's some speculation that there ultimately will be links or gateways between the Apple and AT&T services. Apple plans initially to offer software to connect to e•World from the Macintosh. Later, Newton and Microsoft Windows interfaces will be available. The Apple service architecture is designed to facilitate global distribution. It supports multiple languages for both content and applica-



The interface for ZDI's service (code-named Interchange) includes hot spots for navigating from, say, the top to the bottom screens on Anti-Virus. It's more like using hypertext—or hypermedia.

ness tool—but at a price that might scare away some users.

DJN/R costs \$75.00 per month for a corporate account, which includes 10 hours of free connect time. Afterwards, you'll spend up to \$1.30 per minute—\$78.00 an hour—just to search most of the databases, and an additional \$0.76 for each 1,000 characters you retrieve. The total is roughly ten times as much as what you would pay for CompuServe or GENie. In addition, MCI Mail charges \$0.50 for the first 500 characters of a mes-

sage. But for what you spend on DJN/R, the information is high quality. And Dow Jones plans a major price change for later this year.

DJN/R is built on the core data that Dow Jones & Co. generates every day: the contents of *The Wall Street Journal* and of the Dow Jones News Service, a financial wire service, much of which cannot be found anywhere else. These two sources provide an incredible amount of financial information, including stock prices (with a 15-minute delay) and extensive corporate

financial reports. You can also call up a list of stories to get a quick update on the important news of the day.

For e-mail, you'll need to arrange and pay for a separate account with MCI. Then you can send and receive messages to MCI Mail subscribers, as well as users on CompuServe, the Internet, and other providers. You can send binary files to other MCI Mail subscribers. MCI also provides postal and fax service. (Note that MCI is the best mail service here, but also the most costly.)

tions. The e•World service will be rolled out in the United States, but it will soon be expanded to include language versions in other languages—French, German, and Japanese.

Pricing for the United States version of e•World will be \$8.95 for a basic monthly subscription, which will include two hours of connect time. Additional off-peak, evening hours will each cost \$4.95. Pricing for service outside the United States had not been announced at the time we went to press.

ZDI has developed a different kind of architecture for on-line with its new service—code-named Interchange. ZDI, a division of Ziff-Davis (publisher of *PC Magazine*), now brings you ZiffNet on CompuServe and Prodigy. But this service is very different. It was designed to use a client/server model, so you create links to the service that are freshened and updated every time you log on.

Unique among on-line services, this feature allows users to store programs and data locally and on the service. Users can then browse data at their convenience. Using such a feature to customize your interactions to the service can save connect time and money.

The interface uses rich, compound documents that contain text, graphics, and hot spots for navigation. Navigating the service, using these documents, is more like using hypertext—or hypermedia—than using today's on-line services. Many compound documents are already there, and you can easily fashion your own. In addition, ZDI will have on-line editors crafting

custom documents that users can add to their own interfaces. The ZDI service will recruit advertisers as well, much the way Prodigy does today.

The underlying host architecture uses what ZDI calls universal linking and ubiquitous indexing. It lets you more easily browse through enormous stores of information. All the information—whether stored in databases, in public discussions, or contained in file descriptions—is cross-indexed. For example, you can search for the occurrence of such words as *Newton* or *cartography* and find every time they are mentioned in discussion threads, text databases, or news stories.

ZDI's service will focus initially on delivering Ziff's own content, such as information about computers as well as computer software to download, although ZDI will also eventually recruit other publishers to participate.

These three new products all take advantage of the computers of the 1990s—and their faster chips and better graphics—to take demanding users where no on-line service has gone before.

Another question looms: Will Microsoft begin an on-line service of its own? As we go to press, stories are beginning to circulate indicating that Microsoft is indeed planning its own on-line service. Little is known about it, but Bill Gates discussed it briefly in an interview in *The New York Times* stating that the Microsoft service also will be a commercial offering that will deliver services like e-mail and news, as well as the Microsoft support databases. The service is expected to debut late in 1994. □

Besides using the DJN/R gateway, you can access MCI Mail directly using an 800 number. A variety of third-party front ends make managing messages easier than using the standard command-line interface (see "On the Front Lines").

To make using DJN/R easier and to reduce on-line costs, Dow Jones has created two Windows-based front ends, News/Retrieval Link and TextSearch Plus. News/Retrieval Link turns cryptic commands into buttons and menus, which makes this rich on-line service

FACT FILE

Dow Jones News/Retrieval with MCI Mail

Dow Jones & Co., P.O. Box 300, Princeton, NJ 08543-0300; 609-452-1511; fax: 609-520-4775.

MCI Global Messaging Service, #700, 1133 19th St., NW, Washington, DC 20036; 202-833-8484, 800-444-6245

Requires: 8088-based PC or better, any communications software, modem

Telephone sign-up: 609-452-1511 for Dow Jones, 800-444-6245 for MCI Mail

In short: If business is your business, the Dow Jones News/Retrieval and MCI Mail combination will give you everything you ever wanted, but at a steep price. DJN/R provides stock, mutual fund, and futures prices and analysis, plus every other kind of business news and information you could ask for. It also has searchable text from more than 1,200 publications and news wires. MCI Mail is a top-of-the-line mail service, offering everything from soup to nuts in electronic messaging. Like DJN/R, its price is high, and its cryptic interface is best covered by one of the many front-end packages on the market

 450 ON READER SERVICE CARD

more accessible to the average user.

The real gem of DJN/R is the Dow Jones Text Library, a vast searchable database that includes all of Dow Jones's publications plus 1,400 general and trade publications, major newspapers (*The Washington Post*, for example), and magazines such as *Fortune* and *U.S. News & World Report*.

TextSearch Plus allows you to search any of those thousands of newspapers, journals, and magazines for words, phrases, or topics. You can choose publications individually or by categories like aerospace or communications. It supports Boolean (AND, OR, NOT) logic, proximity criteria (within x words of), company names, and stock symbols. You can save your searches for future use and capture the results to a text file, as well as create clip files and save stories to folders according to keywords you define. For up-to-date business information, Dow Jones News/Retrieval has no peer—and it includes general information to boot.

DJN/R also gives you access to public

SUITABILITY TO TASK

Dow Jones News/Retrieval with MCI Mail

	POOR	FAIR	GOOD	EXCELLENT
E-mail communications				
File downloads	N/A			
Information databases				
News and finance				
Hobbies and entertainment				

documents on companies, as well as detailed financial information through Dun & Bradstreet and Standard & Poor's and via analyst reports in the Investext service. Foreign stock exchanges and companies are covered in depth. But watch the meter—

a full history, profile, and financial record of a company runs \$106.

If business is your business, Dow Jones is your on-line service. For the right user, it's no doubt worth every bit of its premium price.

General Electric Information Service

GENie

BY ANDREW KANTOR

If Dow Jones News/Retrieval (DJN/R) is tailored to the news-focused businessperson, then GENie (General Electric Network for Information Exchange) is geared toward the professional who needs occasional access to vast and varied databases of information. GENie also carries a broad range of user forums, including 80 dedicated to computer-related discussions.

But although GENie offers a rather inexpensive way to gain access to considerable databases, the cost of actually using some of them can be prohibitive—searches can run to \$20 or \$30 in the more expensive services. It's clear that GENie is not for the casual user or even for a mere information browser.

Costing only \$8.95 per month and as

SUITABILITY TO TASK

GENie

POOR FAIR GOOD EXCELLENT

	POOR	FAIR	GOOD	EXCELLENT
E-mail and communications	●	●	○	○
File downloads	●	●	●	○
Information databases	●	●	●	●
News and finance	●	●	●	●
Hobbies and entertainment	●	●	○	○



Dow Jones News/Retrieval's Windows interface makes a somewhat complex service easier to use.

something as simple as Windows' Terminal application. Its strength, though, lies in the professional-level, third-party databases it provides access to. GENie gets you to Charles Schwab Investing; the gigantic Dialog—with more than 400 databases, including Businesswire, Peterson's College Database, and TRW corporate credit profiles; and to a gateway to DJN/R—the only service to do so.

Once connected, users make selections from a series of numbered menus, or by typing in a keyword. A new interface, called GENie for Windows, will help make the service easier to navigate and use. It is scheduled for release in mid-1994. (See "On the Front Lines.")

GENie's broad selection of forums, called RoundTables (RTs), along with several real-time chat areas (RTCs) cover just about every subject under the sun. Borland, Microsoft, and WordPerfect are among the vendors participating in the computer area. Other professional forums include law, medicine, and real estate, and there are 14 hobby-related RTs as well. Note, too, that

GENie's rather crude forum interface requires you to learn at least a basic set of commands for selecting conversations, reading messages, and replying.

GENie's mail service, GE Mail, is not as easy to use as some of the others. The menu choices for reading, for example,

little as \$3.00 an hour after the first four hours, GENie calls for a much more economical initial investment than does DJN/R. And unlike the more personal services, America Online and Prodigy, GENie can be accessed from any communications package, including

FACT FILE

GENie
General Electric Information Service, 401 N. Washington St., Rockville, MD 20850; 301-251-6415; fax 301-251-6421

Requires: 8088-based PC or better, any communications software, modem.

Telephone sign-up: 800-638-9636.

In short: As a professional service, GENie is often overshadowed by its larger rival, CompuServe. But GENie provides gateways to a wealth of business, financial, computer, and other information, as well as access to news and hundreds of publications. The service itself is inexpensive, but accessing third-party information like Dow Jones or Dialog can run up your bills.

451 ON READER SERVICE CARD

are unclear for novices, and creating a new message is slow and somewhat cryptic. You can attach a single file (via Xmodem only, although you can use Xmodem, Ymodem, or Zmodem for downloading), but GENie doesn't have mailing lists or an on-line address book. You cannot specify priority delivery, nor can you get a receipt. GE Mail will, however, hold your unread messages for 30 days and the mail you have seen for 5 days. You can also download messages to your PC for storage—something only GENie and CompuServe offer natively (Prodigy does so with its Mail Manager).

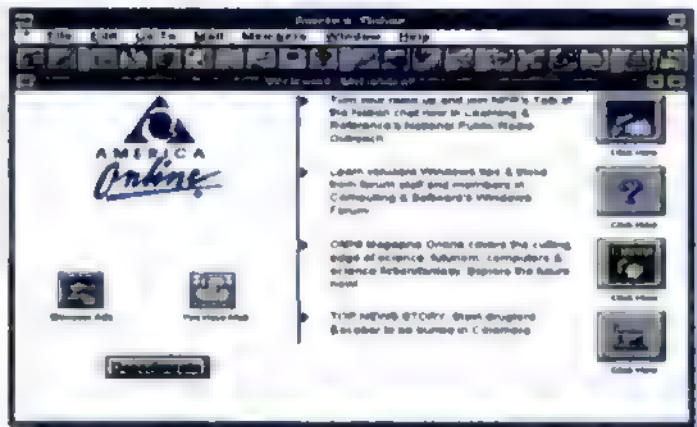
GENie excels at research tasks. In addition to DJN/R and Dialog, you can access Dun & Bradstreet Corporate Profiles, the Thomas Register, and the Worldwide Patent Center, among many others. The GENie NewsStand is a searchable database of the full text

from more than 900 publications, including newspapers from nearly every major U.S. city, and nearly any periodical you can name. Remember though, that most of these are considered premium services, for which you pay extra. NewsStand, for example, costs from \$2.50 to \$29.00 per

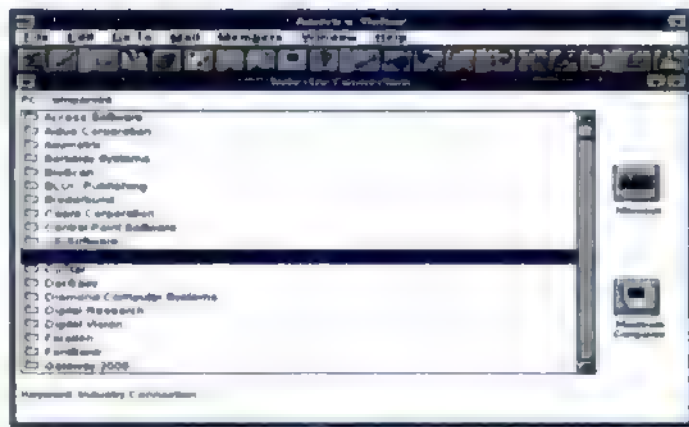


GENie can be used through any standard comm program—in this case the Windows Terminal.

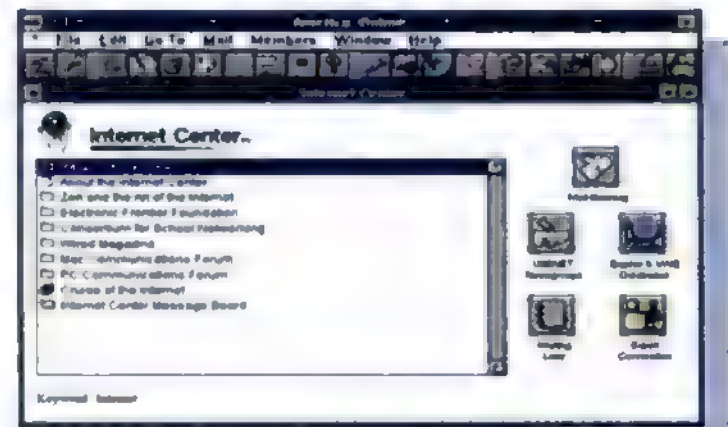
The More Windows You Open, The Cooler It Gets.™



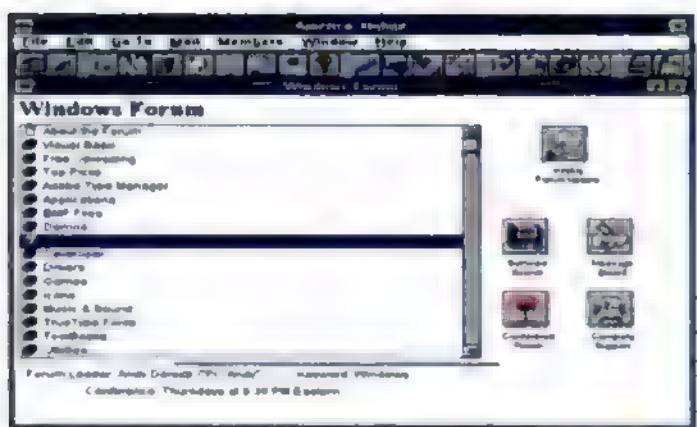
Microsoft Windows™ Interface



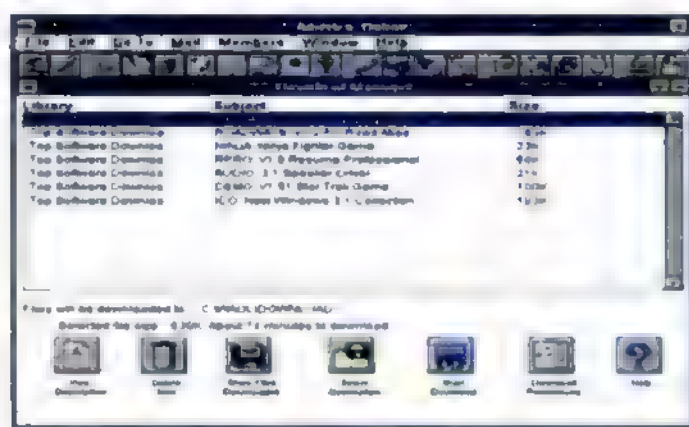
Expert Computing Advice



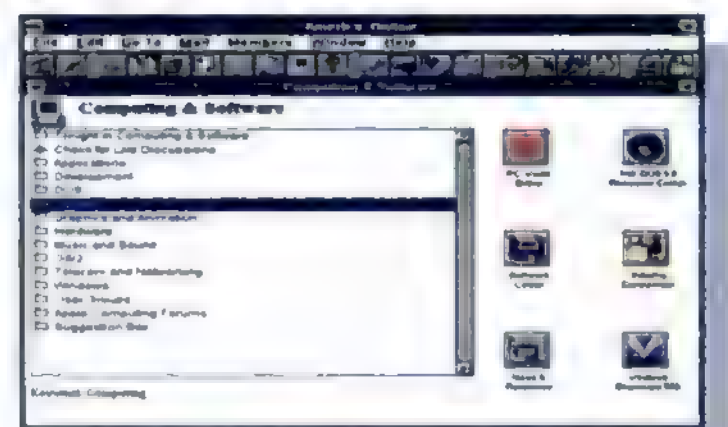
Internet Center



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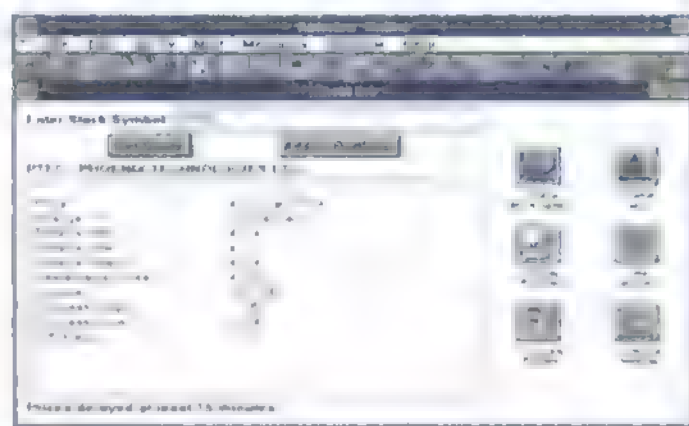
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DOS: ☐ 5.25 ☐ 3.5 ☐ High Density ☐ Low Density

*To use America Online for Windows, you must have a 386 PC, 4MB of RAM, a VGA monitor, a mouse, a modem, and a working copy of Windows 3.1.

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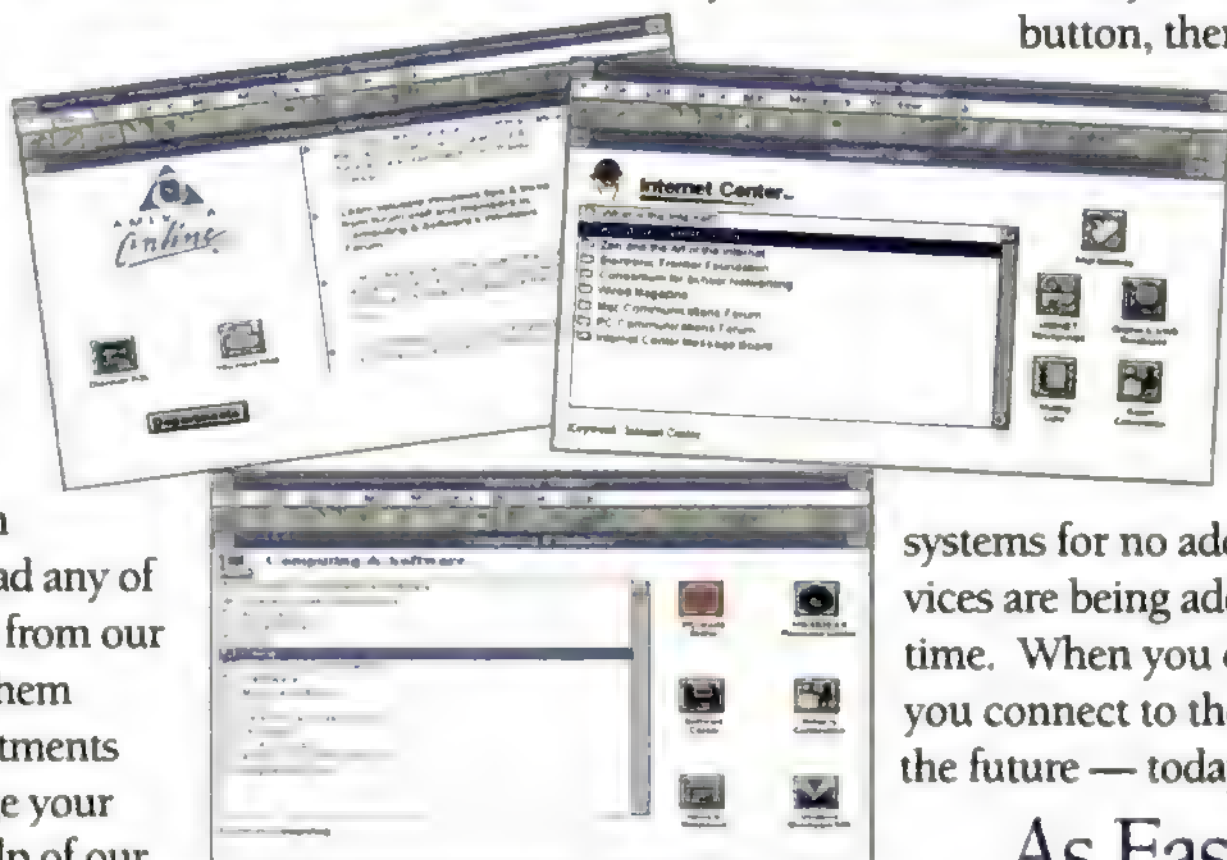
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On the Front Lines

by Gary Gunnerson

There are two forms of on-line service front-end software. The first category, on-line browsers, make the services more navigable by using attractive interfaces to mask cryptic commands. The second category, off-line navigators, cut down on connect time by automating an on-line session. They allow you to retrieve selected information quickly and then read it off-line. They also let you create mail responses off-line and then connect to the service when you want to upload them.

We looked at more than 20 front ends to CompuServe and MCI Mail, as well as two for GENie and two add-ons for Prodigy. We chose these packages based on market share and popularity. Some are distributed as shareware, and a few are still in the beta stage.

COMPUSERVE ON-LINE BROWSERS

It is no coincidence that the interactive on-line browsers from CompuServe itself provide the best interfaces.

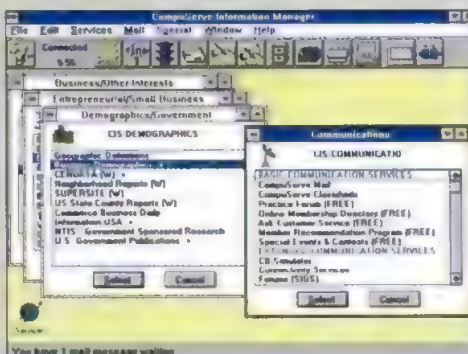
CompuServe Information Manager for DOS (DOSCIM) and for Windows (WinCIM) use CompuServe's Host Micro Interface (HMI) protocols to ensure reliable communications between PC and host. Although slower than straight terminal access to CompuServe, both packages use well-crafted menus to browse forums, visit favorite places, retrieve mail, and so on. They mask CompuServe's cryptic commands, transforming them into intuitive menu selections. On CompuServe, type GO DOSCIM or GO WINCIM at the \$ prompt. Each program carries a \$10 charge but comes with a \$10 usage credit.

COMPUSERVE OFF-LINE NAVIGATORS

Most CompuServe off-line navigators concentrate on accessing e-mail, forum messages, and file-download areas. A few support the interactive services,

such as business information, stock quotes, and weather. The idea behind these packages is that you log on in repeated sessions, first to retrieve "header information" alerting you to new things, and then a second time to retrieve the substance. At the same time you download the content, you can upload your own messages.

The CompuServe Navigator, Windows Version. This Windows-based package comes from CompuServe itself, and allows users to drag procedures from a list on one side of the screen to a script on the other. Based on the popular CompuServe Navigator



CompuServe Information Manager for Windows is that service's most popular on-line browser.

for Macintosh, it's stable, easy to use, and inexpensive—the \$30 download price includes a \$10 usage credit. (GO CISOFT.)

AutoSig. This is a good choice for the budget-conscious. It is sold as freeware and can run on a lowly 8088 machine. First created in the early 1980s, AutoSig has cultivated something of a cult following with third parties supplying communications scripts and programs. The user interface is excessively complex for a novice, but you can master it by dutifully studying the manual. The opening screen shows a list of CompuServe host selections on the left, forums on the right, and a list of function key commands down the middle. Things

get progressively worse after that, and you need additional programs to handle off-line file and message management. (GO IBMCOM, library 1, ATOSIG.EXE; documentation in ATODOC.EXE.)

OzCIS. The latest release—Version 2.0—of Ozarks West Software's OzCIS is sold as shareware, with a \$65 registration fee. It adds a full complement of pull-down menus to include many of the additional services, such as weather, stock quotes, and the "what's new" section. The program remembers which threads you track and automates the download of related conversations. (GO OZCIS, library 2, OZ2D1.EXE and OZ2D2.EXE.)

TapCIS. The Support Group's well-known shareware interface (registration is \$79) is easier to use than AutoSig, and it's less memory intensive than OzCIS. An on-line menu rests above an off-line menu with a list of active forums shown at the bottom of the screen. Single-key commands activate appropriate subscreens or activities.

In addition to e-mail and forum tracking, TAPCIS has automation of library downloads as part of its repertoire. Although the DOS interface is tired-looking, the program is still quite useful. (GO TAPCIS, library 1: TAP.EXE; documentation in TAPDOC.EXE.)

TeePee and WigWam. Ashmount Research has two shareware off-line navigators, TeePee (\$99.95) for DOS and WigWam (\$130) for Windows. Designed to ease access to the forums and libraries, these user interfaces include pull-down menus, which, unfortunately, are often unclear. TeePee has a more complex menu structure than OzCIS or TapCIS have, and WigWam, while better, can also be cumbersome.

Through use of communications scripts, these packages can each automate retrieval of many of the non-forum CompuServe services. We

Continues

Front Lines

CONTINUED

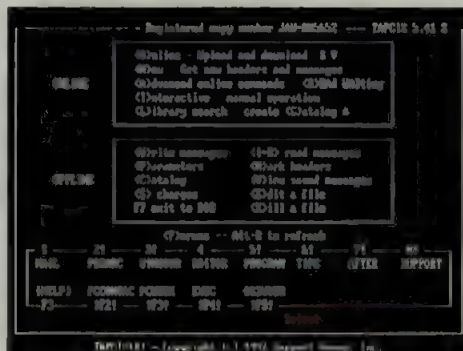
found, however, that the default scripts do not handle a ZiffNet account well, for example, and that they may require tweaking to work appropriately. (TeePee: GO UKCOMP, library 10, TPEVAL.ZIP; documentation in TPMAN.ZIP. WigWam: GO UKCOMP, library 10, WIGWAM.ZIP; documentation in WWMAN.ZIP.

AccIS. Prestige Consulting, best known for its AccIS software for the HP95LX hand-held computers, built a nice Windows interface on its AccIS software, but the underlying code is not ready yet. For example, version 3.0b bombed when we tried to modify entries in the address book. The installation process includes several manual procedures. Steer clear of this \$55 shareware program for now. (GO WIN-SHARE, library 3; ACCIS.ZIP, ACCIS2.ZIP, and ACCIS3.ZIP; VBRUN100.DLL also required.)

FlexCIS. Now in Version 1.3, Object Evolution's \$65 Windows-based shareware package shows an improvement over previous versions. Its opening screen depicts a logical view of the program's functions. However, oddities still abound. The Outbox item actually corresponds to future on-line activities; it would more appropriately be called a scheduler. In fact, the scheduler that is built into FlexCIS shows great promise for allowing specific access to forums—perhaps on certain days of the week, or on every log-on. This program may be worthy of future consideration, but for now it is plagued by difficulties when you try to read message threads, including an unacceptable number of “formatting error” messages. (GO WIN-SHARE, library 3, CISOBR.ZIP and CISSUP.ZIP.)

Journalist. For something completely different, PED Software Corp.'s \$129.95 Windows-based Journalist creates a personalized newspaper view of CompuServe. Journalist works with CompuServe's news services to create a custom view of the latest headlines, as

well as news from other parts of CompuServe. The concept is marred by slow communications protocols and the lack of a print preview function. Some nice additions would be the ability to filter stories and to include more than a single story in each text frame. Today, the program puts the first received story at the top of the list and in that print order; a ranking by personal interest would definitely appeal to busy people. (PED Software Corp., 800-548-2203.)



TapCIS is an old favorite among CompuServe subscribers, despite its DOS interface.

NavCIS Pro. The Windows version of Dvorak Development's NavCIS interface looks a lot like the WinCIM CompuServe browser. Buttons on the menu bar access a file finder, stock quotes, and weather functions. Drag-and-drop icons control actions. The DOS version of the program looks and functions exactly like the Windows version.

Beneath the attractive user interface we encountered problems. Selecting a delete button for a non-existent group in the address group dialog box generated a Windows General Protection Fault (GPF). In addition, on-line sessions sometimes required multiple passes to CompuServe when the program got out of synchronization with the host menus. This program is more polished than either FlexCIS or AccIS, but it still needs work to justify the \$99.95 registration fee. (GO NAVCIS, library 1, WNAVTE.EXE.)

WinCIS. This package from Logix Systems was in its beta version as we went to print. Even so, WinCIS pro-

vides one of the most stable and polished programs in the group. Its scheduling options let you work independently with sections of a forum to provide automated retrieval for some areas but only downloading headers for others.

Forum lists can be grouped by independent views. For example, you may want to set up an at-home view, a daily view, and a monthly view of the service. With the scripting language you can create new tasks and assign them to a button. (GO WUGNET, library 12; WC094A.ZIP, WC094B.ZIP, WC094C.ZIP, WC094D.ZIP, and WC094E.ZIP.)

MCI MAIL FRONT ENDS

Because MCI Mail is used predominantly for exchanging messages, its front ends focus on mail metaphors, with INBOX, OUTBOX, and DESK as their mainstays. They handle the storage and retrieval of messages, allow for easy attachment of binary files, and work to simplify the address books, gateway, and faxing complexities of MCI. One of the main differences among them is that some, such as The Wire, rely on a database foundation, letting you search the messages. Others, such as MailRoom, simply store the messages as discrete text files.

MCI Express. Once a Lotus Corp. product, DOS-based Express was a 220K TSR, but it now fits snugly in only 36K of memory. MCI Express has easy-to-use folder and addressing functions with unlimited storage for messages and folders. Message headers can be searched, and sending and receiving attachments is relatively straightforward. The user interface is no-frills, and there are some menu items, such as Message/Edit rather than simply Edit that will annoy you. Still, at \$35 MCI Express is the most reasonable choice for DOS users of MCI Mail. (MCI International Inc., 800-444-6245.)

The Wire. SWFTE International's \$99.95 The Wire provides a simple-to-

use menu bar, as well as a desktop of icons and file folders to store messages and the address book. The Windows software has drag-and-drop filing capability and implements regularly scheduled background connections. E-mail messages are stored in a database, and a long list of bug fixes has corrected some problems with the stability of the data. The Wire cannot retrieve on-line addresses from MCI Mail, and cannot access MCI's bulletin board features, but this package remains the most full-featured Windows interface available. A new version will fill in the blanks and is scheduled for release later this year. (SWFTE International Ltd., 800-237-9383.)

MailRoom. Sierra Solutions' MailRoom (\$89) is one of the simplest Windows front ends for MCI Mail, allowing you to retrieve and store messages as text in discrete folders. It has no search capabilities, not even on header information. But you can easily create an address book, grab prior read messages from your desk, and retrieve information from MCI bulletin boards. Received attachments are saved in an enclosures directory—whether you like it or not. You can schedule calls every x hours, and MailRoom allows messages to be dragged and dropped between folders—a nice feature on an excellent program. A shareware version of the software is available on CompuServe (GO COMPSHOPPER, library 12, WNMAIL.ZIP), or directly from the company. (Sierra Solutions Inc., 310-478-2531)

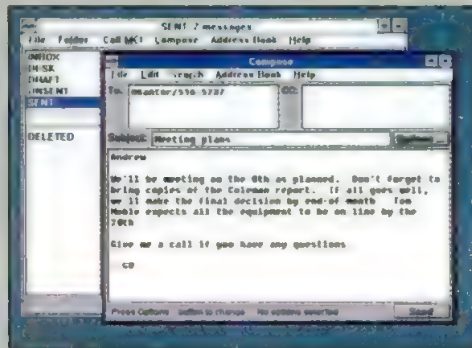
MULTIMAIL SOFTWARE

Another solution that's becoming fashionable is the use of a *universal front end*, which allows you to send and receive e-mail from multiple services with a single package. This eliminates the need to learn a different package for each service you use.

CyberDesk. CyberDesk, from CyberCorp, is available for \$395. It provides access to cc:Mail, CompuServe, MCI, MHS Mail, Microsoft Mail, the WELL, and WordPerfect Office. Al-

though it does not have the easiest address book features or best-looking implementation. CyberDesk's versatility is admirable. Unlike The E-Mail Connection, the CyberDesk address book does not let you specify multiple routes for mail delivery. (CyberCorp, 404-424-6240.)

The E-Mail Connection. The E-Mail Connection (\$99.95), from Connect Software, offers access to CompuServe, MCI, MHS mail, and Microsoft MAPI. It provides an attractive series of dialog boxes that allow you to customize your dealings with each of the various services. The E-Mail Connection automatically stores inbound messages to folders based on content—another important feature we are beginning to see in many stand-alone e-mail packages. The address book is thorough with multiple listings per person. Of course, the range of customization options also add to the complexity of setting up this package. Certain problems still persist. For example, the current X.PC implementation used to access MCI Mail limits that service to 2,400 bps. But the The E-Mail Connection developers seem anxious to



MailRoom provides a clear, easy-to-use front end for MCI Mail.

continue improving the package. (Connect Software, 800-234-9497.)

RFD Mail. Performance Designs' shareware product RFD Mail claims to integrate e-mail from several locations seamlessly, including CompuServe, GENie, MCI, VMS-Mail, and Unix systems. But what it really does is file multiple messages from myriad services. Unlike CyberDesk and The E-

Mail Connection, RFD Mail cannot address a single mail message to multiple services, so if you write to many people on different services at once, you'll have trouble. Still, at \$29.95 it's a reasonable choice for user-to-user correspondence. (CompuServe: GO WINSHARE, library 3, RFDMAIL.ZIP; documentation in FDDOC.ZIP.)

PRODIGY AND GENIE PRODUCTS

Besides CompuServe and MCI Mail, GENie and Prodigy users also have a choice—although limited—of front-end software.

Aladdin. GENie users usually access that service through a standard communications software package, using the service's straightforward, though unglamorous, menu system. But Aladdin, a shareware front end, makes navigating the service easier and less expensive. An off-line reader, Aladdin lets users choose RoundTables and messages to read and follow up off-line, reducing on-line charges. (On GENie, enter ALADDIN at any command prompt.)

GENie for Windows. Scheduled for release in late 1994, this graphical front end will make it easier for users to navigate the service's menu structure, including the cryptic RoundTables.

Prodigy Mail Manager. Prodigy's DOS-based off-line package lets you compose messages off-line and store file messages in folders, and it is required to send and receive messages to and from the Internet. Thanks to an odd pricing structure, messages that are composed on Mail Manager cost less than half as much to send as messages that are composed on-line. You can obtain the Mail Manager from Prodigy for \$4.95 by JUMPing to MAIL.

Prodigy Bulletin Board Manager. Prodigy planned to start beta testing its Windows Bulletin Board Manager early in 1994. This program will download messages and read them off-line, compose notes for later uploading, upload in a single batch to multiple boards, and perform message browsing off-line. □

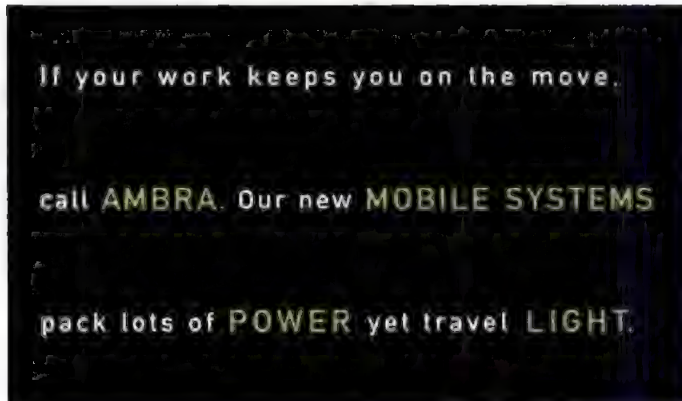
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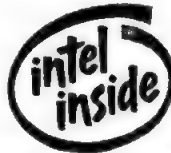


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- Integrated 16mm trackball
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- 86-key keyboard
- Integrated 16mm trackball
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search, depending on the level of detail.

If your budget is limited, GENie does carry general news from Reuters and computer-related stories on Newsbytes as part of its basic service. It has some good financial tools as well, including a database of trade names, an investment analyzer that tracks the stock market, and several forums for discussing your portfolio with experts and other investors.

If you need to do detailed research and you like the idea of having 300,000 to 400,000 people to discuss the information with, GENie is the way to go.

Prodigy Services Co.

Prodigy Interactive Personal Service

BY ANDREW KANTOR

If you're looking for a personal on-line connection, and don't need the kind of detailed information available on CompuServe or Dow Jones, Prodigy is for you. This partnership of IBM and Sears, Roebuck & Co. remains the definitive home-user service, with everything from movie reviews to sports scores to recipes available at the click of a mouse button. But because it's a family-oriented service, Prodigy's information and tools are geared more toward the data browser than the serious business user or researcher.

The service has garnered a large following as the result of a successful ad campaign a few years ago ("You gotta get this thing!"). Indeed, with 2 million subscribers in over a million households, it's the largest commercial service.

Prodigy's new interface, in place since November 1993, better organizes what was once a seemingly rag-tag collection of services. A colorful graphics-intensive display shows the day's features, with buttons alongside for related topics.

The interface isn't perfect. It's crowded,

for one. And Prodigy is the only one of these five services to display advertising on the screen. The interface also tends to slow operations considerably; the graphics must be sent over the phone line, which is trouble if you only have a 2,400-bps modem.

On Prodigy, which carries a \$29.95 start-up fee, \$14.95 per month gives you unlimited access to the basic features plus two hours of extra services. Beyond that, those features run \$3.60 per hour, and if you send more than 30 e-mail messages, you'll pay \$0.25 for each.

The service carries some excellent research tools for the home user, including *Grolier's Academic American Encyclopedia* and *Consumer Reports*. The Political Profile lets you find congressional biographies, voting records, and campaign contribution information. And you can track United States and international stock markets.

The news is timely, but the information is first edited in the service's newsroom before being posted. This makes Prodigy's

news service more of an electronic newspaper than a news bureau.

Prodigy was originally designed as an information provider—not a communications tool. Users were expected to want stock quotes, news, and recipes, and to do their shopping on-line. The bulletin boards and e-mail system were designed to give feedback to the merchants and providers. But the designers underestimated the average user's desire to commu-

FACT FILE

Prodigy Interactive Personal Service

Prodigy Services Co., 445 Hamilton Ave.,
White Plains, NY 10601; 914-993-8000

Requires: 80286-based PC or better, 640K RAM, 4MB hard disk space, Prodigy software.

Telephone sign-up: 800-776-3449

In short: The better of the two personal on-line services reviewed, Prodigy is nevertheless plagued by a sluggish, sometimes hard-to-use interface and weak communications tools. It has improved much in the last year, however, and its information content—from business and politics to sports and movies—is excellent for individuals and all but the most serious business users

ON READER SERVICE CARD

nicate with others.

Prodigy's communications tools have seen significant changes, although they are still the service's weakest point. Its e-mail facility is neither intuitive nor easy to use, and it has no interactive chat service (one is planned for spring 1994). Its bulletin boards are difficult to use, although the once-strict message guidelines have been relaxed.

Many e-mail and bulletin board processes require you to work your way through two or three dialog boxes. And even at 9,600 bps, Prodigy's graphics slow you down on the bulletin boards as you navigate topic areas, individual messages, and reply lists. You cannot simply choose a topic and page through the relevant messages; you must select a subtopic, then select replies, then page through those.

E-mail pricing now includes only 30 free messages per month. Internet e-mail was introduced in late 1993. Unfortunately, you have to pay for the Internet mail you send and receive.

Prodigy offers some shareware downloads, but only through ZiffNet. That carries an additional charge of either \$7.50 or \$14.95 per month (for 1 or 3 hours of connect time, respectively). Besides software, ZiffNet also provides help and advice on computer purchases and use from the editors of *PC Magazine*, *Computer Shopper*, *PC/Computing*, and *PC Week*.

Despite its flaws, Prodigy is the service of choice for people who want basic information, simple communications, and an entry-level taste of the on-line world. □



Prodigy's new look, introduced in November 1993, allows easy access to all its services.

SUITABILITY TO TASK

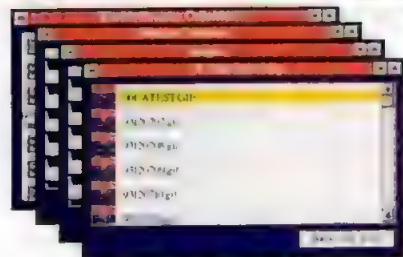
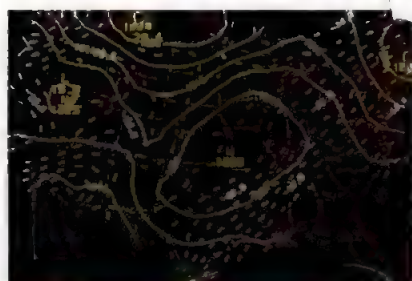
Prodigy Interactive Personal Service

	POOR	FAIR	GOOD	EXCELLENT
E-mail communications	☒	☒	☐	☐
File downloads	☒	☐	☐	☐
Information databases	☒	☒	☒	☐
News and finance	☒	☒	☐	☐
Hobbies and entertainment	☒	☒	☒	☒

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Requirements for Gopher Clients	WinGopher
Uses Gopher Protocol	✓
Installation Support	✓
Users' Guide and Online Help	✓
Includes Text and Image Viewers	✓
Supports Windows Sound and Video Viewers	✓
Supports Phone Books	✓
Enhanced Bookmarks	✓
Views Multiple Open Servers	✓
Supports Winsock Compatible TCP/IP Stacks	✓
Microsoft Windows Interface	✓

functionality for easy Internet navigation. Using the Gopher protocol,

WinGopher

supports Archie,

Veronica,

and WAIS

searching.

FTP transac-

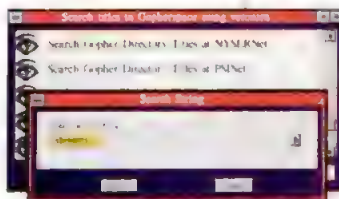
tions and Telnet

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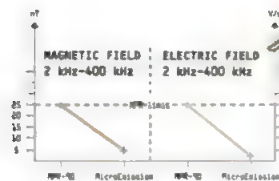
OUR MONITORS LAST SO LONG, WE'VE HAD TO EXTEND THE LIVES OF OUR CUSTOMERS.

True, nobody's drawn a direct connection between video display emissions and longevity. But people are worried enough to have government-set limits on them. The strictest limits come from Scandinavia. So do the monitors that cut these emissions so low they can't even be measured: Nokia.

Nokia monitors with MicroEmission® far surpass even TCO*—the toughest emissions standards in the world—with bonded display panels and full metal encasement.

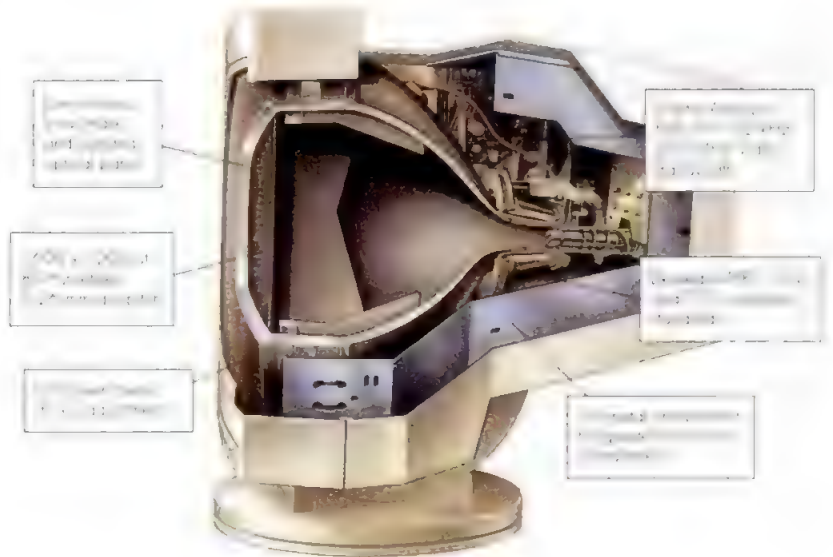
Fine. But what does that leave you to look at?

Well, Nokia MultiGraph® series monitors are arguably the most vivid in the world. In fact, the vast 21" unit achieves a



Nokia MicroEmission greatly reduces magnetic and electrical fields exposure below the current Swedish MPR-90 standards.

1600 x 1200 display at a remarkable 80 Hz refresh rate with 0.26 mm dot pitch. In other words: Huge, clear and absolutely flicker-free.



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somewhere.) And Nokia monitors offer user-defined PowerSaver™ which further reduces those wicked emissions. It also saves the tube and helps the whole unit last longer.

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MAINSTREAM MONITORS

Through *the* Looking Glass

Which 14- or 15-inch Super VGA display is best for you? To help you make the right choice, *PC Magazine* evaluates 54 of today's mainstream monitors.



Whether you are buying a monitor for your old PC or as part of a new system, it pays to spend the time to pick the right one. Monitors and keyboards are the two components that have the most immediate impact on your interaction with a PC. But with so many mainstream monitors to choose from, evaluating the field is no easy task. This review of 54 of the current crop of 14- and 15-inch multifrequency monitors, priced from \$299 to \$839, will aid you in your quest.

Your first decision is whether to buy a 14- or 15-inch monitor. While 14-inch monitors make up an overwhelming majority of all shipping and installed monitors today (about 76 percent), the trend is shifting toward 15-inch and larger models. We recommend that users consider 15-inch models for working in the Microsoft Windows environment.

A 15-inch monitor generally offers about 10 percent more screen real estate than a 14-inch model. The actual available screen space on any monitor is a function of the live area as measured diagonally from one bezel to another. In this review, the 14-inch monitors' diagonal active

by Don Crabb

▶ IN THIS REVIEW

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<i>Addonics C143</i>176	<i>F340iW</i>208
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<i>Mitsuba M715VS</i>202	<i>ZDS ZCM-1440-UT</i>214
<i>Mitsubishi Diamond Scan 15FS</i>207	<i>ZDS ZCM-1540-UT</i>214

screen sizes ranged from 12.4 to 13.5 inches, while the active screens of the 15-inch monitors we tested measured 13.3 to 14 inches diagonally.

Because the difference in manufacturing costs for 14- and 15-inch monitors has narrowed in the last year, more 15-inch models of all types are being sold than a year ago. According to Dataquest, a market-research company based in San Jose, California, about 15.5 million 14-inch monitors were sold worldwide in 1992, versus about 750,000 15-inch monitors. But Dataquest predicts that in 1996 about 7.5 million 15-inch monitors will be sold, versus 3.3 million 14-inch monitors.

SVGA OVERTAKING VGA

A year ago, the mainstream monitor was a 14-inch VGA-only tube. Today, the mainstream monitor is a 14- or 15-inch Super VGA display (800-by-600 resolution) or better. Many PC manufacturers now bundle 14- or 15-inch Super VGA monitors with their systems.

Multifrequency monitors are able to

run in a variety of screen resolutions (VGA, Super VGA, and 1,024-by-768), so you can change screen settings in Windows 3.1 to provide more or less window space and larger or smaller icons, menu bars, and text.

In 1993, VGA-only monitors outsold multifrequency monitors by 7 million to 4 million in the U.S., according to International Data Corp. (IDC) of Framingham, Massachusetts. Those figures will be reversed by 1996, with 1994 being the year the pendulum swings toward multifrequency models, IDC says.

Optimum resolution for 14- and 15-inch models is 800-by-600. Although 14- and 15-inch models can run at 1,024-by-768 and even 1,280-by-1,024, text and graphics are too tiny at these resolutions.

If you want to do desktop publishing or other graphically intensive work, a 17-

inch monitor or larger is the way to go, because it will offer a truly usable 1,024-by-768 resolution, as well as a marginally usable 1,280-by-1,024 mode.

Although no 14- or 15-inch monitor can substitute for a 17-inch or larger unit, the smaller models are generally one-third to one-half the price of 17-inch units. And as we discovered by lugging monitors around ZD Labs, 14- and 15-inch monitors take up a lot less desk space and are easier to maneuver and set up than larger models.

The 20 14-inch models we tested are list-priced from \$299 to \$700, while the 34 15-inch units we tested list from \$399 to \$839. Our most recent review of 17-inch monitors ("A Wider View," *PC Magazine*, September 14, 1993) found that those units' list prices ranged from \$899 to \$1,699.

The differences between the best and worst 14- and 15-inch multifrequency monitors we tested were considerably smaller than the differences found in our last mainstream monitor roundup ("Mainstream Choices," *PC Magazine*, March 16, 1993). This time, we found many solid units that we would be very happy to live with. These include models from ADI Systems, Digital Equipment Corp., NEC Technologies, Nokia Consumer Electronics, Optiquest, Sony Electronics, ViewSonic, and Zenith Data Systems.

Of these, we chose the NEC MultiSync 4FGe, the Nokia Multigraph 449E, the Optiquest 1500D, and the Sony CPD-1430 as Editors' Choices, because of their excellent objective scores and our experience with them in subjective testing. Each of these monitors provides a truly excellent image with a minimum of defects.

REVIEW CRITERIA

For this roundup, we accepted only 14- and 15-inch multifrequency monitors. These units had not been reviewed previously by *PC Magazine*. Each of the tested monitors had to be capable of supporting at least Super VGA resolution at Video Electronics Standards Association (VESA) refresh specifications. We re-

Our Contributors: DON CRABB is a contributor to *PC Magazine*. BRUCE BROWN, ALFRED POOR, and JOHN R. QUAIN are contributing editors of *PC Magazine*. MICHAEL NEUBARTH was the associate editor in charge of this story, and KATIE BARNES was the project leader.



quired products to be shipping to end users in the U.S. in reasonable quantities by our testing start date. We only reviewed true production units and did not test beta versions.

Compliance with MPR II emissions standards, VESA DPMS power-saving specifications, or the EPA's Energy Star standards was not required for inclusion in this roundup. But we did evaluate all of the monitors against these standards and reported our findings.

Some 14- and 15-inch monitors that would have qualified for the review were not available by our test dates—including displays from Acer America Corp., Amdtek Corp., Arche Technologies, Compaq Computer Corp., Dell Computer Corp., First International Computer Corp., Idek/Iiyama North America, KEC America, Portrait Display Labs, Samsung Electronics America, Sunshine 99, Tatung Co. of America, and Wyse Technology.

GREENING OF MONITORS

Energy-saving features are beginning to be incorporated into monitors, and competitive pressure will eventually cause energy-saving capabilities to become standard fare. Of the 54 monitors we tested, 15 offered Energy Star and VESA Display Power Management Signaling (DPMS) compliance, and four offered Energy Star compliance only (for more information, see the Summary of Features table). Wen Technology Corp. offers Energy Star power-saving capabilities as a \$20 option on its 15-inch Wen JK1565 Color Monitor.

To qualify as Energy Star-compliant, monitors must be able to power down to 30 watts or less when not in use. In addition, VESA has provided its DPMS specification, which serves as a guideline to manufacturers for providing power-down features. The DPMS specification offers a standard method for monitors to power down in a series of decreasing energy-usage steps, as well as a method for sensing the vertical- and horizontal-frequency signals that trigger the power-down responses.

The DPMS specification defines four monitor power-usage modes: Maximum, Standby, Suspend, and Off. Each step uses less power (measured in watts). Users must install special video card drivers (available from video card vendors) to sig-

EDITORS' CHOICE

- **NEC MultiSync 4FGe**
- **Nokia Multigraph 449E**
- **Optquest 1500D**
- **Sony CPD-1430**

We found that, with two exceptions, the 54 14- and 15-inch mainstream color monitors tested by ZD Labs performed adequately at VGA and Super VGA resolutions. On the basis of objective instrument-based testing and subjective reviewer observ-

ation, we found seven monitors that were superior performers.

Four of these merit Editors' Choice awards: the NEC MultiSync 4FGe, Nokia Multigraph 449E, Optquest 1500D, and Sony CPD-1430. Three deserve honorable mentions: the Digital PCXBV-DE, ViewSonic 15, and ZDS ZCM-1540-UT.

The 15-inch NEC MultiSync 4FGe had the best composite score of all reviewed monitors, and NEC Technologies was one of two monitor vendors to receive the highest Readers' Report Card grade of A on our last Service & Reliability survey (MAG InnoVision was the other). But the 4FGe is not cheap, with a \$755 estimated street price. Because of its polished face, you'll want to spend another \$70 (street price) for a glare shield.

The Nokia Multigraph 449E, at \$630 list price, was another fine performer. This is the monitor to buy if you want to save energy with an existing PC. Without the aid of additional hardware, this 15-inch Nokia monitor can throttle back to as little as 4 watts when the PC is in its maximum power-saving mode.

The best buy among our Editors' Choice winners is the Optquest 1500D. A 14-inch monitor with an esti-

mated \$399 selling price, the 1500D also had top-10 scores on our objective tests.

The 14-inch Sony CPD-1430 was the third-best performer in testing and is ruggedly built. Sony Electronics earned a B on our Readers' Report Card (Nokia and Optquest did not receive enough responses to be rated). The Sony CPD-1430 is the only Editors' Choice award-winning monitor that doesn't follow VESA's DPMS specification and is not Energy Star-certified.

Among those monitors receiving an honorable mention, the 14-inch Digital PCXBV-DE had great test scores, good subjective ratings, and a small screen. The ViewSonic 15, which also had good objective test scores and excellent subjective ratings, is a good value, at \$549 list. While the ZDS ZCM-1540-UT is the twin of the Nokia Multigraph 449E, reviewers found that our sample unit was a notch lower in subjective evaluations.

The remaining monitors were all adequate in varying degrees, except for the Hyundai HCM-447E and Packard Bell PB8549SVGL. The samples we tested were substandard on both subjective and objective measurements.

nal Energy Star- and DPMS-compliant monitors. Exceptions are the Nanao, Nokia, and ZDS monitors, which use the "screen-blanking method" to power down without the use of additional hardware, although screen blanking software is required. (For more information about the Energy Star program and related "green"

computing issues, see "The Green Machine," *PC Magazine*, May 25, 1993.)

WHAT'S THE FREQUENCY?

Monitors and graphics adapters speak to each other mainly in terms of frequencies. The graphics card sends out RGB, horizontal, and vertical sync signals to the dis-

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Model	Size	Dot Pitch	Scan Frequency	Recommended Resolution
T660s	20"	0.30mm	H: 60-82kHz V: 50-60Hz	1280x1024
T560s	17"	0.25mm	H: 30-82kHz V: 50-60Hz	1280x1024
F760s-W	21"	0.26mm	H: 45-128kHz V: 55-120Hz	1600x1200
F760s-W	21"	0.26mm	H: 45-128kHz V: 50-60Hz	1280x1024
F560s-W	17"	0.26mm	H: 30-82kHz V: 50-60Hz	1280x1024
F550s-W	17"	0.28mm	H: 27-85kHz V: 55-90Hz	1024x768
F540s-W	15"	0.28mm	H: 27-85kHz V: 55-90Hz	1024x768

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HIGHLIGHTS

Mainstream Monitors

WE TESTED 54 14- and 15-inch multi-frequency color monitors. There were 20 14-inch models, which ranged in price from \$299 to \$699, and 34 15-inch models, which were priced from \$399 to \$839. In contrast, 17-inch monitors begin at around \$899.

EXCEPT FOR THE VERY WORST performers in this group, the overall quality of the monitors was higher among this field of entrants than in recent roundups of mainstream and 17-inch monitors. Most of the monitors in this roundup posted good numbers on our tests and favorably impressed our reviewers.

EDITORS' CHOICE awards were garnered by the NEC MultiSync 4FGe, Nokia Multigraph 449E, Optquest 1500D, and Sony CPD-1430. These monitors were the top performers in this roundup.

ALTHOUGH MANY of the 14- and 15-inch monitors we reviewed are capable of operating at 1,024-by-768 and 1,280-by-1,024 resolutions, we believe the optimum resolution for 14- and 15-inch monitors is 800-by-600. Information on the screen is too small at higher resolutions.

play and the display's electron guns draw screens one horizontal line at a time, from left to right. The guns must make several hundred horizontal passes for each complete frame.

The number of lines the monitor draws on the screen per second is the *horizontal scanning frequency*, or *line frequency*. The number of frames the monitor draws per second is called the *vertical scanning frequency*, *refresh rate*, or *frame rate*. *Bandwidth*, measured in MHz, is an expression of the number of dots that a monitor can display in a line per second.

In general, the greater the bandwidth, the better the monitor. Typical band-

ALTHOUGH 14-INCH MONITORS still vastly outnumber 15-inch displays, the price/performance ratio is increasingly favoring the larger units. We advise users to consider 15-inch monitors especially for computing under Microsoft Windows.

THIS YEAR marked the appearance of the first energy-saving monitors that conform to Energy Star and VESA power-conservation requirements. There were 15 monitors in this review that were Energy Star-compliant and VESA DPMS-compliant, and four that were Energy Star-compliant only.

USERS MUST INSTALL special video card drivers (attainable from video card vendors) to enable their PCs to utilize Energy Star and VESA features. Exceptions are the Nanao, Nokia, and ZDS monitors, which provide internal power-down capabilities that do not require additional drivers.

DIGITAL CONTROLS increasingly are becoming standard on 14- and 15-inch monitors. This year's crop featured more units with micro-processor-driven controls than last year's did.

widths for current monitors are 18 MHz for VGA models and 35 MHz for SVGA models.

Because many horizontal lines must be drawn before one vertical cycle is complete, horizontal frequency is described in kilohertz (kHz), while vertical frequency is expressed in hertz (Hz). VESA has established minimal recommended vertical refresh rates that have become standards. For 640-by-480 and 800-by-600 resolutions, VESA recommends a 72-Hz refresh rate, while for 1,024-by-768, it recommends 70 Hz.

A color monitor with a vertical scanning range of 55 Hz to 80 Hz and a horizontal range of 30 kHz to 60 kHz provides a com-

fortable combination of backward compatibility with an older video card and current compatibility with a new one. If you want to extend the useful life of your new monitor, buy a model with a broader frequency range—say, 50 Hz to 120 Hz vertical and 30 kHz to 62 kHz horizontal.

The trend toward multifrequency capability (actually multiple sets of fixed frequencies) and 15-inch and larger monitors is directly linked to the rise in popularity of graphical user interfaces (GUIs), particularly Microsoft Windows 3.1.

DOT PITCH AND REFRESH RATES

Pay attention to a monitor's vertical refresh rate and its dot pitch. These numbers can help you avoid grainy graphics and screen flicker. Dot pitch refers to the space between the individual dots or picture elements (pixels) that make up a screen. A larger dot pitch produces a grainier, less focused image; a smaller dot pitch produces a sharper image. When shopping for a 14- or 15-inch monitor, look for a dot pitch of 0.28 mm or smaller. All monitors we tested except the Sony CPD-1430 and the ViewSonic 15 had dot pitches of 0.28 mm.

Sony's Trinitron picture tube does not have a dot pitch per se. Instead of using a shadow mask (as do all the other monitors in our tests), the Trinitron tube uses a stripe mask (or aperture grill). The space between the stripes is sometimes mistakenly referred to as dot pitch. Only one of the units we tested used Trinitron technology—the Sony CPD-1430, with an aperture grill pitch of 0.25 mm. The ViewSonic 15's tube offered a 0.27-mm dot pitch.

INTERLACED VS. NONINTERLACED

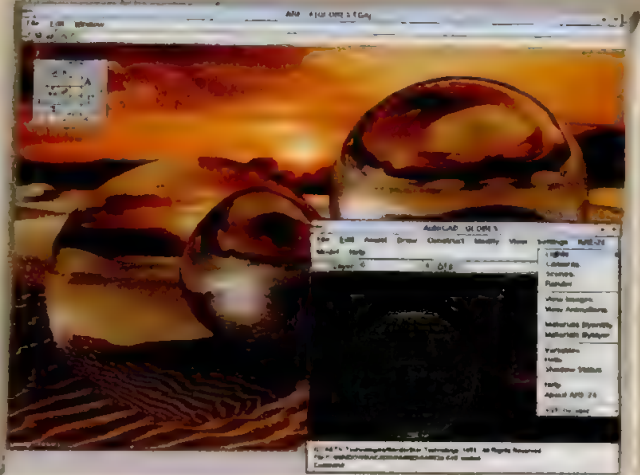
Even the smallest dot pitch won't eliminate the annoyance of a flickering monitor. Screen flicker results from a slow screen refresh rate or from *interlacing*, which refreshes only every other line of the screen, then fills in the remaining lines in a second pass. Some monitors flicker so badly that they can cause users eyestrain and headaches.

Noninterlaced (or progressive-scan) monitors refresh the entire screen in one pass. The easiest way to avoid screen flicker is to buy a noninterlaced monitor with a high vertical refresh rate, paired



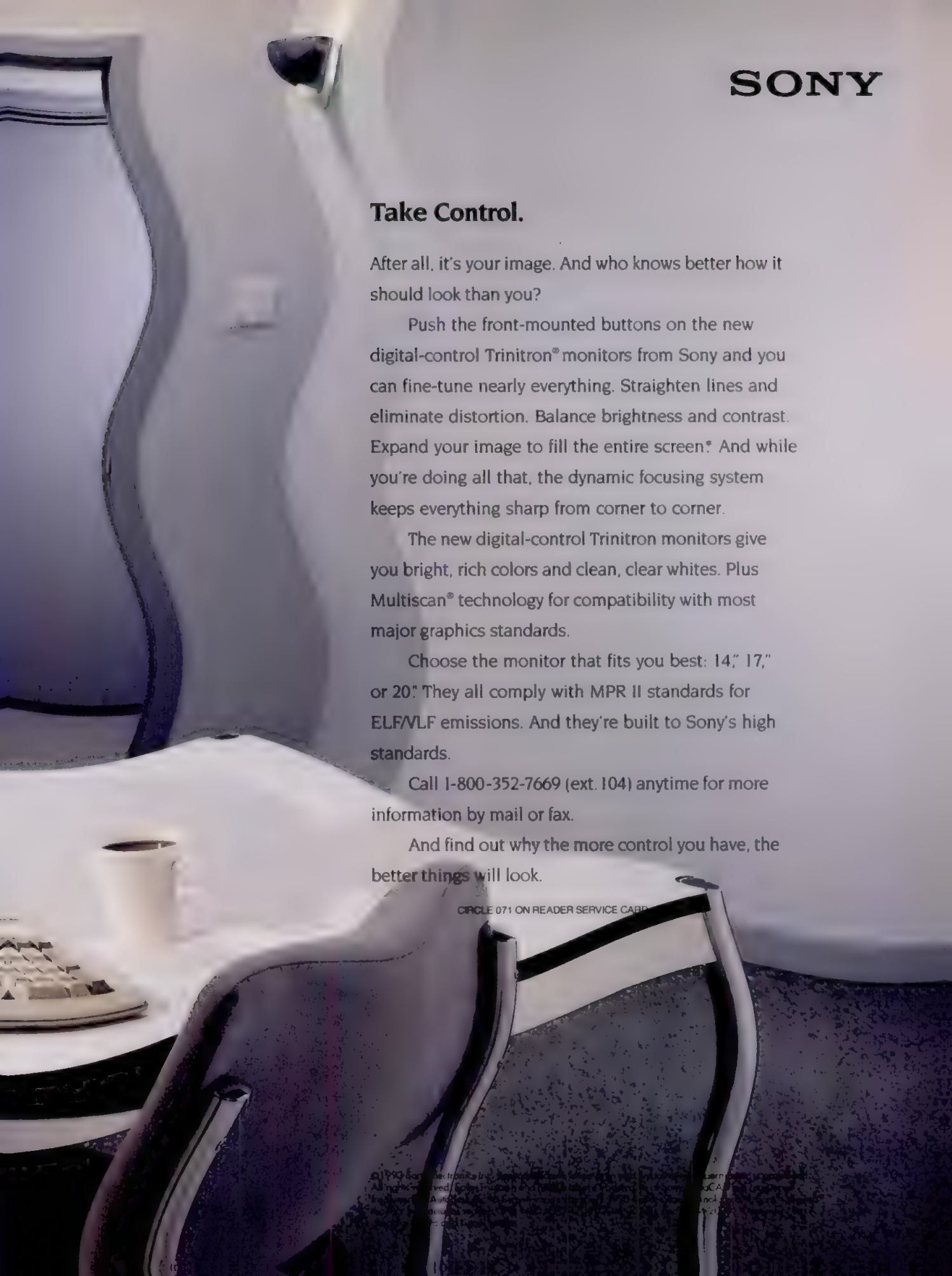
Trinitron

Multiscan HG



SONY





SONY

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The 54 mainstream monitors in this roundup were tested at ZD Labs using a comprehensive array of examinations that determine how well a monitor's display can handle a variety of imaging aspects. The monitors with the highest composite scores exhibited a well-balanced display, with little image distortion. The NEC MultiSync 4FGe garnered top honors with its composite score.

What the Numbers Mean

Objectively measuring monitor quality is not an easy task. It requires not only a substantial time investment but also specialized equipment. We used MicroVision's industry-recognized SuperSpot 100 to measure monitor performance to the tiniest detail. The top-scoring monitors had sharp, bright, uniform-looking displays, with little geometric distortion.

Although there were no clear runaway winners in this roundup, we did see some excellent performers. The NEC MultiSync 4FGe did well on all our tests and therefore had a first-place score, but it was not the top performer on any one particular test. It also has a distinct advantage for sharpness, clarity, and brightness, because it has no antiglare treatment. Some antiglare treatments blur text and allow less light through, which can be a slight bother but is nothing compared with the annoyance of having no antiglare treatment, which makes the monitor reflect everything like a mirror.

For an additional \$70 (street price), the MultiSync 4FGe comes with an OCLI-coated lens that you fasten to the front of the case. Although this lens alleviates the reflection problems from behind, the air gap between it and the panel allows for some internal reflection, resulting in slightly decreased brightness and sharpness.

It is best, however, to have the antiglare treatment bonded to the screen, as do some of the other top-notch performers: the Digital PCXBV-DE, Nokia Multigraph 449E, Sony CPD-1430, and ZDS ZCM-1540-UT. All these displays

were sharp and well focused, with more than acceptable brightness levels.

The Hyundai HCM-447E and Packard Bell PB8549SVGL were by far the worst performers in the field. The PB8549SVGL also had a very dim display and a barely acceptable average MTF score. On the other hand, the Hyundai produced a nearly average brightness score and exhibited poor convergence. Other poor performers include the Darius HRN-14VLP, Liberty CL-9015, Nissei Sangyo/Hitachi SuperScan 15s, and Relisys RE-1564, which all had the worst convergence of the tested monitors.

While objective scores are essential in determining which monitor to buy, remember that there are important qualities that the SuperSpot 100 cannot measure. A monitor's controls and adjustability, as well as its ease of use and aesthetics, contribute greatly to your satisfaction. We therefore had a panel of expert reviewers critique the monitors; their subjective comments and opinions are at least as important as the test results presented here.

How We Tested

For this roundup of monitors, ZD Labs used a Northgate SlimLine SP 433 with an ATI Graphics Ultra Pro video adapter. We set the resolution to 800-by-600 with 256 colors and used a 72-Hz vertical refresh rate. We used three pieces of equipment for data collection: a MicroVision SuperSpot 100 for testing the modulation transfer function, misconvergence, and pincushioning; a Newport Optical Table to isolate the SuperSpot and each monitor from external vibrations; and a Minolta Color Analyzer CA-100 to measure the maximum usable brightness of each monitor.

The **Average MTF** (Modulation Transfer Function) can be loosely defined as the ratio of contrast to maximum usable brightness; it serves as an indicator of a monitor's sharpness. Large bands of black and white lines will appear sharp on most monitors, but as these lines get thinner and more closely spaced, a monitor has more difficulty resolving them. A sharp monitor will have a high level of black-and-white contrast even when displaying closely spaced lines.

To test this quality, we have each monitor display a pattern consisting of alternating 1-pixel-wide black and white vertical lines. This is the most difficult pattern for a monitor to resolve, and we use this test as a worst-case scenario. Maintaining sharpness is much easier at lower resolutions, so we test at 800-by-600, since most users would use this resolution with a 14- or 15-inch monitor. Inferior monitors tend to blur this pattern, producing an image with a gray appearance overall. We adjust the contrast and brightness levels to achieve the largest possible MTF and record the result. We then display a pattern of horizontal lines, and we report the average of the two results. A higher score

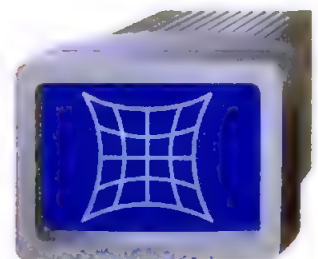
Common Monitor Problems



Misconvergence Misalignment of one or more of the three electron beams (red, green, blue), which makes them pass through the wrong apertures in the monitor's shadow mask.



Barreling A common geometric distortion that occurs when the displayed image deviates from its intended shape in such a way that its sides appear to be convex.



Pincushioning A concave geometric distortion; the opposite of barreling.

reflects a better ability to represent fine detail, most noticeable in the crisp display of text. A monitor with an average MTF score below 35 percent is not recommended for intensive writing work.

As the monitor's brightness is increased, the electron beams that scan across the screen become brighter. At some point this increase will adversely affect the focus of the monitor, causing the image's color to bleed. The **Maximum Usable Brightness** is a measure of the screen's luminance at the brightest point before the MTF value begins to drop. We use Minolta's Color Analyzer to measure the monitor's luminance. Although a maximum usable brightness of 20 or more foot-lamberts is acceptable, a higher number means that you can more easily fine-tune images for different lighting conditions.

A monitor displays color by means of an internal phosphor coating consisting of fine dots (for a shadow mask) or thin lines (for a Sony Trinitron unit) made up of three types of phosphors, which produce red, green, and blue light when excited by electron beams. Monitors typically use a separate beam for each phosphor type. When these beams are misaligned, colored halos appear around on-screen objects. This phenomenon is called *misconvergence* and is usually most apparent at the corners of the screen, where the electron beams have been most subject to deflection from their origin behind the center of the screen.

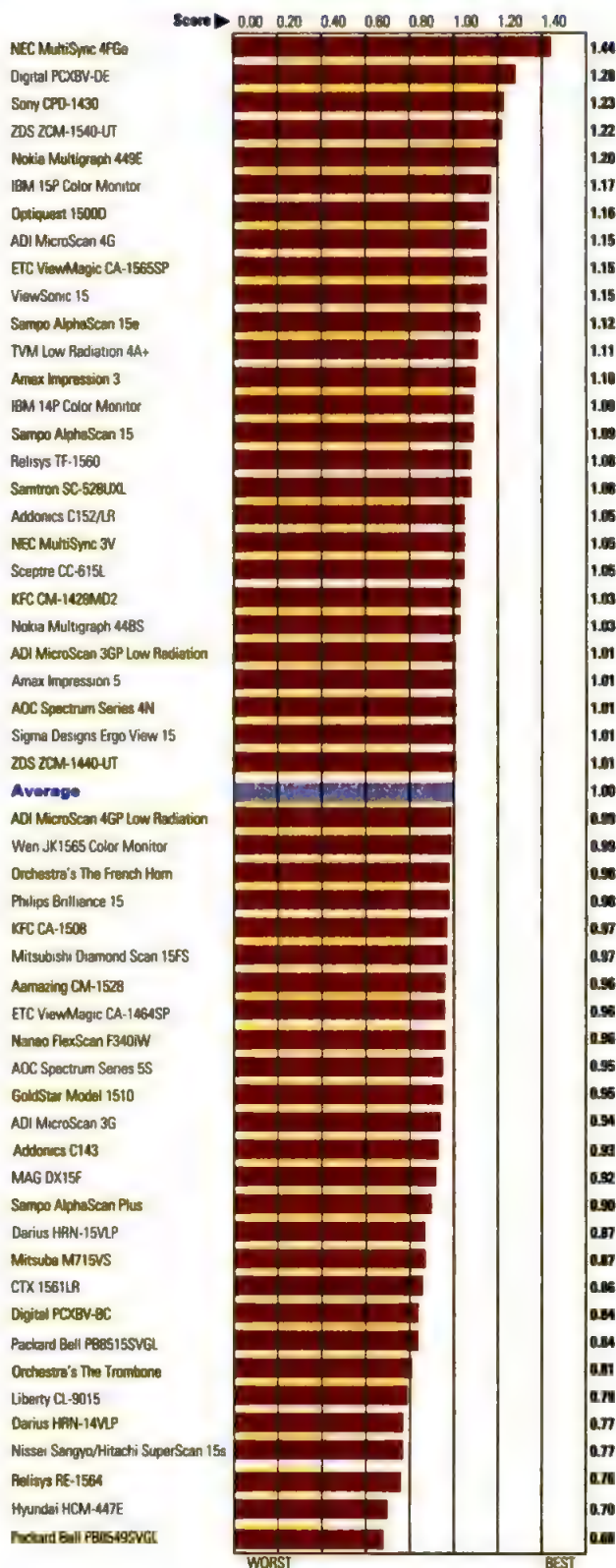
For our **RMS Misconvergence** test, we display five white horizontal lines across the screen, followed by five white vertical lines. We measure the beam displacement between red, green, and blue dots within a given line near each corner and at the center of the display. We report the root mean square of the results, or RMS misconvergence, in mils (40 mils equal 1 millimeter).

Pincushioning is a measure of how much an on-screen straight line curves or bows. Lines at the edges of the screen tend to exhibit more pincushioning than lines at the center because of the increased deflection of the electron beam. To test each monitor for vertical and horizontal pincushioning, we display a screen with three vertical lines (one at the center and one on each side of the screen), and then a screen with three horizontal lines (one at the center, one at the top of the screen, and one at the bottom). We measure the displacement at the very edges of these lines and report an overall weighted score.

Note that many of the monitors in this roundup let you adjust the vertical pincushioning. This affects the results in two ways. First, each monitor's horizontal pincushioning is almost always more severe than its vertical pincushioning. Second, because we adjust the vertical pincushioning to produce the best picture to the eye, the results are influenced by the tester's ability to determine a straight line—sensitive to approximately 0.7 mils. The SuperSpot 100 is able to measure much more precisely—to roughly 0.1 mils. It is therefore important to realize that monitors exhibiting vertical pincushioning of less than 0.7 mils have acceptable performance.

Because of a growing concern among users about the safety of prolonged exposure to magnetic field emissions, we evaluated each monitor for **Maximum ELF Emissions** and **Maximum VLF Emissions**. We used Combinova meters to measure the strength of magnetic fields at a distance of 50 cm at 16 points around the monitor (this represents a subset of the standard Swedish MPR II testing procedure). For a monitor to comply with the MPR II levels, its ELF (extremely low frequency) measurement must not exceed 200 nanoteslas, and its VLF (very low frequency) measurement must not exceed 25 nT. The numbers we report are the maximum ELF and VLF values measured around the monitor. We found that 17 of the monitors failed to meet the MPR II guideline for VLF magnetic field emissions.

COMPOSITE SCORE



	Average MTF (percent)⓪	Maximum Usable Brightness (foot-lamberts)⓪	RMS Misconvergence (mils)⓪	Pincushioning (mils)⓪	Maximum ELF Emissions (nanoteslas)⓪	Maximum VLF Emissions (nanoteslas)⓪
Amazing CM-1528	41	20.9	5.8	12.4	120	46.0
Addonics C3143	39	24.7	4.5	13.6	111	20.8
Addonics C152/LR	49	18.2	6.0	10.7	122	17.4
ADI MicroScan 36	41	28.3	6.9	15.3	129	49.0
ADI MicroScan 36P Low Radiation	36	26.0	3.3	16.9	110	18.2
ADI MicroScan 48	35	28.1	3.8	8.6	135	37.0
ADI MicroScan 48P Low Radiation	35	27.6	5.4	11.8	129	17.4
Amax Impression 3	34	18.1	7.1	6.5	110	41.0
Amax Impression 5	45	20.0	7.8	10.3	128	44.0
AOC Spectrum Series 48	43	24.2	5.4	13.0	121	43.0
AOC Spectrum Series 55	42	14.5	6.2	11.0	126	40.0
CTX 1551LR	39	15.0	5.8	14.6	124	13.2
Darius HRN-14VLP	31	31.2	7.7	26.7	107	12.2
Darius HRN-16VLP	30	18.8	8.7	21.9	122	15.0
Digital PCXBV-DE	33	27.0	4.7	5.9	106	15.2
Digital PCXBV-DC	37	18.0	8.5	13.8	103	12.8
ETC ViewMagic CA-1464SP	32	29.8	3.6	19.3	113	8.2
ETC ViewMagic CA-1865SP	37	21.1	3.8	8.7	122	14.0
GoldStar Model 1510	40	13.7	3.7	14.3	104	13.8
Hyundai HCM-447E	37	20.3	8.4	22.3	99	36.0
IBM 14P Color Monitor	47	20.8	4.8	10.8	106	12.6
IBM 15P Color Monitor	50	22.4	6.2	11.7	114	14.6
KFC CA-1508	52	18.0	5.3	13.6	124	15.0
KFC CM-1428MD2	52	18.6	4.3	25.9	116	12.0
Liberty CL-9015	38	19.2	8.1	18.6	112	10.6
MAS DX1EF	30	22.3	4.2	13.3	121	20.4
Mitsuba M715VS	39	24.0	5.9	15.8	116	31.0
Mitsubishi Diamond Scan 1875	44	18.8	6.5	11.2	113	14.8
Nanao FlexScan F340IW	40	26.1	5.4	14.7	122	12.6
NEC MultiSync IV	34	28.4	4.1	11.9	104	18.2
NEC MultiSync 4FGc	48	32.8	3.8	6.6	92	11.6
Nisvel Sanyo/Hitachi SuperScan 15a	28	24.0	6.8	18.4	115	21.8
Nokia Multigraph 449E	47	35.5	3.9	13.4	99	9.4
Nokia Multigraph 449S	46	25.9	5.0	18.3	102	17.4
Optquest 1500D	40	28.4	4.1	9.4	107	17.2
Orchestra's The Trombone	38	20.1	5.6	23.9	122	49.0
Orchestra's The French Horn	41	20.6	5.9	11.8	114	42.0
Packard Bell PB8545VGL	37	14.5	7.3	33.6	129	16.8
Packard Bell PB8515SVGL	36	15.5	6.8	13.2	86	20.0
Philips Brilliance 15	44	18.0	5.8	12.5	111	14.8
Relisys RE-1564	29	22.6	9.0	15.1	114	33.0
Relisys TF-1500	44	28.1	6.7	10.5	110	40.0
Sampo AlphaScan Plus	47	20.5	5.9	20.6	106	52.0
Sampo AlphaScan 15	38	28.2	4.2	11.1	112	55.0
Sampo AlphaScan 15e	41	22.2	6.5	7.9	112	15.2
Sumtron SC-528JDL	53	23.1	4.2	16.2	133	11.8
Sceptra CC-615L	34	24.0	5.0	9.2	121	13.6
Signa Designs Ergo View 15	45	21.8	5.9	12.2	100	20.8
Sony CPD-1430	41	34.9	3.9	9.8	105	16.8
TVM Low Radiation 4A+	42	24.7	4.8	8.7	114	46.0
ViewSonic 15	40	30.1	3.8	11.0	112	14.6
Wen JK1585 Color Monitor	38	18.5	5.0	11.1	126	54.0
ZDS ZCM-1440-UT	51	22.7	4.4	20.9	97	8.8
ZDS ZCM-1540-UT	47	35.5	6.0	8.1	105	17.0

⓪ Higher scores represent better performance. ⓪ Lower scores represent better performance. ⓪ ELF emissions may not exceed 250 nT to comply with MPR II guidelines. ⓪ VLF emissions may not exceed 25 nT to comply with MPR II guidelines.

Power Conservation

For a monitor to be compliant with Energy Star power-conservation requirements, it must enter a low-power state, consuming no more than 30 watts, after a period of inactivity. A monitor can achieve this using one of two methods: by "screen blanking" or by following VESA's Display Power Management Signaling (DPMS) specification.

Screen blanking is used primarily in European countries. A standard screen saver is needed to blank the screen. Once the screen blanks out, the RGB signal to the monitor deactivates. The monitor then senses the interruption of one of the RGB signals (blue in most cases) and, as a result, cycles through a number of power-saving modes.

VESA's DPMS specification uses a different method to signal the monitor to enter power-saving modes. DPMS uses the horizontal- and vertical-synchronization lines of the monitor to activate the power-saving feature. By turning one or both signals off, the monitor enters into a low-power state or cycles through a number of power-saving modes.

As the monitor enters each new mode, increasing its power savings, it takes longer to recover when awakened by user activity. VESA defines three power-saving modes in its DPMS specifications:

- **Standby mode** saves about 30 percent of the total energy consumed by the monitor, as does screen blanking, and allows almost immediate recovery.
- **Suspend mode** increases the power savings by turning off the power used to heat some CRT components; it requires up to 5 seconds to recover.
- **Off mode** offers the maximum power savings possible (with most implementations of VESA's DPMS specifications) by supplying power to the microprocessor only.

Many of the monitors combine one or two of these modes when implementing DPMS. Of the 54 monitors we tested, 19 were Energy Star-compliant. We tested each on an ALR Flyer Green PC using its on-board

video, which was capable of outputting VESA's DPMS signals. We then used a Dranetz 8000-2 Energy Analyzer to measure the power consumption of each monitor when displaying a white screen and a blank screen, both in power-saving mode.

One advantage that the screen-blanking method has over VESA's DPMS specification is that no special hardware is required to turn off the RGB signal. All you need is screen-saving software, like that included with Microsoft Windows.

The Nanao FlexScan F340iW, the two Nokia Multigraphs, and the two ZDS displays were the only monitors we tested that use the screen-blanking method to meet the Energy Star power-conservation requirements.

VESA DPMS, on the other hand, is not guaranteed to work with every PC-and-video-card combination. Although software is currently being developed to work with a number of video chip sets, many older PCs may be incapable of utilizing power savings implemented by the DPMS method.

Only 4 of the 19 Energy Star monitors failed to power down below 5 watts in their maximum power-saving mode: the MAG DX15F, the NEC MultiSync 3V, the NEC MultiSync 4FGe, and Nissei Sangyo/Hitachi's SuperScan 15s. All the other monitors had at least two power-saving modes and far exceeded the EPA's Energy Star limits on our tests.

Of the Energy Star-compliant monitors, both the NEC monitors were the largest power consumers; they used more than 20 watts each in their maximum power-saving modes.

POWER CONSERVATION (ENERGY STAR-COMPLIANT MONITORS)

Lower numbers represent greater energy efficiency.

	White screen (watts)	Blank screen (watts)	Standby mode (watts)	Suspend mode (watts)	Off mode (watts)
ADI MicroScan 3GP Low Radiation	83.4	88.0	8.5	8.6	4.7
ADI MicroScan 4GP Low Radiation	78.7	80.8	8.2	8.2	4.6
AOC Spectrum Series 4N	67.7	55.0	18.8	18.8	1.8
Darius HRN-14VLP	58.0	47.9	7.0	7.0	4.5
Darius HRN-15VLP	58.0	50.8	6.4	6.4	4.5
IBM 14P Color Monitor	81.2	58.6	50.5	20.5	2.8
IBM 15P Color Monitor	70.7	56.7	48.9	20.3	2.9
KFC CA-1508	74.5	54.3	19.4	19.0	1.2
MAG DX15F	74.9	61.4	14.5	14.5	9.5
Nanao FlexScan F340iW	76.8	51.7	5.8	3.8	N/A
NEC MultiSync 3V	86.8	50.9	24.8	N/A	N/A
NEC MultiSync 4FGe	73.0	57.5	20.4	N/A	N/A
Nissei Sangyo/Hitachi SuperScan 15s	80.1	64.8	8.9	63.1	8.9
Nokia Multigraph 44BS	67.3	47.8	8.2	3.5	N/A
Nokia Multigraph 449E	64.8	45.8	6.0	3.3	N/A
Optique 1500D	80.8	68.1	15.1	15.2	2.8
ViewSonic 15	89.0	75.8	71.0	20.4	2.3
ZDS ZCM-1440-UT	84.1	48.1	8.2	3.4	N/A
ZDS ZCM-1540-UT	84.7	48.5	6.0	3.3	N/A

N/A—Not applicable: The product does not have this feature.



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after just one year, Mitsubishi monitors are engineered to last and are backed by a three-year warranty on parts and labor. ♦ The Diamond Pro SVGA has performance up to 1024 x 768 interlaced, while the Diamond Scan 15FS offers flicker-free 1024 x 768 non-interlaced resolutions (up to 76 Hz) for full Windows™ compatibility. ♦ For advanced Windows or Macintosh based high

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Diamond Scan 17FS offers flicker free 1280 x 1024 non-interlaced resolutions (up to 74 Hz).

The Diamond Scan 17FS also utilizes Mitsubishi's new optional Diamond Control™ on-screen user adjustable software. The Diamond Pro 17 offers an even larger Trinitron® CRT with a 0.25mm aperture grille producing exceptional image clarity. Both models feature the Diamond

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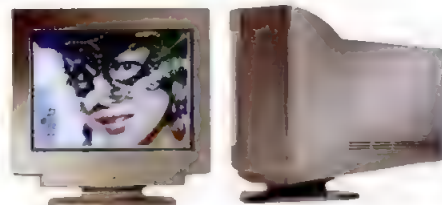
MSRP: DS15FS \$645; DS16 \$1,169

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MSRP: DS17FS \$1,299; DP17 \$1,499

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Diamond Scan 17FS

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CIRCLE 280 ON READER SERVICE CARD

Mainstream Monitors

with a video card capable of the same (such as the ATI card we used in our tests). A vertical refresh of 72 Hz or higher almost guarantees a flicker-free screen.

MULTISCANNING

Many of the 14- and 15-inch multifrequency monitors we tested are *multiscanning* (or *multisynchronous*) as well. Multiscanning enables a monitor to adjust (or "sync") to whatever vertical and horizontal signals are being broadcast from the graphics adapter, provided those signals fall within the monitor's scanning range (bandwidth). Variable-frequency multiscanning is preferable because it supports more frequency combinations, which allows the monitor to work with more video cards and at more resolutions; multiple fixed frequency is the alternative to this.

Unfortunately, there are no Super VGA scanning standards to help set guidelines, which is another reason for buying a multiscanning monitor. Despite multiscanning's importance, not every 14- and 15-inch monitor provides such a capability, so check for this feature when evaluating models. Multiscanning is also called *autosyncing*. Of the 54 multifrequency monitors we tested, all but two offered multiscanning. The Addonics C143 and the TVM Low Radiation 4A+ offered multiple fixed frequencies.

Another feature to look for in a monitor is *autosizing*, which enables you to maintain a uniform screen size when switching between modes (for example, between an SVGA Windows 3.1 screen and a VGA DOS prompt). Without autosizing, you might have to adjust the picture manually, which is a pain if you work in different video modes, environments, and applications.

CONTROLS

Monitor controls have generally improved as more vendors have incorporated digital controls, which are driven by microprocessors. These let you more finely tune a monitor and also provide preset modes. Even analog controls (nonmicroprocessor-driven, finger-controlled wheels) have gotten better over the last year. Most of the monitors in this roundup offer digital controls for image size and position, and

analog controls for contrast and brightness. We noted no significant advantage for those monitors that used digital controls for brightness and contrast.

Digital image size and position controls do offer tangible advantages, most notably the ability to provide preset and customized modes. The same vendors that offer digital brightness and contrast controls also provide digital image controls.

Another feature to consider is glare control. Antiglare treatment can improve imaging by reducing the ill effects of overhead glare, so any monitor lacking glare control as standard equipment should be looked at carefully to see if it suffers from excessive reflected room light.

Many of the monitors we tested provide some kind of antiglare treatment on the screen. Those lacking antiglare screen treatment are the Aamazing, Amax, AOC, Digital, ETC, KFC-USA, Liberty, MAG, Mitsuba, Optquest, Packard Bell, Relisys, Samtron, TVM, and Wen units and the NEC MultiSync 4FGe, Orchestra MultiSystems' The Trombone, and both 15-inch Sampo models.

Most of the monitors in this roundup lacked external degaussing controls, which enable a monitor to be reset after magnetic interference. Those that do provide degaussing controls are the Darius HRN-15VLP, the KFC-USA models, the MAG DX15F, the Mitsuba M715VS, the Nanao FlexScan F340iW, both NEC models, the Nissei Sangyo/Hitachi SuperScan 15s, Orchestra MultiSystems' The French Horn, the Samtron SC-528UXL, and the Sceptre CC-615L. Most other models use an automatic degausser upon startup; only two vendors in this review (Packard Bell and Sampo) have models with no degaussing capability.

MONITOR EMISSIONS

We tested all the monitors in this story for compliance with standards developed by the Swedish government's Department of Labor, using a subset of the so-called MPR II standard. This standard defines acceptable levels (amount and direction) of extremely low frequency (ELF) and very low frequency (VLF) electromagnetic radiation emitted by monitors. All of the monitors that claimed MPR II compliance passed both our ELF and VLF magnetic emissions tests.

Several monitors in this review did not claim MPR II compliance: the Aamazing CM-1528, the Addonics C143, the ADI MicroScan 3G and 4G, the Amax Impression 3 and Impression 5, the GoldStar Model 1510, the Hyundai HCM-447E, Orchestra MultiSystems' The Trombone, the Packard Bell PB8549SVGL and PB8515-SVGL, the Relisys RE-1564 and TF-1560, and the TVM Low Radiation 4A+. If potential dangers of ELF and VLF emissions concern you, you may want to think hard before buying one of these units. Many vendors that currently do not provide MPR II-compliant monitors plan to do so in the near future, so make sure to ask.

Some of these monitors offer MPR II compliance as an add-on option for an additional charge—the AOC Spectrum Series 4N and 5S (\$30 extra), the Sampo AlphaScan Plus and AlphaScan 15 (\$50 to 75 extra), and the Wen JK1565 Color Monitor (\$20 extra).

TESTS

ZD Labs ran a comprehensive set of objective tests that are described in the "How We Tested" section of this story. In addition to our objective test suite, our reviewers worked with the 54 monitors in this roundup for a week in ZD Labs, testing each unit separately. Each reviewer followed a test script that helped to determine what it would be like to use these 14- and 15-inch multifrequency monitors every day.

We used an Extron Inline frequency meter to verify that the monitors were running at a vertical refresh rate of 72 Hz. We repeatedly jumped between full-screen DOS and Windows 3.1 to test for image defects and screen bounce.

We also ran special testing software called Montest, which allows us to inspect the monitors for convergence, pincushioning, and keystone problems and determine to what extent the monitor's controls could correct them.

SERVICE AND RELIABILITY

Service and reliability are other factors to consider when buying a monitor. *PC Magazine* recently published a Service & Reliability survey for monitors ("Monitoring Satisfaction," January 11, 1994). Vendors were given letter grades of A, B, C, D, or E according to readers' ratings.



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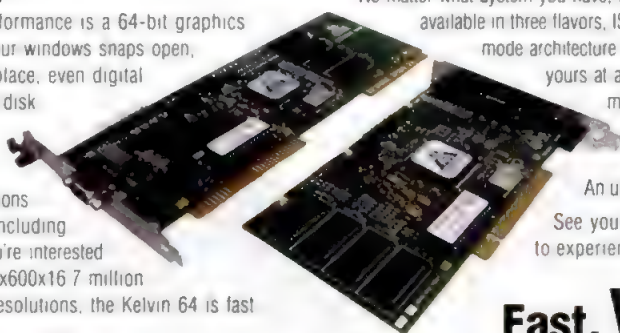
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Aamazing Technologies Corp.

Aamazing CM-1528

BY DON CRABB

The \$694 15-inch Aamazing CM-1528, from Aamazing Technologies Corp., is a variable-frequency monitor with analog controls for image adjustment. Although the unit's overall performance was acceptable, its list price keeps it from being one of the more competitive 15-inch monitors in this roundup.

The CM-1528 uses a 15-inch Hitachi flat-square tube. The monitor has a 13.8-inch active screen size and a 0.28-mm dot pitch, which is standard for 14- and 15-inch monitors. The 30-pound unit comes complete with an adapter cable that supports miniDB-15 connections on both ends.

The CM-1528's display can handle a maximum 1,280-by-1,024 noninterlaced resolution at a 60-Hz vertical refresh rate. At the more reasonable 1,024-by-780 resolution, the monitor's refresh rate rises to 72 Hz, which helps keep the displayed image flicker-free for most viewers.

During our objective tests, the CM-1528 proved its mettle as a solid monitor with a good though not superb image. In SuperSpot 100 testing, the Aamazing CM-1528 turned in a decent pincushioning score (12.4 mils), which placed it among the upper half of the tested units.

The CM-1528's composite score placed it seven monitors below the average of all tested units. That performance is not terrible, but there were a number of less expensive 15-inch monitors that had better results on our tests.

In subjective testing, no serious pincushioning was observed, but we did note a number of image defects, including serious moiré patterns, and an overall grainy image with underlying grays that further muddled things under Microsoft Windows. The CM-1528 also suffered from measured and observed misconvergence at the corners of the monitor's displayed image.

The CM-1528 does not comply with MPR II emissions standards. Also, the monitor is not equipped to support VESA's DPMS specification and doesn't meet the FDA's Energy Star requirements.

The CM-1528 has analog adjustment controls for image positioning and sizing, but you'll miss having controls for pincushioning, barrel distortion, and misconvergence. The manual provided with the monitor left much to be desired, offering

almost no detail about the operation of the Aamazing CM-1528.

Overall, the Aamazing CM-1528 is a 15-inch monitor with perfectly usable SVGA and 1,024-by-768 resolutions at mostly flicker-free refresh rates around 72 Hz.

However, the monitor's somewhat high list price, coupled with decent though unspectacular test results, keeps the Aamazing CM-1528 from being one of the more competitive monitors in our roundup.

Addonics, a division of For a International Corp.

Addonics C143

Addonics C152/LR

BY ALFRED POOR

Addonics, which is a division of For a International Corp., has two entries in this roundup, the \$320 14-inch Addonics C143 and the \$470 15-inch Addonics C152/LR. Both monitors are among the lowest-

priced units in their respective classes, and despite some significant limitations, both monitors are worth serious consideration if low price is a major deciding factor.

The Addonics C143 uses a conventional 14-inch tube (as opposed to a flat-square design). The monitor can only handle 1,024-by-768 resolution at a 60-Hz vertical refresh rate, though it can manage 800-by-600 at 72 Hz.

In terms of objective test results, the Addonics C143 earned mixed results. It was better than average on the misconvergence test but much worse than average on the pincushioning test. Subjectively, the Addonics C143's images were sharp, with horizontal and vertical lines that were of equal thickness and brightness. The monitor manages to switch from high-resolution graphics to VGA with a minimum amount of bounce, and the switch back is solid and smooth. The biggest problem is that you may have to resize the image when changing resolutions, even when using VESA-compatible signals.

In short, the Addonics C143 is not the best monitor in our test group, but its lower price is sufficient compensation for its less than optimal performance. If you're looking for an affordable monitor with basic features, the Addonics C143 makes a good budget choice.

The Addonics C152/LR has a 15-inch flat-square tube and digital controls. The monitor can handle up to 1,024-by-768 resolution at 72 Hz. The Addonics C152/LR had mixed results on our tests. Its misconvergence measurement was slightly worse than average, and errors in its image registration were clearly noticeable. On the other hand, the unit's pincushioning measurement was significantly better than average. The image scrambles when the monitor switches from high resolutions to VGA but is still acceptable. The Addonics C152/LR is limited in terms of its brightest setting: It may not be bright enough for work areas with high light levels.

The Addonics C152/LR has digital controls conveniently arranged along the lower edge of the case. One rocker button lets you select the setting mode (size, position, or pincushioning), and a second lets you increase or decrease the setting. Even the brightness and contrast controls



Aamazing CM-1528



Addonics C152/LR

Mainstream Monitors

are digital. The Addonics C152/LR does not meet MPR II emissions standards, nor does it comply with Energy Star power-conservation requirements.

While it does not have the best image quality in its group, the digital features and the low price make the Addonics C152/LR a competitive choice if you're looking for a bargain 15-inch monitor.

ADI Systems Inc.

ADI MicroScan 3G

ADI MicroScan 3GP

Low Radiation

ADI MicroScan 4G

ADI MicroScan 4GP

Low Radiation

BY JOHN R. QUAIN

ADI Systems' quartet of 14- and 15-inch MicroScan monitors offers reasonable performance at reasonable prices. All four of the monitors reviewed here have a

and VESA DPMS standards. In power-saving mode, the monitor's front-panel LED changes from green to orange to indicate that the system is in power-saving mode. In tests, it reduced power consumption from 83.4 to 8.6 watts in Suspend mode, well below the 30-watt-maximum Energy Star requirement.

Super VGA image performance of the MicroScan 3GP was fair to excellent. The pincushioning result was worse than average, and some geometric distortion was apparent in subjective evaluations. Convergence, however, was top-notch—as evidenced by the MicroScan 3GP's first-place score on our misconvergence test—and the monitor was generally well behaved, switching between video modes by blanking the screen and quickly fading into the next resolution.

The less expensive 14-inch MicroScan 3G does not conform to the low-emission MPR II rating and is not Energy Star-compliant. It was the only below-average ADI performer.

The MicroScan 3G's primary image flaw proved to be an unacceptable amount of misconvergence, which we detected in both subjective evaluations and objective

testing. Furthermore, this monitor proved to be more vulnerable to moiré patterns. Lackluster performance on 1,024-by-768 tests also revealed that displaying high-resolution graphics is not the MicroScan 3G's forte.

ADI's two 15-inch monitors—the \$475 ADI MicroScan 4G and the \$490 ADI MicroScan 4GP Low Radiation—use more pleasing 0.28-mm dot-pitch flat-square tubes that also support a 60-Hz 1,280-by-1,024 maximum noninterlaced resolution. Both 15-inch ADI monitors come with the same array of digital controls as the smaller 14-inch models.

The higher price tag on the MicroScan 4GP means you get MPR II and Energy Star compliance. On our tests, the MicroScan 4GP reduced power consumption from 78.7 to 6.2 watts in the monitor's DPMS-specified Suspend mode.

Most users should also be pleased with the SVGA image performance of both 15-inch ADI monitors. A bright image and respectable sharpness characterize both models. Pincushioning and misconvergence test results were better than average. And both of these 15-inch models handled video mode switching with the same aplomb as the 14-inch ADI offerings.

One complaint we do have with the MicroScan 4G and 4GP is that the antiglare coating could be more effective. In addition, these monitors could use a degaussing button to alleviate some of the magnetic interference buildup we noticed. And although neither unit had a problem reaching its maximum 1,280-by-1,024 resolution, neither model favored this higher mode.

If you're interested in the ADI line, we recommend you pay the additional \$15 for one of the low-emission, power-saving models.

Amax Engineering Corp.

Amax Impression 3

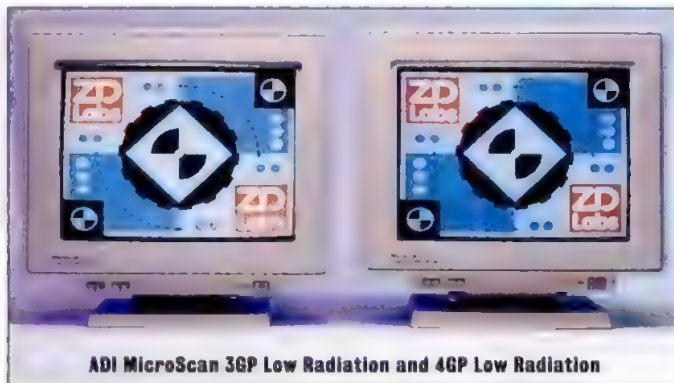
Amax Impression 5

BY DON CRABB

Amax Engineering Corp.'s 14-inch Amax Impression 3 (\$299 list) and 15-inch Amax Impression 5 (\$399 list) are multifrequency autosyncing monitors. Both monitors offer decent performance at bargain prices.

The Impression 3 uses a 14-inch Matsushita tube that has a 13-inch active screen size. During our tests, the monitor provided a good image with a few noticeable defects.

In SuperSpot 100 testing, the Impression 3 placed among the very worst on our



full array of digital controls and generally above-average performance, the only exception being the slightly out-of-tune ADI MicroScan 3G.

ADI's two 14-inch monitors—the \$395 ADI MicroScan 3G and the \$410 ADI MicroScan 3GP Low Radiation—are based on conventional curved tubes with a 0.28-mm dot pitch and a maximum noninterlaced resolution of 1,280-by-1,024 at a 60-Hz vertical refresh rate. Both models come with digital controls for brightness and contrast.

The 14-inch MicroScan 3GP conforms to the MPR II low emissions specifications and complies with the Energy Star



modulation transfer function and misconvergence tests. Also close to the bottom was the monitor's maximum usable brightness measurement. However, the monitor did have the second-best pincushioning test score of all tested monitors (6.5 mils). Only the Digital PCXBV-DE had a better pincushioning result.

During subjective testing, we didn't notice any pincushioning, but we were able to see serious misconvergence. Despite the Impression 3's poor objective test results, its exceptional performance on our pincushioning test helped place its composite score in the upper quarter of our test group.

The Impression 3's shadow-mask display would not support a resolution of 1,280-by-1,024 at a 60-Hz scan rate. At the more reasonable 1,024-by-780 resolution, though, the monitor produced a good image with a refresh rate of 70 Hz.

The Impression 3 includes pincushioning, color, and keystone controls, which are nice pluses. Like most of the monitors we tested, however, the Impression 3 lacks convergence controls.

The Amax Impression 5, which has a 13.9-inch active screen size, also provided a good image with a few noticeable defects. On our objective tests, the Impression 5 had an average composite score, and its modulation transfer function test result was in the top third of all monitors. Like the Impression 3, the Impression 5 had one of the worst misconvergence scores, yet it checked in as the twelfth-best monitor on our pincushioning test.

During subjective testing, we did see some pincushioning, although it was not severe. We also noted misconvergence even without using our special testing software, making us wonder whether our test unit was misaligned at the factory.

Unlike the Impression 3, the Impression 5 shadow mask display supported a resolution of 1,280-by-1,024 at 60 Hz. It handled a 1,024-by-780 resolution nicely, producing an image with a refresh rate of 70 Hz. The Impression 5, like its smaller sibling, includes pincushioning, color, and keystone controls and lacks convergence controls.

Although the Impression 3 and Impression 5 have serious convergence errors, both still offer acceptable overall performance given their bargain-base-model prices.

AOC International (USA) Ltd.

AOC Spectrum Series 4N

AOC Spectrum Series 5S

BY BRUCE BROWN

AOC International (USA)'s \$359 14-inch AOC Spectrum Series 4N and \$499 15-inch AOC Spectrum Series 5S are both aggressively priced for their respective classes. The 14-inch Spectrum 4N is the better buy, however, based on tested and observed performance.

The Spectrum 4N, which outperformed the Spectrum 5S, uses a 14-inch Chung Hwa or Hitachi curved tube (depending on availability) with a 13.3-inch active screen size. The Spectrum 4N supports the VESA standard 72-Hz vertical refresh rate at 800-by-600 resolution, but at its maximum 1,024-by-768 resolution, the monitor can maintain only an acceptable but not optimal 60 Hz. This monitor cannot support a resolution of 1,280-by-1,024 at any refresh rate.

The Spectrum 4N had better-than-average modulation transfer function and pincushioning scores. Also average were the monitor's brightness and misconvergence numbers. No misconvergence or pincushioning was visible during subjective testing.

The Spectrum 4N is a variable-frequency monitor. It has no microprocessor and doesn't autosize, but its analog user controls include a convenient pincushioning adjustment.

The Spectrum 5S's objective and subjective scores were disappointing. The unit uses either a Hitachi or NEC flat-square 15-inch tube (depending on availability), with a 13.5-inch active screen size.

The Spectrum 5S provides a steady image at a resolution of 1,024-by-768 and a 75-Hz vertical refresh rate. The monitor was also able to run at a refresh rate of 60 Hz at its maximum resolution of 1,280-by-1,024.

The Spectrum 5S had an above-average modulation transfer function score, and its performance on our pincushioning test was

also better than average, at 11 mils. The Spectrum 5S, however, had a poor misconvergence score (6.2 mils), and the monitor's maximum usable brightness score was very low (tied for second-worst in our roundup). The Spectrum 5S's composite score was also below the average.

Currently, only the Spectrum 4N is Energy Star-compliant, but according to AOC, a version of the Spectrum 5S that does meet Energy Star standards will be available soon. For an additional \$30, MPR II-compliant versions are available for

both the Spectrum 4N and the Spectrum 5S.

Neither of these AOC monitors is outstanding. But the lower-priced Spectrum 4N is acceptable for general duty and proved itself to be a better performer than the more expensive 15-

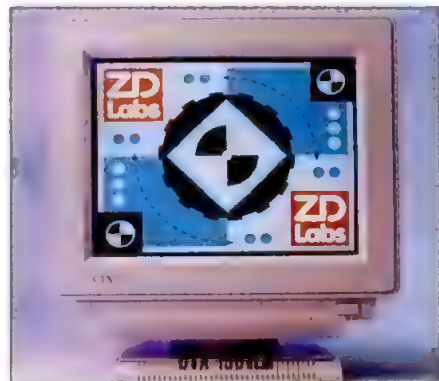
inch Spectrum 5S.

CTX International Inc.

CTX 1561LR

BY BRUCE BROWN

The \$599 15-inch CTX 1561LR, from CTX International, falls short of its competition both on our objective tests and in our subjective evaluations. The CTX 1561LR uses a flat-square 15-inch tube from NEC Technologies with a 14-inch active screen area. The monitor can maintain a 72-Hz vertical refresh rate at its maximum 1,024-by-768 resolution. At a lower 800-by-600 resolution, the CTX 1561LR can run at 76 Hz, which is higher than the 70- or 72-Hz verti-



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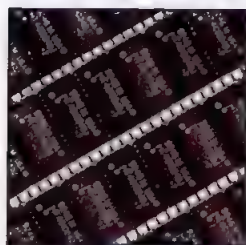
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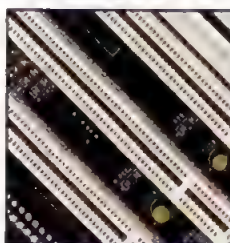
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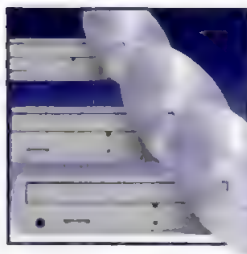
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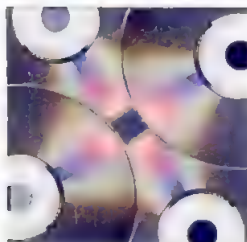
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cal refresh rate typically required for flicker-free viewing.

The CTX 1561LR's performance on our objective tests was less than impressive. The monitor's best scores were slightly worse than average—on our pincushioning test (14.6 mils) and our misconvergence test (5.8 mils). Also below the average was the unit's modulation transfer function score.

The rest of the CTX 1561LR's objective test results were much worse. The monitor's score of 15 foot-lamberts on our maximum usable brightness test was the fourth-worst in our test group. Only the AOC Spectrum Series 5S, GoldStar Model 1510, and Packard Bell PB8549SVGL garnered poorer numbers on the brightness test.

The combination of the CTX 1561LR's poorer-than-average performances on all our objective tests earned it a composite score that was only tenth from the bottom.

Our subject evaluations found that there was no muddiness between text characters and very little screen glare on the CTX 1561LR. Also, pincushioning was not a problem with the monitor, but otherwise this unit's observed and tested performance was below par.

The CTX 1561LR had readily noticeable misconvergence problems, which confirmed our objective test result. Also, there was significant screen bounce in regulation testing, notably apparent in text-to-graphics mode switching and when switching between full and partial DOS windows. Switching between full and partial DOS windows was also accompanied by an audible double click.

The variable-frequency CTX 1561LR is nonmicroprocessor-controlled and has analog image-adjustment controls. These controls are limited to the usual variety of brightness, contrast, and positioning dials, with no pincushioning, trapezoidal adjustment, or color matching provided.

The CTX 1561LR meets the MPR II low-emissions guidelines, but it does not support VESA's DPMS signaling standard or comply with Energy Star power-conservation requirements.

In sum, the 15-inch CTX 1561LR is a less than impressive display that failed to distinguish itself from our test group.

Darius Technology Ltd.

Darius HRN-14VLP

Darius HRN-15VLP

BY ALFRED POOR

In terms of basic features, the 14-inch Darius HRN-14VLP (\$399 list) and the 15-inch Darius HRN-15VLP (\$495 list), from Darius Technology, are nearly identical. Also, both monitors are aggressively priced, and if their image quality were better, they would be attractive values.

The HRN-14VLP is among the least expensive of all tested monitors. It uses a 14-inch conventional tube with a 13.4-inch active screen size, and can handle VESA-standard signals for resolutions of up to 1,024-by-768 at 70 Hz and 800-by-600 at 72 Hz.

The biggest problem with the HRN-14VLP was its image quality. Although the monitor had the fifth-highest maximum usable brightness score, it turned in some of the worst measurements of the entire test group on the rest of our objective tests. The HRN-14VLP's score on our pincushioning test was especially bad; only the Hyundai HCM-447E and the Packard Bell PB8549SVGL had worse results.

The HRN-15VLP uses a 15-inch flat-square tube with an active screen size of 13.75 inches, and like its smaller sibling, it is capable of handling signals up to the VESA standards of 1,024-by-768 resolution at 70 Hz and 800-by-600 at 72 Hz. Unfortunately, the HRN-15VLP also shares another feature with its stablemate: poor picture quality.

On our objective tests, the HRN-15VLP's misconvergence and pincushioning results were among the worst of our test group. In addition, it was very limited in its brightness range, with the sixth-worst maximum usable brightness score. Most users will find that they need to run the HRN-15VLP at its full brightness level in a typical office environment. During subjective examination, we found the HRN-15VLP's

image was noticeably fuzzy, especially away from the very center of the screen.

The HRN-14VLP and the HRN-15VLP are MPR II-compliant, and both are compatible with VESA's DPMS signaling specification for power saving—qualifying them for the EPA's Energy Star status.

Aside from their MPR II ratings and energy-saving features, the Darius monitors have no additional outstanding features. Both rely on analog image-adjustment controls (including pincushioning) and have a single-digit display that indicates the monitor's current display mode. Although this is somewhat useful, it's not as informative as some other displays. The user manual that comes with each monitor is thin but contains most of the information you would need.

Unfortunately, despite being equipped with the basic number of features and being competitively priced, the poor image quality of the Darius HRN-14VLP and the Darius HRN-15VLP leaves both monitors near the bottom of the stack.



Digital Equipment Corp.

Digital PCXBV-DE

Digital PCXBV-BC

BY JOHN R. QUAIN

A year ago, these two mainstream monitors from Digital Equipment Corp., the \$399 14-inch Digital PCXBV-DE and the \$499 15-inch Digital PCXBV-BC, would have compared well enough with the leading monitors in their respective classes. Unfortunately, neither of these monitors is compliant with Energy Star power-saving specifications or offers digital controls—now considered standard features for leading monitors.

The PCXBV-DE is a no-frills unit with a 0.28-mm dot pitch and a maximum resolution of 1,024 by 768 pixels at a 72-Hz vertical refresh rate. It has only basic analog image-adjustment dials and no pincushioning or color controls, but it is MPR II-compliant.

The PCXBV-DE, based on a standard

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(PC Computing/January 1994)



Which monitor can do it all? The ViewSonic 17! In a recent review of 13 monitors (including NEC, Nanao, Mitsubishi, and Sony), PC Computing wrote, "Frankly, we were surprised that one monitor could do it all – but our surprise will be a pleasant reward for your eyes and your budget."

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Mainstream Monitors

14-inch curved tube, had one of the best 800-by-600 displays of any monitor in this roundup. Lines displayed on the monitor were ruler-straight, resulting in the best pincushioning score of any monitor we tested.

The PCXBV-DE did possess a few shortcomings, however. In subjective tests, some misconvergence was apparent in the bottom corners of the screen, and moiré pattern distortion was visible in screens with closely spaced vertical lines. And although maximum usable brightness was sufficient, the brightness control range did not offer the flexibility it should have. Still, in most respects, the PCXBV-DE was a consistent performer, even at the higher 1,024-by-768-pixel resolution.

The similarly equipped PCXBV-BC uses a 15-inch flat-square tube and supports a vertical refresh rate of 72 Hz at its maximum 1,024-by-768 resolution. Unfortunately, the PCXBV-BC didn't come close to performing as well as its 14-inch counterpart.

Although the PCXBV-BC did not reveal any of the moiré patterns that we saw in the smaller model, the 15-inch PCXBV-BC had one of the poorest composite scores in this roundup. The two main failings responsible for this result were the monitor's below-average maximum usable brightness score and



Digital PCXBV-BC

poor misconvergence score.

The lack of brightness tends to make the PCXBV-BC look dull under certain lighting conditions, and we found the misconvergence detected by the SuperSpot 100 translated into some color-registration errors in subjective evaluations.

The one bright spot proved to be the PCXBV-BC's stability in switching between video modes. None of the noisy clicks or distracting image scrambling wit-

nessed on other monitors were evidenced by the 15-inch Digital display.

Although reasonably priced, neither one of these Digital monitors is about to unseat any of the mainstream monitor leaders. However, the 14-inch PCXBV-DE is definitely worth serious consideration.

ETC Computer Inc.

ETC ViewMagic CA-1464SP

ETC ViewMagic CA-1565SP

BY ALFRED POOR

The \$529 14-inch ETC ViewMagic CA-1464SP and the \$739 15-inch ETC ViewMagic CA-1565SP come with a variety of high-tech details at premium prices. However, the image quality for both monitors is good but not great, making these units less appealing than some others in this roundup.

The CA-1464SP is based on a conventional tube that is designed to handle a maximum resolution of 1,280-by-1,024 at 60 Hz. At a more reasonable resolution of 1,024-by-768, the monitor's refresh rate rises to a flicker-freezing 76 Hz.

On our objective tests, the CA-1464SP turned in the second-best misconvergence test score (3.6 mils). Only the ADI MicroScan 3GP Low Radiation had a better misconvergence result. Also excellent was the CA-1464SP's seventh-best finish on our maximum usable brightness test. On the downside, the CA-1464SP had the fifth-worst modulation transfer function score and tenth-worst pincushioning test result. These placed the monitor's composite score into the lower half of our test group.

Subjectively, however, the unit's image was above average for a 14-inch screen. Changing between VGA and higher resolutions was handled with a fade, but there was still some slight scrambling of the image accompanied by an audible click.

The CA-1565SP is expensive compared with most of its competition, but

like its 14-inch colleague, it provides a good image and lots of features. The monitor is based on a flat-square tube and, like the smaller model, can handle images at 1,280-by-1,024 resolution at 60 Hz and 1,024-by-768 at 76 Hz.

The image on the screen was one of the best in our test group: sharp and clear. The numbers back up the subjective observations, with an excellent score on our misconvergence test (where it was tied with its smaller sibling for second place) and on our pincushioning test.

The digital controls on these two monitors handle everything from brightness and contrast to pincushioning and trapezoidal adjustments. There is even an image-rotation setting that is unusual for monitors at any price. Even more unusual is the on-

screen menu system for adjusting the various settings. You can even trigger a monitor self-test using the control buttons. The on-screen menu is a welcome feature, as it also displays the current image resolution, but it pops up every time you change resolu-

tions, which could become annoying. Both monitors are rated as MPR II-compliant.

Both the ETC ViewMagic CA-1464SP and CA-1565SP are expensive monitors with good image quality and a full set of features. The biggest question is whether the extra features are worth the extra cost.

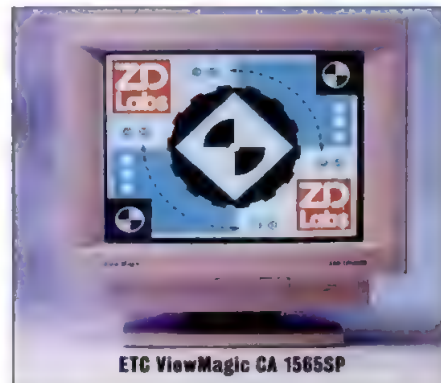
GoldStar Technology Inc.

GoldStar Model 1510

BY BRUCE BROWN

A mediocre overall performer, GoldStar Technology's \$799.95 GoldStar Model 1510 is nonetheless equipped with a comprehensive set of digital and analog image-adjustment controls. The GoldStar's overall performance results would have been better, but the monitor was hampered by its very low screen brightness test result.

The GoldStar has a Hitachi flat-square 15-inch tube with a 13.6-inch active screen size. The monitor supports a maximum



ETC ViewMagic CA 1565SP

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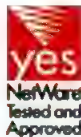
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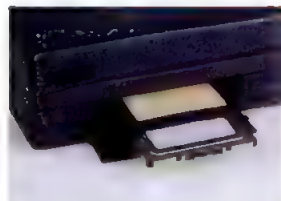
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Mainstream Monitors

noninterlaced resolution of 1,024-by-768. Although it's rated to run at a 72-Hz vertical refresh rate in 1,024-by-768 resolution, the GoldStar would operate only at a maximum rate of 70 Hz during our testing. The GoldStar does not meet Energy Star requirements for power conservation. Also, the monitor is not compliant with MPR II emissions standards.

The GoldStar did well on all of our objective tests except for our maximum usable brightness test. The monitor's 13.7-foot-lambert score on our brightness test was the worst result for any of the tested monitors.

Modulation transfer function and pincushioning test results were both roughly average, and the GoldStar managed one of the best misconvergence scores in our roundup (3.7 mils). Only the ADI MicroScan 3G, ETC ViewMagic CA-1464SP, and ETC ViewMagic CA-1565SP had better misconvergence results.

Had it not been for the GoldStar's poor performance on our maximum usable brightness test, its composite score would have been better. But because of the poor brightness result, the GoldStar's composite score placed the unit in the bottom third of all tested monitors.

During our subjective evaluations of the GoldStar, neither misconvergence nor pincushioning was readily observable in the monitor's image. There was, however, significant image bouncing during regulation testing, and moderate bounce when switching between text and graphics modes.

The variable-frequency GoldStar monitor is controlled by a microprocessor and has both analog and digital user controls. The control panel uses an LED select button with up, down, recall, and save buttons.

Along with the usual brightness and contrast image-adjustment controls, the

GoldStar includes controls for pincushioning distortion and trapezoidal distortion. The monitor also has automatic degaussing and color temperature-matching controls, which are unusual for monitors of this size.

Except for its very dim screen, the GoldStar Model 1510 performs well. But unless your applications demand that you use a dim monitor, you may be better off looking elsewhere.

Hyundai Electronics America

Hyundai HCM-447E

BY BRUCE BROWN

The \$599 14-inch Hyundai HCM-447E, from Hyundai Electronics America, was one of the worst-performing monitors in this roundup. It had less than lackluster results both in subjective evaluations and on our objective tests.

The HCM-447E has a 14-inch Samsung curved tube, with a 13.4-inch active screen size. The monitor is rated to run at a maximum 1,024-by-768 resolution at a 72-Hz vertical refresh rate. The unit's overall performance was poor, resulting in worse-than-average scores on all our objective measurements.

The HCM-447E's best scores on our objective tests came on our modulation transfer function (37 percent) and maximum usable brightness measurements (20.3 foot-lamberts). Unfortunately, both results were still below the average (fourteenth and nineteenth place from the bottom, respectively).

The rest of the HCM-447E's objective test results were much worse. On our pincushioning tests, the HCM-447E's performance placed it next to last. Also second from the bottom was the monitor's composite score. The only monitor that turned in worse numbers on both these measurements was the Packard Bell PB8549SVGL. Equally unimpressive on our misconvergence test, the HCM-447E finished third from the worst with a score of 8.4 mils. Only the Digital PCXBV-BC

and Relisys RE-1564 had poorer results.

Our subjective examinations of the HCM-447E fully support the results of our objective measurements. We noticed that the misconvergence and pincushioning problems discovered by our SuperSpot 100 testing were readily apparent on the monitor's displayed image. We also found the image to be rather dull.

The HCM-447E exhibited no significant glare problems and no screen muddiness. Regulation testing, however, was poor, and there was observable bounce during video mode switching. In both 800-by-600 and 1,024-by-768 modes there were two audible clicks, some screen bounce, and miscellaneous image remnants when switching between full and partial DOS windows.

The variable-frequency HCM-447E isn't equipped with any special features.

The monitor is non-microprocessor-controlled and has only an average selection of analog image-adjustment controls.

The HCM-447E does not support VESA's DPMS specification, and it doesn't comply with Energy Star power-

conservation requirements. In addition, the monitor's magnetic field emissions don't fall within the standards set by the MPR II guidelines.

In sum, the Hyundai HCM-447E was one of the least impressive monitors we tested. Its performance was significantly below the average on all measures of objective testing and subjective evaluation.

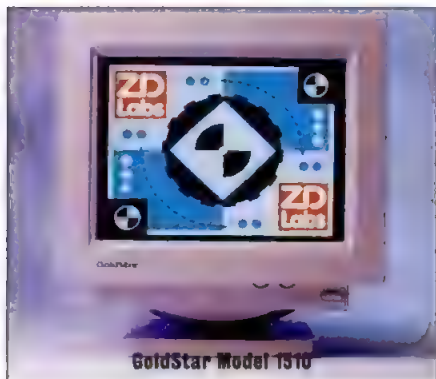
IBM Personal Computer Co.

IBM 14P Color Monitor

IBM 15P Color Monitor

BY DON CRABB

The \$633 14-inch IBM 14P Color Monitor and the \$807 15-inch IBM 15P Color Monitor, from the IBM Personal Computer Co., are among the most expensive units in their respective test classes. Both units are multifrequency autosyncing monitors that have digital brightness,





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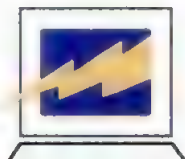
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Mainstream Monitors

contrast, and image controls.

The IBM 14P, which uses a 14-inch Matsushita tube with a 13.1-inch active screen size, did much better on our objective tests than in our subjective evaluations. The monitor has a maximum resolution of 1,280-by-1,024 at a vertical refresh rate of 60 Hz. It handled the more reasonable 1,024-by-780 resolution with a higher refresh rate of 70 Hz, but the image suffered from noticeable graininess.

In SuperSpot 100 testing, the IBM 14P turned in decent scores. Its composite score and its performance on the modulation transfer function test were in the upper quarter of our test group. Also, the monitor came in fifteenth on our pincushioning test and had an above-average misconvergence rating.

The IBM 14P did not fare as well in our subjective evaluations. We found the monitor's image often appeared grainy and muddy at all resolutions, and there were a number of other noticeable defects. We discovered considerable, distracting pincushioning, and we found some misconvergence, although it was not severe.

The IBM 15P uses a Matsushita 15-inch tube with a 13.8-inch active screen size. It supports a maximum resolution of 1,280-by-1,024 at 60 Hz and a 1,024-by-780 resolution at a refresh rate of 70 Hz.

The IBM 15P did better than the smaller IBM 14P on all of our objective tests except the pincushioning and misconvergence tests. The IBM 15P's composite score and its performance on the pincushioning test were in the upper quarter of all tested monitors. The IBM 15P had the highest result of all tested units on our modulation transfer function test, and it also produced an above-average misconvergence rating.

Like its smaller cousin, the IBM 15P did



not fare as well in subjective testing. It had the same muddy image and noticeable defects of pincushioning and misconvergence.

Both IBM monitors have pincushioning, color, and keystone controls for image adjustments, which are nice pluses. Like most of the monitors we tested, both IBM's lacked convergence controls.

Overall, the IBM monitors did much better on our objective tests than in our subjective evaluations. Our SuperSpot 100 testing did not reveal the units' grainy and often muddy images or measure the machines' flawed aesthetics and clunky-looking cases. We'd take a pass on these monitors, especially given their very high list prices.

KFC-USA Corp.

KFC CM-1428MD2

KFC CA-1508

BY ALFRED POOR

The two monitors from KFC-USA Corp., the \$380 14-inch KFC CM-1428MD2 and the \$515 15-inch KFC CA-1508, provide good images at attractive prices. The CM-1428MD2 is one of the lowest-priced monitors we tested. Even at this low price, you get digital image-adjustment controls—although they are limited—and good image quality.

The CM-1428MD2 uses a 14-inch conventional tube manufactured by either Hitachi or NEC, depending on availability. The monitor is capable of displaying images at 1,024-by-768 at 70 Hz and 800-by-600 at 72 Hz.

According to its objective test results, the unit's maximum brightness is a bit limited, but subjectively the monitor appears to be sufficiently bright. There are some small but noticeable misconvergence problems, and though the unit scored poorly on the pincushioning test, these flaws were not dramatically visible in any case. Switching from high-resolution graphics to VGA produced only minimal image scramble, while the switch back was masked by a smooth fade. Overall, the CM-1428MD2's image was quite sharp—surprisingly good for a monitor of this size at this price.

Like its 14-inch stablemate, the 15-inch KFC CA-1508 has a relatively low list price for its class. The CA-1508 also fol-



lows suit by offering a wealth of features and good image quality.

The CA-1508 is based on a 15-inch flat-square tube; it is capable of producing images at resolutions of up to 1,280-by-1,024 at 60 Hz and easily supports the VESA-standard modes of 1,024-by-768 at 70 Hz and 800-by-600 at 72 Hz. The monitor was able to switch between VGA and higher-resolution modes with a smooth fade, and while there were some noticeable misconvergence flaws, the image was still sharp. The weakest part of the monitor's performance was its limited maximum brightness: Some users may need to crank it all the way up in bright working environments.

The KFC CA-1508 comes with a comprehensive set of digital controls, including pincushioning, trapezoidal, and rotation adjustments (the rotation feature is unusual for monitors at any price). For the conservation-minded, the CA-1508 complies with the EPA's Energy Star standard and is compatible with VESA's DPMS specification. Both KFC monitors are rated as MPR II-compliant.

The KFC CA-1508's low price, combined with above-average image quality and a full feature set, makes this an especially attractive value for a 15-inch monitor. Similarly, the KFC CM-1428MD2 makes a good choice for a 14-inch monitor because of its good image quality, above-average features, and budget-minded price.

Liberty Electronics

Liberty CL-9015

BY ALFRED POOR

At \$329, the 14-inch Liberty CL-9015 is one of the lowest-priced monitors in this roundup. It also boasts a number of advanced features, including digital image-

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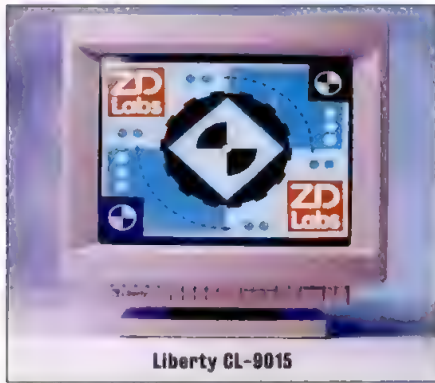
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*Source: Journal of the American Optometric Association, 10/92

Mainstream Monitors



adjustment controls. But the CL-9015's poor display quality, which became apparent during our subjective evaluations, leaves the unit near the bottom of the stack.

The CL-9015 is based on a standard 14-inch Hitachi tube (as opposed to the newer flat-square design) that can only handle its maximum noninterlaced resolution of 1,024-by-768 at just a 60-Hz vertical refresh rate. The monitor can manage a higher 72-Hz refresh rate, but only at an 800-by-600 resolution. These limited resolutions and refresh rates would not be a problem for applications for which 800-by-600 images are sufficient, but there are also limits to the CL-9015's image quality.

Our objective tests found the CL-9015 performance to be somewhat lacking. The Liberty monitor had one of the worst scores of the test group on the misconvergence test: It placed fourth from the bottom, with only the Digital PCXBV-BC, Hyundai HCM-447E, and Relisys RE-1564 providing poorer numbers.

The CL-9015's performance on the rest of our objective tests was also clearly worse than average. The monitor's pincushioning measurement was eleventh from the bottom. The CL-9015's performance placed the unit in the lower third of our test group on both our modulation transfer function and maximum usable brightness tests. The monitor's composite score placed the unit sixth from the bottom.

During our subjective evaluation of the CL-9015, we found that the flaws discovered by our objective examinations were easy to spot just by looking at the monitor's displayed image. We noted both pincushioning and misconvergence, which made the screen image distracting to view. The CL-9015 also had particular problems with screen regulation (main-

taining image size when the image changes). The CL-9015 is compliant with MPR II emissions standards, but the monitor does not meet Energy Star power-conservation requirements.

The Liberty monitor's digital controls are easy to use and offer the standard array of image-adjustment controls. These include controls for image position, image size, and pincushioning (although there is no trapezoidal distortion adjustment), as well as digital controls for brightness and contrast.

The Liberty CL-9015 may have strong appeal because of its aggressively low price, but unfortunately, because of its poor overall performance, it fails to deliver a competitive value compared with some of the other monitors in our roundup.

MAG InnoVision Inc.

MAG DX15F

BY ALFRED POOR

The list price of \$439 for the MAG DX15F, from MAG InnoVision, would be competitive for a 14-inch monitor, but it is downright aggressive when you consider that the DX15F is a 15-inch monitor with a flat-square-tube design and is loaded with plenty of features. Unfortunately, the DX15F's image quality prevents it from being a top candidate in its category.

The DX15F is built around a Hitachi 15-inch flat-square tube with a 14-inch active screen size. The monitor is designed to handle images with resolutions of up to 1,280-by-1,024 at a vertical refresh rate of 60 Hz. But users will most likely prefer to go no higher than a resolution of 1,024-by-768, which the monitor is rated to produce at a flicker-freezing 76 Hz.

On our objective tests, the DX15F turned in mixed results. The monitor had a good score on our misconvergence test, finishing in the top third of all the monitors we tested with a score of 4.2 mils. The DX15F had a pincushioning test score that was slightly better than average, at 13.3 mils,

and it turned in an average maximum usable brightness result (22.3 foot-lamberts).

The DX15F, however, had one of the lowest scores on our modulation transfer function test. Only the Hitachi SuperScan 15s and Relysis RE-1564 had poorer results. The combination of unspectacular objective test results hampered the DX15F's composite score, which was in the lowest quarter of our test group.

During subjective examination of the DX15F, we found a noticeable red halo on the left edge and in the lower-right-hand corner of the image. Even after using the monitor's pincushioning adjustment, we found the edges of the DX15F's image were still visibly curved. The picture would also scramble when switching between VGA and a higher resolution. Overall, we found that the DX15F's display image was just not as crisp as those of other 15-inch flat-square designs.

MAG InnoVision equipped the DX15F with a wealth of impressive features. The monitor is MPR II-compliant and meets Energy Star requirements through support of the VESA DPMS signaling standard. Located on the front panel of the DX15F

are easy-to-use digital image controls that include an adjustment for pincushioning distortion and a degaussing button. Also included are traditional analog controls for brightness and contrast.

The MAG DX15F is loaded

with features and is one of the more attractively priced 15-inch monitors we tested. Unfortunately, the monitor's image quality is not truly competitive.

Mitsuba Corp.

Mitsuba M715VS

Sceptre Technologies Inc.

Sceptre CC-615L

BY JOHN R. QUAIN

The \$495 Mitsuba M715VS, from Mitsuba Corp., and the \$550 Sceptre CC-615L, from Sceptre Technologies, are identical



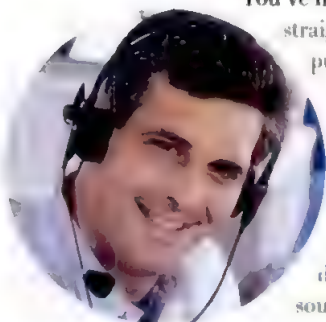



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monitors based on the same, Hitachi-manufactured, 15-inch flat-square tube with a 0.28-mm dot pitch.

While both the Mitsuba M715VS and the Sceptre CC-615L meet the MPR II standards for low emissions, neither monitor supports VESA's DPMS specification for power conservation or qualifies for Energy Star status. With a maximum noninterlaced resolution of 1,024-by-768 pixels at a 72-Hz vertical refresh rate, both models are equipped with analog brightness and contrast dials and digital button controls for image size and position adjustments.

In terms of these features, the Mitsuba and Sceptre monitors are identical. Also, there was little to distinguish them from one another in terms of their performance both on our objective tests and in subjective evaluations.

On nearly every one of our objective tests, both the Mitsuba and Sceptre monitors turned in average scores. The two units had very close misconvergence scores, and the Mitsuba did slightly better on our modulation transfer function test, while the



Sceptre's pincushioning test performance far surpassed that of the Mitsuba.

Tests conducted in 800- by 600-pixel resolution on both the Mitsuba and Sceptre revealed a maximum usable brightness of 24 foot-lamberts, just above the average.

Subjective evaluations on the Mitsuba unit revealed no obvious problems, but a little misconvergence in focusing the monitor's three colors was apparent in one corner, and vertical and horizontal lines did not maintain consistent widths. Although the Sceptre CC-615L did not suffer from these shortcomings, it exhibited some minor moiré and color-registration problems.

In screen-regulation tests, both monitors bounced the image when objects were

► SUMMARY OF FEATURES

CONTINUES

Mainstream Monitors

Price List indicates the vendor's suggested retail price; street indicates an estimated street price.

MPR-II compliance claimed A yes answer means that the vendor claims its monitor meets the Swedish government's electromagnetic emissions standards.

Energy Star-compliant means the monitor uses no more than 30 watts when inactive.

DPMS-compliant means the display powers down to Energy Star-prescribed levels by responding to changes in vertical- and

horizontal-frequency signals, as outlined by the Video Electronic Standards Association (VESA).

Power consumption (watts) shows the monitor's maximum power consumption and the reductions the monitor achieves in each of its power-saving modes. We publish each monitor's claimed power consumption, excepting those of the AOC Spectrum Series 4N, the NEC MultiSync 3V and 4FGe, and the Nissei Sangyo/Hitachi SuperScan 15s; for these four units we provide estimates based on ZD Labs' test results, since the vendors did not provide this information.

flashed on-screen. However, when switching between various video modes, each maintained its composure, making the transition between DOS and Microsoft Windows sessions without squealing, clicking, or scrambling the image.

Neither monitor distinguished itself at 1,024-by-768 resolution. On a screen composed of closely spaced letters, the edges of fonts lost some degree of focus. Displaying 1-pixel-wide lines also revealed further misconvergence in the left corners of

both monitors' screens.

Apart from minor price and performance differences, it is difficult to distinguish these monitors from each other, and there is no compelling reason to single them out from the rest of the crowd.

Mitsubishi Electronics America Inc.

Mitsubishi Diamond Scan 15FS

BY JOHN R. QUAIN

Mitsubishi Electronics America's reputation as a leading monitor maker would seem to justify the rather high \$645 price tag on the Mitsubishi Diamond Scan 15FS. But with its lack of power-saving features and its below-average image



quality, the 15-inch Diamond Scan 15FS fails to justify its premium price.

Using a flat-square tube with a 0.28-mm dot pitch, the Diamond Scan 15FS is MPR II-compliant and comes with digital controls for brightness, contrast, and all the standard image adjustments. The multifunction control buttons are all located up front for easy access, but selecting functions to make the correct changes can be awkward.

One benefit of this monitor is that it can reach an eye-saving 76-Hz vertical refresh rate at its maximum noninterlaced resolution of 1,024-by-768. Unfortunately, the Diamond Scan 15FS is not Energy Star-compliant and does not support the VESA DPMS signaling standard. Computer shoppers will also find the monitor's performance significantly below par.

In 800-by-600 mode, the Diamond Scan 15FS showed a marked weakness on our misconvergence test; it had the fifteenth-worst misconvergence score

► SUMMARY OF FEATURES

14- and 15-Inch Monitors

■ 14-inch monitor ■ 15-inch monitor

■ = YES □ = NO

	Amazing CM-1528	Addonics C143	Addonics C152/LR	ADI MicroScan 3G Low Radiation	ADI MicroScan 3GP	ADI MicroScan 4G Low Radiation	ADI MicroScan 4GP	Amax impression 3
Price	\$894.00 (list)	\$320.00 (list)	\$470.00 (list)	\$395.00 (street)	\$410.00 (street)	\$475.00 (street)	\$490.00 (street)	\$299.00 (list)
Company	Amazing Technologies Corp.	Fora International Corp.	Fora International Corp.	ADI Systems Inc.	ADI Systems Inc.	ADI Systems Inc.	ADI Systems Inc.	Amax Engineering Corp.
Address	1050 W. Beacon St., Brea, CA 92621	30 W. Montague Expwy., San Jose, CA 95134	30 W. Montague Expwy., San Jose, CA 95134	2115 Ringwood Ave., San Jose, CA 95131	2115 Ringwood Ave., San Jose, CA 95131	2115 Ringwood Ave., San Jose, CA 95131	2115 Ringwood Ave., San Jose, CA 95131	3288 Laurelview Ct., Fremont, CA 94538
Toll-free number	None	800-336-3962	800-336-3962	800-228-0530	800-228-0530	800-228-0530	800-228-0530	800-800-6328
Toll number	714-255-1688	408-943-0100	408-943-0100	408-944-0100	408-944-0100	408-944-0100	408-944-0100	510-651-8886
Fax number	714-255-1686	408-943-0714	408-943-0714	408-944-0300	408-944-0300	408-944-0300	408-944-0300	510-651-4119
Warranty	1 year	2 years	2 years	2 years	2 years	2 years	2 years	2 years
Reader service card number	465	481	482	466	467	468	468	470
Tube manufacturer	Hitachi	Mitsubishi	Hitachi	Hitachi, Toshiba	Hitachi, Toshiba	Hitachi, Toshiba	Hitachi, Toshiba	Mitsubishi
Active screen size (diagonal, in inches)	13.8	12.8	13.8	13.5	13.5	13.6	13.8	13
Dimensions (HWD, in inches)	14.4 x 14.1 x 14.6	13.5 x 14 x 15	14.4 x 14.4 x 15.2	14.5 x 14.5 x 15	14.5 x 14.5 x 15	14.5 x 14.5 x 15	14.5 x 14.5 x 15	14.6 x 14.3 x 15
Weight (pounds)	28	26	29	25	27	31	31	26
MPR-II compliance claimed	□	□	■	□	■	□	■	□
Energy Star-/DPMS-compliant	□□	□□	□□	□□	■	□□	■	□□
Operational Features								
Video bandwidth (MHz)	85	85	80	75	75	75	75	75
Vertical scanning frequency (Hz)	47-104	50-90	50-90	50-100	50-100	50-100	50-100	50-100
Horizontal scanning frequency (kHz)	28-64	31.5-48	31-60	30-64	30-64	30-64	30-64	30-60
Maximum noninterlaced refresh rates (Hz)								
1,280 x 1,024, 1,024 x 768	60, 72	N/A, 60	N/A, 72	60, 76	60, 76	60, 76	60, 76	N/A, 72
800 x 600, 640 x 480	72, 72	72, 72	72, 72	90, 100	90, 100	90, 100	90, 100	72, 72
Power consumption (watts)								
Maximum, Standby modes	90, N/A	90, N/A	110, N/A	85, N/A	85, N/A	90, N/A	90, N/A	85, N/A
Suspend, Off modes	N/A, N/A	N/A, N/A	N/A, N/A	N/A, N/A	15, 4	N/A, N/A	15, 4	N/A, N/A
Controls								
Type of controls	Analog	Analog	Digital	Digital	Digital	Digital	Digital	Digital
Color matching	□	□	□	■	■	■	■	■
Pincushioning/Trapezoidal adjustment	□□	□□	■□	■□	■□	■□	■□	■□
Manual/automatic degaussing	□■	□■	□■	□■	□■	□■	□■	□■

N/A—Not applicable. The product does not have this feature.

among all the monitors. Furthermore, the unit's poor maximum image brightness proved to be a significant problem.

During subjective evaluations, we were unable to get a sufficiently bright image, which made some detailed graphics look muddy and prevented white backgrounds from looking as clean as they should. SuperSpot 100 testing confirmed these findings, with the composite score putting the Diamond Scan 15FS in the bottom 25 percent.

On the positive side, pincushioning was not a problem this monitor faced. Blooming—the excessive blurring of a bright object against a dark background—was also not a difficulty we encountered (partly because of the monitor's extremely low brightness levels).

At its maximum resolution of 1,024-by-768, the Diamond Scan was unable to bring the image out to the full screen

width with more than a quarter-inch of black left on each side of the display. A screen crammed with closely spaced letters also proved to be difficult to read at this resolution.

In the final analysis, the Diamond Scan 15FS is not a recommended monitor. Even with its three-year warranty, there is nothing exceptional about this Mitsubishi entry.

Nanao USA Corp.

Nanao FlexScan F340iW

BY BRUCE BROWN

Although Nanao USA Corp.'s \$799 Nanao FlexScan F340iW turned in test scores that were slightly worse than the average, subjective evaluation made it clear that this model upholds Nanao's reputation for producing top-quality monitors.

Based on a 15-inch-diagonal Mitsubishi flat-square tube with a 13.8-inch active screen size, the F340iW is capable of 1,024-by-768 maximum resolution at a vertical refresh rate of 76 Hz. The F340iW is both Energy Star-compliant (with a third-level mode that draws less than 8 watts) and MPR II-compliant.

On objective tests, the F340iW was not very impressive. Its best result was an above-average maximum usable brightness score of 26.1 foot-lamberts. The monitor turned in average scores on both the modulation transfer function and mis-convergence tests, and it produced a slightly worse-than-average score on our pincushioning test. The result was a somewhat disappointing composite score, which was below the average for this roundup.

During our subjective evaluations, however, the F340iW was almost flawless.

Amax Impression 5	AOC Spectrum Series 4N	AOC Spectrum Series 5S	CTX 1561LR	Darius HRN-14VLP	Darius HRN-15VLP	Digital PCXBV-DE	Digital PCXBV-BC	ETC ViewMagic CA-1464SP	ETC ViewMagic CA-1565SP
\$369.00 list	\$359.00 list	\$499.00 list	\$539.00 list	\$799.00 list	\$499.00 list	\$499.00 list	\$499.00 list	\$799.00 list	\$799.00 list
Amax Engineering Corp.	AOC International (USA) Ltd.	AOC International (USA) Ltd.	CTX International Inc.	Darius Technology Ltd.	Darius Technology Ltd.	Digital Equipment Corp.	Digital Equipment Corp.	ETC Computer Inc.	ETC Computer Inc.
3280 Canyon View Ct., Fremont, CA 94538	3111 Summer Frontage Rd., Milpitas, CA 95035	3111 Summer Frontage Rd., Milpitas, CA 95035	2043 Engle St., Walnut, CA 94789	2800 Airport Ave., Burnaby B.C., Canada V5C 6G7	2800 Airport Ave., Burnaby B.C., Canada V5C 6G7	4600 Boston Rd., Stow, MA 01775	4600 Boston Rd., Stow, MA 01775	2911 Bayview Dr., Fremont, CA 94538-6520	2911 Bayview Dr., Fremont, CA 94538-6520
800-800-6328	800-228-7744	800-228-7744	800-888-2012	800-663-8631	800-663-8631	800-332-9000	800-332-9000	None	None
510-651-4119	615-833-7742	615-833-7742	909-595-6293	206-486-2577	206-486-2577	None	None	510-226-6252	510-226-6252
2 years	2 years parts, 1 year labor	2 years parts, 1 year labor	2 years parts, 1 year labor	2 years	2 years	3 years	3 years	2 years	2 years
471	472	473	474	475	476	477	478	479	480
Hitachi	Chung Hwa, Hitachi	Hitachi, NEC	NEC	Hitachi, NEC	Hitachi, Philips	NEC, Toshiba	NEC, Toshiba	Hitachi	Hitachi
13.9	13.3	13.5	14	13.4	13.8	12.6	13.5	12.6	13.5
14.6 x 14.3 x 15	14 x 14 x 14.8	14.8 x 14.5 x 15.5	15.5 x 14.8 x 15.3	14.3 x 14 x 15	13.8 x 13.9 x 15	14.3 x 14 x 14.8	14.3 x 14.8 x 15	12.8 x 14.6 x 15.3	13.5 x 14.5 x 14.8
29	25	32	32	27	30	28	30	27	30
☐	Optional (\$30)	Optional (\$30)	☐	☐	☐	☐	☐	☐	☐
☐	☐	☐	☐	☐	☐	☐	☐	☐	☐
110	65	85	85	75	75	70	70	75	75
50-100	50-90	50-90	50-90	50-90	50-90	50-90	50-100	52-120	52-120
30-60	30-50	30-64	30-60	30-60	30-60	30-57	30-58	30-61	30-65
60, 72	N/A, 60	60, 75	N/A, 72	60, 72	60, 72	N/A, 72	N/A, 72	N/A, 76	60, 76
72, 72	75, 75	75, 75	72, 72	72, 72	72, 72	72, 72	72, 72	90, 120	100, 120
90, N/A	85, 19	90, N/A	90, N/A	80, N/A	90, N/A	60, N/A	85, N/A	90, N/A	100, N/A
N/A, N/A	19, 2	N/A, N/A	N/A, N/A	8, 5	8, 5	N/A, N/A	N/A, N/A	N/A, N/A	N/A, N/A
Digital	Analog	Digital	Analog	Analog	Analog	Analog	Analog	Digital	Digital
☐	☐	☐	☐	☐	☐	☐	☐	☐	☐
☐	☐	☐	☐	☐	☐	☐	☐	☐	☐
☐	☐	☐	☐	☐	☐	☐	☐	☐	☐

We found that the monitor had a very solid screen image—clearly one of the best in the group. There were no visible misconvergence or pincushioning problems, and the monitor proved to have one of the most stable images during both video-mode switching and screen-power regulation tests.

There was just a bit of bounce when going from partial-screen to full-screen DOS windows at a resolution of 1,024-by-768, but it was not bothersome. Absolutely no bounce was detected when switching from full to partial windows at the same resolution, and none was de-

tected either way at a lower resolution of 800-by-600. Also, the F340iW had minimal screen glare and no screen muddiness.

The variable-frequency Nanao monitor is equipped with a microprocessor and full range of digital user controls. Along with the standard complement of image adjustments, the F340iW includes con-

trols for pincushioning adjustment and trapezoidal adjustment as well as a degaussing button. Also—unique among monitors at any price—the F340iW demonstrated superlative color-matching capabilities and has adjustments for white-point tem-

perature, color gain, and color contrast.

The F340iW did turn in only middling objective test scores. But given its exceptional performance during our subjective analysis and its comprehensive set of digital image-adjustment controls, the F340iW proved itself to be a quality monitor in many respects.

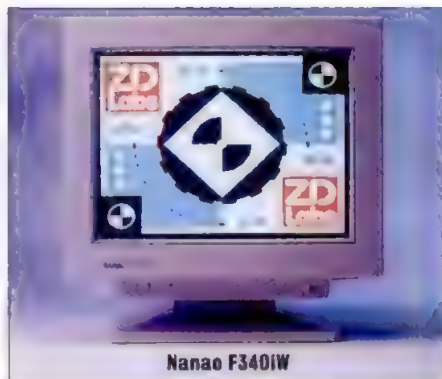
NEC Technologies Inc.

NEC MultiSync 3V

NEC MultiSync 4FGe

BY ALFRED POOR

Both of NEC Technologies' entries have 15-inch flat-square tubes and carry the familiar MultiSync name. Both are rated as MPR II-compliant, and both include Intelligent Power Manager (IPM), which works with your computer's video card to



Nanao F340iW

HARDWARE

Mainstream Monitors

SUMMARY OF FEATURES

■ 14-inch monitor ■ 15-inch monitor

■ = YES □ = NO

	GoldStar Model 1510	Hyundai HCM-447E	IBM 14P Color Monitor	IBM 15P Color Monitor	KFC CM-1420MD2	KFC CA-1500	Liberty CL-9015	MAG DX15F
Price	\$799.95 (list)	\$599.00 (list)	\$833.00 (list)	\$807.00 (list)	\$380.00 (list)	\$515.00 (list)	\$329.00 (list)	\$439.00 (list)
Company	GoldStar Technology Inc.	Hyundai Electronics America	IBM Personal Computer Co.	IBM Personal Computer Co.	KFC-USA Corp.	KFC-USA Corp.	Liberty Electronics	MAG (InnoVision Inc.)
Address	1000 Sylvan Ave., Englewood Cliffs, NJ 07632	166 Baypoints Pkwy., San Jose, CA 95134	Route 100, Somers, NY 10589	Route 100, Somers, NY 10589	1575 Sunflower Ave., Costa Mesa, CA 92626	1575 Sunflower Ave., Costa Mesa, CA 92626	48089 Fremont Blvd., Fremont, CA 94538-8541	2801 S. Yale St., Santa Ana, CA 92704
Toll-free number	None	800-588-0060	800-772-2227	800-772-2227	800-253-2872	800-253-2872	800-745-7011	800-827-3998
Toll number	201-816-2000	408-473-9379	None	None	714-546-0336	714-546-0336	510-623-6000	714-751-2008
Fax number	201-816-2188	408-473-9398	800-426-4329	800-426-4329	714-546-0315	714-546-0315	510-623-7021	714-751-5522
Warranty	1 year; 3 years CRT	18 months	3 years	3 years	1 year	1 year	1 year	1 year; 2 years CRT
Reader service card number	483	484	485	486	487	488	489	490
Tube manufacturer	Hitachi	Samsung	Matsushita	Matsushita	Hitachi, NEC	Hitachi, NEC	Hitachi	Hitachi
Active screen size (diagonal, in inches)	13.6	13.4	13.1	13.8	13	13.9	13.3	14
Dimensions (HWD, in inches)	16 x 14.5 x 16.8	14.3 x 14 x 15	15.8 x 14.4 x 16.3	15.8 x 14.4 x 16.4	12.8 x 13.9 x 14.3	14.3 x 13.9 x 14.3	14.3 x 14.5 x 15	14.1 x 14.3 x 15.8
Weight (pounds)	35	25	30	33	26	30	27	32
MPR-II compliance claimed	□	□	■	■	■	■	■	■
Energy Star-/DPMs-compliant	□□	□□	■□	■□	□□	■□	□□	■□
Operational Features								
Video bandwidth (MHz)	75	65	110	110	80	80	55	80
Vertical scanning frequency (Hz)	50-120	56-87	50-110	51-110	50-80	50-80	50-80	50-100
Horizontal scanning frequency (kHz)	30-60	31.5-58	30-64	31-64	30-60	30-65	30-60	30-64
Maximum noninterlaced refresh rates (Hz):								
1,280 x 1,024; 1,024 x 768	N/A, 72	N/A, 72	68, 76	60, 76	N/A, 70	60, 70	N/A, 60	60, 76
800 x 600; 640 x 480	72, 72	72, 72	72, 76	72, 76	72, 60	72, 73	72, 72	65, 100
Power consumption (watts):								
Maximum, Standby modes	80, N/A	80, N/A	80, 60	80, 60	85, N/A	85, N/A	90, N/A	85, N/A
Suspend, Off modes	N/A, N/A	N/A, N/A	24, 4	24, 4	N/A, N/A	20, 2	N/A, N/A	15, 10
Controls								
Type of controls	Digital	Analog	Digital	Digital	Digital	Digital	Digital	Digital
Color matching	□	□	■	■	□	□	□	□
Pincushioning/Trapezoidal adjustment	■□	□□	■□	■□	■□	■□	■□	■□
Manual/automatic degaussing	□■	□■	□■	□■	□■	■□	□■	■□

N/A—Not applicable: The product does not have this feature.

save power. They both come with some of the best manuals in the bunch and a three-year warranty covering parts and labor. And both produce excellent images. They differ, however, in terms of features and price, with the more expensive and feature-rich NEC MultiSync 4FGc earning an Editors' Choice award.

The NEC MultiSync 3V carries a street price of \$550, placing it in the lower half of the price range for 15-inch monitors in this roundup. While it has fewer fancy features than its more expensive stablemate, it still represents a low-price choice from a blue-chip source.

The monitor is designed to handle images of 1,024-by-768 resolution—but only at 60 Hz. Most users will likely prefer the VESA-standard 800-by-600 resolution at 72 Hz for a more flicker-free image.

Our subjective evaluation results for this unit ranged from good to excellent. While

the image was not quite as crisp as that offered by the best monitors, it was still well above average. There was some clicking when switching between VGA and higher-resolution modes, but the transition was masked by a smooth and fast fade.

As might be expected with its lower price, the MultiSync 3V comes with analog controls, which are conveniently located along the front edge of the case and are well marked. In addition to the usual size, position, brightness, and contrast controls, there is also a pincushioning adjustment.

The combination of good image quality and adequate features at a competitive price makes the MultiSync 3V an attractive option. You might think of it as "the bargain NEC."

At a street price of about \$755, the MultiSync 4FGc is priced near the top of the pack, but it is clearly not the most expensive monitor in this review. While this

may be a premium price, you get a lot for the money, including an excellent screen and plenty of fancy features.

The monitor is designed to run at higher resolutions than most of the others in its class. It can handle resolutions up to 1,024-by-768 at a 76-Hz refresh rate that will banish flicker.

The MultiSync 4FGc produced some of



PC MAGAZINE			PC MAGAZINE			PC MAGAZINE			PC MAGAZINE		
Mitsuba M715VS	Mitsubishi Diamond Scan 15FS	Nano FlexScan F3401W	NEC MultiSync 3V	NEC MultiSync 4FGe	Nissei Sangyo/Hitachi SuperScan 15s	Nokia Multigraph 448S	Nokia Multigraph 448E	Optique 15000	Orchestra MultiSystems' The Trombone		
\$495.00 (list)	\$645.00 (list)	\$799.00 (list)	\$550.00 (street)	\$755.00 (street)	\$549.00 (list)	\$510.00 (list)	\$630.00 (list)	\$399.00 (street)	\$325.00 (list)		
Mitsuba Corp.	Mitsubishi Electronics America Inc.	Nano USA Corp.	NEC Technologies Inc.	NEC Technologies Inc.	Nissei Sangyo America/Hitachi	Nokia Consumer Electronics	Nokia Consumer Electronics	Optique Inc.	Orchestra MultiSystems Inc.		
1925 Wright Ave., La Verne, CA 91750	5865 Plaza Dr., Cypress, CA 90630	23635 Telo Ave., Torrance, CA 90505	1255 Michael Dr., Wood Dale, IL 60191	1255 Michael Dr., Wood Dale, IL 60191	100 Lowder Brook Dr., Westwood, MA 02090	3000 Bridgeway Blvd., Sausalito, CA 94965	3000 Bridgeway Blvd., Sausalito, CA 94965	20490 Business Pkwy., Walnut, CA 91789	3300 W. MacArthur Blvd., Santa Ana, CA 92704		
800-648-7822	800-843-2515	800-800-5202	800-388-8888	800-388-8888	800-441-4832	800-298-8542	800-298-8542	800-843-8784	800-237-8888		
909-392-2000	714-236-6352	310-325-5202	508-264-8000	508-264-8000	617-461-8300	415-331-0322	415-331-0322	909-488-3750	714-708-3400		
909-332-2021	714-236-6172	310-530-1878	708-860-7873	708-860-7973	617-461-8865	415-331-6211	415-331-6211	909-488-3770	714-708-3500		
2 years	3 years	1 year	3 years	3 years	2 years	18 months	18 months	2 years parts, 1 year labor	2 years		
491	492	493	494	495	496	497	498	499	500		
Hitachi	Toshiba	Mitsubishi	NEC	NEC	Hitachi	Toshiba	Toshiba	Matsushita	Hitachi, Samsung		
13.9	13.9	13.8	13.8	13.8	13.8	12.4	13.4	13.1	13.1		
14.5 x 14.3 x 16.5	15 x 14.4 x 14.9	15 x 14.3 x 16.2	15.4 x 14.6 x 16.7	15.5 x 14.6 x 16.3	14 x 14 x 16	13.9 x 13.8 x 13.8	14.5 x 14.5 x 14.8	13.9 x 13.6 x 15.3	13.9 x 13 x 15.6		
20	29	30	38	39	30	27	30	26	26		
■	■	■	■	■	■	■	■	■	■		
□□	□□	■	■	■	■	■	■	■	□□		
60	60	76	65	80	75	80	80	80	65		
50-90	50-90	55-80	55-90	55-90	50-100	48-100	48-100	50-110	90-90		
30-56	31.5-62	27-61.5	31-50	27-62	30-64	30-62	30-62	30-64	31.5-64		
N/A, 72	N/A, 76	N/A, 76	N/A, 60	N/A, 76	60, 76	N/A, 75	N/A, 75	60, 76	80, 70		
72, 90	00, 90	90, 90	72, 75	76, 78	100, 100	75, 100	76, 100	76, 78	72, 72		
80, N/A	100, N/A	95, 10	100, 76	105, 74	100, 63	110, N/A	110, N/A	100, N/A	120, N/A		
N/A, N/A	N/A, N/A	N/A, 7	30, N/A	30, N/A	10, N/A	30, 8	30, 8	30, 5	N/A, N/A		
Digital	Digital	Digital	Analog	Digital	Digital	Digital	Digital	Digital	Analog		
□	□	■	□	■	□	□	□	□	□		
■	■	■	■	■	■	■	■	■	■		
■	■	■	■	■	■	■	■	■	■		

the best pincushioning and misconvergence scores of the entire roundup (including even the smaller 14-inch screens). Subjective observations confirmed the objective test scores; the image had a crispness and depth that are hard to find. Switching among 20 different resolutions produced an audible click, but the image change was masked by a fast, smooth fade. If this monitor has a flaw, it is the tendency to cause glare; most users will want to get NEC's light gray glare filter (street price \$70).

The monitor comes with digital controls for altering position and size. But the same controls do double duty for color balancing and pincushioning. There are three color settings—one factory-preset and two user-definable. There are also a degaussing button (which is also used to change modes for the digital controls) and analog brightness and contrast controls. The monitor comes with an excellent

manual as well, which includes useful information on color theory.

The MultiSync 4FGe is clearly one of the best monitors in this roundup. The controls could be a little easier to use, and the monitor needs a glare filter, but the most important thing is what shows up on the screen, and that's where this one shines. Unless you need to go with a rock-bottom-priced monitor, this Editors' Choice winner should be on the top of your list.

Nissei Sangyo America/Hitachi

SuperScan 15s

BY BRUCE BROWN

Nissei Sangyo America/Hitachi's \$549 15-inch SuperScan 15s did not fare well on objective performance tests, with low scores on nearly all of our SuperSpot 100 tests. The one exception was the moni-



SuperScan 15s

tor's slightly better-than-average score on our maximum usable brightness measurement.

The SuperScan 15s has a 15-inch Hitachi flat-square tube with a 13.8-inch active screen size. The monitor's maximum resolution is 1,280-by-1,024 at a vertical refresh rate of 60 Hz. At a lower 1,024-by-768 resolution, the SuperScan 15s was

Samsung

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SyncMaster	14GL	15GL	17GL
Size	14"	15"	17"
Dot Pitch	.28	.28	.28
Maximum Resolution	1024 x 768	1024 x 768	1280 x 1024
Maximum Refresh Rate at Maximum Res.(Hz)	76	76	60
MPR-II (Low radiation)	•	•	•
Power Management	•	•	•
Flat Square Screen		•	•
On-Screen Programming			•
Warranty	2 Years	2 Years	2 Years

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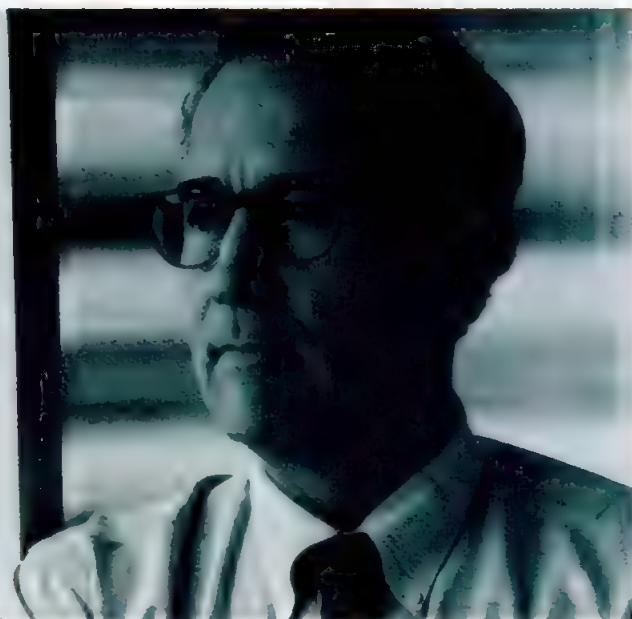
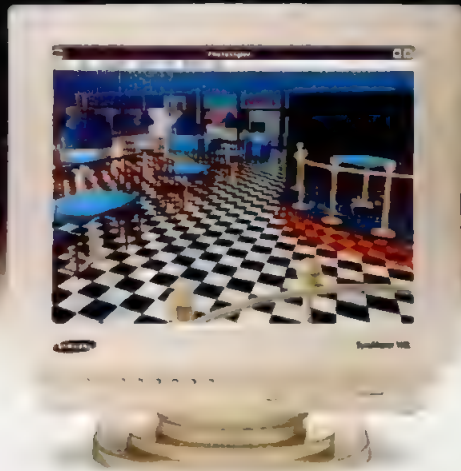


*1994 Samsung Electronics America Inc. Use of the EPA Energy Star logo is not to be considered a product endorsement. Image on SyncMaster 14GL courtesy of Intergraph. Image on SyncMaster 17GL courtesy of American Business.

SyncMaster 14GL

SyncMaster 15GL

SyncMaster 17GL



SUMMARY OF FEATURES

■ 14-inch monitor ■ 15-inch monitor

■ = YES □ = NO

	Orchestra MultiSystems The French Horn	Packard Bell PB8549SVGL	Packard Bell PB8515SVGL	Philips Brilliance 15	Relisys RE-1564	Relisys TF-1560	Sampo AlphaScan Plus	Sampo AlphaScan 15
Price	\$475.00 (list)	\$349.00 (street)	\$499.00 (street)	\$699.00 (list)	\$730.00 (list)	\$710.00 (list)	\$495.00 (list)	\$649.00 (list)
Company	Orchestra MultiSystems Inc.	Packard Bell Electronics Inc.	Packard Bell Electronics Inc.	Philips Consumer Electronics Co.	Relisys	Relisys	Sampo Corp. of America	Sampo Corp. of America
Address	3300 W. MacArthur Blvd., Santa Ana, CA 92704	9425 Canoga Ave., Chatsworth, CA 91311	9425 Canoga Ave., Chatsworth, CA 91311	One Philips Dr., Knoxville, TN 37914-1810	320 S. Milpitas Blvd., Milpitas, CA 95035	320 S. Milpitas Blvd., Milpitas, CA 95035	5550 Peachtree Blvd., Norcross, GA 30071	5550 Peachtree Blvd., Norcross, GA 30071
Toll-free number	800-237-9988	None	None	800-835-3508	800-783-2333	800-783-2333	None	None
Toll number	714-708-3400	818-886-9998	818-886-9998	310-217-1300	408-945-9000	408-945-9000	404-449-6220	404-449-6220
Fax number	714-708-3500	None	None	None	408-945-0587	408-945-0587	404-447-1109	404-447-1109
Warranty	2 years	1 year	1 year	3 years	1 year; 2 years CRT	1 year; 2 years CRT	2 years parts, 1 year labor	2 years parts, 1 year labor
Reader service card number	501	502	503	504	505	506	507	508
Tube manufacturer	Hitachi	Chung Hwa	Hitachi	Toshiba	NEC	Hitachi, Mitsubishi	Toshiba	Toshiba
Active screen size (diagonal, in inches)	13.8	13.1	13.6	13.8	13.9	13.6	12.9	13.3
Dimensions (HWD, in inches)	14.9 x 14.4 x 15.6	15.6 x 14.4 x 15.1	15.3 x 14.5 x 15.5	15 x 14.3 x 15	15.5 x 15 x 16	15 x 14.5 x 15	15 x 14.5 x 15.3	15.6 x 14.6 x 15.4
Weight (pounds)	34	25	29	31	32	32	28	30
MPR-II compliance claimed	■	□	□	■	□	□	Optional (\$50-\$75)	Optional (\$50-\$75)
Energy Star/DPMS-compliant	□□	□□	□□	□□	□□	□□	□□	□□
Operational Features								
Video bandwidth (MHz)	110	65	70	75	75	100	65	80
Vertical scanning frequency (Hz)	50-90	50-90	50-90	50-100	50-100	50-100	50-90	50-90
Horizontal scanning frequency (kHz)	30-66	31.5-48	31.5-56.5	30-58	30-64	30-68	30-62	30-64
Maximum noninterlaced refresh rates (Hz):								
1,280 x 1,024; 1,024 x 768	60, 70	N/A, 60	N/A, 70	N/A, 72	60, 70	60, 70	N/A, 76	60, 76
800 x 600; 640 x 480	72, 72	72, 72	72, 73	90, 100	72, 72	72, 72	72, 72	72, 72
Power consumption (watts):								
Maximum, Standby modes	170, N/A	85, N/A	80, N/A	100, N/A	110, N/A	100, N/A	110, N/A	110, N/A
Suspend, Off modes	N/A, N/A	N/A, N/A	N/A, N/A	N/A, N/A	N/A, N/A	N/A, N/A	N/A, N/A	N/A, N/A
Controls								
Type of controls	Digital	Digital	Digital	Analog	Digital	Analog	Analog	Analog
Color matching	□	□	□	□	□	□	□	□
Pincushioning/Trapezoidal adjustment	□□	□□	■□	□□	■□	□□	□□	■□
Manual/automatic degaussing	■□	□□	□□	□■	□■	□■	□□	□□

N/A—Not applicable: The product does not have this feature.

able to run at a very steady 76-Hz vertical refresh rate, higher than the 70 to 72 Hz typically required for flicker-free viewing.

Our objective testing found the SuperScan 15s to be a poor overall performer. Although the monitor had a slightly above-average maximum usable brightness score of 24 foot-lamberts, its performance on the rest of our tests was well below the average.

The SuperScan 15s had the worst modulation transfer function result in our test group. Also, the monitor placed in the bottom quarter on both our pincushioning and misconvergence tests, with 18.4-mil and 6.6-mil results, respectively. The combination of poor performance results on our objective measurements was evidenced by the SuperScan 15s's composite score, which was fourth from last place. Only the Hyundai HCM-447E, Packard Bell PB8549SVGL, and Relisys RE-1564 had worse composite scores.

During subjective observation, however, the SuperScan 15s managed to fare better. Neither the monitor's misconvergence problems nor its pincushioning (which can be adjusted) were readily observable. Also, while it took a relatively long time for the SuperScan 15s to switch between full and partial DOS windows, no click or bounce accompanied the switch. Screen power regulation tested fine, as did video mode switching. The SuperScan 15s had very little screen glare and no problems with text muddiness. The microprocessor-controlled SuperScan 15s meets MPR II emissions requirements and is Energy Star-compliant, using VESA DPMS signaling standards.

The SuperScan 15s offers a comprehensive array of digital user controls. Along with the standard image adjustments for brightness and contrast, the monitor includes pincushioning and trapezoidal distortion controls on the front of the display.

While it did well in subjective testing and has a nifty set of user controls, the SuperScan 15s does not distinguish itself from the rest of our tested monitors because of its worse-than-average performance on our objective tests.

Nokia Consumer Electronics

Nokia Multigraph 44BS

Nokia Multigraph 449E

Zenith Data Systems

ZDS ZCM-1440-UT

ZDS ZCM-1540-UT

BY JOHN R. QUAIN

Originally made by Nokia Consumer Electronics, the 14- and 15-inch models re-



Sampo AlphaScan 15e	Samtron SC-528UXL	Sceptre CC-615L	Sigma Designs Ergo View 15	Sony CPD-1430	TVM Low Radiation 44e	ViewSonic 15	Wen JK1565 Color Monitor	ZDS ZCM-1440-UT	ZDS ZCM-1540-UT
\$749.00 (list)	\$659.00 (list)	\$550.00 (list)	\$899.00 (list)	\$699.95 (list)	\$349.00 (list)	\$549.00 (list)	\$695.00 (list)	\$449.00 (list)	\$549.00 (list)
Sampo Corp. of America	Samtron Displays Inc.	Sceptre Technologies Inc.	Sigma Designs Inc.	Sony Electronics Inc.	TVM Professional Monitor Corp.	ViewSonic	Wen Technology Corp.	Zenith Data Systems	Zenith Data Systems
5550 Peachtree Blvd., Norcross, GA 30071	14251 E. Firestone #101, Blvd., La Mirada, CA 90638	560 S. Melrose St., Placentia, CA 92670	47900 Bayside Pkwy., Fremont, CA 94538	3300 Zanker Rd., San Jose, CA 95134	4260 East Brickell, Ontario, CA 91761	20480 Business Pkwy., Walnut, CA 91789	11 Clearbrook Rd., Elmsford, NY 10523	2150 E. Lake Cook Rd., Buffalo Grove, IL 60089	2150 E. Lake Cook Rd., Buffalo Grove, IL 60089
None	None	300-788-2876	800-645-8086	800-362-7686	None	800-888-8583	800-377-4938	800-395-6489	800-395-6489
404-449-6220	310-802-8425	714-579-4153	510-770-0100	408-694-0225	909-988-3368	909-869-7976	914-347-4100	708-808-5000	708-808-5000
404-447-1109	310-802-8820	714-993-2957	510-770-2640	408-955-5171	909-986-3188	909-869-7958	914-347-4128	800-472-7211, 708-808-4434	800-472-7211, 708-808-4434
2 years parts, 1 year labor	3 years parts, 2 years labor	2 years parts, 1 year labor	1 year	1 year; 2 years CRT	2 years parts, 1 year labor	3 years parts, 1 year labor	1 year	1 year	1 year
509	510	511	512	513	514	515	516	517	518
Toshiba	Samtron	Hitachi	Hitachi	Sony	Hitachi	Mitsubishi	Hitachi	Toshiba	Toshiba
14	13.8	13.9	13.6	13.3	13	13.8	13.8	13	13.4
15.6 x 14.8 x 15.5	14.5 x 14 x 14.5	15.8 x 14.3 x 15	14 x 14 x 17.1	14 x 13.8 x 18.1	14 x 14 x 15	15 x 14.1 x 15.9	14.3 x 14 x 15.3	14 x 14 x 15.3	14.5 x 14.5 x 15.4
32	30	29	38	30	25	32	30	27	30
■	■	■	■	■	□	■	Optional (\$20)	■	■
□□	□□	□□	□□	□□	□□	■	Optional (\$20)	■□	■□
80	160	100	100	80	65	86	80	80	80
50-80	50-100	50-80	50-120	55-119	50-100	50-80	50-90	48-100	48-100
30-64	30-64	30-56	30-68	28-56	31.5-48	30-64	29-65	30-62	30-62
60, 76	60, 75	60, 76	60, 74	N/A, 72	N/A, 60	60, 76	60, 72	N/A, 75	N/A, 75
72, 72	76, 75	72, 60	180, 120	76, 76	72, 72	90, 90	72, 72	75, 100	75, 100
120, N/A	80, N/A	95, N/A	110, N/A	160, N/A	110, N/A	120, 96	80, N/A	110, N/A	110, N/A
N/A, N/A	N/A, N/A	N/A, N/A	N/A, N/A	N/A, N/A	N/A, N/A	20, 4	N/A, N/A	30, 8	30, 8
Digital	Digital	Digital	Digital	Digital	Analog	Analog	Digital	Digital	Digital
■	□	□	□	□	□	■	□	□	□
■□	■□	■□	□□	■□	□□	■□	■□	■□	■□
□■	■□	■□	□■	□■	□■	□■	□■	□■	□■

viewed here are also sold under the Zenith Data Systems label. Yet the two brands seem to represent different price points: The 14-inch Nokia Multigraph 44BS monitor is \$510, while the identical ZDS ZCM-1440-UT is \$449. The 15-inch Nokia Multigraph 449E monitor, which is an Editors' Choice, is \$630, while the identical ZDS ZCM-1540-UT is \$549.

In all other respects, the monitors are nearly identical. With a 0.28-mm dot pitch and maximum noninterlaced resolution of 1,024-by-768, they deliver an eye-pleasing vertical refresh rate of 75 Hz. MPR II low-emission ratings and Energy Star power-

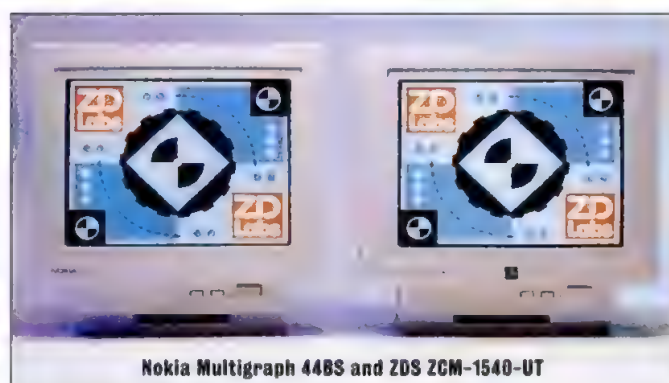
saving compliance are also standard. ZD Labs tested the power-saving abilities of the monitors and found that they reduced power consumption to under 4 watts in Suspend mode, way below the Energy Star limit of 30 watts maximum.

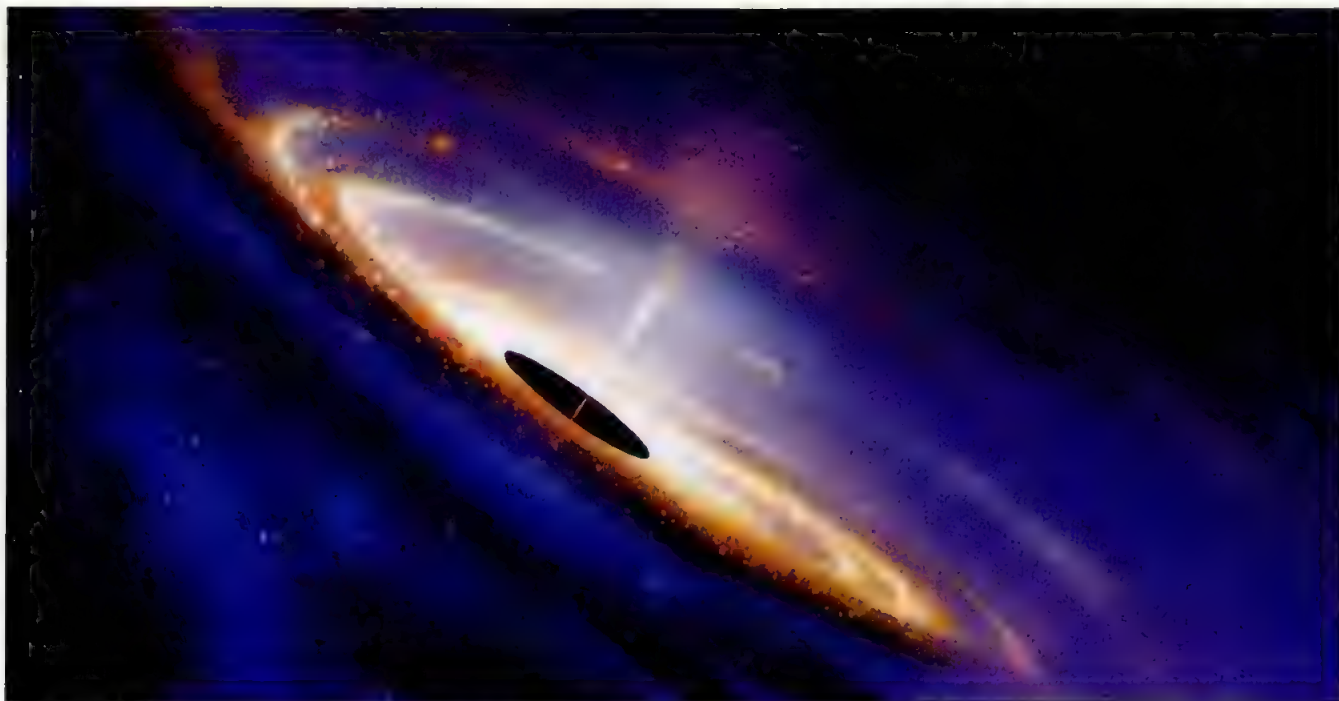
Based on conventional curved tubes with minimal antiglare protection, the 14-inch Nokia Multigraph 44BS and ZDS

ZCM-1440-UT performed well above the average. But the Nokia unit did better on pincushioning and misconvergence tests, on which the ZDS model lagged behind with worse-than-average scores.

During our subjective evaluations, both the Nokia Multigraph 44BS and ZDS ZCM-1440-UT proved impressive at 800-by-600 resolution. The 14-inch displays produced clean, consistent images. In detailed desktop-publishing images, the on-screen fonts looked sharp and in-focus; the spaces between letters remained clean and white. Convergence errors were all but undetectable, and there was virtually no color bleeding or blooming to speak of. Both monitors also managed to switch between video modes quickly and without a hitch.

Even with the resolution bumped up to the highest supported mode—1,024-by-768—the monitors turned in excellent





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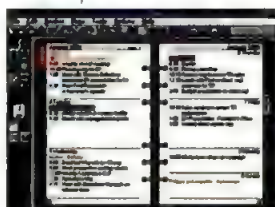
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Lotus
Working Together

scores. Color registration and image sharpness were hardly affected. By comparison, other monitors in this class looked strained at this resolution.

The 15-inch Nokia Multigraph 449E and ZDS ZCM-1540-UT use the same control panel and attractive chassis design as their siblings do. In addition to the screen size, the main difference between this duo and the 14-inch pair is that the standard cathode ray tube (CRT) used in the smaller models is replaced in the larger models by a flat-square tube, which tends to a more pleasing on-screen image.

Flaunting their exceptional image accuracy and color fidelity, the two 15-inch models in this review received the fourth- and fifth-best composite scores. The monitors' crisp screen images also allowed them to capture the top two positions on our maximum usable brightness test. Their performance on the rest of our objective tests were above average; the only blemish was the ZDS ZCM-1540-UT's less-than-stellar misconvergence score. In fact, the ZDS ZCM-1540-UT's below-

average misconvergence score kept it from being given one of our Editors' Choice awards.

In subjective evaluations, these two 15-inch monitors continued to perform impressively in 800-by-600 mode. Neither unit demonstrated any hint of pin-cushioning distortion, colors were fully saturated, and small fonts remained sharp and clear. You would have to search hard to find fault with either monitor in this mode.

Bumping them up to their maximum 1,024-by-768 resolutions produced only minor image problems. Generally, the images remained solid and sharp, with just a little misconvergence beginning to show in the lower-left-hand corner of each screen.

The superior performance of the Nokia-built monitors makes them a bargain. The company has paid more attention to detail than most companies with monitors of this size do. Nokia covers its own monitors with an 18-month warranty, while Zenith provides one year of coverage.

Optiquet Inc.

EDITORS' CHOICE Optiquet 1500D

BY BRUCE BROWN

The 14-inch Optiquet 1500D was one of the best monitors we tested in this roundup. The 1500D turned in good scores on all our objective tests, and these results were backed by positive subjective evaluations. With an aggressive street price of \$399, the 1500D is an excellent bargain that earned one of our Editors' Choice awards.



It's about time a computer company listened to my needs. Not just tell me what they think I need.

Optquest uses a 14-inch-diagonal curved Matsushita tube in the 1500D. The monitor has a 13.1-inch viewable screen size and supports a maximum resolution of 1,280-by-1,024 at a vertical refresh rate of 60 Hz. The 1500D's 1,024-by-768 resolution at a refresh rate of 76 Hz, however, is better suited for the monitor's size.

On our objective tests, the 1500D proved itself to be one of the better monitors in this roundup. The monitor turned in better-than-average scores except on the modulation transfer function test, where its score was slightly below the average.

The 1500D turned in the seventh-best composite score. Equally impressive were the monitor's scores on our misconvergence and pincushioning tests, where it finished in the top ten of our test group. The 1500D's maximum usable brightness score was also one of the best ones we saw (the monitor placed fourteenth overall).

Our subjective evaluations proved consistent with the 1500D's objective test results. We found no misconvergence or pincushioning visible in any tested video

mode, and the monitor had only minimal screen glare and muddiness. Though the 1500D's window switching was fairly slow, it remained totally stable in each tested video mode during both full-screen and partial-screen DOS window switching.

Optquest uses a microprocessor controller on the 1500D as well as digitally controlled flush-membrane user-adjustment buttons. The standard complement of image controls are included, as is a control for pincushioning adjustment.

The 1500D is MPR II-compliant, and it meets Energy Star requirements by supporting the VESA DPMS signaling standard. The 1500D employs a two-color LED to indicate the monitor's current power-consumption level. The LED switches from green to orange when the monitor enters its power-saving modes.

Regardless of price, the Optquest 1500D would be a fine performer. Given that the 1500D is available for a low price of \$399, this Editors' Choice award-winning monitor is an excellent buy and very hard to pass up.

Orchestra MultiSystems Inc.

The Trombone The French Horn

BY BRUCE BROWN

The Trombone—Orchestra MultiSystems' \$325 14-inch monitor—was a relatively poor performer. The French Horn—the same company's \$475 15-inch monitor—turned in only average scores.

The Trombone is a variable-frequency



The Trombone

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ARRIVAL TIME

From the City of Angels to the Windy City or



monitor that is nonmicroprocessor-controlled and has only the usual analog user controls. Also, The Trombone is neither MPR II—nor Energy Star—compliant. It uses either a 14-inch Samsung or a Hitachi curved tube with a 13.1-inch active screen size. The monitor's 1,280-by-1,024 maximum resolution ran fine at a vertical refresh rate of 60 Hz, and the image was rock-solid at 1,024-by-768 at 76 Hz.

On the whole, The Trombone's performance, however, was disappointing. Its misconvergence test score was average. The monitor's maximum usable brightness and modulation transfer function scores were below average, and pincushioning was bad at all resolutions.

Our subjective analysis supported the objective test results. The Trombone had no visible misconvergence, but pincushioning was visible—and especially bad when the monitor ran at a resolution of 800-by-600. Unfortunately, The Trombone lacks a pincushioning adjustment control, which means users would have to live with this unacceptable performance.

Screen glare is only minimal on The

Trombone, and image muddiness is not a problem. There were, however, noticeable bounce and odd images on the screen during DOS partial-screen and full-screen window switches.

Though noticeably better than its smaller mate, The French Horn was still only an average performer. Its 15-inch Hitachi flat-square tube has a 13.8-inch active screen size and supports a maximum resolution of 1,280-by-1,024 at a refresh rate of 60 Hz. The monitor is controlled by a microprocessor and is MPR II-compliant, though it does not meet Energy Star power-conservation requirements. User controls are digital, and there is a degaussing button.

The French Horn had misconvergence and maximum usable brightness scores that were slightly worse than average, but its modulation transfer function score was average, and its pincushioning performance was a bit better than average.

During our subjective examination of The French Horn, we found no visible misconvergence or pincushioning. The display, however, was off a bit trape-

zoidally—a little wider at its bottom. The French Horn offers no way to adjust for this problem. Overall screen glare was not bad, although the image was a little muddy.

Orchestra MultiSystems' 15-inch French Horn wasn't a top-scoring monitor, but it did perform reasonably well for its price. The less expensive, smaller, and less feature-rich 14-inch Trombone, however, leaves much to be desired.

Packard Bell Electronics Inc.

Packard Bell PB8549SVGL

Packard Bell PB8515SVGL

BY BRUCE BROWN

Neither of the monitors from Packard Bell Electronics did well either on objective tests or in subjective testing. The 14-inch Packard Bell PB8549SVGL (street price \$349) was the worst overall performer in this roundup. The 15-inch Packard Bell PB8515SVGL (street price \$499) performed better than its mate but was still

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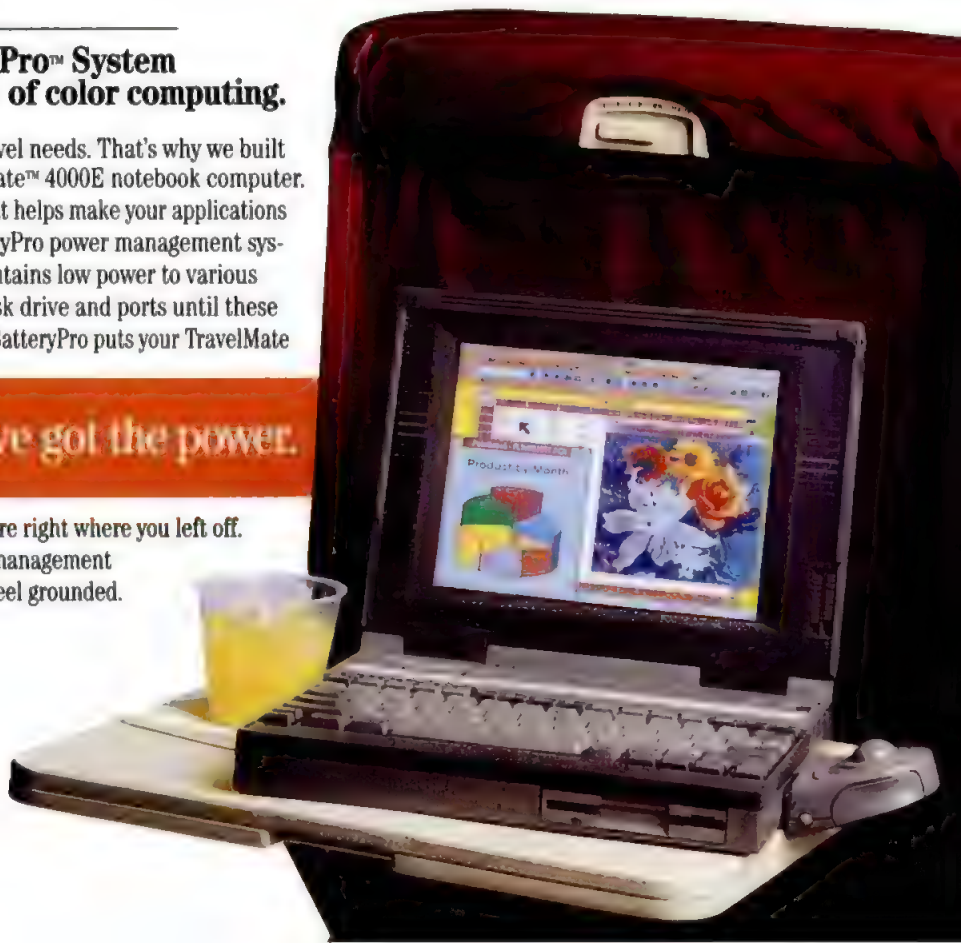
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*Battery life measured by PC Magazine's Battery Random Test. Actual results may vary.



well below average. Neither monitor is MPR II- or Energy Star-compliant.

The Packard Bell PB8549SVGL is a variable-frequency monitor that has a 14-inch tube and a 13.1-inch active screen size. Its maximum 1,024-by-768 resolution is limited to a 60-Hz vertical refresh rate. The unit lacks microprocessor control but uses both digital and analog user controls.

The PB8549SVGL's modulation transfer function score was slightly below average, and its maximum usable brightness, misconvergence, and pincushioning scores were all very poor. Subjective eval-

uation backed up these test scores. Misconvergence was quite visible, especially with the red register in the upper-right corner of the screen. Pincushioning was also visibly bad, particularly in the lower corners of the image.

When toggling between partial- and full-screen DOS windows, the PB8549SVGL's screen bounced a lot, with odd images showing up before it settled. The monitor does not have autosizing, so it requires a good deal of readjustment when you switch display modes.

The PB8515SVGL is a better monitor than its smaller sibling, but it is still a poor performer. The PB8515SVGL's 15-inch flat-square tube has a 13.6 active screen size, and its maximum 1,024-by-768 resolution supports a 70-Hz vertical refresh rate.

The variable-frequency PB8515SVGL is microprocessor-controlled and has 12 mode settings, 9 of which can be set by the user. There are both digital and analog user controls, including a pincushioning control.

On objective tests, the PB8515SVGL's maximum brightness and misconvergence

scores were poor, while its modulation transfer function score was a bit below average. The monitor did, however, manage a better-than-average pincushioning score. While the misconvergence problem was visible in subjective testing, pincushioning was not.

Shifting between full- and partial-screen DOS windows took a bit of time, but this monitor presented no bounce, noise, or remnants.

Of the two Packard Bell units, the 15-inch PB8515SVGL was the better performer, but both monitors were significantly below average compared with the other tested units.

Philips Consumer Electronics Co.

Philips Brilliance 15

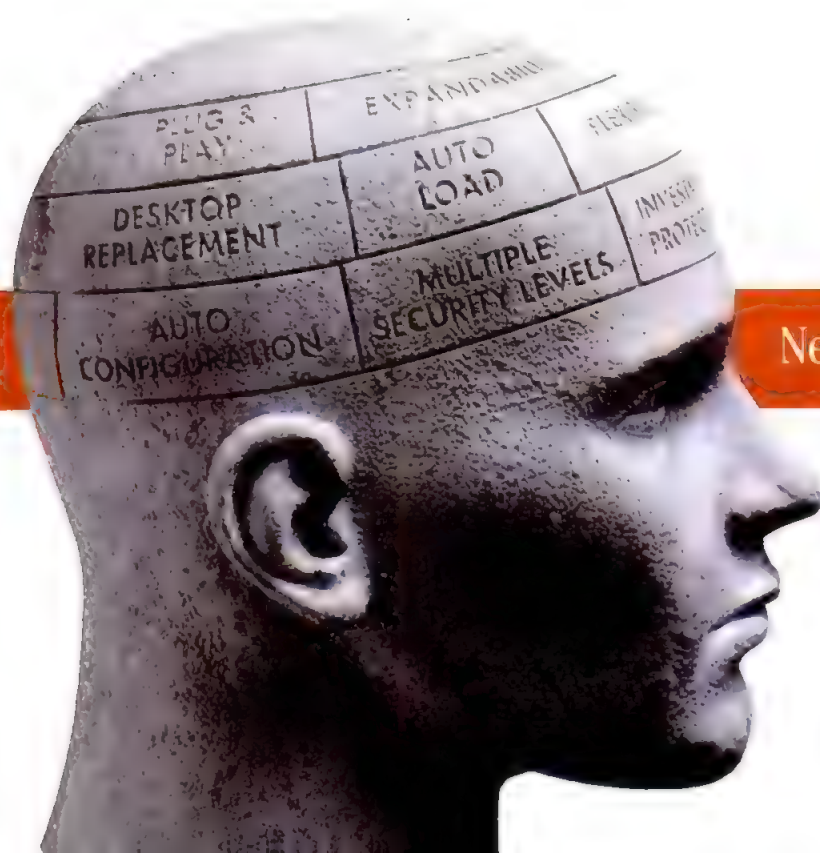
BY JOHN R. QUAIN

Despite its rather steep \$699 price, the Philips Brilliance 15 is an attractive monitor that couples sound capabilities with video.

The Brilliance 15 is based on a 15-inch 0.28-mm-dot-pitch flat-square tube that is



Packard Bell PB8549SVGL



New Intelligent Docking: So smart it



capable of a maximum resolution of 1,024-by-768 with a 72-Hz vertical refresh rate. It complies with the MPR II low-emissions standard, though it doesn't meet Energy Star power-conservation requirements. The monitor's sound capabilities mean that it's ready to be used with multimedia applications.

Two stereo speakers are concealed within the Brilliance 15's attractive chassis, and a front-panel mini-jack with volume control accommodates headphones for private listening. In back, there are two stereo RCA-style audio input jacks for connecting the monitor to a PC's sound board. In giving this monitor audio capabilities, Philips has made a few sacrifices. The monitor does not have any power-saving features, and it uses standard analog display controls. All the image-adjustment dials are lined

up on the front panel, but there is no microprocessor to store settings; further, the monitor has neither a pincushioning nor a trapezoidal distortion control.

Objective tests conducted in 800-by-600 mode did not particularly distinguish the Brilliance 15 from the other monitors in this roundup. Although scores on both our modulation transfer function test and our pincushioning test were about average and misconvergence was only slightly worse than average, the monitor did suffer from below-average brightness. Even though the antiglare treatment on this monitor is min-

imal, we were unable to get a bright image without making black backgrounds look gray.

Subjective evaluation of the Brilliance 15's audio capabilities demonstrated that the monitor is sufficient for common business audio uses but unsat-

isfactory for professional multimedia presentations or for playing back high-fidelity sound. The Brilliance 15's internal speakers lack the bass response for such tasks, and although they provide enough volume to fill a cubicle, when the volume is pushed higher there is some noticeable distortion. Still, the arrangement is fine for corporate environments in which convenience is more a priority than audio fidelity.

For a tightly integrated package where desktop-quality speakers aren't practical and a high-resolution graphics display isn't necessary, the Philips Brilliance 15 represents a reasonable compromise.



Relisys

Relisys RE-1564

Relisys TF-1560

BY BRUCE BROWN

The two reviewed Relisys monitors differed in terms of their tube manufacturers, features, and performance. The less feature-rich Relisys TF-1560 (\$710) was a

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*Color monitor shown above not included with Intelligent Docking System

HARDWARE

Mainstream Monitors

far better performer than the \$730 Relysis RE-1564.

Both Relysis models have 15-inch flat-square tubes with identical capabilities of 1,024-by-768 resolution at 70 Hz and 1,280-by-1,024 maximum resolution at 60 Hz. Neither monitor is MPR II- or Energy Star-compliant, but both control screen glare well, and each demonstrated little screen muddiness.

The TF-1560 is the Relysis 15-inch monitor to buy. A monitor that displayed above-average performance, the TF-1560 uses a 15-inch Hitachi or Mitsubishi flat-square tube (depending on availability), with a 13.6-inch active screen size. While it lacks a microprocessor and has a limited set of typical analog-only user controls, performance is what counts, and this model delivers.

On objective tests,

the TF-1560 turned in above-average scores on both our maximum usable brightness and modulation transfer function tests. Its misconvergence score was worse than average, its pincushioning score was better than average, and no pincushioning effect was visible. There was quite a bit of bounce in regulation testing and in text-to-graphics mode switching, but otherwise the TF-1560 worked well. Considering both objective tests and subjective evaluations, this monitor is noticeably above average.

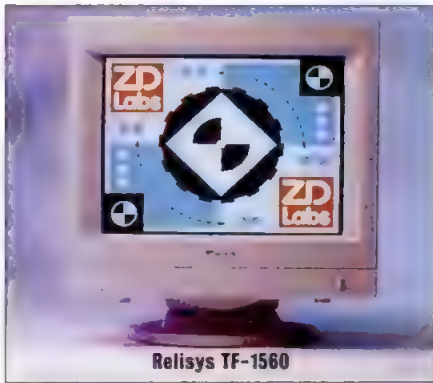
The slightly more expensive Relysis RE-1564, unfortunately, was a poor performer on all but the brightness test. Built around a NEC 15-inch flat-square tube with a 13.9-inch active screen size, the RE-1564 is microprocessor-controlled and has digital user controls, including con-

venient pincushioning and trapezoidal-adjustment controls.

The RE-1564's maximum usable brightness score was average, but its modulation transfer function score was the second-worst in this roundup. Also miserable was the misconvergence score, which was dead last. Our pincushioning test yielded a slightly worse-than-average score.

No pincushioning was visible during subjective examination, but the misconvergence problem was very noticeable, particularly in the upper-right corner. Mode switching and screen regulation, however, were very good, but the extreme misconvergence problem suggests that you might want to look elsewhere.

The two 15-inch Relysis monitors carry about the same list price. That, however, is where their similarities end. The difference between them is clear. The TF-1560 is worth the price premium because of its good performance and simple operation, while the RE-1564 is not recommended, despite its microprocessor and digital controls.



Relysis TF-1560



We're listening. We're learning.



Sampo Corp. of America

Sampo AlphaScan Plus**Sampo AlphaScan 15****Sampo AlphaScan 15e**

BY ALFRED POOR

The 14-inch Sampo AlphaScan Plus (\$495) and the 15-inch Sampo AlphaScan 15 (\$649) have analog controls. The Sampo AlphaScan 15e (\$749), also a 15-inch monitor, has digital controls. All three monitors use conventional display tubes instead of flat-square designs.

The AlphaScan Plus is the smallest of the three, and it is capable of handling a 1,024-by-768 image at 76 Hz noninterlaced. While its price is higher than that of many of the other 14-inch monitors in this review, its performance was below average.

The AlphaScan Plus received a worse-than-average score on our misconvergence test, and its pincushioning score was one of

the worst. These results were supported by our subjective evaluations; we found that this monitor's image was fuzzier than that of others in the group.

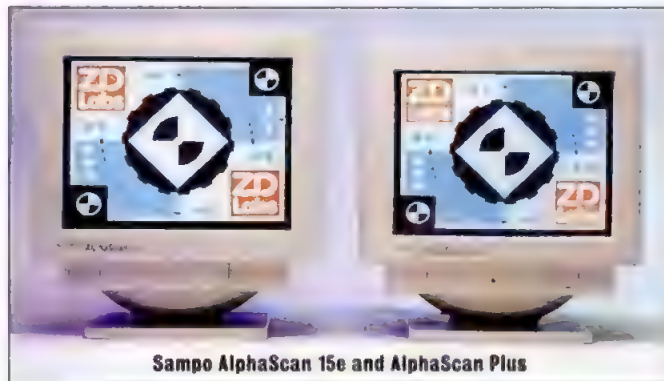
The monitor's maximum usable brightness score of 20.5 foot-lamberts was acceptable, but you may need to crank the unit up all the way in brightly lit environments. The AlphaScan Plus's image was stable when switching between VGA and

far from the worst 14-inch monitor in this roundup, there are others that offer better price and performance.

The AlphaScan 15 can handle 1,024-by-768 resolution at refresh rates of up to 76 Hz and 1,280-by-1,024 resolution at 60 Hz. Its image is sharp and vivid, an observation that was supported by its scores on our lab tests. Also, this monitor's misconvergence and pincushioning scores were

distinctly better than average. We did, however, find that the monitor's image would break up and that there was considerable bounce when switching among resolutions.

Like the AlphaScan Plus, the AlphaScan 15 does



Sampo AlphaScan 15e and AlphaScan Plus

high-resolution graphical modes.

The AlphaScan Plus has no unusual or notable features, such as a low emissions rating or special controls, and while it is

not include any flashy features, but it does offer good image quality and solid performance.

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CIRCLE 353 ON READER SERVICE CARD



expensive monitors we tested, had mixed performance results. It can handle up to 1,280-by-1,024 resolution at 60 Hz and manages a flicker-free 76 Hz at 1,024-by-768 resolution.

The monitor scored among the best on our pincushioning test but was worse than average on our misconvergence test. In terms of the monitor's maximum usable brightness, the score was almost exactly average at 22.2 fL, but the AlphaScan 15e should be adequate in bright environments if turned all the way up.

Subjectively, this monitor's image was about average in terms of sharpness, though vertical lines were noticeably thinner and dimmer than horizontal lines.

The AlphaScan 15e is clearly a stronger product than its two companions in the Sampo line, but it still falls behind the leaders. Its picture quality is not as good, and it is not priced at a point that makes it a compelling value.

Samtron Displays Inc.

Samtron SC-528UXL

BY DON CRABB

The 15-inch Samtron SC-528UXL (list price \$659) from Samtron Displays is a



multifrequency autosyncing monitor with analog brightness and contrast controls and digital image controls. This monitor is essentially a 15-inch version of Samtron's 14-inch SC-428UX monitor.

The SC-528UXL uses a 15-inch tube that has a 13.8-inch active screen size. The monitor's shadow mask supported a maximum resolution of 1,280-by-1,024 at a refresh rate of 60 Hz. It also handled the more reasonable 1,024-by-780 resolution nicely with a refresh rate of 70 Hz, and the image was easy on the eyes.

During our tests, the SC-528UXL provided a very sharp and clean image. The monitor was clear at all resolutions and had few real defects. At a resolution of 1,024-by-768, the image did not bow when we were switching between Windows and full-screen DOS, and screen bounce during this exercise was minimal.

The SC-528UXL did well in SuperSpot 100 testing, although it was not the leader on any particular test. Its composite score was in the best quarter of scores for this roundup, and it nearly topped all other scores on the modulation transfer function test; only the IBM 15P Color Monitor turned in a better score. Also,

this monitor's score was in the best third on our misconvergence test, but it fell to the worst third on our pincushioning test.

The SC-528UXL also did well on our subjective evaluations. While we did notice some pincushioning and misconvergence, neither was distracting. The monitor's case is nothing to get excited about aesthetically, but it is well assembled.

The SC-528UXL includes a captive video cable sporting miniDB-15 connectors on both ends, making for connections a bit less convenient than those of monitors with detachable video cables. The monitor's image-adjustment controls include pincushioning and trapezoidal controls, but there is no control for color matching. Also, like most of the monitors we tested, the SC-528UXL lacks convergence controls. Our test unit lacked a manual, coming only with a useless spec sheet.

The SC-528UXL we received for our review was an early production unit that did not have any power-down capabilities, although it did comply with MPR II emissions standards. According to Samtron, a version of the SC-528UXL that will be MPR II-compliant and will meet Energy Star power-conservation requirements will be shipping shortly.

On the whole, the Samtron SC-528UXL's image was good and its scores were solid, making it a good value for a 15-inch monitor.

Sigma Designs Inc.

Sigma Designs Ergo View 15

BY DON CRABB

The expensive \$839 Sigma Designs Ergo View 15 is a 15-inch multifrequency auto-syncing monitor with analog brightness and contrast controls and digital image adjustments.

The Ergo View 15 uses a 15-inch Hitachi tube with a 13.6-inch active screen size. The monitor supports a maximum noninterlaced resolution of 1,280-by-1,024 at a refresh rate of 60 Hz. It also handled the more reason-



able 1,024-by-780 resolution with a decent refresh rate of 70 Hz. In this video mode, the image remained solid.

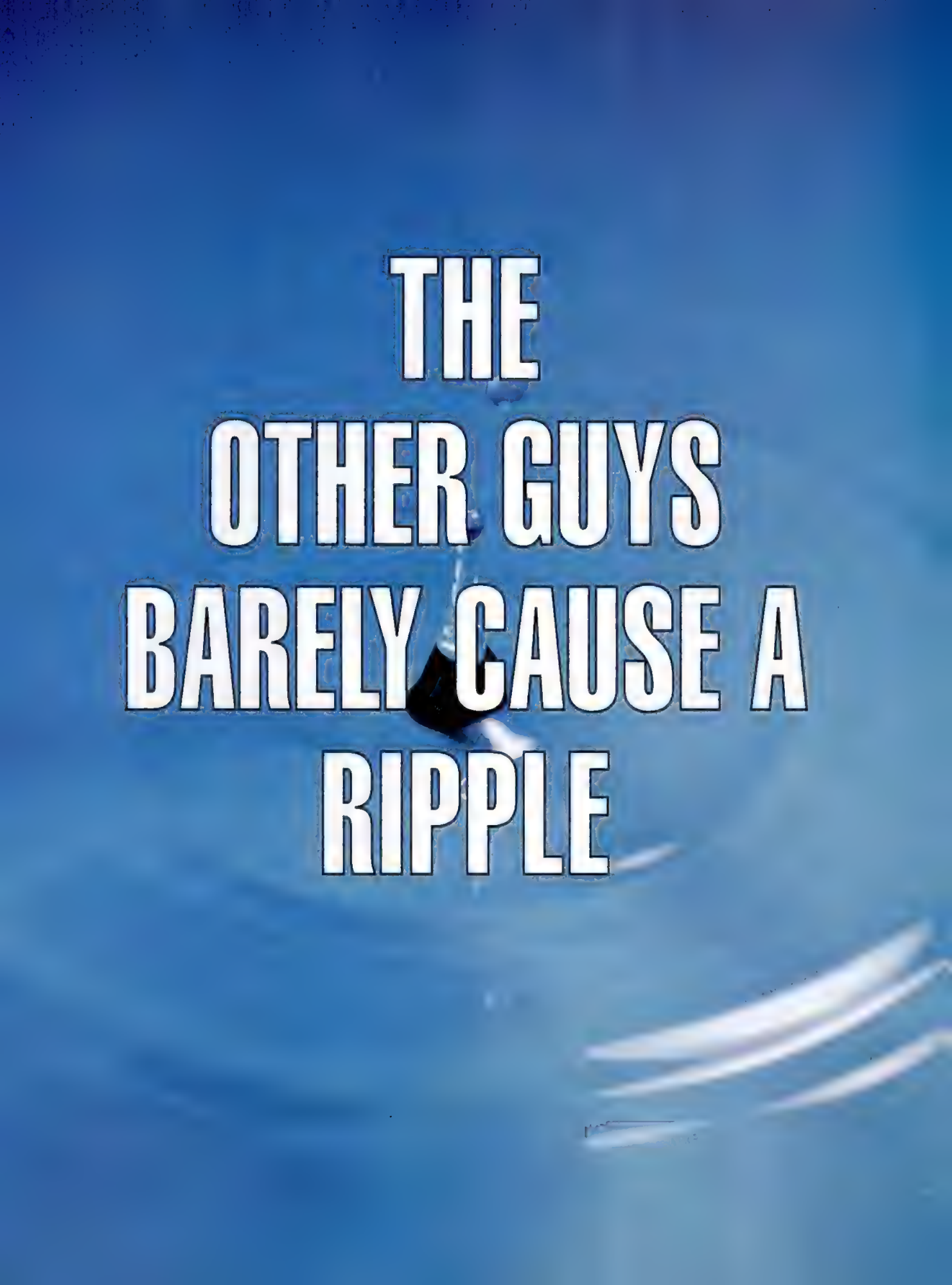
The Ergo View 15 meets the emissions requirements to qualify for MPR II compliance, but the monitor does not follow VESA's DPMS signaling specification and doesn't qualify for Energy Star power-conservation status.

During our tests, the Ergo View 15 provided a decent if lackluster image; it was clear at all resolutions, with few real defects, but it did not pop off the screen at us. At a resolution of 1,024-by-768, the image bowed slightly when switching between Windows and full-screen DOS, but screen bounce was minimal.

The Ergo View 15 turned in average scores on our objective tests. Its composite score was only one place above the average. The Ergo View 15's modulation transfer function test score of 45 percent landed in the upper quarter of the scores on that test. The monitor's maximum usable brightness score of 21.6 foot lamberts was below average.

The Ergo View 15 fell to the worst third with its misconvergence score of 5.9 mils, but it wound up in the better half with its pincushioning test score of 12.2 mils.

During our subjective examinations, we noted some pincushioning, but it was not distracting. We also noted some misconvergence, although it was not severe.

A person is in a blue pool, with their head and shoulders visible. The water is blue and has ripples. The text is overlaid on the image.

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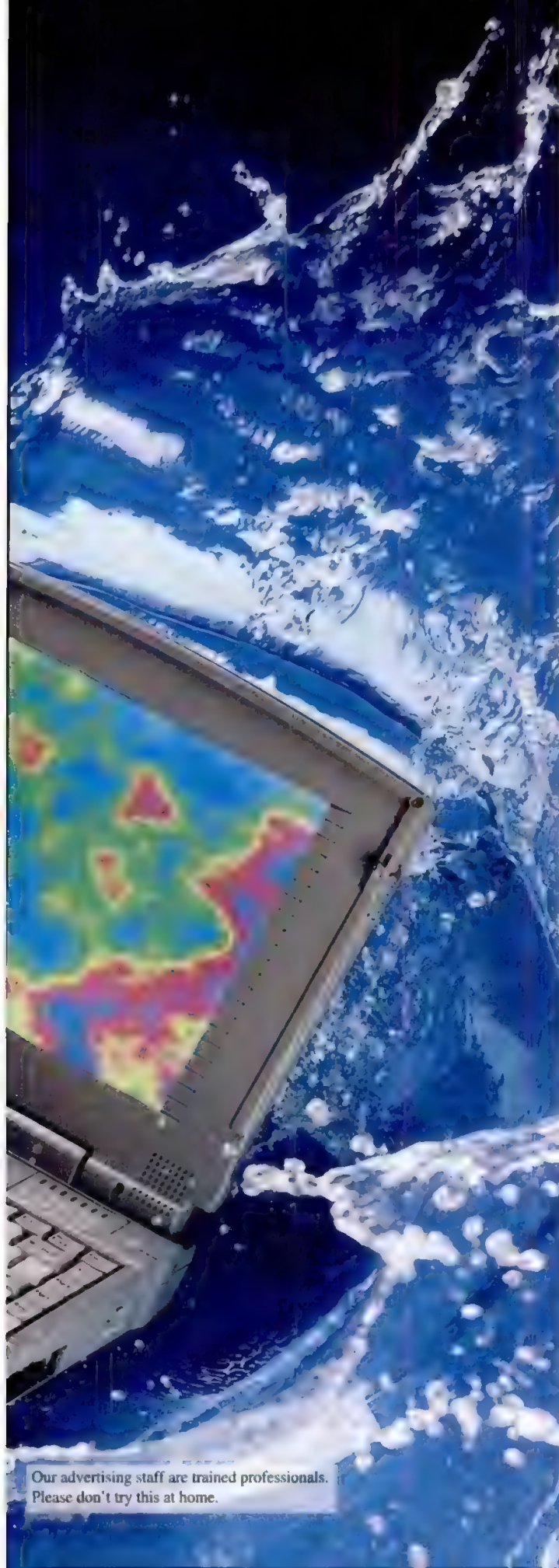
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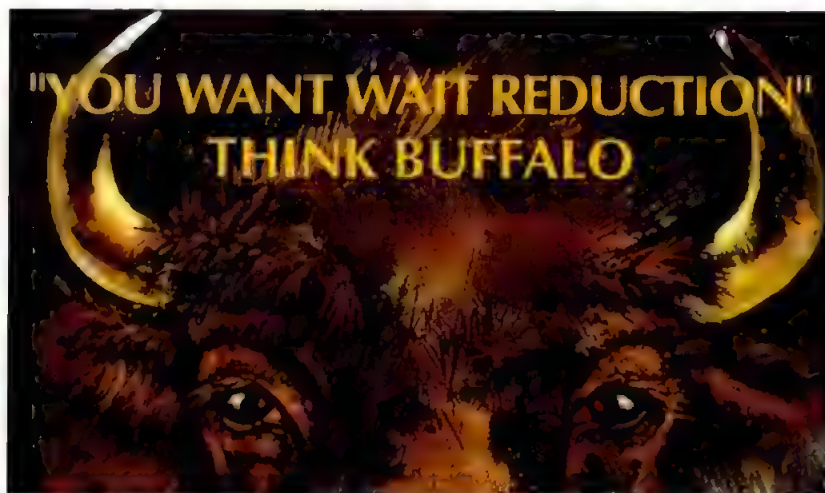
CIRCLE 128 ON READER SERVICE CARD

The Ergo View 15 includes a captive video cable sporting miniDB-15 connectors on both ends, making for connections a bit less convenient than those of monitors with detachable video cables. The monitor was well assembled, but we had trouble with the control layout, because the switches were difficult to actuate. Our test unit's manual was one of the best we read.

The Ergo View 15 comes with a stan-

dard complement of image adjustments—including pincushioning controls but not keystoneing or color controls. Unfortunately, all of the monitor's image-adjustment controls were hard to reach and manipulate. Like most of the monitors, the Ergo View 15 lacks convergence controls.

Overall, the Ergo View 15 provided a fully usable and clean image, but its list price is just too high for what you get.



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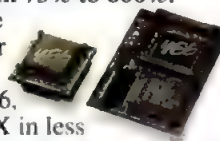
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CIRCLE 328 ON READER SERVICE CARD

Sony Electronics Inc.

EDITORS' CHOICE Sony CPD-1430

BY DON CRABB

The \$699.95 Sony CPD-1430, from Sony Electronics, is a 14-inch multifrequency autosyncing monitor with an outstanding fully digital control scheme. Although it is a bit pricey for a 14-inch monitor, its outstanding performance both on our objective lab tests and in subjective evaluations showed that the Sony CPD-1430 is well worth the bucks, which is why we gave it an Editors' Choice award.

During our tests, the Sony CPD-1430 provided a truly enjoyable and sharp image that leapt off the screen at us. The



monitor weighs 30 pounds, which is about what you would expect for a 14-inch monitor, and has a Sony-manufactured 14-inch tube with a 13.3-inch-diagonal active screen size. Its image was clear at all resolutions, and there were very few noticeable defects.

The Sony CPD-1430's Trinitron display does not support a resolution of 1,280-by-1,024 at a refresh rate of 60 Hz, but it does nicely handle the more reasonable 1,024-by-780 resolution with a flicker-free refresh rate of 74 Hz, which maintains a rock-solid image.

The Sony CPD-1430 did exceptionally well on our entire gamut of objective lab tests. It turned in the third-best composite score, with only the NEC MultiSync 4FGe and Digital PCXBV-DE providing better results. At 34.9 foot-lamberts, the Sony CPD-1430's measured maximum usable brightness was the third-best result in this roundup. The only brighter monitors were the Nokia Multigraph 449E and the ZDS ZCM-1540-UT (both had measure-

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MODEL	848GM	1481GM	1482GM	1582GM	1585GM	1785GM	1786GM
Size	14"	14"	14"	15"	15"	17"	17"
Dot Pitch (mm)	0.28	0.28	0.28	0.28	0.28	0.27	0.26
Hor. Freq. (KHz)	30-36	30-50	30-62	30-62	30-65	30-65	30-85
1600 x 1280 NI	—	—	—	—	—	—	Yes (80Hz)
1280 x 1024 NI	—	—	—	—	Yes (80Hz)	Yes (80Hz)	Yes (75Hz)
1024 x 768 NI	87Hz/1	80Hz/NI	75Hz/NI	75Hz/NI	75Hz/NI	75Hz/NI	75Hz/NI
Mac Compatibility	—	—	Yes	Yes	Yes	Yes	Yes
Flat Square	—	—	—	Yes	Yes	Yes	Yes
Color Match	—	—	—	—	—	Yes	Yes
Digital Controls	—	—	—	—	Yes	Yes	Yes
MPR-II & ISO841-S	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Power Savings	<30W	<30W	<30W	<30W	<5W	<5W	<5W

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CIRCLE 329 ON READER SERVICE CARD

ments of 35.5 foot-lamberts).

The Sony CPD-1430 landed in the upper half of the test group on our modulation transfer function test, and measured as the eighth-best monitor in this roundup on our misconvergence test. It was the eleventh-best monitor on our pincushioning test.

Those excellent objective test results were backed by the Sony CPD-1430's equally impressive performance during our subjective evaluations. We did note a little pincushioning in the unit's displayed image, but it was not at all distracting. Also, we found a touch of misconvergence, but this too did not adversely affect the monitor's stellar image.

At a resolution of 1,024-by-768, the Sony CPD-1430's image didn't bow or break up when switching between Microsoft Windows and full-screen DOS sessions, and we noted that the image remained stable, with absolutely no noticeable screen bounce.

The Sony CPD-1430 is equipped with a full complement of digital user controls. Along with the standard adjustments for brightness and contrast are image controls for pincushioning, trapezoidal adjustment, balance, and image distortion. Like most monitors we tested, the Sony CPD-1430 lacked convergence and color-matching controls. The Sony CPD-1430 does not meet Energy Star power-conservation requirements, although it does comply with MPR II emissions standards.

Included with the Sony CPD-1430 is a captive miniDB-15 video cable, which makes connections a bit less convenient than with monitors that come equipped with detachable video cables. The monitor's aesthetically pleasing case was very well assembled, and the user manual Sony provided with our test unit was the best one we read.

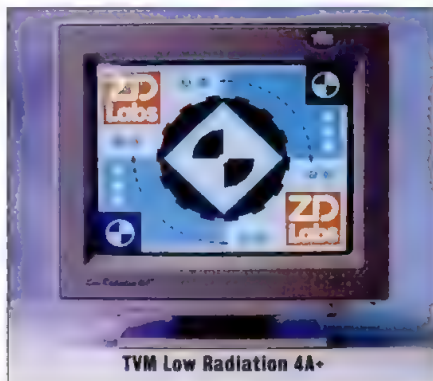
In every respect, the Sony CPD-1430 was one of the best monitors we saw in this roundup, regardless of cost or size. The monitor proved to be a truly complete package, providing a combination of excellent performance, comprehensive features, sharp image, pleasing aesthetics, and good usability. The Sony CPD-1430 is a quality monitor, and while it's not inexpensive, it's well worth every cent.

TVM Professional Monitor Corp.

TVM Low Radiation 4A+

BY DON CRABB

The TVM Low Radiation 4A+, from TVM Professional Monitor Corp., is a 14-inch multifrequency autosyncing monitor with analog image controls and a bargain-basement list price of \$349. With above-



average results on our objective measurements and in subjective evaluations, the TVM 4A+ provides a superb combination of price and performance.

The TVM 4A+ uses a Hitachi 14-inch tube and has a 13-inch active screen size. The monitor's shadow-mask display could not support a 1,280-by-1,024 noninterlaced resolution at a vertical refresh rate of 60 Hz. But it was able to handle its maximum noninterlaced resolution of 1,024-by-780 at a 72-Hz refresh rate.

In our objective examinations, the TVM 4A+ did well. Although the monitor did not produce any stellar test results, none of its objective test scores were worse than average. The TVM 4A+ landed better-than-average numbers on both our misconvergence and maximum usable brightness tests. Also better than average was the monitor's performance on our pincushioning test: Its score of 9.7 mils was the tenth-best pincushioning result among all tested monitors. The TVM 4A+'s modulation transfer function score continued the monitor's above-average performance trend.

By turning in above-average numbers on all our objective tests, the TVM 4A+ earned a composite score that ranked twelfth from the top. This is quite an impressive showing in view of the TVM 4A+'s low price.

Equally impressive was the TVM

4A+'s performance during our subjective evaluations. The monitor provided a surprisingly sharp image; it was mostly clear at all resolutions, with few serious defects. We found that the displayed image bowed slightly when the monitor switched between Microsoft Windows and full-screen DOS sessions at a resolution of 1,024-by-768. We also noted a bit of screen bounce during this exercise. While we did see a bit of pincushioning, it was not at all distracting. We also noted some misconvergence, but again, it did not adversely affect the monitor's image.

The TVM 4A+ includes a captive video cable with miniDB-15 connections on both ends, making connections a bit less convenient than for monitors with detachable video cables. The unit's analog image-adjustment controls lack pincushioning, keystoneing, color, and misconvergence controls, so you will have to live with the image as provided. The 25-pound unit's case was well assembled and fairly good-looking. The included manual was acceptable.

Although some users may want a more full-featured monitor with digital controls, the TVM Low Radiation 4A+'s combination of price and performance is hard to beat.

ViewSonic

ViewSonic 15

BY BRUCE BROWN

The reasonably priced \$549 15-inch ViewSonic 15 is a highly recommended monitor. It had very good objective test scores and equally impressive subjective evaluation results. During our entire testing procedure, the ViewSonic 15 was a pleasure to use and exhibited no observable image problems.

The ViewSonic 15 is built around a 15-inch Matsushita flat-screen tube. The monitor's maximum active screen size is 13.8 inches, and it has a 0.27-mm dot pitch. At a noninterlaced resolution of 1,024-by-768, the ViewSonic 15 can run at a very solid 76-Hz vertical refresh rate, which is higher than the typical 70 or 72 Hz required for flicker-free viewing. The monitor can also manage its maximum noninterlaced resolution of 1,280-by-1,024 at a vertical refresh rate of 60 Hz.

Except for its below-average modulation transfer function test score, which

Mainstream Monitors

was its only blemish, the ViewSonic 15 turned in better-than-average numbers on all our objective tests.

The ViewSonic 15's score of 30.1 foot-lamberts on our maximum usable brightness test was exceeded by five other monitors in our test group. On our misconvergence test, the ViewSonic 15's measurement of 3.8 mils was surpassed only by four other monitors: the ADI MicroScan 3GP, ETC ViewMagic CA-1464SP and CA-1565SP, and GoldStar Model 1510.

The ViewSonic 15's 11-mil measurement on our pincushioning test was not as stellar as its misconvergence and modulation transfer function results, but it was still a good enough score to place the monitor among the best third of our test group. The monitor's impressive overall performance on our objective tests earned it a composite score that was the tenth-best result we gathered in this roundup.

Equally impressive during our subjective evaluations, the ViewSonic 15 displayed a solid and crisp image that was very easy on the eyes. We did not find any trace of misconvergence or pincushioning during our subjective examination of the monitor's image. Also, the ViewSonic 15 had little screen glare and exhibited even less muddiness between text characters, regardless of the resolution. Whether switching between full and partial DOS screens, between full Microsoft Windows and full DOS screens, or between full Windows and partial DOS screens, the ViewSonic 15 was able to maintain a rock-solid image.

The ViewSonic 15 meets MPR II emissions standards. Also, the monitor supports VESA's DPMS signaling specification, which makes it compliant with Energy Star power-conservation requirements. A con-

venient front-panel LED indicates power status, with four power-consumption levels ranging from maximum power to less than 5 watts.

The ViewSonic 15 offers a comprehensive array of analog image-adjustment controls. Along with the standard complement of adjustments for brightness and contrast, the monitor includes controls for pincushioning and color matching (a feature not found on many of our tested monitors).

With nary a flaw either on our objective tests or in subjective evaluations, the ViewSonic 15 proved itself to be a high-quality monitor that delivers fine performance at a reasonable price.

Wen Technology Corp.

Wen JK1565 Color Monitor

BY JOHN R. QUAIN

The \$695 list price for Wen Technology Corp.'s 15-inch Wen JK1565 Color Monitor is comparable with those of the leading monitors in our test group. Unfortunately, its displayed image quality doesn't measure up to that of the top performers in our roundup.

Although the Wen JK1565 is capable of a higher noninterlaced resolution than many of the monitors in this class—up to 1,280-by-1,024 pixels with a 60-Hz vertical refresh rate—its 15-inch screen size and standard 0.28-mm dot pitch makes such resolutions impractical.

Based on a 15-inch Hitachi flat-square tube with an active screen size of 13.9 inches, the Wen JK1565 features analog brightness and contrast dials with digital buttons for adjusting image size and position. The controls also allow you to correct for pincushioning, although not for trapezoidal distortion. Like most of the monitors we tested, the Wen JK1565 has automatic degaussing and no color-matching feature.

The Wen JK1565 we tested did not support the EPA's Energy Star specification or VESA's DPMS power-saving guide-

lines, but Wen Technology will equip the Wen JK1565 with these features for an additional \$20. Our evaluation unit also lacked MPR II compliance, but for another \$20 Wen Technologies will equip the

Wen JK1565 to meet MPR II emissions standards. That brings the list price of a full-featured model up to \$735.

The Wen JK1565's performance on our objective tests revealed respectable misconvergence (5 mils) and pincushioning

(11.1 mils) scores in 800-by-600 mode. These results were in the best quarter and best third, respectively, of our group of tested monitors.

On the downside, our objective tests found that the Wen JK1565's image suffered from a lack of brightness. The monitor's score on our maximum usable brightness test was 18.5 foot-lamberts, which was twelfth from the bottom. This deficiency dragged the Wen JK1565's modulation transfer function score and composite score down to a below-average level.

During our subjective evaluations, we found the Wen JK1565 to have a lackluster image. This meant that the monitor's detailed screen drawings and fonts lacked a certain crispness. Image details suffered from further degradation in 1,024-by-768 resolution, and a screen of closely spaced letters was difficult to read in this video mode.

It takes the Wen JK1565 a good second or two to fade from a Windows to a DOS session. Furthermore, the monitor could not keep up during video-mode switching: It failed to make some transitions before the next graphics mode was encountered. The Wen JK1565 is covered by only a one-year parts-and-labor warranty—less coverage than the leading monitor manufacturers offer.

In sum, we found the 15-inch Wen JK1565 a below-average performer with a rather high price tag. The monitor failed to distinguish itself among its peers, both on our objective tests and in subjective evaluations. □



WEN JK1565 Color Monitor



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PERSONAL TAX PREPARATION

Dancing To a New Tune

It's been a turbulent tax year: Amid a crescendo of fear and uncertainty, the president, Congress, and the IRS have orchestrated a brand-new tax code. More than ever, tax preparation software can help you keep in step.

by Ted Stevenson and Kathy Yakal

If you pay taxes and you own a PC, you owe it to yourself this year to take a serious look at personal tax preparation software. The familiar IRS waltz we've danced to in years past has turned into a tango, and all of us could use some help in finding the new beat. Not only are tax software vendors up to the minute on all the new twists and turns, but over the past couple of years, they

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H I G H L I G H T S

Personal Tax Preparation

THE TAX SOFTWARE packages for 1993 are industry mainstays; the one new name, CA-Simply Tax, is an overhaul of SoftKey Software Products' EasyTax. Just the same, the head-start editions show big changes from last year: Improved interfaces and streamlined navigation aids make the labyrinthine path of tax preparation easier to follow than ever.

THREE APPROACHES to filling out your tax forms—direct data entry, the interview, and the shoebox—typify the strongest packages, with the interview feature (called the Navigator) in Andrew Tobias' TaxCut taking innovation honors. Personal Tax Edge's color-coded data-entry method is another winner. Shoebox features help you organize your accumulation of tax-related data, connecting information to the proper forms and schedules. The shoebox features in CA-Simply Tax,

have been working out some revolutionary new approaches to doing the tax dance—steps that create a logical path through what often seems to be an illogical process.

And tax software is certainly a bargain this year; in some cases, it's almost free. A year or two ago, you could expect to pay about \$50 on the street for a top tax package. This year, everybody's street prices are lower, but Computer Associates International has stood the market on its ear by going a giant step further and "selling" its new products—the DOS and Windows versions of CA-Simply Tax—for the price of shipping, or \$13.90 for both the head-start and final editions. Parsons Technology has dropped the price of the DOS and Windows versions of Personal Tax Edge, head-start editions, to \$12; the final editions will be \$19. It seems unlikely that pricing will ever return to "normal."

Against this backdrop of turbulent change, we review the head-start editions of all the DOS- and Windows-based tax preparation packages that have been significantly upgraded since last year (up-

TaxCut, and TurboTax do this best.

A WEALTH OF HELP features mark the best programs. Besides program help, you'll find IRS instructions, tax-saving tips, comparisons to national averages, tax-law guides, and clear definitions of confusing tax terms. The tax-help features in CA-Simply Tax shine in this area, as do TurboTax's Deduction Finder and TaxCut's Explain Tax Form and Find Tax Form features. Notepads and calculators round out the auxiliary aids that are available in many packages.

AUDIT FEATURES wrap up your work, trying more than ever to catch anomalies and offering even more tips for covering all your bases. TaxCut's Auditor and Review Your Entries features perform quite well, as do the audit features in Personal Tax Edge and TurboTax.

graded, that is, in terms of the interface and other program content; every tax package is upgraded to reflect current tax code). The only new name on the roster—CA-Simply Tax—turns out to be a familiar product under the hood; it's an extensively remodeled version of Softkey Software Products' EasyTax under the new ownership of Computer Associates International. Not reviewed separately here is Kiplinger TaxCut, a special version of Andrew Tobias' TaxCut available through MECA Software and Kiplinger. While functionally identical to the standard package, Kiplinger TaxCut incorporates a wealth of Kiplinger tax guidance on-line.

WHY BUY?

What are the advantages of doing your own tax return with the help of your PC? In a nutshell: confidence, convenience, speed, and economy. Since few of us are

tax-law experts, on-line access to IRS instructions and clear interpretations thereof are certainly important ingredients. Many tax packages will also give you access to expert advice and tax-saving tips to help you find and take every deduction to which you're legally entitled.

Tax software also streamlines your work in several ways. For one, it reduces repetition. You enter information such as your name and Social Security number only once, for example, not once on every form. This saves time and helps ensure accuracy. Another is that it performs all calculations automatically and error-free. Total amounts are transferred to other lines and documents as necessary. Furthermore, you'll probably never have to trudge to the local IRS office because you spoiled your last copy of Schedule A; most of the forms and schedules you'll ever need are built right in. And finally, audit—or review—features automatically comb your return for omissions and anomalies that might trigger an IRS audit or prompt a penalty.

GO TO THE PRO, OR NOT?

In reality, however, tax preparation software isn't appropriate for everyone. Some people's tax scenarios are genuinely complex enough to warrant the services of accounting and tax professionals. And for others, the feeling of confidence that comes with a professional service is worth the cost, whatever it may be. But for millions of others, tax preparation via PC software makes perfect sense. Consider the range of scenarios we used in testing the packages for this roundup:

Our simplest example was that of a childless couple whose W-2 income totalled \$50,000. They received taxable interest and paid home mortgage interest, contributed to IRA accounts, and made charitable contributions.

Our midrange scenario was that of a married couple with one child. Both parents were self-employed, earning \$75,000 between them. They rented their home and used two rooms as offices. They had medical, business, and day-care expenses, and they had paid estimated taxes.

Our Contributors: KATHY YAKAL is a computer journalist who has covered the PC industry since 1983. TED STEVENSON was the associate editor in charge of this story, and AMARENDRA SINGH was the project leader.



EDITORS' CHOICE

- **Andrew Tobias' TaxCut for Windows**

Our most complex example was that of a married couple with three children. The couple earned slightly more than \$140,000, between the income she earned from her small business and his W-2 income. Because of some unusually high medical expenses, they sold some stocks during the year; they also took a small loss on their rental cabin and had child-care costs.

Even our top scenario didn't stretch the limits of the products here. In fact, for those with the confidence to tackle more complex returns, these packages provide forms and schedules to handle still other financial variables.

HIGH ROAD, LOW ROAD

Today's tax packages offer users three basic approaches to the core work of compiling a tax return. Those with simple, straightforward returns will probably be comfortable with *direct data entry* (the only option offered by some products), where you work your way through forms and schedules pretty much as you would on paper. Here, the program does all the calculations and transfers numbers between forms where appropriate.

The *interview*, one of the innovations mentioned above, is the preferred option for many people. It adds a friendly, intelligent, linear element to the not-so-friendly and decidedly nonlinear process of tax preparation, minimizing confusion and anxiety while promoting accuracy and completeness. Rather like an experienced human tax preparer, it asks you a series of simple questions. In the background, it enters the information you provide in the appropriate places on the proper forms and schedules.

The third option, the *shoebox* (known variously here as the *File Cabinet*, *Organizer*, and *ShoeBox*), is a less-linear approach. Though details vary from product to product, the basic idea is that the software provides you with lists—of tax-related documents, receipts, people, institutions, and the like. You match up documents and receipts that you've accumulated over the year with items in the lists, and the software tells or shows you where the information in question belongs in your tax return. You're less likely to choose this as your primary data-entry method—all of the lists aren't compre-

Last year, a revamped interface was a major factor in garnering an Editors' Choice designation for both the DOS and Windows versions of TurboTax; Andrew Tobias' TaxCut packages finished a close second. This year, MECA Software has turned the tables, doing

some serious revamping of its own. While both the DOS and Windows versions of TaxCut and TurboTax offer in-depth guidance, easy data entry, and no-brainer navigation, the 1993 edition of TaxCut for Windows is clearly superior in all three areas. Thanks to the efforts of MECA Software developers, TaxCut for Windows now sports the most graphically appealing interface in the category. The newly revamped interview function (now called the Navigator) embodies a far more mature, fuller use of Windows conventions than did the interview functions in previous versions; it provides the easiest-to-follow path through tax preparation we've seen. The package also offers the most in-depth explanations of questions, procedures, and tax laws of all the packages we reviewed, and these aids are available from any place within the program. Finally, it does the most thorough after-the-fact checking of your completed return out of all the packages here. During this process, the package makes it easy for you to enter changes and corrections by displaying the actual line in question, live, right on the screen.

While TaxCut for DOS includes these same new features, and is on a par with the DOS leaders in this field, TaxCut for Windows stands out because of its superior graphical interface and navigational abilities.

Although top honors this year clearly go to TaxCut for Windows, you might nonetheless want to consider either TurboTax or Personal Tax Edge. Both products have been supported

for years by highly creditable, reliable publishers, and they continue to improve with age. We give them honorable mention here and can recommend both without hesitation.

In the new TurboTax (both the DOS and Windows versions), ChipSoft has tightened navigation and operations overall and repaired some of the quirks in last year's revolutionary EasyStep interface, adding depth and clarity in the process. The company has also fixed the printing problems that plagued some users in last year's final Windows version. (TurboTax for Windows now utilizes Windows 3.1's TrueType technology.) Furthermore, ChipSoft has added to both versions a Deduction Finder feature and tax graphs.

Parsons Technology's Personal Tax Edge—which comes in DOS and Windows versions—perennially finishes third behind TaxCut and TurboTax, but it has crowded considerably closer to its competition this year. Its Windows version, introduced last year, may actually be the product of choice for people who want a Windows program but don't need a lot of extras. The interface in the direct data entry and interview options is clean and uncomplicated, and abundant help is there when you need it. Still, it doesn't offer the depth of guidance provided by TaxCut.

You won't go wrong with any of this year's three major tax software contenders—unless you don't have adequate hardware to run them. In such cases, AM-Tax Personal 1040 offers a viable if less than feature-rich solution.

Suitability to Task:

Personal Tax Preparation

Tax preparation software can help eliminate much of the frustration of doing your taxes by guiding you through your tax chores and preparing the actual returns. We looked at six tax programs (four of which have both DOS and Microsoft Windows versions), examining their preparation tools, the guidance they offer, their accuracy, and their final output. In each category, we evaluated each package's power (comprehensiveness of features) and ease of use.

We look carefully at the tax **preparation** capabilities of each program. If a product includes complete representations of the most commonly used forms, calculates them accurately, and guides users in filling out supplemental forms and schedules where required, we have rated it at least fair. To garner a

hensive, and it's easy to miss something—but the shoebox method is great for those odds and ends you just can't find the proper place for or as a supplement to the final review process.

Then again, if you use a personal finance program such as Managing Your Money or Quicken, you may be able to import your tax data directly from it. Barring that, most tax products today support indirect data transfer via the now-standard .TXF (Tax Exchange Format).

HELP!

The very word takes on an added dimension in the context of tax software. In addition to help with program operation, tax software users also need help with IRS instructions and tax law. Tax packages have become pretty adept at serving up the right kind of help at the right time. To get program help in Personal Tax Edge, for example, you tap F1; for context-sensitive IRS instructions, you use Control-F1. It's easy to remember.

Of course, verbatim IRS instructions may not clarify what's needed in every situation. Several of the top programs offer interpretations of IRS legalese stated in clear, simple English. TurboTax (available in DOS and Windows versions) provides an icon that users click to

SUITABILITY TO TASK		
Product Name	POWER	EASE
Preparation	Poor	Excellent
Guidance	Fair	Good
Filing	Good	Fair
Filing	Excellent	Poor

higher score, a program has to go beyond that, importing financial data from a variety of money management programs and offering automatic links to support forms, schedules, and worksheets. A top-rated program must also provide both an interview option for data entry and an electronic organizer (or shoebox) for classifying miscellaneous income and expenses. It should also have helpful utilities such as a pop-up calculator, a notepad, or bookkeeping tools.

In evaluating each program's **guidance** elements, we asked, Are the explanations of tax law

access such simplified explanations.

Help in a tax context also means help with numbers and record keeping. Every tax product has a built-in calculator for totaling up figures. In addition, the major programs offer "notepads" for jotting down memos and "bookkeepers" that let you itemize figures offstage, saving the itemizations for your own reference should a question arise. CA-Simply Tax and TaxCut (also available in DOS and Windows versions) go farther, providing worksheets within forms and schedules wherever you might want to break an entry down into an itemized list.

END GAME

The audit—or review—feature, offered by every tax package here, while hardly as comprehensive as an IRS audit, does check your return for completeness, identify out-of-line figures likely to trigger an IRS audit, and compare your income, deduction, and tax-payment figures with national averages. The better packages, Personal Tax Edge, for example, also make it easy to compare the results of joint and separate filing for married couples.

Once all the answering, adding, itemizing, and checking are done, it's time to file your return; you can just sit back and relax while the system prints it all out.

available at the precise time a user is likely to need them? Are they easy to find? And—most important—are they understandable and thorough? A high score indicates that the program's designers were able to make the IRS's often incomprehensible instructions comprehensible. The best programs help you pare down your tax debt by offering tax-saving suggestions. They also let you explore alternative tax-filing options by building "what if" scenarios that compare your return against U.S. averages, and also let you compare the results of filing separately against filing jointly with your spouse. The best programs also offer ways to audit and review your completed return, checking for omissions and entries that might trigger an IRS audit.

Our **filing** task involves a program's ability to create IRS-approved forms on a variety of printers without requiring additional software or font cartridges. Printing IRS replica forms is a real advantage. Top-ranked programs also offer an easy path for electronic filing and do not charge any fee beyond the IRS filing fee.

All the packages we review can print IRS-approved forms and schedules, and if you have a graphics printer, all can print at least parts of your return in "replica" mode, producing forms that closely resemble preprinted IRS forms. Finally, all our personal tax packages offer an extra-cost electronic filing option, touted as the quickest way to receive a refund, if one is due.

Justice Oliver Wendell Holmes once voiced the opinion that "taxes are what we pay for a civilized society." Views may differ on whether or not we get full value for that payment, but sooner or later, we all have to face the music and pick a partner for the tax dance. Today's personal tax products can ease that confrontation.

AM Software Inc.

AM-Tax Personal 1040

ALL REVIEWS BY KATHY YAKAL
While the big-name tax products continue to duke it out for dominance in the tax preparation arena, AM Software continues to build quietly on the simple but capable framework it offers tax filers within its DOS-based AM-Tax Personal 1040. Though this year's model looks much the same as last year's, at \$39 it's much less expensive, and there have been several in-

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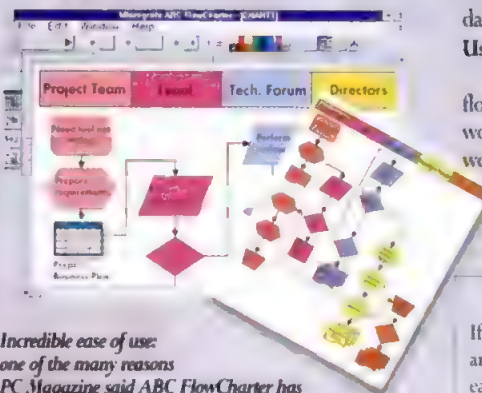
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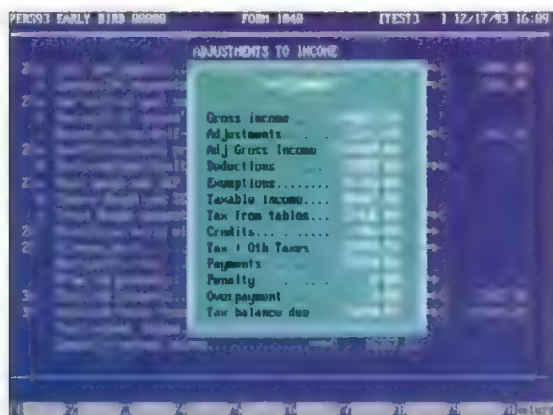
Personal Tax Preparation

ternal improvements—such as “what if” comparisons, audit checks, and on-line tax help—that make it more suitable for the tax neophyte.

FORMS COMPLETION

Unlike most packages reviewed here, AM-Tax offers only direct data entry methodology. (Tax-Perfect Personal 1040 is the other package here that offers only this approach.) You move through the 1040 form to enter information, navigating

via the Enter or cursor keys (since there's no mouse support) and hitting Page Down when you get to the bottom of the screen to see the next. Fields that require supporting detail on another form, schedule, or worksheet are marked with asterisks; you can move to the appropriate document quickly by pressing F6. Alternatively, you can press F8 to get a complete list and choose from that. Hitting F10 or Escape returns you to the previous form. Calculated fields are marked with a C; you can override these by either pressing F9 or filling out an itemized worksheet.



Get a quick look at the totals in major tax-form categories by pulling up a tax summary in AM-Tax.

AM-Tax does some subtle—and slightly risky—auditing as you enter data: It automatically changes certain answers if they're not in line with tax law. For example, we entered a Social Security withholding figure on the W-2 form that was not in line with the higher 1993 Social Security wage ceiling; AM-Tax changed the

number without alerting us. The same thing would happen if, say, you tried to enter a \$3,000 IRA deduction. While this tinkering is done judiciously (and you can override the changes), a warning flag of some sort seems in order.

While earlier versions of AM-Tax offered little help, this year's edition sports context-sensitive on-line assistance. Pressing F1 gives you a brief explanation of IRS rules for the current line or document and clarifies error messages and cross-reference

information. AM-Tax doesn't have specialized financial calculators or notepads for every field, but it does have a simple pop-up calculator and a note screen.

A FINAL LOOK

You can review your return in a number of ways. The Tax Summary window, for example, displays the key figures in your forms and schedules. New this year are the “what if” worksheet and the Audit Check feature. These let you compare various tax scenarios, and they automatically inspect your return for inconsistencies, errors, and omissions. AM-Tax's

audit feature does not look for overrides of calculated, protected fields—as do the audit features in the other products here—so you'd be wise to verify those manually.

AM-Tax has added electronic filing through Nelco, a third-party transmitter. Additional software (priced at \$19) must be purchased to file this way. And you can still print IRS-approved forms on plain paper or overlays. But to print exact replicas, you'll need to buy additional software from AM Software.

Though there's more hand-holding in this year's AM-Tax, it's probably still not enough for those with complicated tax returns, a dearth of knowledge about IRS tax law, or both. The product's new features, however, do open it up to a slightly larger potential audience. And though its few-frills approach to tax preparation

doesn't help you minimize your tax liability or understand your return nearly as well as a program like TaxCut does, it will do the basic legwork as accurately and capably.

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MECA Software Inc.

Andrew Tobias' TaxCut for DOS

Andrew Tobias' TaxCut for Windows

Users of Andrew Tobias' TaxCut for DOS and Andrew Tobias' TaxCut for Windows (\$79.95 each) are in for some pleasant surprises. The Windows version has come a long way since last year, both in its use of Windows conventions and in the amount of guidance that's been added to an already thorough, reliable program. More important, MECA Software has completely overhauled its interface, revamping the interview feature into a colorful “Navigator” that guides novices and eases them into the tough task of tax preparation. Users of the DOS version will also find more help and easier navigation; the package looks different from the Windows ver-

SUITABILITY TO TASK

Andrew Tobias' TaxCut for DOS

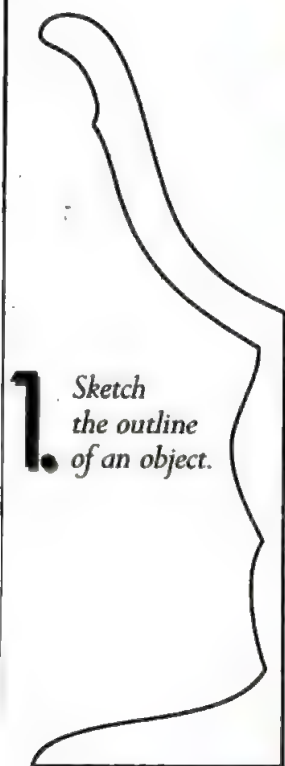
Andrew Tobias' TaxCut for Windows

	POWER	EASE
Preparation	Excellent	Excellent
Guidance	Excellent	Excellent
Filing	Excellent	Excellent

sion because of its lack of graphics, but the two products function similarly.

Users will still be able to choose among three approaches to tax preparation: the interview (called the Navigator), the shoebox (called the ShoeBox), and direct data entry. While the comparable interview features in Personal Tax Edge and TurboTax help you determine what questions to answer and make com-

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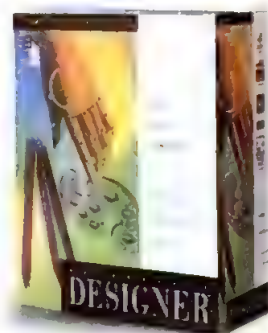
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CIRCLE 361 ON READER SERVICE CARD

▪ New Tax Laws: *What's in Store?*

by Kathy Yakal

It hasn't been pretty: The Revenue Reconciliation Act of 1993 whipped politicians, talk-show hosts, and taxpayers in general into a frenzy rooted in fear and uncertainty. The rhetoric started flying early in the 1992 presidential campaign, with George Bush and Bill Clinton duking it out over the dreaded *r* word; it intensified as the drama of congressional maneuvering and debate heated up, leading to the final passage of the Clinton tax plan.

Most Americans seem to agree that the federal deficit has gotten out of hand and needs to be curbed and that health-care reform is important, but the question of who is going to pay the taxes that will finance these goals has somehow overshadowed the problems themselves. Many taxpayers are still uncertain of the answer, even today.

MIDDLE-CLASS TAX CUT?

A significant portion of revenues is expected to come from two new tax brackets created by the new law. A sizable group will be asked to pay 36 percent, based on *taxable income* (adjusted gross income minus deductions), as follows:

Filing status	Threshold
Single.....	\$115,000
Head of household	\$127,500
Married, filing separately	\$ 70,000
Married, filing jointly	\$140,000

An additional surtax of 10 percent (equivalent to a 39.6 percent tax rate) will be assessed on taxable income over \$250,000 for couples filing jointly and \$125,000 for those who are single, or married and filing separately.

As these heftier tax bills may catch some filers unprepared, the IRS plans to allow those who fall into the two new tax brackets to pay the portion

resulting from the increase in three annual installments—with no penalties.

Other alterations will impact larger numbers of people, but in a smaller way: "Upper-income" taxpayers—those with an *adjusted gross income* (gross income minus adjustments such as IRAs and alimony payments) of more than \$108,450 (filing jointly) or \$54,225 (single or married and filing separately)—will be subject to limits on itemized deductions. Personal exemptions will be reduced above certain income levels too. Furthermore, 1994 estimated tax payments must be based on 110 percent rather than 100 percent of the previous year's tax liability if your adjusted gross income was over \$150,000. Allowable deductions for moving have been minimized, and the home-office expense deduction is even more difficult to claim than it has been in the past.

A BRIGHTER SIDE

On the other hand, the 25 percent deduction for health insurance costs incurred by the self-employed has been reinstated. Up to \$5,250 of employer-provided educational assistance has been upheld, retroactive to its expiration in June 1992. Furthermore, the 10 percent excise tax on boats, airplanes, jewelry, and furs has been repealed, retroactive to purchases made back to January 1, 1993. Curiously, the excise tax remains in place for cars. The capital gains deduction for small businesses constitutes a tax break for those with profits gleaned from selling certain stocks held for five

years (there are several limitations placed on this rule). And the new code makes provisions to help troubled real estate developers.

If these alterations aren't enough for you, fear not: There's more in store. The Revenue Reconciliation Act is a slow, cumulative reform. Next year, for example, only 50 percent of business-related meals and entertainment will be deductible. The dollar limit for income and wages

subject to the Medicare tax will be eliminated.

Taxpayers with incomes above \$34,000 (\$44,000 if married and filing jointly) will have 85 percent of their Social Security benefits taxed.

Withholding on

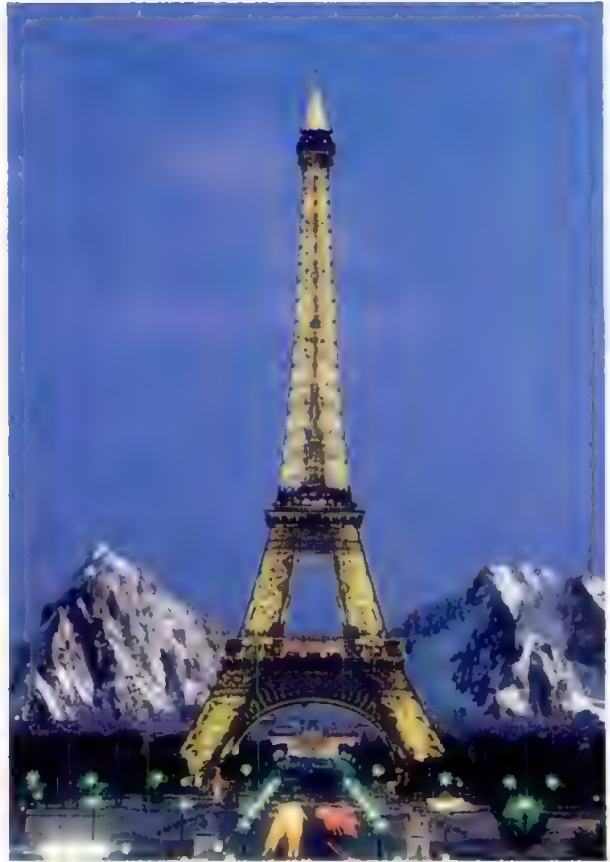
supplemental wage payments will increase to 28 percent.

All the furor over this year's act will most likely mean we'll all have an eagle eye on our returns. It may also mean more uncertainty than usual about what applies to us. And those finding their tax bills going up will be more eager than ever to ensure that every possible deduction is noted and claimed.

All of the tax preparation software packages reviewed here will—in their final versions—incorporate every change made by 1993's mandate. Most of the products provide a helpful outline of the major changes (as they do every year), while the best of them help you both comply with all IRS regulations *and* take every possible legal deduction. So if you're as apprehensive as most people are about this eventful tax year, try to relax. If you're going to worry, worry about things you *can* change. □

All the furor over the Revenue Reconciliation Act of 1993 may mean more uncertainty than usual about what applies to us.

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	Picture Publisher 4.0	PhotoShop 2.5	PhotoStyler 2.0
Object Layers™	Yes	No	No
FastBits™	Yes	No	Yes
Text Entry on Screen	Yes	No	No
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CIRCLE 317 ON READER SERVICE CARD

► **S U M M A R Y O F F E A T U R E S**

Personal Tax Preparation



Products listed in alphabetical order ■ = YES □ = NO	AM-Tax Personal 1040	Andrew Tobias' TaxCut for DOS, Andrew Tobias' TaxCut for Windows	CA-Simply Tax for DOS, CA-Simply Tax for Windows	Personal Tax Edge for DOS, Personal Tax Edge for Windows	TaxPerfect Personal 1040	TurboTax for DOS, TurboTax for Windows
General Features						
List price	\$39.00	Head-start version, \$10.00; final version, \$79.95 (after rebate)	Free until April 15 (\$9.95 to ship head- start version; \$3.95 to ship final version); \$69.95 thereafter	Head-start version, \$12.00; final version, \$19.00	\$79.95	\$69.95
User interface	DOS	DOS, Microsoft Windows	DOS, Microsoft Windows	DOS, Microsoft Windows	DOS	DOS, Microsoft Windows
Professional version available	■	□	□	□	■	■
Mouse support	□	■	■	■	□	■
Context-sensitive help	■	■	■	■	□	■
Software Features						
Pop-up calculator	■	■	■	■	■	■
Built-in-notepad	■	■	■	■	□	■
Interview feature	□	■	■	■	□	■
"Shoebox" feature	□	■	■	■	□	■
"What if" analysis	■	■	■	■	□	■
Packages from which product automatically extracts data	AM-Tax (1992)	TaxCut (1992), TurboTax for Windows (1992)	EasyTax (1992)	Money Counts, Personal Tax Edge (1992)	None	Quicken, TurboTax (1992)
Imported file formats	None	ASCII, .FOX, .PRN, .TAX, .TXF	ASCII, .PRN, .QIF, .TXF	ASCII, .TXF	None	ASCII, .TAX, .TXF
Tax Help						
On-line tax-saving tips	□	■	■	■	□	■
On-line IRS instructions	■	■	■	■	□	■
Tax planning for 1994	■	■	■	■	□	■
Audits final return	■	■	■	■	■	■
Compares return with a national average	■	■	■	■	□	■
Can import and update entries from last year's return	■	■	■	■	■	■
Forms Preparation						
Number of forms, schedules, and worksheets included	63	95	111	60	48	106
State versions available	AZ, CA, CO, CT, DC, GA, IL, IN, KS, KY, MA, MD, MI, MN, MO, NC, NJ, NY, OH, OK, PA, SC, VA, WI	AZ, CA, CO, CT, DC, FL, GA, IL, IN, MA, MD, MI, MN, MS, NC, NJ, NY, OH, OR, PA, TN, VA, WI	AL, AZ, CA, CO, CT, FL, GA, IA, IL, IN, KS, KY, LA, MA, MD, MI, MN, MO, NC, NJ, NY, OH, OK, OR, PA, SC, TN, UT, VA, WI	DC and all states except AK, FL, HI, NV, SD, TN, TX, WA, WI, WY	None	DOS version: DC and all states except AK, NV, SD, TX, WA, WY; Windows version: AL, AZ, CA, CO, CT, DC, GA, IL, MA, MD, MI, MN, MO, NC, NJ, NY, OH, OR, PA, VA
Cost per state version	\$29.00	\$29.95	\$19.95	\$19.00	N/A	\$39.95
Filing						
Prints IRS-approved forms	■	■	■	■	■	■
Prints IRS replica forms	■	■	■	■	■	■
Supports dot matrix printers	■	■	■	■	■	■
Supports HP LaserJet printers	■	■	■	■	■	■
Supports PostScript printers	□	□	□	■	□	□
Supports electronic filing	■	■	■	■	■	■
Supports filing in 1040PC format	□	■	■	■	□	■
Technical Support						
Phone/fax number	■ ■	■ ■	■ □	■ □	■ ■	■ ■ (both toll-free)
On-line forum	□	■	■	■	□	■

N/A—Not applicable. The product does not have this feature

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The IRS will check your return by computer. So you need TurboTax!

IRS computers are programmed to maximize revenue. So when they check your return for accuracy, they do NOT look to see that you've taken every deduction you are entitled to. That's why you need TurboTax — it looks for the deductions you may have missed. *It's programmed to help you minimize taxes.*

TurboTax puts every number on the proper line on the proper form — eliminating transcription errors. TurboTax does all the calculations and checks for accuracy and consistency (the way IRS computers do). TurboTax even flags you if some of your deductions exceed normal IRS guidelines and so you won't trigger an IRS audit.

Save time.

TurboTax acts like a tax professional and asks you questions, in plain English. The EasyStep® system is with you every step of the way. You never get tangled up in IRS instructions. TurboTax prints over 100 IRS-approved forms, schedules and worksheets on your laser or dot matrix printer, including forms the IRS didn't send you.

Do it right.

TurboTax gives you the satisfaction of doing it yourself and doing it right. You can prepare your return accurately and completely in a few hours — in little more time than it would take to gather the information and present it to a preparer, maybe even less. YOU enter the data. Your computer does

the work. You're in control every step of the way, and you have help at the push of a button!

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ChipSoft

Personal Tax Preparation

plicated laws more comprehensible, TaxCut's Navigator outshines them in thoroughness, flexibility, and accessibility of help.

THE THIRD DEGREE

The Navigator's opening screen displays 18 graphics running down the side that illustrate the logical steps of tax preparation. Click on the For Self-Employed graphic, for example, and on-screen directions lay out your options. You go down the list of subtopics in that category, such as Home Office and Vehicle Expenses, reading the questions at the top of the screen and clicking on the Q&A button whenever you run across one that applies to you. When that occurs, you'll pop to the Q&A screen. You read the questions and explanations there, filling in data where required. You can choose to see either the current form or a fuller explanation of the question. When you finish, return to the Navigator and continue.

The screen can get pretty cluttered, but experimenting with the navigational buttons will help you determine where to go next. Simply click the Next Topic or Previous Topic button, or go back to the beginning and click on the desired graphic.

Though the DOS version's Navigator feature lacks the elegant graphics of its Windows counterpart, all the same tools are there—as is one minor annoyance: It is difficult to simply close a form, since there is no Close option on the menu, and no control bar.

FILLING OUT

TaxCut's ShoeBox feature lets you approach your tax forms from a fresh angle by listing tax-related items and linking you to the relevant forms. It's arranged quite logically. The first column of text lists people and places from whom or which you might have received a form. As you scroll down, a column of text to the right of the screen lists the actual documents that the highlighted party would have issued. Click on Go There and TaxCut will take you directly to the correct form and line.

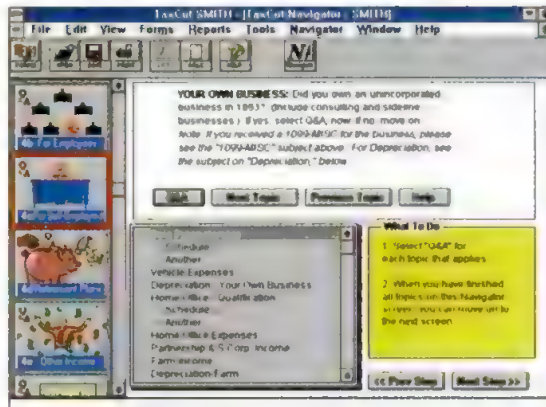
Any time you want to jump to a complete form, pull down the Forms menu and select from the list offered. Here, too, TaxCut provides navigational assistance, though it's more subtle than the assistance offered by the Navigator. For example, hit Ctrl-J on any field and you'll see a list of any fields on other related forms or schedules, as well as a list of forms you've recently visited. Click on one and you're there.

HELP FOR ALL

You also have access to IRS instructions, and the Help menu—besides offering general program and tax help—has a

more than a simple cosmetic change. When you click on one of the flagged entries in the top half of the screen, the appropriate form appears below, so you can quickly make changes.

Also, the new Review Your Entries feature offers a comprehensive look at everything you've entered. It provides a scrolling list at the top of the screen; click on an entry and you'll see its matching form below, where you can make changes. When you've finalized your return, you can print it in IRS-approved and IRS replica forms, or use TaxCut's built-in communications software to file it electronically.



TaxCut's Navigator helps you zero in on the documents you must complete; click on Q&A and you are guided through the questions.

Find Tax Form By Subject option. Click on the desired subject and you're whisked to the form. Furthermore, the Explain Tax Form feature produces a brief explanation of every line on any current form.

TaxCut also helps you keep detailed itemizations of many line items, even where they're not required on the IRS forms. Worksheets—which can be toggled on and off—appear frequently throughout the forms. You can attach notes to lines and create your own itemizations, but if you're trying to itemize a field that requires a calculated value, you'll be asked whether you want to override that.

When you're ready to review your return, the Auditor feature will search all of your work for deductions you might have overlooked and seek data fields that have been omitted or look incomplete. It will then compare your return with national averages. Furthermore, the Auditor now sports a new look that's

BIG PLANS

MECA Software plans even more changes for TaxCut's final edition. The Navigator screens are being cleaned up to reduce confusion and simplify product operation. Depreciation will be easier to calculate thanks to additional information and explanations. A new tax-planning feature will be incorporated. A separate edition of the program, Andrew Tobias' TaxCut CD-ROM/Multimedia, will offer video clips of TaxCut developer Dan Caine talking about taxes. Also in that edition, the Navigator's opening-screen graphics will be animated when you click on them. And in the Windows and the Multimedia versions, users with sound cards will be able to hear program directions from the new on-screen Tax Assistant.

TaxCut has taken a giant step this year, just as TurboTax did last year with its new EasyStep interface. TaxCut's improvements cover not only appearance and usability, but also features that help users understand income-tax preparation, minimize their tax liability, and prepare for next year's decisions. It offers myriad tools for inexperienced users, while allowing more experienced filers to bypass them. Its advice is sound and abundant, and its look and tone help take some of the nail biting out of preparing for April 15.

► FACT FILE

Andrew Tobias' TaxCut for DOS
Andrew Tobias' TaxCut for Windows
MECA Software Inc., 55 Walls Dr., Fairfield, CT 06430-0912; 800-288-6322, 203-256-5000; fax, 203-255-6300.

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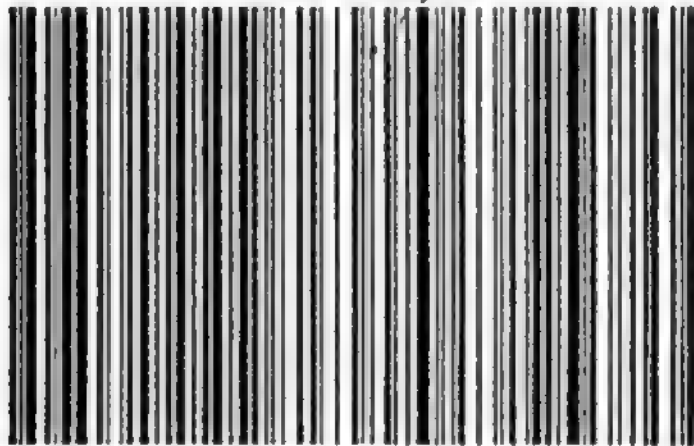
We don't think you'll need an XL to figure that one out.



1. Follow instructions on the other side

Back

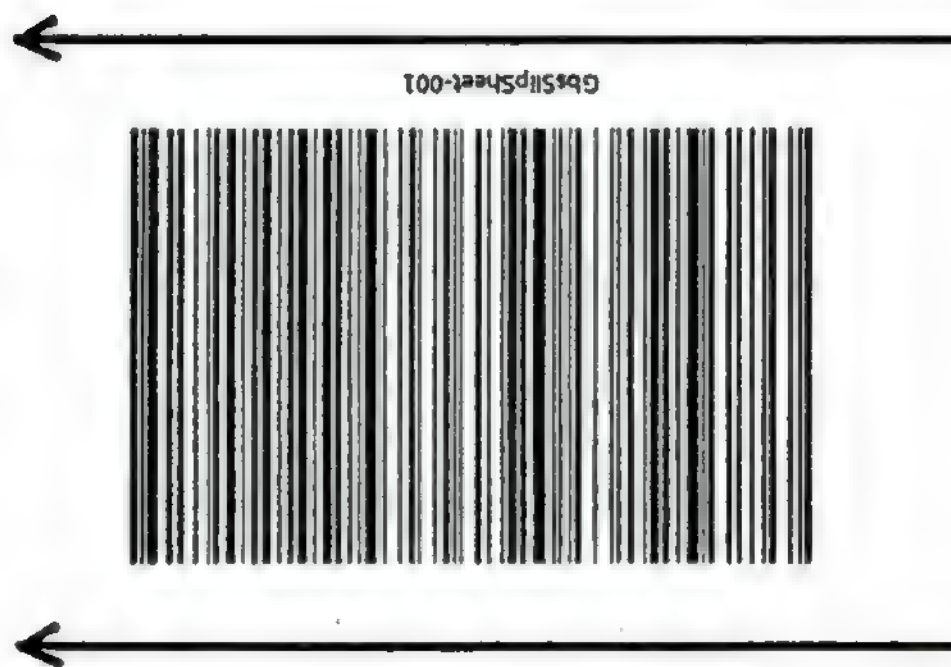
GbsSlipBack-001B



Inverted Back

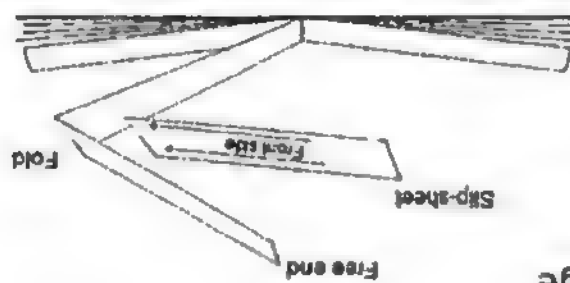
1. Follow instructions on the other side

Folded edge of the page



Foldout slip-sheet

1. Open the foldout page
2. Insert this sheet with
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 2. Arrow pointing to the fold
3. Slice the folded edge
4. Close the page and slip-sheet



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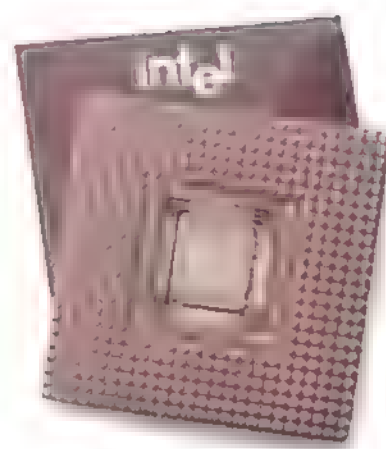
like blazes (in other words, 32 bits at up to 33MHz) while handling all the peripheral folderol that the processor used to.

We also put in write-back cache to speed the processor even more.

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other guys do—in nothing flat.

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So we wouldn't

when and where it's needed most. So XL uses less power and runs quieter with any chip.

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*November 15, 1993

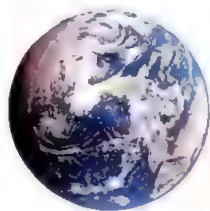


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PC

Beyond the box.

Computer Associates International Inc.

CA-Simply Tax for DOS

CA-Simply Tax for Windows

Computer Associates International blasted its way into the tax preparation software market this year when it bought Softkey Software Products' DOS-based EasyTax, added an interview feature, and produced an almost identical Windows version. CA-Simply Tax is being "sold" for the cost of shipping (\$9.95 for the head-start version and \$3.95 for the final version). Though CA-Simply Tax does not yet match the accessibility or interface maturity offered by market leaders Andrew Tobias' TaxCut and TurboTax, it does offer a similar set of tax tools.

FORM FILLERS

Like those competitors, CA-Simply Tax presents a three-pronged approach to tax preparation: interview, direct data entry, and shoebox. The Tax Prep Interview feature, a hybrid of the interview features found in the other major tax packages, asks questions about your financial situation in a box at the top of the screen. The form you're working on appears below.

The screenshot shows the CA-Simply Tax software interface. At the top is a menu bar with options: File, Edit, Forms, Tools, Options, State Tax, File, Window, Help. Below the menu is a toolbar with icons for various functions. The main window displays a tax form with several sections, including 'Form 1040 (1994)', 'Form 1041 (1994)', and 'Form 1042 (1994)'. The 'Form 1040' section is currently active, showing fields for 'Adjusted Gross Income', 'Taxable Income', and 'Total Tax'. The interface is designed to be user-friendly, with clear labels and a structured layout.

Icons that let you itemize a field, link to a supporting form, and the like are easily accessible in CA-Simply Tax.

Occasionally, the package instructs you to click the Forms button to move to a supporting worksheet and enter any pertinent data there. Moving between interview sections is simple.

With direct data entry, you move through forms, entering information in whatever order you choose. You can tem-

porarily jump to a supporting form or schedule when you encounter a protected field that's calculated elsewhere. If you're in an unprotected field, you can click on the Itemize button to create a list. A calculator and memo pad help you further document your work, and several worksheets are built in.

The Shoebox feature—designed to help you link tax-related items to the appropriate forms—contains a comprehensive list of tax documents and subjects. If you're unsure where a particular receipt or document belongs, just find it in the list, click on it, and you're there. Two variations of the Shoebox offer alternative ways to place missing pieces. Locate Tax Categories lists tax-related elements such as Car Expense and Business Property; highlight one to see its related forms. Locate Tax Forms displays related tax categories for every form.

HELPFUL CLUES

A list of IRS instructions contains highlighted words and phrases to activate hypertext help. You'll also have several specialized help options: Getting Started, for

the basics of completing a tax return; Helpful Hints, for situations requiring you to complete a form; Quick Tour; Cross-Reference, for the origin of data in a field; and Tax Help, for up-to-date tax-law changes. Other options include: U.S. Averages; Tax Calendar, with form-completion deadlines; Tax Tips, with more than 60 commonly overlooked deductions; Year-End Strategies, for reducing tax liability; and Clinton Tax Law Guide, for more tax-saving tips.

While CA-Simply Tax's tools and help strategies are plentiful,

they're scattered all over the program. This is unfortunate, since without smoothly integrated guidance, you'll never cut a straight path in tax preparation.

FOLLOWING UP

When you've completed your return, you can run an audit to see if anything is miss-

ing. This function zeros in primarily on data omissions and excessive deductions. Following the audit, you can either print your return in an IRS-approved format or file it electronically.

SUITABILITY TO TASK		
CA-Simply Tax for DOS CA-Simply Tax for Windows		
	POWER	EASE
Preparation	Good	Good
Guidance	Good	Good
Filing	Good	Good

We did find one bug in CA-Simply Tax: When we were in the interview in the Windows version and tried to add information about an IRA deduction after entering a lot of other data, the program crashed, and we had to complete our work via direct data entry. Computer Associates reports that the problem has only been reported by a few people—primarily those who use 486DX-based PCs—and the company is confident that the problem will be resolved in the final version.

Computer Associates has built well on the foundation established by its core product, EasyTax. Should this growth and refinement continue, CA-Simply Tax may well be worthy competition for the top contenders in this field.

▶ FACT FILE

CA-Simply Tax for DOS
CA-Simply Tax for Windows
Computer Associates International Inc.,
One Computer Associates Plaza, Islandia,
NY 11788-7000; 800-225-5224, 516-342-
5224; fax, 516-342-5734.

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Parsons Technology Inc.

Personal Tax Edge for DOS

Personal Tax Edge for Windows

Parsons Technology's Personal Tax Edge (\$12 for the head-start version, \$19 for the final version) has always been a solid blend of tax preparation tools in a somewhat quirky DOS interface. As such, it's never been able to quite catch up with the tax powerhouses, but this year's Windows version may change that. It's a definite front-runner, comparable with the traditional leaders in terms of tax preparation tools, and its interface is both sleek and unobtrusive. One may view its simplicity as an asset, one that diminishes the confusion associated with the fragmented

SOFTWARE
Personal Tax Preparation

process of tax preparation.

Both the DOS and Windows versions offer the same three approaches to tax preparation: direct data entry, interview, and shoebox (called the Organizer). Though direct data entry might appear to be the riskiest option if you know little about taxes, Personal Tax Edge supplies a host of visual signals and tools to guide you. Color-coding and a status-bar de-

scription indicate entry-field type. Dark red means the field is protected; data is entered from elsewhere. Blue means the field is a program-calculated value, or one that's brought in from another form but can be overridden. Green means the field is all yours. Fields you've overridden appear in bright red. And black signifies edit mode. You can also designate a field as an estimate and return to it later.

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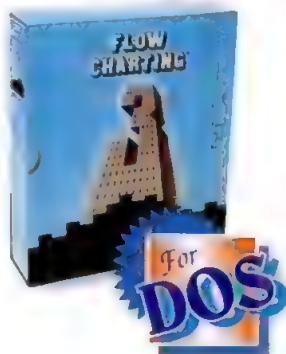
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Should you choose the interview option, you won't find the depth of guidance that you'll find in Andrew Tobias' TaxCut. But you will find less confusion about what your next move should be. But while other products split the screen between the question box and the form—so you can watch as your answers are transferred to the form—Personal Tax Edge's question box takes up the entire screen. During the interview procedure, you answer questions until you reach a point where your answer would actually appear on a form or schedule. Then the appropriate document pops up, and on-screen instructions tell you to fill in a specific line and click the Continue button to go back to the interview.

The Organizer is similar to the shoebox

SUITABILITY TO TASK

Personal Tax Edge for DOS Personal Tax Edge for Windows

	POWER	EASE
Preparation	Good	Good
Guidance	Excellent	Excellent
Filing	Good	Good

features in CA-Simply Tax, TaxCut, and TurboTax. But where the other packages provide lists of items—including documents, people, and topics—the Organizer provides only a list of documents you might have received, such as your 1099 or W-2 form. And even that list is not comprehensive. You select the form from the Organizer's list, and you fill it out on-line just as you received it. The Organizer takes all pertinent information—such as salary—and puts it in the appropriate forms and schedules. Then you must complete your forms via direct data entry or the interview.

TAX AID

Three levels of help are at your fingertips whenever you reach a line you don't understand: program help, IRS Instructions, and Tax Tips. The latter pinpoints which fields must be filled in and provides tax-savings strategies. A Tax Law Update supplies a detailed explanation of this year's tax laws.

Personal Tax Edge's on-line tools minimize the tax-time clutter on your desk. The Bookkeeper feature lets you itemize figures on a line. The Note feature lets you add a note as a backup to a particular answer. Math and depreciation calculators

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Personal Tax Preparation

tally numbers and transfer them to the current form. The Interest Vision SE performs more advanced numeric manipulations than those calculators, and it generates amortization and accumulation schedules.

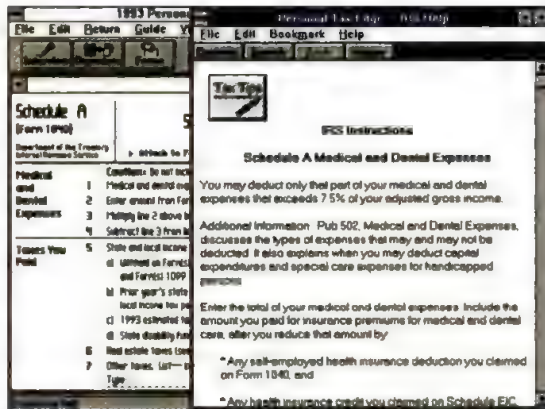
Personal Tax Edge is more flexible about screen-navigation options than its peers. You can hit Enter, Tab, or the cursor keys to move from one field to another in a form.

LAST, NOT LEAST

Personal Tax Edge offers an audit feature that checks your return. Though it generally only finds fields that have been omitted and alerts you to overridden data that you might want to recheck, it occasionally catches discrepancies in your answers that might result in an IRS penalty. Other pre-filing options let you compare your return with last year's, as well as with national averages. You can also compare the merits of filing separately against the merits of fil-

ing jointly with your spouse. And a feature called Tax Savers makes money-saving suggestions specific to your situation.

Only draft-mode printing was available in the head-start version of Personal Tax Edge, so we weren't able to test its ability to produce IRS-approved forms. The final version, with Postscript and TrueType support, should be able to print both IRS-approved and IRS replica forms. It should also allow electronic filing.



IRS instructions and tax tips are close at hand in Parsons Technology's Personal Tax Edge.

KEEPING PACE

Like the other top contenders in this group, Parsons has added features to Personal Tax Edge judiciously. Both versions now incorporate capabilities previously found in their competitors, such as support for the 1040PC format and data import using the .TXF standard. There's also a guarantee that IRS penalties related to computational errors caused by the software will be paid by Parsons. Furthermore, tax-guidance systems have been fine-tuned, offering more tax-saving strategies within the help system, a revised interview procedure, and more advice for minimizing tax liability.

Personal Tax Edge has traditionally been an also-ran in the race for dominance in the tax preparation software market. This year, it may have caught up.

▶ FACT FILE

Personal Tax Edge for DOS

Personal Tax Edge for Windows

Parsons Technology Inc., One Parsons Dr., P.O. Box 100, Hiawatha, IA 52233-0100; 800-223-6925, 319-395-9626; fax, 319-395-7449.

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Financial Services Marketing Corp.

TaxPerfect Personal 1040

TaxPerfect Personal 1040 (\$79.95) is one of the few products in this group that can still be used by people with minimal hardware. It's a fast, bare-bones package with a generous selection of forms and schedules and an uncomplicated interface that you can learn in minutes. While Financial Services Marketing Corp. has some exciting modifications in the works for the 1993 final version, the head-start version offers no more than it did last year in terms of on-line help, evaluation and planning tips, and interpretation of tax law.

DIRECT DATA ENTRY

TaxPerfect doesn't offer multiple approaches to data entry as do most of its competitors; your only option is the direct method. But rather than filling the entire screen, the data entry area is confined to a small window that's positioned smack in the middle of the screen. There you scroll

through a list of entries, filling in the blank field when a particular line applies to you.

Any field that requires a supporting form or schedule is marked with a C, and the name of the required document is provided. For a list of supplied forms, hit F5, scroll to the proper one, and hit Enter.

When you've completed your form or schedule, F6 returns you to the previous document. A list of forms and schedules you've worked on appears in the upper-left-hand corner of the main screen. And there's a running tally of the major totals on your return (Adjusted Gross Income, Total Tax, and Credits, for example) on the right side of the screen.

TAXING HELP

Sadly, little on-screen help is offered. There's no interpretation of what's being asked for on a specific line and no verbatim IRS instructions. TaxPerfect's written doc-

umentation does offer a brief explanation of IRS forms and schedules calculated by the program, however. You can also get this information by pressing F10 when the cursor is on the desired form in the forms list. Pressing F9 with that list running pops up a tree-like illustration of how individual forms and schedules interact with each other.

There's also an auditing feature called DataChek. Like most other programs' audit features, it simply

checks for missing data and questions deduction claims that seem high.

Other help options are accessed from TaxPerfect's pull-down menus (which only appear when you hit the Esc key and disappear again after you've taken some action or pressed Esc once more). You can perform standard operations—such as printing IRS-approved forms—through these menus. Furthermore, you can get help on program commands and

SUITABILITY TO TASK		
TaxPerfect Personal 1040		
	POWER	EASE
Preparation	Fair	Fair
Guidance	Poor	Poor
Filing	Good	Good

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(figures indicate relative performance)	Intel 386	Cyrix 486 Upgrade
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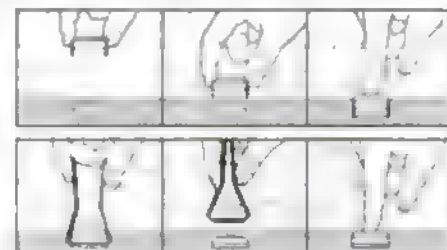
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Cyrix instead

SOFTWARE

Personal Tax Preparation

navigation, view the current form (although you can't enter data directly on it), and get instructions for electronic filing.

A FEW ADDITIONS

TaxPerfect's final edition is expected to embody several functional differences within a revamped interface: The 28 worksheets and the IRS instructions that will be added correct the serious problems that handicapped the effectiveness of the headstart version we reviewed. The program will also support mouse navigation and will automatically recalculate forms and schedules after each entry. Also, rather than having to manually request a view of a full form, you'll work directly on the real thing, entering your responses in the fields themselves. The use of the function keys will be spelled out for you across the bottom of the screen. And pull-down menus will remain on-screen.

These anticipated enhancements will certainly help justify

TaxPerfect's top-of-the-line price, making it a more palatable choice for taxpayers who don't have the hardware to run a fuller-featured package.

►FACT FILE

TaxPerfect Personal 1040
Financial Services Marketing Corp., 500
N. Dallas Bank Tower, 12900 Preston Rd.,
Dallas, TX 75230; 800-525-5611, 214-386-
6320; fax, 214-386-6323.

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Supply your answers in the appropriate fields and TaxPerfect will fill in the correct forms for you.

ChipSoft Inc.

TurboTax for DOS

TurboTax for Windows

In the new DOS and Windows versions of TurboTax (\$69.95), ChipSoft has made a strong effort to tighten features while expanding their depth and comprehensiveness. The products now feature streamlined interview navigation as well as new strategies for helping you hold onto some of your dollars. There's a Deduction Finder feature, as well as clearer explanations of confusing topics such as depreciation and real estate. The new Windows version also resolves printing glitches.

All the same, little has been changed about the look, feel, and operation of either version of TurboTax since last year. Both still offer the interview (EasyStep), direct data entry (Classic), and shoebox (File Cabinet) approaches to tax preparation. The File Cabinet, like the Organizer in Personal Tax Edge and the shoebox

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SOFTWARE

Personal Tax Preparation

features in Andrew Tobias' TaxCut and CA-Simply Tax, lists tax elements and links you to appropriate forms.

STEPPING THROUGH

During the EasyStep procedure, a box at the top of the screen asks questions about your personal situation; your answers supply basic information required by the IRS and determine whether particular documents need to be filled out. If you indicate that you've had medical and dental expenses, for example, EasyStep will walk you through Schedule A, probing for possible personal deductions and filling your answers in the correct fields on the form below. In this manner, you can glide through your tax return by just answering yes/no questions and filling in figures. But you can also revisit topics by pulling up lists of topics and subtopics and clicking on the one you want.

TurboTax's File Cabinet might come in handy if you've finished your form entry and still have some miscellaneous paperwork that hasn't been entered anywhere. This feature offers dozens of income and

expense topics. Click on one and up pops the appropriate form or schedule, as well as specific descriptions of the pertinent rules. You'll also find this feature especially helpful if you're using direct data entry.

CHECKING IT TWICE

You can comb your completed return in a number of ways, both to get a visual overview and to see if anything's amiss.

SUITABILITY TO TASK

TurboTax for DOS TurboTax for Windows

	POWER	EASE
Preparation	Excellent	Good
Guidance	Good	Excellent
Filing	Excellent	Excellent

New this year is the Deduction Finder, which alerts you to declared expenses that you've missed, based on those commonly reported in the forms and schedules you have used. Also new are Tax Graphs, charts that illustrate four different analyses of your tax situation: In-

come Sources, Deductions, Cash Flow, and Tax Analysis. Though these graphs don't provide any information that you can't find by looking at the relevant numbers, the impact of graphical presentation may make this data more immediately meaningful.

You can also do an error scan, searching through the list of active forms to find any marked "Not Done." Open one, keep pressing F7 to find questionable or missing lines, and fill them in. Or you can run the Final Review feature, which looks for missing or incomplete entries, as well as for potential audit triggers and errors. Final Review offers tax-saving suggestions and lists overrides, itemized statements, and notes. It also notifies you if you're eligible to file a 1040PC form and compares your itemized deductions with national averages. By comparison, TaxCut's audit feature is more accessible: It shows you the form as it's pointing out the entry that needs checking. And although TurboTax doesn't have a feature like TaxCut's Review Your Entries, TaxCut doesn't have a Deduction Finder.

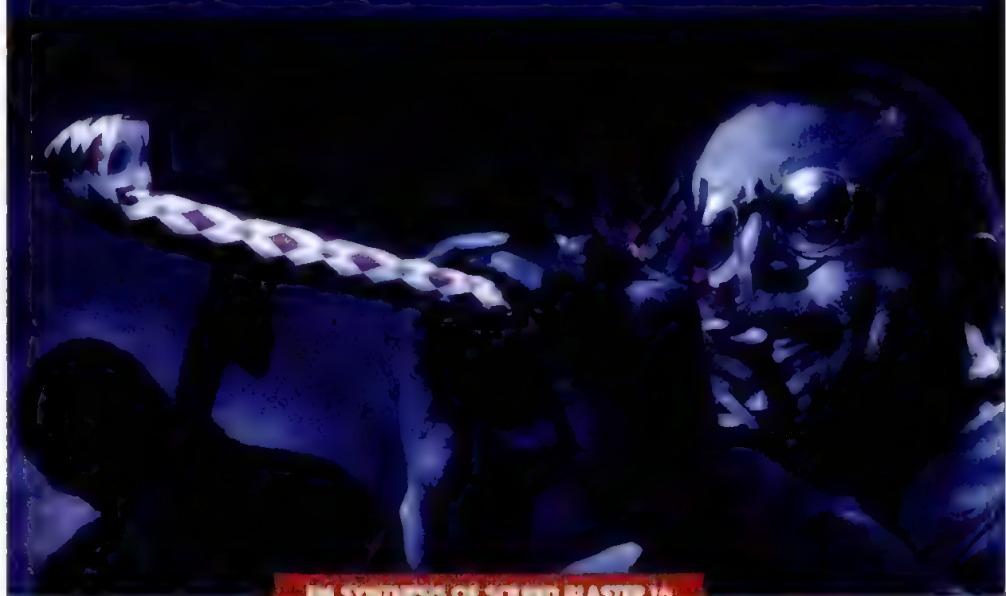
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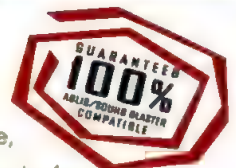


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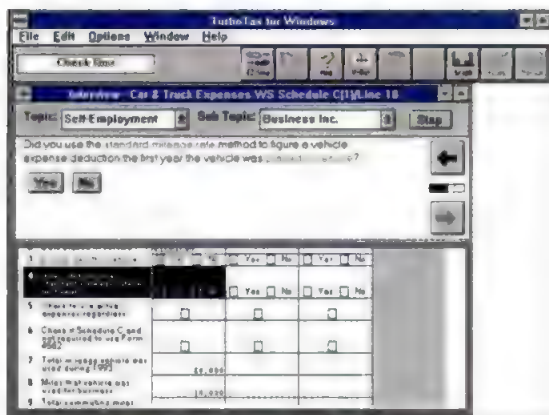
Users who experienced printing problems with last year's TurboTax for Windows will be glad to know that this year's system has been simplified. It now supports TrueType fonts rather than requiring users to install fonts or choose specific graphics files. Unfortunately, this means Windows 3.0 users will be unable to print TurboTax's IRS-approved and IRS replica forms. ChipSoft's electronic filing will still be available to all users, though.

CONSTRUCTIVE HELP

No matter what method you use to fill out your forms, you'll have access to all the same help tools. To help clarify complex IRS language, TurboTax provides verbatim IRS text instructions via its Instruct icon (unavailable until the final version) and more coherent explanations via its Tax Help icon. It also refers you to more detailed IRS publications where warranted. Program help is available. Further, you can itemize figures

and store notes relating to your work.

At press time, ChipSoft was planning a January 1994 release of a CD-ROM version of TurboTax for Windows called TurboTax Deluxe, which includes a video



TurboTax's EasyStep Interview asks you clear questions and fills in your answers on the appropriate forms.

tax guide along with J.K. Lasser's *Your Income Tax*, an up-to-date reference detailing personal tax strategies.

The Windows version of TurboTax retains some irritating interface quirks. For

example, forms and schedules do not fill up the entire screen, and they can't be maximized to do so. This can be especially troublesome on high-resolution screens. Also, to see a copy of a Schedule C or E, you have to pull up a summary first, then click in a small area of one column to get to the actual schedule behind it. It usually takes several tries to find the magical spot that opens the form.

This year's TurboTax did not attempt major alterations to the intuitive interface introduced last year; indeed, it had little reason to. Most of this year's changes—all welcome—are more subtle and less far-reaching. The bottom line: After all these years of dominance in its field, TurboTax succeeds again—by being what it's been all along: a dependable, thorough, and understandable friend at tax time. □

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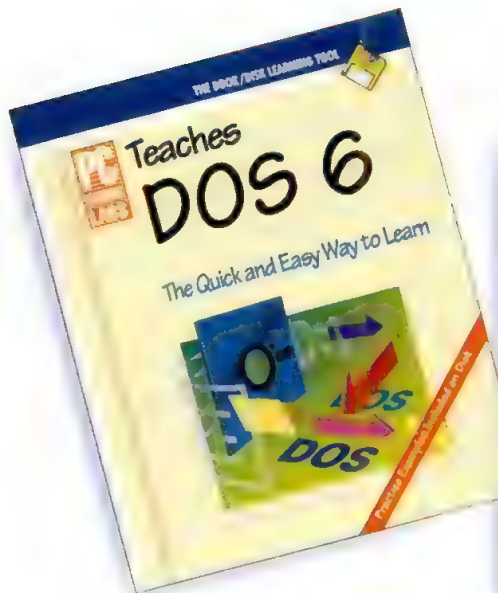
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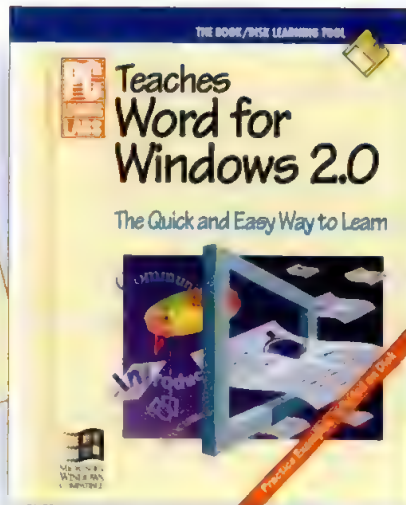
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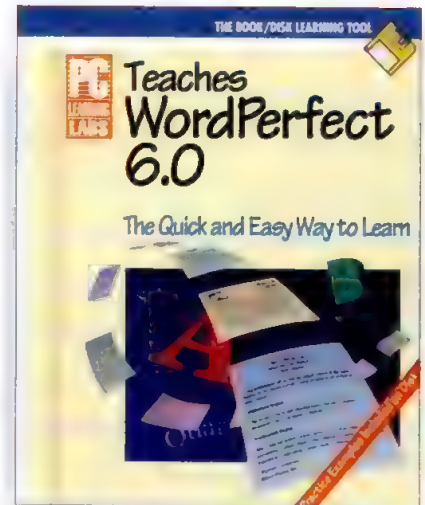
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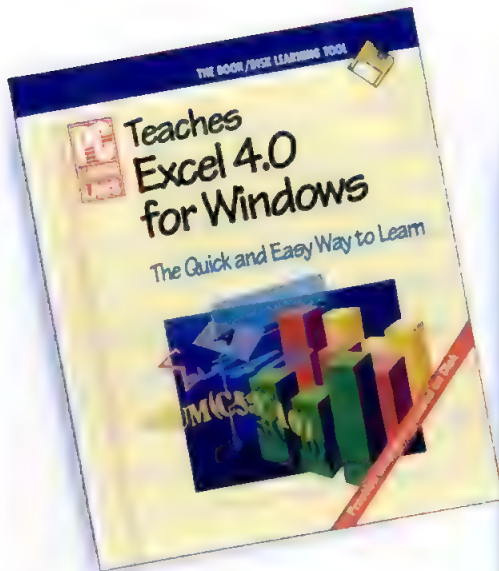
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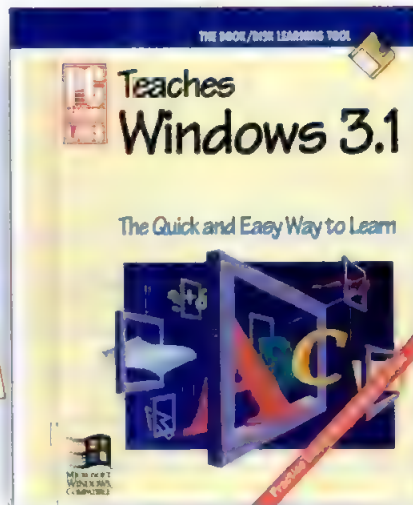
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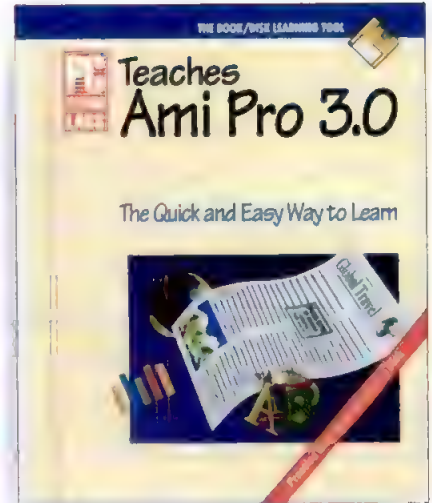
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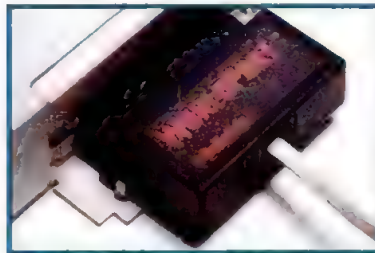


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Plug and Play: Easy Upgrades At Last



Plug and Play promises an end to the configuration hassles that have always plagued PCs. And unlike previous attempts, it's compatible with existing hardware and boasts widespread industry support.

by *Howard Alexander*

Expanding your system is rarely a simple task. Try to add an expansion card and you'll often have to fuss with DIP switches and jumpers to select one or more available DMA channels, IRQ lines, and I/O addresses. That's *if* you can scout out settings that aren't already used by other devices in your system; if not, you'll be reduced to mere guesswork. The multimedia upgrade kit you brought home on Friday could easily keep you busy all weekend as you pore over oblique documentation and lament the absence of seven-day-a-week technical support. During it all, you might wonder: Why can't installing an expansion card in your PC be as simple as adding a tape deck to your component stereo system?

Macintosh users will be quick to point out that for their machines, it *is* almost that easy. But for the vast majority of PC users, configuration hassles can be a significant problem. Microsoft estimates that nearly half of its technical support calls relate to hardware

installation problems. And according to CompUSA, a quarter of all sound cards are returned because of unsuccessful installations.

Last year four companies proposed a workable solution to PC configuration problems. Compaq Computer Corp., Intel Corp., and Microsoft Corp., along with BIOS manufacturer Phoenix Technologies, released the first version of their Plug and Play specification. Plug and Play, or PnP, defines a means for peripherals to communicate with a machine's BIOS and operating system and resolve resource conflicts with little user intervention.

In practical terms, complete implementation of PnP means that DIP switches and jumpers will be obviated. You won't have to worry about arcana like DMAs and IRQs; expansion cards will be configured invisibly and automatically. Many of these capabilities are already an integral part of PCI (Peripheral Component Interconnect) expansion cards; the PnP specification extends similar auto-configuration techniques to the ISA bus and eventually the EISA, VL-Bus, and Micro Channel buses.

Future versions of Plug and Play will address other thorny peripheral configuration problems, including SCSI setup, PCMCIA hot-swapping, and notebook hot-docking. (Hot-swap capabilities will let systems recognize and use PCMCIA cards as soon as they are plugged in rather than requiring a reboot first; similarly, hot-docking will enable portable computers to access devices in a docking station immediately on insertion.)

To gain all of Plug and Play's benefits, you'll need a BIOS, expansion cards, and an operating system designed to support it. But PnP will also work with your existing equipment to a limited extent: While you won't be able to automate configuration fully, it should become easier to identify and resolve conflicts. If you have a machine with a reprogrammable flash BIOS, you may even be able to download a new Plug and Play-compatible BIOS. Upgrading socketed BIOS ROMs is also possible.

VENDOR ENDORSEMENTS

Plug and Play will be one of the key building blocks of Windows 4.0 (also known as Chicago), along with true 32-bit multi-

"PLUG AND PLAY" isn't just a marketing come-on anymore. A formal Plug and Play (PnP) specification from Compaq, Intel, Microsoft, and Phoenix Technologies defines automatic configuration techniques that promise to make system configuration simple. The first target is ISA expansion cards, but the standard will eventually encompass other buses—even SCSI and PCMCIA.

JUMPERS AND DIP SWITCHES will be a thing of the past on Plug and Play expansion cards. You won't have to worry about finding unused DMAs, IRQs, or I/O addresses; compliant cards will be configured automatically and transparently.

OLDER EXPANSION CARDS will still work in Plug and Play systems. They won't be configured automatically, but the software will give you instructions for choosing settings that prevent conflicts.

MOTHERBOARD BIOS EXTENSIONS are necessary to support Plug and Play capabilities (although Plug and Play cards will work in existing sys-

tems). New machines with PnP-enabled BIOSes will be commonplace later this year. Existing systems may be upgradable, either through downloadable BIOS upgrades (if you have a flash BIOS) or with replacement ROM chips.

tasking, built-in SCSI drive support, and a new file system. Dozens of expansion-card manufacturers have announced support for Plug and Play, including Adaptec, Advanced Micro Devices, Creative Technology, DataBook, Diamond Computer Systems, Future Domain Corp., Intel, Matrox, and National Semiconductor. Many Plug and Play peripherals will hit the market when existing products go through their next revision. Because the added cost to implement Plug and Play capabilities is negligible, you shouldn't have to pay anything extra.

A number of system vendors have also expressed commitment to Plug and Play, among them Acer America, Advanced Logic Research, AST Research, Compaq Computer Corp., NCR, Packard Bell, and Texas Instruments. Early this year, BIOS

tems). New machines with PnP-enabled BIOSes will be commonplace later this year. Existing systems may be upgradable, either through downloadable BIOS upgrades (if you have a flash BIOS) or with replacement ROM chips.

NEGLECTIBLE COST of implementation is one of Plug and Play's highlights. Vendors shouldn't have any trouble making their products PnP-compliant, and the added hardware and software required is minimal enough that it shouldn't add anything to end-user prices.

MICROSOFT'S CHICAGO operating system—the next revision of Microsoft Windows—will provide integral support for Plug and Play products. Until then, configuration capabilities will be provided through add-on software that ships with compliant systems and adapter cards.

PCI INTRINSICALLY supports Plug and Play capabilities, but be careful: There's no guarantee that the system vendors have extended PnP functionality to the ISA bus.

vendors Phoenix Technologies and SystemSoft announced BIOSes that support Plug and Play capabilities.

Be aware, though, that manufacturers' interpretations of Plug and Play may differ, particularly in the early stages of implementation. One potential trouble spot: Machines with PCI buses automatically configure PCI peripherals, which may be enough for vendors to label their systems Plug and Play-compatible, even if auto-configuration of ISA peripherals is not supported.

BETTER THAN BEFORE

Some of Plug and Play's features have been promised before. Most notably, the Micro Channel and EISA buses claimed to support autoconfiguration. But awkward setup routines, substantial added expense,

limited acceptance in the marketplace, and in Micro Channel's case, physical incompatibility with existing hardware made these buses unappealing to many users.

Plug and Play's advantages are that it works with existing bus architectures, has a low implementation cost, and comes with widespread industry backing. Once it is incorporated into operating systems, it won't require you to keep separate configuration disks handy. (You may still have to insert a device driver disk during the installation of a Plug and Play peripheral, however.)

Plug and Play's most significant restriction: While it will resolve conflicts whenever possible, it cannot eliminate fundamental resource limitations imposed by the decade-old PC/AT architecture. Plug and Play won't add any new IRQ lines, DMA channels, or I/O addresses to your system, so if you add too many expansion cards, you'll still run out of options eventually. (Currently a typical 386 or 486 system leaves you with about five free IRQs and five free 8-/16-bit DMA channels.) And if you have two cards that both require the same resources, you can't swap between them on the fly; you'll have to choose which one to enable and leave the other one inactive.

For Plug and Play to work in its entirety, a number of pieces must fit together: the system BIOS, operating system, device drivers, and hardware devices themselves. The good thing is, these components work all but invisibly. Even on existing machines that can't support Plug and Play in full, configuration of expansion cards should get easier.

PUTTING THE PIECES TOGETHER

Plug and Play expansion cards require a special PLD (programmable logic device) or modifications to an existing ASIC (application-specific integrated circuit) to support basic handshaking functions. The PLD or ASIC lets the device communicate a unique identification number and list the resources it requires and can support. (Identification numbers are assigned by the BCPR Services clearinghouse in Spring, Texas—the same organization

that assigns ID numbers for EISA card manufacturers.) The extra firmware required will be very inexpensive to implement—between \$2 and \$5 per ISA board, according to Intel—because 10,000 or so additional transistors are required, a small number by integrated circuit standards.

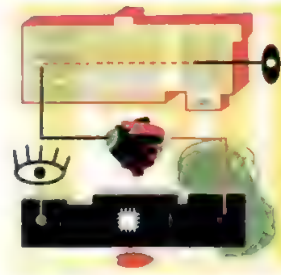
Device drivers must also be modified to support Plug and Play: Whereas existing device drivers expect hardware to be assigned specific resources unless explicitly instructed otherwise, Plug and Play device drivers register with the operating system each time the machine is booted. Then, when the operating system allocates resources to each device, it communicates configuration details to the device drivers. Intel reports that Plug and Play capabilities can be added with only ten lines of code—a trivial change.

Altering the system BIOS to support Plug and Play demands a bit more effort. A Plug and Play system BIOS must scan the system bus at bootup, polling Plug and Play devices for their identification numbers and resource allocations, and then, if a change is detected, either attempt to allocate system resources on its own or hand control over to the Plug and Play-enabled operating system. The Plug and Play BIOS must also be able to assign resources to system-level devices—including DMA, interrupt, memory, and keyboard controllers, as well as serial and parallel ports—on the fly. This dynamic allocation will permit future implementation of hot-swapping and hot-docking capabilities. Be aware, however: Existing software that talks directly to hardware (as many DOS-based games today do) may run into problems with this dynamic resource reassignment unless a workaround is provided.

The linchpin of a Plug and Play system is the Plug and Play-enabled operating

system. The PnP-enabled OS will incorporate a number of new software elements to perform various configuration functions. The most important of these elements is the Configuration Manager, which manages the peripheral database and communication between all of the software and hardware elements in a Plug and Play system.

The next release of Windows, Chicago, will fully support Plug and Play—as will future versions of OS/2 and NetWare. Microsoft has not yet decided whether to support Plug and Play in MS-DOS 7.0, which is scheduled to ship late this year; however, IBM does plan to support Plug and Play in the successor to PC-DOS 6.1.



*Plug and Play
won't add any
new IRQ lines,
DMA channels,
or I/O addresses to
your system.*

HOW IT WORKS

In an exclusively Plug and Play environment, device configuration occurs transparently. At bootup the system BIOS polls the system bus. If any configuration changes are detected, the BIOS either attempts to allocate resources on its own or reports the changes to the Configuration Manager, which then takes a number of steps to juggle resource assignments (see the illustration "How Plug and Play Works").

First, the Configuration Manager activates software that scans the expansion

bus for the identification numbers of new devices and their resource and driver requirements. After all PnP boards have responded, another program assigns IRQs, memory addresses, and related resources to each device.

Whenever possible, Plug and Play devices are assigned their preferred resources. In the case of a conflict, however, all Plug and Play devices are reconfigured until a stable configuration is reached. At this point, the appropriate resource data is passed on to the device drivers, and the system finishes the boot sequence.

This process may take as little as 1 second if no new devices have been added to the system, or from 5 to 30 seconds if new devices have to be configured. Once a sta-

Our Contributors: HOWARD ALEXANDER is a freelance writer. LEON ERLANGER was the associate editor in charge of this story and MICHAEL J. ZULICH was the project leader.



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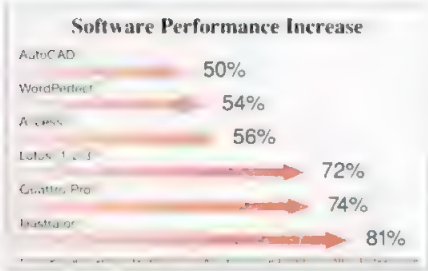
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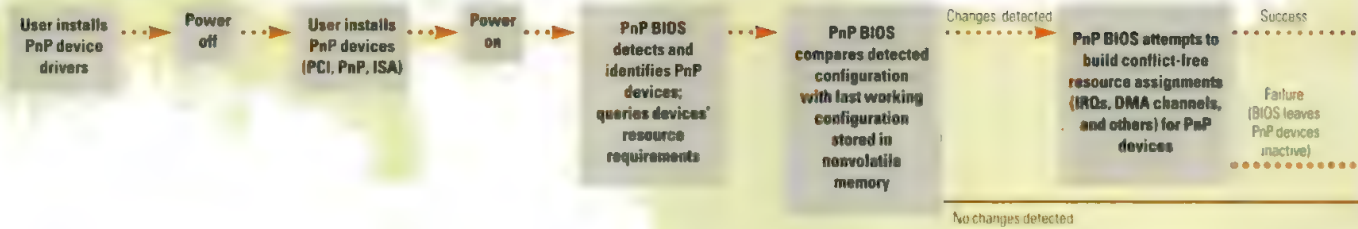
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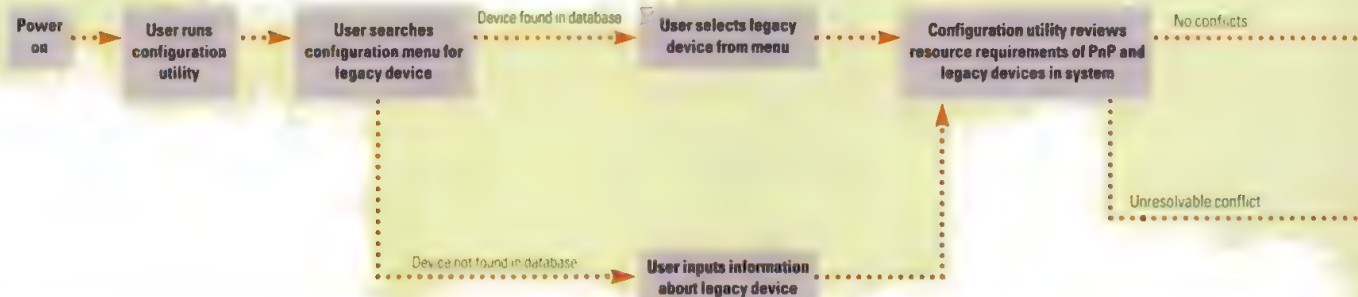


How Plug and Play Works

Plug and Play Devices



Legacy Devices



ble configuration is reached, configuration data can be stored in the motherboard's nonvolatile memory, and future boots will proceed at normal speed.

Where do the Configuration Manager and related software components come from? Many future operating systems, including Windows 4.0 (Chicago), will include them. Until then, the pieces will be packaged with Plug and Play systems and peripherals, much as device drivers are now. Intel has made a functional ISA Configuration Utility available as part of its Plug and Play developers' kits; some vendors will simply pass on the Intel product, while others may modify it to improve on its capabilities.

PLUG AND TELL

Many early Plug and Play-enabled systems will contain some *legacy* devices—existing expansion cards or peripherals that do not support Plug and Play. Intel calls its solution for these hybrid systems "Plug and Tell."

When you add a non-PnP device to a PnP-enabled system, you must run the Configuration Manager manually and select your peripheral from a database

of legacy devices. (If your device is not on the list, you'll have to enter some information manually.) The Configuration Manager computes new resource allocations around the default requirements of the legacy card and stores this information in the system's nonvolatile memory. After you install the card and restart the system, the new allocations take effect.

If unresolvable conflicts arise, the Configuration Manager will provide instructions for changing the board's resource allocations. You'll still have to set jumpers or DIP switches, but at least all the guesswork will be removed. One limitation: The Configuration Manager can tell you which DMA or IRQ to set your board to, for instance, but it cannot tell you exactly which jumpers or switches to change. You'll still want to have your original manuals handy.

BACKWARD COMPATIBILITY

Plug and Play boards will also work on older, non-PnP-enabled motherboards. But their installation will not be quite as automated, because the system BIOS doesn't have the ability to run the Config-

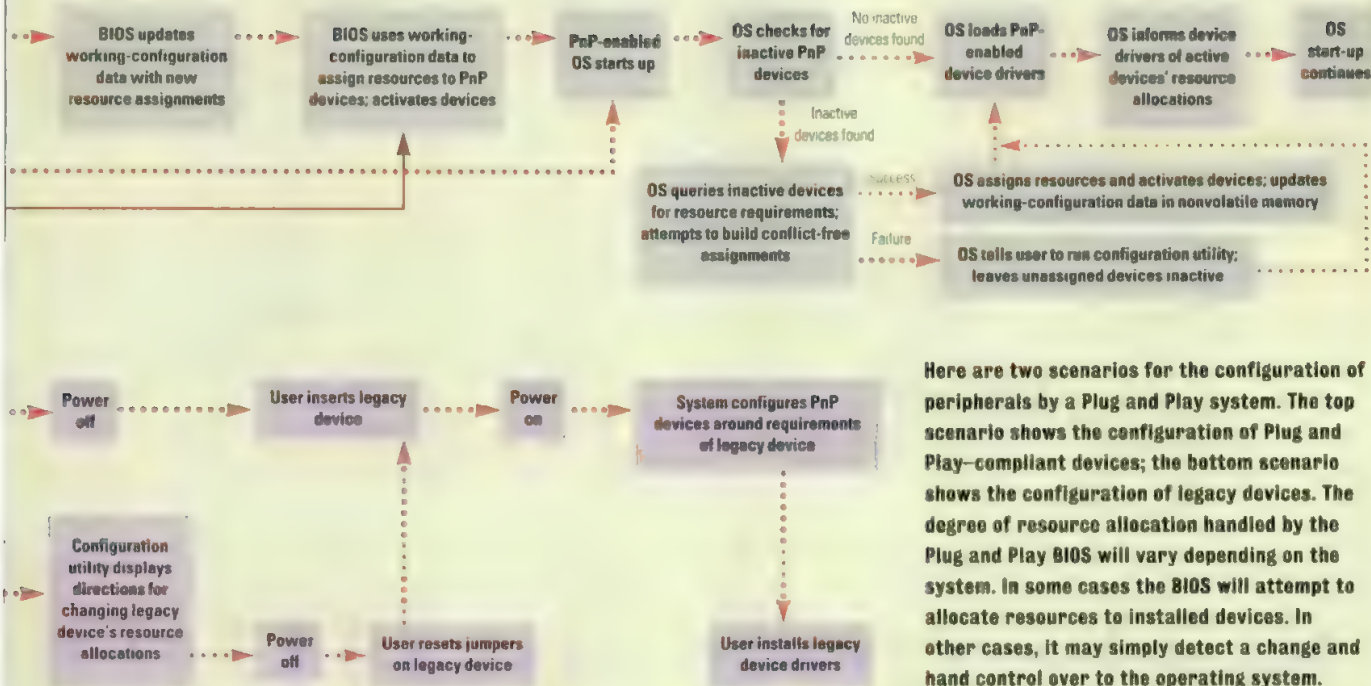
uration Manager automatically.

On these older systems, the first step is to run the Configuration Manager and add data about legacy devices. Then, when you install a PnP peripheral, you must use the Configuration Manager to force the new device to begin its automatic configuration. Pre-PnP motherboards also don't contain nonvolatile memory for storing peripheral-configuration information, so this data will be stored on the hard disk instead.

Some older machines may support Plug and Play through BIOS upgrades. Acer, ALR, and Compaq, for instance, have indicated that they will provide flash BIOS updates that will enable existing systems to support Plug and Play. You may also be able to pop out an old ROM BIOS and replace it with a new, Plug and Play-enabled chip. However, there are many different OEM-specific versions of even such mainstream BIOSes as those from AMI and Phoenix, and it is likely that only major system vendors will sell upgrades to their BIOSes.

SCSI AND PCMCIA

Plug and Play SCSI host adapters will configure like any other board, but con-



Here are two scenarios for the configuration of peripherals by a Plug and Play system. The top scenario shows the configuration of Plug and Play-compliant devices; the bottom scenario shows the configuration of legacy devices. The degree of resource allocation handled by the Plug and Play BIOS will vary depending on the system. In some cases the BIOS will attempt to allocate resources to installed devices. In other cases, it may simply detect a change and hand control over to the operating system.

figuring the individual devices on the SCSI chain requires an extension to the basic Plug and Play scheme. Microsoft and SCSI adapter vendors have collaborated to produce just such an extension, which is called SCAM (SCSI Configuration Auto Magically). SCAM requires additional firmware on SCSI adapters and devices; during the boot process, a SCAM-compliant SCSI subsystem allocates SCSI addresses to avoid conflicts. SCAM also handles SCSI termination (that is, indication of which devices are at the ends of the SCSI chain). Older, non-SCAM-compliant devices still must be configured with software such as CorelSCSI or Adaptec's EZ-SCSI, updated to handle SCAM devices.

Plug and Play extensions to simplify PCMCIA configuration are in the works, and SystemSoft is already shipping a BIOS that claims universal PCMCIA compatibility (and provides hot-swapping capabilities) on top of Plug and Play compliance.

Plug and Play will eventually provide a mechanism for hardware to communicate configuration changes to device drivers (and from there to applications software).

One possible use for this capability: forcing a notebook to save a file before it is ejected from a docking station.

Plug and Play motherboards won't neglect the requirements of integrated devices, either. On-board PnP-compliant IDE, video, audio, and SCSI controllers will all be configured (and reconfigured to resolve any conflict) simply and automatically.

WILL IT WORK?

Until an operating system that intrinsically supports Plug and Play is available, most efforts to promote Plug and Play are being coordinated by Intel. Intel has three developers' kits, two of which it is providing free to help simplify the design of Plug and Play systems and peripherals. One kit, the Plug and Play ISA Hardware Demo Kit, contains a Plug and Play prototype card and descriptions for the circuitry required to implement Plug and Play firmware. Another one of Intel's kits is the Plug and Play for DOS and Windows Kit, which includes interface libraries, sample code, and a device driver developer's guide. Intel's Plug and Play BIOS Enhancement Kit

contains the BIOS extensions necessary to support Plug and Play from the motherboard.

As we were writing this story, Plug and Play systems and products were just entering production, so we were unable to verify claims of easy installation in our labs. It's possible that Plug and Play, like previous unenforced standards, may not deliver everything that it has promised. And every new system has its share of bugs in early releases. No formal policing institution is currently in place, although Intel has indicated its willingness to coordinate a special interest group (SIG) that might provide validation services. Also, Microsoft will allow vendors to display the Windows 4.0/Chicago logo on products it finds to be Chicago-compatible, meaning in part that the systems support Plug and Play.

On the whole, Plug and Play shows plenty of potential: It has support from major industry players, is compatible with existing hardware, easy to use, and costs little to implement. If all the pieces come together, expanding your PC may indeed become as simple as plugging in a card and turning on the machine. □



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CIRCLE 130 ON READER SERVICE CARD

MEDIA VISION RESOURCE

Look below the surface of any company's "right-sizing" efforts and you'll probably find a powerful application server—the newest generation of information workhorse in the PC industry.

APPLICATION SERVERS



At Your Service

Say the words *client/server* and savvy personal computer users smile and nod knowingly. Consultants reply in hushed whispers, turning the phrase into an almost-magical incantation. Information-system managers tell their bosses it's where their capital investment dollars are going to go. And often those high-powered bosses reply with an emphatic "Huh?"

In fact, client/server computing is simply the personal computer industry's version of distributed processing. A look beneath the client/server concept, which is hardly a new one, reveals revolutionary ideas that have already cast long shadows across the future of mainframes and minicomputers.

With all the curiosity and confusion about what client/server computing really means, and about how application

servers fit into this scheme, we decided it was time for *PC Magazine* to examine this new generation of computing.

In so doing, we learned a lot about the potholes, side roads, and detours on the road to a truly PC-centric information network.

WHAT IS AN APP SERVER ANYWAY?

Because there's still a lot of disagreement concerning the definition of an application server, we'll hew a simple path in the descriptions and definitions that follow, even at the risk of oversimplification.

Traditionally, personal computer networks have consisted of clusters of desktop computers connected to one or more file servers that run Novell's NetWare, Banyan's VINES, Microsoft LAN Manager, or another popular network operating system (NOS).

by Jim Seymour

On the other side of the equation, the PC workstations run standard, off-the-shelf DOS, Windows, and OS/2 applications. In some cases, the applications reside on the workstation; in others, they reside on the server and are downloaded on request.

Client PCs also turn to the file server for shared resources and services, such as access to individual users' private files, to common workgroup files stored on the server, and to network printers, data modems, fax modems, and other devices.

SPLITTING THE WORK

Rather than using essentially the same PC applications used on standalone PCs, the client/server arrangement requires entirely new applications designed to divide the workload between the server and client.

The larger part of the application resides and executes on the server; data files reside there as well. A second, smaller part of the application program resides

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on the connected PC and works with the server-supplied portion to divide and manage tasks.

For example, imagine using a client PC to retrieve and analyze the billing information in a server-based database on all your company's accounts in Madison, Wisconsin.

At your PC, you enter the data request; at the server, a database program examines the database and extracts the requested information. That data, and only that data, is sent to your PC, where

the client-resident part of the program sorts and displays it.

That done, you begin to work with the information. You decide to look at only those accounts that are seriously delinquent—those with past-due balances older than 90 days and greater than \$1,000. That manipulation is performed on the data set entirely at your PC. Then you call up the PC's mapping program to display the information visually based on the ZIP code, age, and size of all accounts that are delinquent.

A pattern of deadbeats on the periphery of Madison starts to emerge. You make another request of the server's database—all delinquencies within 100 miles of Madison—and discover that you have a whole cluster of previously unnoticed suburban bad accounts. Time to get the collections department to focus on that area.

Consider what happened during that imaginary network computing session.

HIGHLIGHTS

Application Servers

APPLICATION SERVERS are the limousines of the personal computer world. They need to shuttle data quickly, surely, and efficiently from one place to the next. Conceptually, the application server provides the bulk of the application code, as well as access to large databases; on the other end, the client provides a graphical user interface and supporting programs for manipulating data. Under this setup, the client machine doesn't have to be a powerhouse; even a notebook with an external network adapter will fill the bill.

APPLICATION-SERVER PRICES are astronomical when compared with the prices of desktop computer systems or even those of file servers. Typical application servers can carry a price of between \$17,500 and \$50,000. The high cost reflects the price of the technology needed to ensure long-term hardware reliability and to protect the integrity of all data.

ADDING AN EXTRA CPU can make all

the difference in performance. Through symmetrical multiprocessing, an application server can expand its processing power to grow with the increasing computing needs of a business. The most common application-server configuration utilizes 2 to 4 processors, but some systems can gang up to 16 processors in the same box.

NETWORK OPERATING SYSTEMS such as SCO Unix are able to take advantage of multiple processors, but NetWare 3.x—the most commonly used file-server NOS—can't. Our ServerBench testing was designed to run under the SCO Unix operating system and therefore to show performance differences between single-processor and multi-processor configurations.

THE COMPAQ PROLIANT 2000 5/66 M4200A, the newest in application-server design, shows that Compaq's product has come a long way in the last year. The ProLiant's attractive price, useful and user-friendly features, and

impressive performance put it ahead of this roundup's multiprocessing pack.

HEWLETT-PACKARD'S HP NetServer 5/60 LM platform was far and away the best server of the group—under NetWare. The NetServer lagged, however, on our ServerBench tests, which we ran under the SCO Unix operating system.

DATA STORAGE ON THE GIGABYTE scale needs special consideration in terms of efficiency, data security, and cost. By striping data across many disks, RAID configurations allow an application server to perform at high speeds and to recover quickly from the loss of a hard disk.

ERROR-CORRECTION CODE (ECC) memory is the key to keeping an application server up and running in a world where single-bit and multibit errors occur. ECC memory is capable of detecting and fixing data errors on the fly.



You made very efficient use of three expensive office resources that always seem to be in short supply: server time, network time, and—most important—*your* time.

The key point here is that the information interchange could have concerned anything; it could have been a travel agent looking for the best and least expensive way to get a large tour group

*File servers are hardly
obsolete: Many LANs will
continue to run on servers
under a more traditional
network architecture*

from Point A to Point B, a factory foreman trying to get a handle on his company's inventory of artificial Christmas trees, or a series of large and complicated banking transactions. Note also that the client machine in this process didn't need to be a very powerful PC. Indeed, you might well have been using a notebook PC, because the really heavy-duty computing was performed by the application server.

Assuming the application was well designed, the server sufficiently powerful, and the network well tuned, the process will have been quick, and entirely invisible to the user. You didn't know or care what was happening or where it was happening; you just wanted answers.

And you got them. It also didn't matter where the needed data was—across the hall, across the street, or across the country; the data could even have been scattered among many databases and many servers.

In a very large nutshell, that's the essence of client/server computing. File servers are still useful and hardly are obsolete: Many LANs will continue to run on servers under a more traditional network architecture. And indeed, in some models of client/server computing, file servers are still used to provide some file services for application servers. But the real future of increasingly PC-centric business computing lies in the client/server model.

• Compaq ProLiant 2000 5/66 M4200A

Application servers carry such a tremendous burden in today's PC-centric network that they must be both the shiny, speedy sports car and the grubby, work-horse delivery van of a business's information infrastructure. Fast and nimble, an application server must

carry a variety of loads to a range of destinations with absolute fidelity.

Even the most minor mistake could temporarily put a company out of business. The often-competing demands result in the application server's place at the pinnacle of the PC pecking order—often with a price tag more in line with a Ferrari or a Rolls-Royce than a Ford or a Plymouth.

BEST ALL-AROUND SERVER

The Compaq ProLiant 2000 5/66 M4200A, powered by a pair of 66-MHz Pentium processors, has the newest design of these high-end servers, and it fulfills the cost side of the network downsizing equation. While three of the other systems in this roundup cost less than the ProLiant, the unit still achieved the best price/performance score.

The ProLiant provides exceptional design with a 128-bit data path between processor and system memory, high-powered NetFlex-2 network interface cards, and a fast and responsive SCSI-2 disk controller.

But Compaq goes a step further by providing the user—usually the network administrator—with an excellent set of network-management tools. It provides SmartStart, a CD-ROM and floppy disk set that contains coded versions of the most popular network operating systems, and all the needed drivers—from NetWare to Unix to Microsoft Windows NT Advanced Server.

All the user needs to do is pay for the password and then load the oper-

ating system automatically onto the server's hard disk; thus the user can easily set a standard configuration for many servers. In addition, the Insight Manager utility monitors network operations and predicts future failures, thus minimizing network disruption.

In terms of performance, the ProLiant pulled away from the pack and never looked back. With a pair of 66-MHz Pentium processors, this unit is truly a high-end server, having led the way in most of this issue's performance categories—sometimes by as much as 30 percent.

If that isn't enough for your company's long-term computing plans, you can add another pair of processors when the need arises.

Even though the Compaq server stood out in this evaluation of five of the most powerful PCs we've ever tested, the other machines each had their own bright spots:

- With a wide and spacious case that can accommodate up to five Pentium processors and up to 16 disk drives, the AST Manhattan SMP P/60 is the application server of choice for the rapidly growing business.
- The HP NetServer 5/60 LM excelled in NetWare operations.
- A solid performer at small client loads, the Unisys PW² Advantage Plus Model 5608 is a very affordable Pentium-based system.
- The performance of the Wyse Series 7000i Model 760MP illustrates that an application server based on 486-class main processors can still offer a lot of power for the money.

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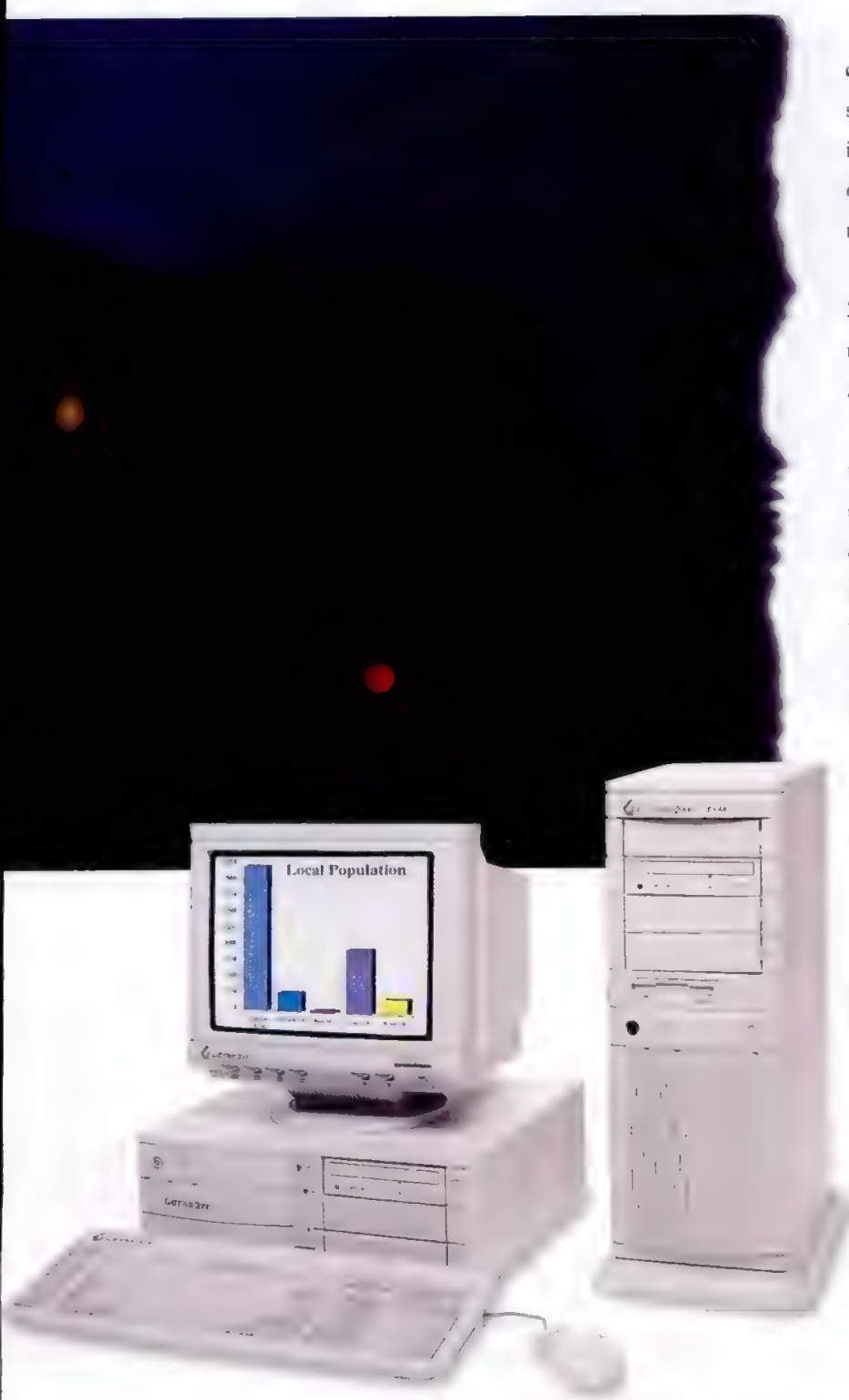
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CIRCLE 103 ON READER SERVICE CARD

IN THIS REVIEW

When we asked PC makers for application servers, our sample configuration was more complicated than that requested in any previous review story. We asked for machines that are, first and foremost, multiprocessor platforms.

If a manufacturer wasn't currently shipping its application servers in a multiple-processor configuration, we looked into the vendor's commitment to producing multiprocessor platforms in the future.

The minimum system memory and disk storage were set at 128MB and 4GB (yes, gigabytes), respectively, with the storage configured either as a mirrored SLED (Single Large Expensive Disk) or as a RAID (Redundant Array of Inexpensive Disks).

If the server manufacturers did not supply their own Ethernet network interface cards (NICs), we installed four Eagle Technology NE3200s. Because of the complexity of today's network operating systems, a CD-ROM drive was requested to allow for the quick loading of software.

One consequence of these high-flying requirements is that the prices of our five machines push into the stratosphere, in the way of PCs: from \$17,745 to \$48,000. Keep in mind, however, that these application servers are effectively competing against minicomputers and mainframe setups that easily cost 10 to 20 times as much.

The reviews and analyses in the coming pages look at Pentium-based machines from AST Research, Compaq Computer Corp., Hewlett-Packard Co., and Unisys Corp., and at a 486DX2/66-based system from Wyse Technology. There were several no-shows: Acer America Corp., IBM, NCR Corp., and

Sequent Computer Systems declined to participate. NEC Technologies was unable to deliver a working system by our deadline.

MORE... BIGGER... FASTER

The hardware resources required to meet the demands placed upon application servers are considerable. On one level, it's the old more/bigger/ faster measure—you want more RAM, bigger and faster hard disks, and so forth, in an application server. But look a little deeper and you'll see the need for more robust and advanced technologies—ones that are not yet offered by standard PCs.

Most important among those new technologies are drive arrays, error-correction code (ECC) memory, and multiprocessing. Drive arrays, or RAID configurations, are clusters of two or more hard disks that are run from a single controller. As we'll soon see, the acronyms RAID and SLED are somewhat deceptive.

RAID configurations offer faster performance and greater data security. Speed can be improved by simultaneously writing or reading different parts of a file to or from several disks—a process called *data striping*. This data striping technology is extremely complicated and is managed by a new generation of multi-disk controllers.

If the speed advantages of simultaneous writes to several disks are obvious, the

data-security advantages are less so—at first glance; in actuality, these advantages are truly profound.

In the simplest RAID configuration, which is called RAID 1, one disk can be used to make a ready-to-use mirror image of the primary hard disk. This setup obviously does nothing in the way of speed but a great deal in the way of data security, since the backup hard disk can be instantly moved on-line in the event of the primary hard disk's failure.

Other levels of RAID employ various data striping and/or error-checking-and-correction techniques, although the RAID levels are not arranged hierarchically. RAID 5, another popular disk array configuration, combines speed with security by placing error-detecting code and redundant information across several disks.

When a hard disk on a data-striped system goes down, the network administrator can immediately pull it out and insert a new, spare hard disk in its place; the RAID immediately begins restoring the data from the missing hard disk onto the new one. During this restoration of data, system performance is slowed, but the server—and the entire network—remains operational.

The process takes anywhere from a few minutes to half an hour, even when restoring data to very large disks, but this is a far cry from the hours required to restore a gigabyte of data across a network from, say, a DAT drive.

RUNNING THE NUMBERS

At the other extreme, the SLED approach is fading fast. Although offering some benefits, a SLED-based storage system generally gives neither the performance boost nor the enhanced data security possible with RAID configurations. And when you're depending on just a SLED, instead of on a RAID setup, you're out of business when the single disk goes.

While the names use the words *inex-*

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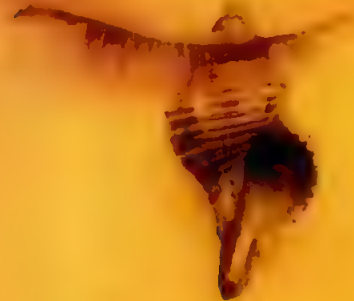
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Our Contributors: JIM SEYMOUR is a contributing editor at *PC Magazine*. MICHAEL BLAKELEY is an associate project leader, MARK JONIKAS is a senior project leader, and TIM STEFANINI is a senior project leader at Ziff-Davis Labs. ERIC HALE is the ServerBench development leader at Ziff-Davis Benchmark Operations. NICK STAM is a technical director (hardware) and AMARENDRA SINGH is a technical analyst at PC Magazine Labs. TAMI PETERSON was the project leader, and BRIAN NADEL was the senior associate editor in charge of this story.



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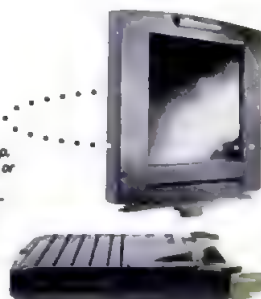
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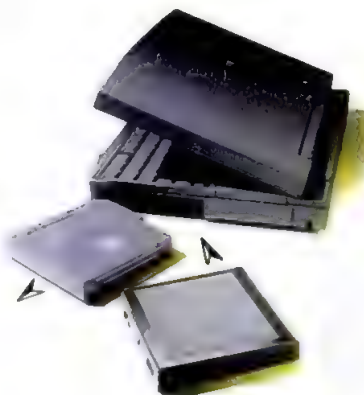
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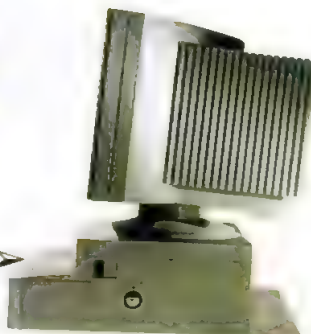
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CIRCLE 239 ON READER SERVICE CARD



pensive and *expensive*, don't be fooled. SLED systems are not particularly expensive: You'd pay as little as \$1.50 to \$2 per megabyte of storage. By the same token, the hard disks in RAID systems aren't particularly inexpensive. They are typically large, state-of-the-art disks that use SCSI-2 architecture; and with the added cost of the special disk controller required for RAID configurations, typical storage will cost you \$3 to \$4 per megabyte.

But in the RAID world of disk storage, 1 times 4 does not equal 4. Take, for example, a disk system composed of four 1GB drives in a typical RAID 5 array. The system does not in fact deliver 4GB of storage, because some space must be devoted to the parity-checking and sector-redundancy schemes that make RAID systems so secure.

In a RAID 1 setup, a pair of mirrored disks would double the per-megabyte storage costs because the second disk is used only for backup. A typical four-disk RAID 5 setup, on the other hand, would add approximately a 25 percent price premium for this belt-and-suspenders overhead.

BIT-FIXING

The second new-to-PCs technology essential to application servers is ECC

memory. The far more primitive parity-checking scheme universally used in IBM compatibles merely shuts the system down—hardly the approach for a server that contains a company's records and is its most powerful tool. The goal in the client/server world is not only to detect errors but to fix them on the fly as well.

We haven't seen ECC on PCs before, because the extra circuitry in the memory controller costs more, and because the ECC process adds processing overhead that can slow memory down slightly. ECC works by adding extra check bits to data held in RAM.

These check bits allow code in the memory controller to test for, detect, and fix single-bit errors in the datastream, and to detect all double-bit and most multiple-bit errors as well. Single-bit errors are by far the most common and, in the volumes of data involved in application-server usage, occur more frequently than one might expect.

The overhead of the extra bits needed to use ECC requires at least 32-bit memory words. For true efficiency, this really demands 64-bit words, which, not so coincidentally, are what the Pentium processor uses.

For example, in a typical ECC setup, you would need 5 additional ECC bits to

take care of error-correcting memory functions if your computer system used 16-bit words, as is the case with 286-based PCs.

If your system used 32-bit words, however—as is the case in 486-based PCs—or 64-bit words—as with Pentium PCs—your system would need only 6 or 7 ECC bits, respectively. Thus, the number of ECC bits needed for error-correcting efficiency gets proportionately smaller as the word size increases.

This fact makes ECC memory a good bet in Pentium-class machines as well as in machines using other 64-bit RISC processors. In the older world of discrete DRAM memory chips and small SIMMs, ECC would have added a prohibitive cost penalty, but with the 16MB and higher-capacity SIMMs used in these machines, the penalty is very small. In any case, as with RAID, the role of application servers tends to be so important that small cost differences are insignificant.

The AST Manhattan SMP P/60, Compaq ProLiant 2000 5/66 M4200A, and Wyse Series 7000i Model 760MP machines use ECC memory, a definite advantage when downtime is measured not in minutes and seconds but in dollars and cents. HP said it planned to offer ECC memory in early 1994.

ONE PLUS ONE EQUALS?

An application server is subject to greater demands for computing horsepower than desktop PCs or file servers are. It requires not only a fast and powerful main processor chip; this type of machine often requires more than one of them.

The issue of scalability is important because application servers are major investments, and their firepower should be scalable to the task at hand, both at the time of initial installation and later, as demands on the system are likely to increase. Network managers should be able to increase not only the size and number of hard disks and the amount of RAM installed but also the number of processors in the server.

Managing multiple processors is a far more complicated task than driving just one, and it requires a more sophisticated operating system. NetWare 3.x, the most widely used file-server network operating system, does not support multiple processors, but Microsoft's new Windows NT

Suitability to Task: Application Servers

The **NetWare performance** Suitability to Task score is based on an application server's performance on the Ritesize test. Although the Ritesize test can be run on different databases and in different operating environments, for this issue's testing, it was run with the Sybase SQL Server, Version 4.2, under NetWare 3.11.

Whereas the network interface cards had a minimal impact on most of our ServerBench test scores, these cards had no impact whatsoever on the servers' Ritesize test scores. The Ritesize test measures only each server's database functionality in a client/server network environment. And unlike ServerBench, which is a simulated client/server test suite, the Ritesize test uses a real database to carry out its tasks.

The **SCO Unix performance** Suitability to Task score indicates an application server's relative performance in the SCO Unix operating environment, as tested with ServerBench. Because SCO Unix is an operating environment that supports multiple-processor systems, those servers that came to us for testing with two processors received scores that reflect their scalability from one to two processors. Three of the five application servers tested, the AST Manhattan SMP P/60, the Compaq ProLiant 2000 5/66 M4200A, and the Wyse Series 7000i Model 760MP, came with two processors.

The **expandability** score reflects an application server's expansion potential. Among the included factors in this rating are the maximum number of slots and bays, processor capacity, maximum hard disk capacity, and number of RAID levels supported. RAM and cache limits are factored in as well.

Product Name	
SUITABILITY TO TASK	
NetWare performance	POOR
SCO Unix performance	FAIR
Expandability	GOOD
Expandability	EXCELLENT

■ Price/Performance Index: *Application Servers*

The five application servers in this review offer a wide variety of options and performance levels, but their price span is equally large.

The AST Manhattan SMP P/60 and the Compaq ProLiant 2000 5/66 M4200A led the pack in terms of performance. Price, however, is what sets those two servers apart. The Manhattan's price is staggering—almost \$18,000 higher than the ProLiant's. The ProLiant's price/performance rating shows the best bang for the buck.

While the HP NetServer 5/60 LM's performance lagged behind that of the ProLiant, its price may make it a good choice for the budget-minded user.

The Wyse Series 7000i Model 760MP falls in the middle of our price/performance chart. While its two Intel 486DX2/66 main processors couldn't quite keep up with the two-processor Pentium systems (the Manhattan, NetServer, and ProLiant), the system's upgradability and middle-of-the-pack price tag help make it an attractive prospect in spite of its average performance.

The Unisys PW² Advantage Plus Model 5608 set the price floor for this group of application servers. Unfortunately, it also checked in with the lowest performance score, which lends credence to an old adage: You get what you pay for.

Note that none of the tested application servers fell into the lowest quarter of the chart, where poor performance is accompanied by a high price.

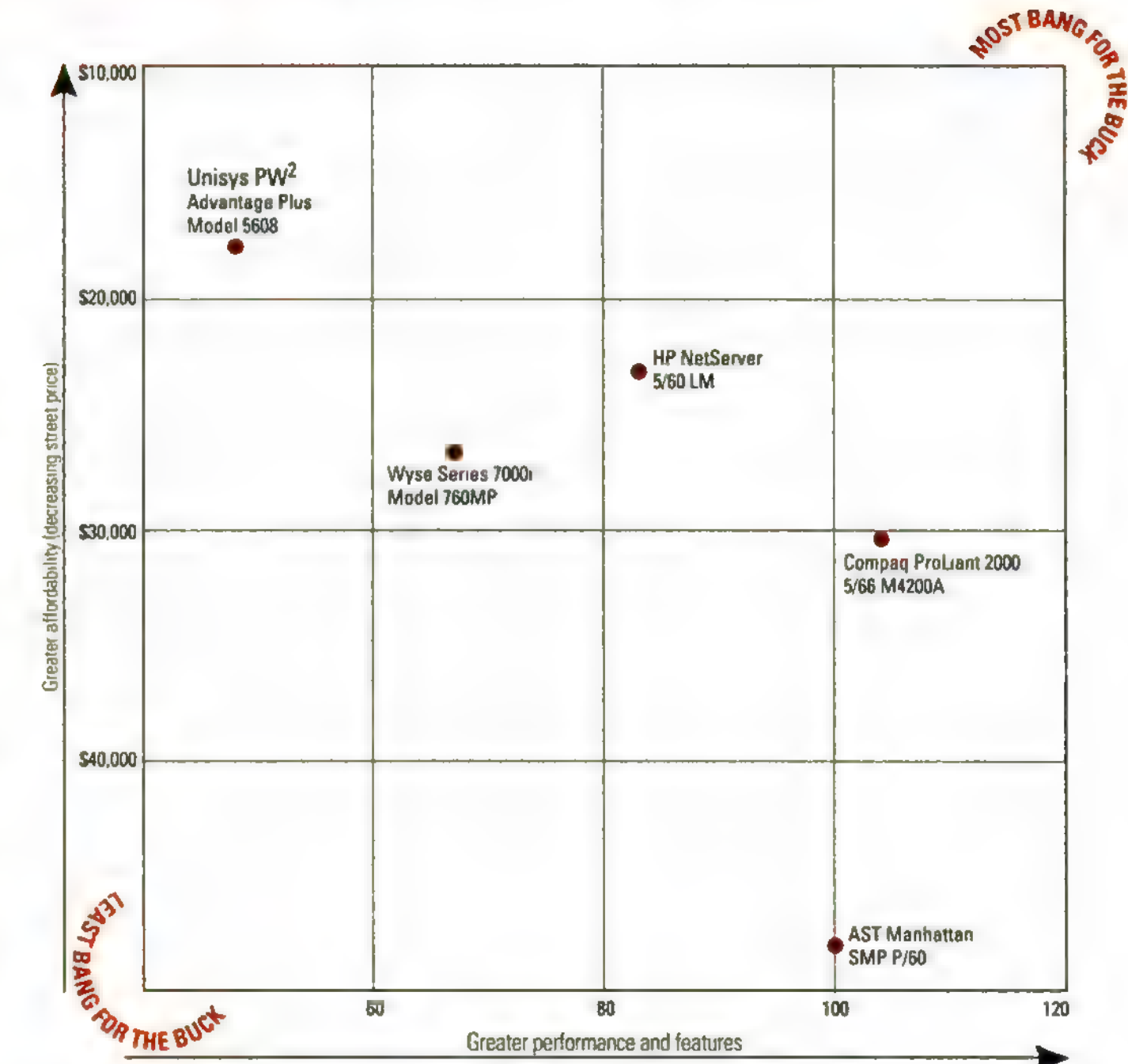
THE DATA POINTS

In calculating each system's price/performance index, we based about 85 percent of the score on

Advanced Server, Banyan's VINES, and SCO Unix all support symmetrical multi-processing (SMP). We chose SCO Unix for our tests because it was the most widely available SMP NOS.

While operations per second and pixels per second are indicators of desktop performance, in the network world, transactions per second (tps) define how a server is quantitatively evaluated. Transactions per second is a measure of the number of requests the server can complete in a second.

With a single processor, Hewlett-Packard's HP NetServer 5/60 LM pulled away from the pack under the NetWare-based Ritesize benchmark test; this unit completed almost 60 tps at a full client load of 60.



the system's Ritesize and ServerBench benchmark test results. The remaining 15 percent took into account the maximum RAM, the hard disk capacity, the number and type of processors supported, the total number of expansion slots and drive bays, the

number of power-supply connectors, and RAID support.

Prices in this chart are based on the tested configuration for each system (as listed in the system's fact file).

But performance increases dramatically when a server can take advantage of a second processor. Based on testing and analysis performed by Intel, adding that second processor (and at times a third, fourth, and fifth one) can boost processing power by between 77 and 100 percent for each additional processor.

Our ServerBench test suite confirmed the value of multiple processors in application servers running under SCO Unix. Three of the five reviewed machines arrived with multiple processors. Even the slowest of them, the twin-486DX2/66-based Wyse 7000i, outperformed the 60-MHz and 66-MHz Pentium-based systems in their single-processor configurations.

In its dual-processor configuration, the Compaq ProLiant was the clear winner in

the overall ServerBench category, outperforming the AST Manhattan by about 20 percent. That advantage held under disk, network, and processor subsystem testing. Based on a pair of 486 chips, the Wyse 7000i found a comfortable place between the single- and dual-processor Pentium systems. Paradoxically, the Compaq ProLiant came in with the lowest up-front costs: under \$1,000 per tps of operation, as compared with more than \$2,000 for other servers.

But be warned: As you add processors, the idiosyncrasies of SCO Unix become evident. For example, much of the two-processor machines' edge in the numbers can be attributed to SCO Unix's default caches.

At installation, SCO Unix creates a



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reasonable 6.5MB RAM cache when it detects a single processor, but it creates a whopping 64MB cache when it finds multiple processors. With a cache that large, the overwhelming majority of client requests are met from cached data rather than from the hard disk, which requires more time.

If using more than one processor is good, is using more than two even better? Compaq's ProLiant accepts four processors; the AST and Wyse units can handle five. We tested machines only in single- and dual-processor configurations. That was due partly to limitations in SCO Unix, under which using more processors sometimes results in decreased system performance as the burden of the NOS's overhead in parceling out work to those processors begins to cancel out the advantages of the extra processors.

Beyond that, companies such as NCR, Sequent, and Tricord Systems have put together SMP systems that incorporate many more processors and that rival mainframes in terms of cost and power.

BUS STOPS

Building the perfect server involves more than merely ganging as many processors as possible. The bus is frequently the bottleneck for the Pentium processor, which can transfer data at a maximum rate of 528 megabytes per second (four times the throughput of the 486 chip) when taking advantage of the Pentium's full address pipelining. By contrast, the 32-bit EISA bus can handle only 33 MBps.

To speed the data flow, most Pentium servers use a proprietary bus design. The most common solution is to widen the memory bus to 64 bits. One way to increase bus performance is shown by Compaq's elaborate TriFlex architecture, which can be found in its ProLiant server. The ProLiant uses a 128-bit memory bus and a 64-bit processor bus to boost throughput to 267 MBps.

Another approach, demonstrated by Hewlett-Packard's NetServer, is to push the 32-bit design to its fullest by reducing data-transfer delays. This server's XPress bus architecture consists of a self-synchronizing interface connecting the processor, memory, and EISA expansion bus.

The downside is that the system must wait several clock cycles to synchronize the buses, but this performance loss is easily made up, because once data transfers occur they are perfectly timed. The XPress system can also double-clutch: synchronizing at 33 MHz when an EISA device tries to access memory, or at 60 MHz when the main processor tries to access memory.

MANAGING THE SERVER

Beyond raw processing power, drive arrays, and huge memories, other factors come into play when choosing—and managing—the right application server for your network. Indeed, the manageability of these behemoths can become a major issue for those accustomed to the simpler world of file servers and NetWare.

Tools such as Compaq's SmartStart CD-based NOS-loading and -configuration utility are a good start. SmartStart allows the network administrator to set a base configuration and automatically load the NOS without dealing with a box full of floppy disks.

Server power is an issue, too. It's unthinkable to run a server these days without an uninterruptible power supply (UPS) attached. But buying a UPS doesn't solve all your potential power problems. What about the power supply that exists inside your server? If that goes out, it won't matter that the UPS connected to the server is still supplying nice, steady power: Your server, and that once-impregnable RAID, is already dead.

Redundant, auto-switching internal power supplies are important features in all servers, but only one machine that we tested—AST's Manhattan—had a second built-in power supply ready to take over if the primary power supply failed.

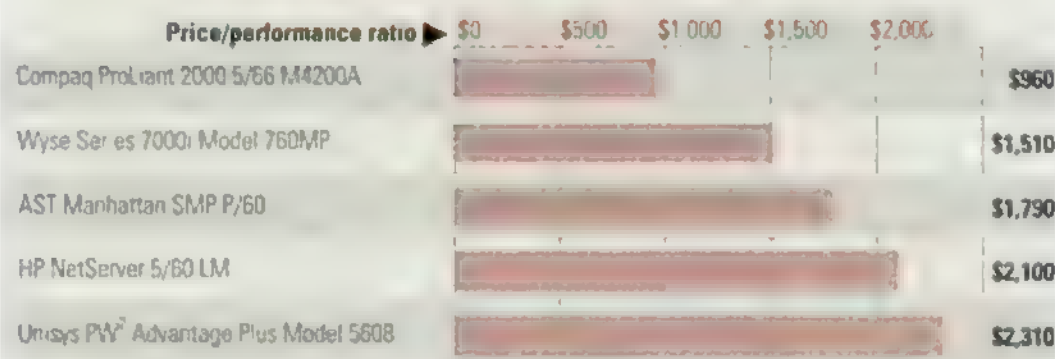
More worries about power: What if the internal power supply in a RAID array

itself goes out? Once again, you're out of business, even if the system's power is still fine.

Rather than relying on the system power supply, or providing a single, separate RAID-only power supply shared among the disks, the best RAID configurations provide multiple power-supply units—in some cases, one unit for each disk in the array.

Finally, what will you do about backup? Once you're dealing with this many gigabytes of mass storage, you're into the realm of high-density backup systems and probably "near-off-line" storage. That

The Price of Performance



To determine each system's **price/performance ratio**, we divided the list price by the unit's overall ServerBench score (in transactions per second) when tested with a full client load. Thus, the ratio represents the cost per tps of processing power.

means you'll need 8-mm or 4-mm DAT or another high-capacity tape system, perhaps even an automatic tape-changing carousel.

And it means using some form of Hierarchical Storage Management (HSM), which regularly grooms your primary (that is, disk array) storage for files that can be moved to on-line—but slower and cheaper—tape or optical disk drives. In buying a server, adding tape backup and HSM accounts for no more than a few well-spent pennies on the dollar and pays off with increased data security.

The world of client/server computing, and of these complicated, powerful application servers and their operating systems, is a big step up from buying, installing, and supporting the conventional file-server LAN.

Whether to buy an application server isn't a decision to be taken lightly. But then at these prices, no one—except the millionaires among us—is going to see an application server as an impulse purchase.



Benchmark Tests: Application Servers

What the Numbers Mean

In creating a client/server environment, we used two indicators of server performance: ServerBench 1.0 measures a server's ability to perform transaction processing under SCO Unix, and Ritesize gauges performance under NetWare.

SERVERBENCH PERFORMANCE

ServerBench generates a server's client/server score by using a weighted harmonic mean of the individual subsystem test scores; we place the main emphasis on an application server's processor and disk subsystems. We place secondary weight on a server's network capabilities, because they are the least used during most client/server operations.

All five servers we reviewed are symmetrical multiprocessor (SMP)-compliant, and most of them are based on the Pentium chip. The AST Manhattan SMP P/60 carried two 60-MHz Pentium chips; the Compaq ProLiant 2000 5/66 M4200A had a pair of 66-MHz Pentium chips; the Wyse Series 7000i Model 760MP carried two 486DX2/66 CPUs; and the HP NetServer 5/60 LM and the Unisys PW Advantage Plus Model 5608 each used a single 60-MHz Pentium. Whether configured with one or two processors, each server had a 256K cache for each processor installed, and each machine carried 128MB of RAM. Each server was quite capable of managing complex tasks in a large-workload client/server environment.

The Compaq unit, with its two Pentium/66 CPUs, was clearly the best of this roundup. It incorporates Compaq's proprietary TriFlex architecture, which features a wide 128-bit path between the CPU and memory. The four NetFlex-2 network cards Compaq provided outperformed the Eagle NE3200 cards, which were used in testing the other machines, by a wide margin.

The AST server nipped at the Compaq's heels on nearly every test,

including the overall ServerBench client/server benchmark test.

In a single-Pentium configuration, the AST was 80 percent as fast as the single-Pentium Compaq, as was the HP. Behind it on this test were the Unisys and Wyse servers. The Wyse is based on the less powerful 486DX2/66 processor, and its performance lagged. The Unisys was the laggard of the Pentium bunch, probably because of its proprietary bus architecture, which provides only a 32-bit path between the CPU and memory (other systems provide 64-bit paths), and its single-spindle drive setup.

PROCESSOR AND MEMORY

The processor and memory subsystem test measures a server's ability to do work internally, without input/output operations. The test shows how well the CPU handles a multitude of requests—for instance, all common types of instructions, such as string manipulation, integer arithmetic, and memory copying.

The processor and memory subsystems of each server manipulate data records that contain realistic, sales-oriented fields (such as customer IDs, outstanding balances, and available credit) that combine for a total record size of 125 bytes. The entire data set is 2,800 records—a total of 350,000 bytes of data for each client.

The Compaq outperformed the other servers, hitting its peak in single-processing mode at about the same number of clients as did the other single-CPU, Pentium-based servers (from 20 to 24 nodes) but at a higher number of transactions per second throughout.

The same trend held true for the Compaq when we compared its dual-CPU performance with that of the two other dual-CPU servers. The Compaq and the AST peaked at 40 clients, but the Compaq maintained an average of 1.7 tps more than the AST at each load, and it usually outperformed the dual 486DX2/66-based Wyse by at least 4 tps. The Wyse's peak at 32 clients was lower than the peaks of the Compaq and AST, but its dual-CPU configuration may be more cost-efficient for some network environments, since it did outperform all of the single-Pentium servers.

While part of the Compaq's superior performance is certainly due to its dual 66-MHz Pentium processors, the system's supporting chip sets are the real key. The proprietary TriFlex bus architecture ensures top performance from the memory subsystem.

While most other servers use proprietary 64-bit bus architectures, the Compaq goes a step further. In addition to providing the standard 64-bit path between the processor's external (L2) cache, it has a unique 128-bit path to the fast paged/interleaved memory subsystem. When the wide bus is coupled with the interleaved accesses and page hits, the Compaq's memory subsystem shines.

HARD DISK SUBSYSTEM

There are five disk subsystem tests: sequential read, sequential write, random read, random write, and append tests. ServerBench creates a 1MB test file for each client before the server performs the actual tests. All the tests except the append test generate a random number to use as a starting point in each test file. ServerBench places the starting point so that reads do not go past the end of a file.

When SCO Unix is installed in a server, a disk software cache is set aside from available system memory. We used the SCO Unix default settings of 6.5MB for single-processor systems and 64MB for multiprocessor systems. As expected, the hard disk subsystems' performance in the three dual-proces-

sor systems was dramatically better than in the single-processor systems—sometimes with more than ten times the throughput—because of the large difference in cache size.

Going from one to two CPUs presented a few erratic shifts for the Compaq server. With the client load increased from 16 to 20, it took a brisk downturn, going from a peak of about 71 tps to about 57 tps. Just as abruptly, the server bounced back, going to its initial peak rate and then remarkably increasing its net tps at increasingly high client loads.

Part of this irregularity is possibly due to the idiosyncrasies of SCO's algorithm, which allocates tasks across the dual processors. Remember that the Compaq's 66-MHz processor is the fastest of the Pentium line, meaning that this processor is perhaps the most difficult to manage during critical task switches. The AST server, with 60-MHz Pentiums, did not have the same erratic behavior. But it also did not demonstrate the accelerated performance of the Compaq when operating at its full processing capacity.

On these disk tests, the Compaq's consistently excellent performance at all client loads had little to do with its disk subsystem and a lot to do with its TriFlex architecture, which provides a 128-bit path to memory. In the case of the dual-processor servers, our test load of 60 clients never really stresses the servers' hard disks; each client works at a given time with files no larger than 1MB, for a total of 60MB potentially in use in a server at a given time. Consequently, the servers' processor and memory subsystems matter the most—that is, up to the point where disk operations are no longer contained solely in the cache, and the speed of the hard disk becomes the main performance bottleneck.

Compaq's NetFlex-2 network cards and drivers are speed demons compared with those used for the other servers. And since the disk tests perform their operations reading and writing from the server's own hard disks (as would occur in true client/server appli-

cations), a fast network interface gets those requests back in a hurry, merely returning small response packets across the network to the requesting client when finished. Judging by the escalated performance the Compaq enjoyed at its highest loads, we suspect its NetFlex-2 network interface cards contributed to its stellar finish.

The Wyse, in its dual-processor configuration, didn't falter whatsoever at any point in its ability to manage tasks as more were added. Instead, its performance leveled off at 12 clients and maintained roughly the same performance level as the AST until its final load of 60 clients.

For single-processor servers with the smaller 6.5MB disk caches, all systems performed about the same. As a group, the performance curve peaked at 4 to 8 clients—when the systems started using their hard disks instead of their caches to handle operations—and then held steady, with most of the servers at around 5 tps for the remainder of their loads. There was one exception, however: the HP server.

The HP had four 1GB Seagate 11200N/ND hard disks, as did the Unisys, but the Unisys server was only about half as fast on our disk tests. The HP had no RAID formatting utility for SCO Unix, so all of its disk tests were run on a single 1GB unit.

The AST and HP each used a Mylex DAC-960 disk controller with a 4MB hardware cache, but because the HP has a customized version, it outperformed the AST substantially. In fact, the AST performed about even with the Unisys.

After a close inspection of the individual disk tests, we found that the HP server did extremely well on its sequential reads and writes because it used a single-channel implementation of its proprietary Mylex controller and what the company calls "source synchronization" between the controller and RAM. With the controller essentially running in bus-master mode, sending bursts to the RAM subsystem, the RAM synchronizes to the EISA bus-master burst rate; no asynchro-

nous transfers occur.

This also speeds up the random read/write activity, but by a slower margin. The context switching that occurs between channels on AST's retail version of the Mylex board may actually slow this server slightly, in comparison with the HP and its different implementation of the same controller.

NETWORK INTERFACE

There are two network subsystem tests: client-to-server and server-to-client. ServerBench works with networks at the OSI (Open Systems Interconnect) transport level and can get test results closer to what you see in a production system. All of our tests were run on an Ethernet network. These results are indicative of the results if the same tests were run on a Token-Ring network.

No matter the network architecture, you will learn as much about SCO Unix as you will about the reviewed servers by looking at their network-subsystem test results. At the single-processor level, the test results tell you each server's processor performance and the strength of the network interface, including card drivers.

The Wyse server used the same network interface—an Eagle NE3200—as the AST, HP, and Unisys but contains a slower processor. The latter three, all Pentium-based, performed about equally on the network tests, with the same performance curves. The Wyse tracked the other servers' performance curves, but at a lower tps rate.

The Compaq, on the other hand, is not marginally faster than the others just because of its processor. It handles about 33 percent more transactions per second than the next-fastest server because Compaq sent its own NetFlex-2 network interface cards. The server's fast memory subsystem also contributed to its network results, because data buffers are read from and written to the disk cache residing in system memory.

On the surface, we see that in terms of network operations, the two-proces-



Benchmark Tests: Application Servers

sor Compaq was outperformed by the single-CPU Compaq by 15 percent. The AST server with two CPUs was less effective than with one CPU by about 8 percent. The Wyse, with its slower 486DX2/66 processor, performed about the same with one or two processors.

The underlying problem here is that SCO Unix did not fully support symmetrical processing for network calls. While standard system calls are multithreaded—capable of concurrent execution by more than one processor—the STREAMS interface and underlying TCP/IP software run only on a single, dedicated processor.

According to SCO, when a second processor tries to execute a service process, it will have to turn the process over to the first processor to execute the network system calls, causing the initial processor to reschedule its operations. If rescheduling on the first processor results in a context switch to run the process taken off the second processor, the first processor will be slowed down and the second processor will be left idle. This fact was partly camouflaged in the ServerBench disk tests, which used the network interface to send response packets to the clients, because the large disk cache in the dual-processor servers compensated.

On the processor test alone, the problem did not arise; because the processors had limited overhead network demands. On the network test alone, with no change in the basic setup for the servers in either their one- or two-processor configurations, the only variable at work was the added processor, which had more strenuous tasks to manage and no further aid. With network calls under SCO bound to one processor (a situation SCO fully plans to remedy), the dual-CPU servers experienced no benefit in pure network performance but actually suffered penalties at certain points.

NETWARE RITESIZE

The Ritesize test is an on-line transaction-processing benchmark test. For this issue, Ritesize was based on Sybase SQL Server for NetWare, Version 4.2, running as an NLM (NetWare Loadable Module) under NetWare 3.11. At the time of our testing, this was the most current version of Sybase SQL Server compatible with each of the servers we reviewed.

Sybase SQL Server 10 will be the base of future Ritesize testing performed by *PC Magazine*. For this reason, you should not compare the Ritesize test results in this issue with any other Ritesize results, since such comparisons would not be valid.

Ritesize, like ServerBench, is a client/server test for application servers. The main difference is that ServerBench is a synthetic client/server application, while Ritesize works with a real client/server application.

Another major difference: Because the version of NetWare we used does not support symmetrical multiprocessing, Ritesize was restricted to single-processor configura-

tions. Ritesize uses a read/write ratio of 25:1 and is modeled on an inventory application. The Compaq yielded the highest tps rate with 8 clients, which was most certainly attributable to its fast processor-memory subsystem, but as caching fell off, it tracked the AST as the client load increased and ended almost in a tie for second place. Despite a slower start, the HP was the ultimate leader.

Beyond 12 workstations, the read component in Query 2 of the Ritesize test showed the HP outperforming the Compaq by a factor of 2. The servers' write components were roughly on a par. Since Ritesize uses a read/write ratio of 25:1 in the compilation of its final score, it is clear where the HP gained its edge on this test. Hewlett-Packard has indeed optimized its disk-read ability with a customized Mylex drive controller card in combination with the server's proprietary self-synchronized bus.

At the bottom of the Ritesize performance chart are the Wyse and Unisys servers. With disk operations so important in Ritesize, the design of Unisys's hard disk subsystem appears to have affected it even more on that test than on ServerBench.

How We Tested

To gauge performance of the reviewed application servers, we used two separate kinds of benchmark tests. The first was ServerBench 1.0, Ziff-Davis's most recently developed subsystem-level suite of tests, which was run under SCO Unix. The second was Ritesize III, an OLTP (On-Line Transaction Processing) benchmark test with which we ran Sybase SQL Server for NetWare, Version 4.2, as an NLM (NetWare Loadable Module) under NetWare 3.11.

HARDWARE SETUP

For both ServerBench and Ritesize testing, we used a total of 60 clients—16 386-based PCs and 44 486-based machines. All clients used Eagle NE3200 10BaseT network interface cards, with the exception of the Compaq ProLiant 2000 5/66 M4200A, which came with its own NetFlex-2 adapters. The servers were set up to run 15 clients off each network card (or segment). When running under the SCO Unix operating system, ServerBench requires TCP/IP (Transmission Control Protocol/Internet Protocol) between workstations and the server, so we used FTP Software's PC/TCP Plus, Version 2.2, on all workstations.

SERVERBENCH TESTING

ServerBench is a subsystem-level benchmark test suite that stresses a server's primary components: its processor and memory subsystems, hard disk configuration, and network interface. To test these subsystems, we measure the speed of a series of transactions between the server and its clients to yield both individual and overall scores.

To test the entire system, we run a total of eight subsystem tests: one processor test, five hard disk tests (sequential read, sequential write, random read, random write, and append), and two network tests (client-to-server and server-to-client).

All subsystem tests, except for the processor/memory test, have two parameters. The first is the size of the data "chunks" (not to be confused with blocks) that clients request at a given time; the second is the total size of all the data chunks. All of these transactions are modeled after client/server-type

processes and provide a realistic measure of system performance.

While the ServerBench test scores are a useful means of comparing the servers in this roundup, you should not compare them with other benchmark test scores reported in transactions per second.

To measure the time taken to complete each transaction, we have each client start a timer just before sending a request to the server; the first thing each client does when it receives a response is stop the timer. To calculate the average transaction-per-second rate for each subsystem, we divide the timing for each subsystem test by the number of times that test was executed.

To generate an overall system score, ServerBench executes a mix of operations that places stress on strategic subsystems, with heavy emphasis on the server's processor, memory, and disk components. (Because network operations contribute little to network performance in real-life client/server environments, these operations play only a small role in determining the ServerBench score.)

We compute the ServerBench score for each server by calculating the weighted harmonic mean of the individual subsystem scores.

RITESIZE TESTING

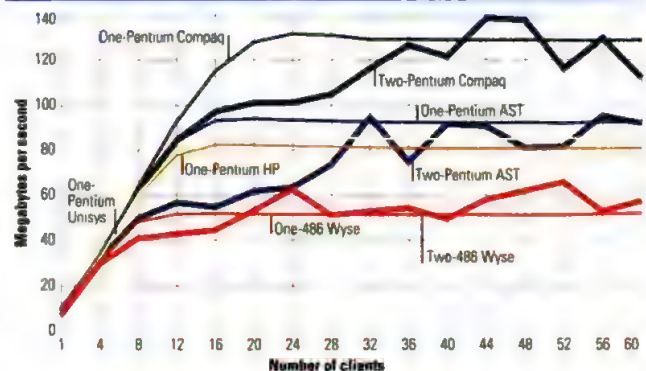
Like ServerBench, Ritesize stresses strategic server components that influence real-life client/server performance. Each server's network subsystems, however, play no part in the Ritesize score. Ritesize is strictly a measure of a server's database query and processing ability.

True to its aim, Ritesize uses an OLTP workload with a 25:1 read/write ratio. It is modeled after an inventory application and consists of three query types:

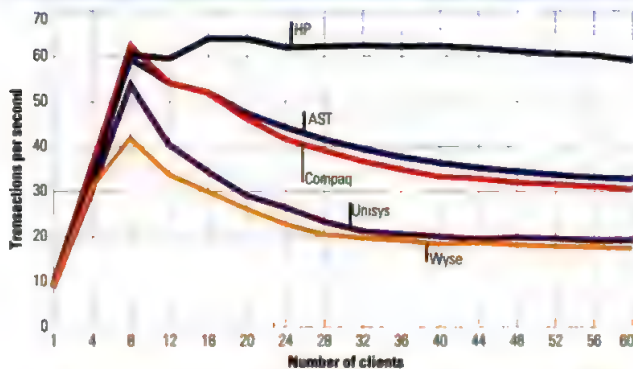
- Query 1 stresses the CPU by working with a small set of data that is easily cached, meaning that the hard disk is not a bottleneck for this portion of the test.
- Query 2 performs a join on two large tables, which causes a large number of random disk reads and writes.
- Query 3 updates a single row in place. No index changes or fragmentations occur, so the test can be repeated if necessary without rebuilding the data.

Since the version of NetWare used in this test does not support symmetrical multiprocessing (SMP), none of the two-processor servers in this lineup received a separate score for their dual-CPU configurations on the Ritesize test.

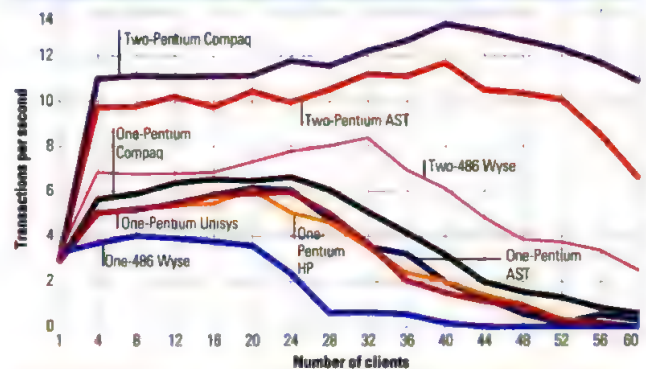
ServerBench Network Interface



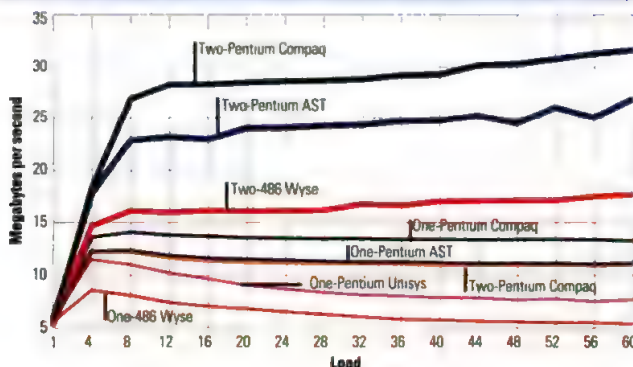
Ritesize Performance



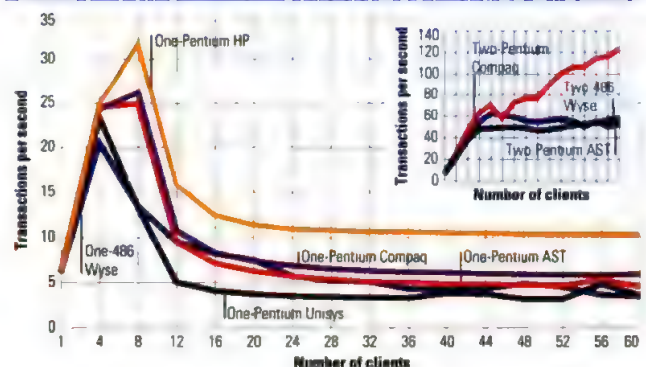
ServerBench Processor/Memory



ServerBench Client/Server



ServerBench Drive Subsystem



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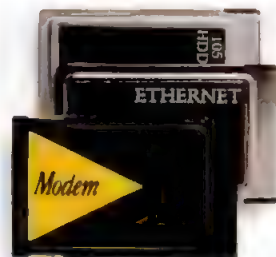
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- MaxTime™ Power Management system
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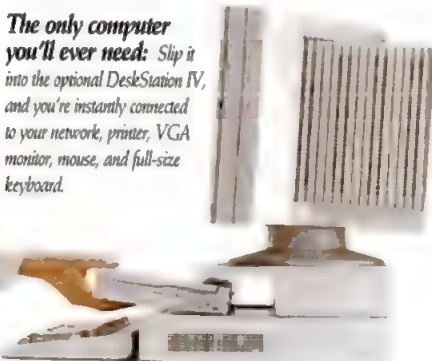


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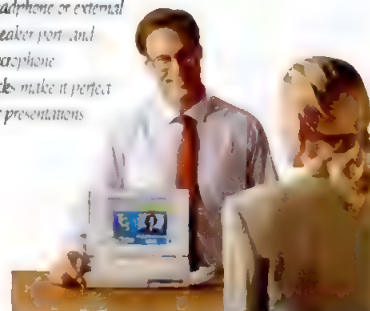


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AST Research Inc.

AST Manhattan SMP P/60

Designed to support both small and large networks, the AST Manhattan SMP P/60 server offers solid performance and room to grow.

With room for 16 hard disk bays and support for up to five Pentium chips and 488MB of error-code correcting memory, this is a server sized to replace a mainframe. The system supports up to 32GB of disk storage internally, but additional hard disk storage can be added with an external chassis. Its eight proprietary, eight EISA, and two ISA slots provide enough expansion potential for even the most demanding configurations of a PC-based network.

The Manhattan's lockable side panel easily slides open, and there is ample

room for cables and internal components. The front panel, also lockable, swings open to allow direct access to its hot-swappable hard disks.

One of the Manhattan's major selling points is its fully passive 64-bit backplane, which makes the system adaptable to future technologies. The 240-pin connector for AST's processor and memory cards, however, proved fragile during our testing; a bent pin on the backplane necessitated the replacement of the entire backplane. And we encountered minor start-up difficulties, including parity errors, lock-ups during boot-up, and network interface card configuration problems.



While AST Research claims its fault-tolerant features are comparable with those of a super-server, ECC memory, hot-swappable hard disks, and RAID 5 support are found on most of the other tested systems as well. This is, however, the only reviewed

FACT FILE
AST Manhattan SMP P/60 AST Research Inc.; 800-876-4278, 714-727-4141.
Estimated price (tested configuration): \$48,000
Configuration: Two Pentium/60 processors, 128MB RAM with 256K write-back cache, four 1GB Quantum ProDrive 1050S Fast SCSI-2 hard disks, Mylex DAC960 EISA SCSI controller with 4MB cache, 1 44MB floppy disk drive, Sony CDU-540 CD-ROM drive, 1GB Wangtek tape drive, two 625-watt power supplies
In short: A good design with ample room for expansion
 ON READER SERVICE CARD

system that offers a redundant power supply. If one supply fails, the other will keep the server running.

The Manhattan did well on our performance tests. On our NetWare-based Rite-size test, it outperformed every tested system except the HP NetServer 5/60 LM in terms of I/O performance. Under SCO Unix, which supports multiple processors, our ServerBench test suite showed that the

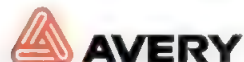
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two-Pentium Manhattan outperformed every system but the two-Pentium Compaq ProLiant 2000 5/66 M4200A. The Manhattan's solid performance was based on a combination of its processor (second in performance to the ProLiant, which uses a wider memory bus) and its hard disk setup (surpassed in performance by only the NetServer and the ProLiant). The Manhattan's high disk score is due mainly to its Mylex DAC-960 controller. The Manhattan's performance also scaled well from one to two Pentium chips.

In sum, the Manhattan proved itself to be one of the fastest machines in this roundup—and one with a solid design for the future.—Tim Stefanini

Compaq Computer Corp.

Compaq ProLiant 2000 5/66 M4200A

The new ProLiant line of servers occupies the highest level of Compaq's PC server food chain, above the low-end ProSignia line and the midlevel SystemPro XL line, which is being phased out. The ProLiant series consists of three models—the 1000



with two Pentium/66 processors.

The system's case is spacious, with five internal and three external drive bays. Four of the five internal drive bays were filled with hot-swappable 1GB hard disks; of the three external drive bays, one was occupied by a 1.44MB floppy disk drive and another by a CD-ROM drive.

AST Manhattan SMP P/60	
SUITABILITY TO TASK	
NetWare performance	GOOD
SCO Unix performance	GOOD
Expandability	EXCELLENT

The Compaq motherboard provides integrated controllers for general I/O (two serial, one parallel), keyboard, mouse, video, and both internal and external SCSI connectors. Of the eight bus-mastering EISA slots, one is filled with Compaq's Smart SCSI array controller, four with Compaq NetFlex-2 network interface cards. The unit also offers four proprietary slots: two for CPU cards,

one for memory expansion, and one for a network-management modem.

Memory is expandable from 16MB (for 486-based systems) or 32MB (for Pentium systems) to a maximum of 512MB of ECC memory. Using Compaq's ServerCache-2 design, each CPU has 256K of two-way, set-associative, write-back external cache. The system uses Compaq's TriFlex architecture, which has an ultrawide 128-bit path



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FACT FILE

Compaq ProLiant 2000 5/66 M4200A

Compaq Computer Corp.;
800-345-1518, 713-378-8820.

Estimated street price (tested configuration):
\$30,392.

Configuration: Two Pentium/66 processors, 128MB RAM with 256K write-back cache, four 1GB Micropolis Model 2112 Fast SCSI-2 hard disks, Compaq Smart SCSI Array EISA controller with 4MB cache, 1.44MB floppy disk drive, Compaq CDU561-31 CD-ROM drive, four Compaq NetFlex-2 network interface cards, 445-watt power supply.

In short: With expandability to four CPUs and scorching performance results, the Compaq ProLiant 2000 5/66 M4200A is a winner inside and out.

ON READER SERVICE CARD

between the CPU and main memory. The Compaq Smart SCSI array controller with 4MB of RAM supports RAID levels 0, 1, 4, 5, and 10. The unit comes with excellent management tools, including SmartStart (CD-based network operating system software) and Insight Manager, which monitors the server and can predict failures.

On our single-CPU NetWare-based Ritesize test, the Compaq came in third place—behind the AST Manhattan SMP P/60 and the HP NetServer 5/60 LM. On our ServerBench test suite, which runs under SCO Unix—an operating system that supports multiple CPUs—the Compaq was clearly ahead of the test pack. With a single CPU, the system peaked at about 20 clients. Network performance improved with the addition of a second CPU, but not by much.

Both processor and disk performance, however, benefited greatly from the use of the second CPU. The dual-CPU ProLiant turned in the highest processor and disk scores of all the systems reviewed. With its top-rate performance and excellent array of features, this unit is a clear winner.—Amarendra Singh

Compaq ProLiant 2000 5/66 M4200A

SUITABILITY TO TASK	
NetWare performance	GOOD
SCO Unix performance	EXCELLENT
Expandability	FAIR

Application Servers

List price (tested configuration) We report the prices for the application server systems configured the way we tested them. Some vendors provide an estimated selling price instead of a list price to reflect more accurately what customers should expect to pay for the system.

Power supply (and number of connectors)

We report the wattage of each power supply and the number of connectors for each. The number of connectors directly affects how many devices, such as hard disks, floppy disk drives, and CD-ROM drives, the server can power. A secondary or *redundant* power supply automatically takes over if the primary supply fails.

Processor While each of the five application servers in this roundup supports multiple processors, some of the vendors opted to submit their systems with only one.

Installable RAM indicates the range of system memory that each server supports. Some of the tested application servers use memory cards in addition to motherboard-mounted memory to reach the maximum level of supported RAM.

Installable external RAM cache per CPU

Unlike with RAM, where all processors share the same memory space, each processor is allocated its own external (or Level 2) RAM cache, the amount of which can directly affect processor performance.

We indicate the data path width and the type of architecture used by the **CPU bus**, which connects the CPU to the system memory. A wider data path lets more information flow through the bus.

Primary and secondary expansion-bus architecture refers to the bus that connects the I/O slots to the CPU. All five reviewed application servers use EISA as the primary architecture and include additional, proprietary architectures to accommodate memory cards, extra processors, and other special-purpose cards.

Bus-mastering slots offer another way to increase a computer system's processing speed by accepting expansion cards containing additional circuitry. This bus-mastering circuitry lets the card

control its own read/write operations, freeing the CPU to handle other tasks. Most PCs use non-bus-mastering slots, which means that the main processor controls the expansion cards' read/write operations.

Local-bus slots include proprietary, VL-Bus, and PCI designs.

Other slots account for the remaining expansion slots, which use proprietary, special-purpose designs.

Maximum number of installable hard disks indicates the number of hard disks the system is capable of supporting.

We list the **hard disk manufacturer and type**, and the size of the **hardware cache** built into the hard disk that the vendor included with its application server.

RAID levels supported Depending on the configuration, or level, of the RAID (Redundant Array of Inexpensive Disks), different combinations of data security and speed features can be built into the hard disk subsystem. Some of these features include disk mirroring, parity checking, and data striping. Note that a higher RAID level number does not necessarily indicate a better-performing or more efficient RAID design. The **RAID implementation** can be handled by hardware, software, or both.

Fault tolerance means that a system or subsystem can continue to function even though a part of it has failed. We list whether or not the **processors, drives, controllers, and power supply** are fault-tolerant.

A server featuring **system-management notification** will alert the network administrator when special conditions or problems occur. Some servers offer remote notification, which notifies the administrator of these conditions or problems via a modem.

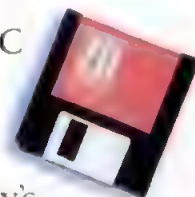
A **temperature sensor** monitors the temperature inside the server's chassis. If the temperature exceeds a particular point, a fan is activated. Some servers will also notify the network administrator that the server is overheating.

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Two of the most respected names in connectivity showcase the PC network, illustrating and explaining how each component does its magic and how they all fit together.

How Macs Work

A fun and fascinating voyage to the heart of the Macintosh! Two noted *MacUser* contributors cover the spectrum of Macintosh operations from startup to shutdown.

How Software Works

This dazzlingly illustrated volume from Ron White peeks inside the PC to show in full-color how software breathes life into the PC. Covers Windows™ and all major software categories.

How to Use Your Computer

Conquer computerphobia and see how this intricate machine truly makes life easier. Dozens of full-color graphics showcase the components of the PC and explain how to interact with them.

All About Computers

This one-of-a-kind visual guide for kids features numerous full-color illustrations and photos on every

page, combined with dozens of interactive projects that reinforce computer basics, making this an exciting way to learn all about the world of computers.

How To Use Word

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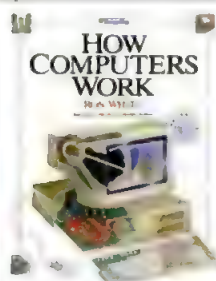
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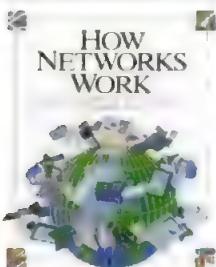
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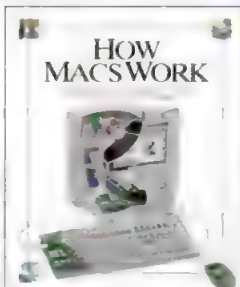
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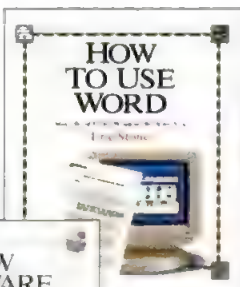
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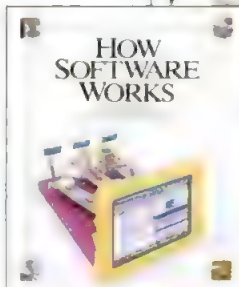
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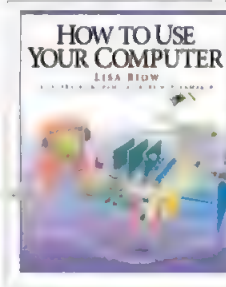
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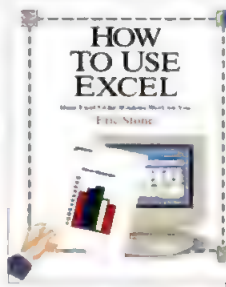
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SUMMARY OF FEATURES

Application Servers



Products listed in alphabetical order

■ = YES □ = NO

	AST Manhattan SMP P/60	Compaq ProLiant 2000 5/66 M4290A	HP NetServer 5/60 LM	Unisys PW22 Advantage Plus Model 5000	Wyse Series 7000i Model 760MP
List price (tested configuration)	\$48,000 (estimated)	\$30,392 (estimated)	\$23,153	\$17,745	\$26,650 (estimated)
Power supply (and number of connectors)	Two 625W (8)	445W (8)	386W (7)	415W (8)	500W (6)
Processor, Memory, Bus					
Processor	Two Pentium/60	Two Pentium/66	One Pentium/60	One Pentium/60	Two Intel 486DX2/66
Installable RAM	16MB-448MB	32MB-512MB	4MB-384MB	8MB-192MB	16MB-512MB
Installable external RAM cache per CPU	256K	256K	256K	256K	0-256K
CPU bus	64-bit Cupid MPX	64-bit Compaq TriFlex	32-bit Intel	64-bit proprietary	64-bit proprietary
Primary and secondary expansion-bus architecture	EISA/ISA, proprietary	EISA, proprietary	EISA, proprietary	EISA, proprietary	EISA, proprietary
Number of bus-mastering and non-bus-mastering slots	6, 2	8, 4	8, 0	7, 1	6, 3
Local-bus slots	None	None	None	None	1
Other slots	Two 16-bit ISA	Four 64-bit proprietary	Two 32-bit proprietary	None	Six 64-bit proprietary
Hard Disks					
Maximum number of installable hard disks	16	5	6	8	6
Disk manufacturer and type	Quantum Fast SCSI-2	Micropolis Fast SCSI-2	Seagate Fast SCSI-2	Seagate Fast SCSI-2	Fujitsu Fast SCSI-2
Hardware cache	512K	512K	256K	256K	512K
Disk array:					
Capacity per disk	1GB	1GB	1GB	1GB	1GB
RAID levels supported	0, 1, 5, 6	0, 1, 4, 5, 10	0, 1, 5, 6	1	0, 1, 3, 5
RAID implementation	Hardware	Hardware	Hardware, software	Hardware	Hardware
Software					
Certified for DOS, NetWare, and Unix	■	■	■	■	■
Other compatible operating systems	Microsoft Windows NT, OS/2, VINES	Microsoft LAN Manager, Microsoft Windows NT, OS/2, SCO Open Desktop, SCO Open Server, VINES	IBM LanServer, Microsoft LAN Manager, Microsoft Windows NT, VINES	Microsoft Windows NT, Solaris	Microsoft Windows NT
Fault Tolerance and Management					
Processors	□	■	□	□	■
Drives	■	■	■	□	■
Controllers	■	■	□	□	□
Power supply	■	■	□	□	□
System-management notification	■	■	□	□	□
Temperature sensor	■	■	□	□	■
Warranty	3 years	3 years	3 years	1 year	1 year
On-site service	Included (3 years)	Included (3 years)	Included (3 years)	Included (1 year)	Included (1 year)

Hewlett-Packard Co.

HP NetServer 5/60 LM

Based on an Intel motherboard design and currently limited to a single processor, the HP NetServer 5/60 LM is a good all-around file and application server. Hewlett-Packard Co. plans to offer a dual-processor design later this year.

Expandability is the NetServer's strong suit. The unit's mid-height, double-width tower case included seven half-height 5.25-inch drive bays and one 3.5-inch bay. On our test machine, the bays were filled with four 1GB SCSI-2 hard disks, a 1.44MB floppy disk drive, and a CD-ROM drive, leaving two bays open. Given the power consumption of current devices, the NetServer's 386-watt, seven-connector power supply should be adequate.

The unit offers eight EISA bus-mastering slots, four of which we filled with network interface cards and one of which we filled with HP's drive array controller. Since all basic I/O ports (two serial ports, one parallel port, IDE drive controller, floppy disk drive controller, both internal and external SCSI ports, and video) are integrated on the motherboard, three expansion slots are left free. The motherboard has four SIMM sockets, and additional memory expansion is available through an expansion board. The system can support up to 384MB of

FACT FILE

HP NetServer 5/60 LM

Hewlett-Packard Co.; 800-752-0900.

List price (tested configuration): \$23,153.

Configuration: One Pentium/60 processor, 128MB RAM with 256K write-back cache, four 1GB Seagate Wren ST11200N/ND Fast SCSI-2 hard disks, Hewlett-Packard HPC3310-60024 EISA SCSI disk array controller with 4MB cache, 1.44MB floppy disk drive, Hewlett-Packard HP C2226A CD-ROM drive, 386-watt power supply.

In short: The HP NetServer 5/60 LM is an excellent choice as a midrange file and application server that will soar when it becomes capable of integrating a second processor.



ON READER SERVICE CARD

system memory. The test unit used a 60-MHz Pentium processor and 256K of external cache.

On our NetWare-based Ritesize test, the NetServer, with its superb disk array system, was by far the best performer. As the network approached full load, the NetServer easily outperformed its closest competitors—the Compaq ProLiant 2000 5/66 M4200A and the AST Manhattan SMP P/60. If your application places heavy demands on your system's hard disk, and if you're looking for a server that provides NetWare file services, the NetServer is clearly a good choice.

The NetServer's current lack of scalability, however, is a drawback. On our SCO Unix-based ServerBench tests, the NetServer was able to shine only in the area of disk performance, where it outdid its single-processor rivals. When a second CPU was added to the other test machines, however, even the Wyse Series 7000i Model 760MP with its two

486DX2/66 chips was able to take a significant lead over the NetServer on these tests.

In terms of network throughput, the NetServer came in ahead of only the

7000i in both single- and dual-processor mode, although it performed more consistently than did the dual-Pentium Manhattan. On the processor tests, while the NetServer performed respectably against the single-processor machines, the addition of a second processor allowed even the 7000i to move ahead of it.

In sum, the NetServer proved itself to be a worthy application server. Until Hewlett-Packard releases a multi-CPU unit, however, its ability to compete may be limited.—AS

Unisys Corp.

Unisys PW² Advantage Plus Model 5608

The \$17,745 Unisys PW² Advantage Plus Model 5608 from Unisys Corp. is a basic Pentium application server that makes its mark in terms of value. It is appropriate for smaller, less demanding networks.

In designing the Advantage Plus series of servers, Unisys took a modular approach: The processor and its external cache come on a single daughterboard while system memory (expandable to 192MB) resides on the motherboard. This design allows users to upgrade the processor or system memory with minimal effort.

The tested system had a single 60-MHz Pentium with 256K of external cache. Although the dual-Pentium version will not be available until later this year, the slot for the second Pentium cooling fan shows that the chip's presence was accounted for in the overall design of this machine. The memory board in our tested configuration came with 128MB of RAM and used 16MB SIMMs. The system comes also with eight standard EISA slots, but with four network cards installed for testing—as well as the SCSI adapter—only three of the EISA-bus expansion slots were left empty.

Slightly wider than a standard tower case, the Advantage Plus sports an internal design that allows for easy access to boards. The extra space was wasted, however, because the four 1.2GB hard disks used in our test system could easily have fit within the confines of a standard-width tower. This application server also came equipped with a 415-

FACT FILE

Unisys PW² Advantage Plus Model 5608

Unisys Corp.; 800-874-8647, ext. 911.

List price (tested configuration): \$17,745.

Configuration: One Pentium/60 processor, 128MB RAM with 256K write-back cache, four 1GB Seagate ST11200N/ND Fast SCSI-2 hard disks, integrated Adaptec 7770P SCSI controller, Adaptec 1740/24A EISA SCSI controller, 1.44MB floppy disk drive, Hitachi CDR3750 CD-ROM drive, 415-watt power supply

In short: The least expensive application server of the bunch, the Unisys PW² Advantage Plus Model 5608 is one of the most cost-effective Pentium entries on the market



ON READER SERVICE CARD

watt power supply that included eight power connectors. There are three external and five internal drive bays.

The Advantage Plus has an integrated Adaptec 7770P SCSI controller, and our test configuration came with an Adaptec 1740 SCSI adapter card. Although this card supports SCSI-2, it does not support the RAID 0 configuration upon which we standardized our testing. We were obliged to use Novell's RAID configuration utility, and this performance disadvantage was reflected in the overall test results.

On our NetWare-based Ritesize test, the Advantage Plus showed the weakest performance of all the Pentium systems. The system peaked at approximately 54 transactions per second with eight clients. Performance fell off sharply as additional clients were added to the system.

With these additional clients, the

Advantage Plus's performance dropped off almost enough to allow the 486-based Wyse Series 7000i Model 760MP to catch up. During ServerBench testing, which ran under SCO Unix, the Advantage Plus's performance fell midway between that of the other Pentium systems and that of the 486-based 7000i across the spectrum of functional tests.—Mark Jonikas

HP NetServer 5/60 LM

SUITABILITY TO TASK

NetWare performance **EXCELLENT**

SCO Unix performance **FAIR**

Expandability **FAIR**

Unisys PW² Advantage Plus Model 5608

SUITABILITY TO TASK

NetWare performance **FAIR**

SCO Unix performance **POOR**

Expandability **POOR**



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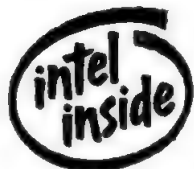
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PCs

Application Servers

Wyse Technology Inc.

Wyse Series 7000i Model 760MP

While its 486-class processors make it look like a dinosaur next to Pentium-based servers, the Wyse Series 7000i Model 760MP proves its fitness to survive in this competitive field by offering dependability, solid performance, and a very attractive price.

In early 1994, Wyse expects to release Pentium boards for the 7000i that will bring present systems up a rung on the PC-server performance ladder. Adding a Pentium won't create any data-flow bottlenecks, because the 7000i already comes equipped with a 64-bit processor bus to support the Pentium chip's wider data path.

The 7000i, which comes with a 500-watt power supply with six connectors, is a versatile server that can accommodate up to five 486 processors. System memory can be expanded to 512MB, and the tower case has six drive bays. When it is loaded with four network interface cards and two CPU cards, however, there are no available EISA slots.



FACT FILE

Wyse Series 7000i Model 760MP

Wyse Technology Inc.;
800-438-9973, 408-473-1200.

List price (tested configuration): \$26,650 (estimated)

Configuration: Two Intel 486DX2/66 processors, 128MB RAM with 256K write-back cache, four 1GB Fujitsu M2694ESA Fast SCSI-2 hard disks, Distributed Processing Technology DPT 2012B/90 EISA SCSI controller with 512K cache, 1.44MB floppy disk drive, Toshiba 3301B CD-ROM drive, four Eagle NE3200 network interface cards, 500-watt power supply

In short: This 486-based system really shines, even when up against Pentium servers

447 ON READER SERVICE CARD

On our NetWare-based Ritesize test, the 7000i performed well at smaller client loads, lagging an expected 30 percent behind the Pentium systems. At larger loads, however, the 7000i closed the performance gap, making it a value choice for large networks. This excellent scalability is largely the result of the 7000i's SCSI-2 controller, which provided faster disk striping of

data than did the other application servers that we tested.

The SCO Unix-based, ServerBench tests offered a glimpse into the relative performances of single- and dual-processor configurations. With a single processor, the 7000i turned in low scores—the result of its 486 CPU competing against Pentium processors. When a second 486 CPU was added, however, the 7000i outperformed all of the single-Pentium systems—60-MHz and 66-MHz—by wide margins.

On the ServerBench performance test, which includes processor, disk, and network transactions, the dual-486 7000i found itself a niche between the single-Pentium Compaq ProLiant 2000 5/66 M4200A and the dual-Pentium AST Manhattan SMP P/60. The explanation for this level of performance lies in the unit's disk subsystem, which outperformed the dual-Pentium Manhattan at a full client load of 60 workstations.

The 7000i was robust, suffering none of the configuration and reliability problems that plagued some of the other Pentium-based servers. It worked when it arrived, and it continued to work, no matter what operating system we installed or how many tests we ran.

This is a third-generation server, built on solid, proven technology, and it shows. The Wyse Series 7000i Model 760MP offers a value alternative to this year's sexiest systems.—*Michael Blakeley* □

Wyse Series 7000i Model 760MP

SUITABILITY TO TASK

NetWare performance	FAIR
SCO Unix performance	FAIR
Expandability	POOR

User-to-User

BY NEIL J. RUBENKING

Browsing Windows Help Files

Here's a little-known tip I ran across the other day: Adding the line `SeqTopicKeys=1` to the [Windows Help] section of your WIN.INI file enables two special keys in WinHelp. Now Ctrl-Shift-Home will go to the first topic in the active Windows Help file, and Ctrl-Shift-Right Arrow will sequentially read through all the topics as they appear in the file.

Apparently this is a debugging switch that allows Help authors to examine all their topics in the WINHELP engine *without* having to code browse sequences for them all. I like browsing through Help files in new applications, but lately a lot of them have been omitting the Browse buttons. This switch forces the issue!

John Colletti
Southfield, Michigan

► **PC MAGAZINE:** When two or more pages in a Windows Help file follow each other in logical order, the Help-file author *should* code a browse sequence for those pages. If the current page is part of a browse sequence, the Browse buttons (marked with << and >>) will be enabled, and pressing them will move back and forth among the pages included in the browse sequence.

This tip allows you to browse through a Help file even when the author didn't include browse sequences. It also lets you be sure you've seen every page of a Help file—just start at the beginning and page through until you get the warning, "Help topic does not exist!"

Open WIN.INI in Notepad, search for the line [Windows Help], and insert `SeqTopicKeys=1` on the next line. As soon as you save the file, this feature becomes available—you don't have to restart Windows. To page through the topics you must hold down Ctrl and Shift and press the Right Arrow Key on the *movement* keypad, not the one on the numeric keypad. There's no equivalent key for stepping through the topics backwards,

but if you went too far while browsing forward, the Back button (or Alt-B) will take you back.

Count on It

In the January 12, 1993, issue of *PC Magazine*, you printed a technique for creating a batch file that could keep count of how many times it was run, though the batch file used four different files to accomplish this. You then presented an improved version that used only two extra files and provided some additional capabilities as well. I saw this as a challenge and was able to come up with a solution that requires only *one* file—COUNT.BAT, which is shown in

*When pages in a
Windows Help file follow
each other in logical
order, a browse sequence
should be coded for them.*

Figure 1. COUNT.BAT works in essentially the same way as the original program, but it keeps all of its program and data lines in the batch file.

The problem I had to solve was finding a way to let the batch file modify itself, and I discovered that one of the tricks used to

find the count could also be used as a filter. The original scheme used the FIND command with the /C option to count the lines of the data file that contained a 1. Incrementing the count was accomplished by adding a line to the data file. I used another capability of the FIND command, the /V option, to initialize the batch file by rebuilding it *without* any data. When the program is run, it can append the data to the end of the file.

This capability is potentially even more powerful. For instance, by assigning different data types, you could count many types of data. Note that the search string for the FIND command must be built using an environment variable. Otherwise, extra data points will initially be introduced, and the lines that contain the

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COUNT.BAT

Complete Listing

```
@ECHO OFF
REM COUNT.BAT - counts the number of times it has been executed

REM *****
REM This is a self modifying batch file.
REM Make a backup before running to prevent loss of time and effort.
REM *****
SET datatype=1

REM The following line will increment the count.
ECHO rem data - %datatype% >> COUNT.BAT

IF NOT "%1" == "" GOTO :skipinit
REM The following line will initialize the file.
FIND /V "data - %datatype%" < COUNT.BAT > COUNT.BAT
:skipinit

REM The following lines will store the count in the environment.
FIND /C "data - %datatype%" COUNT.BAT > counttmp.bat
ECHO SET count=%2 > -----.BAT
CALL COUNTTMP.BAT
DEL COUNTTMP.BAT
DEL -----.BAT

REM The following line will display the results.
ECHO Current count is: %count%
SET datatype=

REM This is the start of the data.
```



Figure 1: The COUNT batch file keeps track of the number of times it has been executed, without requiring any auxiliary files.

COUNTTYP.BAT

Complete Listing

```
@ECHO OFF
REM COUNTTYP.BAT - counts the number of times it has been executed
REM with a particular command line parameter

REM *****
REM This is a self modifying batch file.
REM Make a backup before running to prevent loss of time and effort.
REM *****
SET datatype=none
IF NOT "%1" == "" SET datatype=%1

REM The following line will increment the count.
ECHO rem data - %datatype% >> COUNTTYP.BAT

IF NOT "%2" == "" GOTO :skipinit
REM The following line will initialize the file.
FIND /I /V "data - %datatype%" < COUNTTYP.BAT > COUNTTYP.BAT
:skipinit

REM The following lines will store the count in the environment.
FIND /I /C "data - %datatype%" COUNTTYP.BAT > counttmp.bat
ECHO SET count=%2 > -----.BAT
CALL COUNTTMP.BAT
DEL COUNTTMP.BAT
DEL -----.BAT

REM The following line will display the results.
ECHO Current count of type "%datatype%" is: %count%
SET datatype=

REM This is the start of the data.
```



Figure 2: COUNTTYP.BAT expands on the concept of COUNT.BAT, counting any number of different types of data. It keeps a separate count for each data type.

points will be lost when the file is reinitialized, causing the program to crash.

Eric Ellingson
Minneapolis, Minnesota

► **PC MAGAZINE:** COUNT.BAT initially sets the environment variable *datatype* to the value 1. In the two FIND commands, it seeks the string "data - %datatype%", which COMMAND.COM expands at runtime to "data - 1". To understand the necessity for using this environment variable, imagine what would happen if you eliminated it and simply used the string "data - 1" throughout. The command that appends a new REM line to the

*The problem was finding
a way to let the batch file
modify itself; I found that
a trick used to find the
count could also be used
as a filter.*

batch file would work just the same, but the command that counts the number of data lines will also find the three *program* lines that include that string. What's worse, the line that initializes the count by stripping out all the data lines will also strip out those three program lines. By using an environment variable, COUNT.BAT avoids this problem.

This approach is easily modified to handle multiple counts, as COUNTTYP.BAT (Figure 2) shows. This batch file sets the e-var *datatype* to the first command line parameter or to "none" if there is no first parameter. I added the /I switch to both FIND commands to make the data-type case insensitive. To reset a data type to 0, you call COUNTTYP.BAT, passing the data type as the first parameter and a 0 as the second. Try it! Enter COUNTTYP DOG, COUNTTYP CAT, or whatever you wish to count. The batch file keeps a separate count for each data type.

You can download these files from PC MagNet archived as COUNT.ZIP. □

Tutor

BY JEFF PROSISE

What's on Top? Windows' Z-Order Figures It Out

Have you ever wondered how Windows knows whether a given window lies in front of or behind other windows? The concept of front-to-back window ordering—which Windows refers to as *z-order*, in reference to an imaginary z-axis that runs perpendicular to the plane of the screen—is fundamental to any graphical operating system that supports overlapping windows. And yet it is a concept that few Windows users understand. The vast majority of everyday Windows users probably aren't even aware that a z-order exists.

What is the z-order, when is it used, and how does Windows keep a record of it internally? Are there exceptions to the z-order—that is, does Windows ever violate its own rules for displaying windows in front-to-back order? Is it possible to use this knowledge to make yourself a more proficient Windows user? You'll discover the answers to these and other questions as we take a look at this seldom-discussed aspect of Windows' internal operation.

Z-ORDER BASICS Let's put aside for a moment the question of how the z-order is stored and concentrate on the question of what it is and how it is used. First, it's obvious that Windows must keep some kind of record of each window's front-to-back position relative to all of the other windows. Think about it for a moment. If one window overlaps another, how does Windows know which

one should receive the priority; that is, which one should be displayed on top of the other? And if two windows cover a common area, which one of them should receive mouse clicks?

The answer lies in the z-order. Windows that are higher in the z-order receive priority over windows that are lower in the z-order when it comes time to paint the screen or sort out mouse clicks. Imagine you numbered every window in the system from 1 to n , where n is the number of windows displayed. The higher the number, the higher the window's display priority and the closer it appears to the front of the screen; the lower the number, the lower the display priority and the farther back the window appears.

That's analogous to how the z-order works. When a window needs repainting, Windows sends it a WM_PAINT message. (The actual mechanism that Windows uses to create WM_PAINT messages is a study unto itself and is far different than what most people, even seasoned Windows programmers, imagine it to be. For more information, see Chapter 7 of Matt Pietrek's excellent book, *Windows Internals*, from Addison-Wesley.) Before sending the

message, Windows formulates an update region for the window, defining which parts of the window can be painted and which parts can't. Painting is restricted to the update region. Areas of a window that are overlapped by windows higher in the z-order are excluded from the update region. Thus, a window that is higher in the z-order will always appear above windows that are lower.

Thinking of the z-order as a sequential numbering system is simplifying things a bit. Windows 3.1 actually enforces two independent sets of z-orders: one for *topmost* windows and another for *nontopmost* windows. The notion of topmost windows was introduced in Windows 3.1. Topmost windows always appear over nontopmost windows, even if a nontopmost window occupying the same area as a topmost window is active and the topmost window is not. That's how the Always on Top choice in the system menu of Windows 3.1's Clock program and similar features in other programs work. Within the subset of topmost windows, normal z-order rules apply. Therefore, if you have two top-

most windows being displayed at once, one will always have priority over the other.

Windows also maintains separate z-orders for different levels of windows. Suppose that your Windows screen is currently showing three main application windows (or *top-level* windows—not to be confused with topmost), A, B, and

C, and that each top-level window contains three child windows. These children could be push buttons, list boxes, other controls, or even document windows, but for this example, we'll just use three push-button windows. The ensuing window hierarchy is illustrated in Figure 1.

The desktop window—the window that appears behind all other windows and the one that you can attach wallpaper to—sits at the top of the hierarchy.

What is z-order and when is it used? Find the answers to these and other questions as we look at this seldom-discussed aspect of Windows' internal operation.

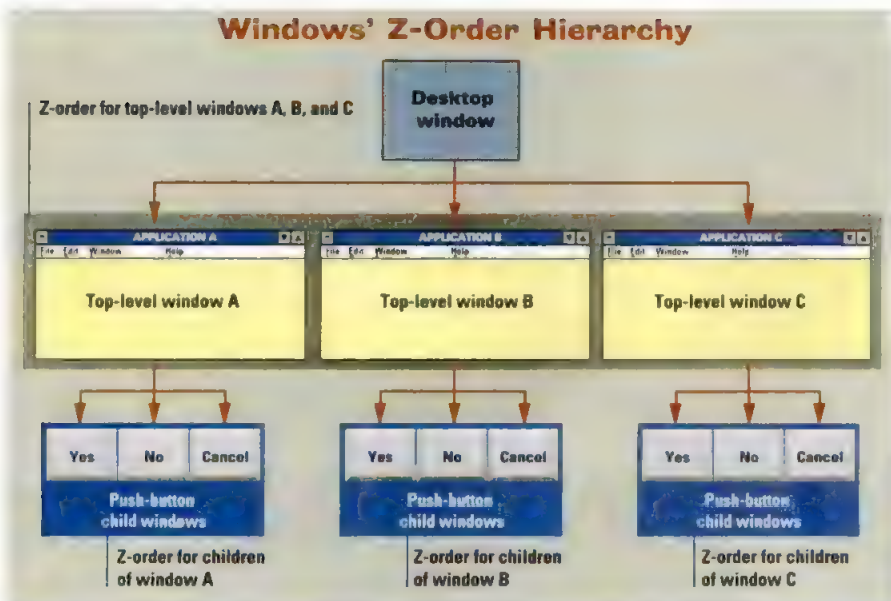


Figure 1: Windows maintains several different z-orders to determine which windows should appear on top of others.

Below it are the three top-level windows, whose relative display priorities are determined by their z-order. Within any one of these windows, a separate z-order determines the display priority of the child windows. The children's z-orders are independent of each other and of the z-order that affects top-level windows. If one top-level window has display priority over another top-level window, the first window's children have priority, too. Moreover, windows that fall lower in the hierarchy are displayed on top of their parent windows, which must, by definition, occur higher in the hierarchy. Therefore, the child windows in this illustration always appear on top of their parents. One by-product of this design is that the desktop window is never allowed to obscure other windows. This is fortunate, because if it could, you wouldn't be able to see the applications that you are running!

HOW WINDOWS STORES THE Z-ORDER

It's reasonable to guess that Windows might use data structures called WINDOWORDER or something like that to store z-order lists. But that's not the case (if only it were so simple!). The z-order is a conceptual way of thinking about display priorities; it doesn't have a direct analogue in the Windows internals. Instead, z-orders are derived from a system of undocumented linked lists that Windows sets up internally. A

linked list is a way of ordering data in which one object in the list contains a pointer to the next object.

For each window that it creates, Windows creates a data structure containing important information about the window. Programmers refer to this data structure as the WND structure.

Among other things, the WND structure holds the window handle of the window's parent, the window handle of the first child window belonging to the window, and the handle of its next sibling window, which forms part of a linked list of sibling windows. The three top-level windows shown in Figure 1 are siblings of one another. The push-button windows in each top-level window are also siblings of each other, but the push buttons belonging to window A are not siblings of the push buttons in window B. A window's position in the z-order is determined by its position in the linked list of sibling windows.

Here's an example: Let's say that the FirstChild entry of the WND structure for the desktop window holds the handle of window B. Window B is now highest in the z-order applied to top-level windows. If the NextWindow entry of

the WND structure for window B contains the window handle for window A, then A is next in the z-order. The NextWindow entry for window A holds the handle of the window C, so window C falls at the bottom of the z-order. If these three windows overlap each other, window B will appear on top, followed by window A, and finally by window C—assuming, of course, that A, B, and C are either all topmost or all non-topmost windows, so that no window is accorded special priority over its neighbors. And when Windows displays any one of these windows, it consults the corresponding WND structure's FirstChild entry to identify the push button that is highest in the child windows' z-order. After that, it traverses the linked list of child windows by consulting the child windows' NextWindow entries until the top-level window and all of the windows that it owns are displayed. It sounds like a complicated process, but in fact linked lists such as these are traditional and often-used ways of keeping track of program objects. One of the real beauties of this tracking system is that all windows are intrinsically linked together. Windows can start with any

*The z-order is derived
from undocumented
linked lists that Windows
sets up internally.*

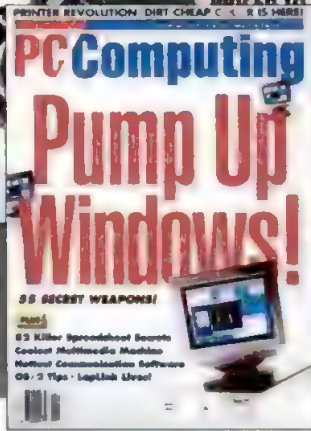
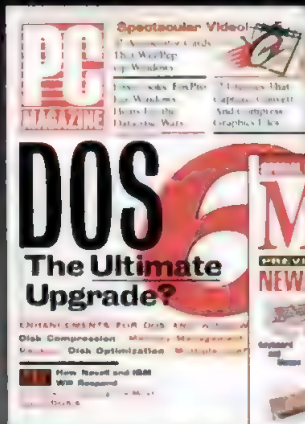
..... window in its internal window hierarchy and enumerate all the other windows in the system.

As an aside, you can see how creating lots of windows can eat up memory. In Windows 3.1, every WND structure consumes

60 bytes of memory. WND structures are stored in a 64K area of memory reserved by USER, one of the modules that forms the core of Windows. The amount of free space in this 64K region (known as a heap) is one determinant of the infamous *free system resources*. If your free system resources get too low, Windows will refuse to start additional applications even if there are still megabytes of memory free elsewhere in the system. Don't forget that every button, list box, combo box, and other control is itself a window, complete with a WND structure. The heap can certainly fill up very fast.

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TMToggle.C

Complete Listing

```

/*
 * TMToggle toggles the topmost/non-topmost style of other windows.
 */

#include <windows.h>

long FAR PASCAL WndProc (HWND, WORD, WORD, LONG);

/*
 * Function WinMain.
 */

int PASCAL WinMain (HINSTANCE hInstance, HINSTANCE hPrevInstance,
                    LPSTR lpszCmdLine, int nCmdShow)
{
    static char szAppName[] = "TMToggle";
    WNDCLASS wndclass;
    HWND hwnd;
    RECT rect;
    MSG msg;

    if (!hPrevInstance) {
        wndclass.style = 0;
        wndclass.lpfnWndProc = (WNDPROC) WndProc;
        wndclass.cbClsExtra = 0;
        wndclass.cbWndExtra = 0;
        wndclass.hInstance = hInstance;
        wndclass.hIcon = LoadIcon (NULL, IDI_APPLICATION);
        wndclass.hCursor = LoadCursor (NULL, IDC_ARROW);
        wndclass.hbrBackground = COLOR_WINDOW + 1;
        wndclass.lpszMenuName = NULL;
        wndclass.lpszClassName = szAppName;

        RegisterClass (&wndclass);
    }

    SetRect (&rect, 0, 0, 144, 88);
    AdjustWindowRect (&rect, WS_OVERLAPPEDWINDOW, FALSE);

    hwnd = CreateWindow (szAppName, szAppName, WS_OVERLAPPEDWINDOW,
                        CW_USEDEFAULT, CW_USEDEFAULT, rect.right - rect.left, rect.bottom -
                        rect.top, HWND_DESKTOP, NULL, hInstance, NULL);

    ShowWindow (hwnd, nCmdShow);
    UpdateWindow (hwnd);

    while (GetMessage (&msg, NULL, 0, 0))
        DispatchMessage (&msg);

    return msg.wParam;
}

/*
 * WndProc processes messages to the TMToggle window.
 */

long FAR PASCAL WndProc (HWND hwnd, WORD message, WORD wParam, LONG lParam)
{
    POINT point;
    static nAction;
    static BOOL bSearching = FALSE;

    switch (message) {
        case WM_CREATE:
            CreateWindow ("button", "Topmost", WS_CHILD | WS_VISIBLE, 0, 0,
                          128, 32, hwnd, 100, ((LPCREATESTRUCT) lParam)->hInstance, NULL);
            CreateWindow ("button", "Non-Topmost", WS_CHILD | WS_VISIBLE, 0, 48,
                          128, 32, hwnd, 101, ((LPCREATESTRUCT) lParam)->hInstance, NULL);
            return 0;

        case WM_COMMAND:
            if ((wParam == 100) || (wParam == 101)) {
                ShowWindow (hwnd, SW_MINIMIZE);
                bSearching = TRUE;
                nAction = wParam - 100;
                SetCapture (hwnd);
                return 0;
            }
            break;

        case WM_LBUTTONDOWN:
            if (bSearching) {
                bSearching = FALSE;
                ReleaseCapture ();

                point.x = (int) LOWORD (lParam);
                point.y = (int) HIWORD (lParam);
                ClientToScreen (hwnd, &point);

                SetWindowPos (WindowFromPoint (point), nAction ? HWND_NOTOPMOST :
                              HWND_TOPMOST, 0, 0, 0, 0, SWP_NOMOVE | SWP_NOSIZE);
                return 0;
            }
            break;
    }
    return DefWindowProc (hwnd, message, wParam, lParam);
}

```



Figure 2: This C Windows program essentially gives you an always-on-top option for any window on your desktop and lets you reverse your choices, too.

CHANGING THE Z-ORDER It's easy to change the z-order. When you click an inactive window to make it active, Windows brings that window to the top of the z-order. Quite a bit of shuffling takes place in the background in order for Windows to update the z-order pertaining to windows at that level in the hierarchy and to repaint the screen. Say, for example, that the z-order is A, B, C, D. You click on C, and the new order is C, A, B, D. C pointed to D before; now it points to A. Likewise, B pointed to C before, and now it points to D. The z-order can also be changed programmatically with functions such as BringWindowToTop, SetWindowPos, and EndDeferWindowPos.

One thing Windows won't let you do, however, is change the style bit in a WND structure that determines whether the corresponding window is topmost or nontopmost. That's up to the program that created the window. Some programs offer an always-on-top

option, and some do not. Wouldn't it be useful if you could decide whether a window should be topmost or nontopmost, so you could force certain programs—say, a calculator program that lacks an always-on-top feature—to display on top of Microsoft Word for Windows or Excel, even when inactive?

It's possible with the short utility whose C source-code listing is shown in Figure 2. (The other files required to compile the executable are available in the Tutor Library of PC MagNet's Utilities/Tips Forum archived as TMTOGG.ZIP.) The program, which I christened TMToggle for topmost toggle, is no work of art; I designed it for brevity rather than bells and whistles. But it does its job well. (For somewhat more bells and whistles, you can get *PC Magazine's* TOTOP utility, in PC MagNet's Utilities Library.) To convert a nontopmost window into a topmost window, click TMToggle's Topmost button, and then click the left mouse

button over the window that you wish to make a topmost window. That window should now display over nontopmost windows, even when it's inactive. To make the window nontopmost again, click TMToggle's Non-Topmost button and click over the window again. It's that simple. When you click on a window in order to make it topmost or nontopmost, be sure to click in an area of the window that is not covered by a child window. The title bar is a good, safe place to click. If you click over a child window, neither it nor its owner will be converted. TMToggle requires Windows 3.1 or higher, because earlier versions did not support topmost windows. Enjoy!

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Extending Your Apps

BY GUY J. GALLO

Distributing Word For Windows Macros

The WordBasic programming language makes Word for Windows one of the most flexible and easily extended word processors on the market today. The possibilities for customization are limited only by the imagination and tenacity of the user or programmer. However, this flexibility can lead to enormous headaches when it comes to sharing solutions based on macros, particularly in corporate or network settings. After creating a useful macro, the question inevitably arises: "How can I install this macro on the machine of my partner/friend/client?" The answer to this question becomes increasingly valuable as the number of machines you want to load the macro on increases.

We all agree that the manual method is cumbersome. For example, to move a single macro into another user's NORMAL.DOT file, you have to physically move the template containing the new macro to the destination machine, open the template, open the macro, copy it to the Clipboard, create a blank global macro, paste the macro, and save all changes. You get the idea of how time consuming and tedious this can be.

This month's Extending Your Apps column describes a Word for Windows template that makes it easy to copy any number of macros to any number of destination templates. It might be used by individuals wishing to share their favorite solutions with an associate. Consultants and MIS administrators will find it useful

to bring all computers up to date quickly when a necessary macro is changed or added to a company-wide system.

You can get a copy of the WinWord files described here by downloading the file NEWMAC.ZIP from *PC Magazine's* Programming Forum on PC MagNet. If you prefer, you can request the files on disk. Look for details in the sidebar "Guide to Our Utilities & How to Get Them," which appears in the Utilities column.

This article assumes that you have an intermediate knowledge of the WordBasic programming language. The NEWMAC.DOT template was designed as a tool for developers—that is, for people creating and distributing the macro. The user at the other end of the copy process—the recipient—doesn't need to understand WordBasic or templates. Once you set up the template, the end user only has to click a single button, and the installation proceeds without further intervention.

INSTALLING NEWMAC.DOT It's simple: Copy NEWMAC.DOT to your Word for Windows template directory. In WinWord 6.0, the default template directory is named \WINWORD\TEMPLATE. The template directory is often referred to as your DOT-Path. Once NEW-

MAC.DOT is in your template directory, creating a vehicle for transporting macros to another machine is a three-step process. First, create a new template based on NEWMAC.DOT. Next, copy the macros to be distributed into the new template. Finally, run a macro to tell the vehicle how to install the macros on the destination machine. The NEWMAC.DOT template consists of three macros:

- AutoOpen executes when the end user opens the vehicle. The default version of this macro simply maximizes Word for Windows and the vehicle document. AutoOpen maximizes WinWord for much the same reason most applications take over the entire Windows desktop when they install: to tell the end user something about the macro being installed. You might want to take advantage of this and make sure that end users see all the instructions and documentation.

- SetupVehicle is the heart of the developer end of NEWMAC.DOT. The macro developer uses SetupVehicle to specify where to install the macro on the user's

machine and what optional menu item or shortcut key combination to assign to the newly installed macro.

- InstallMacros is the part of NEWMAC.DOT that actually copies the new macros to the destination machine.

CREATING THE DISTRIBUTION VEHICLE Creating a macro distribution vehicle depends upon a little-

used, very neat WinWord trick: You can disguise a template as a document. You can create a template and save it with a .DOC extension, and when you're done, you have a document that can carry macros. You need to copy only a single file to the destination machine, and the user simply opens a document and follows whatever instructions the developer has included. If this sounds confusing, let's clear it up with a simple example. When you're done with these instructions, you'll have a file named HWORLD

This month's column describes a Word for Windows template that makes it easy to copy any number of macros to any number of destination templates.

.DOC (also included in the NEWMAC.ZIP file on PC MagNet).

First, create a new template based on NEWMAC.DOT. Click on File|New and then highlight NEWMAC.DOT. Select Template in the New group and click on OK. It's important to click on the Template option in the New group. If you just create a document (rather than a template) based on NEWMAC.DOT, you'll miss the whole point of this story.

Next, save the new template with a standard filename. Note that when Word for Windows sees you want to create a template, it assumes you wish to save the template in the template directory. While this isn't a requirement, in order to save the vehicle elsewhere, the destination directory must already exist (since WinWord won't create a new directory from the Save As dialog box), and you must type in the full pathname. For instance, I saved the example vehicle as D:\WINWORD\HWORLD.DOC.

COPYING AND CREATING THE MACRO In many cases, you'll want to distribute a macro that already exists in one of your templates. In WinWord 6.0, use the Organizer command to copy an existing macro into the distribution vehicle. For this example, let's create a macro directly within the vehicle named HWORLD.DOC.

With the HWORLD template open, create a new macro named ImHere by clicking on Tools|Macro. Be sure to create the new macro only in the HWORLD template by selecting "Hworld.doc (template)" in the Macros Available In dropdown list on the macro dialog box. While this example macro is simplistic, it serves well to demonstrate how to set up the macro distribution vehicle:

```
Sub Main
MsgBox "Hello World!", "Neat"
End Sub
```

Close the macro pane and save changes to the macro. Now comes the fun part.

RUNNING SETUPVEHICLE The SetupVehicle dialog box shown in Figure 1 lets you specify the macro to copy, the destination template, the name of the macro after the copy, whether to place the macro on a menu, the menu text, and an optional key assignment. As the macro

developer, you run the SetupVehicle macro by either double-clicking on the SetupVehicle macro from the Tools|Macro dialog box or by pressing Alt-Down Arrow key. I haven't assigned the SetupVehicle macro to a menu or to a toolbar icon in order to avoid confusion when the vehicle is passed to an end user.

By default, the destination template for the new macro installation on the user's machine is NORMAL.DOT. But you can change this to any template already on the destination machine. The installation process looks for the specified template in the user's DOT-Path. However, you can also specify a full pathname when entering the destination template. The specified template must already exist on the recipient's machine. For this example, leave NORMAL.DOT as the destination. The Name After Copy defaults to the same as the macro name in the vehicle, but you can enter a different name in this edit box.

The Key Code edit box is the most complicated (and potentially most dangerous) aspect of SetupVehicle. This edit box lets you assign the macro to a key combination after the macro is installed on the destination machine. The danger is obvious: It's possible to overwrite an existing key assignment if you're not careful. Adding to the complexity is the way each key must be identified. Each key on the keyboard has a numeric identifier. Each of the three possible modifier keys (Ctrl, Shift, and Alt) also has a numeric identifier (256, 512, and 1024, respectively). By adding the value of the base key to the value of the modifiers you get the key code. For example, to assign ImHere to Ctrl-Shift-G, you would add 256 + 512 + 71, and place 839 in the Key Code box (see the sidebar "A Note on Key Codes" for more information). Remember, the install procedure is not smart enough to know if you are overwriting an existing key assignment on the recipient's machine. Therefore, use the Key Code function with care.

The Place On Menu dropdown list contains nine items: the default "None" and the

eight Word for Windows top-level menus. Select the View menu from the list. Note that SetupVehicle immediately proposes the name of the macro, preceded by an ampersand and followed by an ellipsis, as the text to place on the submenu. The ampersand marks the speed key character—the character displayed with an underline on the submenu. The ellipsis is a Windows convention that indicates the menu item will display a dialog box. You can accept the default &ImHere... as the menu text or use a better description for the macro's function, such as &Greetings... .

If the Divider Before check box is checked, InstallMacros will insert a divider on the selected menu before placing the Menu Text on the menu. If "None" is selected in the Place On Menu list, this option has no effect. Press Alt-B to check the Divider Before check box.

The last option on the SetupVehicle dialog box is the Auto Save check box. If this option is checked, then all changes to the destination template will be automatically saved. If this option is not checked, the user will be asked to confirm all changes.

After you've specified all the options, press Alt-A to add the installation instructions to the vehicle. You'll see an item appear in the Current Installation Information list box. SetupVehicle created a glossary entry and stored it in your vehicle (HWORLD.DOC, in this case). The glossary name is a combination of the destination template and the macro name separated by a colon: DestName:

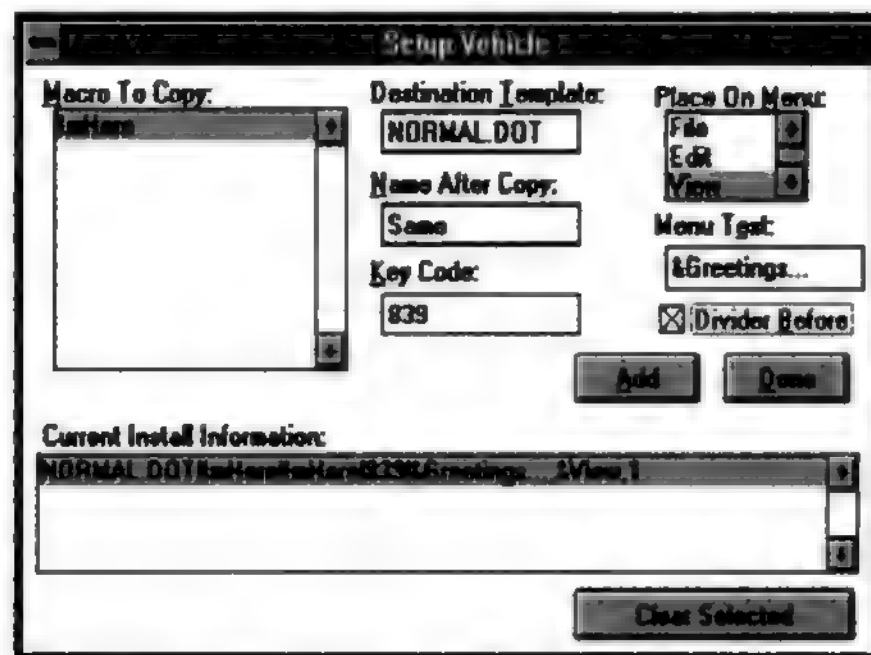


Figure 1: The SetupVehicle dialog box lets the developer specify where and how the macro will be copied to the destination machine. Developers can even assign key combinations on the recipient's machine from here.

■ A Note on Key Codes

A listing of the key codes for the most frequently used keys is available in the Word for Windows macro reference, *Using WordBasic* (pages 311 through 314), and in the WordBasic section of the on-line Help file. The easiest way to display this list is to enter any macro pane, type "ToolsCustomizeKeyboard", and press F1.

However, the list provided by Microsoft is not complete or systematic. For example, the standard list includes PgUp, PgDn, Home, and End keys. It skips Left, Up, Right, and Down Arrow keys (key codes 37 to 40). The direction keys will not accept three of the possible modifier combinations: Ctrl, Shift, and Ctrl-Shift. However, a combination such as Alt-Right Arrow or Alt-Shift-PgUp is possible. In the NEWMAC.DOT template, I've assigned SetupVehicle to Alt-Down by using the key code 1064 (40 + 1,024).

Another group of key codes not included in the standard list are the following punctuation marks:

Key	Code
Semicolon	186
Equal sign	187
Comma	188
Dash	189
Period	190
Slash	191

MacroName. In our example, SetupVehicle created a glossary named NORMAL.DOT:ImHere that points to a string built from the seven options entered in the SetupVehicle dialog box. The glossary text follows the syntax:

```
DestTemplate|SrcName|DestName|
KeyCode|MenuText,Menu,Divider
```

Our example creates the string:

```
NORMAL.DOT|ImHere|ImHere|839|
&Greetings...&View,1
```

This string is used by the macro named InstallMacro, which the recipient of your vehicle runs to start the macro installa-

Grave accent	192
Left Bracket	219
Backslash	220
Right Bracket	221
Apostrophe	222

The placement of these keys can vary from keyboard to keyboard, so it makes some sense to omit them from any standard list. You can find a complete table of available key codes, including notations of standard Word for Windows assignments, in my book *Take Word for Windows to the Edge* (Ziff Davis Press, 1993).

It's possible that the proposed key code will conflict with an assignment already in place on the destination machine. If you're distributing macros to several users within a company, I suggest that you establish a convention for all distributed macros. For example, Word for Windows uses Ctrl and Ctrl-Shift key combinations both for internal commands and as the range of possible key combinations when a user assigns a macro using ToolsCustomizeKeyboard. SetupVehicle lets you use Alt-Ctrl key combinations, and it's unlikely that an Alt-Ctrl assignment will conflict with a user key assignment, because no internal Word for Windows command uses Alt-Ctrl combinations.

tion. To see what it does, press Alt-D to remove the SetupVehicle dialog box and double-click on the macro button at the top of HWORLD.DOC. If you examine the list of global macros, you'll see that ImHere is now in your NORMAL.DOT. If you pull down the View menu, you'll see a new menu item. Press Ctrl-Shift-G to activate the new macro.

There's only one rule you must follow when creating distribution vehicles: You can't have any glossary entries other than those generated by SetupVehicle. Since this is a single function template, it's unlikely this would become a problem.

That's it! Once set up and saved, the HWORLD.DOC vehicle contains both the macros that you want to install and

the installation instructions for the recipient. To distribute macros to colleagues, just give them a copy of this disguised template and instruct them to open it.

CHANGING WHAT THE RECIPIENT SEES By default, the AutoOpen macro contained in NEWMAC.DOT (and in any vehicle created using it) simply maximizes the Word for Windows application and the vehicle document. In order to begin the copy process, the end user must double-click on the macro button. You may wish to automate the installation procedure even further. For example, you could have the AutoOpen macro execute InstallMacros:

```
Sub MAIN
ToolsMacro "UpdateMacros",
.Run, .Show = 2
End Sub
```

You could even have the AutoOpen macro execute InstallMacros and then close the installation vehicle:

```
Sub MAIN
ToolsMacro "UpdateMacros",
.Run, .Show = 2
DocClose
End Sub
```

Finally, you could also display a message box to prompt the installation rather than require clicking on the macro button. The following would display a yes or no message box:

```
Sub MAIN
ViewFieldCodes 0
'Msg$ = "Do you wish to proceed
with installation of ImHere?"
'If MsgBox(msg$, 36) Then
ToolsMacro "InstallMacros",
.Run, .Show = 2
End Sub
```

ENCRYPTING MACROS WinWord lets you encrypt macros so users can't edit them. This is done using the WordBasic command MacroCopy. The following macro will encrypt the ImHere macro in HWORLD.DOC.

```
Sub MAIN
FromTemplate$ = "D:\WINWORD
\HWORLD.DOC"
```


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```
FromMacro$ = "ImHere"
ToTemplate$ = "D:\WINWORD
\HWORLD.DOC"
ToMacro$ = "ImHere"
Encrypt = 1
MacroCopy FromTemplate$ +
    ":"+FromMacro$, ToTemplate$ +
    ":"+ToMacro$, Encrypt
End Sub
```

Note that since HWORLD.DOC is not in the DOT-Path, I've specified the full pathname. Also, when using this macro to copy or encrypt a macro, both the destination and the source template must be open in the current Word for Windows workspace. The NORMAL.DOT template is always open, but any other template must be open either directly or because a document based upon that template is open.

If a macro is unencrypted in the vehicle, it will be copied as unencrypted. Similarly, an encrypted macro will be copied encrypted. If you want InstallMacros to always encrypt a macro during the installation process, locate the following line in InstallMacros:

```
MacroCopy From$, To$
```

and change it to:

```
MacroCopy From$, To$, 1
```

ADDING OTHER MACROS TO NEWMAC.DOT
You may have noticed that SetupVehicle does not display itself, AutoOpen, and InstallMacros in the list of macros available for copying. SetupVehicle excludes itself (and the other standard NEWMAC.DOT macros) from the list with the following two lines, found at the top of the macro:

```
ExcludeString$ = "UPDITEMACROS,
SETUPVEHICLE,AUTOOPEN,"
ExcludeCount = 3
```

I bring this to your attention in case you want to include other utility macros in your copy of NEWMAC.DOT. For instance, you could include the above encrypting macro in NEWMAC.DOT and all vehicles based on it. To do so, name it EncryptMacro and edit SetupVehicle so these first two lines read as follows:

```
ExcludeString$ = "UPDITEMACROS,
SETUPVEHICLE,AUTOOPEN,ENCRYPTMACRO,"
ExcludeCount = 4
```

Note that the macro names are capitalized and that the string ends with a comma. Also, note that the ExcludeCount has been increased from 3 to 4.

FINISHING TOUGHS The purpose of NEWMAC.DOT is to create a self-contained vehicle for distributing macros from one machine to another. Once you've created a new macro, a vehicle for that macro, and generated installation instructions, you can delete SetupVehicle

NEWMAC.DOT
*creates a self-contained
vehicle for
distributing macros.*

.....
from the vehicle template. It's no longer necessary, and removing it will decrease the file size (which might be important if you're distributing the macro vehicle via modem).

The example vehicle, HWORLD.DOC, is shipped with SetupVehicle still present. If you have followed the steps to set up ImHere, you can now delete the SetupVehicle macro using WinWord 6.0's Organizer feature or by selecting SetupVehicle in the Macros dialog box and pressing Alt-D. Your macro vehicle is now ready to distribute to end users.

This utility best illustrates the incredible power of an undocumented WinWord trick. When you create a template and save it with a .DOC extension, you're creating the best of both worlds: Anything that can go into a document can go into a disguised template. The difference between the two is that the disguised template can contain document-specific templates and glossaries. NEWMAC.DOT is just one good example of what you can do with this neat trick. □

GUY GALLO HAS WRITTEN TWO BOOKS ON WORD FOR WINDOWS: *USING WORDBASIC* (WITH WEXTECH SYSTEMS) AND *TAKE WORD FOR WINDOWS TO THE EDGE* (ZIFF-DAVIS PRESS).

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Programming for OS/2 with Gpf

Gpf stands for "GUI Programming Facility," not the dreaded Windows "General Protection Fault"! Gpf, Version 2.1, is a 32-bit, OS/2-hosted GUI development tool that creates CUA 1991-compliant C or C++ applications for OS/2 1.3 or later or even for Windows 3.x. Though pricey at \$1,295, Gpf is easy to learn and use, and it produces small, fast code, which doesn't require DLLs or royalty fees.

Though you can develop Windows programs with Gpf, that is not its main target platform, and support for Windows is minimal. Aspects of the Windows environment that are shared with Presentation Manager are supported; Windows-specific features are not supported. If you have IBM's \$149 CUA Control Library/2 (CCL/2), you can use OS/2 2.x controls such as containers, notebooks, sliders, and spin buttons in your OS/2 1.3 and Windows 3.x programs. Windows support is new with Gpf 2.1. Also new are the ability to generate DLLs and to create context-sensitive pop-up menus.

CREATING THE INTERFACE Gpf handles the creation of the entire user interface, including not only the windows, menus, dialog boxes, and controls but the on-line help and navigation code (the code that determines what actions are taken when you click on "About", for example). This leaves you free to concentrate on the custom-application logic.

If you have OS/2 Database Manager or IBM DB2/2 installed, Gpf will detect it and offer features to aid in the writing of SQL front ends. Gpf can list and read IBM SQL databases and decompose them into their component tables. You can associate database fields with your

form's editable fields, list boxes, combo boxes, and containers so that the data is loaded and displayed when you run your application. There are no built-in controls such as "next" or "previous" for moving about within the databases, however. You must write this yourself.

To create an application in Gpf, specify the compiler you'll be using and whether you'll be using the OS/2 Database Manager. Then start creating windows and dialog boxes and placing the controls, icons, and bitmaps on your form. Gpf stores the program definition in an .ORC file. To make changes to your interface, simply reload and edit the .ORC file.

You can add your own source code through the creation of User Function Objects. Simple routines (up to 4K) can be entered directly into an edit box in the User Function dialog box. More complex code can be called by entering a function call into the User Interface Object.

Gpf provides two ways to test the interface during creation: test mode and the Toolkit Animator. Test mode runs from the Gpf editor and allows you to test only the user controls, not the navigation code. The Toolkit Animator runs the application as if it were already compiled and in addition to testing controls also lets you test navigation code and SQL database links. The Toolkit Animator also provides a trace window for viewing Presentation Manager messages and actions.

When the user interface is complete, Gpf generates the C or C++ source code and all of the necessary support files and calls your compiler to build the executable file. To build the same application for an

alternative platform, simply select a different compiler and generate the code again.

NEEDED ENHANCEMENTS Gpf Systems also offers GpfTools, an invaluable add-on to Gpf that lets you browse and document your .ORC files. It will generate ASCII or .INF (OS/2 help) files from all or part of an .ORC file. (The .INF files require the IBM IPF (Information Presentation Facility) compiler, which is not included with Gpf.) The ability to generate .INF files lets you use hyperlinks to explore the help panels and the code associated with User Interface Objects. The hyperlinks are created automatically by Gpf.

In addition, you can use GpfTools to build a dictionary of User Interface Objects you've created (controls, notebook pages, user functions, windows, and so on), which you can then drag and drop into new applications.

As good as Gpf 2.1 is, there are still a few things to wish for. For example, Gpf does not have any built-in custom controls (nonstandard but commonly used interface objects, such as toolbars). There is also no support for the Workplace Shell SOM (System Object Module) or class libraries like ICLUI (IBM C++ Language User Interface). More extensive Windows support, including Win32, would be valuable for developers who

have to support multiple platforms. And lastly, the price, while not a hindrance for large organizations, will scare away the small shops.

User-interface code takes up a large percentage of GUI programs, so a

tool that generates this code for you can mean a substantial savings of time and effort. Gpf worked flawlessly during testing, and produced small, fast, error-free executables. If you're doing serious PM development and not using Gpf, you're working too hard.

• Gpf, Version 2.1

List price: \$1,295; with GpfTools, \$1,440. Requires: OS/2 2.0 or later, 8MB RAM, 8MB hard disk space, C or C++ compiler. Gpf Systems Inc., P.O. Box 414, 30 Falls Rd., Moodus, CT 06469-0414; 800-831-0017, 203-873-3300; fax, 203-873-3302; BBS, 203-873-3304.

Circle 522 on reader service card



Environments

BY CHARLES PETZOLD

The Windows NT Path Functions

There are paths to riches, paths of glory, paths of righteousness, paths of laudable pursuit, the beaten path, the primrose path, the long brown path, tornado paths, career paths, bridle paths, and directory paths.

And then there is the graphics path, which (unlike some of the others) is not quite yet a household concept.

I first encountered graphics paths in PostScript where, I believe, they originated. You really can't draw very much in PostScript without using paths. Indeed, the first graphics programming example in *The PostScript Language Tutorial and Cookbook* shows how to draw a 5-inch vertical line on a page using paths:

```
newpath
  144 72 moveto
  144 432 lineto
stroke
showpage
```

At first, this seems like an inordinate amount of overhead to draw a simple line. Why are the `newpath` and `stroke` keywords necessary? Shouldn't it be possible to draw the line by simply indicating its beginning and ending coordinates?

Well, yes, it *should* be possible, and both the Windows NT Graphics Device Interface (GDI) and the OS/2 Graphics Programming Interface (GPI) let you do just that. But both these graphics systems also support paths, and—as we saw in the last issue—paths provide powerful facilities that are not available otherwise. For example, you can draw a connected series of different types of straight lines

and curves and give the connections specified line-join styles—rounded, beveled, or mitered. The graphics system would be unable to tell that these lines should be connected unless they were grouped in a path.

You can also use paths to define areas for filling with a color or pattern. The boundaries of these areas can consist of a connected series of straight lines, arcs, or Bezier splines. The area can also be converted to a GDI region or selected for clipping.

PATH FUNCTIONS Windows NT has nine functions specifically for creating and rendering paths. These are shown in Figure 1 in the order you'd call them in a program. As I illustrated in the last issue, you call

```
BeginPath (hdc) ;
```

to initiate a path bracket. Then you can call line-drawing functions and possibly `CloseFigure`. The lines drawn within the path bracket are not rendered on the display. Instead, the line definitions accumulate in GDI's internal bracket with a call to

```
EndPath (hdc) ;
```

You can then call `WidenPath` and one of the five functions shown at the very bottom of Figure 1. Each of these five functions destroys the path definition, thus freeing any memory that has been allocated for it.

INSIDE THE PATH BRACKET Between the calls to `BeginPath` and `EndPath`, line-drawing functions are called. GDI defines 21 such functions used to create a path definition. These are shown in Figure 2. As I discussed in the last issue, a path comprises one or more subpaths. Each subpath is a series of connected straight lines and curves. To indicate to GDI that a series of lines is connected, you must draw these lines only with functions that use and set the current position. These are shown in the column labeled "CP functions" in Figure 2.

Generally, you begin a subpath with `MoveToEx` and then call any of the next five functions listed in the "CP functions" column—in any order. You can end the subpath with a call to `CloseFigure`, which adds a straight line to the path, from the current position to the beginning of the subpath. Even if you don't change the current position after calling `CloseFigure`, any subsequent function call begins a new subpath.

You can also end a subpath (and begin a new one) with another call to `MoveToEx` or any other function that implicitly changes the physical location of the

*Between the calls to
BeginPath and EndPath,
line-drawing functions
are called. GDI defines 21
such functions used to
create a path definition.*

current position, such as `SetMapMode`. Or you can end a subpath and create a new one by calling any of the functions shown in the "non-CP functions" columns in Figure 2.

The `PolyDraw` function is a special case. This function can perform the equivalent of `MoveToEx`, `PolylineTo`,

`PolyBezierTo`, and `CloseFigure`. Thus, it can create one or more subpaths.

The "non-CP functions" column in Figure 2 lists functions that do not use or set the current position. Calling those functions will add one or more subpaths to the path definition. Most of them add only one subpath, but `PolyPolyline`, `PolyPolygon`, `TextOut`, and `ExtTextOut` can define more than one subpath.

A subpath can be either open or closed. Even if the last line of a subpath ends at the same point as the starting po-

sition of the subpath, it is not necessarily closed. Using the functions shown in the first column of Figure 2, you must end the subpath definition with a call to CloseFigure to make it closed.

The functions in the "open" column always create one or more open subpaths. The functions in the "closed" column always create one or more closed subpaths.

The TextOut and ExtTextOut functions require more explanation: As you know, Windows NT supports raster (also called bitmap) fonts, vector (or plotter) fonts, and TrueType outline fonts. If a raster font is selected into the device context at the time of the TextOut or ExtTextOut call, nothing is added to the path definition and the characters are not rendered on the display. If a vector font is selected, the strokes of the characters become one or more open or closed subpaths, depending on the character.

If a TrueType font has been selected into the device context, the character outlines become part of the path. Each character is stored as one or more closed subpaths. For example, an *H* is stored as one closed subpath, which is the outline of the character. An *O* is stored as two closed subpaths—the outer circle and the inner circle. Similarly, an *i* is stored as two closed subpaths because the dot is separate. In many fonts, the ampersand (&) is stored as three subpaths.

I mentioned earlier that you can only continue a subpath with functions that use

and set the current position. Although you can cause the TextOut and ExtTextOut functions to use and set the current position by calling SetTextAlign with the TA_UPDATECP parameter, the TextOut and ExtTextOut functions do *not* continue a subpath. The current position instead refers to the points where the text string begins and ends.

If you use TextOut and ExtTextOut in a path (as I'll demonstrate in future columns), you'll very likely want to call SetBkMode with the TRANSPARENT option before calling the text-output functions. Otherwise, the character-box rectangle also becomes part of the path definition.

You can call other GDI functions in a path bracket and nothing bad will happen. Sometimes they will have no effect—such as TextOut when a raster font has been selected in the device context—but more often they will simply be rendered on the display without becoming part of the path definition.

RENDERING THE PATH After ending the path definition with a call to EndPath, you can call WidenPath (which I'll describe in the next issue) and then one of the functions shown at the bottom of Figure 1. The first is

```
StrokePath (hdc) ;
```

This function renders the path by stroking it with the pen currently selected in the device context. You can create this pen using CreatePen or ExtCreatePen. In most cases, you'll be using ExtCreatePen to create a geometrically thick pen with specified line ends and joins. Otherwise, there's not much reason to use paths and the StrokePath function.

Windows NT Line-Drawing Functions

CP functions	Non-CP functions	
MoveToEx	TextOut	
LineTo	ExtTextOut	
PolylineTo		
ArcTo	Open	Closed
AngleArc	Polyline	Rectangle
PolyBezierTo	PolyPolyline	RoundRect
PolyDraw Arc		Ellipse
CloseFigure	PolyBezier	Chord
		Pie
		Polygon
		PolyPolygon

Figure 2: The 21 line-drawing functions used to create a path definition. (Note that "CP" in the column titles stands for current position.)

If you've worked with paths under the OS/2 Presentation Manager, you may be aware that GPI has a GpiOutlinePath function as well as GpiStrokePath. In OS/2, the GpiStrokePath function renders the path as a geometrically thick line, and GpiOutlinePath renders it as a cosmetically thick line. In Windows NT, whether the pen has a geometric or cosmetic width depends on the parameters to ExtCreatePen.

You can call the ExtCreatePen function before a path bracket, within a path bracket, or after ending the path bracket. However, the appearance of the line will depend solely on the pen selected in the device context at the time the path is stroked. Because the pen width is specified in logical coordinates and affected by transforms, the appearance of the pen also depends on the transforms in effect at the time the path is stroked. You cannot create a path in which some lines are one width and some lines another.

You can also fill the interior of a path by calling

```
FillPath (hdc) ;
```

In this case, all open subpaths are automatically closed with straight lines that connect the beginnings and ends of the subpaths. The interiors are filled with the current brush selected in the device context.

If you want to stroke the path as well as fill the interior (as is often the case), you can do it with one call to

```
StrokeAndFillPath (hdc) ;
```

Windows NT Path Functions

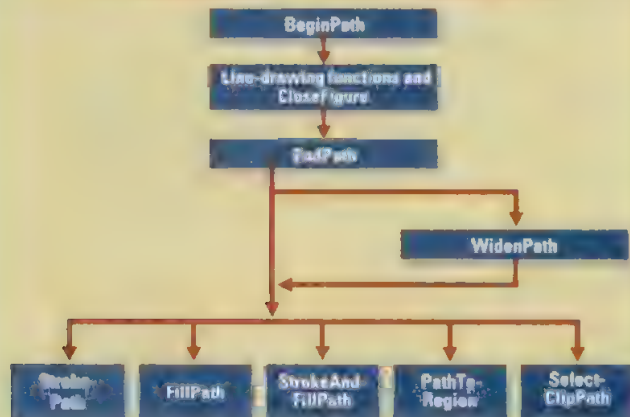


Figure 1: The Windows NT path functions, in the order you call them in a program.


```

// Begin a path (but not for the first figure!)
if (i != 0)
    BeginPath (hdc) ;

    // Draw the Beziers
MoveToEx (hdc, pt[0].x, pt[0].y, NULL) ;
PolyBezierTo (hdc, pt + 1, 36) ;

    // Close the figure and end the path

if (i != 0)
{
    CloseFigure (hdc) ;
    EndPath (hdc) ;
}

    // Select a hatched red pen into the device context
lb.lbStyle = BS_HATCHED ;
lb.lbColor = RGB (255, 0, 0) ;
lb.lbHatch = HS_DIAGCROSS ;

SelectObject (hdc, ExtCreatePen (PS_GEOMETRIC | PS_SOLID,
                                200, &lb, 0, NULL)) ;

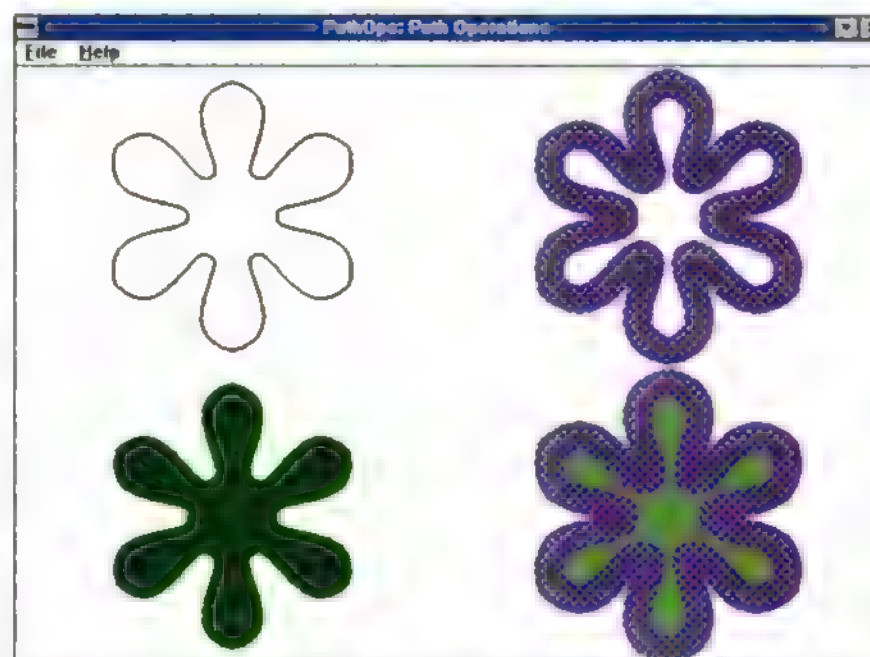
    // Select a solid green brush into the device context
lb.lbStyle = BS_SOLID ;
lb.lbColor = RGB (0, 255, 0) ;
lb.lbHatch = 0 ;

SelectObject (hdc, CreateBrushIndirect (&lb)) ;

    // Perform the path operations
switch (i)
{
    case 1: StrokePath (hdc) ;           break ;
    case 2: FillPath (hdc) ;             break ;
    case 3: StrokeAndFillPath (hdc) ;    break ;
}

    // Clean up
DeleteObject (SelectObject (hdc, GetStockObject (BLACK_PEN))) ;
DeleteObject (SelectObject (hdc, GetStockObject (WHITE_BRUSH))) ;

```



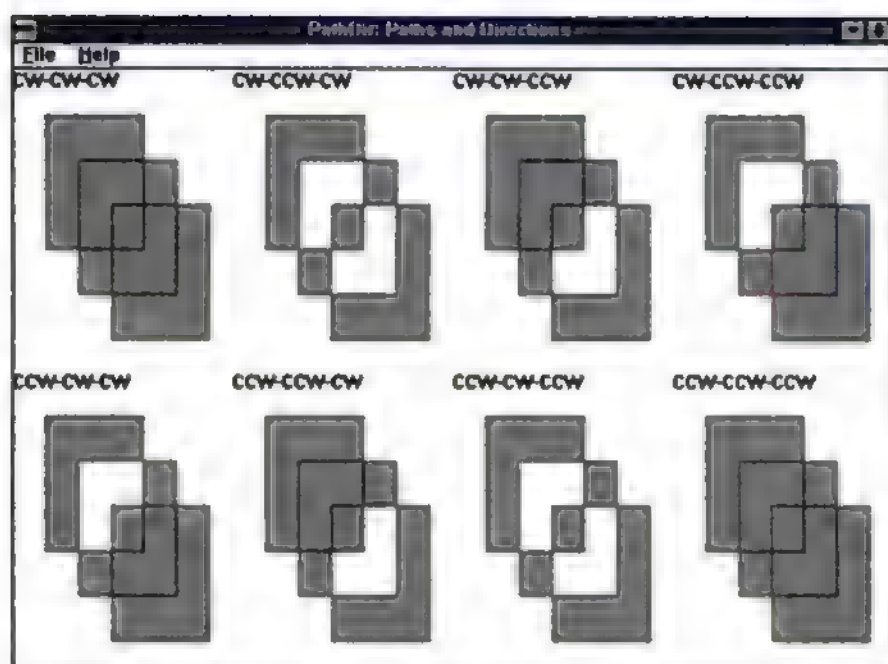


Figure 6: The PATHDIR display shows how interiors are filled based on the direction in which the rectangles are drawn. (Note that "CW" and "CCW" stand for clockwise and counterclockwise, respectively.)

ecutables, from PC MagNet's Programming Forum archived as PATHOP.ZIP. The PATHOPS display is shown in Figure 4.

PATHOPS draws a blob-like figure that consists of 12 connected Bezier splines. The end points and control points of these splines are points on the circumferences of two hexagons. The upper-left corner of the display shows the figure drawn without paths using the default pen. This is the closest you can really come to a visual representation of the path itself. The path is stored in memory as a series of coordinate points, without any style, color, or width.

The upper-right corner of the display shows the path stroked with a wide pen that has a pattern of red diagonal lines against a blue background. The lower-left corner shows the path filled with a solid green color. The lower-right corner shows the path both filled and stroked.

FILLING AND DIRECTIONS A path can comprise many sub-paths, the interiors of which can overlap. Even a single subpath can have overlapping interiors. When you call FillPath or StrokeAndFillPath, GDI uses the polygon-fill-mode attribute to determine how the interiors are filled. You set this attribute using

```
SetPolyFillMode (hdc, iMode) ;
```

In the DOS-based version of Windows, the polygon fill mode only affects overlapping areas in figures drawn by Polygon or PolyPolygon. It has now been extended to paths.

The iMode parameter can be either ALTERNATE or WINDING. In the alternate mode, you can determine whether an interior is filled using the following rule: Draw an imaginary line from an interior to infinity. If that imaginary line crosses an odd number of lines in the path, the interior is filled; otherwise, it is not.

The winding mode is more complex, because you must think of the lines as being drawn in a particular direction. For example, in this case:

```
MoveToEx (hdc, 100, 100, NULL) ;
LineTo (hdc, 200, 200) ;
```

the line is drawn from the point (100,100) to (200,200).

To determine whether an interior is filled in the winding mode, again draw an imaginary line from the interior to infinity. If the imaginary line crosses the same number of lines drawn in one direction as in the other, the interior is not filled; otherwise, the interior is filled.

Now we've encountered another problem: If the winding mode is dependent on the directions in which lines are drawn, what happens with rectangles and ellipses? Under the DOS-based version of Windows, the drawing direction is undefined. Under Windows NT, the default drawing direction is counterclockwise. However, you can change that with a call to

```
SetArcDirection (hdc, iDirection) ;
```

You use the AD_CLOCKWISE parameter to have GDI draw figures in a clockwise direction, or you can set the arc-direction attribute back to the default with AD_COUNTERCLOCKWISE.

PATHDIR.C Complete Listing

```
/******
PATHDIR.C DD Paths and Directions
(c) Charles Petzold, 1994
******/

#include <windows.h>
#include <string.h>

char szClass [] = "PathDir";
char szTitle [] = "PathDir: Paths and Directions";

void PaintRoutine (HWND hwnd, HDC hdc, int cxArea, int cyArea)
{
    static char * szLabel [] = { "CW", "CCW" };
    char szBuffer [16];
    int iDir1, iDir2, iDir3;

    // Set up an anisotropic display area

    SetMapMode (hdc, MM_ANISOTROPIC);
    SetWindowExtEx (hdc, 100, 100, NULL);
    SetViewportExtEx (hdc, cxArea / 4, cyArea / 2, NULL);

    // Set some display attributes

    SelectObject (hdc, GetStockObject (GRAY_BRUSH));

    SetPolyFillMode (hdc, WINDING);

    // Cycle through the combinations

    for (iDir1 = 0; iDir1 < 2; iDir1++)
        for (iDir2 = 0; iDir2 < 2; iDir2++)
```

```
        for (iDir3 = 0; iDir3 < 2; iDir3++)
        {
            SetViewportOrgEx (hdc, (2 * iDir3 + iDir2) * cxArea / 4,
                               iDir1 * cyArea / 2, NULL);

            // Display the labels

            wsprintf (szBuffer, "%s-%s-%s",
                      szLabel [iDir1], szLabel [iDir2], szLabel [iDir3]);

            TextOut (hdc, 0, 0, szBuffer, strlen (szBuffer));

            // Create a path with three rectangles

            BeginPath (hdc);

            SetArcDirection (hdc, iDir1 ? AD_COUNTERCLOCKWISE : AD_CLOCKWISE);
            Rectangle (hdc, 15, 15, 60, 60);

            SetArcDirection (hdc, iDir2 ? AD_COUNTERCLOCKWISE : AD_CLOCKWISE);
            Rectangle (hdc, 30, 30, 75, 75);

            SetArcDirection (hdc, iDir3 ? AD_COUNTERCLOCKWISE : AD_CLOCKWISE);
            Rectangle (hdc, 45, 45, 90, 90);

            EndPath (hdc);

            StrokeAndFillPath (hdc);
        }
    }
```

Figure 5: The PATHDIR.C program demonstrates filling overlapping path interiors using the arc direction.





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You can call SetArcDirection within a path bracket to change the drawing direction as the path is being created. SetArcDirection only affects line-drawing functions based on bounding rectangles. These functions are Arc, ArcTo, Chord, Ellipse, Pie, Rectangle, and RoundRect.

Although SetArcDirection is not explicitly a path function, it is of use only when rendering paths and then only when using the winding fill mode. When not using paths, it doesn't matter how GDI draws the seven figures listed above. (That's why we didn't miss having this function in the DOS-based version of Windows.)

*SetArcDirection is not
explicitly a path function,
it is of use only when
rendering paths and then
only when using the
winding fill mode.*

Let's see if GDI is really smart enough to implement the winding mode. The PATHDIR program shown in Figure 5 renders eight versions of the same path composed of three overlapping rectangles drawn with various combinations of clockwise and counterclockwise directions. The results are shown in Figure 6.

Each of the eight figures has labels showing combinations of CW (clockwise) and CCW (counterclockwise), indicating the arc direction set for the three rectangles. In all cases, the polygon fill mode is winding. Using the alternate fill mode, you'd get uniform results identical to the two figures labeled "CW-CCW-CW" and "CCW-CW-CCW."

You may never need to fill interiors in such odd ways, but that's really not the point. The point is that you should not be startled by the results of your graphics code. But startled you may indeed be when you see how WidenPath works. I'll be covering that function in the next issue, along with PathToRegion and SelectClipPath. □

Utilities

BY DOUGLAS BOLING

ThinDisk: A Fat Trimmer for Disks

If there's anything more irritating than seeing a "Disk Full" message, it's going through the thousands of files on your hard disk looking for stuff to delete. Scanning the files and attempting to free up space cluster-by-cluster is one of the most time consuming, useless, and nonproductive tasks that a user must sooner or later take on. I've had enough of rummaging through my files manually; that's why I wrote ThinDisk.

ThinDisk is a Windows utility especially designed to help you review the contents of your disks. It makes a list of all the files on your system and sorts them by name, extension, size, or date. It allows you to create lists of special categories, such as files over 10,000 bytes. A search feature in ThinDisk lets you find files by name, size, date, or file attributes. Finally, copy and delete functions allow you to act on the information presented to you by ThinDisk.

If you think your hard disk needs slimming down, you can get ThinDisk at no cost from PC Magazine's PC MagNet or by mail; refer to the sidebar "Guide to Our Utilities & How to Get Them" for the details. All of the files are available, from the THINDISK.EXE file to the C source code archived as THINDI.ZIP. To compile the utility, you will need a C compiler that can target Windows programs.

SLIMMING DOWN WITH THINDISK To run ThinDisk, just select File/Run from Windows' Program Manager. If you think you'll be using ThinDisk frequently, you may want to use the File/New command to place the ThinDisk icon into one of your Program Manager groups. However you start ThinDisk, it will first appear as a window on your desktop, with a dialog box asking what drives you want to work

on. Select the drives by clicking on the drive letters in the list box. When you click the Refresh button, ThinDisk will scan the selected drives to make a list of all files found. This process may take up to a minute, but once it's done, the slow part of ThinDisk is behind you.

When the dialog box disappears, you will see a message on the ThinDisk status bar telling you that ThinDisk is sorting the files and how the sort process is progressing. ThinDisk is friendly to other Windows applications in that during the scanning and sorting process, you can switch to other applications to get other work done. The only caveat to this is that you should not write or update files on a drive that ThinDisk is scanning. If you do, the files listed by ThinDisk will not accurately reflect the contents of the drives you scanned.

After the sort process is complete, ThinDisk presents you with a list of all the

files on the selected drives sorted by name. You can use the Up Arrow and Down Arrow keys or the mouse to navigate through the list. As with all multiple-selection list boxes, the ThinDisk list-box items can be selected using the Spacebar or by clicking on an item with the mouse. Multiple items can be selected if you hold down the Ctrl key when selecting additional items. The status bar located below the list box will display the message, "All files sorted by name," and the number of files in the file list. One warning here: If ThinDisk presents the message, "Too many files," select the File/Refresh menu and select fewer drives to scan. ThinDisk can only process 16,384 files in any one list.

The easiest way to explain the many functions of ThinDisk is to take a walk around the ThinDisk menus. Pulling down the Files menu reveals the Refresh, Copy, Move, Delete, and Exit choices. The Refresh function tells ThinDisk to scan your drives again for files. Refreshing the ThinDisk list is occasionally necessary, since as you Move, Copy, and Delete files, the actual contents of your disk differs more and more from the original scanned list.

The Copy, Move, and Delete functions do just what you would expect. To copy files, highlight them in the list box and select the Copy menu. A dialog box with a list of the files you have selected will be displayed for confirmation. Below the list is a field where you can enter the new drive and path for the file or files. After entering the destination path, click the Copy button to have ThinDisk copy the files.

As you would expect, the Move command copies the source files to the destination directory, then deletes the originals. The Delete command simply deletes the selected files.

With directories, Copy, Move, and Delete work a little differently than you might expect. These file operations act only on files that are in the current list. So if you are displaying a list that contains only .DOC files and you delete a directory, ThinDisk will only delete the files with a .DOC extension that are in the "deleted" directory and subdirectories. All the other files will remain. This, of course, means the directory itself is not removed, since other files with different extensions may remain in the directory. Actually, ThinDisk won't even list directories un-

Top 10 Utilities

Rank	Utility
1	MONITOR - Monitors system resources
2	CHANGER - Changes look of desktop
3	WTIME - Keeps PC clock accurate
4	INCTRL - Installation control
5	BAT2EXEC - Compiles batch files
6	DRVLOAD - Installs device drivers
7	PCTODAY - Lists files with current date
8	BUGS - Windows 3.1 screen saver
9	FINDIRQ - Locates available IRQs
10	PRN2FILE - Captures printer output

This list is based on the total number of downloads each utility has had on PC MagNet over the past 12 months. To download these files, type GO ZNT: TIPS. For more information, see the sidebar "Guide to Our Utilities & How to Get Them"

less specifically configured. I will discuss how to limit the files being displayed and how to enable directory listings in a moment. For now, I continue with the next menu: Search.

If you select the Search/Find Entry menu, ThinDisk will present you with a rather unusual search dialog. Instead of the simple text search or filename search that you might expect, the ThinDisk search dialog allows you to search on the name, the size, the date, the file attributes, or any combination of these categories. The bottom of Figure 1 shows how the Search dialog box appears.

For example, to look for all files with a .SYS extension that are hidden on your hard disk, follow these steps: Click on the filename check box and enter *.SYS in the adjacent entry field. Then click on the File Attributes check box and clear all the

is a way to find those files, too. If you want to look for a matching file that is earlier in the list, select the Search/Find Previous menu selection. As with Find, Find Previous starts its search at the current position in the list. To find the next file in the list that matches the search attributes, select the Search/Find Next menu.

The View menu provides you with various functions that manipulate the current list. The Invert Sort menu item inverts the order of the file list. For example, if your files are listed in alphabetical order, selecting Invert Sort will cause them to be listed in reverse alphabetical order. Selecting the Invert Sort menu item again causes the list to revert back to the original alphabetical order. Of course, this function is not limited to the name sort; it will invert any of the other sorted lists as well.

The Sort by Name, Sort By Extension,

Sort by Size, and Sort by Date menu items do just what you'd think, allowing you to sort the file list by any of these characteristics. Each time a new sort criteria is selected, ThinDisk will sort the original list into the new order. As with the default Sort by Name, the progress of the sort is indicated on the status bar. Try selecting the Sort by Size menu item. After the sort has finished, you should see the largest files at the top of the list.

You will also see an entry labeled "Search" at the top of the list. This entry reflects the total size of all files listed in the list

and provides a handy way to see how much space is taken up by the files in the list.

Now switch back to the name sort by selecting the Sort by Name menu item. Notice that the list box fills almost immediately. This is because ThinDisk remembers the previous list sort so that it needs to be sorted by a category only once. This can save a lot of time when switching between sort categories.

The next four menu items—Show Size, Show Dates, Show Attributes, and Show Path—let you configure what information is presented for each of the files in the list. When you first launch the program, all four items are enabled, providing complete information about each file. The Show Attribute menu item works like a

toggle. When you click on it the first time, the attribute display will be eliminated from the listing. Selecting Show Attribute again will restore the attribute display. Note that you can search on any category, whether it is displayed in the list box or not. For example, you can search for a hidden file even if the attribute flags are not displayed. So you can quickly check your settings, a check mark appears next to menu items that are displayed in the list.

The Include menu provides control over the most powerful feature of ThinDisk: Include Set. By default, all the files on the selected drives are listed—potentially thousands of files. Include Set lets you define a set of criteria for displaying files in the list—a sort of filter. For example, you may want to look only at files of over 10,000 bytes, all hidden files, or all files last modified on September 6, 1987.

Clicking on the Include menu will display the Define Include Set and Delete Include Set menu items and after a separator, the All Files menu item. Selecting the Define Include Set item will display a dialog box very similar to the Search dialog. In fact, the only differences are the Include Set Name entry box and some check boxes concerning directories. Fill in the Include Set dialog the same way you did the Search dialog: Select the criteria to inspect using the check boxes and their corresponding template fields. Be sure to fill in a descriptive name for the Include Set name; it will be used by ThinDisk to label the resulting list.

Two check boxes, Include Directories and Include Empty Directories, allow you to define how directories are handled. When the Include Directories check box is checked, directories that contain files matching the Include Set criteria are listed in the list. If the Include Empty Directories check box is checked, all directories, regardless of whether they contain matching files, are listed.

Now for an example: Let's create a list of all .LST files over 10,000 bytes. First click on the filename check box and enter *.LST in the corresponding entry field. Click on the Size check box, enter 10,000 in the entry field, and click on the Above radio button. When you click the OK button, ThinDisk will scan the list of files for all files that match the criteria, sort the list, then present the list in place of the

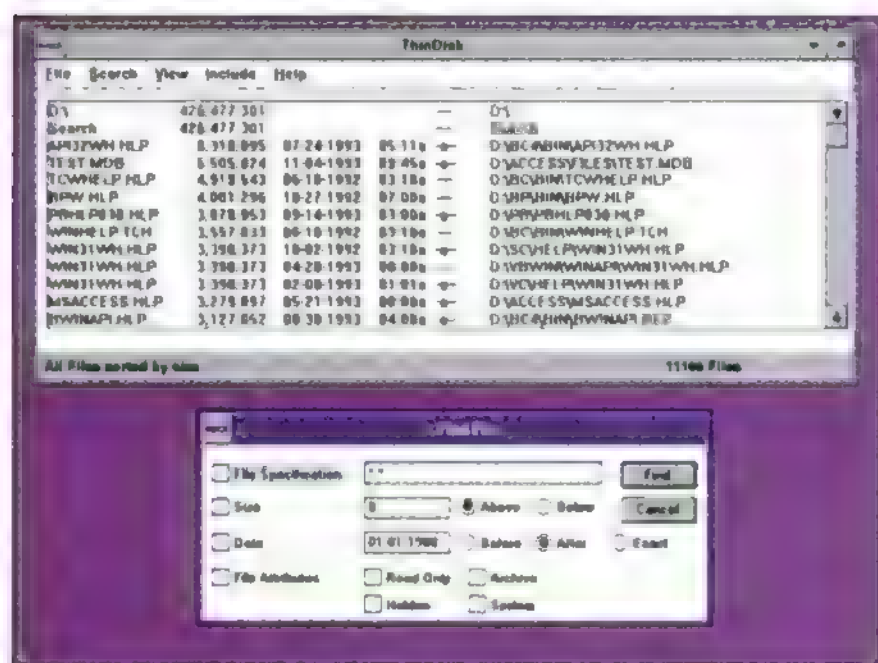


Figure 1: This figure shows the Search dialog box. Files can be searched using a variety of characteristics, including name, size, and date.

flag check boxes except for the Hidden Attribute check box. Clicking on the Find button will cause ThinDisk to search through the list of files, looking for one that matches these particular characteristics. If you are running DOS and the list contains your boot drive, you will probably see that ThinDisk has found IO.SYS, one of the system files for DOS. When a file is found, ThinDisk scrolls the list box so that the found file is in view and selects it. If ThinDisk does not find a matching file, a "File not found" message is displayed on the status bar.

Searches are started at the current location in the list, so if there are matching files listed before current position, Find will miss them. Take heart, though; there

current All Files listing. Notice that the status bar now indicates that the list is created from your Include Set and that the Number of Files field now shows how many files are in this new list.

If you pull down the Include menu again, you will see that the name of the Include Set you defined is now listed on the menu just below the All Files menu item. ThinDisk will remember the last seven Include Sets that you define. If you define an eighth Include Set, the first user-defined Include Set in the list will be removed to make room for the new Include Set. When you close ThinDisk, the Include Set definitions listed in the Include menu are saved so that when you restart ThinDisk, those Include Sets can be quickly accessed again.

To return to the listing that contains all the files, select the All Files set. The All Files set is always available so that you can quickly produce a list of all files on the selected drives. When you display an Include Set, the Search function only searches the files listed in the current Include Set. So if you have an Include Set that only contains files with an .LST extension and you search for a file with an .SYS extension, the search will fail even if files with an .SYS extension exist on your hard disk.

The Edit Include Set menu item allows you to edit any of the Include Sets you have defined. A list of the Include Sets is presented. When you select one, an Include Set definition dialog box is presented with the Include Set definition data in the appropriate fields. An additional button, Save as New, allows the edited data to be saved as a new Include Set instead of replacing the one being edited.

The Delete Include Set menu item lets you delete the Include Sets you've defined, one at a time. Selecting the menu item will display a dialog box with all the user-defined include sets. To delete a set, simply select the name of the Include Set from the dialog box and click the OK button.

The last menu item, Help>About, displays the About dialog, which contains information about the program, such as the name and copyright. Now that we're done with our tour of the ThinDisk menus, let's see how ThinDisk works behind the scenes.

LOTS OF LISTS The key design goal of ThinDisk was to make a disk manager that could display thousands of files in many different ways and do it quickly. Since hard disks are notoriously slow, the only way to get the speed was to produce a list of all the files in system memory, and work only on that list. ThinDisk is designed so that it never has to go back to the disk except for the Move, Copy, and Delete operations. All the other operations use data stored in speedy RAM.

While the memory requirements for ThinDisk are huge by DOS standards, they are within the normal limitations of a Windows program. Approximately 30 bytes of memory are required for each file, plus 4 bytes of memory for each sort you perform. On a 5,000-file disk, this works out to around 150K just for the file data. On my two-disk, three-partition machine with one of the partitions stacked, ThinDisk needs almost half a megabyte of RAM just to hold the data for the 13,567 files and the necessary index segments. In short, while ThinDisk works fine on the minimum required configuration for Windows 3.1 (a 386 computer with 4MB of RAM), it's not a program you'd want

The data for each file is kept in multiple 64K segments in global memory. Each segment contains a 6-byte header with the segment handle of the previous and next segment as well as the size of the segment.

You may wonder why I chose not to use huge segments, blocks of memory larger than 64K that (through a little behind-the-scenes compiler magic) appear as one large continuous block of memory. The problem is that huge memory blocks have some limitations. One limitation is that the size of any structure mapped into the block must be a power of 2. This is necessary to prevent an individual structure from straddling a 64K segment boundary. My file structure is 26 bytes, so I'd have to use a 32-byte segment, quite a waste. That, along with the overhead of manipulating huge pointers, led me to use linked 64K segments for ThinDisk.

The 26-byte structure that holds the vital statistics for each file is shown in Figure 2. The first member of the structure, lpParent, is a pointer to the directory that contains the file. If the file is in the root directory, this is a pointer to a drive entry.

File Statistics Structure

```
typedef struct {
    LPVOID lpParent;
    BYTE ucAttrib; // The remainder of this structure
    UINT usTime; // must match the C file search
    UINT usDate; // structure.
    LONG lSize;
    char szName[13];
} MYDIRENTRY;
typedef MYDIRENTRY far * LPMYDIRENTRY; // Far pointer to entry
typedef LPMYDIRENTRY far * LPLPMYDIRENTRY; // Far pointer to an entry's
// far pointer
```

Figure 2: This 26-byte structure holds the vital statistics for each file. The first member of the structure, lpParent, is a pointer to the directory that contains the file.

to leave on your desktop as an icon, sucking up memory.

When a user selects the drives to be scanned, ThinDisk starts in the root directory of the drive and uses the findfirst() and findnext() functions from the standard C runtime library to find and record all the files. When a subdirectory is found, the routine is called recursively to record the files in the subdirectory. This process continues until all the files on the drive have been found. If the Refresh List includes more than one drive, the other drives are then scanned.

Drive entries contain a 0 in this member, since they have no parent and no path data is needed. When a path is needed, the parent pointers can be traced back to the root to determine the name of every directory above the file.

The remainder of the structure, from the ucAttrib to szName, exactly matches the FIND_T structure, which is used to return data from the findfirst() and findnext() C library functions. The reason for this is speed. When the scan routine is searching the drive for files, the results stored in the FIND_T structure are sim-

ply copied into the last part of the MY-DIRENTRY structure.

As each structure is filled, a pointer to the structure is inserted into what I call the "master index array." The master index array is an array of far pointers kept in a single 64K segment. These pointers are used to look up each of the file-data structures that are kept in the linked 64K segments. Since the far pointers to the directory entries are each 4 bytes, the 64K master index segment can hold a maximum of 16,384 pointers, and thus ThinDisk is limited to processing 16,384 files at one time.

After the scan is complete, ThinDisk calls a routine to create an Include Set. This routine creates a second index array, which contains pointers to the file structures that match the Include Set criteria. The Include Set function is actually quite simple. The routine looks at each file entry by using the pointers in the master index. If an entry matches the predefined criteria, its pointer is copied from the master index to a secondary index segment.

After the secondary index has been constructed, it is sorted using the current sort selection: name, size, extension, or date. When the user selects another sort method, an additional secondary index is constructed and sorted using the new method. Up to four secondary indexes may be created, one for each sort selection. When a sort is reselected, ThinDisk just switches back to one of the already sorted secondary indexes.

To summarize, data for all the files is kept in multiple, linked, 64K segments. Each file's data is kept in a structure that contains the filename, file size, date, and attribute flags. As the file entry is filled in, an entry is made into a master index, which is an array of pointers that points to each of the file data structures. Finally, a secondary index is constructed, which contains the file entries that match the current Include Set criteria.

While all these structures and index arrays may seem to be overkill, the result is speed. With all the file information in

memory, ThinDisk never has to go back to the disk. The master index allows quick lookup of all entries without having to traverse the linked list of segments. Finally, separate copies of the secondary indexes are kept for each of the sorts, enabling you to quickly switch among the sorted views.

THE LIST BOX PROBLEM What should be a simple task, listing the files in a list box, is actually quite complicated. List box controls, like all 16-bit code in Windows, are limited to 64K of local memory, and half of that is used to maintain the list. This means that the total text contained in a list box cannot exceed 32K. This is plenty for most applications, but for ThinDisk with its thousands of files, you can run into the 64K limit quite fast.

One way around this problem is to use an owner-drawn list box. Owner-drawn list boxes (without the LBS_HAS-STRINGS window style) do not contain the strings displayed in the box. A 4-byte long word is kept by the list box for each entry in place of the string data. The long word can then be used to point to the actual text displayed in the list box.

Even the owner-drawn list box hits the 64K limit fairly quickly. Each entry in an owner-drawn list box requires 8 bytes: 4 to hold the user-defined long word and 4 to hold state information. These requirements, plus an additional 256 bytes used by the list box for overhead, limit a standard, owner-drawn list box to 8,160 entries.

Since the 8,160 limit is too constraining for ThinDisk, I used a virtual list box. A standard Windows list-box control is used to display the items in the list that are visible to the user, but ThinDisk handles the maintenance of the complete list.

When the virtual list box is initialized, ThinDisk fills the visible portion of the list box control. If the user scrolls down, the next item in the sorted index array is inserted in the list box control, and the first item—the one about to scroll off the top—is removed. Thus, the list box handles the user-interface issues of selection and keyboard handling, while ThinDisk manages the items in the list.

THE STATUS BAR One interesting feature of ThinDisk is its status bar. Ever since I started writing Windows utilities, I have used the title-bar text of individual windows to display status information. This is an easy solution since title-bar text is changed by a simple call to the SetWindowText() function—the closest thing to printf() in the Windows API. The problem with this approach is that many scripting programs use the title-bar text of a window to identify it. If the title bar text is constantly changing with status information, the window can be difficult to track. A status bar, common in commercial applications, solves the problem.

I needed a status bar that is easy to use, is simple to configure, and most of all, has as little impact as possible on the remainder of the program. One of the neat features I have seen on status bars is the one-line summary of individual menu items that is displayed when a menu item is highlighted. I wanted this, too.

I started with a separate source file. Normally, I use only one source file for my utilities so that programmers interested in the code will not have to hunt through multiple source files to find a particular routine. For the status-bar code, I made an exception. The separate source file allows the code to be ported easily among my utilities, and it keeps the status-bar code from cluttering up the utility-specific code.

To make the status-bar feature easy to incorporate, I kept the interface between the status bar and the rest of the program down to four functions. They are

```
INT StatusBarInit(HANDLE);
INT StatusBarCreate(HWND, INT,
    INT *);
INT ModifyClientRect(HWND, RECT *);
INT SetStatusBarText(HWND, char
    *, INT);
```

StatusBarInit() is called once when the first instance of the program is executed. A convenient place to call this function is immediately after a program registers its main window class. In fact, that is what StatusBarInit() does; it registers the status-bar window class and returns. The only parameter for StatusBarInit() is the instance handle for the program.

The StatusBarCreate() function should

*With all of the file
information stored in
memory, ThinDisk never
has to go back to the disk.*

be called immediately after the program has called `CreateWindow()` to create the main window for the program. As might be expected, `StatusBarCreate()` creates the status-bar window. The other function of `StatusBarCreate()` is to define the size and number of the text fields for the status bar. The status bar can have any number of individually addressable text fields, each of a specific size. In addition, one field may be designated as variable length. The length of the variable-length field adjusts as the user changes the size of the window. Parameters for `CreateStatusBar()` are the handle of the main window, the number of text fields desired, and a pointer to an array of integers that contains the lengths of each of the text fields, with the variable-length field listed as length 0.

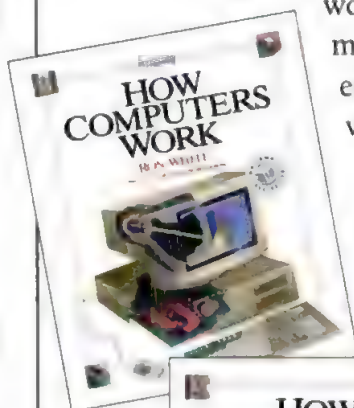
The only other function necessary for the status bar is the `ModifyClientRect()` function. It is standard operating procedure for a Windows program to call `GetClientRect()` to determine the size of the client window. Unfortunately, there is no way for another window, such as a status bar, residing in the nonclient portion of the window to adjust itself based on the result of `GetClientRect()`. This forces a program to call `ModifyClientRect()` to reduce the size of the status bar along the bottom of the window. So when using this status-bar code, a utility must call `ModifyClientRect()` following each call to `GetClientRect()`.

Now that the hard work is done, a program can simply call `SetStatusBarText()` to set the text of any field in the status bar. This function takes three parameters: the handle of the client window, the text to display, and the number of the field to display the text (starting with 0). The status-bar window will store the text so that once `SetStatusBarText()` is called, the status bar will display that text until another call is made to change the text. Painless!

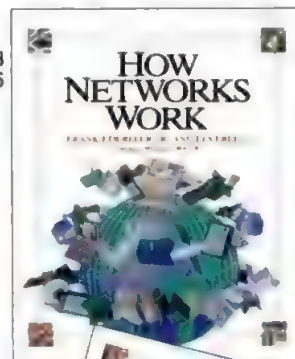
The remaining feature of the status bar is to display the one-line summary of the menu items. This is accomplished by subclassing the status bar's parent window. When a `WM_MENUSELECT` message indicating that a menu item has been selected is sent to the main window, the status-bar code reads the ID of the highlighted menu item, adds a programmer-defined offset, and loads a string resource that matches the ID plus the offset. The

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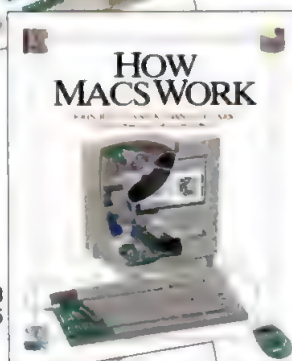
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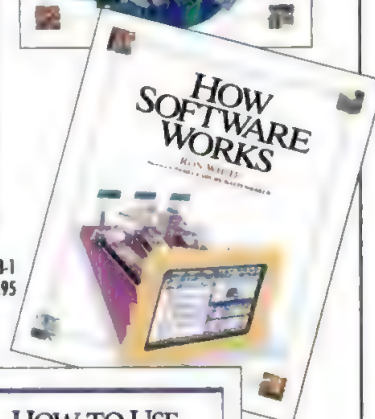
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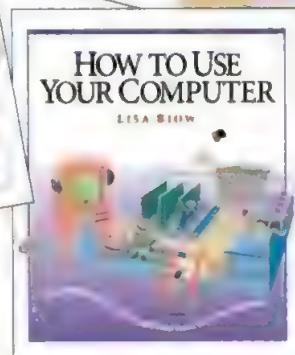
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string is then displayed in the first text field of the status bar. So the programmer need only supply the appropriate string resources for each menu selection in the window's menu.

The final status-bar design decision was how to encapsulate the code. I could have written the status bar as a control stored in a separate DLL. The problem with this approach is that users would have to remem-

ber to copy this file when they copy the utility to another machine. Another possible solution would have been to append the status-bar code to the source file of the utility, but that would have cluttered up the utility-specific code. I finally settled on a separately compiled object module that is bound in at link time. This provides some isolation, since the status bar is in a separate module, but avoids the end-user

inconvenience of a DLL.

ThinDisk is a utility that can help out at the most frustrating of times: when you're cleaning off that cluttered hard disk. It is designed to make weeding your hard disk just a bit less painful. So go ahead and slim down that disk! □

DOUGLAS BOLING IS A CONTRIBUTING EDITOR OF PC MAGAZINE

GUIDE TO OUR UTILITIES & HOW TO GET THEM

ThinDisk

PURPOSE: ThinDisk makes it easier to trim the fat from your hard disk by deleting unneeded files. It can list all the files on your hard disk or only those meeting certain criteria. You can search for files by name, size, date, or file attributes. When you've found the files you're looking for, you can use ThinDisk to copy or delete them.

SETUP: The first step in installing ThinDisk is to copy THINDISK.EXE to your hard disk. It doesn't matter where you put it; it need not be in your PATH. You can run ThinDisk by using the File/Run menu choice in Windows' Program Manager, but if you think you'll be using ThinDisk frequently, you may want to use the File/New command to place the ThinDisk icon into one of your Program Manager groups. You can then launch ThinDisk by double-clicking on its icon.

REMARKS: ThinDisk is a Windows utility specially designed to help you review and prune the contents of your hard disks. It makes a list of all the files on your system, and then lets you sort them by name, extension, size, or date. If you don't want to view all the files at once, you can choose to display only those files meeting certain criteria, such as .LST files over 10,000 bytes long.

Another way to navigate through the file list is to use ThinDisk's search feature. You can hunt for files by name, size, date, or file attributes.

Once you've found the files of interest, you can use ThinDisk's Copy and Delete functions to act on the files and trim the fat from your hard disk.

You can look at the files on several drives at once, but only if there are fewer than 16,384 files. If there are more files than that on the drives you have selected, ThinDisk will inform you of the problem and ask you to select fewer drives.

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PC Solutions

TIPS AND TECHNIQUES TO INCREASE YOUR PRODUCTIVITY

Operating Environments

DISABLING DOS'S TIME AND DATE COMMANDS

My company publishes a time-clock and employee-attendance software package called PC-Punch Gold. We need to know if there is any easy way to disable DOS's TIME and DATE commands.

Raymond Ng
San Antonio, Texas

► **PC MAGAZINE:** Certainly if the PC is functioning as your company's time clock, you don't want to let employees reset the time. There are various approaches you could take to keep the clock ticking steadily, depending on the level of PC expertise among your employees.

Since a DOSKEY command takes precedence over a DOS command with the same name, one simple solution would be to redefine TIME in the following way:

```
DOSKEY time=ECHO.$bTIME
```

When this macro executes, the \$b meta-string is replaced by the pipe character (|). The ECHO. produces a blank line, which is piped into the TIME command. This terminates the command without allowing further input, and the DOSKEY macro ignores any command line parameters. Thus, the user can enter TIME to see the current time but cannot change it. Put this line and a corresponding line for the DATE command into your AUTOEXEC.BAT.

An astute user might notice that when he enters the DATE command, it ex-

pands into its macro value and deduce that DOSKEY is in use. Simply by preceding TIME with a space, this user could sidestep the macro and call the actual TIME command. To protect the internal clock from such a clever user, you'll have to patch COMMAND.COM itself.

First, copy COMMAND.COM to CPATCH.COM, then load the copy into DEBUG with the command DEBUG CPATCH.COM. Enter the DEBUG command RCX and press Enter twice; make a note of the four-digit hexadecimal number reported. Now tell DEBUG to search for the string "TIME" using the command SC:100L####'TIME', replacing #### with the four-digit number you noted. DEBUG will report one or more addresses (pairs of four-digit hexadecimal numbers separated by a colon). Make a note of these addresses.

For each address, enter the command D ####:####, replacing ####:#### with the address. The data displayed for the correct address will include a dozen or so DOS command names with a scattering of random characters between them. Now you must make a choice. You can disable the TIME command, or you can give it a new name consisting of four uppercase letters, perhaps TTTT. To disable the TIME command, enter the DEBUG command E ####:####'time',

where ####:#### is the correct address. To rename it, enter the command E ####:####'TTTT'. Now enter the command W to write your changes to disk and Q to quit DEBUG.

Back at the DOS prompt, test your work by entering CPATCH—this will load your patched copy of COMMAND.COM. When you enter TIME, you should get the message "Bad command or file name". If you renamed the command, enter the new command name and verify that it lets you set the time. Use the EXIT command to end your secondary command processor. Now rename COMMAND.COM to COMMAND.OLD, and rename CPATCH.COM to COMMAND.COM. When you reboot, the TIME command will no longer be available. Follow the same procedure to disable or rename the DATE command.

If you have employees with the skill to undo your patch job, and you don't trust them not to use that skill, you're in trouble! You could have a programmer write a TSR that would intercept and disallow the internal DOS functions that reset the system clock. However, a user smart enough to get around your patched COMMAND.COM will surely be able to defeat this TSR as well.

—Neil J. Rubenking

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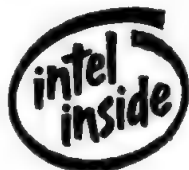


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A FILE MANAGER PROBLEM

TIP While using File Manager in Windows 3.1, I came across a peculiar problem that I'd like to bring to your attention. I put a write-protected 5.25-inch disk in my A: drive and used the COPY command to copy a .BAT file from hard disk to drive A:. Instead of telling me that the disk in drive A: was write-protected, File Manager reported that it copied the file. But actually no file was copied.

When I tried copying a .COM file in the same way, File Manager worked perfectly, warning me that the disk was write-protected. Disaster occurred when I tried to MOVE a .BAT file from drive C: to a write-protected disk in drive A:. File Manager "copied" the file and deleted it from the hard disk. The file was not actually copied to the floppy disk, and it was lost from the hard disk as well. I had to use the UNDELETE command to recover the file on the hard disk. The commands work perfectly well in Windows 3.0. I tried the same experiment on various computers, with similar results. Can you suggest a solution?

S. Sekar
Wakrah, Doha, Qatar

► **PC MAGAZINE:** Microsoft confirms that this is a known problem with the Windows 3.1 File Manager. It's not specific to .BAT files, though, but rather to files under 512 bytes in size. If you attempt to copy or move a file smaller than 512 bytes to a write-protected floppy disk, File Manager will not report any problem but naturally will not copy the file. The .COM file you tested probably was larger than 512 bytes in size and that's why you got the warning message.

Unfortunately, the only solution to this problem is to avoid it. When you copy files to a floppy disk, look at the di-

rectory of the disk afterward to make sure that the copied files appear. Before using the MOVE command, try to copy any file larger than 512 bytes to the floppy disk. If File Manager doesn't report that the disk is write-protected, you can safely move or copy files to it.

—Neil J. Rubenking

Our Advisors

Douglas Bell is a contributing editor and the author of many utilities, including MBOOT.COM and EMS40.SYS.

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M. David Stone is a contributing editor and coauthor of *Word for Windows Companion*, Second Edition.

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CompuServe Members: If you're a CompuServe member, you can join PC MagNet by typing GO PCMAG at any CIS prompt.

AN AUTOEXEC.BAT FOR A WINDOWS DOS BOX

TIP The DOS prompt that you get when you shell out to a DOS box in Windows 3.1 is annoying because it doesn't have an AUTOEXEC-like initialization facility. The Windows manual does not document the availability of such a routine. Nevertheless, I have found a very simple solution that involves editing DOSPRMPT.PIF and creating a new batch file—WINAUTO.BAT—to contain the initialization commands.

After loading DOSPRMPT.PIF into the PIF Editor, the only change required to the default configuration is inserting the command /C WINAUTO.BAT into the Optional Parameters field. This causes COMMAND.COM to execute WINAUTO.BAT when the PIF is invoked. Figure 1 shows a sample WINAUTO.BAT.

Note that the last command in WINAUTO.BAT *must* be %COMSPEC%. This environment variable contains the full pathname for COMMAND.COM. Otherwise, you will only succeed in executing WINAUTO, and then you will immediately return to Windows. Executing %COMSPEC% drops you into a secondary DOS session that doesn't end until you

WINAUTO.BAT

Complete Listing

```
@ECHO OFF
PROMPT Windows DOS Box$_$p$g
DOSKEY
%COMSPEC%
```

Figure 1: WINAUTO.BAT functions as an AUTOEXEC for a Windows DOS box; this example sets a special prompt and loads DOSKEY.

type EXIT. WINAUTO.BAT can execute any programs or DOS commands in order to prepare your environment for you.

*Kenny Hew
Wellington, New Zealand*

► **PC MAGAZINE:** You can use this tip even if you're still running Windows 3.0. Highlight the DOS Prompt icon, and then select Properties from the File menu. The standard command line for this icon is simply COMMAND.COM. Append /C WINAUTO.BAT to this line, and you'll get the same effect as editing the PIF in Windows 3.1.

Needless to say, that extra copy of

COMMAND.COM does take up space in RAM. If you're running DOS 6.x, you can be more thrifty with your valuable memory. Instead of the familiar /C switch, which tells COMMAND.COM to execute the command that follows and then to terminate, you can use the new /K switch. This switch works in the same way as the /C switch, but COMMAND.COM does *not* terminate after executing the specified command. DOS 6.0 users can delete the %COMSPEC% line from the end of WINAUTO.BAT and use /K WINAUTO.BAT in the PIF in order to save 2 or 3 kilobytes of memory that would otherwise be wasted.

—Neil J. Rubenking

Word Processing

HELPING CD-ROM WINWORD FIND ITS HELP FILES

❗ The installation routine for the CD-ROM version of Microsoft Word for Windows 2.0 that comes with Bookshelf puts most of the WinWord files on your hard disk. The help files remain on the CD-ROM, however, and this creates an annoying problem.

Every time you start WinWord, the program looks to the CD-ROM drive for the WinWord and Bookshelf CD-ROM. If it doesn't find the disk—as will often happen if you use other CD-ROMs—you'll get the message that WinWord cannot use the TOOLS-PATH specified in WIN.INI, because it's not valid. To add insult to injury, even if you then insert the CD-ROM, WinWord still won't find the help files when you choose Help. You have to exit and reload WinWord before

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you can use the help system.

Is there any way to tell WinWord not to look for the help files when it loads or to tell it to take another look at the CD-ROM after you've inserted the disk?

*Julie McCollum
Rosemont, Pennsylvania*

► **PC MAGAZINE:** Having had this trouble on my own machine, I'll add another problem to Ms. McCollum's list. By keeping the help files on CD-ROM, you're stuck with the long CD-ROM access time whenever you ask for help. That seems counterproductive, to say the least.

Fortunately, you can solve these problems by copying the help files—WINWORD.HLP and WINWORD.IND—to your hard disk. Both files are in the WinWord directory on the CD-ROM, and you can copy them to the WinWord program directory on your hard disk with either the DOS COPY command or File Manager's File>Copy command.

To make sure WinWord will look for the files on the hard disk rather than the CD-ROM, you simply delete the TOOLS-PATH line from the WIN.INI file in your Windows directory. Any text editor (including WinWord) will open the file. Then, in the section labeled [Microsoft Word 2.0], delete the line starting with TOOLS-PATH and save the file as ASCII text.

The help files will now always be available to WinWord. Moreover, you'll get help a lot quicker, because WinWord will be reading the files from the hard disk. Now if you load WinWord without putting the WinWord and Bookshelf disk in the CD-ROM drive, you won't see any warning messages.

The one drawback to this technique is that the two help files WINWORD.HLP and WINWORD.IND require roughly 5.7MB of disk space. If that's more than you can spare—or if you prefer the standard WinWord help file to the User's Guide that comes with WinWord and Bookshelf—you can save nearly 4MB of disk space by copying the standard help file to your hard disk instead. That file is stored in the WinWord directory on the CD-ROM as WORD-HELP.BAK. In order to use WORD-HELP.BAK as your help file, all you

have to do is copy it to the WinWord program directory on your hard disk as WINWORD.HLP.

As with the User's Guide files, if you remove the TOOLS-PATH statement from your WIN.INI file, WinWord will always use the help file on the hard disk. If you use the standard help file rather than the User's Guide files, however, you may want to leave the TOOLS-PATH statement alone.

If you leave the statement in WIN.INI, then when you load WinWord, the program will look for the WinWord directory on the CD-ROM drive. If it finds the directory, it will use the User's Guide files on the CD-ROM when you ask for help. If it doesn't find the directory, it will show the warning that the TOOLS-PATH isn't valid and will use the standard help file in the WinWord program directory on the hard disk when you ask for help.

This can be useful if you prefer using the User's Guide files and don't mind the slow speed of reading from the CD-ROM drive but still want to make sure there's help available even if you forget to insert the CD-ROM before loading the program. And in any case, you can recover easily without leaving WinWord and re-loading it. Simply choose OK in response to the message that Windows could not find the Bookshelf file, then insert the CD-ROM and give the command for Bookshelf again.—*M. David Stone*

Spreadsheets

END OF THE LINE

❓ I want to use Lotus 1-2-3, Release 3.1, to calculate the severance and accrued-vacation pay for employees leaving our firm. The severance pay is one week for every full year of service. The accrued vacation is figured out by multiplying a full year's vacation period by 1/12 for each month between the anniversary date of hire and the termination date.

For example, an employee hired on July 15, 1987, and then terminated on October 1, 1993, would receive six weeks of severance pay in addition to 2/12 of his yearly vacation compensation—1/12 for the period from July 15 to August 15

and 1/12 for the period from August 15 to September 15.

To calculate the number of full years of service, I use the formula

`@YEAR (SEVDATE-HIREDATE)`

where SEVDATE and HIREDATE are names assigned to the cells holding the severance and hire dates. This formula seems to work, but I'm having trouble with the rest of the worksheet. To determine the amount of vacation pay due the severed employee, I need to calculate the number of full months between the employee's most recent anniversary date and his severance date. What formula should I use for this?

*Dan Zenczak
Charlotte, North Carolina*

► **PC MAGAZINE:** Because Lotus 1-2-3's serial date values represent the number of days that have passed since a certain reference point (the beginning of the century), figuring the interval between two dates as a number of days is easy. Simply subtract one serial date value from the other serial date value. On the other hand, resolving a differential expressed in days into other calendar units is quite awkward, since the day-to-month conversion factor varies from month to month. Even converting days into years is complicated by the periodic arrival of leap years.

The easiest solution to this problem might be to switch from Release 3.1 to Release 4 for Windows. Release 4 includes @DATEDIF, a new calendar function that makes interval calculation a snap.

@DATEDIF takes three arguments—a starting date, an ending date, and a format string. The third argument tells 1-2-3 how you want the date differential expressed. To get the difference as a whole number of years, ignoring any remainder, you use "y" as your format argument. To get the difference as a whole number of months, ignoring both the year component and any fractional remainder, use "ym".

Thus, with @DATEDIF you can calculate the number of whole years between SEVDATE and HIREDATE with the formula

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SEVPAY.WK1
Complete Listing

A	B
1	SevDate 16-Nov-93
2	HireDate 18-Dec-87
3	YearsOfService 5
4	AccruedVacation 0.83
5	
6	{getnumber "Enter Severance Year: ",SevYear}
7	{getnumber "Enter Severance Month: ",SevMonth}
8	{getnumber "Enter Severance Day: ",SevDay}
9	{getnumber "Enter Hire Year: ",HireYear}
10	{getnumber "Enter Hire Month: ",HireMonth}
11	{getnumber "Enter Hire Day: ",HireDay}
12	{let SevDate,@date(sevyear,sevmonth,sevday)}
13	{let HireDate,@date(hireyear,hiremonth,hireday)}
14	{if HireDay>SevDay}{let SevMonth,SevMonth-1}
15	{if HireMonth>SevMonth}{let SevMonth,SevMonth+12}{let SevYear,SevYear-1}
16	{let YearsOfService,SevYear-HireYear}
17	{let AccruedVacation,(SevMonth-HireMonth)/12}
18	
19	HireYear 87
20	HireMonth 12
21	HireDay 18
22	SevYear 92
23	SevMonth 22
24	SevDay 16

Figure 2: This Lotus 1-2-3 macro provides the basis for determining severance pay based on years of service and accrued-vacation time.

@DATEDIF(HIREDATE,SEVDATE,"y")

In order to calculate the number of full months since the employee's most recent anniversary date, you can use the following formula:

@DATEDIF(HIREDATE,SEVDATE,"ym")

Other format arguments let you see the date interval expressed in other ways.

The newest version of Quattro Pro for Windows also has a function—

@MNTHS—that simplifies this kind of calculation. @MNTHS returns the number of whole months between a starting date and an ending date. Thus, to get the number of complete service years for an employee, you can use

@INT(@MNTHS(HIREDATE,SEVDATE)/12)

The following formula similarly returns the number of whole months that have passed since the employee's most recent anniversary date:

@MOD(@MNTHS(HIREDATE,SEVDATE)/12)

So much for fully automated solutions. Now let's look at a semiautomated approach—the macros shown in Figures 2 and 3. (You can download both macros from PC MagNet's Utilities/Tips Forum archived as SEVPAY.ZIP.) The macro in Figure 2 works in all versions of 1-2-3. Figure 3 is a user-defined function written in Microsoft Excel 5.0's Visual Basic language. Both macros split the severance and hire dates into year, month, and day components and then subtract the hire components from the corresponding severance components.

To see how the subtraction is done, let's travel back to grade school for a moment and review the steps involved in subtracting one number from another. Suppose you want to solve the following problem:

764
-468

You start with the rightmost column, but since you can't take 8 away from 4, you let the 4 borrow from the column to its left. The effect of this borrowing is to increase the 4 to 14, while the 6 is decremented to 5. Put into words, the borrowing changes "seven hundred sixty-four" into "seven hundred fifty-fourteen." The number has the same value after the borrowing as it had before, but the representation has changed. Now you can do the rightmost-column subtraction.

After handling the rightmost column,

SEVPAY.XLS
Complete Listing

```
Option Explicit

Dim HireDate As Date
Dim SevDate As Date
Dim HireYear As Integer
Dim HireMonth As Integer
Dim HireDay As Integer
Dim SevYear As Integer
Dim SevMonth As Integer
Dim SevDay As Integer

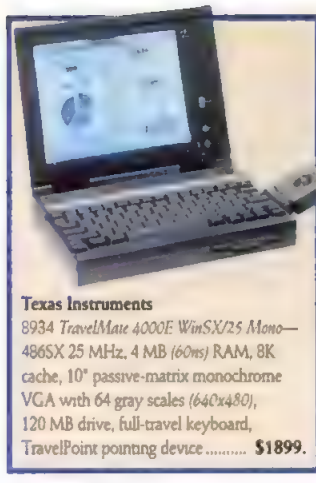
Function YearsOfService(SevDate, HireDate)
    Application.Volatile
    HireYear = Year(HireDate)
    HireMonth = Month(HireDate)
    HireDay = Day(HireDate)
    SevYear = Year(SevDate)
    SevMonth = Month(SevDate)
    SevDay = Day(SevDate)
    If HireDay > SevDay Then
        SevMonth = SevMonth - 1
    End If
    If HireMonth > SevMonth Then
        SevMonth = SevMonth + 12
    End If
    AccruedVacation = (SevMonth - HireMonth) / 12
End Function
```



Figure 3: This user-defined function written in Microsoft Excel 5.0's Visual Basic language also determines severance pay based on years of service and accrued-vacation time. The variable declarations at the top of the module aren't strictly necessary but are regarded as good programming practice.



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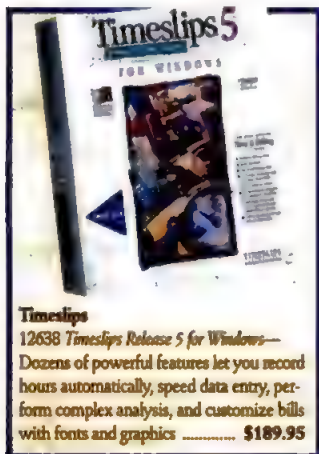
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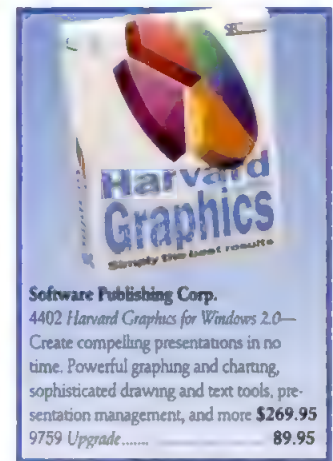
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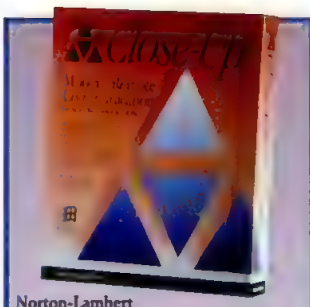
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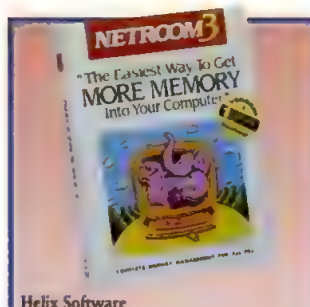
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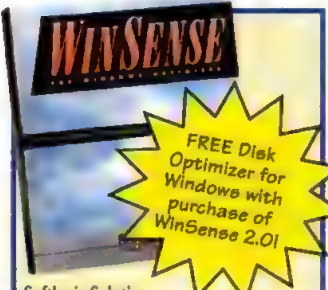
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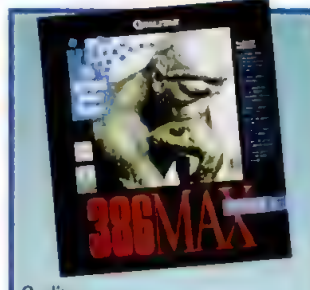
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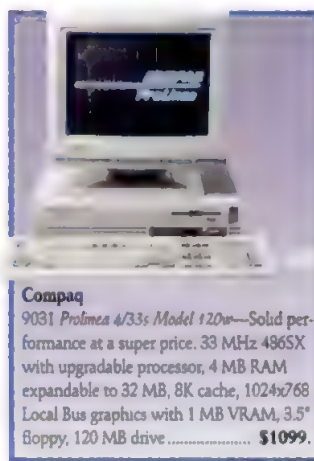
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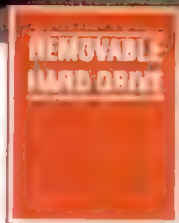
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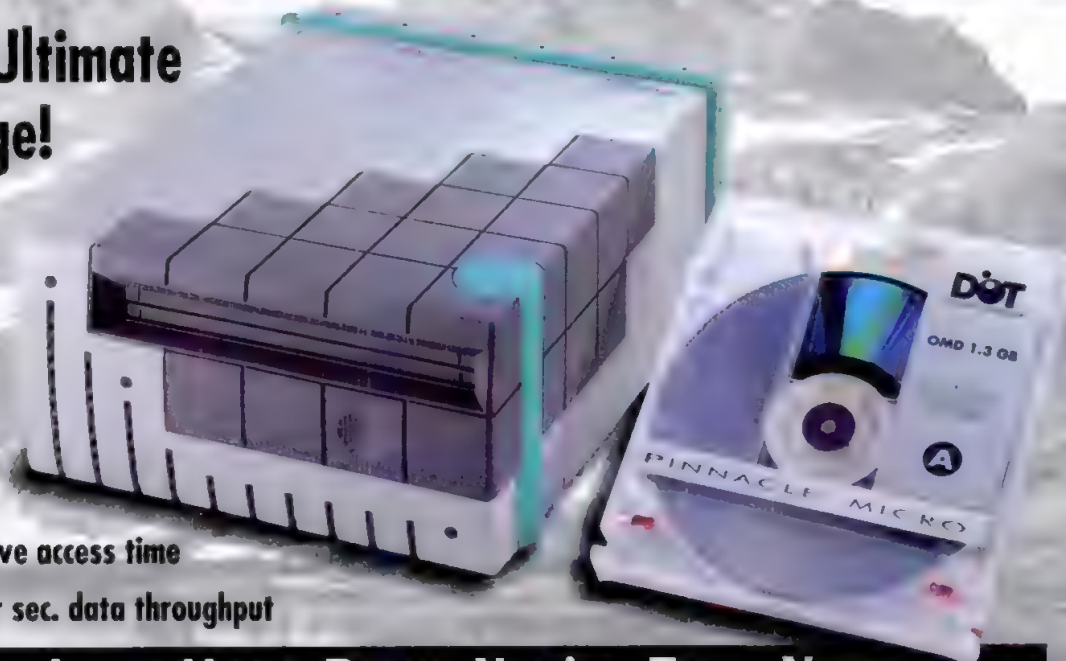
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you turn to the next-to-right column. Here, because the 6 has been demoted to a 5, you need to borrow again. The 5 becomes 15, and the number to the left of the 5 is decremented from 7 to 6.

When you subtract one date from another, the borrowing process is the same as it is with ordinary numbers, except for the amounts that get borrowed. For example, suppose you want to perform the following subtraction:

Year	Month	Day
93	11	16
-87	12	17

Before you can subtract 17 from 16, the 16 needs to borrow some days from the Month column. But how many days need to be borrowed? Well, you want the date to represent the same point in time after the borrowing as before, so you need to transform the 16th of November into the 47th of October. In other words, you need to borrow 31—the number of days in the month to which the Month column will be demoted—from the Month column.

After you do the Day-column subtraction, you'll need to take away 12 from 10 in the Month column, which means you must arrange another such loan. This time, you'll want the loan to change the date's representation from the 10th month of 1993 into the 22nd month of 1992—which means you'll need to borrow 12 from the Year column.

As you can see, when the Month column needs to borrow, it will always borrow 12. But when the Day column needs to borrow from the Month column, the loan will depend on where you are in the calendar. Clearly, that's a vexation as far as your macro is concerned!

Fortunately, in Mr. Zenczak's application—that is, calculating an employee's full years of service and full months since his most recent anniversary date—the day component of the subtraction is unnecessary; it affects neither of the values of interest. Thus, in doing its borrowing, the necessary macro can simply decrease the Month column by 1 without even bothering to increase the Day column.

In response to Alt-Y (Ctrl-Y in Lotus 1-2-3 for Windows), the 1-2-3 macro prompts you for six inputs—the year,

month, and day components of the severance date, followed by the year, month, and day components of the hire date. It then does its subtraction and displays the results in cells B1 through B4. Note that the accrued-vacation value is 1/12 multiplied by the number of months since the last anniversary date. If you want months instead of twelfths, remove the "/12" near the end of the {let} statement in B17. And before running the macro, be sure to assign the labels in column A as names for the adjacent cells in column B.

The Excel 5.0 code shown in Figure 3 produces two user-defined functions. Each function requires two arguments—the severance date followed by the hire date. Both can be entered as simple date values—for example, 11/16/93 and 12/18/87. If the module in which these functions reside is part of the current workbook, you can reference the functions just as you would a built-in Excel function. For example, to calculate the number of service years rendered by an employee who started on December 18, 1987, and quit on November 16, 1993, you would enter the following:

```
=YearsOfService(11/16/93,12/18/87)
```

A few notes about the code are in order. The variable declarations at the top of the module aren't strictly necessary but are regarded as good programming practice. Declaring the variables' data types (Date and Integer) as well as their names saves a bit of memory, since otherwise Excel will assign these variables to the default data type (*variant*), which allows any kind of spreadsheet data and hence requires more storage space. Using integers instead of variants won't get you any noticeable speed improvement in macros of this size, but this too is considered proper programming practice.

The Application.Volatile statement in each function ensures that Excel will update the function's result whenever the worksheet is recalculated. If you omit this, the functions must be reentered to be recalculated.

Finally, a word or two about formulas. The years-of-service formula proposed by Mr. Zenczak,

```
@YEAR (SEVDATE-HIREDATE)
```

subtracts the serial date value of the hire date from the serial date value of the severance date, to get the number of days elapsed between the two milestones. The formula then treats that number itself as a serial date value and extracts the year component from the result. Because of leap-year complications, this approach fails under some circumstances. For example:

```
@YEAR (@DATE (93,7,15),
@DATE (87,7,15))
```

returns 5, instead of 6.

You can create formulas that use @IF statements to encapsulate the logic contained in the macro in Figure 2. For example, for years of service, I cobbled together the following:

```
@IF (HIRESMONTH>SEVMONTH#OR
# (HIRESMONTH=SEVMONTH#AND
#HIREDAY>SEVDAY), SEVYEAR-1
-HIREYEAR, SEVYEAR-HIREYEAR)
```

And for the accrued vacation I used the following formula:

```
@IF (HIRESMONTH>SEVMONTH#OR
# (HIRESMONTH=SEVMONTH#AND#HIREDAY
>SEVDAY), SEVMONTH+12-HIREMONTH,
SEVMONTH-HIREMONTH) / 12
```

Because it is very difficult to see exactly what is going on in these formulas, however, I would recommend that you use a macro instead.

—Craig Stinson

Databases

NUMERIC DAY OF THE YEAR REVISITED

TIP After going over the FoxPro NDY() function that returns the relative Julian number, which appeared in the December 21, 1993, Solutions column, I managed to tune it up a bit. You can avoid the LTRIM() of YEAR(), because CTOD() doesn't care about blank spaces in the date. You can also avoid LTRIM() and STR() with PADL(), because PADL() already performs both func-

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NDY FUNCTION

Complete Listing

```
*****
* FUNCTION ndy                                FoxPro
* Returns a character string of length 3, left padded with zeros
* reflecting the number of the day of the year: 001-365 or 366.
*****
FUNCTION ndy
PARAMETER D
boy = CTOD("01/01/"+STR(YEAR(IIF(EMPTY(D),DATE(),D))))
RETURN PADL((D - boy) + 1),3,"0")
```



Figure 4: This FoxPro function is a faster version of the function published in the December 21, 1993, issue. It accepts a date parameter (or uses the current date if none is passed) and returns the corresponding relative Julian date.

NDYC FUNCTION

Complete Listing

```
*****
* FUNCTION ndyc                                Includes parameter check    FoxPro
* Returns a character string of length 3, left padded with zeros
* reflecting the number of the day of the year: 001-365 or 366.
*****
FUNCTION ndyc
PARAMETER D
boy = CTOD("01/01/"+STR(YEAR(IIF(PARAM()=0,DATE(),D))))
RETURN IIF(EMPTY(D) OR TYPE("d")#D,"Inv",;
          PADL((D - boy) + 1),3,"0"))
```



Figure 5: This version of the function shown in Figure 4 includes additional code to return "Inv" if an invalid parameter is passed.

tions. Also, I use PARAMETERS() instead of EMPTY():

```
FUNCTION ndy1
PARAMETERS D
D=IIF(PARAM()=0,DATE(),D)
RETURN PADL((D+1)-CTOD("1/1/"+;
STR(YEAR(D))),3,"0")
```

In both your NDY() and this modification, passing an invalid date, such as {02/30/92}, produces an invalid answer. To solve that problem, I created another version called NDY2():

```
FUNCTION ndy2
PARAMETERS D
D=IIF(PARAM()=0,DATE(),D)
RETURN IIF(EMPTY(D) OR ;
TYPE("d")#D,"Inv",;
PADL((D+1)-CTOD("1/1/"+;
STR(YEAR(D))),3,"0"))
```

NDY2() adds a type check and a test for an empty date. The type check keeps the routine from blowing up if you pass it a nondate. The EMPTY() test determines whether you passed a valid date. When

you store an invalid date to a memvar, it still has a date type, but it's empty. If you pass an invalid date, NDY2() returns "Inv".

*Dave Kalman
San Mateo, California*

► **PC MAGAZINE:** Nice job! The relative Julian date in contemporary usage is the number of days, from 1-365 or 1-366, that have elapsed since the first day of the current year. The original NDY() function used to calculate this number, which we published in the December issue, included the following call to FoxPro's CTOD() (character-to-date) function:

```
CTOD("01/01/"+LTRIM(STR(YEAR(;
IIF(EMPTY(D),DATE(),D))))
```

As Mr. Kalman correctly points out, the call to the LTRIM() function to trim blanks from the parameter passed to CTOD() is unnecessary, because the CTOD() function ignores the blanks. First lesson: You need not worry about extra spaces in calls to CTOD(). To verify this, type the following into FoxPro's

command window:

```
? CTOD("01/01/ 1993 ")
```

You'll see that FoxPro correctly converts the string. In fact, this will work, too:

```
? CTOD(" 01/ 01/ 1993 ")
```

The NDY() routine included this call to FoxPro's PADL() function:

```
PADL(LTRIM(STR((D-boy)+1)),3,"0")
```

It turns out that the PADL() (pad left) function accepts a numeric, date, or character expression as the first parameter. Thus, the calls to LTRIM() and STR(), which convert the result of the calculation to a left-trimmed character string, are not necessary either. Second lesson: PADL() doesn't work with just character strings but accepts either a numeric, a date, or a character-type first parameter. Mr. Kalman's NDY1() function incorporates these improvements and shows an approximate 4 percent performance gain over the original NDY() function.

The NDY1() function gets its result in a different manner from that of the original NDY(). I tried removing the extra function calls from the original NDY(), thereby creating the new NDY() function, which is shown in Figure 4. Accompanying it, in Figure 5, is NDYC(), which also checks for an invalid parameter. Interestingly, NDY() executes slightly faster than NDY1(), and NDYC() executes slightly faster than NDY2(), at least on my machine. The results were close enough, however, that your speed may vary depending on your processor environment and your release of FoxPro. All four functions—NDY1(), NDY2(), NDY() and NDYC()—can be found in NDY2.PRG on PC MagNet. Look in the Databases Library of the Utilities/Tips Forum.—*Sal Ricciardi*



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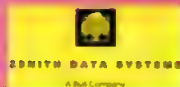
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BJ230, 11"x17" capacity	\$419.99
BJC600, Color inkjet	360dpi \$589.99

2 year warranty included



VL Bus Desktops		
Processor	Hard drive	Price
486SX/25	170MB	\$969*
486SX/33	170MB	\$1019
486DX/33	260MB	\$1259
486DX2/50	345MB	\$1619
486DX2/66	345MB	\$1789

*VGA color monitors begin at \$229.99

Lease for \$50/mo.

\$969*



VL Bus Desktop

VL Bus Minitowers		
Processor	Hard drive	Price
486DX/33	260MB	\$1379*
486DX2/50	345MB	\$1729
486DX2/66	345MB	\$1899

*VGA color monitors begin at \$229.99

WinPro 486SLC Series			
Processor	Hard drive	Monitor	Price
486SLC33	120MB	14" VGA	\$989
486SLC33	170MB	14" SVGA	\$1099

Compleat Your System With These Great Peripherals

Okidata

Laser Printers

OL400e, 4PPM, 300dpi, Energy Star	\$499.99
OL410e, 4PPM, 600dpi class output	\$699.99

Epson

Inkjet Printers

Stylus 300, Thermal inkjet, 4 fonts	\$249.99
Stylus 800, 360dpi, 100 sheet feeder	\$299.99

Laser Printers

Action Laser1000, 6PPM	\$629.99
Action Laser1500, 6PPM	\$649.99

SONY

Trinitron MultiScan Monitors

14", 1024x768, .25mm aperture	\$559.99
17", 1024x768, Digital Image	\$1049.99
17", 1600x1200, Dynamic Focus	\$1199.99
20", 1280x1024, .30mm aperture	\$2279.99

Multimedia Bundles

Desktop Library Upgrade Kit	\$459.99
CD-ROM drive, Internal, 2X, SCSI	\$319.99

Hayes

Accura 14.4 + FAX Int	\$189.99
Accura 14.4 + FAX Ext	\$229.99
Optima 288 VFC + FAX	\$449.99
Optima 144 + FAX PCMCIA	\$299.99
Optima 96 PCMCIA	\$119.99

3COM

3C509 Etherlink III Coax	\$119.99
3C509 Etherlink III 10BT	\$129.99

Intel

EtherExpress 16 Coax	\$109.99
EtherExpress 16 10BT	\$109.99

Xircom

CE-10BT PCMCIA Ethernet 10BT	\$279.99
CE-10B2 PCMCIA Ethernet Coax	\$279.99
PE3-10BT Pocket Ethernet 10BT	\$279.99
PE3-10B2 Pocket Ethernet Coax	\$279.99

MiniStor

PCMCIA, 42MB drive, Type III	\$469.99
PCMCIA, 85MB drive, Type IV	\$519.99
PCMCIA, 128MB drive, Type IV	\$629.99
DockIt Socket, Drive Adapter	\$209.99

Colorado

Tape drives

Jumbo 120MB, Internal	\$109.99
Jumbo 250MB, Internal	\$179.99
Trakker 120MB, External	\$219.99
Trakker 250MB, External	\$349.99

New Media

Visual Media SCSI PCMCIA Adapter	\$219.99
WAVjammer PCMCIA sound card	\$279.99
Bus Toaster SCSI-2 PCMCIA Adapter	\$269.99



XJACK
14.4/14.4
\$329.99

Model	Price
XJ1144 14.4/14.4	\$329.99
XJ196FM 96/96	\$279.99
XJ124FM 24/96	\$209.99
CC3144 14.4/14.4	\$299.99
CC396FM 96/96	\$269.99
CC324FM 24/96	\$199.99



Toshiba Direct

Portégé T3400

- ▲ Ultra-portability at only 4.1 lbs. (4.4 lbs. for color) and 9.9"W x 7.9"D x 1.7"H
- ▲ 486SX/33 processor
- ▲ 120MB hard drive
- ▲ 4MB RAM, expandable to 20MB
- ▲ PCMCIA Type II slot
- ▲ External 3.5" disk drive
- ▲ Integrated AccuPoint™ pointing device

Screen	Price
Monochrome	\$2259*
Active color	\$3469

Lease for \$82.91/mo.*



T3400 Mono

\$2259*

T4700

- ▲ 486DX2/50 processor
- ▲ 8MB RAM, expandable to 24MB
- ▲ Brilliant 9.5" display with local bus video
- ▲ 2 PCMCIA slots (1 Type II, 1 Type III)
- ▲ Microsoft Sound System, built-in microphone, audio out port
- ▲ MS-DOS, Windows 3.1, UltraFont & Indeo video compression software

Screen	Hard drive	Price
Dual scan color	200MB	\$3999*
Dual scan color	320MB	\$4329
Active color	200MB	\$4599
Active color	320MB	\$4949

Lease for \$146.76/mo.

\$3999*



T4700 Dual Scan

T1950

- ▲ 4MB RAM, expandable to 20MB
- ▲ 9.5" display
- ▲ Type III PCMCIA slot
- ▲ 82-key keyboard
- ▲ MS-DOS 6.0, Windows 3.1
- ▲ Ballpoint mouse 2.0 with QuickPort
- ▲ Enhanced power management

Model	Screen	Hard drive	Price
T1950 486DX2/40	Monochrome	120MB	\$1899
T1950 486DX2/40	Monochrome	200MB	\$2099
T1950 486DX2/40	Dual scan color	120MB	\$2499
T1950 486DX2/40	Dual scan color	200MB	\$2719
T1950 486DX2/40	Active color	120MB	\$2849
T1950 486DX2/40	Active color	200MB	\$3069
T1950 486DX2/40	Active color	320MB	\$3399

Lease for \$69.69/mo.

\$1899*

T4600

- ▲ 33MHz 486SL processor
- ▲ 4MB RAM, expandable to 20MB
- ▲ 9.5" display
- ▲ 2 PCMCIA slots (1 Type I, 1 Type IV)
- ▲ Ballpoint mouse with QuickPort
- ▲ MS-DOS 6.0, Windows 3.1

Screen	Hard drive	Price
Monochrome	120MB	\$2249*
Monochrome	200MB	\$2297
Active color	120MB	\$3889
Active color	200MB	\$4099
Active color	320MB	\$4449

Lease for \$82.53/mo.

\$2249*

T6600

- ▲ 486DX2/66 processor
- ▲ 8MB RAM, expandable to 40MB
- ▲ 510MB hard drive
- ▲ 10.4" active color display
- ▲ 16mm PCMCIA slots
- ▲ 2 full-length 16-bit ISA slots
- ▲ Detachable 101-key keyboard
- ▲ 2 built-in stereo speakers
- ▲ Microsoft Sound System
- ▲ MS-DOS 6.0, Windows 3.1, Asymetrix COMPEL and MediaBlitz

Model	Description	Price
T6600C	Base model	\$6289*
T6600C/CD	Base model/Toshiba 2X CD-ROM drive	\$6799
T6600C/CDV	Base model+CD-ROM+ Mambo DVI board	\$7859

Lease for \$230.80/mo.

\$6289*

Desk Station IV

Toshiba's Desk Station IV turns your T4400, T4500, T4600, and T4700 into a full-function desktop computer by providing:

- ▲ 2 full-size, 16-bit industry standard expansion slots
- ▲ 5.25" half-height drive bay
- ▲ Parallel, serial, PS/2 mouse, VGA monitor, 101-key keyboard ports and 1 floppy disk drive port
- ▲ Separate monitor stand
- ▲ Monitor, notebook and keyboard extra

\$599⁹⁹



TOSHIBA

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Texas Instruments

TravelMate: The Industry's Lone Star

4000E WinSX/25

- ▲ 486SX/25 processor
- ▲ 4MB RAM expandable to 20MB
- ▲ 10" monochrome display
- ▲ 120MB hard drive
- ▲ Enhanced high-speed video
- ▲ 4mm full travel keyboard
- ▲ MS BallPoint with QuickPort
- ▲ MS DOS 6.0, Windows 3.1

Lease for \$68.59/mo.



\$1869*

4000E WinSX/25 Color

- ▲ 486SX/25 processor
- ▲ 4MB RAM expandable to 20MB
- ▲ 8.2" enhanced color display
- ▲ 120MB hard drive
- ▲ Enhanced high-speed video
- ▲ 4mm full travel keyboard
- ▲ MS BallPoint with QuickPort
- ▲ MS DOS 6.0, Windows 3.1

Lease for \$77.03/mo.



\$2099*

4000E WinDX2/50

- ▲ 486DX2/50 processor
- ▲ 4MB RAM expandable to 20MB
- ▲ 10" monochrome display
- ▲ 200MB hard drive
- ▲ Enhanced high-speed video
- ▲ 4mm full travel keyboard
- ▲ MS BallPoint with QuickPort
- ▲ MS DOS 6.0, Windows 3.1

Lease for 99.05/mo.



\$2699*

4000 WinDX2/40 Color

- ▲ 486DX2/40 processor
- ▲ 4MB RAM expandable to 20MB
- ▲ 8.2" enhanced color display
- ▲ 200MB hard drive
- ▲ Enhanced high-speed video
- ▲ 4mm full travel keyboard
- ▲ MS BallPoint with QuickPort
- ▲ MS DOS 6.0, Windows 3.1

Lease for \$99.05/mo.

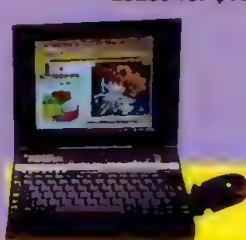


\$2699*

4000 WinDX2/50 Dual Scan Color

- ▲ 486DX2/50 processor
- ▲ 4MB RAM expandable to 20MB
- ▲ 9.4" dual scan color display
- ▲ 200MB hard drive
- ▲ Enhanced high-speed video
- ▲ 4mm full travel keyboard
- ▲ MS BallPoint with QuickPort
- ▲ MS DOS 6.0, Windows 3.1

Lease for \$108.20/mo.



\$3289*

4000E WinDX2/50 Active Matrix

- ▲ 486DX2/50 processor
- ▲ 4MB RAM expandable to 20MB
- ▲ 8.4" active matrix color display
- ▲ 200MB hard drive
- ▲ Enhanced high-speed video
- ▲ 4mm full travel keyboard
- ▲ MS BallPoint with QuickPort
- ▲ MS DOS 6.0, Windows 3.1

Lease for \$124.98



\$3799

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TravelMate Intelligent Docking System

- ▲ Instantly transforms your TravelMate notebook into a full-sized, full-featured 486 desktop PC
- ▲ 6 16-bit expansion slots
- ▲ 2 PCMCIA Type III slots
- ▲ 4 internal drive bays- EPP parallel, 2 serial, VGA, mouse, keyboard, RJ-11 jack and game ports
- ▲ Designed for all TravelMates with QuickPort connectors

\$799.⁹⁹

TEXAS INSTRUMENTS

PC
MAGAZINE
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CHOICE
WinDX2/50
August 1993

PC
MAGAZINE
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CHOICE
WinSX/25
August 1993

PC
MAGAZINE
EDITORS'
CHOICE
WinSX/25 Color
August 1993

NEC: Ready and VERSAtile...

NEC Technologies, Inc. is a leading manufacturer of computers and peripherals for the North American market. Ready and Versatile, NEC desktops, multimedia desktops, and notebooks offer a host of options. The NEC product line includes the new UltraLite Versa E series of notebooks, Ready line of desktops, award-winning MultiSync monitors, Silentwriter laser printers, and the new triple-speed MultiSpin CD-ROM drives.

MultiSync Monitors

View the latest in the line of award-winning monitors, which include a 3-year warranty!

3V

- ▲ 15" SVGA
- ▲ 1024x768, .28mm ni
- ▲ 72MHz VESA refresh rate
- ▲ MPR II, EnergyStar compliant
- ▲ Great for Entry-level business/Windows applications

\$519.99

5FGp

- ▲ 17" SVGA
- ▲ 1280x1024, .28mm ni
- ▲ Opticlear surface
- ▲ Intelligent Power Management System (IPM)
- ▲ Great for entry-level CAD, color desktop publishing

\$1359.99

6FGp

- ▲ 21" SVGA
- ▲ 1280x1024, .28mm ni
- ▲ Opticlear surface
- ▲ Intelligent Power Management System (IPM)
- ▲ Great for professional CAD/CAM/CAE, graphic design, color desktop publishing

\$2369.99

UltraLite Versa E

For ease of upgrade, the Versa E's floppy drive, hard disk drive and memory card slide in and out of their storage slots. For example increase your hard disk storage from 120MB to 250MB by just sliding the components in and out. If you require extended battery life, slide out the Versa's floppy drive, pop in a second battery, and double your time on the road. Also the Versa E incorporates two Type II PCMCIA slots to add industry standard communications options such as a modem or cellular and local area network products. And, in response to customer requests, the new Versa E series features the front-mounted VeraTrack integrated trackball, a smaller AC adapter, lightning fast Accelerated Local Bus video and a brighter color screen.

NEC

Versa E



Ready Multimedia

NEC MultiSpin 3X CD-ROM Drives

New from NEC—the fastest CD-ROM Drives available

- ▲ Triple speed 450Kb/sec transfer rate, 195ms access time & 256K buffer
- ▲ MPC Level 2 compliant, Multisession Photo CD & XA-compliant
- ▲ Sleek new design features front panel LCD controls for display of data, audio & diagnostics data
- ▲ Full audio control buttons (play, repeat, track advance, pause, stop) on front panel for your music CDs. And play audio CDs without a PC.

MultiSpin 3Xp Portable Drive	\$429.99
MultiSpin 3Xi Internal Drive	\$479.99
MultiSpin 3Xe External Drive	\$569.99



UltraLite Versa E

- ▲ 486 processor
- ▲ 4MB RAM, expandable to 20MB
- ▲ 2 Type II PCMCIA slots
- ▲ MS-DOS 6.2, Windows 3.1, built-in trackball

Processor	Screen	Hard drive	Price
DX2/40	Monochrome	120MB	\$2579*
DX2/40	Monochrome	250MB	\$2989
DX2/40	Active color	120MB	\$3819
DX2/40	Active color	250MB	\$4229
DX2/50	Monochrome	209MB	\$3259
DX2/50	Monochrome	340MB	\$3669
DX2/50	Active color	209MB	\$4499
DX2/50	Active color	340MB	\$4919

Lease for \$94.65/mo.

\$2579*

Ready Desktops

- ▲ 4MB RAM, expandable to 36MB
- ▲ 3.5" floppy drive
- ▲ 9600/4800 fax, 2400 data modem*
- ▲ Local bus graphics
- ▲ MS-DOS 6.0, Windows 3.1, PFS: Window Works, America-On-Line, CompuServe

Processor	Hard drive	Price
486SX/25*	170MB	\$999*
486SX/33	210MB	\$1249
486DX2/66	250MB	\$1739

*486SX/25 does not include modem
NEC SVGA color monitor \$319.99

Lease for \$50/mo.

\$999*

Ready Multimedia Desktops

- ▲ Includes features of standard desktops plus:
- ▲ Fast double or triple speed CD-ROM drives
- ▲ MediaVision 16-bit stereo sound
- ▲ Labtec speakers, headphone, and microphone
- ▲ MS-DOS 6.0, Windows 3.1, America-On-Line, CompuServe
- ▲ CD-ROM titles include: PFS: Window Works, Compton's Encyclopedia, Dinosaur Adventure and Space Adventure

Processor	Hard drive	Price
486SX/25	170MB	\$1499*
486SX/33	250MB	\$1899

Lease for \$55.01/mo.

\$1499*



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Compaq Compleat

COMPAQ LTE Lite 4/25

- ▲ 486SL/25 processor
- ▲ 4MB RAM expandable to 20MB
- ▲ 9.5" display
- ▲ MS DOS 6.0, Windows 3.1, trackball
- ▲ 3-year warranty

Screen	Hard Drive	Price*
Mono	120MB	\$1999
Mono	209MB	\$2199
Active Mono	120MB	\$2799
Active Mono	209MB	\$3099

Lease for \$73.36/mo.

COMPAQ Contura 4/25

- ▲ 486SL/25 processor
- ▲ 4MB RAM expandable to 20MB
- ▲ 209MB hard drive
- ▲ 9.5" display
- ▲ MS DOS 6.0, Windows 3.1, trackball
- ▲ 3-year warranty

Screen	Price*
Mono	\$2199
Dual Scan	\$2879*
Active Matrix	\$3449

Lease for \$80.70/mo.

COMPAQ Concerto

- ▲ 4MB RAM expandable to 20MB
- ▲ 9.5" mono display
- ▲ 2 TYPE II or 1 Type III PCMCIA slots
- ▲ Untethered intelligent pen
- ▲ Integrated, detachable keyboard
- ▲ MS DOS 6.0, Windows 3.1, InkWare NoteTaker,
- ▲ PenPower for Excel

Processor	Hard Drive	Price*
486SL/25	120MB	\$2359
486SL/25	250MB	\$2649
486SL/33	250MB	\$2929

Lease for \$86.57/mo.

COMPAQ Monitors

14" SVGA, 1024x768i, .28mm	\$349.99
14" SVGA, 1024x768ni, .28mm	\$399.99
15" SVGA, 1024x768ni, .28mm	\$499.99

COMPAQ

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120MB ProLinea
\$1109



Dual Scan Contura
\$2879



120MB Concerto
\$2359

COMPAQ ProLinea Desktops

- ▲ 4MB RAM expandable to 32MB
- ▲ 3.5" floppy drive
- ▲ Local bus graphics
- ▲ COMPAQ mouse
- ▲ MS DOS 6.0, Windows 3.1

Processor	Hard Drive	Price
486SX/33	120MB	\$1109
486SX/33	240MB	\$1259
486DX/33	120MB	\$1389
486DX/33	240MB	\$1469
486DX/33	340MB	\$1619

Lease for \$50/mo.

ProLinea Bundles also include:

- ▲ 5.25" floppy drive
- ▲ Modem
- ▲ PFS: WindowWorks, Prodigy

Processor	Hard Drive	Price*
486DX/33	120MB	\$1469
486DX/33	240MB	\$1559
486DX2/66	340MB	\$1979

*Monitors sold separately

Lease for \$53.91/mo.

COMPAQ ProLinea MT

- ▲ 4/8MB RAM expandable to 64MB
- ▲ 8KB cache expandable to 128KB
- ▲ 3.5" floppy drive
- ▲ Local bus graphics
- ▲ 5 expansion slots, 5 drive bays
- ▲ COMPAQ mouse
- ▲ MS DOS 6.0, Windows 3.1, TabWorks

Processor	RAM	Hard Drive	Price
486SX/33	4MB	270MB	\$1399
486SX/33	4MB	340MB	\$1499
486DX2/66	8MB	525MB	\$2469

Lease for \$51.34/mo.

ProLinea Net1

- ▲ 486SX/25 processor
- ▲ 4MB RAM expandable to 20MB
- ▲ 3.5" floppy drive
- ▲ 100MB hard drive
- ▲ Integrated 14" .28mm color monitor
- ▲ Integrated ethernet network interface
- ▲ EPA Energy Star Certified
- ▲ COMPAQ mouse
- ▲ MS-DOS 6.0, Windows 3.1, TabWorks

\$1329

Lease for \$50/mo.

COMPAQ DeskPro/M

- ▲ 8MB RAM expandable to 64MB
- ▲ 3.5" floppy drive
- ▲ 4 32-bit EISA expansion slots
- ▲ Intelligent modularity
- ▲ QVision graphics controller
- ▲ COMPAQ mouse
- ▲ MS DOS 6.0, Windows 3.1

Processor	RAM	Hard Drive	Price
486DX/33	8MB	240MB	\$2659
486DX/33	8MB	340MB	\$3069
486DX2/66	8MB	510MB	\$3739

Lease for \$97.58/mo.

NEC

\$2579*

UltraLite Versa E

Processor	Screen	Hard drive	Price
DX2/40	Monochrome	120MB	\$2579*
DX2/40	Monochrome	250MB	\$2989
DX2/40	Active color	120MB	\$3819
DX2/40	Active color	250MB	\$4229
DX2/50	Monochrome	209MB	\$3259
DX2/50	Active color	209MB	\$4499
DX2/50	Active color	340MB	\$4919

Lease for \$94.65/mo.



Versa E color

Ready Multimedia Desktops

- ▲ 4MB RAM, expandable to 36MB
- ▲ Double or triple speed CD-ROM drive
- ▲ MediaVision 16-bit stereo sound
- ▲ 9600/4800 fax, 2400 data modem

Processor	Hard drive	Price
486SX/25	170MB	\$1499*
486SX/33	250MB	\$1899

Lease for \$55.01/mo.

AST
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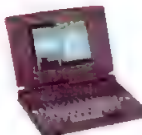
\$1729*

Bravo NB

- ▲ 486SX/25 processor
- ▲ Accelerated local bus graphics
- ▲ PCMCIA Type III slot

Screen	Model	Hard Drive	Price
Mono	123W	120MB	\$1729*
Mono	173W	170MB	\$1799
Dual scan	123W	120MB	\$2279
Dual scan	173W	170MB	\$2399
Active matrix	173W	170MB	\$2999

Lease for \$63.45/mo.



Bravo NB

PowerExec

Model	Screen	Price
4/25SL Model 203/W	Mono	\$2399
4/25SL Model 203/W	Active color	\$4029
4/33SL Model 203/w	Monochrome	\$2629
4/33SL Model 203/W	Active color	\$4229
4/33SL Model 343/W	Active Matrix	\$4629

Lease for \$88.04/mo.

AST
Authorized Systems Reseller

\$999*

Bravo LC

- ▲ 4/8MB RAM exp. to 64MB
- ▲ 120/170/210MB hard drive

Model	Hard Drive	Price*
4/25s Model 123W	120MB	\$999
4/33 Model 123W	120MB	\$1299
4/33 Model 173W	170MB	\$1359
4/33 Model 213W	210MB	\$1539
4/66d Model 213W	210MB	\$1979

*Monitors sold separately
Lease for \$50/mo.



Bravo LC

Bravo MT

Model	Hard Drive	Price*
4/33 Model 3	Optional	\$1239
4/33 Model 173W	170MB	\$1519
4/33 Model 343W	340MB	\$1979
4/66d Model 3	Optional	\$1659
4/66d Model 173W	170MB	\$1929
4/66d Model 343W	340MB	\$2399

*Monitors sold separately
Lease for \$50/mo.

Cygnat

\$2149*

Desktop Systems

- ▲ 450MB hard drive
- ▲ Double-speed CD-ROM
- ▲ MS-DOS, Windows, mouse

RAM	Video	Price
8MB	20M-Wm	\$2149*
16MB	20M-Wm	\$2479
16MB	60M-Wm	\$2699

Lease for \$78.87/mo.



Desktop

Tower Systems

ISA/EISA	Video	Price
ISA	20M-Wm	\$2149
ISA	60M-Wm	\$2699
EISA	20M-Wm	\$2879
EISA	60M-Wm	\$3099

Includes 16MB RAM

15" SVGA color monitor \$399.99

Compleat Your System With These Great Peripherals

Software

Lotus SmartSuite Upgrade	\$289.99*/\$314.99
Lotus SmartSuite	\$374.99*/\$449.99
Lotus 1-2-3	\$259.99*/\$294.99
Lotus 1-2-3 Upgrade	\$99.99
Lotus Organizer	\$74.99*/\$99.99
WinFax Pro	\$59.99*/\$84.99
LapLink V	\$69.99*/\$109.99
Norton Utilities 7.0	\$79.99*/\$119.99
Norton AntiVirus 3.0	\$59.99*/\$89.99
Norton Desktop 1/Win 3.0	\$79.99*/\$119.99
PFS:WindowWorks	\$39.99*/\$84.99

*Special prices available when purchased with a system

Microsoft Office Version Upgrade	\$249.99
Microsoft Office Competitive Upgrade	\$289.99
Microsoft Office	\$449.99
Microsoft Word 6.0 1/Win	\$294.99
Microsoft Encarta CD-ROM	\$89.99
Quattro Pro 1/Win	\$39.99
WordPerfect 6.0 1/Win	\$279.99
WordPerfect 6.0 1/Win Version Upgrade	\$99.99

Multimedia

Creative Labs Discovery Kit	\$449.99
Creative Labs Edutainment 16	\$519.99
ProAudio Spectrum 16 sound card	\$159.99
SoundBlaster 16 SCSI ASP sound card	\$224.99
Labtec CS-150 stereo speakers	\$19.99

Logitech

Scanners	
ScanManEasytouch, portable	\$229.99
ScanMan256, gray scale w/OmniPage	\$219.99
ScanMan Color, hand-held	\$449.99
ScanMan256, gray scale w/Catchword	\$299.99

Panasonic

Dot Matrix Printers

KX-P11241	\$239.99
KX-P2123	\$234.99
KX-P2124	\$317.99
KX-P1624	\$414.99
KX-P2624	\$439.99

NEC

MultiSync Monitors

SVGA, 14", MPRII	\$319.99
3V, 15" EnergyStar	\$519.99
4FGc, 15", AccuColor	\$689.99
5FGc, 17", Energy Star	\$1069.99
5FGp, 17", 1280x1024	\$1359.99
6FGp, 21", Opticlear Surface	\$2389.99

MultiSpin CD-ROM Drives

MultiSpin 3Xp Portable Drive	\$429.99
MultiSpin 3Xi Internal Drive	\$479.99
MultiSpin 3Xe External Drive	\$569.99

Practical Peripherals

14 4/14 4 internal, PM14400FX	\$169.99
14 4/14 4 external, PM14400FXMT	\$189.99
96/69 internal, PM9600FX	\$149.99
96/96 external, PM9600FXMT	\$159.99
14.4/14.4 pocket, PM14400FXPPM	\$299.99
14.4/14.4 PCMCIA, PRACTICARD144	\$299.99

CIRCLE 268 ON READER SERVICE CARD



Luxurious Leather
\$99.99

- Padded computer section with divider for documents
- 3 section compartment for files
- Pockets for disks, pens, & business cards
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preparing the color separations for production. While we've been working primarily with Aldus PageMaker and CorelDRAW, we understand that there are graphics programs written specifically for textile designs. Do you have any information about them?

Marcos J. Capelossi
Amparo, Brazil

► **PC MAGAZINE:** There are a number of textile-design programs on the market. Like all vertical-market products, these programs offer specialized functions not found in off-the-shelf software. In addition, turnkey systems are available that include both hardware and software. Naturally, the price you pay will reflect the amount of extra functionality and system integration provided.

Textile CAD (computer-aided design) systems typically address one, two, or all three of the following tasks: pattern creation, presentation and marketing materials, and color separations. Although the term CAD is normally associated with vector-based programs, most textile CAD programs are raster-based. As a result, they tend to have more in common with image-editing programs, such as Adobe PhotoShop or Micrografx's Picture Publisher, than they do with AutoCAD or with the CorelDRAW and PageMaker programs you're currently using.

Like other image-editing programs, all textile CAD programs support scanners, 256-color indexed palettes, and a variety of paint brushes. Unlike off-the-shelf image-editing programs, however, textile CAD programs offer sophisticated repeat functions and efficient color remapping. For example, PrimaVision, from CadTex Corp. (212-255-4700), is a DOS-based program that can take a sample design and literally turn it inside out—a process known as *quartering*. This technique will assist you in finding and fixing any mismatched sections in your repeat. PrimaVision can also automatically generate *colorways* (an industry term for different color versions of a design) by automatically rotating the colors in the palette.

Creating computer visualizations is an increasingly popular marketing tool that allows you to show clients how your fab-

ric designs will actually look when made into a piece of clothing, an upholstery material, or a room-size carpet. Most textile software handles this process—known as *draping*—using full-color (24-bit), bitmapped images. An important visualization technique found in these CAD programs is the ability to simulate the texture and stitch pattern of woven and knitted fabrics. The Windows-based ModaCAD Design System 32 (310-312-6632), for example, offers an ancillary ModaWeave II module that creates the look of a twill or a Jacquard. ModaCAD also supports 3-D wireframe models and full-scale rendering.

Because many textile artists use their computers as design and marketing tools

***Textile CAD systems
typically address one, two,
or all three of the following
tasks: pattern creation,
presentation and
marketing materials, and
color separations.***

and not as production tools, not all textile design programs offer color separation functions. Two notable exceptions are Epicad's MagnaDesign system (514-634-3441) and InfoDesign's Vision (212-921-2727). Both of these programs can interface directly with Scitex film plotters or Stork STK laser engravers, producing color separations or printing plates, respectively.

Unlike mass-market software, which carries a standard list price, the cost of vertical-market software varies with each custom installation. For example, ModaCAD Design System 32/Windows starts at \$12,500, and it becomes more expensive as you add other modules, such as the ModaWeave II enhancement. Likewise, the price of CadTex's PrimaVision changes dramatically, depending on whether you purchase the software alone (\$25,000) or opt for a turnkey system, which can run as high as \$50,000. Epi-

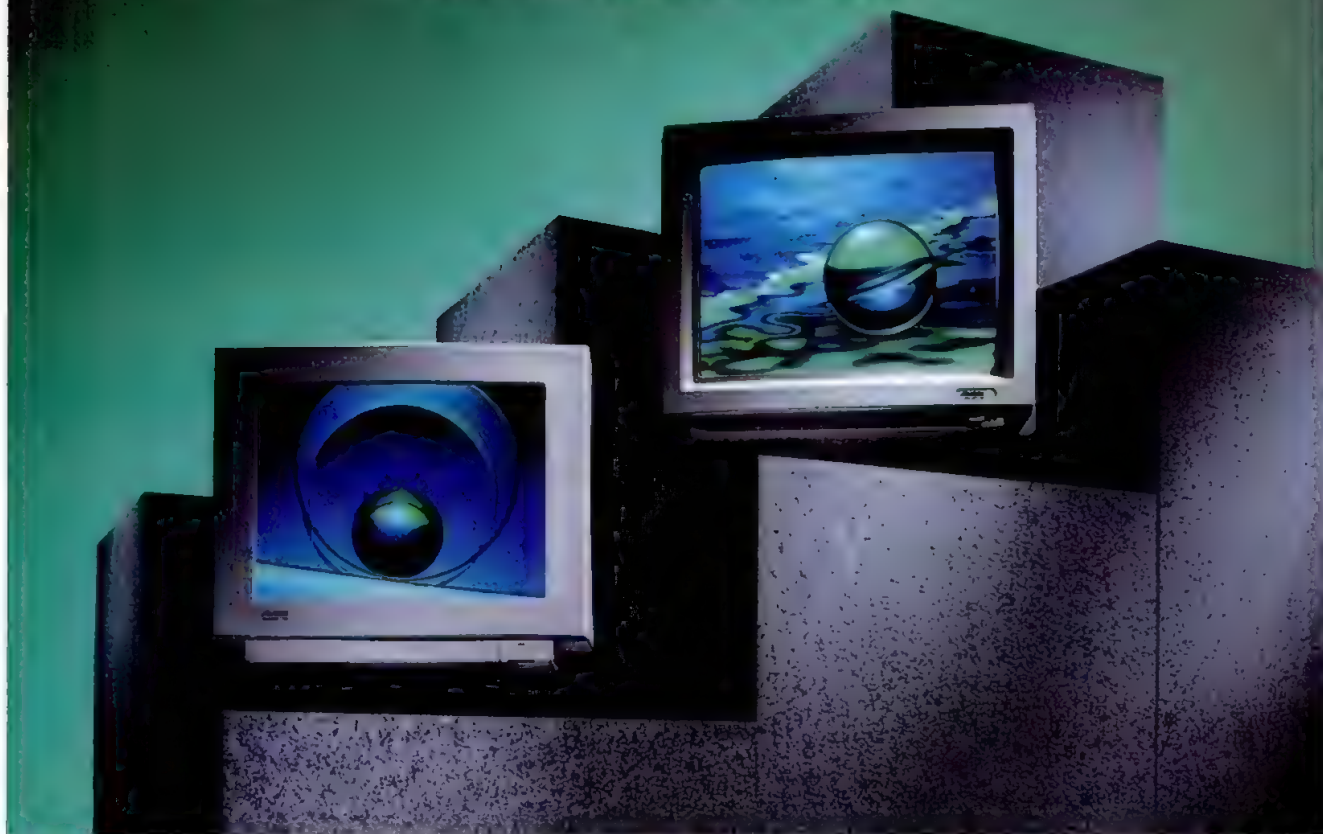
cad's high-end MagnaDesign starts at \$120,000, but if you can live without the electronic-engraving functions you can purchase Epicad's lower-cost Designer 100 for a starting price of \$60,000. And the minimum configuration of the Vision turnkey system, from InfoDesign, is priced at \$40,000.

Remember that turnkey systems include hardware, such as a system unit, a large-screen monitor, and high-capacity storage devices. They also commonly offer a choice of various color scanners and color printers. Before balking at these admittedly high prices, you should check out the cost of assembling the hardware components on your own. When you factor in the convenience of preassembled hardware and preinstalled software or the cost of training and support, you may find that these prices are not exorbitant. Indeed, your final purchasing decision may be based on issues of support and training rather than price alone. CadTex's PrimaVision package, for example, includes several days of free training. Alternatively, you may find InfoDesign's Vision system appealing because its far-flung dealer network (which includes representatives in Brazil, Argentina, and Columbia) can provide local, Spanish-speaking tech support.

If all of these products are beyond your budget, however, your only option is to use off-the-shelf software. A quick, informal survey of textile designers suggests that there is some real momentum behind Adobe PhotoShop. Its list price of only \$895 makes it a downright bargain. Be warned, however, that although it is possible to create textile designs in PhotoShop, it isn't as easy or as automated as with the vertical-market programs. For example, instead of automatically cycling through the colors in a palette in order to generate color variations in a design, PhotoShop requires you either to edit the palette for each change manually or to create and store a series of Alpha-channel masks, one for each color. Similarly, although PhotoShop has a Pattern command that can automatically fill a selection with a repeated design, it does not offer such important, specialized, textile-design options as true quartering and half-step offsets.

—Luisa Simone

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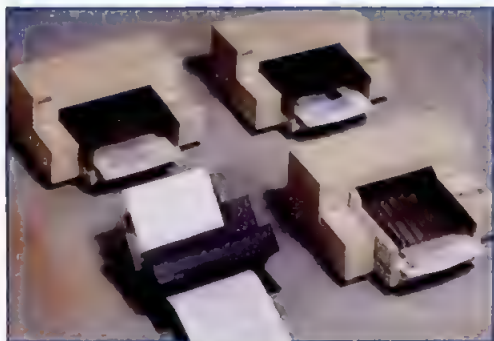
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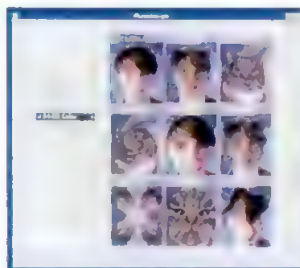
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2MB 500962-001	\$89	4MB 500962-002	\$289
Advantage Pro 486DX/33 SX/25, Bravo LT 4/25c, 33, 33c, 504c 4/66d			
2MB 500987-001	\$172	4MB 500987-002	\$159
16MB 500987-004	\$579	32MB 500987-005	\$1159
Premium 384/25, 33, 33T, Premium II 384SX/16, 20, 25			
1MB w/VPB	500780-002		\$53
Advantage 486/25, 33, 33c, SX20, Bravo 4/33c, 484/25, Premium 4/25, 33Tc, Server SE 4/33			
2MB w/VPB	500718-004	780-005	\$49
Premium 384/33T, 384SX/16, Premium II 384SX/20, 25			
4MB w/VPB	500780-004		\$179
Advantage 486/75, 33, 33c, SX20, Power Premium 3/33, 4/33, 33c, 50d, Adv. Premium 384/33Tc, 484/25, 25c, 33Tc, 33, 33c, 33Tc, Premium II 384/25, 33, 484/33, 484SX/20			
Premium Server SE 4/33			
8MB w/VPB	500780-001		\$358

IBM

AMBRA Enterprise 386, Pentium 386, Sprinter 386 (all models)
--

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AST				IBM	
Premium					
4MB	501159-001	\$152	IBM	501159-002	\$369
16MB	501159-003	\$709	9298	501159-004	\$1294
Monolithic SMP					
	501143-001				
Brovo 386 SX, W5/286, 386					
2MB	500510-002	\$84	4MB	500510-001	\$169
Brovo 3/25					
2MB	500710-004	\$94	5MB	500824-002	\$319
Advantage! Pk 4804X/33, D22 S0, D27 66					
4MB	501168-001	\$148	5MB	500824-001	\$319
Advantage! 386SX/25, Advantage! Pro SX/25, Brovo 3/35					
2MB	500965-001	\$89	5MB	500962-002	\$289
Advantage! Pro 486SX/33 SX/25, Brovo 1/4 2/35, 33, 504 4/66					
2MB	500987-001	\$72	4MB	500987-002	\$159
16MB	500987-004	\$579	32MB	500987-005	\$1159
Premium 384/25, 33, 33T, Premium II 384SX/16, 20, 25					
1MB W/VPB	500780-003	\$02			
Advantage! 486/25, 33, 33T, S270, Brovo 4/32, 486/25, Premium 4/					
25, 33T, S370, S46 4/33					
2MB W/VPB					
Advantage! 486/25, 33 33p, S270 Power Premium 3/33,					
3/33, 33, 504, Adv. Premium 386/33T, 486/25, 25E, 25T,					
3/33, 33T, Premium II 384/25, 33, 486/33, 486SX/30,					
Premium Server SE 4/33					
2MB W/VPB	500780-001	\$358			
AMRDA Enterprise 386, Purcell 386, Spirit 386 (all models)					
2MB I/A	594	4MB I/A			
AMRDA Enterprise 486, Purcell 486, Spirit 486 (all models)					
4MB I/A	5195	16MB I/A			
PS/1 286, 386SX					
2MB	929F935	\$82	4MB	929F904	\$168
PS/1 Consultant, Essential, Expert, Express models x43, x44,					
PS/1 Consultant, all models except Cxx series					
4MB	96F9290	\$179	16MB	96F9291	\$639
PS/1 Consultant, Essential, Expert models x76					
16MB Kc	96F9291				
PS/1 25/286, 30/286, memory adapter 1497259					
2MB Kc	9205360				
PS/1 35SX, LS 40SX, S82, 55SX, LS 65SX, LS 70, XStation					
16MB	6450403				
PS/1 70-421, 441, 821, 861, PS/1 Consultant, Essential, Express					
models x11, x13, x14, PS/1 Volantop/PCxx series					
PS/1 35SX, LS 40SX, 55SX, LS 65SX, LS XStation, PS/Volantop Cxx					
series adapter board 34F3011 or 34F3017					
2MB 35SX	34F2933 or 87F999				
PS/1 45SX, LS 40SX, PS/Volantop Cxx series					
4MB	4501219				
PS/2 70 XP, PS KP, P75 (pairs), 56 (tl), PS/1 Pro M2123					
4509902					
PS/2 90 XP, PS KP, P75 (pairs), 56 (tl), PS/1 Consultant, Essential,					
Express models x11, x13, x14, PS/1 Pro M2123,					
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	16MB	\$749
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SIT 304S/20	4MB	\$199

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TravelMate 4000 (all models)	4MB	\$109
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T2700SX T1800 Series	4MB	5179
	8MB	5329
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T3100SX, 3200SX, 5Ae	2MB	579
	4MB	5169
T3200	3MB	5159
T3300SL	4MB	5169
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	16MB	5935
T4400, T6400 (all models)	8MB	5209
	8MB	5399

Z-Line 320L	2MB	519
Z-Moto 320L, 320Lb, 325L, 325Lc	2MB	5108
	0MB	5304
Z-Moto 425 Series	0MB	5549
Z-Sport 420S, 425S	4MB	5100
Z-Sport 325S	2-6MB	5106

MusbersPort 386SX, SLX, SLH	2MB	390
MusbersPort 386SX	2MB	589
SupersPort SX, 286a: SlimsPort	2MB	5139
SupersPort 286a: SlimsPort	4MB	5199

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AMBA Enterprise 2000, Hurdle 300, Sprinter 300 (all models)			
2MB I/O	594	MB	N/A
AMBA Enterprise 400, Hurdle 400, Sprinter 400 (all models)			
4MB I/O	5195	16MB	N/A
PS/2 700, 386SX			
2MB I/O	9299355	502	4MB 9299004
PS/1 Consultant, Essential, Expert models x43 x44,			
PS/1/Polynomial all models except Xs series			
4MB 9497990	5199	16MB	9497991
PS/1 Consultant, Essential, Expert models x76			
16MB I/O	9497991		
PS/2 25/286, 30/286, memory adapter 1497259			
2MB I/O	30F5360		
PS/2 355X, LS 405X, SS2, 555X, LS 455X, LS 70, XStation			
1MB 4560403	539	2MB	4560404
PS/2 70-421, 861, 871, 881, PS/1 Consultant, Essential, Expert			
models x13, x14, x15, PS/1/Polynomial Xs series			
2MB	4560408		
PS/2 355X, LS 405X, 555X, LS 455X, LS XStation, PS/1/Polynomial Xs			
series adapter board 34F3011 or 34F3077			
PS/2 355X, LS 405X, PS/1/Polynomial Xs series			
4MB	34F2933 or 34F7977		
PS/2 70 XP, 95 XP, P25 (model) 56, 57 (all), PS/1 Pro M2123			
2MB	505072		
PS/2 70 XP, 95 XP, P25 (model) 56, 57 (all), PS/1 Consultant, Essential,			
Expert models x11 x12, x14, PS/1 Pro M2123 series			
PS/14000 POWertEction/POWER 9720 series			
4MB 4461238	6181	4MB 4461304	

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TI 4000	4MB	2581265-001	\$279	\$189
Toshiba T6400	8MB	PC-PA2005U	\$359	\$399
IBM PS/Valuepoint	8MB	6450130	\$625	\$354
Compaq ProLinea 433	8MB	141685-001	\$499	\$354
AST Bravo 4/33	8MB	500780-001	\$469	\$354

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Prolinea 4/25s, 4/33, 4/50						
1M8	141682.00		S39	2M8	141683.00	\$78
4M8	41684.00		S181	8M8	141685.00	\$354
DeskPro 386/20, 70e, 25						
4M8 Module						
4M8 Board						
DeskPro 386/16						
4M8 Module						
4M8 Board						
20M 3/25s, 3/33, 4/25s, 3/36, 4/6, 20M 386M, 386SX/66						
20M, SystemPro LT Series, Prologica Pro Server 486/33, D32/66						
Portable 486, M8 Series expansion boards						
1M8	118689.00		S39	2M8	118689.00	\$78
4M8	118690.00		S181	8M8	118287.00	\$354
ProSymco Pro Server 486/33, D32/66						
16M8	149320.00		S649	32M8	149147.00	\$1209
SystemPro XL1 (486, 50)						
16M8	136816.00		S649	32M8	136817.00	\$1240
64M8	N/A		S2589	128M8	139918.00	\$5943
DeskPro 386/33, 486/33 SystemPro SystemPro E Series						
20M8	115144.00		S9P	8M8	116561.00	\$379
DeskPro 486/33, 486M, SystemPro 486/33, SystemPro E Series						
484M8 Board						
DeskPro 386/33, 486/33, SystemPro						
4 Socket Board/73M8						

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2MB	6450379
P5/2 80 A21, A31, A16	\$103
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	\$379

NEW	Image 425, 433, 466				
	4MB	410 12002	S101	16MB	410 12003
NEW	Ready 425 433				
	4MB N/A		S195	16MB	N/A
	PowerMate 386/33 Express: 16 v. ones				
	4MB	OP-410 6205	S101	16MB	OP-410 6206
	PowerMate 286/12 SX/16	SX/20			
	2MB Kci	OP-410 8103			
	PowerMate 386SX/70x, 20x, 16x	75x 486/50 486/33			
	BAB Kci	OP-410 2101			
	PowerMate SX Plus				
	2MB	N/A			
	4MB	N/A			

Power Desktop 3250, 3250S, 3330, 3330S, 4330, 4330S, 486P, 486D					
1MB	310 2505	...	539	4088	310 2507
Power Desktop 486P, 486D					
16MB	310 2625				56403
PowerLine Workstation 420	425 433 450 450D/2, 4660D				
2MB	310 2466	...	576	4AM	310 2467
RAM	310 2468	...	5362	16MB	310 2469
PowerLine Workstation 420	425 433 450 450S/2, 466S/2				
32MB Kit	310 2630				51280
Performance I, L & M series					
4MB	310 3325	...	5181	16MB	310 3327
Performance ME series					
4MB	310 3334	...	5181	8MB	310 3335

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	4MB	Z4380DAM				\$18
	Zenith Z 386SL/70.78MBP, 7.15					
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	Zenith 486/33MHz. 25E					
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Brayther MI-4a, MI-8d, MI-8	1MB	MB-810	\$80	2MB	MB-820	\$120
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Canon LBP-4, 4Lit, 4Plus	1MB	S63-2230	\$106	2MB	N/A	\$145
Canon LBP-501, BUX, BUI	2MB	S63-1880	\$111	4MB	N/A	\$169
Canon LBP-III BUI Plus	2MB	S63-2350				\$145
Compag PAGEMAX 15, 20	4MB			2MB		

IBM 17230-001	\$194	IBM	172301-001	\$376
IBM EPL 6000				
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IBM Access Adapter III, EPL 8000				
2MB 185410	\$135	4MB	N/A	\$213
IBM EPL 7500				
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P LaserJet 4i				
1MB C7074A				\$47
LaserJet IIP 10, IIP, IHD				
2MB 334758	\$97	4MB	334778	\$170
P LaserJet II, II-D				
2MB 334448	\$110	4MB	334450	\$195
LaserJet IIIx 4 AM, 4x, 454MB, K1300, Desktop 1200c				
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4MB C70454	\$181	8MB	C70464	\$354
LaserJet 500 500C				
256K	\$27078			\$40
P DesignJet 600 Inkjet Plotter				
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Millenium 910				
2MB 70021001	\$93	2MB	70021101	\$132
Millenium 830 840				
2MB 70014501				\$126
OmniScan Laser/Partner 4410 4430				
2MB KX P444	\$113	4MB	N/A	\$191
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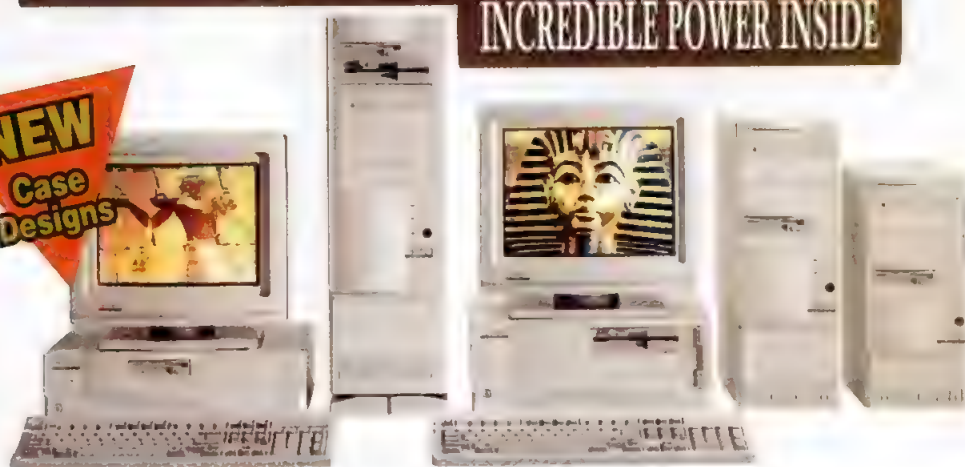
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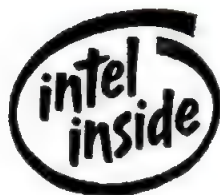
INCREDIBLE POWER INSIDE

The Power Of Pentium

Don't expect a lazy trip down the Nile when you operate an Elite Pentium System. This blazing fast system features the newest source of computing power—Intel's 60MHz Pentium Processor! With nearly twice the on-chip cache, and double the raw throughput of a DX2-66 processor, Pentium technology is the find of the century!

Intel built the Pentium processor with a 64-bit path for data to travel on—that's two times the size of today's largest 32-bit local bus. Combine this bus with two 8K banks of cache and Elite Pentium Systems roar through all your software applications. Just how fast is the Pentium processor? Whether you're building a pyramid, deciphering hieroglyphics or exploring multimedia, your Pentium-based PC will run as fast as a workstation.

For unprecedented power and unparalleled success, choose a Pentium System from MidWest Micro. Then you'll have something that ancient Egyptians didn't...the power of a Pentium PC.



Elite PCI and Pentium Systems

486DX2-66

\$2499

#006679

Treasures:

- Intel 486DX2-66 Processor
- 256K High-Speed Cache
- 8 Mb High-Speed RAM
- 545 Mb IDE Hard Drive
- 1.44 Mb 3.5" Floppy Drive
- Dual Speed Multimedia CD-ROM Drive
- 15" SVGA .28 Non-Interlaced Multi-Scan Color Monitor with Hitachi CRT
- Intel PCI Local Bus Graphics Card
- 1 Parallel and 2 Serial Ports
- 101-Key Enhanced Keyboard
- High-Resolution, 3-Button Mouse
- 8-Bay Middle Tower Case
- FREE Microsoft DOS 6.2 Installed
- FREE Microsoft Windows for Workgroups 3.11 Installed

P5-60

\$2499

#006680

Treasures:

- Intel 60 MHz Pentium Processor
- 256K High-Speed Cache
- 8 Mb High-Speed RAM
- 450 Mb IDE Hard Drive
- 1.44 Mb 3.5" Floppy Drive
- 14" SVGA .28 Non-Interlaced Color Monitor with Hitachi CRT
- PCI Local Bus Graphics Card
- 1 Parallel and 2 Serial Ports
- 101-Key Enhanced Keyboard
- High-Resolution, 3-Button Mouse
- 8-Bay Middle Tower Case
- FREE Microsoft DOS 6.2 Installed
- FREE Microsoft Windows for Workgroups 3.11 Installed

P5-60

\$2999

#006681

Treasures:

- Intel 60 MHz Pentium Processor
- 256K High-Speed Cache
- 8 Mb High-Speed RAM
- 545 Mb IDE Hard Drive
- 1.44 Mb 3.5" Floppy Drive
- Dual Speed Multimedia CD-ROM Drive
- 15" SVGA .28 Non-Interlaced Multi-Scan Color Monitor with Hitachi CRT
- Intel PCI Local Bus Graphics Card
- Internal 14.4 S/R Fax Modem
- 1 Parallel and 2 Serial Ports
- 101-Key Enhanced Keyboard
- High-Resolution, 3-Button Mouse
- 8-Bay Middle Tower Case
- FREE Microsoft DOS 6.2 Installed
- FREE Microsoft Windows for Workgroups 3.11 Installed



Elite VESA System

486DX2-66

\$1999

#006677

Built to last, Elite VESA Systems avoid bottlenecks by giving video cards first priority in using the processor. With a 32-bit link between the system processor and the video card, Elite Systems move video information at the speed of the processor (up to 66 MHz). That's an earth-shattering improvement over the 8 MHz bus speeds of ISA and EISA systems. For optimized video performance, choose the best—an Elite VESA Local Bus System.

Treasures:

- Intel 486DX2-66 Processor
- 128K High-Speed Cache
- 8 Mb High-Speed RAM
- 340 Mb IDE Hard Drive
- 1.44 Mb 3.5" Floppy Drive
- Dual Speed Multimedia CD-ROM Drive
- 15" SVGA .28 Non-Interlaced Multi-Scan Color Monitor with Hitachi CRT
- 32-Bit VESA Local Bus SVGA Video Card
- 32-Bit VESA Local Bus IDE Card
- 1 Parallel, 2 Serial & 1 Game Port
- 101-Key Enhanced Keyboard
- High-Resolution, 3-Button Mouse
- 8-Bay Mini-Tower Case
- FREE Microsoft DOS 6.2 Installed
- FREE Microsoft Windows for Workgroups 3.11 Installed

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AD#G0301

MidWest Micro

Elite 486SX/DX Notebook

SL-Enhanced Processor
Up to 520 Mb HDD
PCMCIA Type III



A Dream Come True

Almost every ancient Egyptian dreamed of having a portable computer. Thanks to the 486SX/DX Notebooks, their dreams can come true for you.

These Elite Notebooks feature Intel's "SL-Enhanced" microprocessors, delivering excellent power management and a long battery life. The centerpiece of SL Technology is the System Management Mode (SMM), which allows your Notebook to slow down, suspend or completely shut down various components of your system.

The 486SX/DX Notebooks come with a divine gift—the gift of choice.

Depending on your specific needs, choose from a 120, 200, 340 or 520 Mb hard drive, an upgradeable 486SX-25, DX-33, DX2-50 or DX2-66 processor. Also choose from a large 10" monochrome screen, active-matrix color screen, or the new 10.3" dual-scan color screen.

Elite's 486SX/DX Notebooks also feature the latest PCMCIA technology. They all have a

PCMCIA Type III slot, which accepts two Type I cards, two Type II cards or one Type III card. Use these cards to add memory enhancements, network adapters, modems and more.

Buy the notebook ancient Egyptians only dreamed of—order your Elite 486SX/DX Notebook today.

	Monochrome		Dual-Scan Color		Active Matrix Color	
CPU	SX-25	DX-33	SX-25	DX2-66	DX2-50	DX2-66
Hard Drive	120 Mb	200 Mb	200 Mb	340 Mb	340 Mb	520 Mb
Price	#005501 \$1399	#005517 \$1599	#005579 \$1999	#005580 \$2499	#005581 \$3499	#005582 \$3999

Dual-Scan Color Notebooks include Windows.

Active Matrix Color Notebooks include Windows and an additional 4 Mb of RAM for a total of 8 Mb.

Treasures:

Processor:

Intel 486SX-25, 486DX-33,
486DX2-50 or 486DX2-66
SL-Enhanced upgradeable processor

RAM:

4 Mb, expands to 20 Mb

Hard Drive:

120 Mb, 200 Mb, 340 Mb
or 520 Mb

Screen:

10" on Mono or Active units
10.3" on Dual Scan units
Backlit display
Color - 256 colors
Monochrome - 64 gray shades

Battery Life*:

Active Color - 3 hours
Dual-Scan Color - 4 hours
Monochrome - 6 hours

Weight:

Color - 6.9 lbs.
Monochrome - 6.4 lbs.
512K DRAM with turbo bus
accelerated video technology
Simultaneous video on
active-matrix color and
monochrome units
86 keys with 101-key emulation
Built-in trackball

Built-in 1.44 Mb, 3.5" floppy drive

Advanced Power Management
One parallel and one serial port
External VGA and keyboard
connectors
One PCMCIA Type III slot/ two
Type II slots
FREE AC adapter and utilities disk
FREE MS-DOS 6.2 installed
FREE carrying case

Call for additional configurations and ask about our new second year extended warranty on all Notebooks and SubNotebooks.

Elite 486SX-25 SubNote



Ancient Egypt is known for great myths, historical treasures and powerful dynasties. You can discover another source of great power with Elite's 486SX-25 SubNote.

The 486SX-25 has the latest features, like Intel's "SL-Enhanced" processor, Advanced Power Management and PCMCIA technology.

It's a mystery how a little 3.9 lb. SubNote contains as much power as a desktop, but it does. The 486SX-25 comes with 4 Mb of RAM, expandable to 12 Mb, a fast 25 MHz processing speed and your choice of a 120, 200 or 340 Mb hard drive. It also delivers excellent 640 x 480 VGA resolution on its 10" high-contrast screen producing clear, concise images that even a mummy can easily see!

Elite's unforgettable SubNote symbolizes power, ground-breaking technology and true portability. Before you hop on your camel to start your next historical journey—call MidWest Micro and order the 486SX-25.

Treasures:

Processor:
Intel 486SX SL-Enhanced processor

Processing Speed:
25 MHz

RAM:
4 Mb expands, to 12 Mb

Hard Drive:
120 Mb, 200 Mb
or 340 Mb

Screen:
10", 640 x 480 VGA resolution
Backlit display
64 gray shades

Battery Life*:
5 hours

Weight:
3.9 lbs.
**512K DRAM with turbo bus
accelerated video technology
Simultaneous video**

**83 keys with 101-key emulation
Built-in trackball
External 1.44 Mb, 3.5" floppy drive
Advanced Power Management
Nickel metal hydride battery
One parallel and one serial port
External VGA and keyboard connectors
One PCMCIA Type II slot
FREE AC adapter and utilities disk
FREE MS-DOS 6.2 installed
FREE carrying case**

486SX-25 SubNote

120 Mb #005576 \$1399

200 Mb #005577 \$1479

340 Mb #005578 \$1579

Elite 486SLC2-50 Color/Monochrome Notebook

Discover the riches of the land with your Elite 486SLC2-50 Notebook. This portable is perfect for long journeys due to its compact size and energy-saving SUSPEND/ RESUME feature. You can even compute up to six hours on a single charge!

Available in color or monochrome, the Elite comes with a fast 50 MHz processor, internal cache memory and up to 8 Mb of RAM—giving you more power for your money!

Both 486SLC2-50 models have a record of unparalleled success in eliminating distortion and eyestrain with their non-glare VGA screens. Images appear at up to 640 x 480 resolutions in 64 gray shades or 256 colors revealing eye-catching text, graphics and hieroglyphics.

Your Elite's LCD panel lets you know which drives are being accessed, when battery power is low, what function keys are enabled, whether external power is being used and if there is a modem ring. All the information you desire is right before your eyes!

The wait is over for both you and the Pharaohs. Your Elite Notebook is here—and it's just a toll-free phone call away.

Treasures:

Processor:
Cyrix 486SLC2-50

Processing Speed:
50 MHz

RAM:
2 Mb RAM, expands to 8 Mb

Hard Drive:
120 Mb or 200 Mb

Floppy Drive:
Built-in 1.44 Mb 3.5"

Screen:
Color - 9", 256 colors
Monochrome - 10",
64 gray shades

Video RAM:
512K

Keyboard:
83 key with 101-key emulation
2-button thumbball mouse

Weight:
Color - 5.7 lbs. with battery
Monochrome - 5.4 lbs.
with battery

Battery Life*:
Color - 4 hours
Monochrome - 6 hours

**640 x 480 resolution
Simultaneous video
Local Bus Video
Advanced Power Management
One parallel and one serial interface
External VGA monitor and keyboard
connectors
FREE AC adapter, carrying case and
MS-DOS 6.2 installed
One year manufacturer's warranty**



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Customer Service & Technical Support Call:

1-800-243-0313

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	120 Mb		200 Mb	
Color	#005476	\$1639	#005477	\$1699
Monochrome	#005482	\$1259	#005483	\$1329

*Battery life measured with Power Management enabled. Actual battery life may vary.

AD#G0303

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480	480	580	680	1,020	1,100	1,240	1,310
340	740	850	880	1,040	1,180	1,170	1,170
312	710	820	850	1,010	1,070	1,140	1,140
150	580	670	700	880	820	880	880
500	1,000	1,110	1,140	1,300	1,360	1,430	1,430
620	1,030	1,140	1,170	1,330	1,390	1,460	1,460
480	880	1,000	1,030	1,190	1,250	1,320	1,320
400	880	1,000	1,030	1,190	1,250	1,320	1,320
440	840	950	980	1,140	1,200	1,270	1,270
470	870	990	1010	1,170	1,230	1,300	1,300
340	740	850	880	1,040	1,100	1,170	1,170
320	720	830	860	1,020	1,080	1,150	1,150
310	700	810	840	1,000	1,060	1,130	1,130
184	582	672	702	862	822	882	882
132	532	642	672	832	802	862	862
144	542	652	682	842	802	872	872
102	502	612	642	802	802	832	832
72	472	582	612	772	832	802	802
86	400	570	600	760	820	890	890

- 4MB RAM INSTALLED
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- 1.44 FLOPPY DRIVE
- 1 SERIAL / 1 PARALLEL
- BUILT-IN TRACKBALL
- BATTERY PACK
- CARRYING CASE
- MS DOS 6.2

Best Buy	VGA Mono	Dual Scan Color	Active Matrix Color
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486SX-33	1.395	2.085	2.845
486DX-33	1.485	2.175	2.995
486DX2-50	1.585	2.285	3.045
486DX2-66	1.685	2.385	3.215

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540mb 12ms (SCSI)	484
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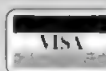
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Mediasion Pro Audio Spectrum 16	138
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Chiconi CD553 (SCSI) Internal	32
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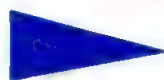
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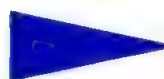
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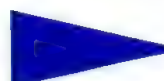
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Jet Direct 2371A	\$399
Jet Direct 2371B	\$449
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Deskjet 256K	\$69
Deskjet 310	\$299
Deskjet 500/500C	\$309/409
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IIC Scanner	\$979
Pacific Page/XL	\$259/\$699
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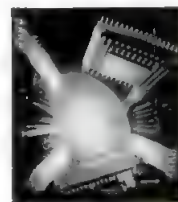
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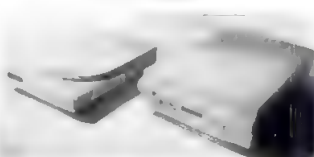
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December 7, 1993
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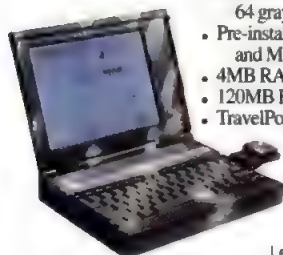
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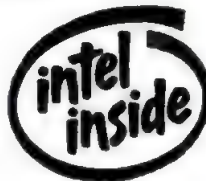
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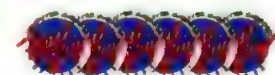


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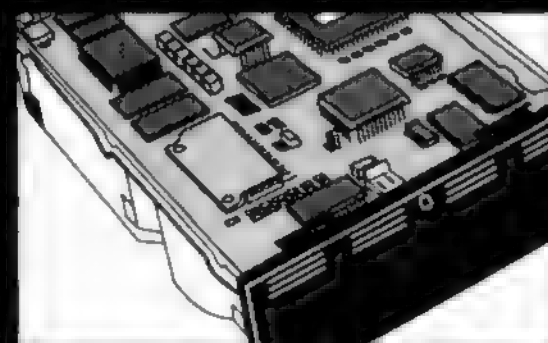
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GSI drive accelerators increase the data transfer rate of your IDE drive 30 to 80%. Works by enabling the drives Read Multiple & Write Multiple commands to greatly increase performance. We highly recommend these products for Conner, Quantum, Seagate, Micropolis, Maxtor, & Fujitsu. Alone w/Drive

GSI-21 Board supports 2 IDE, 4 floppy drives. Doubles QIC-80 tape drive speed	\$65	\$55
GSI-18 Board supports 2 IDE drives. Works in conjunction with MFM, RLL, etc.	\$55	\$45
GSI-32 Board same as -21 adds 2 16550 serial ports & 1 bi-directional parallel port	\$139	\$119
GSI MaxIDEA Software solution works on existing IDE configuration (requires less than 1K of memory). Includes performance benchmark test.	\$34	\$25

HARD DRIVES

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IDE			
210MB	14ms	CFS210A	\$219
340MB	13ms	CFA340A	\$289
420MB	14ms	CFS420A	\$329
541MB	12ms	CFA540A	\$CALL

digital

SCSI			
1600MB	9.7ms	DSP3160	\$1159
2103MB	9.7ms	DSP3210	\$1559
3500MB	11ms	DSP5350	\$2399
4000MB	11ms	DSP5400	\$2599

FUJITSU

IDE			
520MB	12ms	M2624T	\$499
SCSI			
520MB	12ms	M2624F	\$499
1080MB	9ms	M2694ESA	\$829
2060MB	12ms	M2654ESA	\$1449

Maxtor

IDE			
245MB	15ms	7245A	\$229
345MB	14ms	7345A	\$288
540MB	14ms	7540A	\$539
540MB	8.5ms	MXT540A	\$479

SCSI			
245MB	15ms	7245S	\$259
340MB	14ms	7345S	\$329
545MB	8.5ms	MXT540SL	\$689

MICROPOLIS

IDE			
1050MB	10ms	MC2210A	\$846
1740MB	10ms	MC2217A	\$1122

SCSI			
1050MB	10ms	MC2210	\$846
1052MB	8.5ms	MC4110	\$915
1740MB	10ms	MC2217	\$1122
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3020MB	11ms	MC1936	\$2065

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MC2217DW \$2199 MC1936DW \$3229
Also available Audio / Visual tuned drives!

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341MB	12ms	AC2340	\$270
425MB	12ms	AC2420	\$335
540MB	11ms	AC2540	\$449

Boost WD performance 26% with MaxIDEA!

HARD DRIVES

Quantum

IDE			
170MB	14ms	LPS170A	\$189
270MB	12ms	LPS270A	\$229
342MB	12ms	LPS340A	\$279
541MB	12ms	LPS540A	\$469

SCSI			
170MB	14ms	LPS170S	\$189
270MB	12ms	LPS270S	\$249
342MB	12ms	LPS340S	\$289
541MB	12ms	LPS540S	\$479
1080MB	10ms	IMP1080	\$849
1225MB	10ms	PD1225S	\$959
1800MB	10ms	PD1800S	\$1139

Seagate

IDE			
213MB	16ms	ST3243A	\$199
260MB	16ms	ST3290A	\$229
341MB	12ms	ST3390A	\$295
452MB	12ms	ST3550A	\$395
528MB	12ms	ST3655A	\$499

SCSI			
2145MB	8ms	ST12550N	\$1859

CONTROLLER CARDS

ADAPTEC	Alone	w/Drive
A1522BASIC 16Bit SCSI	\$99	\$89
A1542CBASIC 16Bit SCSI	\$225	\$210
A2742 EISA SCSI	\$389	\$369
A2842 VESA SCSI	\$319	\$299
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- Media Vision Jazz 16 Pro Studio add \$100
- Amplified Speakers
- Toolworks CD Bundle (World & US Atlas, Groliers Encyclopedia, San Diego Zoo's The Animals, Chessmaster3000, Mavis Beacon Teaches Typing)

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Sony	CDU 561	295ms	\$559
Sony	33A	325ms	\$399
Teac	CD-50	265ms	\$539

ALTEC LANSING SPEAKERS CALL \$

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Toshiba	XM3401	200ms	\$365
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Sony	CDU561	295ms	\$329
Teac	CD-50	265ms	\$309
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Pioneer	DRM600	600ms	\$839
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Pioneer	DRM604X	300ms	\$1189

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CIA World Tour 248 CIA country profiles \$22

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1.3Gig Maxoptix	\$2699	\$2959
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128MB / 650MB	\$42/\$109	\$38/\$95
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SCSI Tape Drives			
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2-5Gig Exabyte 8205	\$1449	\$1699	
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4-8Gig HP 35480	\$1059	\$1279	
4-16Gig Sony SDT5000	\$1199	\$1429	
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80387-33/25	69.00
80387SX-33	75.00
80387SX-25/20	64.00

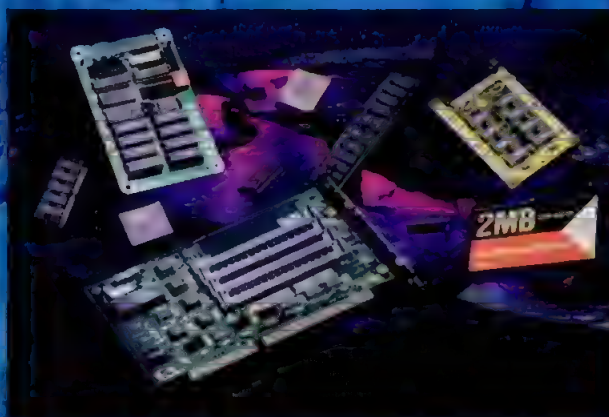
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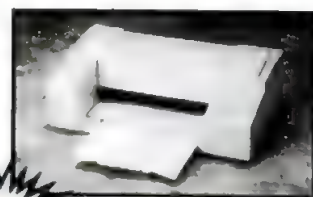
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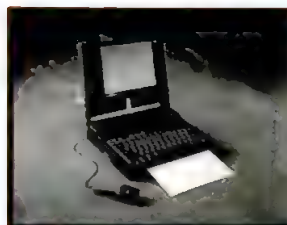
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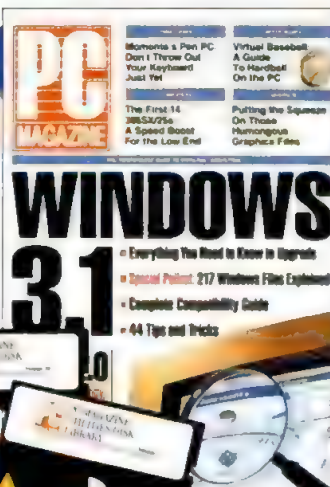


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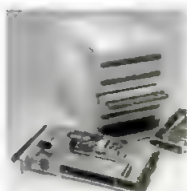
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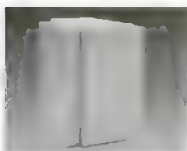
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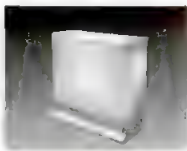
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ST31200H*	1050	1"	9	
ST11200H*	1050	3.5	11	
ST41600H	1370	FH	12	
ST41650H	1415	FH	15	
ST11900H*	1700	3.5	9	
ST11950H*	1700	3.5	8	
ST42100H*	1900	FH	13	
ST12550H*	2145	3.5	8	
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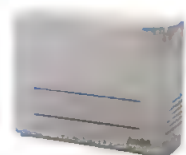
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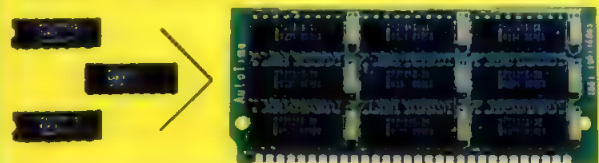
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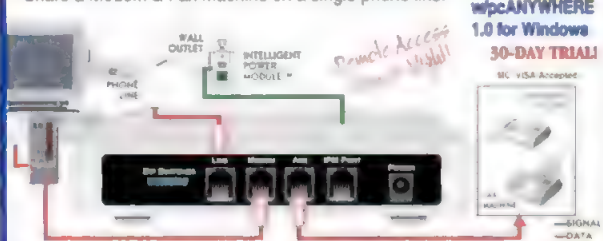
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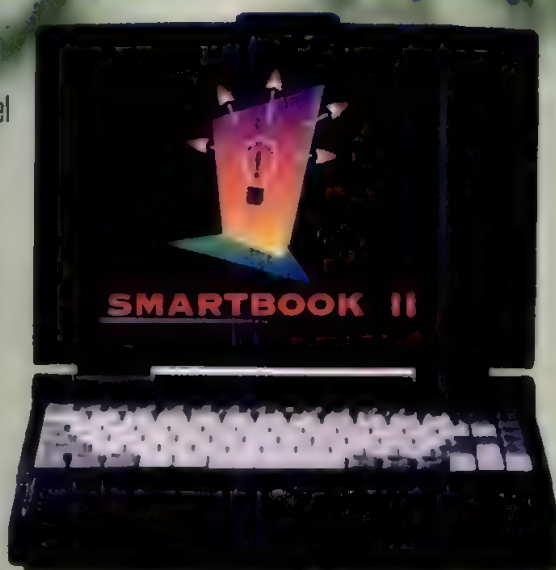
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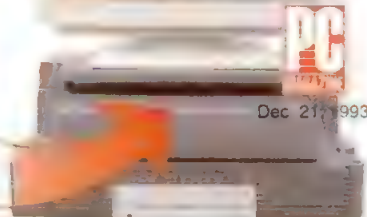
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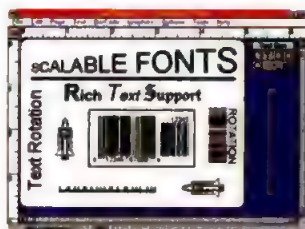
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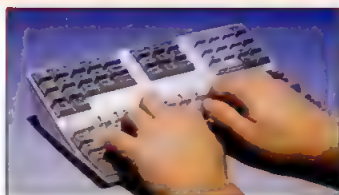
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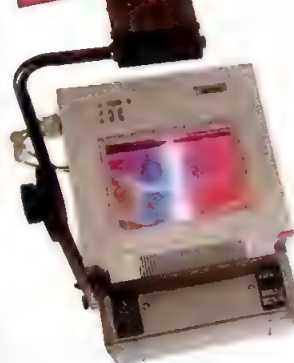
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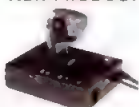
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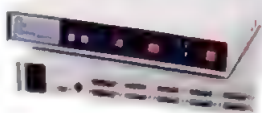
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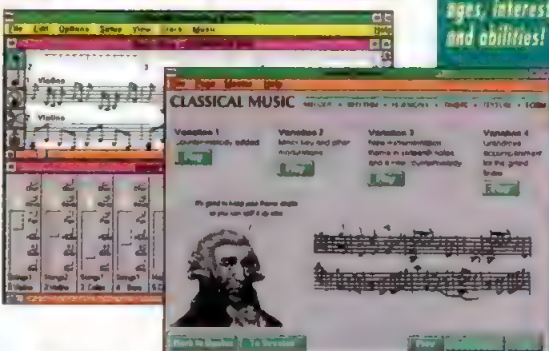
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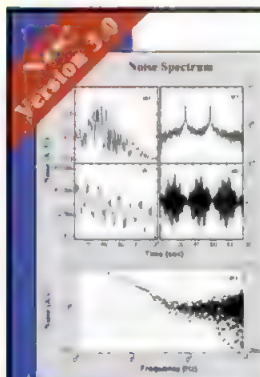
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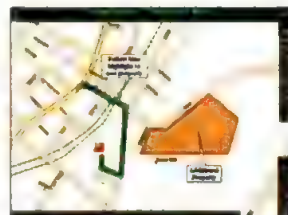
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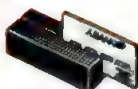
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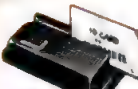
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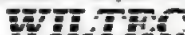
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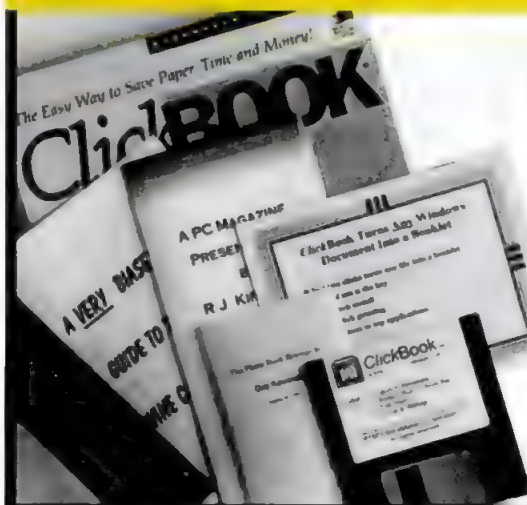
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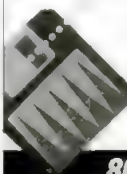
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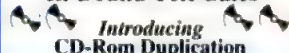
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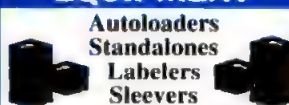
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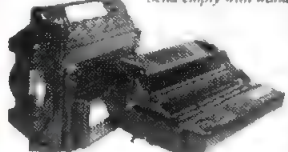
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05. ☐ Res./Dev./Scientific
06. ☐ Accounting/Finance
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08. ☐ Purchasing
09. ☐ Operations
10. ☐ Production
11. ☐ Education/Training
12. ☐ Marketing/Sales
13. ☐ Medical/Legal
14. ☐ Admin./Mgmt.

4. Is your company a reseller?
01. ☐ Yes 02. ☐ No

5. For how many IBM PCs and compatibles do you specify brands of products:

01. ☐ 10 or less 03. ☐ 26-99
02. ☐ 11-25 04. ☐ 100 or more

6. Are there any PCs in your office?

01. ☐ Linked to mainframe
02. ☐ Linked to minis
03. ☐ Networked together

7. Please check the equipment currently installed at your location: (Check all that apply)

01. ☐ IBM or Compatible PCs
02. ☐ IBM or Compatible Mainframes
03. ☐ IBM or Compatible Minis
04. ☐ Macintosh
05. ☐ CD-ROM
06. ☐ Windows

8. Do you plan to buy any PC products?

01. ☐ Now 03. ☐ In 7 to 12 months
02. ☐ In 4 to 6 months 04. ☐ No definite plans

9. Number of employees in your entire company:

01. ☐ 25 or less 03. ☐ 100-499 05. ☐ 1000
02. ☐ 26-99 04. ☐ 500-999

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				EXT	\$399.23	32489
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				EXT	\$399.08	32491
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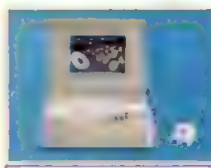
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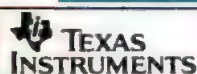
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T1950CT	i486DX2/40	4/20	8.4" Active matrix Color	Type III	6.9	120MB	\$1744.00	32042
						200MB	\$2041.00	32043
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T3400CT	i486SX/33	4/20	7.8" Active Matrix Color	IV Type II	4.4	120MB	\$1428.00	33635
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Coming Up

Subnotebooks

How much weight can a portable computer shed without becoming too wimpy for everyday use? Now that subnotebooks are sporting 486-class CPUs, there is an opportunity for a lighter, gentler approach to computing on the road. *PC Magazine* takes a look at ten of today's newest subnotebooks in an attempt to see what you give up in the quest for convenience.

LAN Backup Software

Backing up the data on a small- or mid-sized network can be a chore, or it can be about as simple as a few mouse clicks. The right software makes it easy. *PC Magazine* tests nine LAN backup products that support DAT drives and look at how each handles automating the process, managing the tapes, and restoring both individual files and entire servers. We also check out the hardware and the network operating systems that they support. We'll help you choose the best system to keep your data safe.

Forms Software

The paperless office is no longer a fantasy. With a network and an e-mail system, companies can simplify and optimize their flow of information while controlling who sees what. *PC Magazine* evaluates five forms software systems that provide design, filler, security, and routing functions. We test each package's abilities in each of these areas in addition to their ability to print high-quality output.

C++ Development Packages

To help C++ developers cope with today's mammoth projects, compiler vendors have revolutionized their products. Intuitive visual design tools, tightly integrated development environments, Windows-aware frameworks, powerful debugging features, and support for 32-bit apps are just the highlights. We test ten C++ development packages—including ground-breaking new releases from Borland, Microsoft, and Symantec—for usability and performance.

Video as a Data Type

Just when corporate developers had figured out all of the nuances of text and numbers, along comes a new data type to worry about. When the CEO says "If a picture is worth a thousand words, a movie must be worth a million," get ready to add digital video to your company's applications. Next month, learn about the special requirements for digital video in the Corporate Developer column.

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FOR THOSE HARD CHOICES.



Negotiating today's crowded hardware scene isn't easy. That's why *PC Magazine* and John C. Dvorak have teamed up to produce *PC Magazine 1994 Computer Buyer's Guide*. It's your one-stop source for unbiased analyses and easy-to-read comparison charts for hundreds of PCs, monitors, printers, input devices, and modems, all benchmark-tested in the world's most modern computer research facility.

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After Hours

Interactive Storybooks: It's a Bird's Life, Big Anthony's Mixed-Up Magic, The Tortoise and The Hare, The Ugly Duckling, Peter Pan: A Story Painting Adventure, Slater and Charlie Go Camping;

CD-ROM Pick Hit: 3-D Dinosaur Adventure; **Travel Guides:** Taxi; **Chess:** Kasparov's Gambit

INTERACTIVE STORYBOOKS

Reading Adventures for The Electronic Age

BY PETER SCISCO

This isn't the library Mom or Dad remembers, that's for sure. These days, little kids can snuggle up with favorite characters and meet new friends who come to life in the pages of electronic storybooks. The latest crop of interactive stories provides more control than videotape offers, letting kids choose their own paths of reading discovery. There are no pop-up book tabs to tear, no covers to fall off, no library cards to keep track of—just a new way of reading.

It's a Bird's Life. Shelley Duvall, the actress and children's-television producer, has published a computer

storybook that uses music, sound, narration, and illustrations to create a charmingly warm medium out of what is generally regarded as a cool technological tool.

Of the interactive storybooks reviewed here, *It's a Bird's Life* is the most ambitious, both in length and subject matter. Kids follow the adventures of a group of pet birds who become homeless following a fire that destroys their owners' Los Angeles home. The birds make their way to the Amazon, only to discover that paradise is under attack by civilization. Gathering up the bird friends they have made in the jungle, they set out to rejoin their owners.

Each page is accompanied by colorful illustrations with elements that kids activate by clicking. Specific pages offer icons that play background conversations and add a further narrative element to the story.

When kids aren't listening to the story, they can play games,

and provide excellent entertainment, which translates into increased readability and unflagging interest. Children as young as three will enjoy sharing this program with Mom or Dad; their older siblings will appreciate taking flight on their own.

Big Anthony's Mixed-Up Magic. The magical world of Calabria opens up for kids in this ambitious interac-



learn about the story's characters, or sing along with the original songs. All of these extras are designed with young children in mind

IT'S A BIRD'S LIFE: Follow these pet birds from Los Angeles to the Amazon.

It's a Bird's Life, \$39.95. Requires: 4MB RAM, SVGA display, CD-ROM drive, Microsoft Windows 3.1 or later, MPC-compliant audio card. Sanctuary Woods Multimedia Corp., 1875 So. Grant St., #260, San Mateo, CA 94402; 415-578-6340.

Circle 460 on reader service card
Big Anthony's Mixed-Up Magic, \$69.95. Requires: 4MB RAM, SVGA display, CD-ROM drive, Windows 3.1 or later,

MPC-compliant audio card. Putnam New Media, 11490 Commerce Park Dr., #1340, Reston, VA 22091; 703-860-3375.

Circle 459 on reader service card
The Tortoise and The Hare, \$39.95. Requires: 4MB RAM, SVGA display, CD-ROM drive, Windows 3.1 or later, MPC-compliant audio card. Broderbund Software Inc., 500 Redwood Blvd., P.O. Box 6121, Novato, CA

94948; 415-382-4400.

Circle 463 on reader service card
The Ugly Duckling, \$39.95. Requires: 4MB RAM, SVGA display, Windows 3.1 or later, MPC-compliant audio card. Morgan Interactive Inc., 41 Sutter St., P.O. Box 1158, San Francisco, CA 94104; 415-693-9596.

Circle 464 on reader service card
Peter Pan: A Story Painting Adventure, \$49.95. Requires: 640K RAM, Sound Blaster or

Sound Blaster-compatible audio device, Electronic Arts Inc., 1450 Fashion Island Blvd., San Mateo, CA 94404-2064; 800-245-4525.

Circle 461 on reader service card
Slater and Charlie Go Camping, \$49.95. Requires: 2MB RAM, Sound Blaster-compatible audio device. Sierra On-Line Inc., P.O. Box 485, Coarsegold, CA 93614; 800-326-6654.

Circle 462 on reader service card

After Hours

Storybooks

tive story, complete with games and activities to stimulate thinking beyond the written word. Besides following the entertaining story about the old woman magician, Strega Nona, and her assistants, Bambolona and Big Anthony, kids become part of the tale.

Each page of Tomie dePaola's popular story, narrated by the author, includes an illustration. Unlike other electronic books, however, kids can't make anything happen



IT'S MAGIC: Big Anthony informs and entertains while it tells the tale of an old magician in Calabria.

by clicking on the book's pages. Instead, this electronic story allows them to explore the world in which the story is set.

In the Explore Calabria section of the program, for example, Big Anthony's world is completely interactive. Kids move from scene to scene by clicking with the mouse, and they can launch animated sequences in the same way. These techniques are also used in the adventure part of the program, which makes things even more interesting by adding puzzles that must be solved. Using a shortcut screen, kids can move to any of the games or scenes in the program.

With a hearty blend of music, clever sound effects and—most of all—a clever

story, Big Anthony's Mixed-Up Magic conjures up a spell that's hard to resist.

The Tortoise and The Hare. The charm of Broderbund's Living Books series continues with this multimedia version of Aesop's fable about a manic rabbit and a laid-back terrapin. In this updated version, the publisher uses a modern spirit to enhance the moral of the original story.

Amid all the chatter and cartoon antics, there are lessons to be learned and humorous touches to chuckle at. The hare races helter-skelter

across the countryside, an accident looking for a place to happen. The tortoise approaches life with humor, grace, humility, and determination. Eventually, kids will see these characteristics win out over the hare's Type-A personality.

Simon, the narrator—a big purple bird dressed in red high-top sneakers—reads the story in English or Spanish. Kids can pause after each page to interact with objects and characters on the screen by clicking on them with the mouse, or they can select favorite pages. As Simon reads, phrases are highlighted on the screen to assist beginning readers in identifying words.

Delightful characters, clever music, and excellent animated artwork will bring out the tortoise in kids and adults alike as they dawdle happily over this electronic storybook.

The Ugly Duckling. Another traditional story meets the information age when a homey duckling is born into an impatient family of ducks. More

concerned with appearance than substance, the barnyard animals shun the strange-looking chick. Only after a long search and the passing of time is his true nature revealed: The duckling is actually a beautiful swan.

This electronic retelling of Hans Christian Andersen's age-old fairy tale comes complete with animated characters and interactive hot spots. The narration is accompanied by highlighted phrases designed to bolster early reading skills. With elementary school children, adults can use this interactive storybook to illustrate what it means to be different, why it sometimes hurts, and what we

lose when we dismiss those who don't match our requirements.

As with similar programs, kids and parents can play with each page of the story, have the story read aloud from start to finish, or move to particular pages. The publisher rewrote the original story to fit in eight pages, resulting in a simple narrative that won't hold the interest of kids over the age of



SLOW AND STEADY: The Tortoise and The Hare applies a modern twist to the age-old fable.

3-D Dinosaur Adventure Brings Jurassic Age to Life

Dinosaurs have bad breath. I could almost smell the rotten vegetation when one poked its head through the computer screen and snapped at my fingers. Wearing my blue and red cellophane glasses, I was watching the

scripture of dinosaurs and the 30 full-motion video clips. The dinosaur encyclopedia is a scholarly presentation, and there are also a couple of dino-games.—Don Trivette.

3-D Dinosaur Adventure, \$79.95.

Knowledge Adventure; 800-542-4240.

Circle 523 on reader service card

Introduction to 3-D

Dinosaur Adventure from Knowledge Adventure.

If you're expecting lots of realistic three-dimensional video, you may feel a bit cheated. 3-D Dinosaur is excellent education/entertainment software, but the high-tech effects are limited.

Still, it's colorfully illustrated, and kids will adore the narrated de-



After Hours

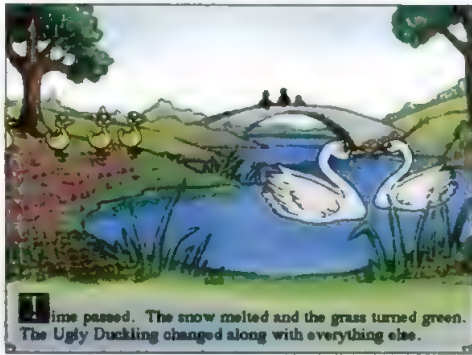
Storybooks

six. For their younger siblings, however, this program is a new way to meet an old friend.

Peter Pan: A Story Painting Adventure. The boy who never grew up, the evil Captain Hook, Wendy, the Lost Boys, and the Indian princess Tiger Lily all come to life in this storybook adventure. This time, there's a twist: Kids get to help Peter in his adventures by using a magic paint box full of tools.

As interactive artists, kids can spray magic mist, paint new solutions, pencil in clever ways out of danger, or rub out troublesome spots during the story. Each tool is cleverly

animated and has a distinct personality. It isn't necessary for kids to use the tools. If they choose to do nothing, Peter will find his own way. Kids can replay scenes to see how the different Paintbox Pals work in each situation. They can also play particular



Time passed. The snow melted and the grass turned green. The Ugly Duckling changed along with everything else.

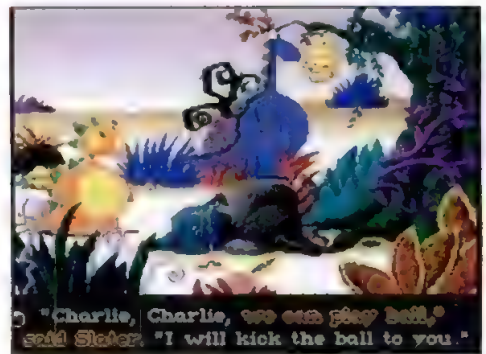
UGLY NO MORE: "The Ugly Duckling" meets the electronic age in this lush interactive telling of the traditional tale.

scenes or save certain adventures with an electronic book-mark.

Parents will have to read

the story to smaller children, since there's no spoken narrative, but young readers should be able to follow the plot without any problem. The paint box is a welcome addition that allows kids to influence the story creatively without painting themselves into a corner.

Slater and Charlie Go Camping. Take a couple of lighthearted dinosaurs, mix in a little camping adventure at the end of a comical journey, add strange noises in the night, and then top it off with a generous portion of slapstick routines. The resulting dish can be served to any preschooler for many hours of interactive storytime fun.



DINOS IN THE WILD: Slater and Charlie Go Camping mixes slapstick humor with a comical journey of two dinosaur pals.

As a story, Slater and Charlie Go Camping is weaker than what parents can expect from the library or local bookshop. The story is merely a form from which the publisher drapes loads of humorous action that kids trigger by clicking on-screen objects.

The program's animation is decidedly different from traditional storybook illustration. The softly rounded characters

SPOTLIGHT ON TRAVEL GUIDES

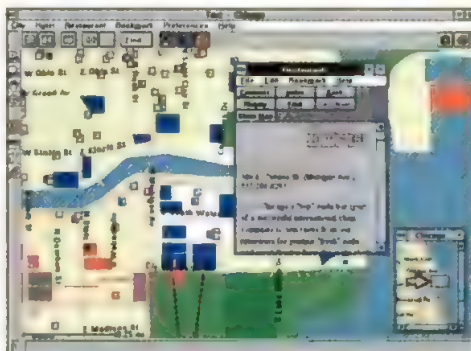
Take a Taxi Without Leaving Your Office

by John R. Quain

Tired of getting confusing directions at rental-car counters? Fed up with conflicting restaurant recommendations when you're traveling on business? Then take Taxi, a reference guide to five major American cities.

Taxi is the updated and rechristened version of CityGuide, now under the aegis of News Electronic Data. This new version of the Microsoft Windows program includes five cities (Chicago, Los Angeles, New York, San Francisco, and Washington, D.C.) instead of just one in the basic package. It includes

a map of the central part of each city, along with guides to the major restaurants, hotels, landmarks, and museums.



TAXI: Taxi's maps, along with its restaurant and hotel guides, help you complete travel plans.

You can search for a restaurant or hotel by setting preferences such as location, type of food, setting, and

price range. Once you locate a promising eatery, you can check the updated Zagat's review for more detail and then

print out a map showing the restaurant's location.

Once you've decided where you want to go, Taxi will help you figure out the best way to get there. The routing feature has been improved in this new version to make it quicker and easier to find your way around. To map your route,

you select your starting and finishing points. Within a few seconds, the program will then determine the most expedient path including the

mileage. You can alter routes by specifying major roads only or requesting a scenic path.

The program does not show airport locations or complete metropolitan areas; the New York City map, for example, doesn't include all five boroughs. Full metropolitan area maps are available, however, ranging in price from \$14.95 to \$24.95, and you can add more cities to Taxi by obtaining maps directly from News Electronic Data for \$9.95 each.

Taxi, \$69.95, CD-ROM, \$79.95. News Electronic Data Inc., 28 Center St., Clinton, NJ 08809; 800-439-8294.

After Hours

Storybooks

resemble Claymation figures, each with a decidedly childlike appearance and manners that hark back to the Keystone Cops and Three Stooges. Miniature fire trucks douse campfires, giant monsters disguise themselves as rocks, and a hornet's nest gets mistaken for a football, with predictably disastrous results.

Young children will get plenty of chuckles out of launching the different comic bits, but the interest level will soon flag for all but the youngest players.

These electronic storybooks take a different approach to storytelling but share a strong graphical appeal and a level of innovation that help bring the written word to life for the youngest crop of readers and computer users.

CHESS

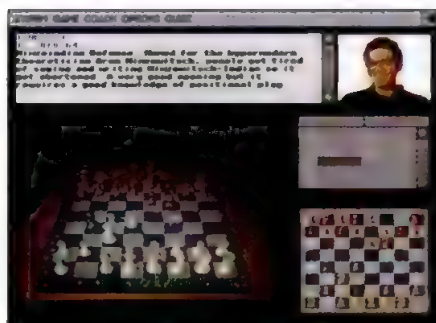
Kasparov's Gambit

BY ERIC BERLIN

Each new chess-playing computer game tends to raise the stakes just a little bit more, adding helpful hints for the novice or a wider variety of opponents for the advancing player. Kasparov's Gambit, from Electronic Arts, offers these features, but it also gives you Garry Kasparov himself.

When you're in a tight spot, Kasparov can be summoned for advice, but he may also pop up unbidden to offer support and guidance,

ranging from "That's just what I would have played!" to "I'm not sure that's right." Kasparov's written commentaries also pop up in the 500 games that are available for analysis, as well as throughout the 120 tutorial files covering openings, endgames, and everything in



CHECKMATE: Kasparov's Gambit gives you strategy and tips from a master.

between. With such an extensive and informative database at hand, it's tough to imagine a better chess program for players even casually interested in improving their games.

When you've finished your studies and feel ready to take on the grand master himself, keep in mind that Gambit won the 1993 International Computer Chess Championship. After one or two stinging attacks in Serious Mode (where no advice or undo modes are available), it's nice to go back to the safety of having Kasparov on your side and not against you.

Kasparov's Gambit, \$59.95. Requires: 386SX/16-based PC or better, 640K RAM, VGA display. Electronic Arts Inc., 1450 Fashion Island Blvd., San Mateo, CA 94404; 800-245-4525.

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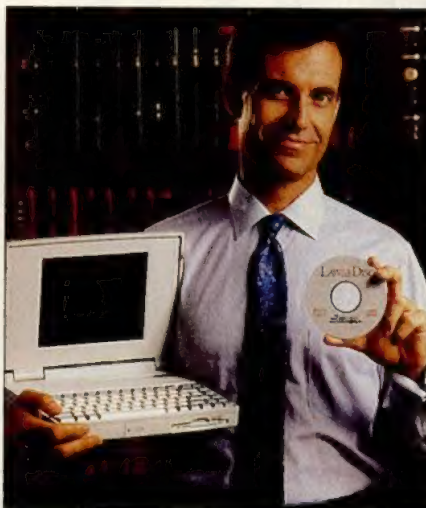
Abort, Retry, Fail?

THE LIGHTER SIDE OF PERSONAL COMPUTING

By Don Willmott

Press Releases We Never Finished Reading

"Robert De Niro, Julia Roberts, and Tom Cruise will NOT be demonstrating software at the ABS booth during the Comdex/Fall '93 show."—AMERICAN BUSINESS SYSTEMS PRESS RELEASE



13
We'll refrain from a cheap lawyer joke, even though it's pretty obvious this guy isn't going to get much done with that Law on Disc CD-ROM and that notebook. (Michie Co. ad.)

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Richard Tennant

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